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ESTABLISHING AN INDUSTRIAL DEVELOPMENT AND FINANCIAL ORGANIZATION FOR PROMOTION OF THE SMALL AND MEDIUM-SCALE ENTERPRISE SECTOR IN SIERRA LEONE

DP/SIL/87/003

SIERRA LEONE

Technical report No. 10: End of mission report on entrepreneurship development programme*

Prepared for the Government of Sierra Leone and the National Industrial Development and Finance Organization Limited (NIDFO) by the United Nations Industrial Development Organization, acting as executing agency for the United Nations Development Programme

Based on the work of Herminia R. Fajardo, entrepreneurship development programme expert

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^{*} This document has not been edited.

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A B S T R A C T

This report covers the consolidation of all activities undertaken by the Entrepreneurship Development Programme Expert (EDP) in Project: Establishment of the National Industrial Development and Finance Organization Limited (NIDFO), DP/SIL/87/003. It documents all activities, findings, conclusions and recommendations of the Expert who has been attached to the Development Services Section of NIDFO.

Reflected in the report are recommendations which have been implemented during the assignment of the EDP Expert from 28 January to 18 May 1991, as well as those recommendations for consideration and future implementation.

The report should be perused in conjunction with the technical reports of the EDP Expert as follows:

- Technical Report No. 1: Status of Local Entrepreneurship in the Small-Scale Industry Sector, 21 February 1991;
- Technical Report No.2: Assessment of NIDFO Entrepreneurship
 Development Programme, 4 March 1991;
- 3. Technical Report No. 3: Proposed NIDFO Entrepreneurship Development Programme, 5 May 1991;
- 4. Technical Report No. 4: Entrepreneurship Motivation Training Manual, 18 March 1991;
- 5. Technical Report No. 5: Basic Business Management Course Manual, 2 April 1991;
- 6. Technical Report No. 6: Guidelines for Appraising Entrepreneurship Aspects of Project Proponents, 5 April 1991;
- 7. Technical Report No. 7: Assessment of Capabilities and Facilities of Local Training Institutions, 14 April 1991;
- 8. Technical Report No. 8: Guidelines for General Extension Workers At Shop Floor Level, 17 April 1991;
- 9. Technical Report No. 9: Training of NIDFO Professional Staff and UN Volunteers on Entrepreneurship Development, 20 April 1991.

INTRODUCTION

Project DP/SIL/87/003: Establishment of the National Industrial Development and Finance Organization Limited (NIDFC) for the Government of the Republic of Sierra Leone, is involved in the setting up of a financially self-sustaining non-governmental organization (NGO) which is intended to develop Sierra Leonean owned artisanal and small-scale industries (ASI) through the provision of a total package of technical and financial service. The project aims at establishing the operational functions of NIDFO which consists of the Development Services Section and the Financial Services Section in order to provide an integrated financial and technical support package to small-scale and artisan level industries.

This report documents the activities, findings, conclusions and recommendations of the Entrepreneurship Development Programme Expert (EDP Expert) who has been attached to the Officer-in-Charge of the Development Services Section (OIC, DS) of NIDFC, for the development of the NIDFO Entrepreneurship Development Programme (EDP).

To the full extent, as envisioned in the Job Description of the EDP Expert (ANNEX I), it is believed that the objective set has been achieved.

The duration of assignment of the EDP Expert was augmented by an additional three (3) weeks with two (2) of these allocated for a review of the UNIDO Growth Center Project (DP/SIL/86/002). The posting, therefore, of the EDP Expert covered the period 28 January to 18 May 1991 (16 weeks), including two days each for briefing and de-briefing in Vienna and travel time.

Supplementary reports of the EDP Expert in connection with the tasks assigned are as follows:

- Technical Report No. 1: Status of Local Entrepreneurship in the Small-Scale Lindustry Sector, 21 February 1991;
- 2. Technical Report No. 2: Assessment of NIDFO Entrepreneurship Development Programme, 4 March 1991;
- 3. Technical Report No. 3: Proposed NIDFO Entrepreneurship Development Programme, 3 Hay 1991;
- 4. Technical Report No. 4: Entrepreneurship Motivation
 Training Manual, 18 March 1991;
- 5. Technical Report No. 5: Basic Business Management Course Manual, 2 April 1991;
- 6. Technical Report No. 6: Guidelines for Appraising Entrepreneurship Aspects of Project Proponents, 5 April 1991;
- 7. Technical Report No. 7: Assessment of Capabilities and Facilities of Local Training Institutions, 14 April 1991;
- 8. Technical Report No. 8: Guidelines for General Extension Workers At Shop Floor Level, 17 April 1991;
- 9. Technical Report No. 9: Training of NIDFO Professional Staff and UN Volunteers on Entrepreneurship Development, 20 April 1991.

I MISSION OBJECTIVE

The assignment of the EDP Expert in Project: Establishment of the National Industrial Development and Finance Organization Limited (NIDFO), DP/SIL/87/003, is to develop the Entrepreneurship Development Programme of NIDFO, specifically to suit local conditions in Sierra Leone.

II PROGRAMME OF ACTIVITIES

A. Work Plan

The activities of the EDP Expert for the 3-months posting.

28 January to 27 April 1981, were programmed as shown in the

Proposed Work Plan (ANNEX II). Activities went on according to
the plan until about the middle of March when delays were
incurred in the documentation support. A revised workplan was
proposed dated 14 March extending the time frame by five (5)
weeks, until 1 June. Based on this, a 3-week extension was
approved as covered by the Revised Work Plan dated 8 April
(ANNEX III), extending the posting of the EDP Expert until 18 May.

B. Modifications From Job Description

All activities as specified in the Job Description of the EDP Expert were undertaken accordingly, with certain modifications, as follows:

1. On item (2) of the Job Description, a five-day Entrepreneurship Development Programme (EDP) was already in place and has been conducted for the seventh time by end of 1990, and which has been modified into the Entrepreneurship Induction Programme (EIP) as conducted in 4 to 8 February 1991. In view of this, what was undertaken was an assessment of the existing programme and modification of same where found necessary.

- 2. On item (6) the phrase "project proposal" was changed to "project proponent" as entrepreneurship aspects will not be found in the project proposal but in the entrepreneur project proponent.
- 3. On item (8) instead of preparing guidelines for the Officer-in-Charge of Development Services in designing business management improvement courses, the EDP Expert worked together with him in the modification of the design of the Basic Business Management Course (BEMC) which was likewise in place. This approach was a tactical strategy to facilitate acceptance of modifications and other recommendations.
- 4. As a result of the reorientation of the concept and perception of entrepreneurship development from a 5-day programme to activities spanning beyond a 5-day training programme, a major activity that was undertaken, is the design and manualization of the entrepreneurship development programme of NIDFO, which is not exactly covered in the Job Description, but is deemed necessary for a total perspective of entrepreneurship development.

