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# Responding to Global Standards

A Framework for Assessing  
Social and Environmental  
Performance of Industries

Case Study of the Textile Industry in India,  
Indonesia and Zimbabwe

BY

RITU KUMAR, NEBIYELEUL GESSESE AND YASUO KONISHI

MAY 1998

**RESPONDING TO GLOBAL STANDARDS**  
***A framework for assessing social and environmental performance of industries***

by Ritu Kumar, Nebiyeleul Gessese and Yasuo Konishi

May 1998

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# RESPONDING TO GLOBAL STANDARDS

## Preface

*Responding to Global Standards* presents the results of a pilot project undertaken by the United Nations Industrial Development Organization (UNIDO) in collaboration with the Confederation of Indian Industry, (CII) New Delhi, the Institute for Research and Development of the Textile Industry, (IRDTI) Bandung, Indonesia and the National Cleaner Production Centre, (NCPC) Zimbabwe. The project was initiated in 1997 as part of UNIDO's role as a global forum for industrial development. The objectives of the project were two fold:

to provide manufacturing industries with a general framework for assessing their environmental and social performance to facilitate benchmarking (inter company comparisons) as well as comparisons with international and national norms. The framework includes a knowledge based software COMPARE (Cleaner Operations and Manufacturing for Productivity and Resource Efficiency) structured to be used to obtain information about the various aspects of the cotton textile industry as well as to assess an organisation's performance vis- -vis national, corporate and international norms and standards.

to test the framework for selected woven cotton fabric finishing mills in India, Indonesia and Zimbabwe.



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**Zimbabwe:** Lewin Mombemurivo, NCPC, Zimbabwe Spinners and Weavers Ltd., Cannon Textiles p/l

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# Executive Summary

Industry is increasingly being required to meet stringent social and environmental specifications in the international market. A number of developing country industries fear that they may not be able to meet these requirements without losing their competitive edge in international markets. They are also aware that if they do not meet these requirements in a cost effective way, they will not be in a position to access new foreign markets or large international buyers who stipulate their own codes of corporate ethics<sup>1</sup>. Non-compliers are therefore being forced to reconsider environmental and social specifications of their operations. But, very often small and medium scale enterprises are at a loss on how to effect the technical and managerial changes that would enable them to meet emerging environmental and social standards.

It is clear that there is a pressing need for private industry in developing countries to have a set of global norms against which to judge their own performance, as well as to have an internationally acceptable framework to assess their performance in terms of environmental and social parameters. This would also enable industry to identify areas for improvement to make them globally competitive, and, not be victims of non-tariff barriers such as those inherent in ecolabelling requirements.

*Responding to Global Standards* presents such a framework and outlines an approach for assessing industrial processes, taking the textile industry i.e. woven fabric finishing (cotton) as a case study. In developing an assessment methodology, the report draws upon concepts borrowed from three different approaches and combines them in one single framework. The three pillars of the methodology are: benchmarking literature; life cycle analysis; and an assessment of in-factory working conditions and social aspects of the production process. Results can then be compared to standards, national and international, to assess the extent to which industries are able to meet the requirements inherent in them. The report is divided in three parts.

Part A is a brief theoretical description of benchmarking, the life cycle assessment approach and social assessment methods.

Part B of the report combines the three approaches and presents a hands-on framework for assessing the performance of selected textile enterprises in India, Indonesia and Zimbabwe. The methodology follows a hierarchical approach where the first step defines the system under examination, and subsequent steps define the boundaries for investigation and select parameters to be analysed within the system boundary. The basic methodology is presented in a generic form which can be adapted for different industrial processes and parameters. In addition, Part B also presents a framework tailored to assessing the performance of selected textile enterprises in Indonesia, India and Zimbabwe based on a range of environmental and social parameters. This is the pioneering and innovative aspect of the report since it presents a comprehensive methodology for undertaking social and environmental assessments of industrial processes (as opposed to products) in a practical and feasible manner in developing countries. The framework developed in this report constitutes the basis for a computerized software model, Cleaner Operations and Manufacturing for Productivity and Resource Efficiency (COMPARE). COMPARE is a knowledge-based tool structured to provide information about various aspects of the cotton textile industry, as well as to conduct assessments of an organisation's performance vis-a-vis national, corporate and international norms and standards. It contains a comprehensive data base on international standards and corporate codes of conduct that companies can use to compare their performance levels with. It also suggests pollution prevention measures to meet prescribed standards together with case studies that illustrate the techno-economic feasibility of these measures.

1. The term corporate codes of ethics and corporate codes of conduct have been used interchangeably in this report.



In part C, the report illustrates the results and analysis of applying the framework to three selected factories engaged in producing woven cotton fabric for shirts and blouses. The factories have been selected from India, Indonesia and Zimbabwe. The case studies demonstrate the usefulness of assessing and benchmarking environmental, and social performance of enterprises, especially those competing in global markets. The assessment was found particularly useful for identifying areas for improvement in the adoption of cleaner technologies and in corporate practices relating to occupational health and safety provisions, training, education and awareness of workers.

The links between environmental improvements and better working conditions are especially important. The case studies suggest that there is a positive correlation between reduced environmental loads, and, training and awareness programmes for workers. Increased awareness about conserving inputs such as water and energy results in better utilisation of these inputs. It was also found that in companies that had a formal environmental policy, well communicated to workers, the environmental performance was far superior.

It is in the interest of management to ensure that workers receive technical training and are educated and made aware of the importance of conserving raw materials and resource use. It is true that very often small and medium scale enterprises (SMEs) cannot afford continuous training and skills upgradation of workers. This is where governments as well as industry associations can assist by providing SMEs with access to training. Furthermore, development assistance may also be targeted at providing small and medium scale industries with the necessary information, resources and capability to undertake their own assessment of environmental and social performance to enable them to identify areas for improvement and meet global standards.

The case studies also suggest that corporate managers need to pay more attention to in-factory occupational health and safety conditions. Factories that had high levels of in-factory air pollution levels were also those that had inadequate occupational health and safety conditions. In addition, if a company were to reduce emissions of volatile organic compounds through investments in cleaner technologies, it could reduce its expenditures on occupational health and safety measures and at the same time meet international requirements or specific requirements of buyers, thereby improving its export potential.

*Responding to Global Standards* highlights the fact that for export oriented firms, the dictates of large international buyers reflected in their own codes of ethic, are more instrumental in bringing about improvements in social and environmental performance than guidelines recommended by international agencies such as the International Labour Organization, World Bank, World Health Organization etc. Consequently firms that cater to corporate codes of practice of their foreign clients are better able to exploit trade opportunities inherent in the demand for sustainably produced goods. This results in increasing export sales as well as better environmental and working conditions.

The case studies underline the importance of economic incentives and removal of subsidies for achieving better environmental and social performance. Prolonged subsidies have resulted in overuse and waste of raw materials and inputs. Prices of inputs must reflect the full cost of using the inputs and government policies must be restructured to reflect these costs. More reliance on market based instruments by governments is a prerequisite for better performance.

The responsibility for achieving higher levels of environmental and social performance, and thereby exploiting the opportunities for trade inherent in more stringent global standards rests jointly on three key actors: corporate managers including exporters from developing countries and buyers in developed countries; national and international policy makers; and workers. A concerted effort on the part of all is necessary for achieving sustainable production without impairing profits and competitive advantage.

# Part A: The Conceptual Pillars

## DESCRIPTION OF METHODOLOGICAL TOOLS

Benchmarking, life cycle analysis (LCA) and, increasingly, social assessment have become important and fashionable for industrial management and development during the 1990s. The use of benchmarking and LCA has often resulted in considerable savings for individual firms, even though both tools are still in their infancy. The common aspect of these two approaches is that they are analytic tools focusing primarily on process inventories and assessment. In addition, the two methodologies are congruous in utilising many of the same socio-economic parameters.

Nevertheless, the analytic framework of benchmarking is broader than the predominantly quantitative LCA, and can include qualitative parameters as well. Social assessment also offers a compulsory qualitative dimension for the policy maker using the benchmarking framework.

The methodology developed in this report integrates LCA and social assessment into the benchmarking framework. The policy maker thus needs to know the advantages and the limitations of the three approaches. These, along with brief descriptions of the three approaches as they relate to the present study are presented in the following paragraphs.

### A1. BENCHMARKING

Benchmarking is a systematic, continuous process to improve performance by comparing an activity to a better one or the best one, identifying reasons for performance gaps, and removing them. Whereas applications of benchmarking in the area of production process are common and obvious, the use of environmental benchmarking concerning environmental impacts is scarce.

#### **Benchmarking definitions**

One of the first to write on benchmarking was Camp in his *Benchmarking: the Search for Industry Best Practices that Lead to Superior Performance* (1989), which is based on his

experiences from the Xerox Corporation's benchmarking process in 1979. In his work, Camp refers to two anecdotes illustrating the historical roots of benchmarking: the ancient Chinese acknowledging the importance of knowing your enemy and knowing yourself and, the Japanese traditionally striving to be the best of the best (1989, 3).

Camp (1989), describes benchmarking to be the search for industry best practices *that lead to superior performance*. This being a working definition, he also gave a formal definition: *the continuous process of measuring products, services, and practices against the toughest competitors or those companies recognised as industry leaders* and a dictionary definition: *a surveyor's mark...of previously determined position...and used a reference point...standard by which something can be measured or judged*. (Camp 1989, 10-12).

The various definitions of benchmarking present in the literature do not differ significantly in essence. Spendolini, who has done much ground-breaking work on the creation of a framework for benchmarking analysis, has defined benchmarking to be a continuous(1), systematic(2) process(3) for evaluating(4) the products(5), services(5), and work processes(5) of organisations(6) that are recognised(7) as representing best practices(8) for the purpose of organisational improvement(9). (Spendolini 1992, 7-10). Spendolini's benchmarking model includes the following phases: Stage 1: *Determining What to Benchmark*, Stage 2: *Forming a Benchmarking Team*, Stage 3: *Identifying Benchmarking Partners*, Stage 4: *Collecting and Analysing Benchmarking Information*, and Stage 5: *Taking Action*. (Spendolini 1992).

It is generally agreed that there is no need to try to standardise the benchmarking methodology. Instead, once the benchmarking team determines the objectives of the project, the methodology is customised according to the needs of the project. In Part B of this

paper, Spendolinis model will be used, in conjunction with material balance flow techniques (based on the life cycle approach) to elaborate a framework for analysing social and environmental performance.

There are several benefits of benchmarking. Benchmarking,

- Leads to better performance and cost improvement
- Adds objectivity to goal setting and decision making

#### APPLICATIONS OF BENCHMARKING: A FEW EXAMPLES

Benchmarking is commonly used in manufacturing industries where predominantly quantitative economic parameters, e.g. inventory turnover, set-up times, lead time, number of vendors, direct labour time or working time, market share, return on sales, return on equity and, production costs are measured (Miller et al. 1992, 212-222).

Nevertheless, the importance of the "hidden factory" i.e. R&D, design, engineering and logistics is increasing in the benchmarking context (ibid. 125).

Benchmarking has also been extended to include the services of manufacturing industries and, more recently, benchmarking has been conducted in the service sector and in the public sector. Benchmarking is conquering new territory in public policy making. Application areas for benchmarking are growing: from corporate usage by individual firms, benchmarking is spreading to a national or even international level. Several governments and international organisations are starting benchmarking projects. For example, the European Commission, DG III (Industry) has listed benchmarking as one of its main activities for 1997. (European Commission 1997, 8-9). Public policy oriented benchmarking, conducted outside companies, may enlarge the definition and practices of benchmarking adding a political dimension to the process.

Increases employee teamwork and participation

Facilitates technological breakthrough

Reduces resistance to change

#### Environmental Benchmarking

Existing theoretical literature on environmental benchmarking is very limited, and is primarily the product of work undertaken by consultancy firms. Helminen (1994) has written a thesis on environmental benchmarking in the pulp and paper industry. Helminen's work, with modifications to widen its coverage to include environmental assessment, has been used as a guide in formulating the present methodology for textiles, which like the pulp and paper industry, is a process sector. Further details are provided in Part B of the paper.

Environmental benchmarking measures include, for example, discharges to air and water, solid waste, noise, vibration and comparable emissions, as well as perceived image and public relations costs. Perceived image is a function of both performance and promotional aspects. Costs required to achieve a given image reflect the company's overall environmental performance as well as the efficiency of the public relation function, both of which can be quantified.

In fact, benchmarking of environmental legislation (impacting on a single company's operations) against that of other major competitors is a topic of growing interest. It is also one more example of the application of benchmarking methodology in the manufacturing sector. Though environmental benchmarking may not be benchmarking in the most conventional sense of the concept, it is extremely relevant, as it provides solutions to cope with legislative instructions in addition to merely describing what the legislation in different countries is like.

Environmental benchmarking brings together various factors affecting a company's overall performance. Energy efficiency, for example, not only measures environmental friendliness but also production efficiency, which in turn has direct economic implications.

## A2. LIFE CYCLE ASSESSMENT (LCA)

LCA, as well as other material flow models, are being increasingly used in various industrial sectors and at different decision making levels in order to seek out environmentally friendly solutions. The emphasis of environmental legislation has been shifting since the 1980s from end-of-pipeline control of emissions towards efforts to prevent pollution at source. Among the 'second generation' sets of analytical tools LCA is emerging as a means of extending the capacity of producers and regulators to understand the overall environmental consequences of production-consumption activities. (Gronow 1996).

The Life-Cycle approach reflects the principle that a manufacturer (and his/her distributor) is (are) responsible for all environmental effects of a sold product, and not only for those effects which arise at his/her production plant. In its simplest form LCA is an input-output material balance model which follows a product or a system during its entire life, i.e. from "cradle to grave". The cradle is marked as the point where a raw-material (e.g. cotton) is taken from its natural environment, and the grave is where the product or its components are returned to the natural environment as waste.

In a Life Cycle Assessment (LCA) the first step is the determination of the **goal definition and scope**, followed by the **Life Cycle Inventory (LCI)**. In this inventory all material and energy inputs and outputs, effluents and emissions produced by a product within **boundaries** established on a case by case basis, are quantified and calculated. This inventory can in the next phase serve as the basis for the **Life Cycle Impact Assessment (LCIA)**, where the contribution of various items in the inventory is estimated to establish classes of environmental problems, such as acidification or global warming. The assessment may be followed in turn by an **improvement assessment** where environmental, technical and economic improvements during the life cycle are suggested. (SETAC 1995).

It is essential to determine the beginning and end points of life cycle inventories. LCI is

ideally done from cradle to grave. In reality, the boundaries of the LCI are dependent on the objectives and the resources of the project. LCI may be conducted from cradle to millgate (out) if the end product is the object of study, from millgate to millgate if the production unit is the study object, or, from mill gate to grave if the disposal option(s) are under study.

### LCA APPLICATIONS: SOME EXAMPLES

In a broad context, LCA has been used as a means of developing instruments for policy interventions. LCA is now being incorporated as a basic requirement in legislation - including the European Union's Environmental Labeling Regulation (EEC 880/92, March 23, 1992), which is very relevant for the textile industry. On a national level, public authorities are increasingly using LCA as an information basis for environmental policies.

The private sector, i.e. companies, are still presently the main users of LCA. LCA is particularly useful for process industries such as the textile industry. Companies started to use LCA in their product development in the early 1980s not necessarily for environmental reasons but because of inherent material and energy intensity inventories. Companies thus attempted to improve their processes with the aid of LCA and, consequently to improve profits. The use of LCA in corporate environmental policy has spread largely for defensive reasons, especially to protect products from aggressive claims by environmental groups. Increasingly, the strategic advantages of pinpointing the environmentally sensitive spots along the life-cycle of a product can be used to favour and pilot innovation and environmental R&D investment. This path provides big incentives to firms: there have been numerous cases in which environmentally preferable solutions also happened to be the best solutions for energy and materials management within the portion of the life-cycle which falls under a firm's responsibility. Most of these studies, however, remain entirely "confidential" (estimate:95%). (OECD 1996, 13).

In this study the production unit, i.e. a woven finishing cotton factory, is the object of analysis for benchmarking, LCA and social assessment. Inventories are calculated starting at the mill gate (in) and ending at the mill gate (out). In this sense, we are really undertaking an input-output material balance analysis rather than a full scale life cycle analysis from cradle to grave.

### Limitations of Life Cycle Assessment

In spite of its many advantages, LCA still remains a controversial tool for environmental policy planning. At its best, it can be a truly helpful tool for environmental policy planning, but it is not always used with full consideration. Effective LCA methodologies are needed but are currently still in the development stage. Unfortunately, LCA is not a precise tool in its current state of development. Many of its calculations and assessments are defined by and dependent on subjective decisions. It has been pointed out that often the choice of the LCA model may determine the research results (Fr hwald 1995, 9). It may be difficult to quantify input data in LCA. Boundaries, allocation rules and other system definitions may be an intransigent obstacle for LCA.

LCAs have a major methodological problem when the product under analysis is part of a recycling system. The grave of a product's life cycle in a closed system with recycling is not easily determined, and the effluent and energy inventory can not be calculated.

Development of life cycle management procedures will be required for placing LCA in its proper context and integrating it with other socio-economic priorities. Annex 1 demonstrates areas where common ground cannot be found for LCA and benchmarking methodologies.

### A3. SOCIAL ASSESSMENT

Social assessment, also called social auditing, has been defined as "a process of defining, observing and reporting measures of an organisation's ethical behaviour and social impact against its objectives, with the participation of its stakeholders and wider community" (Zadek and Evans, 1993, 7). Stakeholders are individuals or groups that

are directly affected by, or can affect, the activities of an organisation. In the case of an industrial enterprise the typical stakeholders would include workers, consumers, shareholders and producers.

According to Zadek and Evans (1993, 3) a social assessment should examine the social and ethical impact of the business from two perspectives. One, from the inside i.e. assessing performance against its mission statement or objectives. Second, from the outside i.e. using comparisons with other organisations behaviour and social norms, i.e. benchmarking. In this way social assessment is intended to provide information that will help people make decisions, and also enable them to increase their level and effectiveness of participation in the decision-making process.

Social assessment indicators must therefore include both internal and external objective yardsticks that permit year-on-year comparisons, external comparisons, and a subjective feedback from key stakeholders. The conclusions of a social assessment report cannot be expressed simply in terms of "profit" or "loss", but should include performance measures against both internal and external benchmarks.

It is important to define performance indicators which offer the most immediate measure of assessment. These indicators can also be used in successive reports to assess performance over time. It is also important to compare performance with that of other businesses, i.e. benchmarking. Comparative quantitative information is particularly useful for measuring wage rates, the proportion of women at different levels of the organisation, the employment of people of different ethnic origins.

Nevertheless, there is a need for some caution in the use of indicators that compare the company's performance over time against that of other businesses, as there are difficulties associated with placing numerical values on the many different social costs and benefits. Thus, although the use of numerical measures of social performance may at times be possible, there remains a need to look behind

the numbers to understand the non-quantifiable, ethical issues at stake. Performance indicators should therefore typically be a mix of qualitative and quantitative parameters.

Validating diverse perspectives is also another aspect of the social assessment process. Some social indicators, e.g. wages, may be easily comparable, whereas others are not. A key aspect of a social assessment is the fact that it is a social composition that reflects the reality of the diversity of any living community, where there will always be different perspectives. The role of the social assessment is to highlight these differences, as well as to reach more definitive positions where possible. (Zadek and Evans, 1993, 23-30).

#### Basic Steps in a Social Audit

1. Identify the objectives of the enterprise, particularly in terms of special considerations related to social and ethical values.
2. Identify and characterise the key stakeholders of the organisation.
3. Identify social indicators in collaboration with the key stakeholders of the organisation. In the case of a manufacturing enterprise, for example, it may be that workers are the major target group within the organisation's mission statement, and therefore relevant social indicators would relate to: the firm's hiring and training practices, wage and benefit levels and structures, working conditions including health and safety, bargaining arrangements and safeguards, gender distribution of the work force etc.
4. Undertake an assessment of the identified parameters, using both quantitative (monetary and non financial) and qualitative methods.

#### Social Indicators for Manufacturing Enterprises

For a typical medium to small scale manufacturing company engaged in the production of final consumer goods, social and ethical values would be centered around worker welfare and consumer satisfaction, rather than social interests of the community at large. Moreover, if the company is exporting its goods, its stakeholders would also include the foreign consumer in a developed market, whose satisfaction may

tend to be influenced by the social and ethical impact of the firm's production methods. In either case, the most relevant stakeholder groups for a typical manufacturing company in a developing country are its employees and consumers of its products. Given this, relevant indicators for a social assessment of the manufacturing enterprise would include measures that address consumer and worker welfare. Some of these measures are listed in the box below:

#### SOCIAL INDICATORS FOR MANUFACTURING ENTERPRISES: SOME EXAMPLES

##### A. Training and Communication Indicators:

- availability of entry level training for workers
- retraining to improve job performance or to transfer to other jobs with similar skills
- retraining for upgrading and promotion
- type of training, funding and availability of facilities
- communication methods with workers and enforcement of social policy directives

##### B. Non Discriminatory Indicators

- extent to which the firm has non discriminatory recruiting and training practices, particularly relating to women and racial minorities
- extent to which there is an exploitation of child labour

##### C. Work Security Indicators

- measures of occupational health and safety
- communication methods relating to worker security and safeguards.

Source: International Labour Office, 1996, Geneva

The above are some very basic parameters that firms should attempt to address in order to at least partially fulfill their corporate responsibility. A more comprehensive set of social practices would include equity indicators as well as measures that reflect the extent of worker involvement in decision making relating to employment and labour practices.<sup>2</sup>

2. See the *Human Development Enterprise: Seeking flexibility, security and efficiency*, by Guy Standing, International Labour Office, Geneva 1996.

# Part B: Framework for Assessing Industrial Processes

## PILOT APPLICATIONS FOR THE TEXTILE INDUSTRY IN INDIA, INDONESIA AND ZIMBABWE

This part of the paper attempts to combine the three methodological tools described above into a single framework that can be used to make an assessment of the environmental and social performance of industrial processes. The framework is described in generic terms (so that it can be adapted to different situations) as well as in the specific context of the pilot application to the textile industry in India, Indonesia and Zimbabwe. The same framework has been used as the basis for developing a software to enable wider and easy usage.

### B1. SCOPE OF ASSESSMENT

In the pilot application the study is restricted to three textile units per country, engaged in woven fabric finishing of cotton materials. These textile units were selected by UNIDO teams in the respective countries (see section B2 for details on the selection criteria). Relevant pressure points (points where environmental impacts arise) in the production of one kg or one running meter of finished woven cotton fabric used for shirts and blouses were identified and assessed at the two levels. One was to assess performance against national and international standards, and the second to assess performance against other companies (benchmarking). The norms and standards relate to the following parameters (see also stage 1 below):

- *environmental*: ISO standards on air quality (ISO 146), water quality (ISO 147) and soil quality (ISO 190); national standards on air, water and soil quality; norms for energy consumption, exclusion requirements for the use of chemicals and dyes (banned amines, heavy metals, formaldehyde); ecolabelling criteria in the European Union (EU)<sup>3</sup> relating to energy consumption during manufacturing, consumption of water during wet treatment, waste water parameters in the

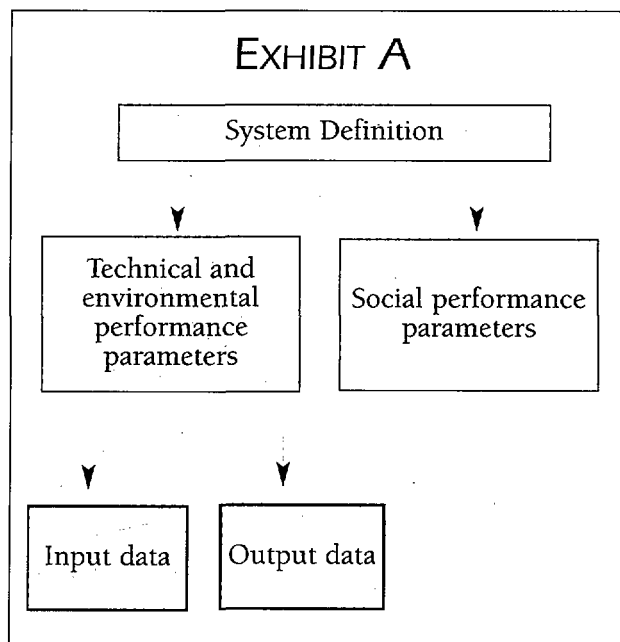
manufacturing process, and detergents and complexing agents; other ecolabelling criteria such as OKEO-TEX and national schemes where relevant; World Bank guidelines on the textile industry.

- *social*: occupational safety and health standards (using ISO and ILO norms/standard as well as corporate codes of practice); recruitment and training practices; management policies on employee working hours and work contracts; salaries, pensions and compensations; employee civil rights, employment effects, participation of women and children.

- *technical* aspects relating to exclusion criteria for quality of final product (ISO 38) and criteria relating to textile machinery (ISO 72).

### B2. THE ASSESSMENT FRAMEWORK

The starting point of the assessment framework is the System Definition which defines the boundaries of the system and the time frame of the assessment. The system is



3. The EU is mentioned explicitly since it constitutes key importing countries that have established ecolabelling criteria.

defined in terms of four basic components:

- *inputs* including materials, energy and water;
- *process* stages describing various steps in the production process;
- *outputs* including final products, by-products, emissions, effluents and solid wastes originating at various stages of the production process;
- *corporate* management and organizational activities.

The performance of the system is assessed in terms of environmental, technical and social parameters relevant to each component of the defined system.

#### Methodological Framework for Assessment

The recommended methodology, combining Spendolini's benchmarking model, the input output material balance flow technique, and a social assessment component, follows six stages as described below:

#### Stage 1: Identifying Parameters

The assessment of industrial performance

should ideally cover a set of environmental, social and technical parameters, listed in Exhibit B. Typically one can choose variables in terms of inputs and outputs to get a systemic view. Material and energy inputs as well as emissions and outputs are identified according to their renewable and non renewable character and load media.

The social performance assessment focuses on in factory working conditions and skills of workers who have direct contact with the production processes. This also helps in identifying cases where higher environmental burden occurs on account of inadequate working conditions and lack of knowledge.

The inclusion of social parameters shown below, e.g. occupational safety and health standards and recruitment and training practices relating to women, requires that qualitative parameters be given due attention in the analysis<sup>4</sup>.

Environmental and technical variables listed above need to be converted to a common

4. As the project was a pioneer effort in environmental benchmarking and benchmarking instruments, such parameters as complex market factors, trends, perceived image and pressure from non-governmental organisations (NGOs) were excluded from the present analysis.

### EXHIBIT B

#### ENVIRONMENTAL AND SOCIAL PARAMETERS

##### Main Categories

Raw material consumption

Energy consumption (by source type)

Consumption of water

Emissions

Social parameters

##### Sub-categories

- Non-renewable raw materials
- Renewable raw materials

- Non-renewable energy carriers ( fossil energy sources)
- Renewable energy carriers
- Consumption of uranium ore

- Air emissions
- Water emissions
- Solid wastes

- Employment
- Education
- Salary
- Health & safety
- Training
- Gender ratio
- Age
- Communication



denominator in terms of tons of production for a product type.

The variables should be those which are easily measurable and which have a fairly consistent linkage with the production system. For example, water consumption is easy to assess by meter readings or by calculating from equipment size and operation. Emissions from the finishing sections on the other hand are possible to measure only in terms of concentrations, generally difficult to establish and have complex relationships with overall production.

The variable or variables should capture the environmental impacts over the life cycle. Presence or absence of a chemical in the textile product is a useful variable in this sense. If resources exist, then chemical concentrations (as specified in various ecolabelling schemes) on the textile product may also be measured.

The variables should be backed with some national or international database for the purpose of comparison. Sometimes data can be accessed from the equipment manufacturers or textile research associations.

An inquiry on whom and what to benchmark, how to connect the field studies and how to interpret the data becomes a part of the systems analysis. As an illustration of whom to and what to benchmark, a sample scheme is suggested in the box alongside.

Comparisons of the identified parameters are made with appropriate reference levels. These reference levels could be national or international standards and norms, inter company benchmarking, or ecolabelling requirements.

*Note:* An overview of the systematic framework may be observed in Exhibit C.

### Stage 2: Forming a Team

In order to undertake the complex task of assessing the performance of an industrial process, in qualitative and quantitative terms, encompassing a wide variety of parameters, it is essential that the assessment team have a multi disciplinary membership.

### AN ILLUSTRATION OF WHOM AND WHAT TO SELECT

#### Whom

Fiber: Cotton

Product: Woven fabric

Types of operation: Preparation, Dyeing, Printing and Finishing

Size of operation: 5000 kg to 12000 kg a day

Mode: Batch operations

Privately run professional unit with internal quality control and inventORIZATION systems or family run traditional management with no formal use of management tools

Equipment age varying between say 2 years to 15 years

Market segment i.e. domestic or export, export to countries having ecolabelling related expectations

#### What

Inputs: Water consumption (*Overall and specific to each process stage*); Energy (*Steam and Electricity*); Chemicals (*Major chemicals such as caustic, hydrogen peroxide in terms of consumption (quantities) and use (in terms of "yes" / "no") of objectionable chemicals (especially in terms of auxiliaries, dyes and finishing agents)*); Labour (*Overall manpower employed and skill level distribution*)

Outputs: Waste generated (wastewater produced and its characteristics in terms of major objectionable pollutants); Product quantity and quality.

## EXHIBIT C

### THE SYSTEMIC ASSESSMENT FRAMEWORK

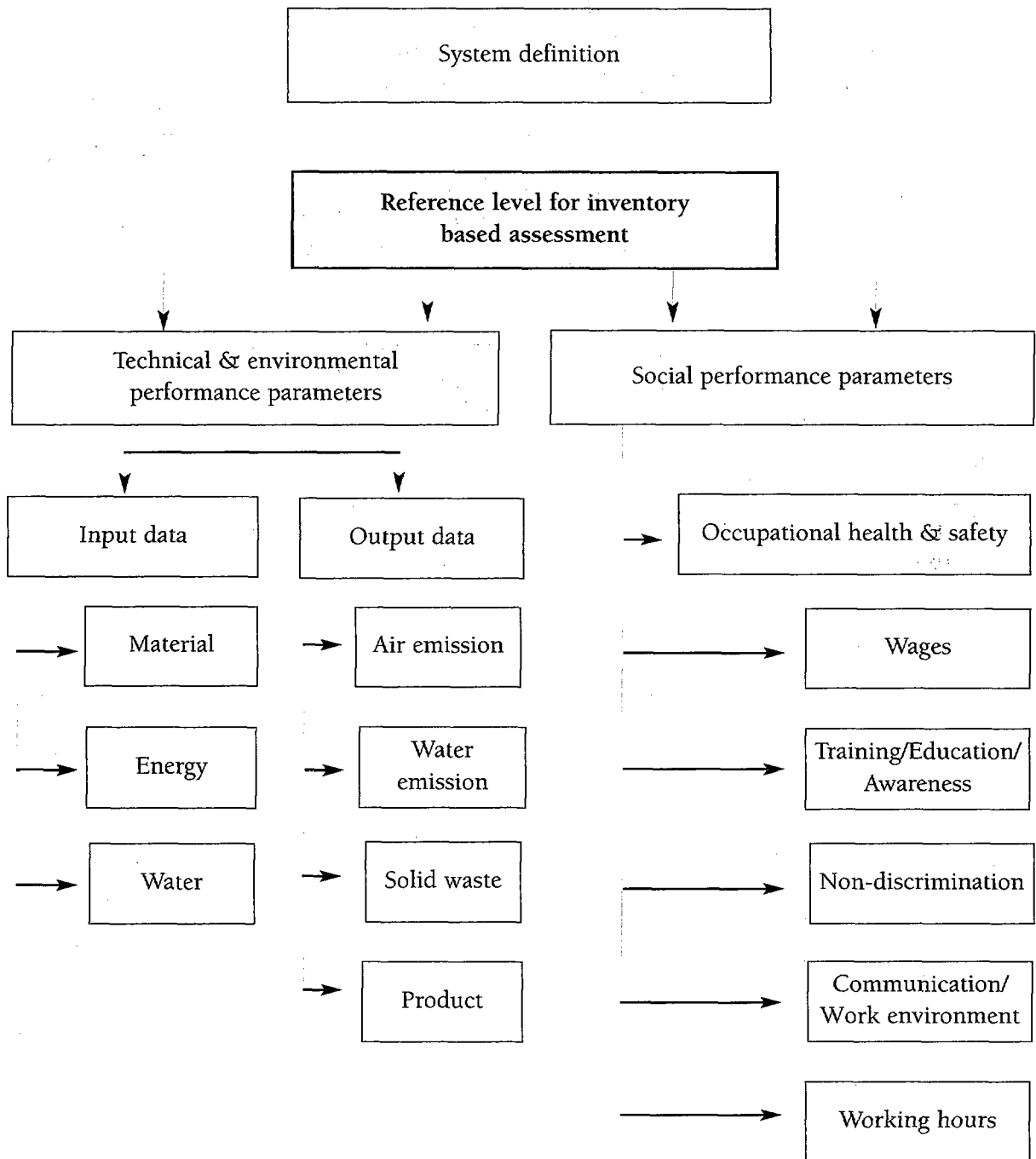


Exhibit D outlines the skill composition of the team that was put together for the present exercise.

The skills required from a team member include functional expertise, credibility, communication skills and team spirit. Even more important than mere skills is the willingness to benchmark, a characteristic close to willingness to learn (cf.

benchlearning = imitating successful behaviour, by Karl f and stblom 1993: 180-187). In addition to a competent team, sufficient resources and senior management support are vital requirements.

#### Stage 3: Selecting Partners

It is essential to find suitable firms who are willing to take part in the assessment process. The decision about whom to

**EXHIBIT D**  
**PROJECT TEAM**

| Profession Expertise                   | External  | UNIDO     |
|--|-----------|-----------|
| Textile engineers                      | 1         | 2         |
| Expert on LCA                          | 1         | 1         |
| Industrial/environmental economist     | 3         | 3         |
| Industrial engineer                    | 3         | 1         |
| System analyst                         | 4         | 2         |
| Data base development software analyst | 1         | -         |
| Human Resource Development analyst     | -         | 1         |
| Peer reviewers                         | 2         | -         |
| <b>Total</b>                           | <b>15</b> | <b>10</b> |

benchmark against depends on the subject, resources available and the challenge the company is prepared to undertake. Choosing too similar a partner diminishes the likelihood of true learning, whereas choosing too dissimilar a partner hinders comparative analysis (Fitz-enz 1993: 38).

The selected sample of factories should:

- 1) be willing to share and provide data.
- 2) preferably be export oriented units.
- 3) at least one factory should be a market leader and/or represent world-class performance level in the industry.

