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# 17539

# REGIONAL PETROLEUM TRAINING CENTRE (PTC), SUMBE, ANGOLA

#### TRAINING NEEDS SURVEY

DP/RAF/88/062

**ANGOLA** 

# Technical Report\*

Prepared for the Government of the Republic of Angola by the United Nations Industrial Development Organization, acting as executing agency for the United Nations Development Programme

# Based on the work of Mr. K. Stoltenberg Consultant in Petroleum Training

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1.1

#### WORK PLAN

#### REVIEW AND REVISION OF CURRICULA. SELECTION AND DEVELOPMENT OF COURSES.

#### 1.0 BACKGROUND

## 1.1 Training Needs Survey

The Final Report from the Training Needs Survey was presented at the Energy Ministers Meeting in Arusha, Tanzania, on September 26th.

The Ministers endorsed the conclusions and recommendations from the National Consultants, consolidated in the Final Report.

The Ministers instructed TAU to immediately start the review and revision of curricula, and the selection and development of the new courses identified in the Survey Report.

This work will serve as a necessary input for the Project Document and Budget for the PTC Second Phase, covering the five years, 1989-1994. The Second Phase is planned to start 1st July 1989.

The findings and recommendations of the National Survey. indicate certain consequences for the PTC strategy.

To better serve the needs of the SADCC countries, primarily engaged in downstream operations, the PTC course programme must be expanded to cover a wider range of activities based on shorter courses at higher entrance levels.

The courses shall cover specific petroleum-related subjects for employees that have completed their basic Vocational, Polytechnic or Professional training.

The School must also be prepared to arrange courses and seminars in the Member countries, either in central locations, or as in-house training or in cooperation with local schools and training institutions.

# 1.2 Tripartite Meeting

A Tripartite Meeting was convened in Luanda, Angola, on 3rd and 4th November 1988, to evaluate the first phase of the Project.

The meeting also discussed the financing of the Interim Period, first half year of 1989, and the further work required for revision of curricula and development of new courses.

The TAU Training Consultant was requested to propose a Work Programme and Budget for this work.

UNIDO had prepared a Draft Project Document. A Formulation Mission shall be appointed to work out the Final Document. The consultant was requested to participate in the Mission.

#### 2.0 DEVELOPMENT OF NEW COURSES

# 2.1 <u>Course Proposals</u>

After the Tripartite meeting, the Director of PTC, Nunes E Sá and the TAU Consultant, travelled to the Petroleum Training Centre in Sumbe, 300 km. south of Luanda, to start up the work on identification of new courses.

Meetings were held with: Pedagogical Deputy Director J.J. Castelao, Methodological Deputy Director A. Russo, Interpreter F. Parreira, Comerint Team Leader A. Bottoni.

Based on the discussions and in cooperation with the TAU Consultant, the Comerint Team Leader prepared a series of course proposals and seminars that could form a basis for further discussions with representatives from SADCC countries and selection of future PTC programmes.

The entry level for the courses is based on a minimum of 12 years school, and some experience in similar or related occupations.

The majority of courses vary in length from one to two months, with some more advanced courses lasting 4, 5 and 6 months.

The preliminary list of courses is presented in Table 1. The course outlines are attached in Appendix 1.

# 2.2 <u>Course Selection</u>

To ensure acceptance of the new courses, and commitment from the Member States, the courses and programmes should be reviewed, designed and selected in cooperation between PTC, TCC, TAU and qualified representatives from the countries for which the courses are particularly relevant.

The courses selection committees should be appointed immediately.

# 2.3 <u>External Courses and Seminars</u>

The feasibility of arranging courses and seminars in Member countries, by PTC alone or in cooperation with local schools or institutions, should be examined and a tentative plan and programme proposed.