III FINDINGS AND CONCLUSIONS

Reflected herein are the findings on situations as found by the EDP Expert, and conculsions derived from them:

A. Status of Local

Entrepreneurship in the

Small-Scale Industry Sector

1. Concept of Entrepreneurship

FINDINGS

NIDEC give very scanty information on entrepreneurship and the entrepreneurs in Sierra Leone. Much of the information available are on small enterprises in general and hardly touched on the entrepreneurship aspect of the people. The periodic national development plans of the government reiterate that the development of small industries and handicrafts is particularly important in contributing to skill formation and development of entrepreneurship, but not the other may around, i.e. entrepreneurship development contributes to the development of small industries. (See Report No. 1: Status of Local Entrepreneurship in the Small-Scale Industry Sector).

This reverse perspective is likewise observed in NIDFO documents and survey reports on small-scale enterprises.

CONCLUSION

A reorientation of the concept of entrepreneurship and its development was found necessary among NIDFO personnel.

ACTION TAKEN

The first seminar-workshop conducted by the EDP Expert for the technical staff of NIDFO Development Services on 1 March 1991 addressed this issue. (See Report No. 9: Training of NIDFO Professional Staff and UN Volunteers in Entrepreneurship Development.)

The presentation of the Progress Report On Activities of the EDP Expert on 4 March 1991, which was attended by UNIDO Sierra Leone officers, NIDFO General Manager, Preject CTA and UN Velunteers, and all professional staff of NIDFO Development Services, likewise included this aspect. (ANNEX 4)

2. Entrepreneurship in Sierra Leone

FINDINGS

Entrepreneurial activities have been known to exist in the pre-colonial days. Education provided by missionaries and civil service employment opportunities tended to deplete or stagnate entrepreneurial endeavors through time. It was not until the twentieth century that re-awakening of entrepreneurship set in. It is manifested that most entrepreneurs in Freetown are migrants from outlying regions. (Report No. 1)

CONCLUSIONS

Entrepreneurship in Sierra Leone is in a dormant or feeble stage which needs much attention for development. It is perceived more as a means of livelihood rather than as a force for economic development.

The task of entrepreneurship development by NIDFO as the forerunner in Sierra Leone calls for a let of initiative and innovation in this direction.

3. Entrepreneur Data and Statistics

FINDINGS

There is a dearth of information on the cross-sectional structure of small-scale entrepreneurs in the country.

(Report No. 1)

CONCLUSIONS

An effective entrepreneurship development programme can be pursued only if adequate knowledge exists on entrepreneurial motivations and traits in Sierra Leone conditions and environment. Hence, the need for research activities to gather and bank relevant information accordingly.

B. NIDFO Entrepreneurship Development Programme

1. Concept of EDP

FINDINGS

The initial concept of EDP in NIDFC referred narrowly to the 5-day entrepreneurship development programme. This is understandable considering that the project document and the Job Description of the EDP Expert referred also to the 5-day programme as the EDP. This concept was later expanded in late 1990 to include three (3) training courses, namely:

- Entrepreneurship Induction Programme (EIP),
- Basic Business Management Course (BBMC),
- Technical Training Programme (TTP).

In practise, however, the Development Services staff undertakes such other activities as entrepreneur identification and selection, and provision of extension services in continuum of the training courses. (See EDP Expert Report No.2:

Assessment of NIDFO Entrepreneurship Development Programme.)

CONCLUSIONS

There is a need for expanding the concept of entrepreneurship development from merely the training programmes to the full bleum elements from entrepreneur identification and selection to the extension service and provision of information.

ACTION TAKEN

The expanded concept of entrepreneurship development was discussed with NIDFO officials with positive acceptance. It has been used as the framework in the proposed NIDFO Entrepreneurship Development Programme (Report No. 3).

2. Objectives of Entrepreneurship Development

FINDINGS

In both the policy level and the operating level there are no measuring instruments to assess the effectiveness of the EDP, aside from the number of training programmes conducted and the number of participants trained (See Report No.2). Hence, there is no way of knowing whether general and specific objectives are being met.

CONCLUSION

There is a need for designing measuring instruments to determine whether the economic strategies for which the project has been designed and specific objectives of entrepreneurship development are being attained.

3. Identification of Entrepreneurs

FINDINGS

With the NIDFO policy limitations of seven (7) identified industry groups, location in Western Area and employment size of not more than fifteen (15) restricts the pool of entrepreneurs to select from.

CONCULSIONS

There may be a need to expand the coverage of assistance in the above-mentioned aspects to assure a large pool of entrepreneurs.

4. Selection Process

FINDINGS

The process of selecting entrepreneurs with potentials for success in NIDFO uses highly subjective instruments that may have screened out entrepreneurs with success potentials and allowed likely failures to be included in the development process (Report No. 2). Both errors may prove costly for NIDFO considering the costs incurred in training and extension services and the likely cost of project failure.

CONCLUSION

The selection process and criteria used for screening entrepreneurs need some restructuring. The tools for selection have to be strengthened to remove subjectivity of decisions as well as improve efficiency in the process.

ACTION TAKEN

A selection process with assessment instruments have been prepared for NIDFO use. The appraisal instruments for entrepreneurial aspects have been built into the conduct of the Entrepreneurship Motivation Training, EMT, (Report No. 4: Entrepreneurship Motivation Training Manual) and manualized in Report No. 6: Guidelines for Appraising Entrepreneurship Aspects of Project Proponents.

The initial screening process is described in Report No. 3: Proposed Entreproneurship Development Programme for NIDFO.

The appraisal instruments described therein have been accepted by NIDFO for implementation effective the batch of entrepreneurs that went through the first EMT on 24 to 28 March 1991.

5. Training Programmes

FINDINGS

The course centents of both the EIP and the BEMC were found inadequate to meet the objectives set for the respective programmes. Also, the distribution of time for the different modules were found inappropriate to meet the set objectives.

(See Report No. 2: Assessment of NIDFO Entrepreneurship Development Programme.)

The Technical Training Programme (TTP) is beyond the scope of work of the EDP Expert and, therefore, was not included.

CONCLUSION

The training programmes needed restructuring to maximize the learning effectiveness and to provide fluidity from subject to subject. The course contents have to be strengthened to address the identified objectives.

ACTION TAKEN

The Entrepreneurship Motivation Training (EMT) and the Basic Business Management Course (BEMC) were redesigned with the cooperation and contributions of the Officer-in-Charge for Development Services. Both the improved programmes were accepted by NIDFO management for implementation. The First EMT was run last 24 to 28 March while the BEMC is being run at the time of this report writing (22 April to 3 May 1991).

(See Report No. 4: EMT Manual and Report No. 5: BEMC Manual.)

6. Time Dimension

FINDINGS

The time dimension involved in the entrepreneurship development process, from identification of entrepreneurs until forwarding of business plan for financial evaluation takes up 74 working days per batch. (Report No.2).

CONCLUSION

The total time is too long for a small-scale entrepreneur to wait before financial assistance is considered. The enterprise may have collapsed by them.

Continuing efforts must be exercised by the Development Services Section to reduce this time.

ACTION TAKEN

The proposed EDP (Report No. 3) is envisioned to shorten this time substantially, if activities are efficiently scheduled.

7. Institutional Objectives

FINDINGS

There is a conflicting objective in developmental services and financial services. The former is a cost item without tangible returns while the latter looks for return on investments on money lent out. On top of these, is the self-sustaining objective of NIDFO. All three objectives must be reconciled to allow for efficient operations.