For obtaining a fairly similar "statistical sample", it is also important that units in India, Indonesia and Zimbabwe are identified with similar scale of operation, fiber type and more or less similar product segment. In addition, sufficient databases must exist in the international literature to assist in a broader comparison. In its absence, no objective benchmarking is possible.<sup>5</sup>

Variations within a homogenous sample are possible depending on the following:

- extent of housekeeping
- type, age and maintenance of the machinery and pipework
- skill and training of the workers
- internal quality control systems
- internal inventory systems
- type of management and management commitment
- market segment i.e. domestic or export

In order to capture the variations and their effects, the units chosen may include, amongst other similarities, certain differences reflecting extent of housekeeping, upkeep, skills, management systems etc. Incorporation of such factors helps in analysing ways to effect improvements. In a large sample of companies field audited, it becomes possible to identify "which unit has the best performance and "who has the worst".

The goals of the study also dictate its scope

5. It is important therefore that the sample size of the companies needs to be high. Fifteen units across three countries, as envisaged in the first phase of this project, is indeed a limitation in this sense. Twenty units in each country may perhaps be the ideal choice.

and choice of partners: it may not be necessary to search for the best world-class practices. Instead, improvements to the current practice may be deemed sufficient. If the stars are within reach, why aim for treetops - but if they are not, treetops may suffice. In addition, as the best company may be overwhelmed by innumerable benchmarking requests, it may be advisable to consider a company near the top - especially since the best is probably not the best in every process.

#### Stage 4: Inventory of Input / Output Data and Social Indicators

Life cycle inventory (LCI) analysis immediately follows the goal definition stage in LCA. LCI is the core of LCA and the most time-consuming stage. LCI can be divided

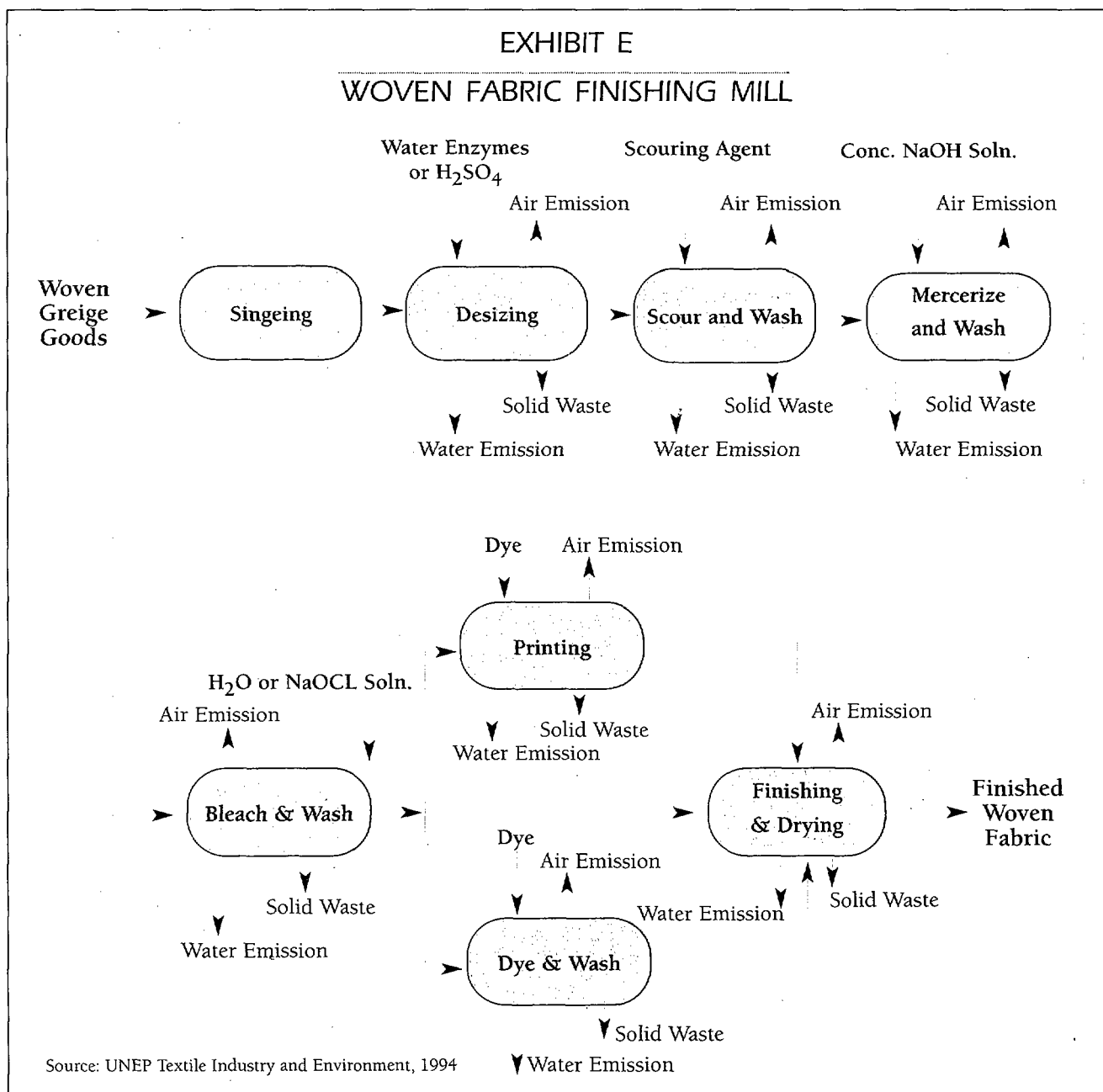
into four steps: 1) constructing the process flow chart, 2) collecting the data, 3) defining the final system boundaries and, finally, 4) processing the data (UNEP 1996, 52).

Data collection must fulfill requirements of benchmarking, LCA and social auditing methodologies. In addition to LCI data and social data, data concerning existing international and national environmental standards and norms relating to the textile industry should be collected at the beginning of the data collection process.

The data collection process has several steps as outlined below:

#### Constructing the Process Flow Chart

The process flow chart is a graphical



representation of all relevant processes in the life cycle of the system. Constructing a process flow chart is a learning process which may have to be repeated several times during the project (Weidema 1993, 67). It is also the simplest way to indicate the boundary of the investigated system. A preliminary flow chart for a woven fabric finishing mill is presented in Exhibit E.

**Data on Environmental Parameters**

Thereafter input and output data for each process stage taking into account the following requirements should be collected:

- The functional unit is 1 kg of finished woven cotton fabric.
- Environmental pressures and expenditures arising from acquisition, processing and transportation of energy carriers and raw materials should be excluded. This is a practical consideration since the present exercise is restricted to a mill gate to mill gate analysis. However, it should be borne in mind that activities within the factory can lead to environmental and social pressures outside the factory. Such external effects should be described in the analysis to the extent possible.
- Environmental pressures arising from installation of production machinery and equipment, other infrastructure, as well as maintenance should be excluded.
- Recycling and re-use of material are included only as far as possible.
- Small quantities of input material (<5% in most cases, except for hazardous substances) are assumed not to be relevant for the environmental impact.
- Environmental impacts of co-products are allocated in proportion to mass of the output.

For purposes of the present study, the variables listed below are analysed.

| ENVIRONMENTAL PARAMETERS     |
|------------------------------|
| 1. Consumption of water      |
| 2. Consumption of energy     |
| 3. Waste water               |
| 4. Air emission (VOC)        |
| 5. Water emission (COD, BOD) |

The questionnaire in Annex II gives detailed specifications on the above parameters.

**Data on Social Parameters**

The following preliminary tasks should be undertaken prior to collecting data for the social assessment:

1. Identifying the mission objectives of the enterprise
2. Identifying key stakeholders
3. Based on this, identifying relevant social parameters (see Part A)
4. Identifying relevant national and/or international rules on basic safeguards for workers, labour standards, safety and health standards.

In undertaking the above tasks, the investigators should keep in mind the following aspects cited by Zadek and Evans (1993, 27):

- It is necessary to make use of a range of qualitative and quantitative indicators of performance and associated measurement techniques.
- Quantitative indicators are used, in particular, to enable comparisons over time, with other factories and, where possible with social norms relevant to the activities being considered.
- Comparisons are not presented in monetary terms unless the indicator relates directly to financial transactions.
- Qualitative information is used where appropriate.
- There is no attempt to add-up the various indicators to obtain an overall conclusion as to the social or ethical dimension of a factory's impact or behaviour.
- In addition to the above, an attempt is also made to assess the relationship between environmental protection, workplace conditions, and trade aspects on the basis of:
  - (i) Fair and human conditions of labour not only in their own country but in all countries with which firms have commercial and industrial relations (agreement to forbid import, at the behest of property holders,

when certain workers, rights are violated).

(ii) Laws that restrict trade with countries having inadequate environmental protection practices.

For purposes of this pilot study, the social parameters listed below were analysed.

#### SOCIAL INDICATORS

1. Work Security: occupational health and safety conditions
2. Training and Communication Practices
3. Non Discriminatory Practices: gender, age
4. Work schedule/shift

The questionnaire in Annex II provides detailed specifications on the above mentioned parameters.

#### *Collection Sources and Limitations*

Data collection is often time-consuming and the data needed is not always available. There are, nevertheless, several sources which may be used in data collection. Exhibit F presents some potential data sources.

Considerable cost savings may be obtained if information is collected from secondary sources. Original research does tend to involve substantial costs for data collection. However given the pioneering nature of this study, it's primary data was collected through questionnaires and interviews.

From the LCA vantage point it is of importance that a consensus reign on the data collection method. The variation in the data quality may be very large if the measuring instruments are not well defined. Data obtained by measuring, data simulating and estimating is excessively difficult if not impossible to be compared. It is recommended that input and output data be measured with well-defined instruments on site as far as possible.

## EXHIBIT F INFORMATION SOURCES AND COLLECTION METHODS

### INTERNAL

- Databases, Archives
- Publications
- Employees

### EXTERNAL

- Publications
- Electronic Networks
- Experts
- Trade Organisations
- Professional Organisations
- Benchmarking Partners
- Seminars
- Advertisements
- Government

### ORIGINAL RESEARCH

- Customer Feedback, Surveys, Telephone Interviews
- Supplier Feedback, Surveys
- Queries in Personal Networks
- Consultants
- Meetings, Site Visits

Source: (Camp 1989: 76, Spadolini 1992: 126-127).

### Stage 5: Analysing Data and Assessing Performance

#### *Information Processing and Verification*

The first set of activities in the analytic phase relate to information processing: the sorting, organising, and quality-control of data and information. The next step is the correction of non-comparable factors and the collection of missing data. Only when the quality and quantity of information is sufficient, the magnitude of and reasons for the performance gap between the company and the benchmark company is analyzed. Finally, decisions are made about the actions needed. (Karlöf and Östblom 1993, 149).

Exhibit G gives a list of air and water emissions that may be analyzed. These have been compiled from various sources including effluent and emission parameters for Indian

and Indonesian textile industries (World Bank 1994: 23), as well as ecolabelling requirements.

**EXHIBIT G**  
**ENVIRONMENTAL OUTPUT VARIABLES FOR THE TEXTILE DYEING**  
**AND FINISHING SECTOR**

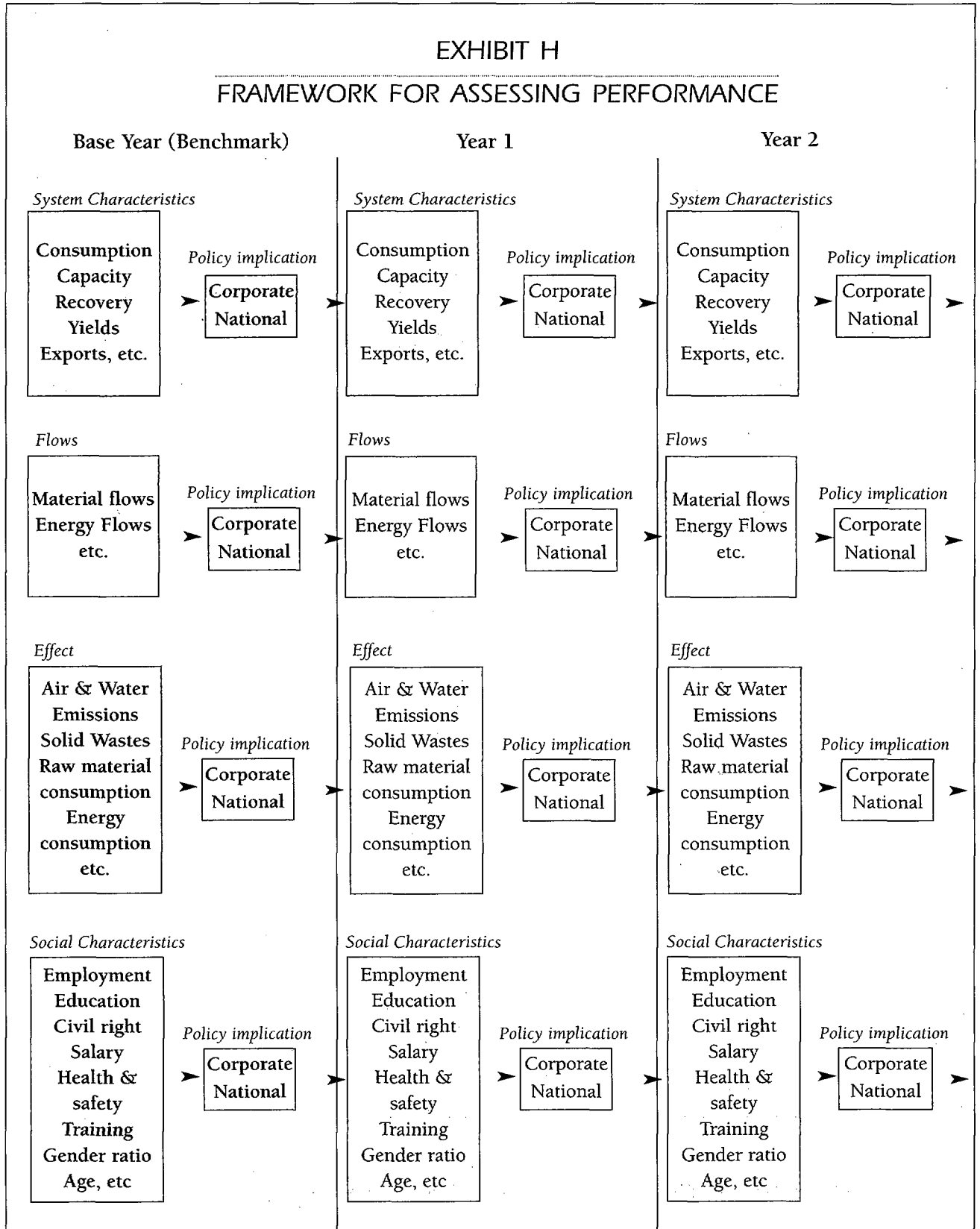
| Production process | Air emissions   |                 |                 |     |     | Water emissions |     |     |     |    |              |   |        |
|--------------------|-----------------|-----------------|-----------------|-----|-----|-----------------|-----|-----|-----|----|--------------|---|--------|
|                    | CO <sub>2</sub> | NO <sub>x</sub> | SO <sub>2</sub> | VOC | AOX | BOD             | COD | TSS | O&G | Cr | Susp. Solids | S | Phenol |
| Singeing           |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Desizing           |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Bleaching          |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Mercerising        |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Dyeing             |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Wet finishing      |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Drying             |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Dry finishing      |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Cloth inspection   |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |
| Packing, baling    |                 |                 |                 |     |     |                 |     |     |     |    |              |   |        |

As mentioned earlier, the present study will concentrate on VOC, BOD and COD.

*Inventory based assessment*

Exhibit H suggests a framework for undertaking an assessment of the environmental, social and technical performance of companies. The framework presented here lists some of the key parameters that are critical to the assessment

of companies. There are of course many other factors of interest as well which, in theory, could be included in the analysis framework. However this would make the model unwieldy and difficult to implement. We therefore restrict ourselves to the elements detailed in this paper.





## EXHIBIT I

### SUMMARY TABLE: ENVIRONMENTAL ASSESSMENT

| Technical and environmental parameters | Unit               | Observed levels |      | Reference level | Variation |
|--|--------------------|-----------------|------|-----------------|-----------|
|  |                    | 1997            | 1998 |                 |           |
| Raw material consumption               |                    |                 |      |                 |           |
| <i>Chemicals</i>                       | kg/Fu <sup>1</sup> |                 |      |                 |           |
| <i>Dyes</i>                            | kg/Fu              |                 |      |                 |           |
| Energy carriers consumption            |                    |                 |      |                 |           |
| <i>Coal</i>                            | kg/Fu              |                 |      |                 |           |
| <i>Crude oil</i>                       | kg/Fu              |                 |      |                 |           |
| <i>Natural gas</i>                     | kg/Fu              |                 |      |                 |           |
| <i>Wood</i>                            | kg/Fu              |                 |      |                 |           |
| Energy consumption                     |                    |                 |      |                 |           |
| <i>Electrical energy</i>               | kWh/Fu             |                 |      |                 |           |
| <i>Thermal energy<sup>2</sup></i>      | MJ/Fu              |                 |      |                 |           |
| Air emission from process              |                    |                 |      |                 |           |
| <i>VOC</i>                             | g/Fu               |                 |      |                 |           |
| Water emission from process            |                    |                 |      |                 |           |
| <i>COD</i>                             | g/Fu               |                 |      |                 |           |
| <i>BOD</i>                             |                    |                 |      |                 |           |
| Solid waste from process               |                    |                 |      |                 |           |
| <i>Hazardous</i>                       | kg/Fu              |                 |      |                 |           |
| <i>Non hazardous</i>                   |                    |                 |      |                 |           |

Fu<sup>1</sup> = Functional unit

Thermal energy<sup>2</sup> = Heat and steam generated from coal, crude oil, natural gas and wood from the factory

The results of the technical and environmental assessment can be presented in the form of a summary table, as shown in Exhibit I.

Combining the various elements of the analysis into one framework makes them commensurate with one another when planning different policy alternatives. This is true for both corporate and national level policy options. Corporate and national level policy makers will make their respective assessments and decide, for example, if they prefer to reduce air emissions or water emissions or save energy. The policy maker at the corporate level will probably be more

concerned with the competitive aspects vis-à-vis real competitors, and therefore the effects of an environmental policy on investment and operating costs. The policy maker at a national level, on the other hand, might focus on the fulfillment of international agreements on CO<sub>2</sub> emissions or employment. In both cases the policy maker will find the inventory calculation of invaluable use. In particular they would benefit from the integration of social parameters into the assessment framework as a basis for policy making. This would enable them to find policy options which fulfill environmental, social and other legal requirements and at the same time offer maximum profit. At the corporate level, the

industry or industry association may wish to use the inventory analysis to develop a voluntary "social code of practice" that could in the future be used as a marketing strategy for exports as well as domestic sales.

The above framework also suggests a method for undertaking continuous assessment using benchmarking, LCA and social assessment methodologies. This is crucial since in environmental benchmarking and life cycle management, parameters do not remain constant if one of them is altered. Continuous assessment is therefore essential.

#### *Making the international comparison*

The above framework may be used to assess performance against existing standards. National and international standards can be used as reference points to assess the extent to which an individual company is able to meet the requirements inherent in them. International standards (which are quite often voluntary) are especially relevant for exporters. In many cases if these are met, national standards are also adhered to.

#### *Making the inter company comparison*

Depending on data quality the environmental performance of the different companies may be compared with each other on a national level or even on an international level. Whichever route is chosen, benchmarking begins inside the company. If the analysis is over a longer time period the first data collection would serve as the base year for the benchmarking. Potential improvements could then be compared with the base year, as is depicted in Exhibit H.

#### **Stage 6: Taking Action**

The final stage of the assessment process concerns implementation of best practices. Implementation includes (1) communicating the results to the organisation, (2) establishing functional goals, (3) developing action plans at the corporate level, the level of the industry association, and the governmental level (4) implementing specific actions, and thereafter (5) monitoring progress and (6) recalibrating (Camp 1989: vii).

Results of such an exercise can also serve as a

basis for making new investments by companies in order to improve their environmental, social and financial performance. Improvement may be defined in terms of:

- reduced consumption of resources (*such as water, steam, electricity, chemicals*)
- reduced generation of waste (*in reduced quantities and characteristics*)
- reduced processing times (*in terms of reduced number of processing stages*)
- ability to meet the ecolabelling related expectations
- increased customer satisfaction in the most effective manner
- better working conditions and non discriminatory practices, embodied in a social code of practice.

#### **B3. COMPARE: A SOFTWARE FOR BENCHMARKING PERFORMANCE**

UNIDO has developed a software along the lines of the methodology elaborated in this report. COMPARE (Cleaner Operations and Manufacturing for Productivity and Resource Efficiency) is a knowledge-based tool structured to obtain information about the various aspects of the cotton textile industry, as well as to assess an organisation's performance vis-à-vis national, corporate and international norms and standards. The knowledge base has been developed using Microsoft's Multimedia Viewer 2.0a as the principal software-engineering platform which allows for dexterous management of large volumes of text and graphics.

The software provides the user with information related to:

- the process, chemicals (dyes, pigments, auxiliaries etc.) and equipment used in cotton textile processing;
- safety precautions to be adopted through Material Safety Data Sheets (MSDS);
- social welfare issues related to the textile

industry in terms of conventions prescribed by the International Labour Organization (ILO), national legislation of India, Indonesia and Zimbabwe, the SA 8000 standards on social accountability developed by the Council on Economic Priority Accreditation Agency, as well as those inherent in various ecolabelling criteria;

code of ethics prescribed by some of the large multinational corporations in the cotton textile sector;

pollution prevention measures to achieve the norms and guidelines or meet the

standards prescribed by national and international agencies, together with case studies to illustrate the techno-economic feasibility of these measures.

This will enable assessment of an organisation's performance vis-à-vis national, international and corporate norms and standards for cotton textile production. The system thus attempts to assist the user in the process of benchmarking and on how to achieve the norms and standards.

# Part C: Case Studies

## ASSESSING AND BENCHMARKING PERFORMANCE

This part of the report uses the framework described in part B to assess the performance of nine factories producing woven cotton fabric for shirting and blouses. These factories operate in three different countries: India, Indonesia and Zimbabwe. For purposes of illustration the results of only three factories are reported here. To maintain confidentiality, the names of the companies have not been disclosed and they are referred to as factories A, B and C.

Following the methodology presented in this report, data and information collected from the factories was used to assess environmental and social performance according to selected parameters as described in part B, and then compared with international and national norms. The analysis is presented in a way that facilitates benchmarking between companies as well. The following steps, corresponding to the stages outlined in part B, were carried out in making the assessment and comparison:

- establishing an input/output inventory table for each factory
- selecting international, national and best available technology (BAT) reference levels
- comparing the inventory data with the selected reference levels
- interpreting and analysing results.

### C1. SCOPE OF INVESTIGATION

The investigation takes as its starting point the process flow chart presented in Exhibit E of this paper. The flow chart was tailored to the specific production patterns in each factory and used as the basis for making the inventory of input output data. Primary data collected from the factories has been used to calculate the environmental loads at each process stage. Wherever necessary secondary information has been used to supplement and facilitate calculations.

In addition to assumptions stated in Part B, the analysis assumes the functional unit for calculating environmental loads to be 1kg of finished woven cotton fabric, and, restricts the inventory analysis to the factory gate.

The presentation of results and analysis is organised as follows:

- profiles of three factories A, B and C;
- summary results, analysis and benchmarking of performance relating to environmental parameters; and,
- summary results, analysis and benchmarking of performance relating to social parameters.

Detailed information on each process stage is presented in Annexe IV. Questionnaires and interviews formed the basis for assessing in-factory working conditions. Questionnaires for eliciting environmental and social information may be found in Annexe II. Annexe III provides definitions, assumptions and explanations used in the calculations and assessments. Responses and detailed assessments thereof are given in Annexe IV and V.

### C2. FACTORY PROFILES

Table 1 presents the production profile of three factories A, B and C. Factories A and C are medium scale factories whereas factory B is a large one. All data are reported for the year 1996-97. All three factories export between 40 to 50 per cent of their annual production. In this respect the three factories are fairly similar, yet they do have differences associated with housekeeping practices, management systems etc. that allow sufficient variation to make the comparisons interesting.

It is important to note that the production and employment figures reported in Table 1 relate to the respective factories' entire operations, and are not limited to the dyeing and finishing stages displayed in Exhibit E. The analysis of

**TABLE 1**  
**PRODUCTION PROFILES OF FACTORIES A, B AND C**

| CHARACTERISTICS    | FACTORY A  | FACTORY B   | FACTORY C   |
|--------------------|--|---|---|
| 1. Market          | 50% Export<br>50% Local                                  | 30% Local<br>70% Export                                   | 50% Local<br>50% Export                                   |
| 2. Ownership       | Domestic private   | Domestic private  | Domestic private  |
| 3. Annual turnover | 28.6 Mil. US\$/year                                      | 200.00 Mil. US\$/year                                     | 3.0 Mil. US\$/year  |
| 4. Annual product  | 2,640 ton/year   | 10,992 ton/year   | 1,100 ton/year  |
| 5. No of employees | Male = 1,773<br>Female = 28<br>Total = 1801              | Male = 3,882<br>Female = 1,225<br>Total = 5,107           | Male = 375<br>Female = 11<br>Total = 386                  |
| 6. Production Time | Hours / shift = 8<br>Shift / day = 3<br>Av.330 days/year | Hours / shift = 8<br>Shift / day = 3<br>Av. 330 days/year | Hours / shift = 8<br>Shift / day = 3<br>Av. 330 days/year |

environmental and social performance that follows, however, is confined to the latter i.e. to the system boundary relating to dyeing and finishing as depicted in Exhibit E. As such, any conclusions regarding the relationship between "productivity" (defined either as dollars per tonne of product or tonnes of product per person employed) on the one hand and environmental and social performance on the other, must be interpreted with caution. For example, available data indicates that factory C is the most productive of the three, yet the environmental and social assessment described in the following pages reveals that it has the least satisfactory performance, whereas factory B which appears to be the least productive has the best performance. To conclude from this that the achievement of high levels of performance is at the expense of productivity would be erroneous, since the boundaries of investigation are different. On the contrary, there are definite indications that factory B's good record on corporate responsibility has contributed to securing larger market shares and increasing export sales over the years.<sup>6</sup>

### C3. ASSESSING AND BENCHMARKING ENVIRONMENTAL PERFORMANCE

This section presents the results of assessing the environmental performance of factories A, B and C for six parameters:

- water consumption;
- energy consumption (thermal and electrical);
- waste water;
- biological oxygen demand;
- chemical oxygen demand;
- volatile organic compounds.

The inventory of inputs and outputs for each process stage is presented in summary tables for all three factories. Following the assessment, performance may be compared to international, national and corporate requirements depending on the interest of the company. Firms may also benchmark their performance vis-à-vis each other. In the illustrations that follow, the inventory results are presented first, followed by a comparative analysis for the six parameters listed above.

6. According to published figures in factory B's Annual Report, export sales have increased by 76% between 1992 and 1996, with export sales accounting for 67% of total sales.

# INVENTORY RESULTS

## FACTORY A

| Processes              | Energy Consumption               |                              | Material Consumption   |                        | Water Consumption | OUTPUT                 |                   |                   |                  |              |                 |
|------------------------|----------------------------------|------------------------------|------------------------|------------------------|-------------------|------------------------|-------------------|-------------------|------------------|--------------|-----------------|
|                        | Electrical energy kWh/kg-product | Thermal energy MJ/kg-product | Chemicals g/kg-product | Dye Stuff g/kg-product | liter/kg-product  | Waste Water            | Water Emission    |                   | Air Emission     | Solid Waste  | Total Product   |
|                        |                                  |                              |                        |                        |                   | Total liter/kg-product | COD mg/kg-product | BOD mg/kg-product | VOC g/kg-product | g/kg-product | kg-product/hour |
| Singeing               | 0.07                             | 0.21                         |                        |                        |                   |                        |                   |                   |                  |              | 248.29          |
| Desizing + Scouring    | 0.18                             | 1.93                         | 16.50                  |                        | 4.00              |                        |                   |                   | 59.01            |              | 248.29          |
| Sizing                 |                                  |                              | data not available     |                        |                   |                        |                   |                   |                  |              | 40.60           |
| Bleaching              | 0.49                             | 0.00                         | 81.00                  |                        | 19.00             |                        |                   |                   |                  |              | 0.86            |
| Mercerizing            | 3.6                              | 2.56                         | 300.00                 |                        | 25.00             |                        |                   |                   | 78.17            |              | 10.71           |
| Dyeing (continuous)    | 5.31                             | 11.61                        | 430.00                 | 26.27                  | 9.00              |                        |                   |                   | 739.27           |              | 37.93           |
| Dyeing (discontinuous) |                                  |                              |                        |                        |                   |                        |                   |                   |                  |              |                 |
| Wet finishing          | 2.92                             | 3.15                         | 244.44                 |                        | 1.98              |                        |                   |                   | 103.93           |              | 40.60           |
| Drying                 | 0.65                             | 7.03                         |                        |                        |                   |                        |                   |                   | 246.42           |              | 40.60           |
| Dry finishing          | 0.64                             | 0.65                         |                        |                        |                   |                        |                   |                   |                  |              | 174.65          |
| Cloth inspection       | 0.01                             |                              |                        |                        |                   |                        |                   |                   |                  |              | 8.77            |
| Printing               | 11.49                            | 8.07                         | 450.82                 | 36.91                  | 100.00            |                        |                   |                   |                  |              | 174.65          |
| Packing, Baling        |                                  |                              |                        |                        |                   |                        |                   |                   | 487.06           |              |                 |
| Other Purposes         | 0.10                             |                              |                        |                        | 207.00            |                        |                   |                   |                  |              |                 |
| <b>TOTAL</b>           | <b>25.46</b>                     | <b>35.21</b>                 | <b>1,523.32</b>        | <b>63.17</b>           | <b>365.98</b>     | <b>310.00</b>          | <b>83,700.00</b>  | <b>33,480.00</b>  | <b>1,713.88</b>  |              |                 |

## INVENTORY RESULTS

## FACTORY B

| Processes              | Energy Consumption               |                              | Material Consumption   |                        | Water Consumption | OUTPUT                       |                                  |                   |                               |                          |                               |
|------------------------|----------------------------------|------------------------------|------------------------|------------------------|-------------------|------------------------------|----------------------------------|-------------------|-------------------------------|--------------------------|-------------------------------|
|                        | Electrical energy kWh/kg-product | Thermal energy MJ/kg-product | Chemicals g/kg-product | Dye Stuff g/kg-product | liter/kg-product  | Waste Water liter/kg-product | Water Emission COD mg/kg-product | BOD mg/kg-product | Air Emission VOC g/kg-product | Solid Waste g/kg-product | Total Product kg-product/hour |
| Singeing               | 0.81                             | 3.64                         |                        |                        |                   |                              |                                  |                   | 1.96                          |                          | 942.14                        |
| Sizing                 |                                  |                              |                        |                        |                   |                              |                                  |                   |                               |                          |                               |
| Desizing + Scouring    | 0.55                             | 2.27                         | 79.32                  |                        | 20.17             | 16.84                        | 8,975.79                         | 4,142.67          | 31.04                         |                          | 942.14                        |
| Bleaching              | 0.53                             | 2.15                         | 42.10                  |                        | 16.45             | 8.89                         | 4,116.49                         | 1,538.13          | 28.89                         |                          | 942.14                        |
| Mercerizing            | 0.65                             | 2.04                         | 565.34                 |                        | 25.18             | 16.10                        | 2,720.22                         | 933.57            | 22.28                         |                          | 675.26                        |
| Dyeing (continuous)    | 2.14                             | 8.49                         | 764.81                 | 7.15                   | 29.94             | 19.20                        | 3,244.80                         | 1,113.60          | 86.73                         |                          | 810.20                        |
| Dyeing (discontinuous) |                                  |                              |                        |                        |                   |                              |                                  |                   |                               |                          |                               |
| Wet finishing          | 0.57                             | 2.31                         | 5.39                   |                        | 5.39              | 00                           |                                  |                   | 2.05                          |                          | 742.68                        |
| Drying                 | 1.32                             | 5.94                         |                        |                        |                   |                              |                                  |                   | 85.33                         |                          | 810.20                        |
| Dry finishing          | 0.21                             | 0.88                         |                        |                        |                   |                              |                                  |                   | 13.60                         |                          | 1,079.97                      |
| Cloth inspection       | 0.00                             |                              |                        |                        |                   |                              |                                  |                   | 00                            |                          | 2,018.88                      |
| Printing               |                                  |                              |                        |                        |                   |                              |                                  |                   |                               |                          |                               |
| Packing, Baling        |                                  |                              |                        |                        |                   |                              |                                  |                   |                               |                          | 2,848.36                      |
| Other Purposes         | 0.00                             |                              |                        |                        | 200.37            | 135.97                       |                                  |                   |                               |                          |                               |
| <b>TOTAL</b>           | <b>6.78</b>                      | <b>27.73</b>                 | <b>1,456.96</b>        | <b>7.15</b>            | <b>297.50</b>     | <b>197.00</b>                | <b>19,057.29</b>                 | <b>7,727.93</b>   | <b>271.88</b>                 |                          |                               |

# INVENTORY RESULTS

## FACTORY C

| Processes              | INPUT                            |                              |                        |                        |                   | OUTPUT                 |                   |                   |                  |              |                 |
|------------------------|----------------------------------|------------------------------|------------------------|------------------------|-------------------|------------------------|-------------------|-------------------|------------------|--------------|-----------------|
|                        | Energy Consumption               |                              | Material Consumption   |                        | Water Consumption | Waste Water            | Water Emission    |                   | Air Emission     | Solid Waste  | Total Product   |
|                        | Electrical energy kWh/kg-product | Thermal energy MJ/kg-product | Chemicals g/kg-product | Dye Stuff g/kg-product | liter/kg-product  | Total liter/kg-product | COD mg/kg-product | BOD mg/kg-product | VOC g/kg-product | g/kg-product | kg-product/hour |
| Singeing + Desizing    | 0.03                             | 0.30                         | 3.64                   |                        | 0.80              |                        |                   |                   | 33.46            |              | 953.33          |
| Sizing                 | 0.03                             | 0.01                         | 87.41                  |                        | 1.10              | 0.06                   |                   |                   | 96.50            |              | 913.61          |
| Bleaching + Scouring   | 0.05                             | 16.96                        | 24.08                  |                        | 27.50             | 19.25                  |                   |                   | 289.50           |              | 733.33          |
| Mercerizing            | 0.65                             |                              | 331.65                 |                        |                   |                        |                   |                   |                  |              | 46.85           |
| Dyeing (continuous)    | 0.41                             | 6.79                         | 319.90                 | 89.67                  | 30.00             | 22.50                  |                   |                   | 115.80           |              | 352.00          |
| Dyeing (discontinuous) | 5.95                             | 4.52                         | 213.27                 | 59.78                  | 215.00            | 173.00                 |                   |                   | 77.20            |              | 234.67          |
| Wet finishing + Drying | 0.06                             | 22.62                        |                        |                        |                   |                        |                   |                   | 386.00           |              | 571.43          |
| Dry finishing          | 0.16                             |                              |                        |                        |                   |                        |                   |                   |                  |              | 523.81          |
| Cloth inspection       | 0.01                             |                              |                        |                        |                   |                        |                   |                   |                  |              |                 |
| Printing               |                                  |                              |                        |                        |                   |                        |                   |                   |                  |              | 1,548.15        |
| Packing, Baling        |                                  |                              |                        |                        |                   |                        |                   |                   |                  |              | 1,548.15        |
| Other Purposes         |                                  | 8.07                         | 450.82                 | 36.91                  | 100.00            |                        |                   |                   |                  |              |                 |
| <b>TOTAL</b>           | <b>7.36</b>                      | <b>51.20</b>                 | <b>979.95</b>          | <b>149.44</b>          | <b>274.40</b>     | <b>214.84</b>          | <b>239,608.21</b> | <b>22,857.07</b>  | <b>998.46</b>    |              |                 |



The inventory results presented have been used in assessing environmental performance of the three factories for each parameter separately. Comparisons have been made between companies, as well as with appropriate national and international standards or best available technologies (BAT). Although not part of the illustrations here, it is possible for companies to use the assessments and compare their environmental (and social) performance to codes of conduct set out by their corporate clients in other countries. A number of these corporate codes are included in the knowledge base of the software (COMPARE) described in Part B3 of

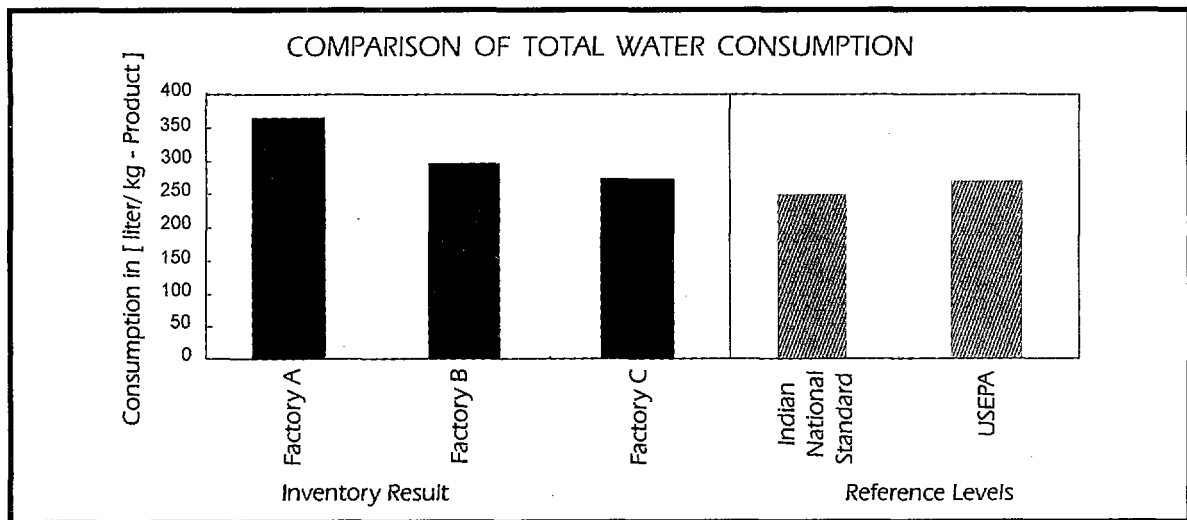
this report. Such comparisons are especially relevant for exporting firms in developing countries who must increasingly conform with social and environmental requirements of their buyers in developed countries.