# PROPOSED NEW COURSES

	DURATION MONTHS	ENTR	PREPAI	RATION	IMPLMENT- ATION	PREPARATION		
COURSE TITLE		SCHOOL YEARS	EXPERIENCE	MONTHS	MM COST	MM COST	+ ONE IMPLEMENTATION	
Mechanical Supervisor	2	12	As Foreman	6	72,000	24,000	96,000	
Electrical Supervisor	2	12	As Foreman	6	72,000	24,000	96,000	
Instrument Technician	6	Polytechnic Certificate		5	5 60,000 72		132,000	
Maintenance Electrician	4	12	5 Years	3	36,000	48,000	84,000	
Firefighter	2	8	Industrial Plant	6	6 72,000 24,		96,000	
Firefighting Supervisor	1	12	As Firefighter	3	36,000	12,000	48,000	
Laboratory Technician Petrochemicals & Aviation Prod.	5	A-Level Chemistry	Basic and Instru- mental Analyt.Chem.	12	144,000	60,000	204,000	
Depot Management	2	12	Supervisory Activities	6	72,000	24,000	96,000	
Computer Applications	1	12	·····	3	36,000	12,000	48,000	
Training of Trainers	2	12	Godd Proficiency	3	36,000	24,000	60,000	
Maintenance Management	115	Manager Ma and Work	4	48,000	18,000	66,000		
Petr. Micro Economics	2	Certified (	6	72,000	24,000	96,000		
Sum				63	756,000	366,000	1,122,000	

# 2.4 Staff Requirements

The need for additional staff and external expert assistance must be assessed and consolidated in the interim budget and the budget for the second phase.

## 2.5 <u>Materials and Equipment</u>

Additional materials and equipment needed in support of the training must be specified and consolidated in the budgets.

#### 3.0 CURRICULUM REVIEW AND REVISION

The curriculum at PTC underwent a major methodological reconstruction in 1987/88.

PTC is now offering the following main long-term courses:

- Production Operators
- Firefighting and Safety
- Electrical Maintenance
- Instrument Maintenance
- Mechanical Maintenance
  - . Motor Vehicles
  - . Plant and Machines
  - . Rotary Machines
- External Refinery Operations
- Administration
  - Clerical
  - . Accounting

In addition to these main courses, six seminars or short courses have been prepared:

- Cathodic Protection
- Management Techniques
- Maintenance Planning
- Educational Engineering
- Pipeline Corrosion Control and Protection
- Introduction to Personal Computer (Use of Symphony Programme)

The new curriculum gives allowance for a flexible entry level, depending upon the trainees previous education and experience.

The full effect of this new programme has not yet been registered, as there are some courses and seminars that have not yet been implemented.

However, the new curriculum has received positive response from the oil companies, and the trainees have been highly rated.

The courses and seminars are evaluated after the first class of trainees have completed the course and revised if necessary.

There is therefore no need for any immediate revision of the curriculum.

Attention can now be directed towards an expansion of the new higher level short-term courses and seminars as requested by the National Consultants in their Training Survey Reports. Some of the existing textbook material will be revised and updated in accordance with technological developments.

Additional equipment for chemical analyses, firefighting training and computer applications will be required for the new courses.

#### 4.0 NATIONAL TEACHING STAFF

The development of a National/Regional Teaching Staff, is not only important for PTC and Angola, but also for the general level of technical development in the SADCC-region.

It is a Development Objective of this Project to develop PTC Management and Staff to a level of competence to manage the Centre by own resources.

In relation to National Teachers and Trainers this problem has been considerably underrated from the start.

A small committee should be appointed to undertake a fresh analysis of the problem with the objective of proposing a strategy and realistic plans for the recruitment of National Teachers.

# 5.0 ORGANIZATION

To be able to complete this extensive development work and introduce new courses from the start of the next phase, close coordination and follow-up will be required.

To ensure that the courses meet the individual countries needs, selection and evaluation committees, including technical expertise, should be appointed without delay.

An overall coordinator should be appointed for the interim period. He will also be responsible to undertake/coordinate the feasibility study on course arrangements in other member countries.

# 6.0 COST ESTIMATE

At this stage it is not possible to give an accurate estimate of costs related to the development of the new courses.

In the course descriptions the man months required for course development and implementation are given.

A rate per man month of USD 12,000.00 is used in the document "Project for Assistance to the Petroleum Training Centre (PTC) for the Interim Period (November 1st 1983 - June 30th 1989).

This rate should cover one return trip Italy-Angola, office support services, living and lodging expenses and work compensation.

The total cost estimate per course is given in Table 1.

Some trips within the SADCC-region will be required for presentation and revision of courses. These are not included.

New equipment will be required for the firefighting course, the course for laboratory technicians and for computer applications. This information will be available as an addendum to the Project Document.