CCNCLUSION

There is an indicated need for establishing separate performance criteria for entrepreneurship development independent of the performance measurement for financial services.

This is a policy issue that is beyond the scope of the assignment of the EDP Expert.

8. Organization and Staffing

FINDINGS

The organization chart in the project document identifies a one-man show for entrepreneurship development. This seems to be premised on the limitation of EDP to the conduct of the 5-day behavioral training programme and the use of existing training institutions in Sierra Leone for the management course and the technical training.

With the expanded concept of entrepreneurship development, and the actual practice in development services whereby identification and selection of entrepreneurs are pre-requisites to the motivation training, and that extension service is a major activity in entrepreneurship development, one person alone can not do the job effectively without the support of the extension workers.

CONCLUSION

The ergenizational structure for entrepreneurship development needs restructuring for optimum utilization of resources.

ACTION TAKEN

A proposed organization set up is included in Report No. 3: Proposed NIDFO Entrepreneurship Development Programme.

9. Training Needs

FINDINGS

The training of the EDP Specialist (NIDFO and UNV), as well as other professional staff in the Development Services Section, on entrepreneurship has been effectively done by the EDP Expert (Report No. 9: Training of NIDFO Professional Staff and UN Volunteers in Entrepreneurship Development).

The extension service workers, however, exhibit imadequacy in extension work skills.

CONCLUSION

Extension workers need training in extension work.

Continuing training of all technical staff in entrepreneurship development and extension work is likewise needed.

10. Overall Situation

FINDINGS & CONCLUSIONS

a. Strengths

- 1) Through the dilligence and efforts of NILFO development services staff the rudimentary structure of entrepreneurship development is in place.
- 2) This structure is ready for strengthening in directions indicated by 1.5 years experience and as reflected in the assessment (Report No. 2).
- 3) The development services staff eghibit enthusiasm to participate in the strengthening of the EDP and learn from experience.
- 4) The development services staff exhibit high positive sensitivity to changes where needed.

b. Weeknesses

- Limited perception among the staff of the extent of behavioral and attitudinal perspective of entrepreneurship development.
- Deficiency in information and data gathering facilities in the organizational set up.
- Lack of opportunities for staff development in time as needed.
- 4) Lack of appreciation for documentation and analysis of experiential information.

- 5) Deficiency of operating policies and guidelines to enable staff to programme work efficiently.
- 6) The pool of existing entrepreneurs may be too small.

c. Coportunities

- 1) Concurrent interest in other Sierra Leonean institutions for entrepreneurship
- 2) Current low economic performance in the country in general provides a comfortable base line to improve on.
- 3) Various studies and experiences on entrepreneurship development elsewhere within reach of the project through UNIDC.

d. Threats

- 1) Staff mobility once trained and developed unless adequately motivated to stay.
- 2) Conflict of objectives with ROI on one hand as a financial institution and development interests on the other which is non-revenue generating.
- 3) Pervading weakness in other support infrastructures in the country which are necessary ingredients for entrepreneurial development.
- 4) Vague cost-benefit analysis of the programme to provide for continuity in the long run.

C. Local Training Institutions

FINDINGS & CONCLUSIONS (Report No. 7: Assessment of Capabilities and Facilities of Local Training Institutions)

The factor analysis undertaken to establish the relative merits, capabilities and adequacy/suitability of physical facilities and administrative logistics of local training institutions reveals the following:

- 1. The Sierra Leone Opportunities Industrialization Centre is still the best institution presently that MIDFO can use for ousiness management courses from the point of view of institutional structure and instructional competence. However, adequacy of physical facilities and other administrative logistics are relatively poor. It may also be that this institution may not have time for NIDFO programmes should their own as well as NIDFO programmes increase in frequency. Anticipating this eventuality may mean developing other institutions to handle business management courses or developing NIDFO internal capabilities for running the course itself.
- 2. Other institutions that may be considered are:
 - a. YMCA Vocational Institute,
 - b. Institute of Public Administration and Kanagement,
 - c. Technical Training Institute, or
 - d. Milton Margai Teaching College.

RECOMMENDATIONS

The recommendations included herein are in addition to those recommendations which have already been accepted and implemented by NIDFO during the mission of the EDP Expert. They are presented herewith by areas of concern and responsibilities. Recommendations are limited to such activities that affect entrepreneurship development only.

The recommendations specify who initiates, approves, and implements the activity.

It is suggested that efficials of NIDFO be convened together with UNIDO efficials and experts to consolidate the findings, conclusions and recommendations of the EDP Expert for clarification and subsequent implementation.

RECONNENDATION	TO BE INITIATED BY	TO BE APPROVED BY	TO BE IMPLEMENTED BY	REFERENCE
Policy Issues				
1. Treat illiterate entrepreneurs separately	CEM	* Hanagement Committee * Board of Directors * UNIDO	OIC, DS	EDP Expert Technical Report Nos. 2, 4 & 5
 Expand NIDFO assistance coverage to other industries outside the seven (?) groups initially included to increase pool of entrepreneurs. 	GM	* Management Committee * Board of Directors * UNIDO	OIC, DS	EDP Expert Technical Report No. 2; Yees Biry Final Report, Vol. 1. DP/SIL/87/003
3. Development of new entrepreneurs in addition to existing once to maximise economic impact of Project.	GH	• Management Committee • Board of Directors • UNIDO	OIC, DS	EDP Expert Technical Report No. 2
employing more than 15 workers (perhaps to 30) to increase pool of entrepreneurs.	GH	• Management Committee • Board of Directors • UNIDO	OIC, DS	EDP Expert Technical Report No. 2 & 3
5. Expand coverage of assistance beyond the Western Area after 2 or 3 more years to achieve national rather than localised impact of Project.	-OIC, DS	• CM • Management Committee • Board of Directors • UNIDO	OIC, DS	EDP Expert Technical Report Nos. 2 & 3

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RECONNENDATION	TO BE INITIATED BY	TO BE Approved BY	TO BE IMPLEMENTED BY	REFERENCE DOCUMENT
 Organisation and Staffing Strengthen organisation structure for entrepreneurship development to allow for efficiency and continuity. 	oic, ds	• GM • Management Committee • Board of Directors • UNIDO	OIC, DS	EDP Expert Technical Report Nos. 2,3,7, 8 & 9
2. Increase the number of extension workers gradually as entrepreneur clients increase.	orc, da	• GM • Management Committee • Board of Directors • UNIDO	OIC, DS	EMP Expert Technical Report Nos. 2 4 3
C. Eumn Besources Management 1. Setablish a buman resources development mechan to motivate technical rtuff to join and remain with MIDFO for at least 5 years to optimise recruitment and training efforts.		• Management Committee • Board of Birectors • UNIDO	GH's Designate	EDP Expert Technical Report Nos. 2,3, 8 & 9
 Provide continuing training and development opportunities for technical staff locally and abroad. 	COM	• Management Committee • Board of Directors • UNIDO	GH's Designate	EDP Expert Technical Report Nos. 2,3, 8 & 9