The remainder of this section presents the results of the assessment and comparisons for: water consumption; energy consumption; volume of waste water; biological oxygen demand; chemical oxygen demand; and, volatile organic compounds.

# 1. WATER CONSUMPTION

## ASSESSMENT AND COMPARISON WITH SELECTED REFERENCE LEVELS

| Process stages                        | National standards<br>in [liter/kg-<br>Product] | International<br>standards in<br>[liter/kg-Product] | Inventory result in<br>[liter/kg-Product] |               |                     |
|---------------------------------------|---|---|---|---------------|---------------------|
|                                       | India   | US EPA  | Factory A                                 | Factory B     | Factory C           |
| Desizing +<br>Scouring +<br>Bleaching | 27.00   |   | 23.00                                     | 36.12         | 29.40               |
| Mercerizing                           | 20.00   |   | 25.00                                     | 25.18         | NA                  |
| Dyeing (continuous)                   | 25.00   |   | 9.00                                      | 29.94         | 30.00               |
| Dyeing (discontinuous)                | 100.00  |   | NA  | NA            | 215.00 <sup>7</sup> |
| Wet finishing + Drying                |   |   | 1.98                                      | 5.39          |                     |
| Printing                              | 80.00   |   | 100.00                                    | NA            | NA                  |
| Other Purposes <sup>8</sup>           |   |   | 207.00                                    | 200.37        | NA                  |
| <b>TOTAL</b>                          | <b>252.00</b>                                   | <b>276.9</b>  | <b>365.98</b>                             | <b>297.50</b> | <b>274.40</b>       |



### INFERENCE

- Factories B and C do not engage in printing and therefore have lower levels of water consumption.
- Factories A and B use large quantities of water for non-process related purposes.
- Water use by industry is heavily subsidised in the countries in which factories A & B operate thus providing little incentive for industry to invest in good housekeeping, conservation, or reuse and recycling measures.

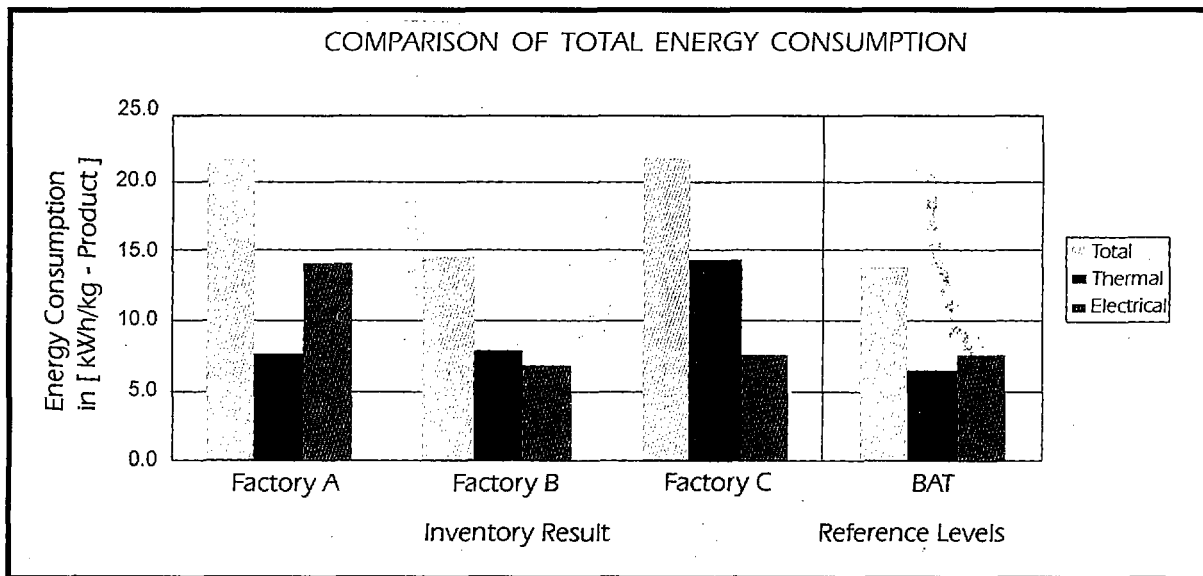
7. Includes water used for "other purposes"

8. Includes water used for purposes not directly related to the process stages

## 2. ENERGY CONSUMPTION

### ASSESSMENT AND COMPARISON WITH SELECTED REFERENCE LEVELS

| Factory   | Total Energy in [kWh/kg-Product] | Thermal Energy <sup>9</sup> in [kWh <sub>th</sub> /kg-Product] | Electrical Energy in [kWh <sub>e</sub> /kg-Product] |
|-----------|----------------------------------|--|---|
| Factory A | 21.5                             | 7.5  | 14.0 <sup>10</sup>                                  |
| Factory B | 14.4                             | 7.7  | 6.7   |
| Factory C | 21.6                             | 14.2   | 7.4   |
| BAT       | 13.7                             | 6.3  | 7.5   |



#### INFERENCE

- Factories A and C exceed energy consumption inherent in BAT by more than 80 per cent. In factory A this is on account of excessive electricity consumption, most of which arises in the mercerizing, wet finishing and drying stages of the production process. There is a clear need to reduce energy usage either through a change in technology and/or through better housekeeping.
- Factory C's consumption of thermal energy is almost double that of BAT due mainly to losses in steam generated for drying and wet processing.
- There is a need for factories A and C to consider changes in technologies in their energy intensive stages of production and to move closer to best available technologies.
- Countries in which factories A and C operate also happen to be those where energy supplies are heavily subsidised. Removal of price subsidies for energy in these countries is essential for better utilisation of energy.

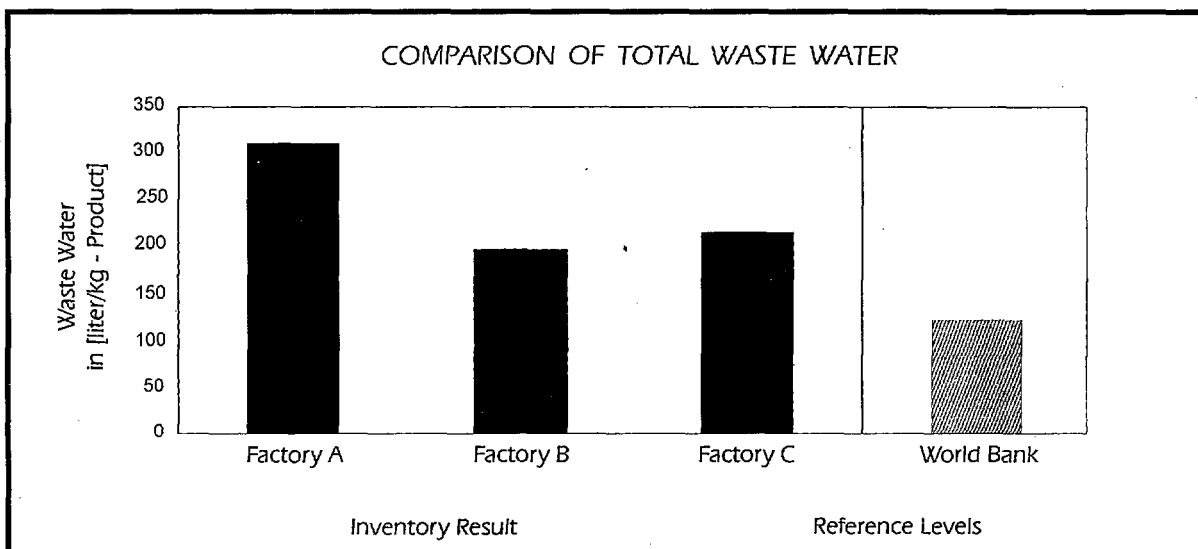
9. Breakdown of thermal energy consumption by process can be found in Annexe IV

10. Excluding electrical energy used for printing

### 3. WASTE WATER

#### ASSESSMENT AND COMPARISON WITH SELECTED REFERENCE LEVELS

| Process stages | International reference levels<br>in [liter/kg-Product] | Inventory result in<br>[liter/kg-Product] |           |           |
|----------------|---|---|-----------|-----------|
|                | World Bank (Aver.)                                      | Factory A                                 | Factory B | Factory C |
| TOTAL          | 125.00  | 310.00                                    | 197.00    | 215.00    |



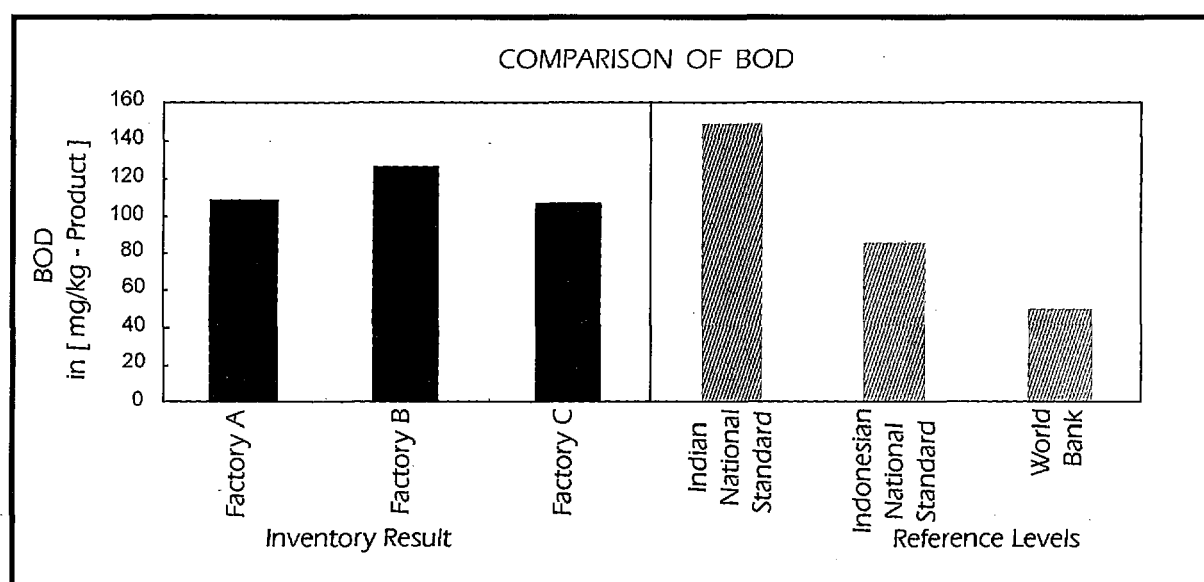
#### INFERENCE

- Factories A and B produce large quantities of waste water arising from non-process related activities such as machine cleaning and boiler treatment.
- The main source of excessive discharge of waste water in factory C is the process of discontinuous dyeing which accounts for 40 percent of total waste water.
- The volume of waste water produced is a function of the water consumed which is also in excess of prescribed norms for factories A and C.
- Regulatory policies in the countries in which these countries operate provide few economic incentives for limiting and recycling waste water discharged.

## 4. WASTE EMISSIONS: BIOLOGICAL OXYGEN DEMAND (BOD)

### ASSESSMENT AND COMPARISON WITH SELECTED REFERENCE LEVELS

| Inventory result/Reference levels | BOD in [mg/liter] |
|-----------------------------------|-------------------|
| <b>Inventory Results</b>          |                   |
| Factory A                         | 108.00            |
| Factory B                         | 126.00            |
| Factory C                         | 106.00            |
| <b>National Standards</b>         |                   |
| Indian standard                   | 150.00            |
| Indonesian standard               | 85.00             |
| <b>International Standards</b>    |                   |
| World Bank                        | 50.00             |

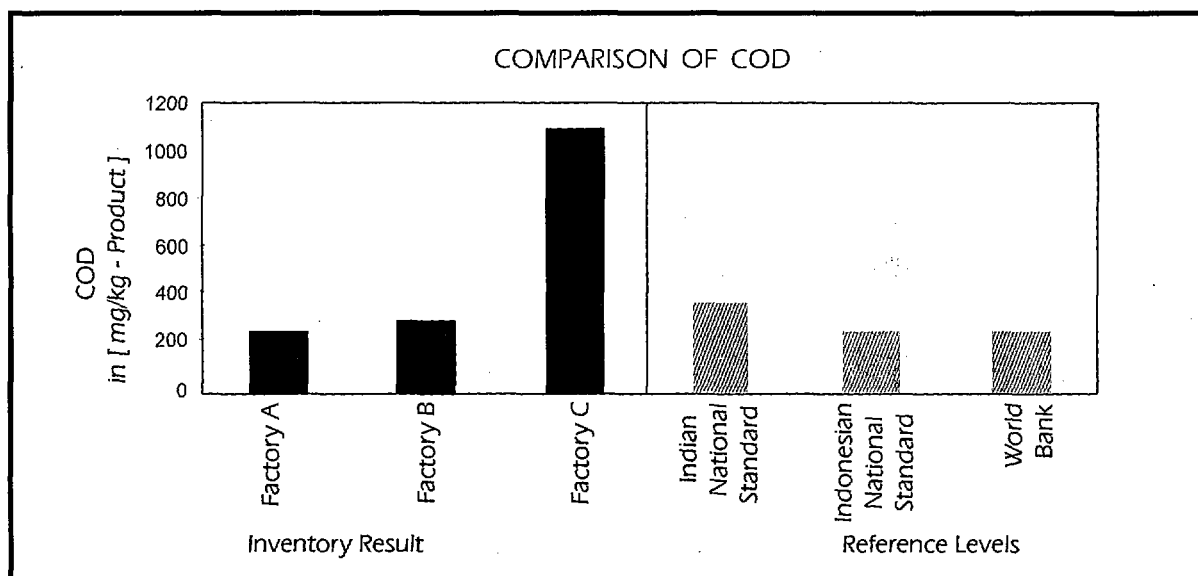


#### INFERENCE

- Indian standards for BOD effluent are much higher than the norms set by the Indonesians and the World Bank. This may be to allow for greater effluent discharge resulting from mercerizing in order to improve the quality of cloth. All three factories are able to meet the Indian standard but not the more stringent Indonesian and Bank prescriptions.
- In addition to the use of chemical inputs in process related operations, a substantial amount of BOD ( and COD) is released from non-process related activities such as machine cleaning and cleaning of areas where dyeing and mercerizing take place. The latter are more difficult to control than process related chemical inputs.
- The main source of BOD release in factories B and C are the processes of desizing and scouring and the consequent use of starch, caustic soda, soda ash etc which account for more than 50% of BOD discharge. A proper utilisation of chemical inputs at these stages of production would result in lower deviation from norms .
- Although factory C uses aeration ponds to reduce BOD levels in waste water, their discharge levels are still higher than prescribed levels.

## 5. WATER EMISSIONS: CHEMICAL OXYGEN DEMAND (COD) ASSESSMENT AND COMPARISON WITH SELECTED REFERENCE LEVELS

| Inventory result/Reference levels | COD in [mg/liter] |
|-----------------------------------|-------------------|
| <i>Inventory Results</i>          |                   |
| Factory A                         | 270.00            |
| Factory B                         | 312.00            |
| Factory C                         | 1,115.28          |
| <i>National Standards</i>         |                   |
| Indian standard                   | 375.00            |
| Indonesian standard               | 250.00            |
| <i>International Standards</i>    |                   |
| World Bank                        | 250.00            |



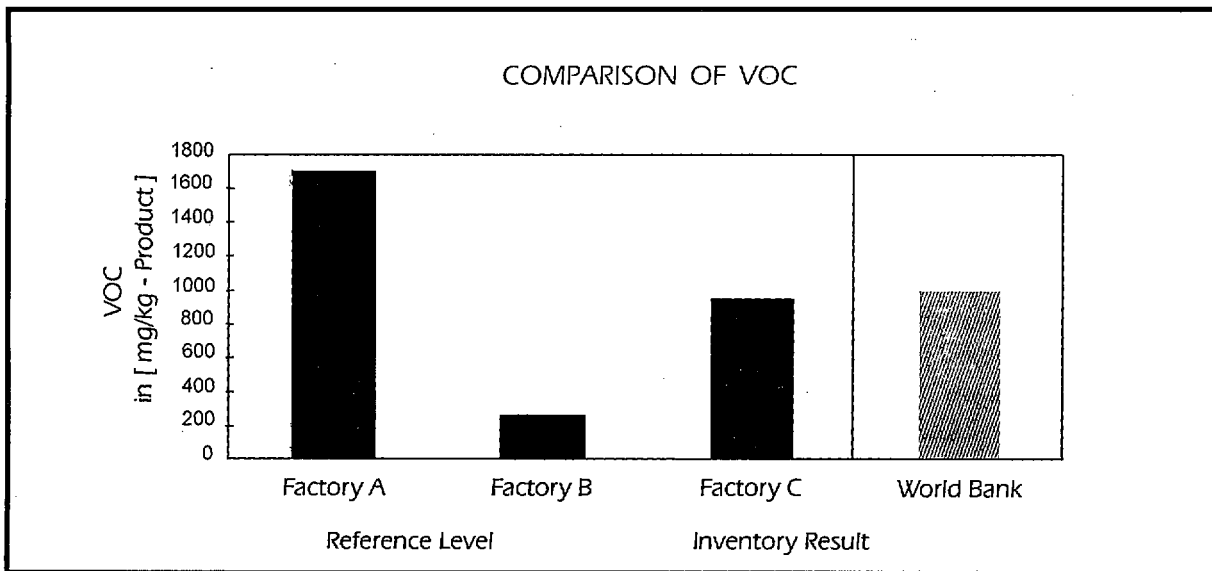
### INFERENCE

- The performance of factories A and B with respect to COD is quite satisfactory and the ratio between BOD and COD lies in the acceptable range of 1:2 and 1:3 for most textile effluents.
- Factory C has very high levels of COD discharge since no treatment at all is undertaken.
- Factory C also has a very high BOD/COD ratio of 10.5 on account of the fact that waste water is discharged without treatment to aeration ponds to decrease the BOD load. This combined with high COD levels, increases the ratio substantially.
- As in the case of BOD, desizing and scouring are mainly responsible for the large amounts of COD discharged, indicating that a careful utilization of chemical inputs at these stages may be effective in bringing down COD loads.

## 6. VOLATILE ORGANIC COMPOUND (VOC)

### ASSESSMENT AND COMPARISON WITH SELECTED REFERENCE LEVELS

| Inventory result/Reference levels | VOC in [mg/kg-product] |
|-----------------------------------|------------------------|
| <i>Inventory Results</i>          |                        |
| Factory A                         | 1,713.88               |
| Factory B                         | 271.88                 |
| Factory C                         | 998.46                 |
| <i>International Standards</i>    |                        |
| World Bank                        | 1000.00                |



#### INFERENCE

- VOC emissions in factory A are significantly higher than World Bank norms on account of coal burning to produce steam and gas burning to burn loose surface fibers. Coal used by factory A has a low calorific value and therefore results in excessive emissions of VOC.
- Although factory C uses more thermal energy per kg of product than factory A, its VOC releases are less, mainly because of quality coal with high calorific value.
- Factory B uses oil as its main energy carrier which results in lower VOC emissions than coal and gas burning.

#### C4. ASSESSING AND BENCHMARKING SOCIAL PERFORMANCE

This section presents results of assessing the performance of factories A, B and C with respect to a set of in-factory social parameters relating to:

- occupational safety and health conditions;
- non-discrimination practices;
- communication and the work environment;
- working hours;
- wages;
- corporate training, education and awareness programmes for workers.

These indicators of social performance reflect the extent of corporate responsibility towards the social well being of workers. Details of the items covered under each category can be found in Table 2 on Social Performance Indicators. The majority of items under each category are covered by various International Labor Organization (ILO) Conventions, however, additional items have been included under occupational safety and health conditions and communication/work environment. This extended listing reflects a better social condition in the factory and if fully met corresponds to what has been termed an IDEAL situation. The IDEAL therefore includes ILO norms as well as additional requirements as set out in Table 2. The IDEAL is also compared with SA 8000, a series of social accountability standards developed by the non-profit Council on Economic Priorities Accreditation Agency (CEPAA)<sup>11</sup>. The SA 8000 is modeled after the ISO 9000 and ISO 14000 standards for quality control and environmental management systems. In addition it has performance based provisions.

Companies are free to choose their points of reference: ILO, SA 8000 or the IDEAL as defined in Table 2 on Social Performance Indicators for the six indicator categories. As an illustration, the performance of three factories (A, B, and C) is compared to conditions set out in ILO norms. The following sets of results are presented:

- A comparison of ILO norms with those of an IDEAL situation<sup>12</sup>;
- A comparison of SA 8000 standards on Social Accountability with those of the IDEAL;
- A comparison of national legislation in India, Indonesia and Zimbabwe with those of the ILO;
- Comparisons of social performance of factories A, B, and C with respect to ILO norms.

The social performance assessment focuses on in-factory working conditions and skills of workers who have direct contact with the production process. This helps in identifying cases where higher environmental burden occurs on account of inadequate working conditions and lack of knowledge.

11. CEPAA, 138 Buckingham Palace Road, London SW1 W9SA

12. See Annexe III and V for methodology and calculation procedures for making comparisons



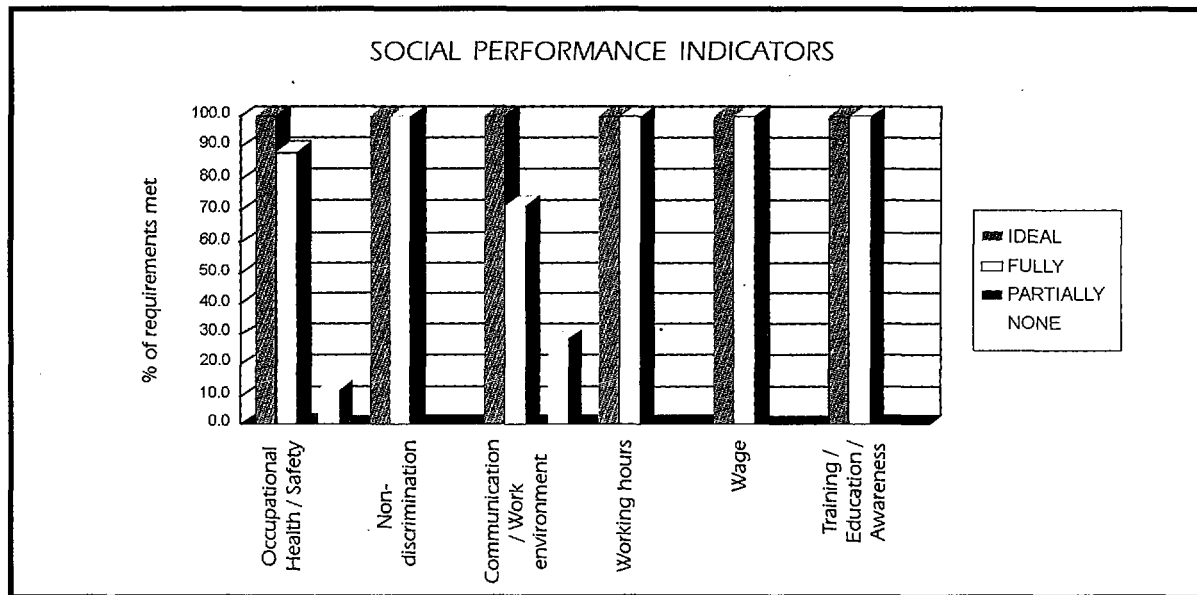
TABLE2: SOCIAL PERFORMANCE INDICATORS

| Occupational Safety / Health Conditions   | Non-discrimination Practices   | Communication / Work environment  | Working hours   | Wage   | Training / Education / Awareness   |
|---|--|---|---|--|--|
| <b>ILO NORMS</b>  |  |   |   |  |  |
| <ol style="list-style-type: none"> <li>1. Night work of women and young persons, (ILO conv. No 4, 1919; conv. No 6, 1919; conv. No 14, 1934; conv. No 89, 1948; conv. No 90, 1948; conv. No 171, 1990)</li> <li>2. Minimum Weekly rest, (ILO conv. No 14, 1921)</li> <li>3. Sickness insurance, (ILO conv. No 24, 1927)</li> <li>4. Medical examination of young persons, (ILO conv. No 277, 1944)</li> <li>5. Social security, (ILO conv. No 102, 1952)</li> <li>6. Employment injury benefits, (ILO conv. No 121, 1964)</li> <li>7. Medical care and sickness benefits, (ILO conv. No 130, 1969)</li> <li>8. Occupational cancer, (ILO conv. No 139, 1974)</li> <li>9. Vocational rehabilitation and employment (disabled persons), (ILO conv. No 159, 1983)</li> <li>10. Occupational health service, (ILO conv. No 161, 1985)</li> <li>11. Measures for Chemical handling, (ILO conv. No 170, 1990)</li> <li>12. Prevention of major industrial accidents, (ILO conv. No 174, 1993)</li> <li>13. Workmen's accident compensation, (ILO conv. No 17, 1919)</li> <li>14. Workmen's compensation (industrial disease), (ILO conv. No 18, 1919; conv. No 42, 1934)</li> </ol> | <ol style="list-style-type: none"> <li>1. Maternity protection, (ILO conv. No 3, 1919; conv. No 103, 1952)</li> <li>2. Minimum age, (ILO conv. No 5, 1919; conv. No 59, 1937; conv. No 138, 1973)</li> <li>3. Workmen's accident compensation, (ILO conv. No 17, 1919)</li> <li>4. Workmen's compensation (industrial disease), (ILO conv. No 18, 1919; conv. No 42, 1934)</li> <li>5. Equality of treatment (accident compensation), (ILO conv. No 19, 1925; conv. No 118, 1962)</li> <li>6. Equal remuneration (ILO conv. No 100, 1951)</li> <li>7. Freedom of association and protection of the right to organize (ILO conv. No 87, 1948)</li> <li>8. Right to organize and collective bargaining (ILO conv. No 98 1949)</li> </ol> | <ol style="list-style-type: none"> <li>1. Labor inspection (ILO conv. No 81, 1947)</li> <li>2. Freedom of association and protection of the right to organize (ILO conv. No 87, 1948)</li> <li>3. Right to organize and collective bargaining (ILO conv. No 98, 1949)</li> <li>4. Working environment (Air pollution, noise, and vibration) (ILO conv. No 148, 1977)</li> <li>5. Labor administration (ILO conv. No 150, 1978)</li> </ol> | <ol style="list-style-type: none"> <li>1. Hours of work (ILO conv. No 1, 1919)</li> <li>2. forty hours work (ILO conv. No 47, 1935)</li> <li>3. Holiday with pay (ILO conv. No 52, 1936; conv. No 132, 1970)</li> <li>4. Part time work (ILO conv. No 175, 1994)</li> </ol> | <ol style="list-style-type: none"> <li>1. Protection of wage (ILO conv. No 95, 1949)</li> <li>2. Fixing minimum wage (ILO conv. No 131, 1970)</li> </ol> | <ol style="list-style-type: none"> <li>1. Paid education leave (ILO conv. No 140, 1975)</li> <li>2. Human resource Development (ILO conv. No 142, 1975)</li> </ol> |
| <b>ADDITIONAL REQUIREMENTS FOR AN IDEAL SITUATION</b>   |  |   |   |  |  |
| <ol style="list-style-type: none"> <li>1. Internal mechanism to set up safety and health procedures, particularly in the context of having to meet foreign standards.</li> <li>2. Provisions and measures for dealing with industrial accidents, disease and infections, exposure to hazardous/toxic chemicals, (e.g. keeping emergency truck)</li> </ol>   |  | <ol style="list-style-type: none"> <li>1. In factory environmental policy</li> <li>2. Enforcement of the environmental policy</li> <li>3. Communication of environmental policy to staff and workers</li> <li>4. Communication procedure of international requirements to the staff and workers</li> </ol>  |   |  |  |

For details of conventions listed here, please refer to respective ILO Convention numbers and/or see Annexe V.

## ILO NORMS COMPARED TO IDEAL

| Social Performance Indicators    | ILO NORMS COMPARED TO IDEAL-% of requirements met |       |           |      |
|----------------------------------|---|-------|-----------|------|
|                                  | IDEAL   | FULLY | PARTIALLY | NONE |
| Occupational Health / Safety     | 100.0   | 88.2  | 0.0       | 11.8 |
| Non-discrimination               | 100.0   | 100.0 | 0.0       | 0.0  |
| Communication / Work environment | 100.0   | 71.4  | 0.0       | 28.6 |
| Working hours                    | 100.0   | 100.0 | 0.0       | 0.0  |
| Wage                             | 100.0   | 100.0 | 0.0       | 0.0  |
| Training / Education / Awareness | 100.0   | 100.0 | 0.0       | 0.0  |



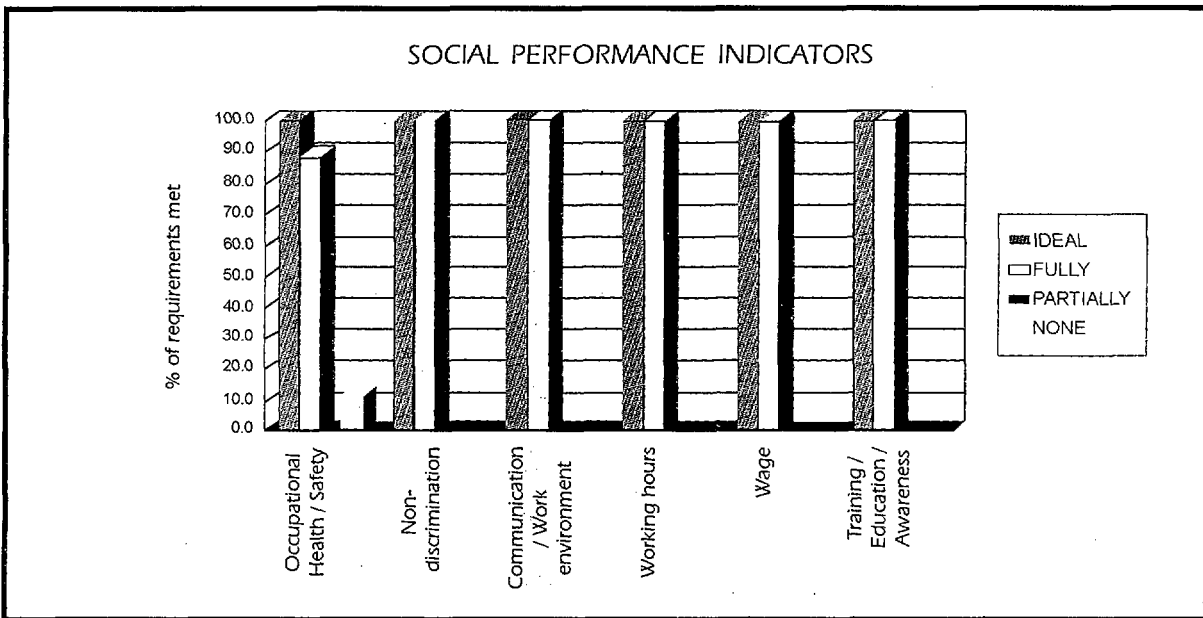
### INFERENCE

- Except for conditions relating to occupational safety and health, and, communications and the work environment, ILO conventions cover all aspects listed under IDEAL.
- ILO norms meet 88 percent of the requirements of IDEAL safety and health conditions that should prevail within the factory premises.
- With respect to communication policies and work environment within the factory, ILO norms address only 77 percent of what has been considered IDEAL in this exercise.
- Please refer to Table 2 on Social Performance Indicators for detailed conditions and requirements under ILO and IDEAL respectively.