## 7.0 WORK PLAN

The Work Plan Schedule shown in Table 2 sums up the activities described in the previous chapters.

This Work Plan must be discussed with PTC, TAU and TCC and adjusted if required.

After approval it will form the basis for the further work to follow up the Recommendations from the Training Needs Survey and the endorsement by the Ministers meeting.

#### 8.0 BUDGET

The list of courses in table 1 does not cover all the courses suggested by the National Consultants in their Survey Report. It does, however, include the courses that should serve the majority of needs, and that are compatible with the PTC curriculum.

The final course development plan can only be given after consultation with the other Member States.

In the Interim Period development programme we propose to allocate a number of manmonths for development work, and select the courses in cooperation with TCC, TAU and PTC.

The planning of the further development work will be part of the Interim Period activities, with implementation of the plans during the Second Phase.

The development budget suggested here will be an addition to the Interim period budget for the regular school activities.

The major cost items are related to the services by the contractor to develop the new courses, and the coordination of the development work, and the future development planning by the Norconsult/TAU Training Consultant.

Procurement of equipment for the new courses is not included in the budget, as the equipment will not be required in the Interim Period. The equipment budget will be worked out as part of the Interim Period activities and added to the Project Document for the Second Phase.

Tentative Budget Proposal	
	<u>us \$</u>
24 man-months course development	288,000.00
Printing/copying	10,000.00
Travels in SADCC Countries	7,000.00
Services of Norcorsult Training Consultant, 6 man-months, including 2 travels	
Oslo-Luanda and within SADCC	90,000.00
Miscellaneous	5,000.00
Summa US \$	400,000.00

WORK PLAN

# INTERIM PERIOD - SCHEDULE OF ACTIVITIES

	1988 .			1989					
_ ACTIVITY	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
PRESENTATION COURSE PROPOSAL		_							o o
APPOINIMENT PROJECT DOCUMENT MISSION		*****							
FORMULATION PROJECT DOCUMENT		_							
APPOINTMENT COURSE COMMITTEES									
_COURSE SELECTION AND PRIORITIES									
FEASIBILITY STUDY EXTERNAL COURSES									
COURSE DEVELOPMENT	}								
COURSE IMPLEMENTATION SCHEDULE									
SPECIFICATION EQUIPMENT AND MATERIALS									
BUDGET REVISION									
PREPARATION COURSE CATALOGUE						i			
ANALYSIS AND PLAN - RECEUITM, NAT. TEACHERS									
ESTIMATE GU STUDENT ATTENDANCE									
-									
-									

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APPENDIX 1

COURSE TITLE: ADVANCED COURSE FOR MECHCNICAL SUPERVISORS

# CONTENTS:

The organisation of an industrial plant Objectives of the maintenance function Main policies for maintenance:

> On call Preventive Predictive

Maintenance procedures for main standard equipment

Heat exchangers Pressure vessels **Pumps** Compressors

Turbines

The information system Technical file Sheets and forms

The flow of information

Basic instruments for collection of information

Non-astructive tests Visual inspection

Vibration analysers for rotating equipment

Maintenance programming Workshop organisation and work planning Personnel organisation Supervisory skills Cost control Report writing

DURATION: Two (2) months

LEVEL OF ENTRY:

12 years of school

Experience as mechanical foreman: Motor vehicle maintenance

Pump maintenance Mechanical maintenance

O3JECTIVE:

After completion of this course and after an adequate period of on-the-job training, the candidates shall be able to cover the position of mechanical maintenance supervisor.

TIME FOR PREPARATION:

Six (6) months

# COST ESTIMATE:

Two man months of instructor time in Sumbe Ore round travel to Sumbe Preparation of new manuals for about 600 pages Printing of manuals for about 3000 pages.

COURSE TITLE: ADVANCED COURSE FOR ELECTRICAL SUPERVISOR

# **CONTENTS:**

The organisation of an industrial plant Objectives of the maintenance function

Main policies for maintenance:

On call Preventive Predictive

Maintenance procedures for main standard equipment

Transformers

Motors Generators Switchgear

The information system

Technical file
Sheets and forms
The flow of information

Collection of information on working equipment

Visual inspection
Vibration analysers
Maintenance programming
Workshop organisation
Work planning
Supervisory skills

Personnel organisation Personnel management Cost control Report writing

DURATION: Two (2) months

LEVEL OF ENTRY:

12 years of school

Experience as electrical maintenance foreman

OBJECTIVE:

After completion of this course and after an adequate period of on-the-job training, the candidates shall be able to cover the position of electrical maintenance supervisor.