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RECONNENDATION	TO BE INITIATED BY	TO BE APPROVED BY	TO BE IMPLEMENTED BY	REFERENCE DOCUMENT
Provide training for extension workers to enhance their skills for extension work.	GM	• Management Committe • TRIDO	GM's Designate	EDP Expert Technical Report Nos. 3, 8 & 9
Entrepreseurship Development Process				
 Strengthen the identification and selection process of entrepreneurs. 			oic, Ds	EDP Expert Technical Report Nos. 2,5, 5 & 6
 Continuously review and evaluate time dimension of entrepreneurship development process to incress organizational efficiency and capacity. 			OIC, DS	EDP Expert Technical Report Nos. 2 & 3
 Manualize all policies and guideline for the direction, guidance and control of the operations of Development Services. 	CBA	• Hanagement Committee • Board of Directors • UNIDO	GM's Designate	Project Document
4. Communicate targets and performance criteria to technical staff/extension workers to enable them to progresse their activities accordingly.	OIC, DS		oic, ds	EDP Expert Technical Report Nos. 2 & 5
 Namualize operating guidelines and procedures for development services to provide staff direction. 	oic, DS	• CM • Hanagement Committee • UNIDO	OIC, DS	Project Document
6. Conduct cost-benefit analysis periodically of the entrepreneurship development activities to allow for long-term efficiency and continuity.	orc, ds		OIC, DS	EDP Expert Technical Report Nos. 2 & 3 Project Document

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	R 1	CONNENDATION	TO BE	TO RE APPROVED	TO BE IMPLEMENTED BY	REFERENCE DOCUMENT
j	<u>lee</u>	warch and Information				
•	١.	Conduct continuing research on entrepreneurship development in the context of Sierra Leonean milien which is characterised by weak motivation as influenced by dearth of information, indefinite market size, very low educational level of entrepreneurs and week infrastructure support.	oic, ds	• GM • Management Committee • UNIDO	GM's Designate	EDP Expert Technical Report No. 1
•	2.	Provision of research and information mechanism to feed into the Project's data bank.	CSA	• Hanagement Committee • Board of Directors • UNIDO	GM's Designate	EDP Expert Technical Report No. 1 Project Document
:	3.	Establish continuing relations on cooperative basis with other institutions for both training and research activities, as well as information exchange.	CORT	• Management Committee • UNIDO	GH's Designate	EDP Expert Technical Report No. 1 & 7
. !	Per:	Cormance Objectives and Evaluation				
•	1.	Establish separate performance criteria for development services independent of that for financial services.	GH	• Management Committee • UNIDO	OIU DS	EDP Expert Technical Report Nos. 2 & 3
	2.	Reconcile conflicting objectives on ROI for financial services and development objectives.	GH	• Management Committee • Board of Directors • UNIDO	Management Committee :	EDP Expert Technical Report Nos. 2 & 3



6 April 1990

UNITED NATIONS INDUSTRIAL DEVELOPMENT ORGANIZATION

PROJECT OF THE RRPUBLIC OF SIERRA LEONE

JOB DESCRIPTION

DP/SIL/87/003/11-51/J12105

Post title

Entrepreneurship Development Programme Expert

Duration

Three months

Date required

As soon as possible

Duty station

Freetown with travel within the country

Purpose of project

This project aims at establishing the operational functions of the National Industrial Development and Financing Organization (NIDFO) which consists of Development Service Department and Financial Service Department in order to provide an integrated financial and technical support package to small-scale and artisan level industries.

Duties

With the overall guidance of the CTA, the expert will be attached to the entrepreneurship development co-ordinator of the Development Services Department to develop NIDFO Entrepreneurship Development Programme, specifically appropriate to the local conditions. More specifically, the expert will be expected to:

- (1) Analyse the status of local entrepreneurship in the small-scale industry sector;
- Design a five-day Entrepreneurship Development Programme, along the framework specified in the project document i.e. sodular approach of each subject with various degrees of complexities, to be conducted by the NIDFO staff, and integrated with the other programmes of NIDFO.
- (3) Train intensively all the NIDFO professional staff who will be involved in conducting the programme and the UNV specialists in entrepreneurship development, to be able to execute the programme by themselves to satisfactory level

before the end of the assignment. (The UN Volunteer on entrepreneurship development will continue the training of the staff thereafter).

- (4) Prepare a manual to be followed by the UNV in conducting the programmes.
- (5) Prepare guidelines for the general extension workers in conducting extension services at the shop-floor level.
- (6) Prepare guidelines for the NIDFO appraisal officer in appraising the entrepreneurship aspects of project proposals.
- (7) Assess the facilities and capabilities of local training institutions of providing business management training courses for NIDFO clients.
- (8) Prepare guidelines for the Officer in Charge of Development Services in designing business management improvement courses, to be conducted at local training institutions.
- (9) Prepare a terminal report reflecting activities undertaken, findings from the assignment, and recommendations for consideration.

Qualification

University degree or equivalent in Business Management instruction techniques with extensive practice in entrepreneurship development programmes with the application of behaviour modification techniques. Experience in the countries similar to Sierra Leone will be an asset.

Language

English

Background Information

Sierra Leone is a Least Developed Country (LDC) with a population of 3.7 million. The per capita income of the population is estimated at US\$278 for 1988. The economic structure consists of 45% agriculture, forestry and fishing sectors, 12% mining and 4% manufacturing sector.

Recognizing that the current economic imbalance calls for urgent and comprehensive measures, the Government is endeavouring to implement the Economic Recovery Programme. This programme, which was outlined in 1987, aims at (1) increasing incentives and opportunities, especially in agriculture; (2) undertaking comprehensive survey of the industrial sector, to attract more domestic and foreign investment and (3) boosting the rate of economic growth by improved allocation of resources.

Industrial sector can be classified into 3 categories. The modern sector consists of the enterprises with motive power and employing 20 or more workers. There are a total of 102 such units. The small-scale enterprise sector is defined to have a mix of traditional and simple modern mechanical equipment with the employment of 6-19 workers. This sector comprises mechanical repairs (32%), textile, apparel and

leather (24%), woodwork (10%), metal products (7%), electrical repairs (4%), etc. The traditional/informal sector includes (1) cottage industries processing mainly agricultural products; (2) handicrafts units using specialized skills of craftsmen and (3) small-scale industrial units using traditional technologies. The enterpises activities consist of tailoring, apparel and leather (47%), woodwork (15%), mechanical repairs (12%), electrical repairs (4%), etc. This subsector is estimated to employ 85% of wage workers.

In the absence of a specialized agency to support small-scale industries, the National Industrial Development and Finance Organization (NIDFO) is being established with the framework of a non-governmental organization, as a private limited liability company, financially self-sustaining and supervised by the Board of Directors representing various sectors of economy, both public and private sectors.

This project will create the necessary capabilities within NIDFO for (1) entrepreneurship development and improvement of technical and managerial skills of SSI entrepreneurs and workers; (2) supplying key inputs for production that are not met by the market and (3) funding projects undertaking expansion of productive capacity.