## SA 8000 COMPARED TO IDEAL

Social Performance Indicators      SA 8000 COMPARED TO IDEAL-% of requirements met

|                                  | IDEAL | FULLY | PARTIALLY | NONE |
|----------------------------------|-------|-------|-----------|------|
| Occupational Health / Safety     | 100.0 | 88.2  | 0.0       | 11.8 |
| Non-discrimination               | 100.0 | 100.0 | 0.0       | 0.0  |
| Communication / Work environment | 100.0 | 100.0 | 0.0       | 0.0  |
| Working hours                    | 100.0 | 100.0 | 0.0       | 0.0  |
| Wage                             | 100.0 | 100.0 | 0.0       | 0.0  |
| Training / Education / Awareness | 100.0 | 100.0 | 0.0       | 0.0  |

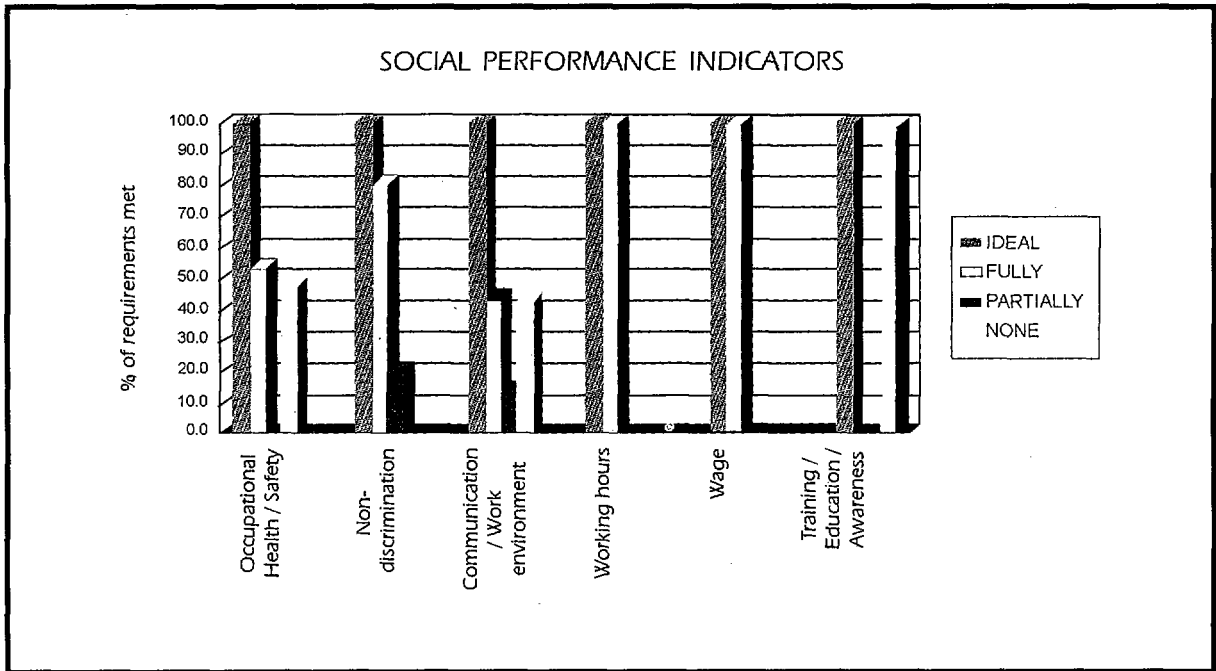


### INFERENCE

- SA 8000 standards on Social Accountability of corporations meet all requirements of the IDEAL except for 12 percent of occupational safety and health conditions. Details of the SA 8000 requirements may be obtained from the Council on Economic Priorities Accreditation Agency, UK or from the knowledge base of the software COMPARE developed by UNIDO.
- SA 8000 standards also have performance based provisions that can be verified and certified through third party audits conducted by qualified certification firms around the world.

## INDIAN LEGISLATION COMPARED TO ILO NORMS

| Social Performance Indicators    | INDIAN LEGISLATION COMPARED TO ILO NORMS<br>-% of requirements met |       |           |       |
|----------------------------------|--|-------|-----------|-------|
|                                  | ILO  | FULLY | PARTIALLY | NONE  |
| Occupational Health / Safety     | 100.0  | 52.9  | 0.0       | 47.1  |
| Non-discrimination               | 100.0  | 80.0  | 20.0      | 0.0   |
| Communication / Work environment | 100.0  | 42.9  | 14.3      | 42.8  |
| Working hours                    | 100.0  | 100.0 | 0.0       | 0.0   |
| Wage                             | 100.0  | 100.0 | 0.0       | 0.0   |
| Training / Education / Awareness | 100.0  | 0.0   | 0.0       | 100.0 |



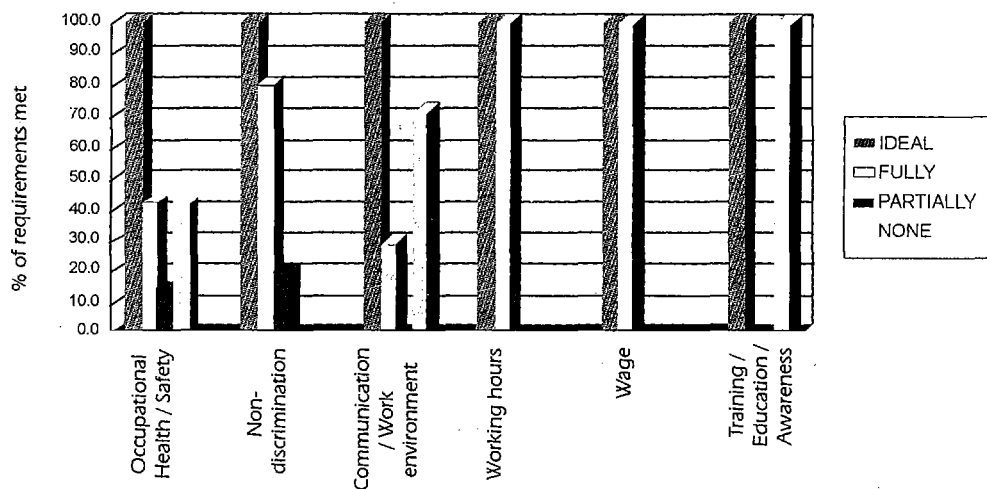
# INDONESIAN NATIONAL LEGISLATION COMPARED TO ILO NORMS

## Social Performance Indicators

## INDONESIAN LEGISLATION COMPARED TO ILO NORMS-% of requirements met

|                                  | ILO   | FULLY | PARTIALLY | NONE  |
|----------------------------------|-------|-------|-----------|-------|
| Occupational Health / Safety     | 100.0 | 41.2  | 17.6      | 41.2  |
| Non-discrimination               | 100.0 | 80.0  | 20.0      | 0.0   |
| Communication / Work environment | 100.0 | 28.6  | 0.0       | 71.4  |
| Working hours                    | 100.0 | 100.0 | 0.0       | 0.0   |
| Wage                             | 100.0 | 100.0 | 0.0       | 0.0   |
| Training / Education / Awareness | 100.0 | 0.0   | 0.0       | 100.0 |

### SOCIAL PERFORMANCE INDICATORS

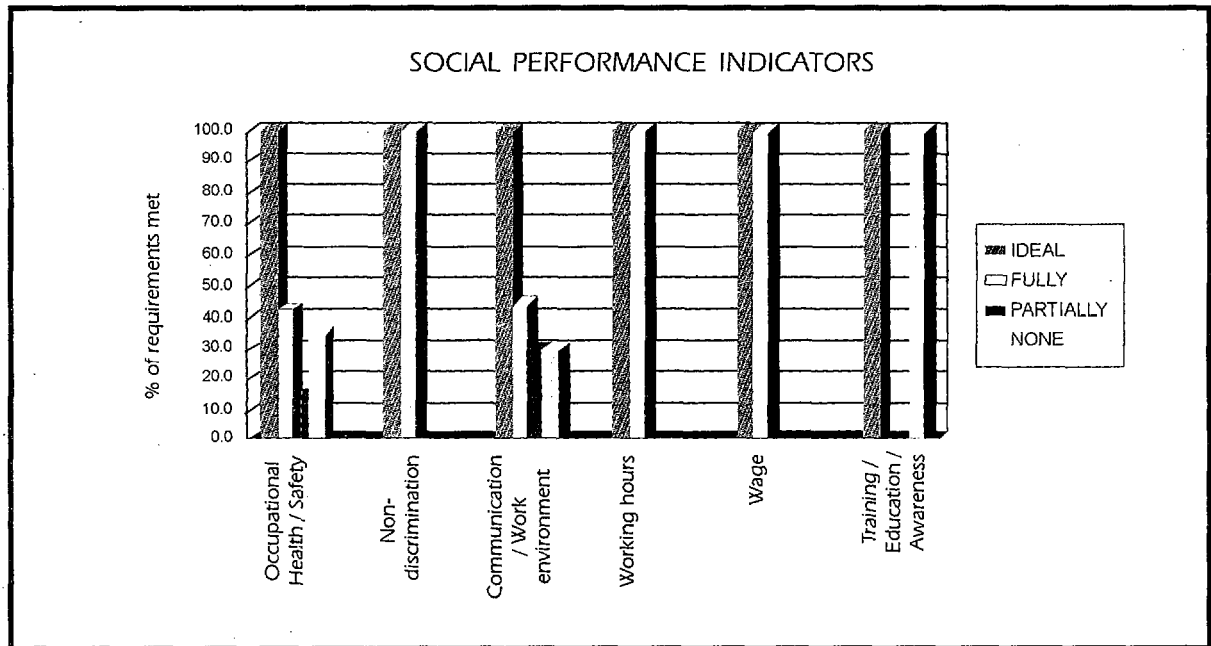


# ZIMBABWEAN NATIONAL LEGISLATION COMPARED TO ILO NORMS

## Social Performance Indicators

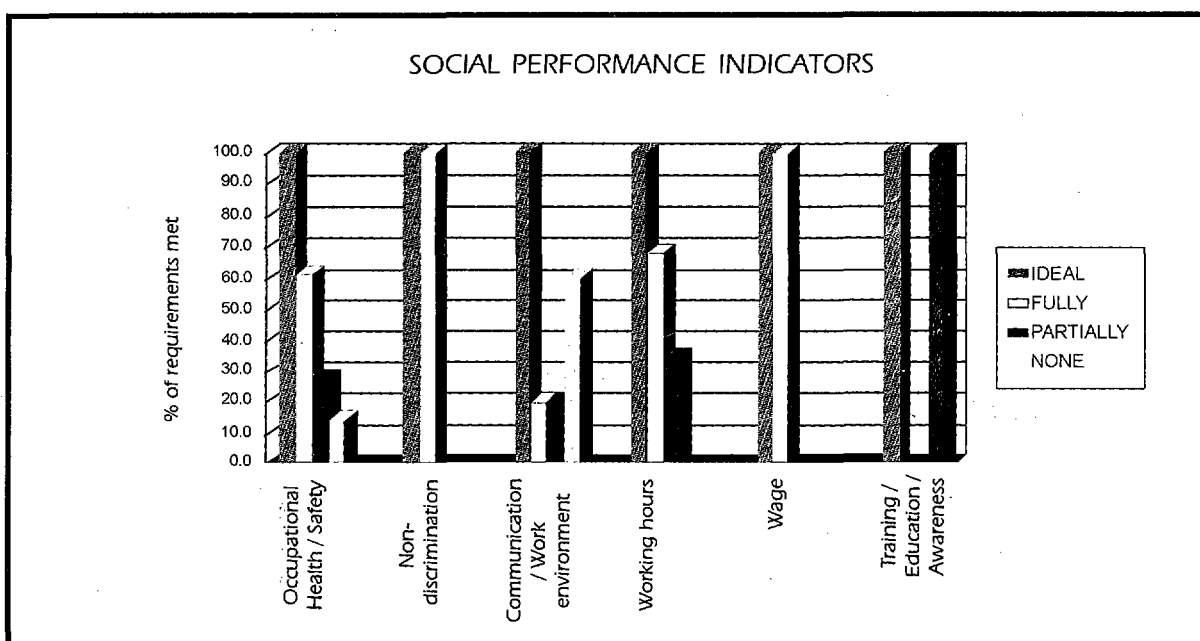
## ZIMBABWEAN LEGISLATION COMPARED TO ILO NORMS-% of requirements met

|                                  | ILO   | FULLY | PARTIALLY | NONE  |
|----------------------------------|-------|-------|-----------|-------|
| Occupational Health / Safety     | 100.0 | 52.9  | 11.8      | 35.3  |
| Non-discrimination               | 100.0 | 100.0 | 0.0       | 0.0   |
| Communication / Work environment | 100.0 | 42.8  | 28.6      | 28.6  |
| Working hours                    | 100.0 | 100.0 | 0.0       | 0.0   |
| Wage                             | 100.0 | 100.0 | 0.0       | 0.0   |
| Training / Education / Awareness | 100.0 | 0.0   | 0.0       | 100.0 |



## FACTORY A SOCIAL PERFORMANCE WITH RESPECT TO ILO NORMS

| Social Performance Indicators    | FACTORY A-% of ILO requirements met |       |           |       |
|----------------------------------|-------------------------------------|-------|-----------|-------|
|                                  | ILO                                 | FULLY | PARTIALLY | NONE  |
| Occupational Health / Safety     | 100.0                               | 60.0  | 26.6      | 13.3  |
| Non-discrimination               | 100.0                               | 100.0 | 0.0       | 0.0   |
| Communication / Work environment | 100.0                               | 20.0  | 20.0      | 60.0  |
| Working hours                    | 100.0                               | 66.7  | 33.3      | 0.0   |
| Wage                             | 100.0                               | 100.0 | 0.0       | 0.0   |
| Training / Education / Awareness | 100.0                               | 0.0   | 0.0       | 100.0 |

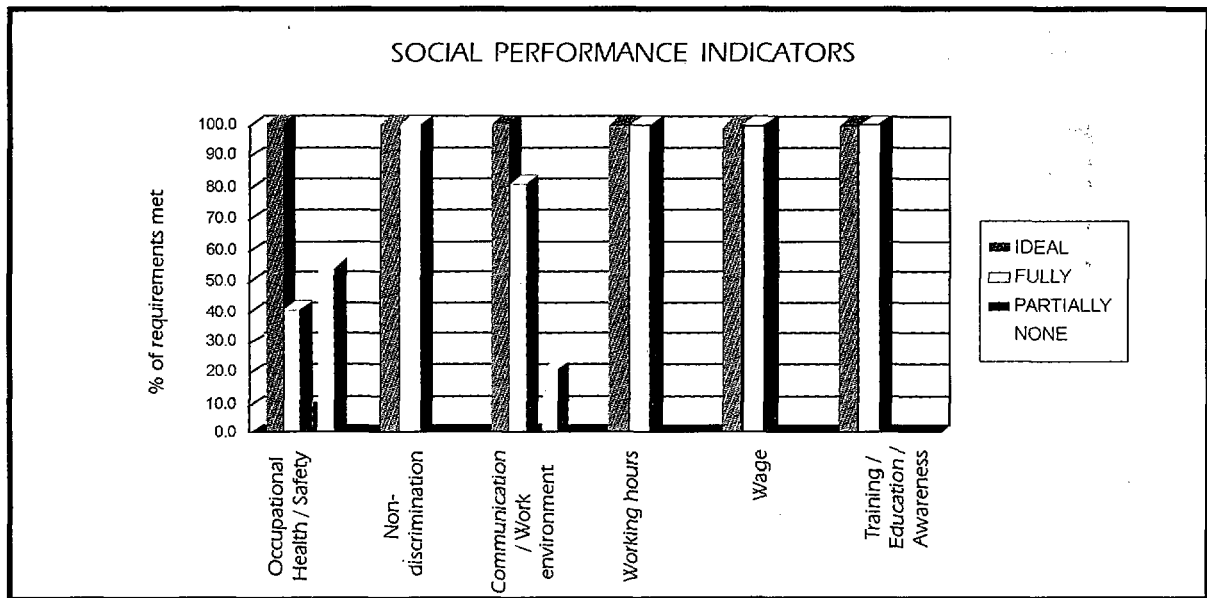


### INFERENCE

- Factory A complies fully with 60 per cent of ILO conditions relating to occupational health and safety. The rest are either adhered to only partially or not at all. It may be noted that factory A also has very high levels of VOC emissions. This combined with inadequate emphasis on safety and health conditions within the factory can cause severe distress for workers. Presently there is no system of monitoring air pollution within the factory and consequently management and workers are not directly aware of the high levels of VOC in the work place.
- There is no violation of non-discriminatory practices in terms of gender, age or other aspects. However the female to male ratio of employment in the factory is extremely low, with only 28 women employees as opposed to 1,773 male (1.5 per cent).
- The communication policy within the factory is poor. There is no corporate environmental policy and workers are consequently unaware of the importance of conserving resources such as water, which is used excessively in factory A.
- Training, education and awareness programmes are non-existent and skills upgradation is lacking. If workers are made aware and trained on the proper usage of chemicals, it would be possible to reduce water consumption levels and also to reduce BOD levels in waste water discharged.

## FACTORY B SOCIAL PERFORMANCE WITH RESPECT TO ILO NORMS

| Social Performance Indicators    | FACTORY B-% of ILO requirements met |       |           |      |
|----------------------------------|-------------------------------------|-------|-----------|------|
|                                  | ILO                                 | FULLY | PARTIALLY | NONE |
| Occupational Health / Safety     | 100.0                               | 40.0  | 6.7       | 53.3 |
| Non-discrimination               | 100.0                               | 100.0 | 0.0       | 0.0  |
| Communication / Work environment | 100.0                               | 80.0  | 0.0       | 20.0 |
| Working hours                    | 100.0                               | 100.0 | 0.0       | 0.0  |
| Wage                             | 100.0                               | 100.0 | 0.0       | 0.0  |
| Training / Education / Awareness | 100.0                               | 100.0 | 0.0       | 0.0  |



### INFERENCE

- Factory B's performance is quite satisfactory on the social front, except for conditions relating to occupational health and safety. They do not have any provisions for training temporary workers on health and safety procedures. Moreover the company, despite being a relatively large one, lacks a safety committee and internal procedures for safety and health.
- No overt discriminatory practices are followed and the company employs a relatively large number of women ( approximately 32 per cent of total work force is female).
- Factory B has a good communication policy and training programmes for workers. This is may be one reason for low levels of COD discharge as workers are given training on the proper usage of chemicals.
- Factory B adheres to corporate codes of conduct on environment and social practices set out by their European buyers. This may well account for the overall good performance of the company on social and environmental factors. It also makes economic and financial sense for the company.



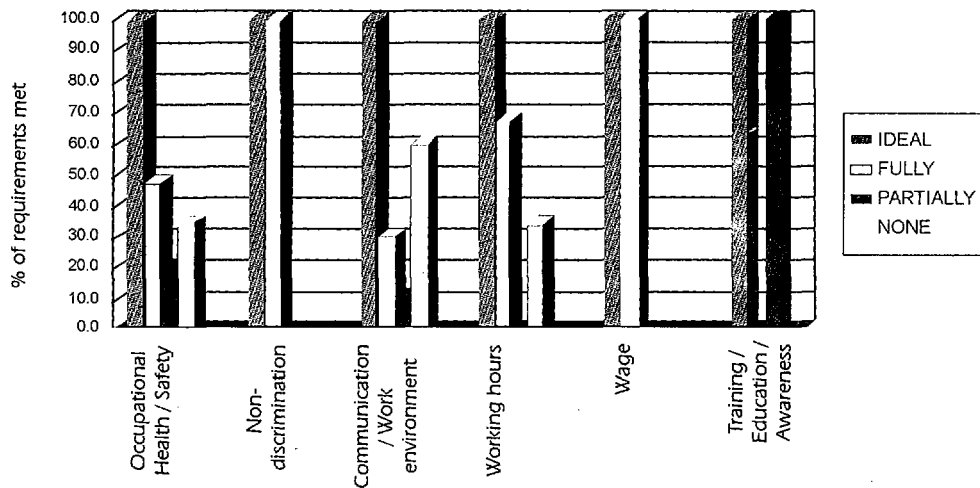
## FACTORY C SOCIAL PERFORMANCE WITH RESPECT TO ILO NORMS

### Social Performance Indicators

### FACTORY C-% of ILO requirements met

| Social Performance Indicators    | FACTORY C-% of ILO requirements met |       |           |      |
|----------------------------------|-------------------------------------|-------|-----------|------|
|                                  | ILO                                 | FULLY | PARTIALLY | NONE |
| Occupational Health / Safety     | 100.0                               | 46.7  | 20.0      | 33.3 |
| Non-discrimination               | 100.0                               | 100.0 | 0.0       | 0.0  |
| Communication / Work environment | 100.0                               | 30.0  | 10.0      | 60.0 |
| Working hours                    | 100.0                               | 66.7  | 0.0       | 33.3 |
| Wage                             | 100.0                               | 100.0 | 0.0       | 0.0  |
| Training / Education / Awareness | 100.0                               | 0.0   | 100.0     | 0.0  |

### SOCIAL PERFORMANCE INDICATORS



### INFERENCE

- As in the other two factories, factory C's provisions on health and safety conditions are inadequate. The company provides only partial services for first aid, fire prevention, cleaning etc. Workers are given no training on safety and health issues.
- Non discriminatory practices are adhered to. However like factory A, this company also has a low ratio of female to male employment: only 3% of the work force is female.
- There are no organised training and awareness programmes for workers and consequently workers are not trained on proper utilisation of chemicals, resulting in high levels of COD discharged.
- Waste water from discontinuous dyeing could be reduced by skills upgradation of workers, currently lacking in the factory.
- Training and skills upgradation are also important for reducing steam losses and conserving thermal energy. This could help the company adhere to established international norms for energy consumption.

# Part D: Conclusions

## D1. LESSONS LEARNED

Global concerns with environmental and social conditions in industries is forcing manufacturing enterprises in developing countries to conform to standards set by national and international agencies as well as by corporate buyers in export markets. The question remains whether developing country firms can do this without undue financial burden and more importantly, whether they can exploit the opportunities for trade inherent in rising environmental and social welfare expectations in their export markets. A recent report on *Unlocking Trade Opportunities* by the International Institute for Environment and Development, UK presents case studies where developing country enterprises have turned "tightening environmental regulations, new corporate practices and changes in consumer values to their advantage. These cases also show that the benefits of higher social and environmental performance of exports are many and diverse, including economic gains (such as premium prices and increased sales), social benefits (such as job creation) and environmental improvements, as well as enhanced security through longer term trading relations".<sup>13</sup>

Given that tighter environmental and social accountability standards are becoming a reality in developing countries and that this can present opportunities for enhanced trade and productivity, *Responding to Global Standards*, presents a framework for self assessment of environmental and social conditions that companies in developing countries can use to benchmark their performance against international, national, corporate and ecolabelling requirements. The report also presents the results of applying this framework to selected developing country companies engaged in the manufacture of woven cotton fabric for shirts and blouses.

The implications and lessons learned from

this analysis are useful for policy makers in the national and international arena, and, for corporate managers in developing and developed countries. Key points include:

- *Responding to Global Standards* demonstrates the usefulness of assessing and benchmarking environmental and social performance of enterprises, especially those competing in global markets. The assessment was found particularly useful for identifying areas for improvement in the adoption of cleaner technologies and in corporate practices relating to occupational health and safety provisions, training, education and awareness of workers.

- The case studies described in the previous section show that improvements in environmental protection can be achieved faster and would be more sustainable if accompanied by improvements in social aspects of the production process. An important though often neglected link exists between training and skills upgradation of workers, and, conservation of inputs such as water and energy. It was also found that in companies that had a formal environmental policy, well communicated to workers, the environmental performance was far superior. In addition, factories that had high levels of in-factory air pollution levels were also those with inadequate occupational health and safety conditions. This suggests that if a company were to reduce VOC emissions through investments in cleaner technologies, it could also reduce its expenditures on occupational health and safety measures and at the same time meet international requirements or specific requirements of buyers, thereby improving its export potential.

- The case studies highlight the fact that for export oriented firms, corporate codes of ethic of large international buyers are more instrumental in bringing about improvements

13. See *Unlocking Trade Opportunities: Case Studies of Export Success from Developing Countries*, by the International Institute for Environment and Development, UK, 1997.

in social and environmental performance than guidelines recommended by international agencies such as the International Labour Organization, World Bank, WHO etc. This does not always mean that corporate codes are better designed than other international guidelines<sup>14</sup>. Nor does it undermine the important role of international organisations in formulating guidelines and inducing multinational corporations to adapt these to their own needs. But, it is clear that environmental and social performance is increasingly being driven more by the market than by international guidelines. Consequently firms that cater to corporate codes of practice of their foreign clients may be in a better position to exploit trade opportunities inherent in the demand for sustainably produced goods. This leads eventually to increasing market shares, export sales, as well as better environmental and working conditions. It also places responsibility on multinational corporations that do have their own codes of conduct to ensure that these codes are adequate, just, and encourage trade in sustainably produced goods between developed and developing countries.

- The case studies underline the importance of an adequate policy framework for achieving better environmental and social performance. In many countries the non existence of policy incentives has led to overuse and waste of raw materials and inputs. A glaring example is the excessive use of water and energy in the textile production process. Water and energy are heavily subsidised, even for industrial users, thus providing little incentive for industry to invest in conservation measures, good housekeeping or training workers in better handling of inputs. Prices of inputs must reflect the full cost of using the inputs and government policies must be restructured to reflect these costs. More reliance on market based instruments is a prerequisite for better performance.

## D2. WAYS FORWARD

Manufacturing firms that are required to meet environmental and social conditionalities need a systematic framework to assess and

analyse their performance against established norms. *Responding to Global Standards* illustrates how this may be done by combining social and environmental analysis and integrating concepts borrowed from the life cycle approach with benchmarking and social auditing. However the usefulness of this tool can only be fully realised if lessons learned are implemented by the key actors: corporate managers including exporters from developing countries and buyers in developed countries; national and international policy makers; and workers. Some suggestions for immediate and medium term action include:

- Assisting and familiarising enterprises in using this framework to assess their performance vis-à-vis global standards. Assistance should especially be targeted at small and medium enterprises to provide them with the necessary information, resources and capability to undertake such assessments. Governments and industry associations can play a lead role in this.

- Broadening the assessment framework to include additional environment and social parameters, and following the cradle to grave approach in defining the system boundary. The assessment framework elaborated in this report uses the life cycle approach to define a system boundary restricted to the factory gate. However a more thorough investigation of the entire industrial system, following the cradle to grave approach. Such an analysis would be especially helpful for companies interested in determining whether or not they meet ecolabelling criteria for specific products.

- Developing systems similar to COMPARE for other polluting industrial sectors. Manufacturing enterprises competing in global markets would benefit from a knowledge-based tool such as COMPARE, structured to be used both to obtain information about various aspects of an industrial process, as well as to conduct an assessment of an organisation's performance vis-à-vis national, corporate and international norms, and, ecolabelling requirements.

<sup>14</sup> See *International Clean Clothes Campaign, Permanent Peoples' Tribunal session on Workers and Consumers Rights in the Garment Industry, May 1998* (<http://www.cleanclothes.org>)

• Updating the information and knowledge base. Technological developments in the textile and other manufacturing sectors are fast moving and necessitate continuous updating. Continuous and effective utilisation of COMPARE would therefore require frequent updating. Industry associations in developing countries or individual enterprises may find it worthwhile to do this on a regular basis.

• Removing subsidies and implementing policy regimes that rely on market based instruments for pollution prevention. Policy makers in developing countries should make use of incentive schemes that promote eco-efficiency and cleaner technologies and at the same time remove subsidies on scarce resources and raw materials.

• Formulating and implementing effective national legislation. Policy makers in developing countries need to ensure that environmental protection regulation and social legislation is kept updated and conforms with local conditions as well as international developments.

• Improving corporate practices and policies on in-factory occupational health and safety conditions, work environment and communication. Governments, development assistance agencies as well corporate buyers in developed countries may provide advice and assistance to developing country exporters, especially the small and medium scale enterprises.

• Training and upgrading skills to ensure that workers are equipped to handle cleaner, improved technologies and are also aware of the importance of conserving inputs. Skills upgradation of workers has not received due attention in most manufacturing enterprises. Workers hired to do a particular job seldom have the opportunity for lateral or upward mobility. It would be in the interest of the enterprise to ensure that workers receive technical training and are educated and made aware of the importance of conserving raw materials and resource use.

# Abbreviations

|                 |  |                |                                 |
|-----------------|--|----------------|---------------------------------|
| AOX             | Absorbed Organic Halogen Compounds                 | kg             | Kilogram                        |
| BOD             | Biological Oxygen Demand                           | g              | Gram                            |
| CO <sub>2</sub> | Carbon dioxide                                     | mg             | Milligram                       |
| COD             | Chemical Oxygen Demand                             | km             | Kilometer                       |
| Cr              | Chromium   | m              | Meter                           |
| EEC             | European Economic Commission                       | mm             | Millimeter                      |
| ILO             | International Labour Organization                  | m <sup>2</sup> | Square meter                    |
| ISO             | International Standards Organisation               | m <sup>3</sup> | Cubic meter                     |
| LCA             | Life Cycle Assessment                              | a              | Annum                           |
| LCI             | Life Cycle Inventory                               | hr.            | hour                            |
| LCIA            | Life Cycle Impact Assessment                       | min.           | Minute                          |
| NGO             | Non-governmental Organisation                      | s              | Second                          |
| NO <sub>x</sub> | Nitrogen oxide                                     | kW             | Kilowatt                        |
| O&G             | Oil and Grease                                     | kWh            | Kilowatt-hour                   |
| S               | Sulphur  | kWhel          | Kilowatt-hour electrical energy |
| SETAC           | Society of Environmental Toxicology and Chemistry  | kWhth          | Kilowatt-hour thermal energy    |
| SO <sub>2</sub> | Sulphur oxide                                      | J              | Joule                           |
| Susp.solids     | Suspended Solids                                   | MJ             | Mega Joule                      |
| TDS             | Total Dissolved Solids                             |                |                                 |
| TSS             | Total Suspended Solids                             |                |                                 |
| UNEP            | United Nations Environmental Program               |                |                                 |
| UNIDO           | United Nations Industrial Development Organization |                |                                 |
| VOC             | Volatile Organic Compound                          |                |                                 |
| WHO             | World Health Organization                          |                |                                 |

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# Responding to Global Standards

A Framework for Assessing  
Social and Environmental  
Performance of Industries

Case Study of the Textile Industry in India,  
Indonesia and Zimbabwe

## Annexes



# **Annexe 1**

Comparison of Benchmarking  
and LCA Methodologies

# Annexe 1

## COMPARISON OF BENCHMARKING AND LCA METHODOLOGIES\*

In order to obtain reliable results and avoid validity and predictability problems in the project, it is essential to identify the areas where benchmarking and LCA methodologies overlap as well as the areas where common ground can not be found. The following box presents a comparison of some of the key areas of benchmarking and LCA methodologies.

At first glance there seems to exist a dichotomy between benchmarking and LCA. This dichotomy is emphasised if benchmarking and LCA are perceived to be static, inflexible methodologies. This is not necessarily the case when the methodologies are applied. Both benchmarking and LCA are, from a theoretical viewpoint, emerging methodologies within which much developmental change may yet take place.

It is possible to observe several areas where the two methodologies converge. The ground for these similarities exists in both the real-life applications of the two methodologies and in the current work being done on their further development.

### Dynamic vs. Static

In principle, benchmarking is a continuous, dynamic process, whereas LCA is a static tool used to describe an existing situation or process at a certain given time. In practice, in the corporate use of LCA, process improvements are often done by performing several consequent LCA analyses, for otherwise the changes that are based on LCA superannuate the framework of the analysis. Thus, LCA methodology is developing into a more dynamic framework. In addition, researchers (Pento 1992 & 1997, Kärnä 1996) are currently developing dynamic attributes within LCA frameworks.

### Holistic vs. one of many socio-economic tools

Benchmarking is a flexible tool that in practice may be utilised in considerably broad, holistic research, yet at the same time it is possible to use it for the study of smaller, functional entities. LCA, on the other hand, is only one of many tools that are used in the decision-making process. In reality, LCA or material flow models in general are becoming more holistic through the expansion of the

\* This annexe draws from the work of Titi Gronow, Unido Consultant

### COMPARISON OF BENCHMARKING AND LCA

#### Benchmarking

- Dynamic
- Holistic tool
- Quantitative and qualitative
- Process, product and service oriented
- Exactitude desirable
- Many different methods
- No need for standardisation
- Strategic tool
- Offensive
- Comparison with other companies
- Objective analysis
- Use in public policy planning starting

#### LCA

- Static
- One among other socio-economic tools
- Quantitative
- Process and product oriented
- Exactitude required
- Many different methods
- Need for standardisation
- Environment tool
- Defensive
- Inside own company
- Objective synthesis
- Established in public policy planning

analytic framework (Ayres 1989, Baccini and Brunner 1994, Gronow and Pento 1995, Kallio & al. 1987, Schmidt-Bleeck 1994, Zang & al. 1993)

#### **Quantitative & qualitative vs. Quantitative**

LCA's are quantitative, mathematical models, whereas benchmarking may combine both quantitative and qualitative aspects. LCA and benchmarking overlap on several quantitative venues. It may also be noted that whereas the Life Cycle Inventory (LCI) inherent in LCA is quantitative, the assessment itself may be primarily qualitative.

#### **Process, product and service oriented vs. process and product oriented**

Due to the quantitative nature of the LCI, LCA is process or product centered. Benchmarking, in contrast, may include services. The inclusion of services is one domain in which LCA and benchmarking share no or very little common ground.

#### **Exactitude desirable vs. exactitude required**

A certain level of exactitude is a prerequisite of both LCA and benchmarking, with the underlying difference of LCA requiring a significantly higher level of exactitude in its measurements.

#### **No need for standardization vs. need for standardization**

Since the beginning of the 1980's there has been an emphasis on the standardization of LCA methodology in order to obtain comparable research results. In the standardization process SETAC (Society of Environmental Toxicology and Chemistry) and ISO (the International Standards Organization) played the most significant role. In benchmarking the methodology is formed for each individual project. Yet the two methodologies can meet if LCA is incorporated within a more flexible and larger benchmarking framework.