TIME FOR PREPARATION:

Six (6) months

#### COST ESTIMATE:

Two man months of instructor time in Sumbe One round travel to Sumbe I sparation of new manuals for about 600 pages Printing of manuals for about 2000 pages.

COURSE TITLE: ADVANCED COURSE FOR INSTRUMENT TECHNICIANS

# CONTENTS:

Description of selected industrial processes in the oil field Reading of process and instrumentation diagrams (P & I) Theory of automatic control of process variables Pneumatic control systems

Analogue systems
Basic components
Electronic cards
Integrated components

Calibration

Trouble-shooting and maintenance

Analogue control systems
Basic components
Transducers
Typical loops
Calibration

Trouble-shooting

Digital electronics
Basic components
Micro-processors

Programming of micro-processors

Digital control systems

Basic components

Advanced digital control systems.

DURATION: Six (6) months

LEVEL OF ENTRY: Polytechnic diploma in electronics

OBJECTIVE: After completion of this course and six months on-the-job training, the candidates shall be able to cover the position of

electronic instrumentation maintenance technician.

TIME FOR PREPARATION: Five (5) months

# COST ESTIMATE:

Six months of instructor time in Sumbe
Two weeks of instructor time in Sumbe to get acquainted with PTC
equipment
One round travel to Sumbe
Printing of manuals for about 3000 pages
Design of new manuals for about 1000 pages.

COURSE TITLE: ADVANCED COURSE FOR MAINTENANCE ELECTRICIAN

#### CONTENTS:

Review of Mathematics
Review of Electricity
Technical drawing; symbols and diagrams
Electrical measurements, low voltage
Electrical measurements, high voltage
Electrical machines:

Transformers
Motors, AC and DC
Generators

Electrical installations:
Lighting systems
Power transmission
Sub-stations

Switchgear
Trouble-shooting and maintenance
Electrical machines
Electrical installations

DURATION: Four (4) months

LEVEL OF ENTRY: 12 years school

Five years experience in electrical work

OBJECTIVE: After completion of this course and a period of relevant on-thejob training, the maintenance electrician will be able to cover

the position of electrical maintenance foreman.

TIME FOR PREPARATION: Three (3) months

# COST ESTIMATE:

Four (4) man months of instructor time in SADCC One round travel to SADCC country Printing of manuals for about 3000 pages Travel of one expert to SADCC country to organise course.

1.1.1

COURSE TIME: COURSE FOR FIREFIGHTERS

#### CONTENTS:

Theory of combustion and fires
Fire extinguishing agents
Fire extinguishing equipment
Selection

Use

Maintenance

Foams and foam-throwing equipment Light water Automobile firefighting equipment

Personal protection equipment

Fire resistant overalls
Anti-acid overalls

Autonomous breathing systems

Closed circuit
Open circuit

Gas masks

Smoke throwers

Procedures for firefighting interventions

Liquid hydrocarbons

LPG

Transformer oil

Fire in closed ambient

Fire in electrical ambient

Organisation of interventions

Alarm system

Personnel mobilisation

Intervention plans

Instrumentation for control of hazardous atmosphere

Explosimeters Oxygen meters

Dräger bulbs

First aid

Emergency treatment of open wound Emergency treatment of broken bones

Treatment for asphyxia

Treatment of heart collapse: mouth-to-mouth breathing

Emergency transportation

Practical exercises

Killing of fires with fire extinguishers

Killing of big fires with water courtain protection

Use of foam throwers

Use of automobile equipment

Firefighting in narrow space smoke chamber

Use of atmosphere control instruments

Preparation of intervention plans

First aid simulations on human plastic model

Maintenance of extinguishers

Maintenance of personal protection equipment

DURATION: Two (2) months

(Firefighters)

LEVEL OF ENTRY:

Eight (8) years of school

Experience of work in industrial plant

OBJECTIVE:

After completion of this course and after three months of onthe-job training, the candidates shall be able to cover the position of firefighter in an industrial plant, oil well or platform.