PROPOSED WORK PLAN - ENTREPRENEURSHIP DEVELOPMENT PROGRAMME EXPERT

PROJECT - DP/SIL/87/003

5 February 1991

PREMISE

In accordance with the Job Description of the Entrepreneurship Development Expert for Project: DP/SIL/87/003 as provided by UNIDO, the premises and limitations for the job are as follows:

Post Title

Entrepreneurship Development Programme Expert (EDP Expert).

Duration of Post

28 January to 27 April 1991 (3 Months including travel to and from post, briefing and debriefing in Vienna).

Duty Station

Freetown with travel within the country.

An office space has been provided at the Development Services Section, NIDFO, at the Freetown Youth Centre, 33 Garrison Street, Freetown. The main office of the Project and NIDFO where the CTA is located, is at 16 Charlotte Street about 100 metres away around the block.

Purpose of Project

To establish the operational functions of the National Industrial Development and Financing Organization (NIDFO) in the provision of an integrated financial and technical support package to small-scale and artisanal level industries in Sierra Leone.

WORKING RELATIONSHIP

In coordination with the OIC, Development Services Section and with the guidance of the CTA, the following working relationship with UNIDO Project and Staff and NIDFO Staff will be followed:

- Overall guidance from Chief Technical Adviser (CTA) of Project: DP/SIL/87/003, Mr. Srinivasan Pattoo;
- Counterpart coordination with OIC, Development Services Section, NIDFO, Mr. R.B. Johnson;

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Resource persons;

- (1) Development Officer, NIDFO, Mr. S. Hans-Kawa;
- (2) EDP Specialist, NIDFO, Mr. Hassan Bangura;
- (3) EDP Specialist, UNV, Mr. Oppong Mensah Aborampah;
- (4) Extension Workers, NIDFO, as may be pertinent.

Due clearance has been obtained from the G.M. NIDFO, and the OIC, Development Services to allow for direct interaction by the EDP Specialists and with any of the resource persons and Extension Workers.

Schedule of meetings with the OIC, Development Services and the EDP Expert may be arranged for in the morning of the needed meeting day. Meetings with the CTA will be pre-arranged at least one-day in advance in addition to regular Tuesday meetings. Meetings with the GM, NIDFO will be scheduled as required with advance notice.

The identification of these working relationships were established with due consultation with the CTA, the G.M., NIDFO and the OIC, Development Services, NIDFO.

TASK OF EXPERT

To develop the NIDFO Entrepreneurship Development Programme especially appropriate to conditions in Sierra Leone.

ACTIVITIES TO BE UNDERTAKEN

As specified in the Job Description of the EDP Expert the following duties are assigned:

- (1) Analysis of the status of local entrepreneurship in the small-scale industry sector;
- Design of five-day Entrepreneurship Development Programme (EDP);

(This duty may have to be modified in view of the fact that there is a five-day Entrepreneurship Development Programme already in place and has been conducted for the 7th time, as of 31 January, 1991 by NIDFO).

It is envisioned that what will be undertaken is an assessment of the existing programme, and improvement of same if necessary:

Preparation of the EDP Manual to be followed by the UNV in conducting the programme.

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- (4) Intensive training of all UNIDO Professional Staff involved in conducting the EDP and the UNV EDP Specialist, who will continue the training of the staff thereafter;
- (5) Preparation of guidelines for the extension workers conducting extension services at the shop-floor level;
- (6) Preparation of guidelines for NIDFO Development Services Staff in appraising the entrepreneurship aspects of project proposals;
- (7) Assessment of facilities and capabilities of local training institutions for providing business management training courses for NIDFO clients;
- (8) Prepare guidelines for the Development Services Section in improving the design of business management courses, for conduct in local training institutions; and
- (9) Prepare terminal report reflecting activities undertaken, findings from the assignment and recommendations for consideration.

PROJECTED OUTPUT

The completion of the foregoing activities is projected to produce the following:

- (1) Document on the structure and make-up of small-scale industry entrepreneurs in Sierra Leone;
- (2) Improved design of EDP, as necessary, for entrepreneurship development;
- (3) Design of training programme for NIDFO Staff and UNV Specialists on entrepreneurship development;
- (4) Manual for EDP;
- (5) Guidelines for extension services at the shop-floor level;
- (6) Guidelines for NIDFO Development Services Staff in appraising the entrepreneurship aspects of project proposals;
- (7) Assessment report on facilities and capabilities of local training institutions for providing business management training courses for NIDFO clients;
- (8) Guidelines for the Development Services Staff in designing business management courses to be conducted in local training institutions; and
- (9) Terminal Report.

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WORK SCHEDULE

Within the premises established earlier and as specified in the special Service Agreement between UNIDO and the EDP Expert, the following work schedule has been drawn up. Attention is directed to the UNIDO requirements for briefing, debriefing terminal report writing and forwarding to UNIDO, Vienna and incoming and out-going travel which are included within the Service Agreement. In view of this, the actual working time for the project needs are to be accomplished in 8 weeks. Considering this tight schedule, logistics support in terms of: Typing, Information availability, Mobility for visits to entrepreneurs and training institutions and other administrative and technical support, are emphatically requested.

Any deviation from the work schedule would mean delay in accomplishing the task assigned to the EDP Expert, which may require adjustment of Service Agreement with UNIDO Vienna. Without such adjustment (extension) some of the duties assigned may not be completed.

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۱.	Analysis of status of local entrepreneurship in SSI sector													
2.	Assess & Improve design of EDP			Š 1 0 0 1										
١.	Training of NIDFO Staff and UNV on EDP	Ĭ i i		i 										
•	Prepare manual for EDP							<u> </u>						
•	Prepare guidelines for extension workers			: ! !										
•	Prepare guidelines for NIDFO Dev. Services Staff on entrepreneur- ship aspects of project proposal													
	Assess local training Inst. for Business/ Management training Courses													
).	Prepare guidelines for Development Services on designing Business Management Programme													
0	Prepare Manual Report Winding Up Trip out and debriefing			† † †									-	
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PROGRESS REPORT ON ACTIVITIES OF EDP EXPERT UNIDO - DP/SIL/87/003 AS OF 4 MARCH 1991

I WORK PLAN

In accordance with the work plan prepared upon arrival of the EDP Expert, copies of which have been provided, two (2) activities would have been completed as of 4 March, namely:

- 1. Analysis of the status of Enterpreneurship in the Small Industry Sector of Sierra Leone; and
- 2. Assessment of the MIDFO Enterpreneurship Development Program preparatory to modification, if necessary.

Although both tasks have been accomplished the corresponding reports have not been submitted due to delay in the documentation process. The solution to this promblem through the provision of a contractual Typist, however, is being attended to. Hopefully, a Typist is expected snytime.

Today's presentation would have been more fruitful if copies of the reports were available for everyone's perusal.

These value of the provided as soon as documentation is finished.

II. HIGHTLIGHTS OF FINDINGS

For purposes of this afternoon's presentation highflights of findings have been culled, accordingly.

1. DEFINITIONS

Through the Seminar/Workshop on Enterpreneurship conducted by the EDP Expert last 1 March, and participated in by Officers and Staff of the Development Services Section, NIDFO, definitions for entrepreneurship and entreprenur were arrived at by concensus for NIDFO use, as follows:

ENTREPRENEURSHIP is a proposoful activity involing innovation, organization and combination of resources and calculated risk-taking towards the schievement of a profit-oriented business undertaking.