#### **Strategic tool vs. environmental tool**

The basis of benchmarking is that it is a broad strategic tool, whereas LCA is an environmental tool. But if environmental planning is perceived as a vital element of strategic planning, the two methodologies share many parameters.

#### **Offensive vs. defensive**

Benchmarking has traditionally been an offensive tool, and LCA in contrast has been defensive. Nevertheless, the use of LCA in the product development process has also brought forth the possible offensive nature of LCA. In general, benchmarking is done via comparisons with other companies, and LCA is done internally within a company to improve processes in the company in question. The two methodologies do converge in the area of the benchmarking process' start-up, where internal benchmarking, i.e. within the company itself, is performed. LCA is also becoming more offensive in that it may be utilised in comparative assertions i.e. comparisons between different products and even in finding fault with competitive products, an area where LCA may be deemed offensive. (ISO standardization is slowly working on the issue of comparative assertions. The final standards should come out 1998-99.)

#### **Analysis vs. synthesis**

The objective of benchmarking is an analysis where very differing areas may be under comparison. The focus is on a very small point within the company being compared to, for example, the leading company. LCA starts with LCI, which is detailed, but in general LCA strives to be a synthesis.

#### **Use in public policy planning emerging vs. use in public policy planning established**

LCA use in public policy planning is an established fact, as LCA is incorporated in national and European legislation. The use of benchmarking in public policy planning is just starting but its development in this area is of interest. Nevertheless, both LCA and benchmarking may be increasingly used in public policy planning.



# **Annexe 2**

Questionnaire

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

A. Background Corporate Information

A I. General

|                    |       |                  |               |
|--------------------|-------|------------------|---------------|
| 1. Company name    |       | Shift/day        | Hours/shift   |
| 2. Market          | Local | Export           |               |
| 3. Ownership       | State | Domestic private | Joint venture |
| 4. Annual turnover |       |                  |               |
| 5. Annual product  |       |                  |               |

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

A. Background Corporate Information

A II. Employee Information

|  |                                    |                              |                              |
|--|------------------------------------|------------------------------|------------------------------|
| 1. Number of employees separated during the last 2 years |                                    | M =                          | F =                          |
| 2. Reason for separation (salaried only)                 |                                    |                              |                              |
| Retirement   | ill health                         | Termination of contract      | Disciplinary measures        |
| Budgetary problems                                       | Change of employer                 | Other                        |                              |
| 3. Salary scale in accordance with nature of work        |                                    |                              |                              |
| M = <u>Manual</u><br>F =                                 | M = <u>Machine operator</u><br>F = | M = <u>Supervisor</u><br>F = | M = <u>Managerial</u><br>F = |
| M = <u>Others</u><br>F =                                 |                                    |                              |                              |
| 4. Number of employees                                   | M = <u>Hourly</u><br>F =           | M = <u>Salaried</u><br>F =   | M = <u>Temporary</u><br>F =  |
| 5. Age group of employees                                | M = <u>Under 13</u><br>F =         | M = <u>13 - 15</u><br>F =    | M = <u>16 - 30</u><br>F =    |
|  | M = <u>31 - 50</u><br>F =          | M = <u>51 - 65</u><br>F =    | M = <u>Over 65</u><br>F =    |

M = Male      F = Female

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B. Technical and Environmental Performance

B I. Process stage

| Processing step<br>Kind   | Production<br>[kg] or [m]/shift | Production<br>[kg] or [m]/day | Total<br>[kg] or [m]/year |
|---------------------------|---------------------------------|-------------------------------|---------------------------|
| 1. Singeing               |                                 |                               |                           |
| 2. Desizing               |                                 |                               |                           |
| 3. Bleaching              |                                 |                               |                           |
| 4. Mercerizing            |                                 |                               |                           |
| 5. Dyeing (continuous)    |                                 |                               |                           |
| 6. Dyeing (discontinuous) |                                 |                               |                           |
| 7. Printing               |                                 |                               |                           |
| 6. Wet finishing          |                                 |                               |                           |
| 7. Drying                 |                                 |                               |                           |
| 8. Dry finishing          |                                 |                               |                           |
| 9. Cloth inspection       |                                 |                               |                           |
| 10. Packing, baling       |                                 |                               |                           |

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B II. Thermal energy

| Thermal energy<br>Kind | Consumption<br>Average [Unit/day] | Energy content<br>[MJ/kg] | Total [MJ/kg]<br>(annual) |
|------------------------|-----------------------------------|---------------------------|---------------------------|
| 1. Oil                 |                                   |                           |                           |
| 2. Gas                 |                                   |                           |                           |
| 3. Firewood            |                                   |                           |                           |
| 4. Coal                |                                   |                           |                           |
| 5. Steam               |                                   |                           |                           |
| 6. electricity         |                                   |                           |                           |



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B III. Electric energy

| Electric energy<br>By source           | Consumption<br>Average [kWh/day] | Average price<br>[US\$/kWh] | Total [kWh]<br>(annual) |
|--|----------------------------------|-----------------------------|-------------------------|
| 1. Own power production                |                                  |                             |                         |
| 1.1. Heat energy                       |                                  |                             |                         |
| 1.2. Gas heater                        |                                  |                             |                         |
| 1.3. Steam energy                      |                                  |                             |                         |
| 1.4. Electricity from gen set          |                                  |                             |                         |
| 2. Electricity from Regional power net |                                  |                             |                         |

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B IV. Water Usage

| Water Kind       | Consumption Average [m3/day] | Average price [US\$/m3] | Total Annual [m3] |
|------------------|------------------------------|-------------------------|-------------------|
| 1. Hard water    |                              |                         |                   |
| 2. Soft water    |                              |                         |                   |
| 3. Process water |                              |                         |                   |
| 4. Cooling water |                              |                         |                   |
| 5. Total         |                              |                         |                   |

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|  |             |

B V. Waste Water Discharge

|                               | Quantity [m3/year] |
|-------------------------------|--------------------|
| 1. Total                      |                    |
| 2. Partial to                 |                    |
| a. municipal ETP              |                    |
| b. in plant ETP               |                    |
| c. direct into surface waters |                    |

Note : ETP = Effluent Treatment Plant

|  |             |
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B VI. Quality of Waste Water

| Existing average quality of waste water effluents |                          |            |
|---|--------------------------|------------|
| Main Parameters                                   | Unit                     | Outlet ETP |
| 1. Temperature (°C)                               | °C                       |            |
| 2. pH   | PH                       |            |
| 3. COD  | mg O <sub>2</sub> /liter |            |
| 4. BOD  | mg O <sub>2</sub> /liter |            |

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B VII. Waste Water Treatment

| In plant                          | Exercised waste water effluent | Treatment |
|-----------------------------------|--------------------------------|-----------|
| Method                            | Unit                           |           |
| 1. No treatment                   | m <sup>3</sup> /year           |           |
| 2. Equalization tank              | m <sup>3</sup> /year           |           |
| 3. pH - neutralization            | m <sup>3</sup> /year           |           |
| 4. Chemical/physical flocculation | m <sup>3</sup> /year           |           |
| 5. Biological treatment           | m <sup>3</sup> /year           |           |
| 6. Others (specify below)         |                                |           |
|                                   |                                |           |
| 7. Sludge disposal                | ton/year                       |           |

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B VIII. Voluntary Information

| Hot-Waste-Water<br>Temp. °C | Heat recovery<br>Average MJ/day | Average Temp.<br>°C(after heat recovery) | Total [m3]<br>(annual) |
|-----------------------------|---------------------------------|--|------------------------|
|                             |                                 |  |                        |

| Steam boiler<br>Max. pressure [bar] | Condensate recovery<br>Average [m3/day] | Total [m3]<br>(annual) |
|-------------------------------------|---|------------------------|
|                                     |   |                        |

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C I. Detailed Process Information

C I. Singeing

Table C I. 1

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
| PT. Argo Pantas      | 100% cotton   |                               |
| Woven                | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C I. 2

| Type of machinery (ies)<br>Available for singeing<br>Existing (brand) | Year<br>Of construction | Working with<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Gas<br>Consumption<br>[Nm <sup>3</sup> /h] | Thermal<br>Steam energy<br>[MJ/h] | Energy<br>Oil heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|---|-------------------------|------------------------------|----------------------------|--|-----------------------------------|--------------------------------|--------------------------|
| a.  |                         |                              |                            |  |                                   |                                |                          |
| b.  |                         |                              |                            |  |                                   |                                |                          |
| c.  |                         |                              |                            |  |                                   |                                |                          |

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Table C I. 3

|  |        |           |
|--|--------|-----------|
| Automatic degree<br>(machinery control conditions) | Manual | Automatic |
|--|--------|-----------|

Table C I. 4.

|   |     |     |
|---|-----|-----|
| Total number of workers involved for Singeing- Desizing-Scour-Bleach process step | M = | F = |
|---|-----|-----|

Table C I. 5.

Average production conditions - singeing

| Type of machinery (ies)<br>Available for singeing<br>Existing (brand) | Annual<br>Working hours | Working with<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Gas<br>Consumption<br>[Nm <sup>3</sup> /h] | Thermal<br>Steam energy<br>[MJ/h] | Energy<br>Oil heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|---|-------------------------|------------------------------|----------------------------|--|-----------------------------------|--------------------------------|--------------------------|
| a.  |                         |                              |                            |  |                                   |                                |                          |
| b.  |                         |                              |                            |  |                                   |                                |                          |
| c.  |                         |                              |                            |  |                                   |                                |                          |

Table C I. 6.

|                               |                   |
|-------------------------------|-------------------|
| Air emissions during singeing | g/kg-woven fabric |
| VOC                           |                   |
|                               |                   |



|  |             |
|--|-------------|
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C II. Desizing and Scouring

Table C II. 1.

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
| Argo Pantes          | 100% cotton   |                               |
| Woven                | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C II. 2.

| Type of material for sizing | Starch | PVA | CMC | Others |
|-----------------------------|--------|-----|-----|--------|
|                             |        |     |     |        |

|  |             |
|--|-------------|
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Table C II. 3.

| Type of machinery (ies)<br>Available for desizing &<br>scouring<br>Existing (brand) | Year<br>of construction | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|---|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------|
| a.  |                         |                               |                            |                                   |                                |                          |
| b.  |                         |                               |                            |                                   |                                |                          |
| c.  |                         |                               |                            |                                   |                                |                          |

Table C II. 4.

|                      |        |           |
|----------------------|--------|-----------|
| Automation degree    | Manual | Automatic |
| (control conditions) |        |           |

Table C II. 5.

|   |  |     |     |
|---|--|-----|-----|
| Total number of workers involved at Singeing-Desizing-Scour-Bleach process step |  | M = | F = |
|---|--|-----|-----|

|  |             |
|--|-------------|
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|  |             |

Table C II. 6.

Average production conditions – desizing & scouring

| Type of machinery (ies)<br>Available for desizing<br>Existing (brand) | Annual<br>Working hours | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Water<br>Consumption<br>[m <sup>3</sup> /h] |
|---|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|---|
| a.  |                         |                               |                            |                                   |                                |   |
| b.  |                         |                               |                            |                                   |                                |   |
| c.  |                         |                               |                            |                                   |                                |   |

Table C II. 7.

| Waste water |  | Going to |  |
|-------------|--|----------|--|
| Quantity    |  |          |  |

List of Chemicals/Auxiliaries

Please attach on separate sheet (s) a list with annual consumption of mainly used products for sizing, desizing and scouring :

\_\_\_\_\_

|  |             |
|--|-------------|
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Table C.II.8.

| Existing average quality of waste water effluents |                          |            |
|---|--------------------------|------------|
| Main Parameters                                   | Unit                     | Outlet ETP |
| 1. Temperature (°C)                               | °C                       |            |
| 2. pH   | PH                       |            |
| 3. COD  | mg O <sub>2</sub> /liter |            |
| 4. BOD  | mg O <sub>2</sub> /liter |            |

Table C II. 9.

| Air emissions | G/kg-woven fabric |
|---------------|-------------------|
| VOC           |                   |

|  |             |
|--|-------------|
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|  |             |

C III. Bleaching

Table C III. 1.

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
| PT.Argo Pantes       | 100% cotton   |                               |
| Woven                | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C III. 2.

| Type of machinery (ies)<br>Available for bleaching<br>Existing (brand) | Year<br>of construction | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|--|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------|
| a.   |                         |                               |                            |                                   |                                |                          |
| b.   |                         |                               |                            |                                   |                                |                          |
| c.   |                         |                               |                            |                                   |                                |                          |

Table C III.3.

| Automation degree    | Manual | Automatic |
|----------------------|--------|-----------|
| (control conditions) | V      |           |

Table C III. 4.

|   |  |     |     |
|---|--|-----|-----|
| Total number of workers involved at Singeing-Desizing-Scour-Bleach process step |  | M = | F = |
|---|--|-----|-----|

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

Table C III.5.

Average production conditions - bleaching

| Type of machinery (ies)<br>Available for bleaching<br>Existing (brand) | Annual<br>Working hours | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Water<br>Consumption<br>[m3/h] |
|--|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------------|
| a.   |                         |                               |                            |                                   |                                |                                |
| b.   |                         |                               |                            |                                   |                                |                                |
| c.   |                         |                               |                            |                                   |                                |                                |

Table C III. 6.

| Waste water effluents coming from<br>bleaching |         | Going to |
|--|---------|----------|
| Quantity                                       | M3/year |          |

List of Chemicals/Auxiliaries

Please attach on separate sheet (s) a list with annual consumption of mainly used products for bleaching :

|  |             |
|--|-------------|
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|  |             |

Table C.III.7.

| Existing average quality of waste water effluents |                          |            |
|---|--------------------------|------------|
| Main Parameters                                   | Unit                     | Outlet ETP |
| 1. Temperature (°C)                               | °C                       |            |
| 2. pH   | PH                       |            |
| 3. COD  | mg O <sub>2</sub> /liter |            |
| 4. BOD  | mg O <sub>2</sub> /liter |            |

Table C III. 8.

|                                 |                   |
|---------------------------------|-------------------|
| Air emissions during bleachingg | g/kg-woven fabric |
| VOC                             |                   |

|  |             |
|--|-------------|
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C IV. Mercerizing

Table C IV. 1.

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
| Argo Pantas          | 100% cotton   |                               |
| Woven                | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C IV. 2.

| Type of machinery (ies)<br>Available for mercerizing<br>Existing (brand) | Year<br>of construction | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|--|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------|
| a.   |                         |                               |                            |                                   |                                |                          |
| b.   |                         |                               |                            |                                   |                                |                          |
| c.   |                         |                               |                            |                                   |                                |                          |

Table C IV.3.

| Automation degree    | Manual | Automatic |
|----------------------|--------|-----------|
| (control conditions) |        |           |

Table C IV. 4.

|  |  |     |     |
|--|--|-----|-----|
| Total number of workers involved at mercerizing process step |  | M = | F = |
|--|--|-----|-----|



|  |                        |
|--|------------------------|
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|--|------------------------|

Table C IV..5.

Average production conditions - mercerizing

| Type of machinery (ies)<br>Available for mercerizing<br>Existing (brand) | Annual<br>Working hours | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Water<br>Consumption<br>[m3/h] |
|--|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------------|
| a.   |                         |                               |                            |                                   |                                |                                |
| b.   |                         |                               |                            |                                   |                                |                                |
| c.   |                         |                               |                            |                                   |                                |                                |

Table C III. 6.

| Waste water effluents coming from<br>mercerizing |         | Going to |
|--|---------|----------|
| Quantity   | M3/year |          |

List of Chemicals/Auxiliaries

Please attach on separate sheet (s) a list with annual consumption of mainly used products for mercerizing :

|  |             |
|--|-------------|
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Table C.IV.7.

| Existing average quality of waste water effluents |                          |            |
|---|--------------------------|------------|
| Main Parameters                                   | Unit                     | Outlet ETP |
| 1. Temperature (°C)                               | °C                       |            |
| 2. pH   | PH                       |            |
| 3. COD  | mg O <sub>2</sub> /liter |            |
| 4. BOD  | mg O <sub>2</sub> /liter |            |

Table C III. 8.

| Air emissions during mercerizing | g/kg-woven fabric |
|----------------------------------|-------------------|
| VOC                              |                   |

|  |             |
|--|-------------|
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C V. Dyeing

Table C V. 1.

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
| Argo Pantas          | 100% cotton   |                               |
|                      | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C V. 2.

| Type of machinery (ies)<br>Available for dyeing | Year<br>of construction | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|---|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------|
| 1. Continuous                                   |                         |                               |                            |                                   |                                |                          |
| a.  |                         |                               |                            |                                   |                                |                          |
| b.  |                         |                               |                            |                                   |                                |                          |

Table C V.3.

| Automation degree    | Manual | Automatic |
|----------------------|--------|-----------|
| (control conditions) |        |           |

|  |             |
|--|-------------|
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Table C V. 4.

|  |  |     |     |
|--|--|-----|-----|
| Total number of workers involved at dyeing process |  | M = | F = |
|  |  | M = | F = |

Table C V. 5.

| Type of machinery (ies)<br>Available for dyeing | Year<br>of construction | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|---|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------|
| 1. Discontinuous                                |                         |                               |                            |                                   |                                |                          |
| a.  |                         |                               |                            |                                   |                                |                          |
| b.  |                         |                               |                            |                                   |                                |                          |
| c.  |                         |                               |                            |                                   |                                |                          |

Table C V.6.

|                      |        |           |
|----------------------|--------|-----------|
| Automation degree    | Manual | Automatic |
| (control conditions) |        |           |

Table C V. 7

|   |  |   |   |
|---|--|---|---|
| Total number of workers involved at dyeing process step |  | M | F |
|   |  |   |   |

|  |             |
|--|-------------|
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|  |             |

Table C V.8.

| Type of machinery (ies)<br>Available for dyeing | Annual<br>Working hours | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Water<br>Consumption<br>[m3/h] |
|---|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------------|
| 1. Continuous                                   |                         |                               |                            |                                   |                                |                                |
| a.  |                         |                               |                            |                                   |                                |                                |
| b.  |                         |                               |                            |                                   |                                |                                |

Table C V. 9

| Type of machinery (ies)<br>Available for dyeing | Annual<br>Working hours | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Water<br>Consumption<br>[m3/h] |
|---|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------------|
| 1. Discontinuous                                |                         |                               |                            |                                   |                                |                                |
| a.  |                         |                               |                            |                                   |                                |                                |
| b.  |                         |                               |                            |                                   |                                |                                |
| c.  |                         |                               |                            |                                   |                                |                                |

|  |             |
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Table C V. 10

| Dye stuff groups used | [kg/kg-woven fabric] | shades Applied (percentage) |             |            |
|-----------------------|----------------------|-----------------------------|-------------|------------|
|                       |                      | Light (<1%)                 | Med. (1-3%) | Dark (>3%) |
| a.                    |                      |                             |             |            |
| b.                    |                      |                             |             |            |
| c.                    |                      |                             |             |            |
| d.                    |                      |                             |             |            |
| e.                    |                      |                             |             |            |
| f.                    |                      |                             |             |            |

Table C V. 11.

| Key indicators                       |  |              |
|--------------------------------------|--|--------------|
| a. Average shade matching [g] /color |  | Number/batch |
| b. Redyes (wrong shade/uneven)       |  |              |
| c. Average quantity [kg] /color      |  |              |
| d. Average maintenance [h]/machinery |  |              |

|  |                        |
|--|------------------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of<br>Acquisition |
|--|------------------------|

Table C V.10.

| Waste water effluents coming from dyeing |         | Going to |  |
|--|---------|----------|--|
| Quantity                                 | M3/year |          |  |
|  |         |          |  |

List of Chemicals/Auxiliaries

Please attach on separate sheet (s) a list with annual consumption of mainly used products for dyeing :

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

Table C.V.11.

| Existing average quality of waste water effluents |                          |            |
|---|--------------------------|------------|
| Main Parameters                                   | Unit                     | Outlet ETP |
| 1. Temperature (°C)                               | °C                       |            |
| 2. pH   | PH                       |            |
| 3. COD  | mg O <sub>2</sub> /liter |            |
| 4. BOD  | mg O <sub>2</sub> /liter |            |

Table C V.12.

| Air emissions during dyeing | g/kg-woven fabric |
|-----------------------------|-------------------|
| VOC                         |                   |



|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

C VI. Printing \*)

Table C VI. 1.

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
|                      | 100% cotton   |                               |
|                      | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C VI. 2.

| Type of machinery (ies)<br>Available for printing | Year<br>Of construction | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Energy<br>[MJ/h] | Repeat<br>Max.<br>[mm] |
|---|-------------------------|-------------------------------|----------------------------|-----------------------------|------------------------|
| 1) flat bed                                       |                         |                               |                            |                             |                        |
| a.  |                         |                               |                            |                             |                        |
| b.  |                         |                               |                            |                             |                        |
| c.  |                         |                               |                            |                             |                        |

Table C VI. 3.

| Automation degree    | Manual | Automatic |
|----------------------|--------|-----------|
| (control conditions) |        |           |

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

Table C VI. 4.

| Type of machinery (ies)<br>Available for printing<br>2) rotary | Year<br>Of construction | Total<br>Loading<br>Capacity [kg] | Electric<br>Power<br>[kWh] | Thermal<br>Energy<br>[MJ/h] | Repeat<br>Max.<br>[mm] |
|--|-------------------------|-----------------------------------|----------------------------|-----------------------------|------------------------|
| a.   |                         |                                   |                            |                             |                        |
| b.   |                         |                                   |                            |                             |                        |
| c.   |                         |                                   |                            |                             |                        |
| d.   |                         |                                   |                            |                             |                        |

Table C VI. 5.

|                      |        |           |
|----------------------|--------|-----------|
| Automation degree    | Manual | Automatic |
| (control conditions) |        |           |

Table C VI. 6.

|  |     |     |
|--|-----|-----|
| Total no. workers involved for this process step | M = | F = |
|--|-----|-----|

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

Table C VI. 7.

| Dye stuff groups used | kg/kg-woven fabric |
|-----------------------|--------------------|
|                       |                    |
| a. Direct dyes        |                    |
| b. Reactive dyes      |                    |
| c. Vat dyes           |                    |
| d. Pigments           |                    |

Table C VI. 8.

| Waste water | Effluents coming     | From printing | Going to              |
|-------------|----------------------|---------------|-----------------------|
| Quantity    | m <sup>3</sup> /year |               | Waste water treatment |

Table C VI. 9.

| Key indicators                       | Unit   |  |
|--------------------------------------|--------|--|
| a. Average quantity [kg] /color      | Kg     |  |
| b. Average maintenance [h]/machinery | h/year |  |

List of Dyestuffs/Chemicals/Auxiliaries

Please attach on separate sheet (s) a list with annual consumption of mainly used products for printing.

|  |               |
|--|---------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire<br>For textile processing in PT. ARGOPANTES | Date of       |
|  | Acquisition   |
|  | 17 - 9 - 1997 |

C VII. Wet finishing

Table C VII. 1.

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
| PT. Argo Pantes      | 100% cotton   |                               |
| Woven                | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C VII. 2.

| Kind of Wet Finishing | In [%] from the Total Wet Finishing Production |
|-----------------------|--|
| a.                    |  |
| b.                    |  |
| c.                    |  |
| d.                    |  |

Table C. VII.3.

| Type of machinery (ies)<br>Available for wet finishing<br>Existing (brand) | Year<br>Of construction | Working with<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal Energy         |                      | Speed<br>Max.<br>[m/min] |
|--|-------------------------|------------------------------|----------------------------|------------------------|----------------------|--------------------------|
|  |                         |                              |                            | Steam energy<br>[MJ/h] | Oil heater<br>[MJ/h] |                          |
| a.   |                         |                              |                            |                        |                      |                          |
| b.   |                         |                              |                            |                        |                      |                          |
| c.   |                         |                              |                            |                        |                      |                          |

|  |               |
|--|---------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of       |
|  | Acquisition   |
|  | 17 - 9 - 1997 |

Table C VII.4.

Average production conditions - wet finishing

| Type of machinery (ies)<br>Available for wet finishing<br>Existing (brand) | Annual<br>Working hours | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam Energy<br>[MJ/h] | Energy<br>Oil Heater<br>[MJ/h] | Water<br>Consumption<br>[m <sup>3</sup> /h] |
|--|-------------------------|-------------------------------|----------------------------|-----------------------------------|--------------------------------|---|
| a.   |                         |                               |                            |                                   |                                |   |
| b.   |                         |                               |                            |                                   |                                |   |
| c.   |                         |                               |                            |                                   |                                |   |

Table C VII.5.

|                      |        |           |
|----------------------|--------|-----------|
| Automation degree    | Manual | Automatic |
| (control conditions) |        |           |

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

Table C VII.6.

|  |  |     |     |
|--|--|-----|-----|
| Total number of workers involved at wet finishing process step |  | M = | F = |
|--|--|-----|-----|

Table C VII. 7.

| Air emissions during wet finishing | G/kg-woven fabric |
|------------------------------------|-------------------|
| VOC                                |                   |

List of Chemicals/Auxiliaries

Please attach on separate sheet (s) a list with annual consumption of mainly used products for wet finishing :

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

C VIII. Drying

Table C VIII. 1.

| Company              | Specific     | Annual production [kg] or [m] |
|----------------------|--------------|-------------------------------|
| PT Argo Pantes       | 100% cotton  |                               |
| Woven                | Woven fabric |                               |
| Construction         | Plain cloth  |                               |
| Greige fabric weight |              |                               |
| Greige fabric width  |              |                               |
| Weight per running m |              |                               |

Table C VIII. 2.

| Type of machinery (ies)<br>Available for drying<br>Existing (brand) | Year<br>Of construction | Working with<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal                | Energy               | Speed<br>Max.<br>[m/min] |
|---|-------------------------|------------------------------|----------------------------|------------------------|----------------------|--------------------------|
|   |                         |                              |                            | Steam energy<br>[MJ/h] | Oil heater<br>[MJ/h] |                          |
| a.  |                         |                              |                            |                        |                      |                          |
|   |                         |                              |                            |                        |                      |                          |
|   |                         |                              |                            |                        |                      |                          |

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |

Table C VIII.2

|  |        |           |
|--|--------|-----------|
| Automatic degree<br>(machinery control conditions) | Manual | Automatic |
|--|--------|-----------|

Table C VIII.3.

|  |     |     |
|--|-----|-----|
| Total number of workers involved for drying process step after bleaching, mercerizing and dyeing | M = | F = |
|--|-----|-----|

Table C VIII. 4.

Average production conditions - drying

| Type of machinery (ies)<br>Available for drying<br>Existing (brand) | Annual<br>Working hours | Working with<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam energy<br>[MJ/h] | Energy<br>Oil heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|---|-------------------------|------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------|
| a.  |                         |                              |                            |                                   |                                |                          |

Table C VIII.5.

|                                      |                   |
|--------------------------------------|-------------------|
| Air emissions during singeing<br>VOC | g/kg-woven fabric |
|--------------------------------------|-------------------|



|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

C IX. Dry Finishing

Table C IX. 1.

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
| PT. Argo Pantes      | 100% cotton   |                               |
| Woven                | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C IX. 2.

| Used Dry Finishing Method | Finishing Production |
|---------------------------|----------------------|
| a.                        |                      |
| b.                        |                      |
| c.                        |                      |

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

Table C IX. 3.

Average production conditions - dry finishing

| Type of machinery (ies)<br>Available for singeing<br>Existing (brand) | Year<br>of construction | Annual<br>Working hours | Working with<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Thermal<br>Steam energy<br>[MJ/h] | Energy<br>Oil heater<br>[MJ/h] | Speed<br>Max.<br>[m/min] |
|---|-------------------------|-------------------------|------------------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------|
| a.  |                         |                         |                              |                            |                                   |                                |                          |
| b.  |                         |                         |                              |                            |                                   |                                |                          |
| c.  |                         |                         |                              |                            |                                   |                                |                          |

Table C. IX.4.

|                                |        |           |
|--------------------------------|--------|-----------|
| Automation degree              | Manual | Automatic |
| (machinery control conditions) |        |           |

Table C IX. 5.

|   |     |     |
|---|-----|-----|
| Total no. of workers involved for this process step | M = | F = |
|---|-----|-----|

Table C. X. 6.

|               |                   |
|---------------|-------------------|
| Air emissions | g/kg-woven fabric |
| VOC           |                   |

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

C X. Cloth Inspection

Table C X. 1.

| Company              | Specification | Annual production [kg] or [m] |
|----------------------|---------------|-------------------------------|
| PT. Argo Pantes      | 100% cotton   |                               |
| Woven                | Woven fabric  |                               |
| Construction         | Plain cloth   |                               |
| Greige fabric weight |               |                               |
| Greige fabric width  |               |                               |
| Weight per running m |               |                               |

Table C X. 2.

| Type of machinery (ies)<br>Available for inspection<br>Existing (brand) | Year<br>Of construction | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Speed<br>Max.<br>[m/min] |
|---|-------------------------|-------------------------------|----------------------------|--------------------------|
| a.  |                         |                               |                            |                          |
| b.  |                         |                               |                            |                          |
| c.  |                         |                               |                            |                          |
| d.  |                         |                               |                            |                          |
| e.  |                         |                               |                            |                          |
| f.  |                         |                               |                            |                          |

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

Table C X. 3.

|   |        |           |
|---|--------|-----------|
| Automation degree<br>(machinery control conditions) | Manual | Automatic |
|   |        |           |

Table C X. 4.

|  |     |     |
|--|-----|-----|
| Total number of workers involved for this process step | M = | F = |
|--|-----|-----|

Table C X. 5.

Average production conditions - cloth inspection

| Type of machinery (ies)<br>Existing (brand) | Annual<br>Working hours | Working width<br>Average [mm] | Electric<br>Power [kWh] | Speed<br>[m/min] |
|---|-------------------------|-------------------------------|-------------------------|------------------|
| a.  |                         |                               |                         |                  |
| b.  |                         |                               |                         |                  |
| c.  |                         |                               |                         |                  |
| d.  |                         |                               |                         |                  |
| e.  |                         |                               |                         |                  |
| f.  |                         |                               |                         |                  |

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

C XI. Packing, Baling

Table C XI. 1.

| Company              | Specific     | Annual production [kg] or [m] |
|----------------------|--------------|-------------------------------|
| PT. Argo Pantes      | 100% cotton  |                               |
| Woven                | Woven fabric |                               |
| Construction         | Plain cloth  |                               |
| Greige fabric weight |              |                               |
| Greige fabric width  |              |                               |
| Weight per running m |              |                               |

Table C XI. 2.

| How is this step done? | Manual | Automatic |
|------------------------|--------|-----------|
|                        |        |           |

Table C XI. 3.

|  |     |     |
|--|-----|-----|
| Total number of workers involved for this process step | M = | F = |
|--|-----|-----|

|  |             |
|--|-------------|
| UNIDO - Project XP/GLO/96/060<br>Questionnaire | Date of     |
|  | Acquisition |
|  |             |

Table C XI. 4.

| Type of machinery (ies)<br>Available for packing<br>Existing (brand) | Year<br>Of construction | Annual<br>Working hours | Working width<br>Max.<br>[mm] | Electric<br>Power<br>[kWh] | Speed<br>Max.<br>[m/min] |
|--|-------------------------|-------------------------|-------------------------------|----------------------------|--------------------------|
| a.   |                         |                         |                               |                            |                          |
| b.   |                         |                         |                               |                            |                          |
| c.   |                         |                         |                               |                            |                          |

Table C XI. 5.

| Packing material used<br>during packing/baling | Unit<br>kg/year | Amount |
|--|-----------------|--------|
| Papers   |                 |        |
| Plastics                                       |                 |        |
| Cartons  |                 |        |
| Woods  |                 |        |
| Metals   |                 |        |
| Textile fabrics natural fibers                 |                 |        |
| Textile fabrics synthetic fibers               |                 |        |

Health and Safety

|   | Yes | No | Remarks |
|---|-----|----|---------|
| 1. a. Are issues on health and safety reported through a health and safety focal point?   |     |    |         |
| b. If "Yes", how is the information used?   |     |    |         |
| c. Are hourly and temporary workers also covered?   |     |    |         |
| 2. a. Is there permanent health and safety training?  |     |    |         |
| b. Is this available also for temporary workers?  |     |    |         |
| 3. Are first aid, fire prevention, cleaning, lighting, building inspection, health and safety provisions provided by the company? |     |    |         |
| 4. Does the enterprise provide protective gear against dust, airborne particles and noise?  |     |    |         |
| 5. Does the company provide protective gear to workers handling and exposed to chemicals?   |     |    |         |

|  | Yes | No | Remarks |
|--|-----|----|---------|
| 6. Is it mandatory to wear or operate protective gear during operation?  |     |    |         |
| 7. In question 4 - 6, is the protection assured by:  |     |    |         |
| a. Personal protective equipment   |     |    |         |
| b. Factory wide equipment  |     |    |         |
| c. Other   |     |    |         |
| 8. Do you keep track of the number of incident of:   |     |    |         |
| a. Accident  |     |    |         |
| b. Disease and infection, and  |     |    |         |
| c. exposure to hazardous / toxic chemicals   |     |    |         |
| 9. When you receive a new chemicals to used according to the specification of your foreign client, do you have training and educate your staff on procedures for safe handling and dispose of he client? |     |    |         |
| 10. Are all of your workers covered under workers compensation?  |     |    |         |
| 11. What internal mechanism do you have to set up your own safety and health procedures - particularly in the context of having to meet foreign standards recognized and prescribed by your client?      |     |    |         |



|  | Yes | No | Remarks |
|--|-----|----|---------|
| 12. What requirements, if any, do you have for workers to access a doctor or nurse, free of charge, for work related health examination? |     |    |         |
| 13. When a worker is injured, is there a 'rehabilitation programme which he/she can participate sponsored by the employer?               |     |    |         |
| 14. Do you have a system for monitoring air pollution, noise, and vibration?   |     |    |         |
| 15. Do you conduct periodic medical examination of your workers?   |     |    |         |
| 16. Do you have an in-house chemical safety procedure?   |     |    |         |

Non-Discrimination

|   | Yes | No | Remark |
|---|-----|----|--------|
| 1. How do workers realize their rights as employees?  |     |    |        |
| Are special provision given to pregnant women or 'those who recently gave birth to a child or expereinced miscarriage?                                  |     |    |        |
| 2. Are code of conduct/ethics for operating your business prescribed by your principal clients, such as child labour, remuneration, minimum wage, etc.? |     |    |        |
| 3. Are these codes in line with national standards?   |     |    |        |
| 4. Do you have a system of self inspection 'to help comply with standards and norms 'prescribed by your clients?  |     |    |        |
| 5. Does your clinet assist or intervene in the inspection?  |     |    |        |

Communication/ Work environment

|   | Yes | No | Remark |
|---|-----|----|--------|
| 1. a. Is there an environmental policy in the factory?  |     |    |        |
| b. Has the environmental policy been communicated to the staff?   |     |    |        |
| c. 'If 'Yes', how are these circulated?   |     |    |        |
| d. How is the policy enforced?  |     |    |        |
| 2 a. Are there safeguards to ensure its enforcement?  |     |    |        |
| 3. a. Are policy directives/guidelines on environment, health and social issues include health and safety provisions? |     |    |        |
| b. If 'Yes' , how are they circulated?  |     |    |        |
| 4. a. Is information of international requirements (if applicable) being communicated to staff?                       |     |    |        |
| b. If 'Yes', how are these circulated?  |     |    |        |
| 5. a. Is there a training program on skill up gradation?  |     |    |        |
| 6. a. What salary level groups receive training?  |     |    |        |
| 7. a. Do you have an in-house safety and health awareness program?  |     |    |        |

---

Working Hours

|   | Yes | No ' | Remark |
|---|-----|------|--------|
| 1. a. Do you have night shift?  |     |      |        |
| 2. a. What guidelines do you follow for<br>'night work for women and young<br>women?                |     |      |        |
| 3. a. What is the maximum number of<br>hours of overtime that you allow<br>your workers?            |     |      |        |
| 4. a. What is your sick leave and holiday<br>leave practices? Are there exceptions<br>to this rule? |     |      |        |

---

Wages

|  | Yes | No | Remarks |
|--|-----|----|---------|
| 1.a. Are your youngest and newest and  |     |    |         |
| 'least experienced workers paid a min- |     |    |         |
| imum wage?                             |     |    |         |

Training/ Education/ Awareness

|  | Yes | No | Remarks |
|--|-----|----|---------|
| 1. a. Do you seek the services of training providers (locally) to help up grade the skills of your workers?      |     |    |         |
| 2. a. Do you have an in-house safety and health awareness programme?   |     |    |         |
| 3. a. What role does the safety and health committee play in your enterprise? Does it organize training courses? |     |    |         |



# **Annexe 3**

Definitions and Explanatory Notes

# Annexe 3

## DEFINITIONS AND EXPLANATORY NOTES

### A. Environmental Parameters

#### 1. Consumption of water

- Total water consumption in liters/kg-product is the sum of water consumed for direct production at each process stage and for indirect production activities, i.e. not directly related to the product.
- Part C gives total water consumption from the inventory of the three factories in parallel with water consumption norms for the textile industry provided by USEPA and Indian standards.
- The data provided by USEPA is not broken down by water usage at each process stage. The comparison has therefore been carried out on the basis of total water consumption. However, since the Indian national standard does prescribe water usage at each process stage, it has been used as a reference for comparison.
- Discontinuous dyeing and printing are the two process stages which consume much more water compared to the other process stages (if they are performed in the factory). From the inventory results, it could be seen that discontinuous dyeing and printing are carried out in factory A and C respectively. In both cases, water consumption by these two process stages is higher than the Indian standard.