TIME FOR PREPARATION:

Six (6) months

# COST ESTIMATE:

Procurement of additional equipment:

Various size powder extinguishers
Various size foam extinguishers
Foam thrower
Auto breathing equipment
Smoke chamber
Procurement of consumables
Foam agent
Powder
Two months of instructor time in Sumbe
One round travel to Sumbe
Printing of book for about 1000 pages.

COURSE TITLE: COURSE FOR FIREFIGHTING SUPERVISOR

#### CONTENTS:

Organisation of industrial plants Objectives of the firefighting dept. Organisation of the firefighting personnel Organisation of plant personnel for emergencies Programmes for maintenance of firefighting equipment Inspection and classification of hazardour areas Issue of safety authorisations

Open flame works Work in closed areas **Others** 

Preparation of intervention plans Inspection of fixed and mobile equipment Management of materials Department cost control

DURATION: One (1) months

LEVEL OF ENTRY: 12 years of school

Experience as firefighter

After completion of this course and six months of on-the-job OBJECTIVE:

training, the candidates shall be able to cover the position of

firefighting supervisor.

TIME FOR PREPARATION: Three (3) months

COST ESTIMATE:

One month of instructor time in Sumbe One round trip to Sumbe Printing of books for about 1000 pages.

1 1 1

COURSE TITLE: LABORATORY TECHNICIANS FOR PETROCHEMICALS AND AVIATION PRODUCTS

#### **CONTENTS:**

Description of main processes and products in oil refining and petrochemistry

Product specifications

Selected standard analysis and tests for inorganic petrochemicals products:

Ammonia

Urea

**Fertilisers** 

Waste water

Raw materials

Selected standard tests for oil derivatives

Density

Colour

**Viscosity** 

Vapor pressure

Distillation

Cloud point

Smoke point

Ignition point, etc.

Description, calibration and use of analytical instrumentation:

Conductometers

Coulombmeters

Potentiometers

Spectrophotometers (visible, ir, uv)

Gas chromatographs

DURATION: Five (5) months

# LEVEL OF ENTRY:

A level in chemistry with proficiency in basic and instrumental analytical chemistry.

OBJECTIVE:

After completion of this course and a six-month period of onthe-job training, the candidates shall be able to cover the position of laboratory technician in an oil refinery a petrochemical plant or fuels depot.

TIME FOR PREPARATION:

One (1) year (for purchase of equipment)

# COST ESTIMATE:

- Purchase of analytical instrumentation mentioned in the contents section
  - Five months of instructor time in SADCC country
- One round travel for instructor
- Printing of manuals for about 2000 pages.

COURSE TITLE: DEPOT MANAGEMENT

CONTENTS:

Description of main processes in oil refining

Products specification

Description of the installations of an oil depot

Organisation of an oil depot

Procurement of petroleum products

Tanker chartering

Supply operations

Management of stocks

Economics of products transportation

Marketing of oil products

Dispatching

Optimisation of resources

Local petroleum regulations

Cost accounting

Bills accounting

Cost control

Use of a personal computer for administration activities

Safety

Fire prevention

Firefighting organisation

Lucal safety regulations

DURATION: Two (2) months

LEVEL OF ENTRY: 12 years of school and multi-year experience in supervisory

activities.

OBJECTIVE: After completion of this course and six months of on-the-job

training, the candidates shall be able to cover the position of

depot manager.

TIME FOR PREPARATION: Six (6) months

COST ESTIMATE:

Two months of instructor time in SADCC country.

One round travel to same country.

Design of new manuals for about 500 pages.

Printing of manuals for about 1000 pages.

One personal computer with printer and electronic sheet programme.

COURSE TITLE: COMPUTER APPLICATIONS

#### CONTENTS:

Classification of computers

Main frame

Mini

Micro

Pocket calculator

Architecture of computers

Memories

ALU

BUS

Components of a computing system

Computer

Memories

Printer

**Plotter** 

**Others** 

Use of programmes on a personal computer

Word processor

Electronic sheet

Computer graphics

Practical application of above programmes

DURATION: One (1) month

LEVEL OF ENTRY:

12 years of school

OBJECTIVE:

At the end of this course, the candidates shall be capable of applying the PC programmes to their relevant fields of speciali-

sation for:

Filing of information

Retrieving of information

Report writing

Performance of technical calculation Preparation of charts and diagrams

TIME FOR PREPARATION:

Three (3) months

#### JOST ESTIMATE:

One FC (IBM compatible) for each candidate
One month of instructor time in Sumbe
One round travel to Sumbe
Transportation of PC's
Three programme packages as indicated above.