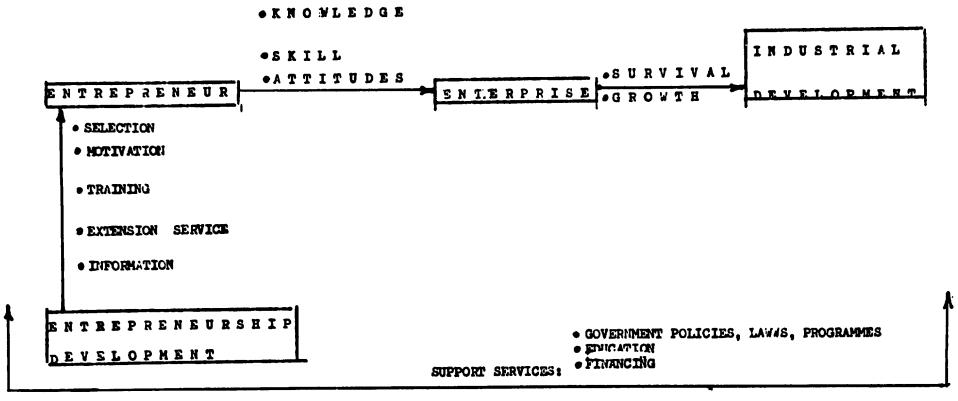
EXTREPRENEUR is one who undertakes a purposeful activity through innovation, organization and combination of resources and calculated risk-taking to achieve/profit-criented business enterprise.

2. CONCEPT OF ENTREPHENEURSHIP

Much of information available are on the enterprise rather than the entreprensur. There is a tendency to mix up the enterprise with the entreprensur in the approach to development.

Surveys conducted both in the project and eleswhere dealt more on the enterprise and very little on the entrepreneur. This situation holds some as well in the enterpreneur files of NIDFO.

ENTREPRENEURSHIP is involed which the phenomeon in the person that undertakes a successful buisness enterprise. The enterprise is the manifestation of such a phenomenon. Hence, entrepreneurship development is directed towards the person, and not the enterprise. Knowledge and understanding of the entrepreneur allows a better directed enterpreneurship development programme.



SMALL INDUSTRY DEVELOPMENT THROUGH ENTREPREHEURSHIP DEVELOPMENT

This model illustrates the spectrum for Small Industry Development through entrepreneurship.

3. PROFILE OF SMALL INDUSTRY ENTERPRENEURS

GLENDER

1987 Survey; 93% males

% females

1989 Survey: 98% males

2% females

NIIFO Clients: 75% males

25% females

POPULATION: 49.4% males

50.6% females

b. AGE OF ENTREPRENEUR

1989 Survey: Below 30 - 8%

30 - 50 - 67%

Above 50 - 29%

AGE OF FINTERPRISE

8 to 29 years for 96% of respondents

Age when entrepreneurship set in deduced at age 22.

The tabulation, however, on enterprise age in the 1989 survey report shows start of enterprise until 1981. If latter years are included the estimated age when entrepreneurship sets in is about 25 years.

c. SOCIAL BACKGROUND

Not revealed by 1987 & 1989 surveys nor by NIDFO files. Liedholm & Chuta study (1976) gave predominatly faming for parental background.

Ethnic and religious background not available.

d. Educational Background

Not reaveled	by 1987 & L/CH	1989 surveys. NIDFO FILES	
Food Processing	33 .	32 46	
Wood Working	64	40	
Textile, Gara, Tailor	ing 37	57)
Mochanical Works	•	d6) Per cent entrepreneurs
Electrical Works	•	100) w/ formal, technical or) vocational training
Leather Works	•	0)
Metal Works	5	0	
Others	26	0	

The selected entrepreneurs for assistance by NIDFO shows preponderance of those who have had some form of education.

The correlation of education and success should be validated by NIDFO through the monitoring process of assisted entrepreneurs.

••	Reasons for Entering Business REASON	FREQUENCY
	Dasire to be Independent	21
	Nothing else to do	11
	Perceived Market Demand	9
	Desire for more income	6
	Employing Company Shit down Laid of from Employment	3 2
	Influence of Family	2
	Not indicated	60
		714

1. REASON FOR CHOICE OF BUSINESS

REASON	FREQUENCY
Previous work experience	112
Family Business	32

REASON	FREQUENCY
Vecational Training	19
Perceived Market Potential	17
Encouraged by Friends	4

The Small Scale Industry enterpreneur in Sierra Leone is at present dominated by males, but may eventually include an appreciable number of females.

He/She islikely to enter into business between the ages of 25 and may come from a varied socio-sultural background. He/She may or may not have an educational background and therefore may be literate or illiterate.

Strong desire for independence and more income are existing motivations. A few may be epportunistic and innovative, manifesting at an early stage, while other may show innovation and risk-taking at a latter age.

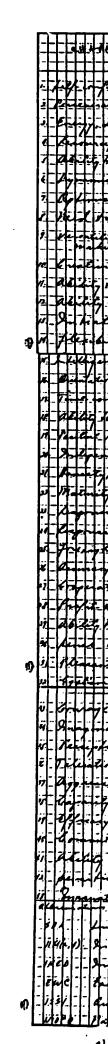
In general, however, the entrepreneur may have a conservative nature and cling to traditional ventures but will not hesitate to try new fields of undertaking if convinced of profitability and Viability.

The Siera Leonean entrepreneur exhibits high mobility both locationally and socially, with economic advantage in mind. He/She is deprived, however, of much information that can help in innovation and venture, and is, therefore, expected to have a high absorptive capacity for new ideas, in general.

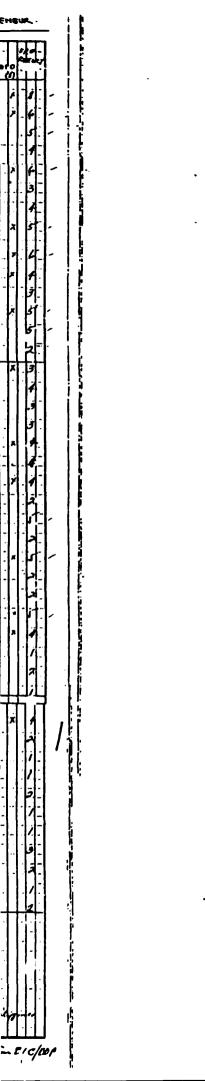
4. CHARACTERITIES OF ENTREPRENEUR LEADING TO SUCCESS (TABLE 5)

Through an opinion survey on a modified Delphi approach, the characteristics of the entrepreneur leading to success were initially identified.

During the Seminar/Workshop on Entrepreneurship, however, doubts were projected on the validity of the characteristics short-listed for the following reasons:



4)



- 1. The frequency distribution of indetified entreprises may be bicaed towards choices in other countries with a different environment from Sierra Leone (Gabiei).
- 2. The characteristics arrived at may not be comprehensive as only eleven (11) out of forty three (43) listed were included (Johnson).

In view of this another workship will be organized to arrive at a list of characteristics acceptable to the Development Services Group.