#### 2. Consumption of energy

Minimizing of energy use in industrial processes is one way of reducing environmental impacts that arise as a result of energy generation. Best Available Technology (BAT) which minimize energy use (electrical and thermal) has been used as one of the reference levels for comparing inventory data. In addition, the Indian national standard for thermal energy has been applied for comparing

energy consumption.

#### a. Electrical Energy

- In some factories, electricity is produced by using diesel generators to meet electrical energy needs for production processes. Fossil energy carriers which are used as sources of energy for in-house electricity generation have been included under thermal energy utilization. The assessment of energy consumption has been carried out under two scenarios: first, electrical energy in kWh/kg-product and thermal energy in MJ/kg-product separately; and second, the total energy consumption, i.e. the electrical energy and the thermal energy consumption together by converting both energy types to one common unit in kWh/kg-product using a conversion factor  $1\text{MJ}=0.278\text{kWh}$ .
- Electrical energy required by the BAT for the production of 1 kg-product in kWh is used as a reference for comparison.
- Consumption of electrical energy reflects the actual amounts consumed by the production process, and, not the installed capacity of the machinery.

#### b. Thermal Energy

- Thermal energy in the textile industry is usually used to generate steam, heat, and to some extent electricity as well as to burn off loose surface fibers at the singeing process stage. Hard coal, lignite, natural gas and diesel oil are the source of thermal energy for steam production. Natural gas and diesel oil are used for steam production as well as to burn off loose surface fibers.
- Of the three factories, factory A and C use electrical energy directly from public electrical nets for their production process, whereas, factory B, uses a diesel generator



with an efficiency of 33% to meet 43.45% of its electrical demand and the rest (56.55%) from public nets.

- The amount of thermal energy liberated from coal to generate 1 kg-steam has been calculated by using a 92.5% boiler efficiency level and 14.70 MJ/kg-coal energy content of coal. On this basis, the total thermal energy obtained from coal for 1 kg-product amounts to 20.46 MJ.
- In factory A, petroleum is used to burn off loose surface fibers at the singeing process stage. The energy content of petroleum is assumed to be 42.50 MJ/kg-product. Steam for different production processes is generated from hard coal and lignite in the proportion of 60% and 40% respectively. It has been assumed that 3.5 kg and 2.2 kg of steam is generated by using 1 kg of hard coal of an energy content of 14.70 MJ/kg and 1 kg of lignite of an energy content of 12.74 MJ/kg respectively. It is assumed that the operating efficiency of the boiler is 92.5%.
- Thermal energy utilization in factory B is computed in four ways depending on its application:

1. Thermal energy from natural gas with energy content (Hu-gas) 36.6 MJ/m<sup>3</sup> during singeing for burning off loose fibers in MJ/kg-product.

2. Thermal energy using oil in MJ/kg-product to generate steam as per the following technical parameters:

- boiler efficiency 92.5%
- steam temperature 160.0%
- steam pressure 6.0 bar
- steam energy 1,260.0 MJ/kg-steam

3. Thermal energy using oil for electricity generation in MJ/kg-product as per the following technical parameters:

- diesel generator efficiency 33.0%
- Energy content of oil ( Hu-oil ) 41.0 MJ/ Kg-oil

4. Thermal energy using oil for oil heater in MJ/kg-product with a heat exchange efficiency of 95%.

- In factory C natural gas with an energy content of 46.0 MJ/kg is used to burn off loose surface fibers at the singeing stage. Steam is generated by using coal with a boiler having an efficiency of 92.5%. The total thermal energy consumption is higher with 30.77 MJ/kg-product and 24.89 MJ/kg-product compared to the Indian norm and BAT thermal energy utilization level.

### 3. Waste water

- In addition to process waste water, a large amount of waste water arises as a result of non-production related processes, such as machine cleaning, boiler treatment, etc. The assessment covers only the volume of waste water generated and not the quality of waste water.
- The total production related waste water prescribed by the World Bank (125 liter/kg-product) has been taken as a reference level for the comparison of the amount of waste water discharged from the factories.
- It was not possible to calculate the amount of waste water arising from each stage of the production process in factory A. However, 310 liter/ kg-product of total waste water evolves out of 157 liter/kg-product water input into direct production process, and, 207 liter/ kg-product water input into non-production related activities. Under the assumption that 95% of water input into production related processes comes out as waste water, this amounts to 149.15 liter/kg-product. The rest (160.86 liter/kg-product) is accounted for by non-production related activities.

On this basis, the amount of waste water coming out of production related processes from factory A is higher by 24.15 liter/kg-product than the World Bank norm. Similarly total waste water is higher by 185 liter/kg-product. Therefore, the amount of waste water from non- production related activities constitutes a very high proportion of the total waste water.

- As in factory A, large amounts of waste water arise as a result of non- production related activities in factory B as well. Of the total amount of waste water, 197.00 liter/kg-product, only 61.03 liter/kg-product comes out of production related processes, and the rest, 135.97 liter/kg-product of waste water comes out of non-production related activities. The amount of waste water coming from production related processes is lower by 63.97 liter/kg-product compared to the norms recommended by the World Bank. However, the total waste water of the factory compared to the amount of waste water recommended by the World Bank is higher by 72 liter/kg-product. Here again, the amount of waste water from non-production related activities increases the total waste water coming from the factory by a significant proportion.
- In factory C, the process of discontinuous dyeing is the main source of waste water. It accounts for 173 liter/kg-product of 274.00 liter /kg product of total waste water, and is 45 liter/kg-product in excess World Bank norms.

#### 4. Water emissions

- Woven fabric finishing produces various effluent streams (see Exhibit G, Part A) of which only Biological Oxygen Demand (BOD) and Chemical Oxygen Demand (COD) have been considered in this study.
- The formation of BOD and COD from textile factories vary, depending on the type of chemical inputs. In addition to the BOD and COD that arise as a result of chemicals used for production processes, BOD and COD are also emitted from several non-process chemicals, such as machine cleaners, cleaning of chemical stores and dyeing and printing areas, which are rarely as well controlled as process chemicals. These have also been included in the present analysis.
- The ratio between BOD and COD generally represents the degree to which the wastes are refractory or difficult to biodegrade. Ratios ranging between 1:2

and 1:3 would imply good potential biodegradability. For most textile effluents the ratio lies in this range.

- BOD and COD emissions from the three factories are compared with the BOD and COD values as stated in effluent standards for the textile industry in India and Indonesia, as well as effluent requirements for direct discharge to surface water as prescribed in the Prevention and Abatement Handbook III of the World Bank.
- It was not possible to compute the values of BOD and COD from each process stage of the assessed factories. The comparison was only possible on the basis of the total value of BOD and COD in the discharged effluent.

#### a. BOD<sub>5</sub>

- On the basis of the theoretical knowledge of the interrelation between BOD and COD, as described above, the ratio of BOD to COD in factory A is assumed to be 1:2.5. However, it is important to note that this does not mean that this optimal condition exist in reality. Nevertheless, under this optimal assumption, the BOD value in the effluent from factory A is still higher by 23 mg/kg-product and 58 mg/kg-product than the value prescribed by effluent standards for the textile industry in Indonesia, and, in Handbook III of the World Bank respectively. Therefore, a definite improvement measure should be taken to decrease the BOD load from the effluent. Unfortunately, it was not able to get the values of BOD from each process stage of this factory. This makes it difficult to trace the reason for higher BOD loads in the effluent.
- In factory B, the main sources of BOD are the desizing and scouring processes. Because of the desizing and scouring chemical agents, such as starch, caustic soda, soda ash etc., these processes are the main source of BOD in textile factories.
- The BOD load from factory C, is derived from the test result of waste water emission

undertaken by the factory in 1997. Factory C decreases BOD load by discharging the effluent directly into an open pond. The BOD test result given in this study, therefore, reflects the BOD load in the pond.

#### **b. COD**

- As mentioned above, the ratio between BOD and COD lies between 1:2 and 1:3 for most textile effluents. Like BOD, COD also depends strongly on the chemical agents used in production. It was not possible to get the COD value for each process stage for factories A and C. However, a comparison between the total COD load of these factories and the COD value given in the effluent standard for textile industry in India and Indonesia as well as effluent requirement for direct discharge to surface water in Prevention and Abatement Handbook III of the World Bank was undertaken.
- COD load in the effluent from factory B evolved mainly at desizing and scouring process stages. It has been observed that the ratio of BOD to COD (1:2.4) is in the range of the optimal ratio of BOD and COD.
- In order to decrease the BOD as well as to sediment the sludge and solid substances in the effluent by simple mechanism, waste water from factory C is discharged without any additional mechanical waste water treatment to the pond. Therefore, the chemical substances which sediment in the pond increase the COD load in the pond. This could be one of the reasons for the high ratio of BOD to COD of 1:10.5.

#### **Air emissions / VOC**

- Although VOC arises at different stages of the production process, because of non-availability of data from factory A and C, it was only possible to consider the amount of VOC emission that arises as a result of: burning thermal energy carrier for steam production; and, burning loose surface fibers during singeing through calculation based on emission factors as indicated in

#### **Annexe IV.**

- With respect to VOC from factory B, the VOC arising from production related activities, burning of natural gas to burn off loose surface fibers during singeing, and burning of oil for electricity generation have been considered.
- Inventory results of factory B show that the largest VOC emissions are emitted from the dyeing and drying processes.
- On the basis of above mentioned assumptions, VOC from factory A, resulting from coal burning to produce the necessary amount of steam for 1 kg - product as well as gas burning to burn off loose surface fiber of 1 kg of product during singeing, have been included.
- In factory C, the VOC emitted by coal burning for steam generation and gas burning to burn off loose surface fibers has been included. If other sources of VOC were to be included, the total emissions would be much higher than the amount prescribed by World Bank guidelines.

#### **B. Social Parameters**

As described in Part B and C of the report, the social performance of three factories are assessed under the following heads: Occupational safety/health; Non-discrimination; Communication/work environment; Working hours; Wage; and Training/Education/Awareness. For each category, selected parameters were used to assess performance, based on responses to questionnaires and interviews with relevant personnel of the factories.

Illustrating the result of the social assessment on a graphic form makes the interpretation of the result easier. Therefore, the qualitative results of the assessment have been quantified on the basis of the questionnaire response in percentage terms as described below.

IDEAL is defined as an utopian state where all questions are answered positively and with 100% fulfilment. The ILO law, Social Accountability 8000 standards, and national

labour legislations are rated relative to the IDEAL. Subsequently, the results of the questionnaire, which correspond to the actual performance of the factories are compared to the ILO norms. Thereafter, an evaluation note, 1 or 0, is given (see Annexe V). These evaluation points have been added and calculated in percentage terms with respect to the reference levels. The evaluation was ranked at three levels "Fully, Partially, and None" as defined below:

1. *Fully*: when the ILO norms or national legislation or the actual performance of the factories fulfills the IDEAL requirements, fully and positively  
or  
when the actual performance of the factories fulfills the requirements of ILO or national legislation, fully and positively.
2. *Partially*: when the ILO norms or national legislation or the actual performance of factories partially fulfill the requirements of IDEAL, positively  
or  
when the actual performance of factories partially fulfill the requirements of ILO or national legislation, positively
3. *None*: when none of the requirements of IDEAL are met by the ILO norms or national legislation or the actual existing performance of the factories  
or  
when none of the requirements of ILO or national legislation are met by the actual performance of the factories.



# **Annexe 4**

## Environmental Data Analysis

### Abbreviation of Used Measurement Units

|                |   |               |
|----------------|---|---------------|
| kg             | : | Kilogram      |
| g              | : | Gram          |
| mg             | : | Milligram     |
| Km             | : | Kilometer     |
| m              | : | Meter         |
| mm             | : | Millimeter    |
| m <sup>2</sup> | : | Square meter  |
| m <sup>3</sup> | : | Cubic meter   |
| a              | : | Annum / year  |
| hour           | : | hour          |
| min.           | : | Minute        |
| s              | : | Second        |
| kW             | : | Kilowatt      |
| kWh            | : | Kilowatt-hour |
| J              | : | Joule         |
| MJ             | : | Mega Joule    |

ANNEX IV. Environmental Data Analysis - Factory A

Table 1.

| <b>Singeing</b>           |  |                  |                 |   |
|---------------------------|--|------------------|-----------------|---|
|                           |  | Unit             |                 | Remark  |
| Product specification     | Greige fabric weight                                   | g/m <sup>2</sup> | 112.40          | singeing speed  |
|                           | Greige fabric width                                    | mm               | 890.00          |   |
|                           | Weight per running-m speed                             | g<br>m/min.      | 100.04<br>41.38 |   |
| Production time           | Working hour/ year                                     | hr.              | 1,056.00        | 11 shifts/ 88 hours or 1 month  |
|                           | working day/ year                                      | day              | 44.00           | 132 shifts/year   |
|                           | working hour/ day                                      | hr.              | 24.00           |   |
| <b>INPUT</b>              |  |                  |                 |   |
| Woven Greige Goods        |  | kg/year          | 262,191.60      |   |
|                           |  | kg/day           | 5,958.90        |   |
|                           |  | kg/hour          | 248.29          |   |
| Energy                    | Electrical energy<br>electrical energy per kg product  | kWh / kg-product | 0.07            | Energy used for the production of steam<br>Petroleum is used as energy carrier<br>Hu petroleum in MJ/kg = 42.50 |
|                           | thermal energy<br>kg-thermal energy carrier/kg-product | kg/kg-product    | 0.01            |   |
|                           | thermal energy per kg product                          | MJ/kg-product    | 0.21            |   |
| <b>OUTPUT</b>             |  |                  |                 |   |
| Singed Woven Greige Goods |  | kg/year          | 262,191.60      |   |
|                           |  | kg/day           | 5,958.90        |   |
|                           |  | kg/hour          | 248.29          |   |
| Air emission              | VOC  | mg/kg-product    | 1.68            | VOC emitted by burning petroleum, 8 mg-VOC/MJ petroleum   |

Table 2.

| Desizing + Scouring                  |                                  |                  |               |  |
|--------------------------------------|----------------------------------|------------------|---------------|--|
|                                      |                                  | Unit             |               | Remark   |
| Product specification                | Greige fabric weight             | g/m <sup>2</sup> | 112.40        |  |
|                                      | Greige fabric width              | mm               | 890.00        |  |
|                                      | Weight per running-m             | g                | 100.04        |  |
| Production time                      | Working hour/ year               | hr.              | 1,056.00      | 11 shifts/ 88 hours or 1 month   |
|                                      | working day/ year                | day              | 44.00         | 132 shifts/year  |
|                                      | working hour/ day                | hr.              | 24.00         |  |
| Sizing                               | speed                            | m/min.           | 41.38         |  |
| Rope washing                         | speed                            | m/min.           | 37.24         | 10% less speed than the speed of sizing  |
| <b>INPUT</b>                         |                                  |                  |               |  |
| Singed Woven<br>Greige Goods         |                                  | kg/year          | 262,191.60    |  |
|                                      |                                  | kg/day           | 5,958.90      |  |
|                                      |                                  | kg/hour          | 248.29        |  |
| Energy                               | Electrical energy                | kWh / kg-product | 0.18          | Thermal energy for the production of steam; 60% coal & 40% lignite is used ;1 kg coal produces 3.5 kg steam & 1 kg lignite produces 2.2 kg steam; Efficiency of boiler = 92.5%<br>Hu coal = 14.70 MJ/kg & Hu lignite = 12.74 MJ/kg |
|                                      | electrical energy per kg product |                  |               |  |
|                                      | thermal energy                   | kg/kg-product    | 0.14          |  |
| kg-thermal energy carrier/kg-product |                                  |                  |               |  |
| thermal energy per kg product        | MJ/kg-product                    | 1.93             |               |  |
| Water                                | Sizing                           | liter/kg-product | 2.00          |  |
|                                      | Rope washing                     | liter/kg-product | 2.00          |  |
| Chemical input                       | Sizing                           |                  |               |  |
|                                      | Starch                           | g/kg-product     | Not available |  |
|                                      | PVA                              | g/kg-product     | Not available |  |
|                                      | CMC                              | g/kg-product     | Not available |  |
|                                      | Acrylic                          | g/kg-product     | Not available |  |
|                                      | Desizing                         |                  |               |  |
|                                      | Anilozyme                        | g/kg-product     | 10.00         |  |
|                                      | Scouring                         |                  |               |  |
| Common salt                          | g/kg-product                     | 5.00             |               |  |
| Acetic acid                          | g/kg-product                     | 0.50             |               |  |
| Wetting agent                        | g/kg-product                     | 1.00             |               |  |



Cont. Table 2.

|  |     | Unit                         |                                  | Remark   |
|--|-----|------------------------------|----------------------------------|--|
| <b>OUTPUT</b>                              |     |                              |                                  |  |
| Desized + Scoured<br>Woven Greige<br>Goods |     | kg/year<br>kg/day<br>kg/hour | 262,191.60<br>5,958.90<br>248.29 |  |
| Waste Water                                |     | liter/kg-product             | (see Table 12)                   | Only total waste water from the factory is available |
| Water emission                             | BOD | mg/kg-product                | (see Table 12)                   | Only total BOD from the factory is available         |
|  | COD | mg/kg-product                | (see Table 12)                   | Only total COD from the factory is available         |
| Air emission                               | VOC | mg/kg-product                | 59.01                            | 0.50g-VOC/kg-coal; 0.34g-VOC/kg-lignite              |

Table 3.

| <b>Bleaching</b>                     |   |                  |                |  |
|--------------------------------------|---|------------------|----------------|--|
|                                      |   | Unit             |                | Remark   |
| Product specification                | Greige fabric weight                                  | g/m <sup>2</sup> | 112.40         |  |
|                                      | Greige fabric width                                   | mm               | 890.00         |  |
|                                      | Weight per running-m                                  | g                | 100.04         |  |
| Production time                      | Working hour/ year                                    | hr.              | 7,920.00       | 11 shifts/ 88 hours or 1 month                       |
|                                      | working day/ year                                     | day              | 330.00         | 132 shifts/year                                      |
|                                      | working hour/ day                                     | hr.              | 24.00          |  |
| Kiers 2 nos                          | speed   | m/min.           | 3.38           | 50% of the product is bleached by Kierse 2 nos       |
| JT 10 Harish                         | speed   | m/min.           | 3.38           | 50% of the product is bleached by JT 10 Harish       |
| <b>INPUT</b>                         |   |                  |                |  |
| Desized + Scoured Woven Greige Goods |   | kg/year          | 321,558.00     |  |
|                                      |   | kg/day           | 974.42         |  |
|                                      |   | kg/hour          | 40.60          |  |
| Energy                               | Electrical energy<br>electrical energy per kg product | kWh / kg-product | 0.49           |  |
| Water                                | Kiers 2 nos   | liter/kg-product | 4.00           |  |
|                                      | JT 10 Harish  | liter/kg-product | 15.00          |  |
| Chemical inputs                      | CaCO <sub>3</sub>                                     | g/kg-product     | 20.00          |  |
|                                      | NaOH 48 Be  | g/kg-product     | 20.00          |  |
|                                      | HCl   | g/kg-product     | 20.00          |  |
|                                      | Sodiumhypochlorite                                    | g/kg-product     | 15.00          |  |
|                                      | H <sub>2</sub> O <sub>2</sub>                         | g/kg-product     | 5.00           |  |
|                                      | Solving FC  | g/kg-product     | 1.00           |  |
| <b>OUTPUT</b>                        |   |                  |                |  |
| Bleached Woven Greige Goods          |   | kg/year          | 321,558.00     |  |
|                                      |   | kg/day           | 974.42         |  |
|                                      |   | kg/hour          | 40.60          |  |
| Waste Water                          |   | liter/kg-product | (see Table 12) | Only total waste water from the factory is available |
| Water emission                       | BOD   | mg/kg-product    | (see Table 12) | Only total BOD from the factory is available         |
|                                      | COD   | mg/kg-product    | (see Table 12) | Only total COD from the factory is available         |

Table 4.

| Mercerising                          |                                  |                  |                |  |
|--------------------------------------|----------------------------------|------------------|----------------|--|
|                                      |                                  | Unit             |                | Remark   |
| Product specification                | Greige fabric weight             | g/m <sup>2</sup> | 112.40         |  |
|                                      | Greige fabric width              | mm               | 890.00         |  |
|                                      | Weight per running-m             | g                | 100.00         |  |
| Production time                      | Working hour/ year               | hr.              | 7,920.00       |  |
|                                      | working day/ year                | day              | 330.00         |  |
|                                      | working hour/ day                | hr.              | 24.00          |  |
| Maneklal Beningers                   | speed                            | m/min.           | 1.71           |  |
| <b>INPUT</b>                         |                                  |                  |                |  |
| Bleached Woven Greige Goods          |                                  | kg/year          | 81,477.60      |  |
|                                      |                                  | kg/day           | 246.90         |  |
|                                      |                                  | kg/hour          | 10.29          |  |
| Energy                               | Electrical energy                | kWh / kg-product | 3.60           | Thermal energy for the production of steam; 60% coal & 40% lignite is used ;1 kg coal produces 3.5 kg steam & 1 kg lignite produces 2.2 kg steam; Efficiency of boiler = 92.5%<br>Hu coal = 14.70 MJ/kg & Hu lignite = 12.74 MJ/kg |
|                                      | electrical energy per kg product |                  |                |  |
|                                      | thermal energy                   | kg/kg-product    | 0.53           |  |
| kg-thermal energy carrier/kg-product |                                  |                  |                |  |
| thermal energy per kg product        | MJ/kg-product                    | 2.56             |                |  |
| Water                                | Maneklal Beningers               | liter/kg-product | 25.00          |  |
| Chemical input                       | NaOH 48 Be                       | g/kg-product     | 300.00         |  |
| <b>OUTPUT</b>                        |                                  |                  |                |  |
| Mercerised Woven Greige Goods        |                                  | kg/year          | 81,477.60      |  |
|                                      |                                  | kg/day           | 246.90         |  |
|                                      |                                  | kg/hour          | 10.29          |  |
| Waste Water                          |                                  | liter/kg-product | (see Table 12) | Only total waste water from the factory is available   |
| Water emission                       | BOD                              | mg/kg-product    | (see Table 12) | Only total BOD from the factory is available   |
|                                      | COD                              | mg/kg-product    | (see Table 12) | Only total COD from the factory is available   |
| Air emission                         | VOC                              | mg/kg-product    | 78.17          | 0.50g-VOC/kg-coal; 0.34g-VOC/kg-lignite  |

Table 5.

| <b>Dyeing (Continuous)</b>                 |                                  |                  |           |   |
|--|----------------------------------|------------------|-----------|---|
|  |                                  | Unit             |           | Remark  |
| Product specification                      | Greige fabric weight             | g/m <sup>2</sup> | 112.40    |   |
|  | Greige fabric width              | mm               | 890.00    |   |
|  | Weight per running-m             | g                | 100.00    |   |
| Production time                            | Working hour/ year               | hr.              | 3,960.00  |   |
|  | working day/ year                | day              | 330.00    |   |
|  | working hour/ day                | hr.              | 12.00     |   |
| Flow dyer (with padding)                   | speed                            | m/min.           | 1.43      |   |
| Hot flue (with padding)                    | speed                            | m/min.           | 1.43      |   |
| Padding                                    | speed                            | m/min.           | 0.71      |   |
| Flow dyer (with padding)                   | average loading                  | m/shift          | 12,000.00 |   |
| Hot flue (with padding)                    | average loading                  | m/shift          | 12,000.00 |   |
| Padding                                    | average loading                  | m/shift          | 8,000.00  |   |
| <b>INPUT</b>                               |                                  |                  |           |   |
| Mercerised/ Bleached<br>Woven Greige Goods |                                  | kg/year          | 84,840.00 |   |
|  |                                  | kg/day           | 257.09    |   |
|  |                                  | kg/hour          | 21.42     |   |
| Energy                                     | Electrical energy                |                  |           |   |
|  | electrical energy per kg product | kWh / kg-product | 5.31      | Thermal energy for the production of steam; 60% coal & 40% lignite is used ;1 kg coal produces 3.5 kg steam & 1 kg lignite produces 2.2 kg steam; Efficiency of boiler = 92.5% Hu coal = 14.70 MJ/kg & Hu lignite = 12.74 MJ/kg |
|  | thermal energy                   |                  |           |   |
| kg-thermal energy carrier/kg-product       | kg/kg-product                    | 1.70             |           |   |
|  | thermal energy per kg product    | MJ/kg-product    | 11.61     |   |
| Water                                      | Flow dyer (with padding)         | liter/kg-product | 3.00      |   |
|  | Hot flue (with padding)          | liter/kg-product | 3.00      |   |
|  | Padding                          | liter/kg-product | 3.00      |   |

Cont. Table 5.

|                         |                             | Unit             |                | Remark   |
|-------------------------|-----------------------------|------------------|----------------|--|
| Chemical inputs         | Acetic acid                 | g/kg-product     | 63.13          |  |
|                         | Binder FKLM                 | g/kg-product     | 12.63          |  |
|                         | Catalyst LCP                | g/kg-product     | 12.63          |  |
|                         | EL 40                       | g/kg-product     | 1.26           |  |
|                         | Sodium alginate             | g/kg-product     | 6.31           |  |
|                         | NaCl                        | g/kg-product     | 126.26         |  |
|                         | Soda ash                    | g/kg-product     | 12.63          |  |
|                         | NaOH                        | g/kg-product     | 6.31           |  |
|                         | Sodium silicate             | g/kg-product     | 63.13          |  |
|                         | Urea                        | g/kg-product     | 126.26         |  |
| Dyes                    | Imeron blue KCB             |                  | 2.53           |  |
|                         | Yellow KCRM                 | g/kg-product     | 1.26           |  |
|                         | Red KCGR                    | g/kg-product     | 0.51           |  |
|                         | Green KCG                   | g/kg-product     | 0.51           |  |
|                         | Reactive red M5B            |                  | 3.79           |  |
|                         | Yellow MGR                  | g/kg-product     | 2.53           |  |
|                         | Blue MR                     | g/kg-product     | 1.26           |  |
|                         | Violet C2R                  | g/kg-product     | 2.53           |  |
|                         | Navective turquoise blue 2G |                  | 6.31           |  |
|                         | Yellow G                    | g/kg-product     | 2.53           |  |
|                         | Black B                     | g/kg-product     | 2.53           |  |
|                         | Orange 3R                   | g/kg-product     | 2.53           |  |
| <b>OUTPUT</b>           |                             |                  |                |  |
| Dyed Woven Greige Goods |                             | kg/year          | 84,840.00      |  |
|                         |                             | kg/day           | 257.09         |  |
|                         |                             | kg/hour          | 21.42          |  |
| Waste Water             |                             | liter/kg-product | (see Table 12) | Only total waste water from the factory is available |
| Water emission          | BOD                         | mg/kg-product    | (see Table 12) | Only total BOD from the factory is available         |
|                         | COD                         | mg/kg-product    | (see Table 12) | Only total COD from the factory is available         |
| Air emission            | VOC                         | mg/kg-product    | 739.27         | 0.50g-VOC/kg-coal; 0.34g-VOC/kg-lignite              |

Table 6.

| Wet Finishing                        |                                  |                  |            |   |
|--------------------------------------|----------------------------------|------------------|------------|---|
|                                      |                                  | Unit             |            | Remark  |
| Product specification                | Greige fabric weight             | g/m <sup>2</sup> | 112.40     |   |
|                                      | Greige fabric width              | mm               | 890.00     |   |
|                                      | Weight per running-m             | g                | 100.00     |   |
| Production time                      | Working hour/ year               | hr.              | 7,920.00   |   |
|                                      | working day/ year                | day              | 330.00     |   |
|                                      | working hour/ day                | hr.              | 24.00      |   |
| <b>INPUT</b>                         |                                  |                  |            |   |
| Dyed Woven Greige Goods              |                                  | kg/year          | 300,367.29 |   |
|                                      |                                  | kg/day           | 910.20     |   |
|                                      |                                  | kg/hour          | 37.93      |   |
| Energy                               | Electrical energy                | kWh / kg-product | 2.92       | Thermal energy for the production of steam; 60% coal & 40% lignite is used ;1 kg coal produces 3.5 kg steam & 1 kg lignite produces 2.2 kg steam; Efficiency of boiler = 92.5% Hu coal = 14.70 MJ/kg & Hu lignite = 12.74 MJ/kg |
|                                      | electrical energy per kg product |                  |            |   |
|                                      | thermal energy                   | kg/kg-product    | 0.24       |   |
| kg-thermal energy carrier/kg-product |                                  |                  |            |   |
| thermal energy per kg product        | MJ/kg-product                    | 3.15             |            |   |
| Water                                |                                  | liter/kg-product | 1.98       |   |
| Chemical inputs                      | Starch (Maize)                   | g/kg-product     | 82.07      |   |
|                                      | Ploy ethane emulsion             | g/kg-product     | 55.68      |   |
|                                      | Silicon                          | g/kg-product     | 38.51      |   |
|                                      | Polyvinyl alcohol                | g/kg-product     | 2.27       |   |
|                                      | Urea                             | g/kg-product     | 2.02       |   |
|                                      | Wetting agent (Dipitex)          | g/kg-product     | 4.67       |   |
|                                      | Glycerine                        | g/kg-product     | 1.77       |   |
|                                      | Tinopal B2                       | g/kg-product     | 8.21       |   |
|                                      | Polyvinyl acetone                | g/kg-product     | 14.77      |   |
|                                      | Tinopal BVN                      | g/kg-product     | 1.64       |   |
|                                      | Non-ionic softener               | g/kg-product     | 5.68       |   |
|                                      | Ran 2000 (Dilute resin)          | g/kg-product     | 7.20       |   |
|                                      | Durafil                          | g/kg-product     | 4.17       |   |
|                                      | Norgen EL 40 (Wetting agent)     | g/kg-product     | 2.78       |   |
|                                      | Ludox DLRDRS (Softener)          | g/kg-product     | 13.01      |   |

Cont. Table 6.

|                                    |            | Unit                           |                                  | Remark   |
|------------------------------------|------------|--------------------------------|----------------------------------|--|
| <b>OUTPUT</b>                      |            |                                |                                  |  |
| Wet Finished Woven<br>Greige Goods |            | kg/year<br>kg/day<br>kg/hour   | 300,367.29<br>910.20<br>37.93    |  |
| Waste Water                        |            | liter/kg-product               | (see Table 12)                   | Only total waste water from the factory is available   |
| Water emission                     | BOD<br>COD | mg/kg-product<br>mg/kg-product | (see Table 12)<br>(see Table 12) | Only total BOD from the factory is available<br>Only total COD from the factory is available |
| Air emission                       | VOC        | mg/kg-product                  | 103.93                           | 0.50g-VOC/kg-coal; 0.34g-VOC/kg-lignite  |

Table 7.