COURSE TITLE: TRAINING OF TRAINERS

#### CONTENTS:

Definition(s) of training

Scope of training

For newcomers (recently hired people)

Consclidation of existing knowledge

Upgrading of personnel

Updating of personnel

Levels of training

Operators

Technicians

**Supervisors** 

Managers

Forms of training

Theoretical seminars

Classroom sessions

Practical on-the-job

Off-the-job (simulators)

Evaluation of training needs

Analysis of organograms

Development programmes

Career development systems

Job performance analysis

Training objectives

Identification

Definition

Evaluation of training contents

Job analysis

Training software

Manuals

Guides

**Hand-outs** 

Audiovisuals

Training cards

Design of training manuals

Preparation of transarencies

Procurement of other audiovisual aids

Physical structures for training implementation

Classroom

Laboratories

Workshops

Simulators (Plants & equipment)

Plan of the lesson

Implementation of the lesson

Rules for maximum efficiency of oral illustration

Use of audiovisuals

Practical exercises

Tests for the control of retention

Tests for evaluation of performance of trainees

Evaluation of trainees

Verbal tests

Written tests

Practical tests

1.1

(Training of trainers)

Criteria for evaluation Global evaluation of trainees

DURATION: Two (2) months

LEVEL OF ENTRY: 12 ye

12 years of school with good proficiency

OBJECTIVE:

At the end of the course, the candidates can be assigned to

training assignments in their own specialisation.

TIME FOR PREPARATION:

Three (3) months

COST ESTIMATE:

Two months of instructor time in Sumbe or other SADCC location One round travel to same location Printing of books for about 1000 pages. COURSE TITLE: MAINTENANCE MANAGEMENT

#### CONTENTS:

The organisation of functions in an industrial plant The maintenance function

Objectives
Resources
Organisation
Maintenance policies

Preventive Predictive On call

Unpredictable

Maintenance procedures

Collection of technical documentation

Technical file

Technical office organisation

The information system

Sheets and forms

The flow of information

The specific work areas

Layout Equipment Work force

Organisation; work planning; times & methods

The management of spare parts & materials
The programming and planning of maintenance
Cost control

Cost accounting Cost analysis Evaluation of standard costs Budgeting

Latest developments in maintenance organisation, manuals Integrated organisation management systems Computer-based organisation management systems Computer-based expert systems

DURATION: Six (6) weeks

# LEVEL OF ENTRY:

Workshop managers Mechanical, electrical, instrument maintenance managers

OBJECTIVE: To update maintenance managers and superintendents in maintenance organisation and management systems.

TIME FOR PREPARATION: Four (4) months

# COST ESTIMATE:

Six weeks of instructor time in SADCC location One round travel Design of new manuals for about 500 page. Printing of manuals for about 1000 pages. COURSE TITLE:

PETROLEUM MICRO-ECONOMICS

#### CONTENTS:

Description of oil industrial activities, and their main products

Prospecting
Drilling
Production
Transportation

Refining

Retailing of Oil Derivatives

Petrochemistry

Organisation of Personnel in Oil Industrial Activities

The Administration Function

The Finance Function

Principles of Cost Accounting

General Cost Accounting

**Industrial Cost Accounting** 

Analysis of Balances

Product Costing

Profitability Analysis

Management of Stocks

Economics of Oil Products Transportation

Products Marketing Petroleum Regulations

The Cost Control Function in Industrial Plants

The External Auditing Function

The Internal Auditing Function

DURATION: Two (2) months

LEVEL OF ENTRY:

General certificate in cost accounting.

OBJECTIVE:

At the end of this orientation seminar and relevant on-the-job training, the successful candidate shall be qualified for an

administrative or cost accounting position.

TIME FOR PREPARATION:

Six (6) months

#### COST ESTIMATE:

Two months of instructor time in a SADCC country. One round travel to training location. Design of new manuals for about 500 pages. Printing of manuals for about 1000 pages.