5. LEVEL OF ENTREPREMEURSHIP

1st Level - Rule - of - thumb Entrepreneur

- . continous smallness of enterprise
- . no records
- .operates by gut feel rather tha " systematic analysis
- limited cultural background
 .& social involvement

2nd Level Informed Entrepreneur

- . applies basic management technques
- . highly motivated for growth

3rd Level - Sophisticated Entrepreneur

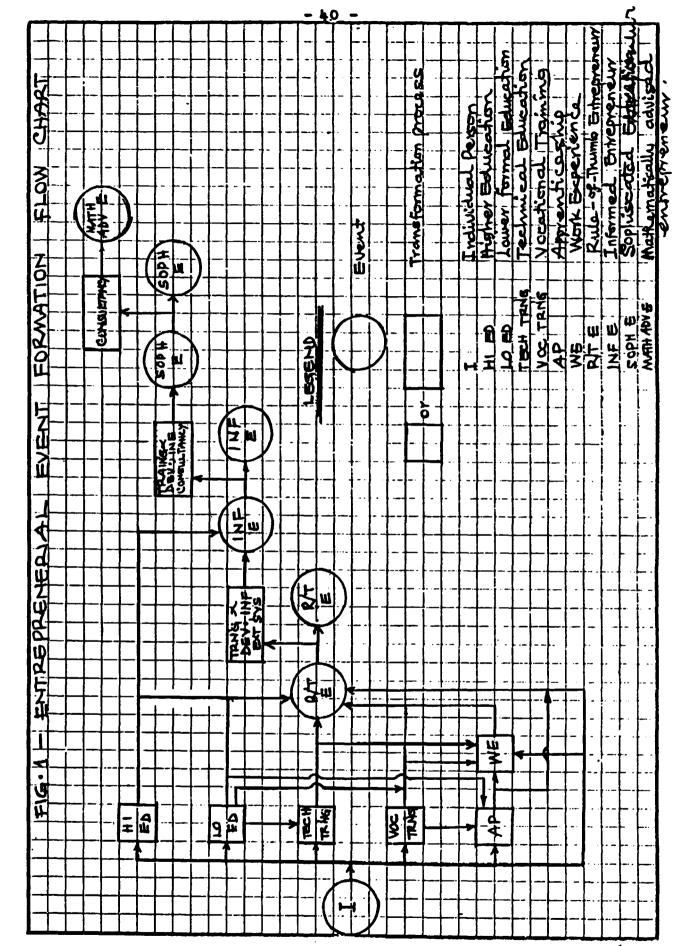
- applies policy formulation
 &strategic planning techniques
- · has long term foresight
- . gets involved w/ organization development

4th Level - Mathematically Advised Enterpreneurial

- . exercises gamesmanship
- . involved in corporatestrategies
- deals in financial arbitrage, acquisitions, mergers, divestments, ect.

6. ENTREPRENEURIAL EVENT FORMATION

Adopting the discussed levels of entreprene urship the entreprene cirial event formation flow chart shows the interventions that are needed to transform the entreprenur from one level to the other (fig. 1).



7. ENTREPRENEURSHIP MODEL - S

The entrepreneurship model in Sierra Leone is shuon in Figure 2.

During the 1st seminar/sprkshop for Development Services Staff it was pointed out (Gabisi) that there is an intermediate step in the flow of developed world values and practices before they influence the Sierra Leonean entrepreneur in innovation and idea/project development. This is the adaptation by developing sountries through consultants and experts fielded by international organizations. The concept is included in the report on the status of entrepreneurship in Sierra Leone.

B. ENTREPHENEURSHIP DEVELOPMENT PROGRAMME

The original task of the EDP Expert according to the job description is to design a 5-day EDP. However, there is already an EDP/EIP in place, having been conducted 8 times for 114 participants. The task was modified to the assessment of the existing programme and the introduction of improvements where necessary.

- 1. FRAMEWORK OF ASSESSMENT OF THE EDP
- I OBJECTIVES OF THE EDP
 - . target participants
 - . desired measureable results
- II STRATEGY & TOOLS FOR IDENTIFICATION OF POTENTIAL ENTRE-
 - . location of entrepreneurs
 - . promotion of the programme
 - . selection criteria

2. CONCEPT OF ENTREPRENEURSHIP DEVELOPMENT

Although by nomenclature there seems to be a reference to the 5-day training programme as "the" EDP, actual practice at the Development Services Section reflects that other activities belonging to EDP are being undertaken, namely:

definitions for enterpreneurship and enterprenur were arrived at by concensors for NIDFO use , as follows: (Contd.page 44)

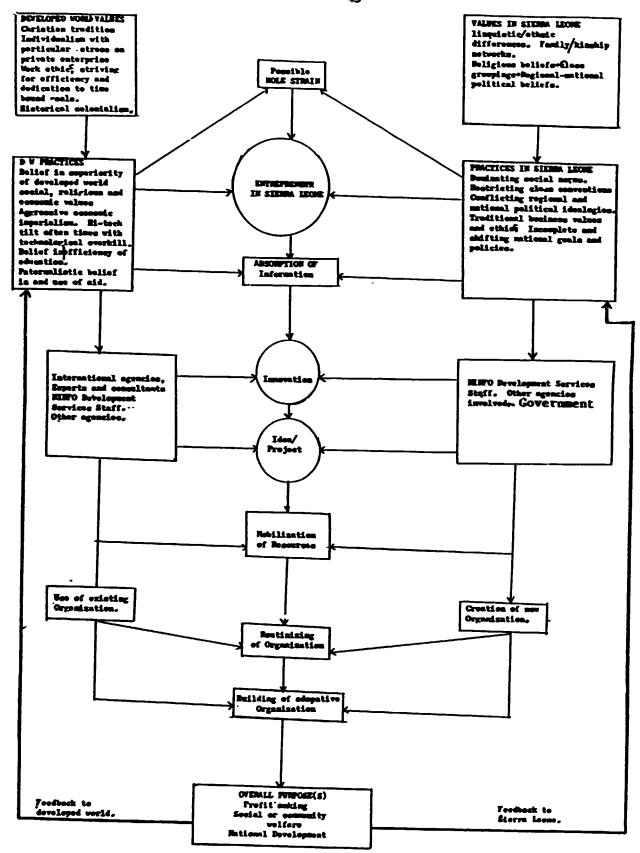


Fig. 2 _ Entrepressurship Medel in Sierra Leene

- 1) Entreremeur Selection
- 2) Entrepreneurship Motivation (RIP)
- 3) Entrepreneurial Training
- 4) Extension Services.
- 5) Information Disconnection

The operational Guidelines and Procedure Of The Development Services Section reflects a more expanded view of entrepreneurship development to cover.

- Entrepreneurship Induction Prigresse (EIP)
- Besic Business Management Course (EBMC)
- Technical Training Coure (TTC)
- Advanced Business Hanggement Course (ABMC)

3. ELEMENTS OF AN ENTRPRENEURSHIP DEVELOPMENT PROGRAMME

1. ENTREPRENEUR SELECTION

- . searching for entrepreneurial talents
- · Selection
- · Validation

2. ENTREPRENEURSHIP MOTIVATION

- . Motivation training (EIP)
- . Entrepreneurial skills Formation

3. ENTREPRENEURIAL TRAINING

- . Menagement training (BEMC/ABMC)
- . Skills training (TIP)

4. EXTENSION SERVICE

- . Records Keeping
- . Methods improvement
- · Technology adaptation
- . Marketing techniques
- . Managing people
- . Etc.