| <b>Drying</b>                   |                                      |                  |            |   |
|---------------------------------|--------------------------------------|------------------|------------|---|
|                                 |                                      | Unit             |            | Remark  |
| Product specification           | Greige fabric weight                 | g/m <sup>2</sup> | 112.40     |   |
|                                 | Greige fabric width                  | mm               | 890.00     |   |
|                                 | Weight per running-m                 | g                | 100.00     |   |
| Production time                 | Working hour/ year                   | hr.              | 7,920.00   |   |
|                                 | working day/ year                    | day              | 330.00     |   |
|                                 | working hour/ day                    | hr.              | 24.00      |   |
| Japan 2 ends                    | speed                                | m/min.           | 6.77       |   |
| Bharat 1 end                    | speed                                | m/min.           | 6.77       |   |
| <b>INPUT</b>                    |                                      |                  |            |   |
| Wet Finished Woven Greige Goods |                                      | kg/year          | 321,558.00 |   |
|                                 |                                      | kg/day           | 974.42     |   |
|                                 |                                      | kg/hour          | 40.60      |   |
| Energy                          | Electrical energy                    | kWh / kg-product | 0.65       | Thermal energy for the production of steam; 60% coal & 40% lignite is used ;1 kg coal produces 3.5 kg steam & 1 kg lignite produces 2.2 kg steam; Efficiency of boiler = 92.5% Hu coal = 14.70 MJ/kg & Hu lignite = 12.74 MJ/kg |
|                                 | electrical energy per kg product     |                  |            |   |
|                                 | thermal energy                       | kg/kg-product    | 0.06       |   |
|                                 | kg-thermal energy carrier/kg-product | MJ/kg-product    | 7.03       |   |
|                                 | thermal energy per kg product        |                  |            |   |
| <b>OUTPUT</b>                   |                                      |                  |            |   |
| Dried Woven Greige Goods        |                                      | kg/year          | 321,558.00 |   |
|                                 |                                      | kg/day           | 974.42     |   |
|                                 |                                      | kg/hour          | 40.60      |   |
| Air emission                    | VOC                                  | mg/kg-product    | 246.42     | 0.50g-VOC/kg-coal; 0.34g-VOC/kg-lignite   |



Table 8.

| <b>Dry Finishing</b>            |                                      |                  |            |  |
|---------------------------------|--------------------------------------|------------------|------------|--|
|                                 |                                      | Unit             |            | Remark   |
| Product specification           | Greige fabric weight                 | g/m <sup>2</sup> | 112.40     |  |
|                                 | Greige fabric width                  | mm               | 890.00     |  |
|                                 | Weight per running-m                 | g                | 100.00     |  |
| Production time                 | Working hour/ year                   | hr.              | 7,920.00   |  |
|                                 | working day/ year                    | day              | 330.00     |  |
|                                 | working hour/ day                    | hr.              | 24.00      |  |
| Saniforizing                    | speed                                | m/min.           | 6.77       |  |
| Calendering                     | speed                                | m/min.           | 6.77       |  |
| <b>INPUT</b>                    |                                      |                  |            |  |
| Dried Woven Greige Goods        |                                      | kg/year          | 321,558.00 |  |
|                                 |                                      | kg/day           | 974.42     |  |
|                                 |                                      | kg/hour          | 40.60      |  |
| Energy                          | Electrical energy                    | kWh / kg-product | 0.64       | Thermal energy for the production of steam; 60% coal & 40% lignite is used ; 1 kg coal produces 3.5 kg steam & 1 kg lignite produces 2.2 kg steam; Efficiency of boiler = 92.5% Hu coal = 14.70 MJ/kg & Hu lignite = 12.74 MJ/kg |
|                                 | electrical energy per kg product     |                  |            |  |
|                                 | thermal energy                       | kg/kg-product    | 0.5        |  |
|                                 | kg-thermal energy carrier/kg-product | MJ/kg-product    | 0.65       |  |
|                                 | thermal energy per kg product        |                  |            |  |
| <b>OUTPUT</b>                   |                                      |                  |            |  |
| Dry Finished Woven Greige Goods |                                      | kg/year          | 321,558.00 |  |
|                                 |                                      | kg/day           | 974.42     |  |
|                                 |                                      | kg/hour          | 40.60      |  |
| Air emission                    | VOC                                  | mg/kg-product    | 10.61      | 0.50g-VOC/kg-coal; 0.34g-VOC/kg-lignite  |

Table 9.

| Cloth Inspection                   |   |                  |            |        |
|------------------------------------|---|------------------|------------|--------|
|                                    |   | Unit             |            | Remark |
| Product specification              | Greige fabric weight                                  | g/m <sup>2</sup> | 112.40     |        |
|                                    | Greige fabric width                                   | mm               | 890.00     |        |
|                                    | Weight per running-m                                  | g                | 100.00     |        |
| Production time                    | Working hour/ year                                    | hr.              | 2,640.00   |        |
|                                    | working day/ year                                     | day              | 330.00     |        |
|                                    | working hour/ day                                     | hr.              | 8.00       |        |
| Folding machine                    | speed   | m/min.           | 23.29      |        |
| Roll folding machine               | speed   | m/min.           | 5.82       |        |
| <b>INPUT</b>                       |   |                  |            |        |
| Dry Finished Woven<br>Greige Goods |   | kg/year          | 461,072.40 |        |
|                                    |   | kg/day           | 1,397.19   |        |
|                                    |   | kg/hour          | 174.65     |        |
| Energy                             | Electrical energy<br>electrical energy per kg product | kWh / kg-product | 0.01       |        |
| <b>OUTPUT</b>                      |   |                  |            |        |
| Inspected Woven Greige<br>Goods    |   | kg/year          | 461,072.40 |        |
|                                    |   | kg/day           | 1,397.19   |        |
|                                    |   | kg/hour          | 174.65     |        |

Table 10.

| <b>Packing, Baling</b>           |   |                  |            |        |
|----------------------------------|---|------------------|------------|--------|
|                                  |   | Unit             |            | Remark |
| Product specification            | Greige fabric weight                                  | g/m <sup>2</sup> | 112.40     |        |
|                                  | Greige fabric width                                   | mm               | 890.00     |        |
|                                  | Weight per running-m                                  | g                | 100.00     |        |
| Production time                  | Working hour/ year                                    | hr.              | 2,640.00   |        |
|                                  | working day/ year                                     | day              | 330.00     |        |
|                                  | working hour/ day                                     | hr.              | 8.00       |        |
| <b>INPUT</b>                     |   |                  |            |        |
| Inspected Woven Greige Goods     |   | kg/year          | 461,072.40 |        |
|                                  |   | kg/day           | 1,397.19   |        |
|                                  |   | kg/hour          | 174.65     |        |
| Energy                           | Electrical energy<br>electrical energy per kg product | kWh / kg-product | 0.09       |        |
| <b>OUTPUT</b>                    |   |                  |            |        |
| Packed, Baled Woven Greige Goods |   | kg/year          | 461,072.40 |        |
|                                  |   | kg/day           | 1,397.19   |        |
|                                  |   | kg/hour          | 174.65     |        |

Table 11.

| Printing (Rotary)                          |                                      |                  |           |   |
|--|--------------------------------------|------------------|-----------|---|
|  |                                      | Unit             |           | Remark  |
| Product specification                      | Greige fabric weight                 | g/m <sup>2</sup> | 112.40    |   |
|  | Greige fabric width                  | mm               | 890.00    |   |
|  | Weight per running-m                 | g                | 100.00    |   |
| Production time                            | Working hour/ year                   | hr.              | 2,640.00  |   |
|  | working day/ year                    | day              | 330.00    |   |
|  | working hour/ day                    | hr.              | 8.00      |   |
| Stormac Holland                            | speed                                | m/min.           | 1.46      |   |
|  | Average loading                      | m/shift          | 8,000.00  |   |
| <b>INPUT</b>                               |                                      |                  |           |   |
| Mercerised/ Bleached<br>Woven Greige Goods |                                      | kg/year          | 23,160.00 |   |
|  |                                      | kg/day           | 70.18     |   |
|  |                                      | kg/hour          | 8.77      |   |
| Energy                                     | Electrical energy                    | kWh / kg-product | 11.49     | Thermal energy for the production of steam; 60% coal & 40% lignite is used ;1 kg coal produces 3.5 kg steam & 1 kg lignite produces 2.2 kg steam; Efficiency of boiler = 92.5% Hu coal = 14.70 MJ/kg & Hu lignite = 12.74 MJ/kg |
|  | electrical energy per kg product     |                  |           |   |
|  | thermal energy                       | kg/kg-product    | 0.58      |   |
|  | kg-thermal energy carrier/kg-product | MJ/kg-product    | 8.07      |   |
|  | thermal energy per kg product        |                  |           |   |
| Water                                      |                                      | liter/kg-product | 100.00    |   |
| Chemical inputs                            | Catalyst LCP                         | g/kg-product     | 11.68     |   |
|  | Urea                                 | g/kg-product     | 11.68     |   |
|  | Fixer CCT                            | g/kg-product     | 7.01      |   |
|  | Kerosene                             | g/kg-product     | 373.74    |   |
|  | Binder SLN                           | g/kg-product     | 46.72     |   |

Cont. Table 11.

|                            |                     | Unit             |                | Remark   |
|----------------------------|---------------------|------------------|----------------|--|
| Dyes                       | Imperon yellow KC5R | g/kg-product     | 3.27           |  |
|                            | Red KC4R            | g/kg-product     | 1.87           |  |
|                            | Green KC4           | g/kg-product     | 3.74           |  |
|                            | Yellow KCRM         | g/kg-product     | 3.74           |  |
|                            | Blue KCB            | g/kg-product     | 7.01           |  |
|                            | Orange KC4          | g/kg-product     | 2.80           |  |
|                            | Blue KCBN           | g/kg-product     | 2.34           |  |
|                            | Blue KCPV           | g/kg-product     | 7.01           |  |
|                            | Brown KCGR          | g/kg-product     | 3.74           |  |
| Violet KCN                 | g/kg-product        | 1.40             |                |  |
| <b>OUTPUT</b>              |                     |                  |                |  |
| Printed Woven Greige Goods |                     | kg/year          | 23,160.00      |  |
|                            |                     | kg/day           | 70.18          |  |
|                            |                     | kg/hour          | 8.77           |  |
| Waste Water                |                     | liter/kg-product | (see Table 12) | Only total waste water from the factory is available |
| Water emission             | BOD                 | mg/kg-product    | (see Table 12) | Only total BOD from the factory is available         |
|                            | COD                 | mg/kg-product    | (see Table 12) | Only total COD from the factory is available         |
| Air emission               | VOC                 | mg/kg-product    | 487.06         | 0.50g-VOC/kg-coal; 0.34g-VOC/kg-lignite              |

Table 12: SUMMARY INVENTORY RESULTS

| Processes                 | INPUT                               |                                 | INPUT                     |                           |                   | OUTPUT                    |                      | OUTPUT               |                      | Total Product<br>kg-product/hour |              |
|---------------------------|-------------------------------------|---------------------------------|---------------------------|---------------------------|-------------------|---------------------------|----------------------|----------------------|----------------------|----------------------------------|--------------|
|                           | Energy Consumption                  |                                 | Material Consumption      |                           | Water Consumption | Waste Water               | Water Emission       |                      | Air Emission         |                                  | Solid Waste  |
|                           | Electrical energy<br>kWh/kg-product | Thermal energy<br>MJ/kg-product | Chemicals<br>g/kg-product | Dye Stuff<br>g/kg-product | liter/kg-product  | Total<br>liter/kg-product | COD<br>mg/kg-product | BOD<br>mg/kg-product | VOC<br>mg/kg-product |                                  | g/kg-product |
| Singeing                  | 0.07                                | 0.21                            |                           |                           |                   |                           |                      |                      |                      |                                  | 248.29       |
| Desizing+<br>Scouring     | 0.18                                | 1.93                            | 16.50                     |                           | 4.00              |                           |                      |                      | 59.01                |                                  | 248.29       |
| Sizing                    |                                     |                                 | data not<br>available     |                           |                   |                           |                      |                      |                      |                                  | 40.60        |
| Bleaching                 | 0.49                                | 0.00                            | 81.00                     |                           | 19.00             |                           |                      |                      |                      |                                  | 0.86         |
| Mercerising               | 3.6                                 | 2.56                            | 300.00                    |                           | 25.00             |                           |                      |                      | 78.17                |                                  | 10.71        |
| Dyeing<br>(continuous)    | 5.31                                | 11.61                           | 430.00                    | 26.27                     | 9.00              |                           |                      |                      | 739.27               |                                  | 37.93        |
| Dyeing<br>(discontinuous) |                                     |                                 |                           |                           |                   |                           |                      |                      |                      |                                  |              |
| Wet Finishing             | 2.92                                | 3.15                            | 244.44                    |                           | 1.98              |                           |                      |                      | 103.93               |                                  | 40.60        |
| Drying                    | 0.65                                | 7.03                            |                           |                           |                   |                           |                      |                      | 246.42               |                                  | 40.60        |
| Dry finishing             | 0.64                                | 0.65                            |                           |                           |                   |                           |                      |                      |                      |                                  | 174.65       |
| Cloth Inspection          | 0.01                                |                                 |                           |                           |                   |                           |                      |                      |                      |                                  | 8.77         |
| Printing                  | 11.49                               | 8.07                            | 450.82                    | 36.91                     | 100.00            |                           |                      |                      | 487.06               |                                  | 174.65       |
| Packing, Baling           |                                     |                                 |                           |                           |                   |                           |                      |                      |                      |                                  |              |
| Other Purposes            | 0.10                                |                                 |                           |                           | 207.00            |                           |                      |                      |                      |                                  |              |
| <b>TOTAL</b>              | <b>25.46</b>                        | <b>35.21</b>                    | <b>1,523.32</b>           | <b>63.17</b>              | <b>365.98</b>     | <b>310.00</b>             | <b>83,700.00</b>     | <b>33,480.00</b>     | <b>1,713.88</b>      |                                  |              |

Table 1.

| Singeing                      |   |                            |                               |   |
|-------------------------------|---|----------------------------|-------------------------------|---|
|                               |   | Unit                       |                               | Remark                                  |
| Product specification         | Greige fabric weight                                  | g/m <sup>2</sup>           | 138.50                        |   |
|                               | Greige fabric width                                   | mm                         | 1,625.00                      |   |
|                               | Weight per running-m                                  | g                          | 225.00                        |   |
| Production time               | Working hour/ year                                    | hr.                        | 3,150.00                      |   |
|                               | working day/ year                                     | day                        | 300.00                        |   |
|                               | working hour/ day                                     | hr.                        | 10.50                         |   |
| Kyoto                         | speed   | m/min.                     | 69.79                         |   |
| Sanjet                        | speed   | m/min.                     | 69.79                         |   |
| <b>INPUT</b>                  |   |                            |                               |   |
| Woven Greige Goods            |   | kg/year                    | 2,967,750.00                  |   |
|                               |   | kg/day                     | 9,892.50                      |   |
|                               |   | kg/hour                    | 942.14                        |   |
| Energy                        | Electrical energy                                     |                            |                               |   |
|                               | electrical energy per kg product (from public nets)   | kWh / kg-product           | 0.46                          |   |
|                               | electrical energy per kg product (In-house generated) | kWh / kg-product           | 0.35                          |   |
|                               | Oil input for generator                               | kg-oil/kg-product          | 0.09                          | efficiency of diesel generator = 33%    |
|                               | thermal energy  |                            |                               | Hu Natural gas                          |
|                               | kg-thermal energy carrier/kg-product                  |                            |                               | efficiency of boiler = 92.5%            |
|                               | Natural gas   | m <sup>3</sup> /kg-product | 0.06                          | oil is used for the production of steam |
| Oil                           | kg/kg-product   | 0.05                       | oil is used as energy carrier |   |
| thermal energy per kg product |   |                            | Hu oil in MJ/kg = 41.00       |   |
| direct burning                | MJ/kg-product   | 1.85                       | Steam pressure = 6 bar        |   |
| oil for boiler                | MJ/kg-product   | 1.78                       | steam temperature 160 °c      |   |
| <b>OUTPUT</b>                 |   |                            |                               |   |
| Singed Woven Greige Goods     |   | kg/year                    | 2,967,750.00                  |   |
|                               |   | kg/day                     | 9,892.50                      |   |
|                               |   | kg/hour                    | 942.14                        |   |
| Air emission                  | VOC   | mg/kg-product              | 1.96                          |   |

Table 2.

| Desizing + Scouring           |   |                   |   |                                      |
|-------------------------------|---|-------------------|---|--------------------------------------|
|                               |   | Unit              |   | Remark                               |
| Product specification         | Greige fabric weight                                  | g/m <sup>2</sup>  | 138.50  |                                      |
|                               | Greige fabric width                                   | mm                | 1,625.00  |                                      |
|                               | Weight per running-m                                  | g                 | 225.00  |                                      |
| Production time               | Working hour/ year                                    | hr.               | 3,150.00  |                                      |
|                               | working day/ year                                     | day               | 300.00  |                                      |
|                               | working hour/ day                                     | hr.               | 10.50   |                                      |
| L.Box (L-3) Super             | speed   | m/min.            | 69.79   |                                      |
| L.Box (L-3) Super             | speed   | m/min.            | 69.79   |                                      |
| <b>INPUT</b>                  |   |                   |   |                                      |
| Singed Woven<br>Greige Goods  |   | kg/year           | 2,967,750.00  |                                      |
|                               |   | kg/day            | 9,892.50  |                                      |
|                               |   | kg/hour           | 942.14  |                                      |
| Energy                        | Electrical energy                                     |                   |   |                                      |
|                               | electrical energy per kg product (from public nets)   | kWh / kg-product  | 0.24  |                                      |
|                               | electrical energy per kg product (In-house generated) | kWh / kg-product  | 0.31  |                                      |
|                               | Oil input for generator                               | kg-oil/kg-product | 0.06  | efficiency of diesel generator = 33% |
|                               | thermal energy  |                   |   | Hu Natural gas                       |
|                               | kg-thermal energy carrier/kg-product                  |                   |   | efficiency of boiler = 92.5%         |
| Oil                           | kg/kg-product   | 0.06              | oil is used as energy carrier for the production of steam |                                      |
| thermal energy per kg product |   |                   | Hu oil in MJ/kg = 41.00                                   |                                      |
| oil for boiler                | MJ/kg-product   | 2.27              | Steam pressure = 6 bar                                    |                                      |
|                               |   |                   | steam temperature 160 °c                                  |                                      |
| Water                         |   | liter/ kg-product | 20.17   |                                      |



Cont. Table 2.

|                   |                                 | Unit             |              | Remark             |
|-------------------|---------------------------------|------------------|--------------|--------------------|
| Chemical input    | Sizing                          |                  |              |                    |
|                   | Starch                          | g/kg-product     | 26.55        |                    |
|                   | PVA                             | g/kg-product     | 10.71        |                    |
|                   | Wax                             | g/kg-product     | 1.86         |                    |
|                   | Acrylic                         | g/kg-product     | 7.45         |                    |
|                   | Desizing                        |                  |              |                    |
|                   | Rucolase                        | g/kg-product     | 2.58         |                    |
|                   | Scouring                        |                  |              |                    |
|                   | NaOH 46 °Be                     | g/kg-product     | 29.75        |                    |
| Primasox          | g/kg-product                    | 0.17             |              |                    |
| Ultravon          | g/kg-product                    | 0.24             |              |                    |
| <b>OUTPUT</b>     |                                 |                  |              |                    |
| Desized + Scoured |                                 | kg/year          | 2,967,750.00 |                    |
| Woven Greige      |                                 | kg/day           | 9,892.50     |                    |
| Goods             |                                 | kg/hour          | 942.14       |                    |
| Waste Water       |                                 | liter/kg-product | 16.84        |                    |
| Water emission    | BOD                             | mg/kg-product    | 4,142.67     |                    |
|                   | COD                             | mg/kg-product    | 8,975.79     |                    |
| Air emission      | VOC from the process            | mg/kg-product    | 0.19         | 330 mg-VOC/kg-oil; |
|                   | VOC from steam production       | mg/kg-product    | 30.62        |                    |
|                   | VOC from electricity production | mg/kg-product    | 0.23         |                    |

Table 3.

| Bleaching                                  |   |                   |              |  |
|--|---|-------------------|--------------|--|
|  |   | Unit              |              | Remark   |
| Product specification                      | Greige fabric weight  | g/m <sup>2</sup>  | 138.50       |  |
|  | Greige fabric width   | mm                | 1,625.00     |  |
|  | Weight per running-m  | g                 | 225.00       |  |
| Production time                            | Working hour/ year  | hr.               | 3,150.00     | 11 shifts/ 88 hours or 1 month<br>132 shifts/year  |
|  | working day/ year   | day               | 300.00       |  |
|  | working hour/ day   | hr.               | 10.50        |  |
| L.Box (L-3) Super                          | speed   | m/min.            | 69.79        |  |
| L.Box (L-3) Super                          | speed   | m/min.            | 69.79        |  |
| <b>INPUT</b>                               |   |                   |              |  |
| Desized + Scoured<br>Woven Greige<br>Goods |   | kg/year           | 2,967,750.00 |  |
|  |   | kg/day            | 9,892.50     |  |
|  |   | kg/hour           | 942.14       |  |
| Energy                                     | Electrical energy<br>electrical energy per kg product (from<br>public nets)       | kWh / kg-product  | 0.30         | efficiency of diesel generator = 33%<br>Hu Natural gas<br>efficiency of boiler = 92.5%<br>oil is used as energy carrier for the production of steam<br>Hu oil in MJ/kg = 41.00<br>Steam pressure = 6 bar<br>steam temperature 160 °c |
|  | electrical energy per kg product (In-<br>house generated)                         | kWh / kg-product  | 0.23         |  |
|  | Oil input for generator<br>thermal energy<br>kg-thermal energy carrier/kg-product | kg-oil/kg-product | 0.06         |  |
|  | Oil   | kg/kg-product     | 0.06         |  |
|  | thermal energy per kg product<br>oil for boiler                                   | MJ/kg-product     | 2.15         |  |
|  |   |                   |              |  |
| Water                                      |   | liter/kg-product  | 16.45        |  |
| Chemical inputs                            | Tino Chlorite CBB   | g/kg-product      | 0.17         |  |
|  | NaOH 48 Be  | g/kg-product      | 40.94        |  |
|  | Kieralon  | g/kg-product      | 0.11         |  |
|  | Leonil  | g/kg-product      | 0.04         |  |
|  | H <sub>2</sub> O <sub>2</sub>   | g/kg-product      | 0.84         |  |

Cont. Table 3.

|                                |                                 | Unit             |              | Remark             |
|--------------------------------|---------------------------------|------------------|--------------|--------------------|
| <b>OUTPUT</b>                  |                                 |                  |              |                    |
| Bleached Woven<br>Greige Goods |                                 | kg/year          | 2,967,750.00 |                    |
|                                |                                 | kg/day           | 9,892.50     |                    |
|                                |                                 | kg/hour          | 942.14       |                    |
| Waste Water                    |                                 | liter/kg-product | 8.89         |                    |
| Water emission                 | BOD                             | mg/kg-product    | 1,538.13     |                    |
|                                | COD                             | mg/kg-product    | 4,116.49     |                    |
| Air emission                   | VOC from the process            | mg/kg-product    | 0.19         | 330 mg-VOC/kg-oil; |
|                                | VOC from steam production       | mg/kg-product    | 28.39        |                    |
|                                | VOC from electricity production | mg/kg-product    | 0.31         |                    |

Table 4.

| Mercerising                          |   |                   |   |                                      |
|--------------------------------------|---|-------------------|---|--------------------------------------|
|                                      |   | Unit              |   | Remark                               |
| Product specification                | Greige fabric weight                                  | g/m <sup>2</sup>  | 138.50  |                                      |
|                                      | Greige fabric width                                   | mm                | 1,625.00  |                                      |
|                                      | Weight per running-m                                  | g                 | 225.00  |                                      |
| Production time                      | Working hour/ year                                    | hr.               | 4,395.00  |                                      |
|                                      | working day/ year                                     | day               | 300.00  |                                      |
|                                      | working hour/ day                                     | hr.               | 14.65   |                                      |
| Clip                                 | speed   | m/min.            | 50.02   |                                      |
| KYOTO                                | speed   | m/min.            | 50.02   |                                      |
| <b>INPUT</b>                         |   |                   |   |                                      |
| Bleached Woven Greige Goods          |   | kg/year           | 2,967,750.00  |                                      |
|                                      |   | kg/day            | 9,892.50  |                                      |
|                                      |   | kg/hour           | 675.26  |                                      |
| Energy                               | Electrical energy                                     |                   |   |                                      |
|                                      | electrical energy per kg product (from public nets)   | kWh / kg-product  | 0.37  |                                      |
|                                      | electrical energy per kg product (In-house generated) | kWh / kg-product  | 0.28  | efficiency of diesel generator = 33% |
|                                      | Oil input for generator                               | kg-oil/kg-product | 0.08  | Hu Natural gas                       |
|                                      | thermal energy  |                   |   | efficiency of boiler = 92.5%         |
| kg-thermal energy carrier/kg-product |   |                   | oil is used as energy carrier for the production of steam |                                      |
| Oil                                  | kg/kg-product   | 0.05              | Hu oil in MJ/kg = 41.00                                   |                                      |
| thermal energy per kg product        |   |                   | Steam pressure = 6 bar                                    |                                      |
| oil for boiler                       | MJ/kg-product   | 2.04              | steam temperature 160 °c                                  |                                      |
| Water                                | Maneklal Beningers                                    | liter/kg-product  | 25.18   |                                      |
| Chemical input                       | NaOH 48 °Be   | g/kg-product      | 565.09  |                                      |
|                                      | Glacial acetic acid                                   | g/kg-product      | 0.25  |                                      |

Cont. Table 4.

|                                  |                                 | Unit             |              | Remark             |
|----------------------------------|---------------------------------|------------------|--------------|--------------------|
| <b>OUTPUT</b>                    |                                 |                  |              |                    |
| Mercerised Woven<br>Greige Goods |                                 | kg/year          | 2,967,750.00 |                    |
|                                  |                                 | kg/day           | 9,892.50     |                    |
|                                  |                                 | kg/hour          | 675.26       |                    |
| Waste Water                      |                                 | liter/kg-product | 16.10        |                    |
| Water emission                   | BOD                             | mg/kg-product    | 933.57       |                    |
|                                  | COD                             | mg/kg-product    | 2,720.22     |                    |
| Air emission                     | VOC from steam production       | mg/kg-product    | 21.29        | 330 mg-VOC/kg-oil; |
|                                  | VOC from electricity production | mg/kg-product    | 0.99         |                    |

Table 5.

| Dyeing (Continuous)                        |   |                   |                          |  |
|--|---|-------------------|--------------------------|--|
|  |   | Unit              |                          | Remark   |
| Product specification                      | Greige fabric weight                                  | g/m <sup>2</sup>  | 138.50                   |  |
|  | Greige fabric width                                   | mm                | 1,625.00                 |  |
|  | Weight per running-m                                  | g                 | 225.00                   |  |
| Production time                            | Working hour/ year                                    | hr.               | 3,663.00                 |  |
|  | working day/ year                                     | day               | 300.00                   |  |
|  | working hour/ day                                     | hr.               | 12.21                    |  |
| Pad - dry/Kyoto                            | speed   | m/min.            | 60.01                    |  |
| Pad - dry/Kyoto                            | speed   | m/min.            | 1,4360.01                |  |
| <b>INPUT</b>                               |   |                   |                          |  |
| Mercerised/ Bleached<br>Woven Greige Goods |   | kg/year           | 2,967,750.00             |  |
|  |   | kg/day            | 9,892.50                 |  |
|  |   | kg/hour           | 810.20                   |  |
| Energy                                     | Electrical energy                                     |                   |                          |  |
|  | electrical energy per kg product (from public nets)   | kWh / kg-product  | 1.21                     |  |
|  | electrical energy per kg product (In-house generated) | kWh / kg-product  | 0.93                     | efficiency of diesel generator = 33%                                 |
|  | Oil input for generator                               | kg-oil/kg-product | 0.25                     | Hu Natural gas   |
|  | thermal energy  |                   |                          | efficiency of boiler = 92.5%   |
|  | kg-thermal energy carrier/kg-product                  |                   |                          | efficiency of heater = 95%   |
|  | Oil for oil heater                                    | kg/kg-product     | 0.05                     | oil is used as energy carrier for the production of steam and heater |
| Oil for boiler                             | kg/kg-product   | 0.17              |                          |  |
| thermal energy per kg product              |   |                   | Hu oil in MJ/kg = 41.00  |  |
| heater                                     | MJ/kg-product   | 1.89              | Steam pressure = 6 bar   |  |
| boiler                                     | MJ/kg-product   | 6.60              | steam temperature 160 °c |  |

Cont. Table 5.

|                         |                                 | Unit             |              | Remark             |
|-------------------------|---------------------------------|------------------|--------------|--------------------|
| Water                   |                                 | liter/kg-product | 29.94        |                    |
| Chemical inputs         | Acetic acid                     | g/kg-product     | 3.93         |                    |
|                         | Na <sub>2</sub> CO <sub>3</sub> | g/kg-product     | 117.87       |                    |
|                         | Trinil                          | g/kg-product     | 0.89         |                    |
|                         | Reducol                         | g/kg-product     | 9.82         |                    |
|                         | Marutexil wash                  | g/kg-product     | 1.96         |                    |
|                         | NaCl                            | g/kg-product     | 559.35       |                    |
|                         | Mautex RS                       | g/kg-product     | 2.98         |                    |
|                         | NaOH                            | g/kg-product     | 67.93        |                    |
| Dyes                    | Reactive dyes (VS)              | g/kg-product     | 4.95         |                    |
|                         | Reactive dyes (MCT)             | g/kg-product     | 0.64         |                    |
|                         | Vat dyes                        | g/kg-product     | 1.23         |                    |
|                         | Pigment dyes                    | g/kg-product     | 0.33         |                    |
| <b>OUTPUT</b>           |                                 |                  |              |                    |
| Dyed Woven Greige Goods |                                 | kg/year          | 2,967,750.00 |                    |
|                         |                                 | kg/day           | 9,892.50     |                    |
|                         |                                 | kg/hour          | 810.20       |                    |
| Waste Water             |                                 | liter/kg-product | 19.20        |                    |
| Water emission          | BOD                             | mg/kg-product    | 1,113.60     |                    |
|                         | COD                             | mg/kg-product    | 3,244.80     |                    |
| Air emission            | VOC from the process            | mg/kg-product    | 0.48         | 330 mg-VOC/kg-oil; |
|                         | VOC from steam production       | mg/kg-product    | 83.02        |                    |
|                         | VOC from electricity production | mg/kg-product    | 3.23         |                    |

Table 6.

| Wet Finishing   |   |                   |   |  |
|---|---|-------------------|---|--|
|   |   | Unit              |   | Remark   |
| Product specification                                   | Greige fabric weight                                  | g/m <sup>2</sup>  | 138.50  |  |
|   | Greige fabric width                                   | mm                | 1,625.00  |  |
|   | Weight per running-m                                  | g                 | 225.00  |  |
| Production time   | Working hour/ year                                    | hr.               | 3,996.00  |  |
|   | working day/ year                                     | day               | 300.00  |  |
|   | working hour/ day                                     | hr.               | 13.32   |  |
| Stenter   |   | m/min.            | 55.01   |  |
| <b>INPUT</b>  |   |                   |   |  |
| Dyed Woven Greige Goods                                 |   | kg/year           | 2,967,750.00  |  |
|   |   | kg/day            | 9,892.50  |  |
|   |   | kg/hour           | 742.68  |  |
| Energy  | Electrical energy                                     |                   |   |  |
|   | electrical energy per kg product (from public nets)   | kWh / kg-product  | 0.32  |  |
|   | electrical energy per kg product (In-house generated) | kWh / kg-product  | 0.25  | efficiency of diesel generator = 33%           |
|   | Oil input for generator thermal energy                | kg-oil/kg-product | 0.07  | Hu Natural gas<br>efficiency of boiler = 92.5% |
|   | kg-thermal energy carrier/kg-product                  |                   |   | efficiency of heater = 95%                     |
| Oil for oil heater thermal energy per kg product heater | kg/kg-product   | 0.06              |   |  |
|   | MJ/kg-product   | 2.31              | oil is used as energy carrier for the production of heat<br>Hu oil in MJ/kg = 41.00 |  |
| Water   |   | liter/kg-product  | 5.39  |  |
| Chemical inputs   | Resin: Silicon ARS                                    | g/kg-product      | 5.39  |  |



Cont. Table 6.

|                                    |                                 | Unit             |              | Remark             |
|------------------------------------|---------------------------------|------------------|--------------|--------------------|
| <b>OUTPUT</b>                      |                                 |                  |              |                    |
| Wet Finished Woven<br>Greige Goods |                                 | kg/year          | 2,967,750.00 |                    |
|                                    |                                 | kg/day           | 9,892.50     |                    |
|                                    |                                 | kg/hour          | 742.68       |                    |
| Waste Water                        |                                 | liter/kg-product | 0.00         |                    |
| Water emission                     | BOD                             | mg/kg-product    | 0.00         |                    |
|                                    | COD                             | mg/kg-product    | 0.00         |                    |
| Air emission                       | VOC from the process            | mg/kg-product    | 0.87         | 330 mg-VOC/kg-oil; |
|                                    | VOC from electricity production | mg/kg-product    | 1.18         |                    |

Table 7.

| Drying                             |   |                   |  |                                      |
|------------------------------------|---|-------------------|--|--------------------------------------|
|                                    |   | Unit              |  | Remark                               |
| Product specification              | Greige fabric weight                                  | g/m <sup>2</sup>  | 138.50   |                                      |
|                                    | Greige fabric width                                   | mm                | 1,625.00   |                                      |
|                                    | Weight per running-m                                  | g                 | 225.00   |                                      |
| Production time                    | Working hour/ year                                    | hr.               | 3,663.00   |                                      |
|                                    | working day/ year                                     | day               | 300.00   |                                      |
|                                    | working hour/ day                                     | hr.               | 12.12  |                                      |
| Cylinder drier (after bleaching)   | speed   | m/min.            | 60.01  |                                      |
| Cylinder drier (after mercerising) | speed   | m/min.            | 60.01  |                                      |
| Cylinder dryer (after dyeing)      | speed   | m/min.            | 60.01  |                                      |
| <b>INPUT</b>                       |   |                   |  |                                      |
| Wet Finished Woven Greige Goods    |   | kg/year           | 2,967,750.00   |                                      |
|                                    |   | kg/day            | 9,892.50   |                                      |
|                                    |   | kg/hour           | 810.20   |                                      |
| Energy                             | Electrical energy                                     |                   |  |                                      |
|                                    | electrical energy per kg product (from public nets)   | kWh / kg-product  | 0.75   |                                      |
|                                    | electrical energy per kg product (In-house generated) | kWh / kg-product  | 0.57   | efficiency of diesel generator = 33% |
|                                    | Oil input for generator                               | kg-oil/kg-product | 0.15   | Hu Natural gas                       |
|                                    | thermal energy  |                   |  | efficiency of boiler = 92.5%         |
|                                    | kg-thermal energy carrier/kg-product                  |                   |  | efficiency of heater = 95%           |
| Oil for boiler                     | kg/kg-product   | 0.16              |  |                                      |
| thermal energy per kg product      |   |                   |  |                                      |
| heater                             | MJ/kg-product   | 5.94              | oil is used as energy carrier for the production of boiler |                                      |
|                                    |   |                   |  | Hu oil in MJ/kg = 41.00              |

Cont. Table 7.