5. INFORMATION

- . Venture Opportunities
- · Product design
- . Market info
- . Etc.

STRATEGY FOR IDENTIFICATION OF ENTREPRENEURS

Extension workers visit entrepreneurs identified from the list of respondents in previous survey (1987) and those encountered in the process of their field mission. Some of those in the list are no longer in the addresses available.

Only those entrepreneurs within the seven (7) identified Industry Sectors in the NIDFO scope of targets are identified. Limiting the Industry Group to what are predominatly in existence may be restricting the innovation aspect in entrepreneurahip. Also, these groups may already be overcrowded since 8% of entrepreneurs are in such sectors.

The field visit for Identification of the Entrepreneur contains more information about the enterprise rather than the entrepreneur.

5. <u>SELECTION PROCESS</u>

The format used for final screening of the entrepreneur, although quantitative in nature allows for high subjectivity on the part of the rater. For instance, how can an objective rating of innovatinaness and response to change be measured as excelent (5), good (4), fair (3) or poor (2)? Some sub-factors may be incorporated to arrive at a better rating.

The validity of the selection process is important so as not to filter out potential entrepreneurs and include likely failures.

Perhaps also, not all factors have equal weights. Hence, some degree of prioriting may be needed.

6.

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TRAINING PROGRAMMES

1. COURSE CONTENTS

The course contents must snaver the set training objectives. This is not so in the EDP and BENC.

It is more effective to start with the macro picture then move towards the micro aspects so that the entreprenur can identify readily with the situations. The course contents of the EDP & BENC do not exhibit this.

2. TRAINING MATERIALS

The training programmes rely much on participent retention It may be more effective to provide handouts for their by memory. reading and referal. Likewise, visual sids may enhance retention.

TIME DIMENSION

From the flow chart of activities involved in EIP it was found that it takes 95 working days for a batch of 30 identified entreprensurs to be assisted from the time of identification until the nompletion of the business plans for financing purposes. This does not include post-financing assistance in the form of providing industrial extension service.

8. ORGANIZATION AND STAFFING

The project document refers only to one person, the EDP Specialist, to undertake entrepreneurship development activities. By practice. however, all other extension workers are involved in the entrepreneurship development work.

The training and development of Development Services Staff must be in tensified to make them more effective in their work.

Submitted by:

HEHIDIA/R. FAJARDO EDF Expert, UNIDO DP/SL/87/003

MICEX Y

LIST OF COUNTERPART STAFF

- R.A.B. Johnson
 Officer In-Charge,
 Development Services, MIDFO
- 2. S. Hens-Kawa

 Development Officer

 Development Services, NIDFO
- 3. H.S. Bangura
 EDP Specialist
 Development Services, NIDFO
- 4. Oppong Mensah-Abaraspah EDP Specialist UN Volunteer

LIST OF PEOPLE MET

- 1. L.A.C. Richards General Manager, MIDFO
- 2. Agnes Taylor-Levis
 Financial Controller
 & Board Secretary, NIDFO
- 3. A.Y. Kargbo OIC, Financial Services, HIDFO
- 4. I.I. May-Parker
 Director
 Institute of Public Administration and Management
 University of Sierra Leone
- 5. L.B. Rogers-Wright
 Lecturer, Business Studies and Entrepreneurial Development
 Institute of Public Administration and Management
 University of Sierra Leone
- 6. G. Mason
 Lecturer, Administration and Management
 Institute of Public Administration and Management
 University of Sierra Lecne
- 7. S.V. Rogers-Wright Principal Young Women's Christian Association Vocational Institute
- 8. G.R. Caroll
 Principal
 Technical Training Institute

9. C. Hughes Training Coordinator Technical Training Institute

10. S. Halagi Director Opportunities Industrialization Centre

11. S.J. Bayoh Deputy Director Opportunities Industrialization Centre

12. M. Cassell Lecturer, Commercial Law & Banking Opportunities Industrialization Centre

13. A. Kemara Lecturer, Accounting, Finance & Business Planning Opportunities Industrialisation Centre

14. I. Sesay Lecturer, Accounting, Finance & Business Planning Opportunities Industrialization Centre

15. Augustine Katta Hanagement/Business Development Staff Opportunities Industrialisation Centre

16. Mrs. Genda National Entrepreneur Coordinator Opportunities Industrialization Centre

17. U.S.A. Kargbo Principal Hilton Margai Teachers College

- 18. Eke Halloway

 Member, College Council

 Milton Margai Teachers College
- 19. Josephine Jallo
 Senior Lecturer, Department of Commercial Studies
 Hilton Margai Teachers College
- 20. Aliea M. Kemara
 Lecturer, Department of Commercial Studies
 Hilton Margai Teachers College
- 21. Elisabeth A.R. Johnson
 Lecturer, Department of Commercial Studies
 Milton Margai Teachers College
- 22. Jonathan Karim
 Entrepreneur
 We Youe Metal Works
- 23. Michael Harding
 Entreps enur
 Himi Engineering
- 24. Fomeh Kamarah Entrepreneur Fancy Gara Shop
- 25. Kade Wurie Kade Wurie Gara Enterprise
- 26. Margie Rhodes Entrepreneur Busby Fashion
- 27. S.I.S. Loving-Bengura Entrepreneur SISCO Enterprises

- 28. Mohamed Gabisi Entrepreneur Gabisi Leatherworks
- 29. M. I. Palmer
 Area Buying Hanager, West Africa
 Crown Agents
- 30. Kenneth R. Walker
 Engineering Manager
 Technical Support Division
 Crown Agents
- 31. Event C. Tjoe-Arvie
 Project Manager (Mano River Basin Agricultural Development)
 H.V.A. International by
- 32. Jennifer Renner-Thomas

 Hanaging Director

 ACE Tourism & Travel Agency
- 33. Steven J. Wisman
 Tecnnical Advisor for
 Sierra Leone Opportunities Industrialization Centers
- 34. Percy Brown
 Programme Advisor for
 Sierra Leone Opportunities Industrialization Centers

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 You, Too, Can Start Your Own Business, SERDEF/UP-ISSI,

 Quezon City, Philippines, 1990

A B B R E V I A T I O N S

NIDFO	National Industrial Development and Finance Organization Limited
MGO	Non-governmental organization
ASI	Artisenal and small-scale industries
ASIE	Artisemel and small-scale industrial enterprises
orc, ds	Officer-in-Charge, Development Services Section
EDP Expert	Entrepreneurship Development Programme Expert
EOP	Entrepreneurahip Development Programme
KIP	Entrepreneurship Induction Programme
Pf	Entrepreneurship Motivation Training
BENC	Basic Business Management Course
orc	Sierra Leone Opportunities Industrialization Centre

United Nations Volumteers

Technical Training Programe

WY

TTP