|                          |                                 | Unit          |              | Remark             |
|--------------------------|---------------------------------|---------------|--------------|--------------------|
| <b>OUTPUT</b>            |                                 |               |              |                    |
| Dried Woven Greige Goods |                                 | kg/year       | 2,967,750.00 |                    |
|                          |                                 | kg/day        | 9,892.50     |                    |
|                          |                                 | kg/hour       | 810.20       |                    |
| Air emission             | VOC from the process            | mg/kg-product | 0.83         | 330 mg-VOC/kg-oil; |
|                          | VOC from steam production       | mg/kg-product | 84.39        |                    |
|                          | VOC from electricity production | mg/kg-product | 0.11         |                    |

Table 8.

| Dry Finishing                        |   |                   |  |                                      |
|--------------------------------------|---|-------------------|--|--------------------------------------|
|                                      |   | Unit              |  | Remark                               |
| Product specification                | Greige fabric weight                                  | g/m <sup>2</sup>  | 138.50   |                                      |
|                                      | Greige fabric width                                   | mm                | 1,625.00   |                                      |
|                                      | Weight per running-m                                  | g                 | 225.00   |                                      |
| Production time                      | Working hour/ year                                    | hr.               | 2,748.00   |                                      |
|                                      | working day/ year                                     | day               | 300.00   |                                      |
|                                      | working hour/ day                                     | hr.               | 9.16   |                                      |
| Saniforizing (2 X)                   | speed   | m/min.            | 40.00  |                                      |
| <b>INPUT</b>                         |   |                   |  |                                      |
| Dried Woven Greige Goods             |   | kg/year           | 2,967,750.00   |                                      |
|                                      |   | kg/day            | 9,892.50   |                                      |
|                                      |   | kg/hour           | 1,079.97   |                                      |
| Energy                               | Electrical energy                                     |                   |  |                                      |
|                                      | electrical energy per kg product (from public nets)   | kWh / kg-product  | 0.12   |                                      |
|                                      | electrical energy per kg product (In-house generated) | kWh / kg-product  | 0.09   | efficiency of diesel generator = 33% |
|                                      | Oil input for generator                               | kg-oil/kg-product | 0.02   | Hu Natural gas                       |
|                                      | thermal energy  |                   |  | efficiency of boiler = 92.5%         |
| kg-thermal energy carrier/kg-product |   |                   | efficiency of heater = 95%                                 |                                      |
| Oil for boiler                       | kg/kg-product   | 0.02              |  |                                      |
| thermal energy per kg product boiler | MJ/kg-product   | 0.88              | oil is used as energy carrier for the production of boiler |                                      |
|                                      |   |                   | Hu oil in MJ/kg = 41.00                                    |                                      |
| <b>OUTPUT</b>                        |   |                   |  |                                      |
| Dry Finished Woven Greige Goods      |   | kg/year           | 2,967,750.00   |                                      |
|                                      |   | kg/day            | 9,892.50   |                                      |
|                                      |   | kg/hour           | 1,079.97   |                                      |
| Air emission                         | VOC from the process                                  | mg/kg-product     | 1.45   | 330 mg-VOC/kg-oil;                   |
|                                      | VOC from steam production                             | mg/kg-product     | 12.09  |                                      |
|                                      | VOC from electricity production                       | mg/kg-product     | 0.07   |                                      |

Table 9.

| <b>Cloth Inspection</b>            |   |                   |              |                                      |
|------------------------------------|---|-------------------|--------------|--------------------------------------|
|                                    |   | Unit              |              | Remark                               |
| Product specification              | Greige fabric weight                                      | g/m <sup>2</sup>  | 138.50       |                                      |
|                                    | Greige fabric width                                       | mm                | 1,625.00     |                                      |
|                                    | Weight per running-m                                      | g                 | 225.00       |                                      |
| Production time                    | Working hour/ year  | hr.               | 1,470.00     |                                      |
|                                    | working day/ year   | day               | 300.00       |                                      |
|                                    | working hour/ day   | hr.               | 4.90         |                                      |
| CK-3F/Kominami (3 X)               | speed   | m/min.            | 29.91        |                                      |
| SD-103/ Sunrise (2 X)              | speed   | m/min.            | 29.91        |                                      |
| <b>INPUT</b>                       |   |                   |              |                                      |
| Dry Finished Woven<br>Greige Goods |   | kg/year           | 2,967,750.00 |                                      |
|                                    |   | kg/day            | 9,892.50     |                                      |
|                                    |   | kg/hour           | 2,018.88     |                                      |
| Energy                             | Electrical energy   |                   |              | efficiency of diesel generator = 33% |
|                                    | electrical energy per kg product (from<br>public nets)    | kWh / kg-product  | 0.00         |                                      |
|                                    | electrical energy per kg product (In-<br>house generated) | kWh / kg-product  | 0.00         |                                      |
|                                    | Oil input for generator                                   | kg-oil/kg-product | 0.00         |                                      |
| <b>OUTPUT</b>                      |   |                   |              |                                      |
| Inspected Woven Greige<br>Goods    |   | kg/year           | 2,967,750.00 |                                      |
|                                    |   | kg/day            | 9,892.50     |                                      |
|                                    |   | kg/hour           | 2,018.88     |                                      |

Table 10.

| Packing, Baling                  |   |                   |           |  |
|----------------------------------|---|-------------------|-----------|--|
|                                  |   | Unit              |           | Remark   |
| Product specification            | Greige fabric weight                                  | g/m <sup>2</sup>  | 138.50    |  |
|                                  | Greige fabric width                                   | mm                | 1,625.00  |  |
|                                  | Weight per running-m                                  | g                 | 225.00    |  |
| Production time                  | Working hour/ year                                    | hr.               | 1,098.00  |  |
|                                  | working day/ year                                     | day               | 300.00    |  |
|                                  | working hour/ day                                     | hr.               | 3.66      |  |
| W-30/ Kominami (4 X)             | speed   | m/min.            | 52.75     |  |
| <b>INPUT</b>                     |   |                   |           |  |
| Inspected Woven Greige Goods     |   | kg/year           | 3,127,500 |  |
|                                  |   | kg/day            | 10,425.00 |  |
|                                  |   | kg/hour           | 2,848.36  |  |
| Energy                           | Electrical energy                                     |                   |           | Amount of electrical energy used at this step is so small that can be neglected. |
|                                  | electrical energy per kg product (from public nets)   | kWh / kg-product  | 0.00      |  |
|                                  | electrical energy per kg product (In-house generated) | kWh / kg-product  | 0.00      |  |
|                                  | Oil input for generator                               | kg-oil/kg-product | 0.00      |  |
| <b>OUTPUT</b>                    |   |                   |           |  |
| Packed, Baled Woven Greige Goods |   | kg/year           | 3,127,500 |  |
|                                  |   | kg/day            | 10,425.00 |  |
|                                  |   | kg/hour           | 2,848.36  |  |

Table II: SUMMARY INVENTORY RESULTS

| Processes                 | INPUT                               |                                 | INPUT                     |                           |                   |                           | OUTPUT               |                      |                     |              | Total Product<br>kg-product/hour |
|---------------------------|-------------------------------------|---------------------------------|---------------------------|---------------------------|-------------------|---------------------------|----------------------|----------------------|---------------------|--------------|----------------------------------|
|                           | Energy Consumption                  |                                 | Material Consumption      |                           | Water Consumption | Waste Water               | Water Emission       |                      | Air Emission        | Solid Waste  |                                  |
|                           | Electrical energy<br>kWh/kg-product | Thermal energy<br>MJ/kg-product | Chemicals<br>g/kg-product | Dye Stuff<br>g/kg-product | liter/kg-product  | Total<br>liter/kg-product | COD<br>mg/kg-product | BOD<br>mg/kg-product | VOC<br>g/kg-product | g/kg-product |                                  |
| Singeing                  | 0.81                                | 3.64                            |                           |                           |                   |                           |                      |                      | 1.96                |              | 942.14                           |
| Sizing                    |                                     |                                 |                           |                           |                   |                           |                      |                      |                     |              |                                  |
| Desizing+<br>Scouring     | 0.55                                | 2.27                            | 79.32                     |                           | 20.17             | 16.84                     | 8,975.79             | 4,142.67             | 31.04               |              | 942.14                           |
| Bleaching                 | 0.53                                | 2.15                            | 42.10                     |                           | 16.45             | 8.89                      | 4,116.49             | 1,538.13             | 28.89               |              | 942.14                           |
| Mercerising               | 0.65                                | 2.04                            | 565.34                    |                           | 25.18             | 16.10                     | 2,720.22             | 933.57               | 22.28               |              | 675.26                           |
| Dyeing<br>(continuous)    | 2.14                                | 8.49                            | 764.81                    | 7.15                      | 29.94             | 19.20                     | 3,244.80             | 1,113.60             | 86.73               |              | 810.20                           |
| Dyeing<br>(discontinuous) |                                     |                                 |                           |                           |                   |                           |                      |                      |                     |              |                                  |
| Wet Finishing             | 0.57                                | 2.31                            | 5.39                      |                           | 5.39              | 00                        |                      |                      | 2.05                |              | 742.68                           |
| Drying                    | 1.32                                | 5.94                            |                           |                           |                   |                           |                      |                      | 85.33               |              | 810.20                           |
| Dry finishing             | 0.21                                | 0.88                            |                           |                           |                   |                           |                      |                      | 13.60               |              | 1,079.97                         |
| Cloth Inspection          | 0.00                                |                                 |                           |                           |                   |                           |                      |                      | 0.00                |              | 2,018.88                         |
| Printing                  |                                     |                                 |                           |                           |                   |                           |                      |                      |                     |              |                                  |
| Packing, Baling           | 0.00                                |                                 |                           |                           |                   |                           |                      |                      |                     |              | 2,848.36                         |
| Other Purposes            |                                     |                                 |                           |                           | 200.37            | 135.97                    |                      |                      |                     |              |                                  |
| <b>TOTAL</b>              | <b>6.78</b>                         | <b>27.73</b>                    | <b>1,456.96</b>           | <b>7.15</b>               | <b>297.50</b>     | <b>197.00</b>             | <b>19,057.29</b>     | <b>7,727.93</b>      | <b>271.88</b>       |              |                                  |

Table 1.

| Singeing + Desizing                 |                                      |                    |              |   |
|-------------------------------------|--------------------------------------|--------------------|--------------|---|
|                                     |                                      | Unit               |              | Remark  |
| Product specification               | Greige fabric weight                 | g/m <sup>2</sup>   | 220.00       |   |
|                                     | Greige fabric width                  | mm                 | 1,600.00     |   |
|                                     | Weight per running-m                 | g                  | 352.00       |   |
| Production time                     | Working hour/ year                   | hr.                | 2,880.00     |   |
|                                     | working day/ year                    | day                | 240.00       |   |
|                                     | working hour/ day                    | hr.                | 12.00        |   |
| Voller Volder                       | speed                                | m/min.             | 45.14        | singeing speed  |
| <b>INPUT</b>                        |                                      |                    |              |   |
| Woven Greige Goods                  |                                      | kg/year            | 2,745,600.00 |   |
|                                     |                                      | kg/day             | 11,440.00    |   |
|                                     |                                      | kg/hour            | 953.33       |   |
| Energy                              | Electrical energy                    |                    |              |   |
|                                     | electrical energy per kg product     | kWh / kg-product   | 0.03         |   |
|                                     | thermal energy                       |                    |              |   |
|                                     | kg-thermal energy carrier/kg-product | kg/kg-product      | 0.01         | Natural gas is used as energy carrier for singeing<br>Hu natural gas in MJ/kg = 46.00 |
|                                     | thermal energy per kg product        | MJ/kg-product      | 0.32         |   |
| Chemical consumption :<br>Desizing  | Enzyme                               | g/kg-product       | 3.64         |   |
| Water : Desizing                    |                                      | liter / kg-product | 0.80         |   |
| <b>OUTPUT</b>                       |                                      |                    |              |   |
| Singed + Desized Woven Greige Goods |                                      | kg/year            | 2,745,600.00 |   |
|                                     |                                      | kg/day             | 11,440.00    |   |
|                                     |                                      | kg/hour            | 953.33       |   |
| Air emission                        | VOC                                  | mg/kg-product      | 33.46        | VOC emitted by burning natural gas, 380 mg-VOC/m <sup>3</sup> natural gas             |



Table 2.

| <b>Sizing</b>                        |                                  |                  |               |  |
|--------------------------------------|----------------------------------|------------------|---------------|--|
|                                      |                                  | Unit             |               | Remark   |
| Product specification                | Greige fabric weight             | g/m <sup>2</sup> | 220.00        |  |
|                                      | Greige fabric width              | mm               | 1,600.00      |  |
|                                      | Weight per running-m             | g                | 352.00        |  |
| Production time (West point)         | Working hour/ year               | hr.              | 6,912.00      |  |
|                                      | working day/ year                | day              | 288.00        |  |
|                                      | working hour/ day                | hr.              | 24.00         |  |
| Production time (Sucker)             | Working hour/ year               | hr.              | 1,920.00      |  |
|                                      | working day/ year                | day              | 240.00        |  |
|                                      | working hour/ day                | hr.              | 8.00          |  |
| West point                           | speed                            | m/min.           | 9.40          |  |
| Sucker                               | speed                            | m/min.           | 33.85         |  |
| <b>INPUT</b>                         |                                  |                  |               |  |
| Singed + Desized Woven Greige Goods  |                                  | kg/year          | 2,745,600.00  |  |
|                                      |                                  | kg/day           | 10,486.67     |  |
|                                      |                                  | kg/hour          | 913.61        |  |
| Energy                               | Electrical energy                |                  |               |  |
|                                      | electrical energy per kg product | kWh / kg-product | 0.03          | Thermal energy for the production of steam; coal is used for steam production<br>Hu coal = 29.30 MJ/kg |
|                                      | thermal energy                   |                  |               |  |
| kg-thermal energy carrier/kg-product | kg/kg-product                    | 0.19             |               |  |
|                                      | thermal energy per kg product    | MJ/kg-product    | 0.01          |  |
| Water                                | West point                       | liter/kg-product | 0.4           |  |
|                                      | Sucker                           | liter/kg-product | 0.7           |  |
| Chemical input                       | Sizing                           |                  |               |  |
|                                      | Starch                           | g/kg-product     | 90.00         |  |
|                                      | PVA                              | g/kg-product     | Not available |  |
|                                      | CMC                              | g/kg-product     | Not available |  |
|                                      | Acrylic                          | g/kg-product     | Not available |  |

Cont. Table 2.

|                             |     | Unit             |                | Remark  |
|-----------------------------|-----|------------------|----------------|---|
| <b>OUTPUT</b>               |     |                  |                |   |
| Sized Woven<br>Greige Goods |     | kg/year          | 2,745,600.00   |   |
|                             |     | kg/day           | 10,486.67      |   |
|                             |     | kg/hour          | 913.61         |   |
| Waste Water                 |     | liter/kg-product | 0.06           |   |
| Water emission              | BOD | mg/kg-product    | (see Table 12) | Only total BOD from the factory is available    |
|                             | COD | mg/kg-product    | (see Table 12) | Only total COD from the factory is available    |
| Air emission                | VOC | mg/kg-product    | 0.10           | 0.50g-VOC/kg-coal; Efficiency of boiler = 92.5% |

Table 3.

| Bleaching + Scouring        |                                      |                  |              |        |
|-----------------------------|--------------------------------------|------------------|--------------|--------|
|                             |                                      | Unit             |              | Remark |
| Product specification       | Greige fabric weight                 | g/m <sup>2</sup> | 220.00       |        |
|                             | Greige fabric width                  | mm               | 1,600.00     |        |
|                             | Weight per running-m                 | g                | 352.00       |        |
| Production time             | Working hour/ year                   | hr.              | 3,840.00     |        |
|                             | working day/ year                    | day              | 240.00       |        |
|                             | working hour/ day                    | hr.              | 16.00        |        |
| Kuster range                | speed                                | m/min.           | 17.36        |        |
| Jigs                        | speed                                | m/min.           | 17.36        |        |
| <b>INPUT</b>                |                                      |                  |              |        |
| Sized Woven<br>Greige Goods |                                      | kg/year          | 2,816,000.00 |        |
|                             |                                      | kg/day           | 11,733.33    |        |
|                             |                                      | kg/hour          | 733.33       |        |
| Energy                      | Electrical energy                    |                  |              |        |
|                             | electrical energy per kg product     | kWh / kg-product | 0.05         |        |
|                             | thermal energy                       |                  |              |        |
|                             | kg-thermal energy carrier/kg-product | kg/kg-product    | 0.58         |        |
|                             | thermal energy per kg product        | MJ/kg-product    | 16.96        |        |
| Water                       | Kuster range                         | liter/kg-product | 13.75        |        |
|                             | Jigs                                 | liter/kg-product | 13.75        |        |
| Chemical inputs             | Bleaching                            |                  |              |        |
|                             | H <sub>2</sub> O <sub>2</sub>        | g/kg-product     | 0.01         |        |
|                             | NaOH 48 Be                           | g/kg-product     | 0.01         |        |
|                             | Stabiliser                           | g/kg-product     | 2.00         |        |
|                             | Scouring                             |                  |              |        |
|                             | Leonil                               | g/kg-product     | 1.40         |        |
|                             | Wetting agents                       | g/kg-product     | 13.30        |        |
|                             | Acetic acid                          | g/kg-product     | 4.70         |        |
| HCl                         | g/kg-product                         | 2.70             |              |        |

Cont. Table 3.

|  |     | Unit             |                | Remark                                       |
|--|-----|------------------|----------------|--|
| <b>OUTPUT</b>  |     |                  |                |  |
| <b>Bleached +<br/>Scoured Woven<br/>Greige Goods</b> |     | kg/year          | 2,816,000.00   |  |
|  |     | kg/day           | 11,733.33      |  |
|  |     | kg/hour          | 733.33         |  |
| Waste Water  |     | liter/kg-product | 19.25          |  |
| Water emission                                       | BOD | mg/kg-product    | (see Table 12) | Only total BOD from the factory is available |
|  | COD | mg/kg-product    | (see Table 12) | Only total COD from the factory is available |
| Air emission   | VOC | mg/kg-product    | 289.50         |  |

Table 4.

| Mercerising                           |   |                  |            |        |
|---------------------------------------|---|------------------|------------|--------|
|                                       |   | Unit             |            | Remark |
| Product specification                 | Greige fabric weight                                  | g/m <sup>2</sup> | 220.00     |        |
|                                       | Greige fabric width                                   | mm               | 1,600.00   |        |
|                                       | Weight per running-m                                  | g                | 352.00     |        |
| Production time                       | Working hour/ year                                    | hr.              | 6,912.00   |        |
|                                       | working day/ year                                     | day              | 288.00     |        |
|                                       | working hour/ day                                     | hr.              | 24.00      |        |
| Klein Wefers                          | speed   | m/min.           | 2.22       |        |
| <b>INPUT</b>                          |   |                  |            |        |
| Bleached + Scoured Woven Greige Goods |   | kg/year          | 323,840.00 |        |
|                                       |   | kg/day           | 1,124.44   |        |
|                                       |   | kg/hour          | 46.85      |        |
| Energy                                | Electrical energy<br>electrical energy per kg product | kWh / kg-product | 0.65       |        |
| Water                                 | Maneklal Beningers                                    | liter/kg-product | 25.00      |        |
| Chemical input                        | NaOH 48 Be  | g/kg-product     | 331.65     |        |
| <b>OUTPUT</b>                         |   |                  |            |        |
| Mercerised Woven Greige Goods         |   | kg/year          | 323,840.00 |        |
|                                       |   | kg/day           | 1,124.44   |        |
|                                       |   | kg/hour          | 46.85      |        |

Table 5.

| Dyeing (Continuous)                        |                                      |                  |              |  |
|--|--------------------------------------|------------------|--------------|--|
|  |                                      | Unit             |              | Remark   |
| Product specification                      | Greige fabric weight                 | g/m <sup>2</sup> | 220.00       |  |
|  | Greige fabric width                  | mm               | 1,600.00     |  |
|  | Weight per running-m                 | g                | 352.00       |  |
| Production time                            | Working hour/ year                   | hr.              | 5,760.00     |  |
|  | working day/ year                    | day              | 240.00       |  |
|  | working hour/ day                    | hr.              | 24.00        |  |
| Pad-dryer                                  | speed                                | m/min.           | 16.67        |  |
| Hot flue (with padding)                    | speed                                | m/min.           | 16.67        |  |
| Padding                                    | speed                                | m/min.           | 16.67        |  |
| <b>INPUT</b>                               |                                      |                  |              |  |
| Mercerised/ Bleached<br>Woven Greige Goods |                                      | kg/year          | 2,027,520.00 |  |
|  |                                      | kg/day           | 8,448.00     |  |
|  |                                      | kg/hour          | 352.00       |  |
| Energy                                     | Electrical energy                    | kWh / kg-product | 0.41         | Thermal energy for the production of steam;<br>coal is used as energy carrier ;<br>Efficiency of boiler = 92.5% ;Hu coal = 29.30 MJ/kg |
|  | electrical energy per kg product     |                  |              |  |
|  | thermal energy                       |                  |              |  |
|  | kg-thermal energy carrier/kg-product | kg/kg-product    | 0.23         |  |
|  | thermal energy per kg product        | MJ/kg-product    | 6.79         |  |
| Water                                      | Flow dyer (with padding)             | liter/kg-product | 30.00        |  |

Cont. Table 5.

|                         |                   | Unit             |                | Remark                                       |
|-------------------------|-------------------|------------------|----------------|--|
| Chemical inputs         | Acetic acid       | g/kg-product     | 13.00          |  |
|                         | Binder FKLm       | g/kg-product     | 1.80           |  |
|                         | Catalyst LCP      | g/kg-product     | 1.50           |  |
|                         | Sodium sulphate   | g/kg-product     | 50.60          |  |
|                         | NaCl              | g/kg-product     | 7.40           |  |
|                         | Soda ash          | g/kg-product     | 10.90          |  |
|                         | NaOH              | g/kg-product     | 91.40          |  |
|                         | Sodium silicate   | g/kg-product     | 17.20          |  |
|                         | Urea              | g/kg-product     | 9.50           |  |
|                         | Hydrogen peroxide | g/kg-product     | 47.30          |  |
|                         | Stabiliser        | g/kg-product     | 4.40           |  |
|                         | Wetting agent     | g/kg-product     | 37.00          |  |
|                         | Hydrogen sulphide | g/kg-product     | 22.20          |  |
| Sodium sulphide         | g/kg-product      | 3.80             |                |  |
| Softening               | g/kg-product      | 1.80             |                |  |
| Dyes                    | Vats              | g/kg-product     | 6.51           |  |
|                         | Reactive          | g/kg-product     | 71.91          |  |
|                         | Sulphate          | g/kg-product     | 8.58           |  |
|                         | Pigment           | g/kg-product     | 2.66           |  |
| <b>OUTPUT</b>           |                   |                  |                |  |
| Dyed Woven Greige Goods |                   | kg/year          | 2,027,520.00   |  |
|                         |                   | kg/day           | 8,448.00       |  |
|                         |                   | kg/hour          | 352.00         |  |
| Waste Water             |                   | liter/kg-product | 22.50          |  |
| Water emission          | BOD               | mg/kg-product    | (see Table 12) | Only total BOD from the factory is available |
|                         | COD               | mg/kg-product    | (see Table 12) | Only total COD from the factory is available |
| Air emission            | VOC               | mg/kg-product    | 115.80         | 0.50g-VOC/kg-coal;                           |

Table 6.

| Dyeing (Discontinuous)                     |                                      |                  |              |  |
|--|--------------------------------------|------------------|--------------|--|
|  |                                      | Unit             |              | Remark   |
| Product specification                      | Greige fabric weight                 | g/m <sup>2</sup> | 220.00       |  |
|  | Greige fabric width                  | mm               | 1,600.00     |  |
|  | Weight per running-m                 | g                | 352.00       |  |
| Production time                            | Working hour/ year                   | hr.              | 5,760.00     |  |
|  | working day/ year                    | day              | 240.00       |  |
|  | working hour/ day                    | hr.              | 24.00        |  |
| Jigs                                       | speed                                | m/min.           | 11.11        |  |
| Tihes                                      | speed                                | m/min.           | 11.11        |  |
| Cone dyeing                                | speed                                | m/min.           | 11.11        |  |
| <b>INPUT</b>                               |                                      |                  |              |  |
| Mercerised/ Bleached<br>Woven Greige Goods |                                      | kg/year          | 1,351,680.00 |  |
|  |                                      | kg/day           | 5,632.00     |  |
|  |                                      | kg/hour          | 234.67       |  |
| Energy                                     | Electrical energy                    | kWh / kg-product | 5.95         | Thermal energy for the production of steam;<br>coal is used as energy carrier ;<br>Efficiency of boiler = 92.5% ;Hu coal = 29.30 MJ/kg |
|  | electrical energy per kg product     |                  |              |  |
|  | thermal energy                       | kg/kg-product    | 0.15         |  |
|  | kg-thermal energy carrier/kg-product | MJ/kg-product    | 4.52         |  |
|  | thermal energy per kg product        |                  |              |  |
| Water                                      | Jigs                                 | liter/kg-product | 24.00        |  |
|  | Tihes                                | liter/kg-product | 24.00        |  |
|  | Cone dyeing                          | liter/kg-product | 167.00       |  |



Cont. Table 6.

|                         |                   | Unit             |                | Remark                                       |
|-------------------------|-------------------|------------------|----------------|--|
| Chemical inputs         | Acetic acid       | g/kg-product     | 8.70           |  |
|                         | Binder FKLM       | g/kg-product     | 1.20           |  |
|                         | Catalyst LCP      | g/kg-product     | 1.00           |  |
|                         | Sodium sulphate   | g/kg-product     | 33.70          |  |
|                         | NaCl              | g/kg-product     | 4.90           |  |
|                         | Soda ash          | g/kg-product     | 7.30           |  |
|                         | NaOH              | g/kg-product     | 61.00          |  |
|                         | Sodium silicate   | g/kg-product     | 11.40          |  |
|                         | Urea              | g/kg-product     | 6.30           |  |
|                         | Hydrogen peroxide | g/kg-product     | 31.60          |  |
|                         | Stabiliser        | g/kg-product     | 3.00           |  |
|                         | Wetting agent     | g/kg-product     | 24.70          |  |
|                         | Hydrogen sulphide | g/kg-product     | 14.80          |  |
|                         | Sodium sulphide   | g/kg-product     | 2.60           |  |
| Softening               | g/kg-product      | 1.20             |                |  |
| Dyes                    | Vats              | g/kg-product     | 4.34           |  |
|                         | Reactive          | g/kg-product     | 47.94          |  |
|                         | Sulphate          | g/kg-product     | 5.72           |  |
|                         | Pigment           | g/kg-product     | 1.78           |  |
| <b>OUTPUT</b>           |                   |                  |                |  |
| Dyed Woven Greige Goods |                   | kg/year          | 1,351,680.00   |  |
|                         |                   | kg/day           | 5,632.00       |  |
|                         |                   | kg/hour          | 234.67         |  |
| Waste Water             | Jigs              | liter/kg-product | 24.00          |  |
|                         | Tihes             | liter/kg-product | 24.00          |  |
|                         | Cone dyeing       | liter/kg-product | 125.00         |  |
| Water emission          | BOD               | mg/kg-product    | (see Table 12) | Only total BOD from the factory is available |
|                         | COD               | mg/kg-product    | (see Table 12) | Only total COD from the factory is available |
| Air emission            | VOC               | mg/kg-product    | 80.00          | 0.50g-VOC/kg-coal;                           |

Table 7.

| Wet Finishing + Drying                  |                                      |                  |                |  |
|---|--------------------------------------|------------------|----------------|--|
|   |                                      | Unit             |                | Remark   |
| Product specification                   | Greige fabric weight                 | g/m <sup>2</sup> | 220.00         |  |
|   | Greige fabric width                  | mm               | 1,600.00       |  |
|   | Weight per running-m                 | g                | 352.00         |  |
| Production time                         | Working hour/ year                   | hr.              | 7,392.00       |  |
|   | working day/ year                    | day              | 336.00         |  |
|   | working hour/ day                    | hr.              | 22.00          |  |
| Stenter                                 | speed                                | m/min.           | 27.06          |  |
| <b>INPUT</b>                            |                                      |                  |                |  |
| Dyed Woven Greige Goods                 |                                      | kg/year          | 4,224,000.00   |  |
|   |                                      | kg/day           | 12,571.43      |  |
|   |                                      | kg/hour          | 571.43         |  |
| Energy                                  | Electrical energy                    | kWh / kg-product | 0.06           | Thermal energy used for the production of steam is coal;<br>Efficiency of boiler = 92.5%;<br>Hu coal = 29.30 MJ/kg |
|   | electrical energy per kg product     |                  |                |  |
|   | thermal energy                       | kg/kg-product    | 0.77           |  |
|   | kg-thermal energy carrier/kg-product | MJ/kg-product    | 22.62          |  |
|   | thermal energy per kg product        |                  |                |  |
| Water                                   |                                      | liter/kg-product | 0.02           |  |
| <b>OUTPUT</b>                           |                                      |                  |                |  |
| Wet Finished + Dried Woven Greige Goods |                                      | kg/year          | 4,224,000.00   |  |
|   |                                      | kg/day           | 12,571.43      |  |
|   |                                      | kg/hour          | 571.43         |  |
| Waste Water                             |                                      | liter/kg-product | 0.39           |  |
| Water emission                          | BOD                                  | mg/kg-product    | (see Table 12) |  |
|   | COD                                  | mg/kg-product    | (see Table 12) |  |
| Air emission                            | VOC                                  | mg/kg-product    | 103.93         | 0.50g-VOC/kg-coal; 0.34g-VOC/kg-lignite  |

Table 8.

| Dry finishing                              |   |                  |              |        |
|--|---|------------------|--------------|--------|
|  |   | Unit             |              | Remark |
| Product specification                      | Greige fabric weight                                  | g/m <sup>2</sup> | 220.00       |        |
|  | Greige fabric width                                   | mm               | 1,600.00     |        |
|  | Weight per running-m                                  | g                | 352.00       |        |
| Production time                            | Working hour/ year                                    | hr.              | 7,392.00     |        |
|  | working day/ year                                     | day              | 336.00       |        |
|  | working hour/ day                                     | hr.              | 22.00        |        |
| Saniforizing                               | speed   | m/min.           | 24.80        |        |
| Raising                                    | speed   | m/min.           | 24.80        |        |
| Coating                                    | speed   | m/min.           | 24.80        |        |
| <b>INPUT</b>                               |   |                  |              |        |
| Wet Finished + Dried<br>Woven Greige Goods |   | kg/year          | 3,872,000.00 |        |
|  |   | kg/day           | 11,523.81    |        |
|  |   | kg/hour          | 523.81       |        |
| Energy                                     | Electrical energy<br>electrical energy per kg product | kWh / kg-product | 0.16         |        |
| <b>OUTPUT</b>                              |   |                  |              |        |
| Dry finished Woven<br>Greige Goods         |   | kg/year          | 3,872,000.00 |        |
|  |   | kg/day           | 11,523.81    |        |
|  |   | kg/hour          | 523.81       |        |

Table 9.

| Cloth Inspection                |   |                  |              |        |
|---------------------------------|---|------------------|--------------|--------|
|                                 |   | Unit             |              | Remark |
| Product specification           | Greige fabric weight                                  | g/m <sup>2</sup> | 220.00       |        |
|                                 | Greige fabric width                                   | mm               | 1,6000.00    |        |
|                                 | Weight per running-m                                  | g                | 352.00       |        |
| Production time                 | Working hour/ year                                    | hr.              | 2,160.00     |        |
|                                 | working day/ year                                     | day              | 240.00       |        |
|                                 | working hour/ day                                     | hr.              | 9.00         |        |
| Insp., Machines                 | speed   | m/min.           | 73.30        |        |
| <b>INPUT</b>                    |   |                  |              |        |
| Dry Finished Woven Greige Goods |   | kg/year          | 3,344,000.00 |        |
|                                 |   | kg/day           | 13,933.33    |        |
|                                 |   | kg/hour          | 1,548.15     |        |
| Energy                          | Electrical energy<br>electrical energy per kg product | kWh / kg-product | 0.07         |        |
| <b>OUTPUT</b>                   |   |                  |              |        |
| Inspected Woven Greige Goods    |   | kg/year          | 3,344,000.00 |        |
|                                 |   | kg/day           | 13,933.33    |        |
|                                 |   | kg/hour          | 1,548.15     |        |

Table 10.

| <b>Packing, Baling</b>           |                      |                  |              |        |
|----------------------------------|----------------------|------------------|--------------|--------|
|                                  |                      | Unit             |              | Remark |
| Product specification            | Greige fabric weight | g/m <sup>2</sup> | 220.00       |        |
|                                  | Greige fabric width  | mm               | 1,600.00     |        |
|                                  | Weight per running-m | g                | 352.00       |        |
| Production time                  | Working hour/ year   | hr.              | 2,160.00     |        |
|                                  | working day/ year    | day              | 240.00       |        |
|                                  | working hour/ day    | hr.              | 9.00         |        |
| <b>INPUT</b>                     |                      |                  |              |        |
| Inspected Woven Greige Goods     |                      | kg/year          | 3,344,000.00 |        |
|                                  |                      | kg/day           | 13,933.33    |        |
|                                  |                      | kg/hour          | 1,548.15     |        |
| <b>OUTPUT</b>                    |                      |                  |              |        |
| Packed, Baled Woven Greige Goods |                      | kg/year          | 3,344,000.00 |        |
|                                  |                      | kg/day           | 13,933.33    |        |
|                                  |                      | kg/hour          | 1,548.15     |        |

Table 11: SUMMARY INVENTORY RESULTS

| Processes              | INPUT                            |                              |                        |                        | OUTPUT            |                        |                   |                   |                   |              |                 |
|------------------------|----------------------------------|------------------------------|------------------------|------------------------|-------------------|------------------------|-------------------|-------------------|-------------------|--------------|-----------------|
|                        | Energy Consumption               |                              | Material Consumption   |                        | Water Consumption | Waste Water            | Water Emission    |                   | Air Emission      | Solid Waste  | Total Product   |
|                        | Electrical energy kWh/kg-product | Thermal energy MJ/kg-product | Chemicals g/kg-product | Dye Stuff g/kg-product | liter/kg-product  | Total liter/kg-product | COD mg/kg-product | BOD mg/kg-product | VOC mg/kg-product | g/kg-product | kg-product/hour |
| Singeing + Desizing    | 0.03                             | 0.30                         | 3.64                   |                        | 0.80              |                        |                   |                   | 33.46             |              | 953.33          |
| Sizing                 | 0.03                             | 0.01                         | 87.41                  |                        | 1.10              | 0.06                   |                   |                   | 96.50             |              | 913.61          |
| Bleaching + Scouring   | 0.05                             | 16.96                        | 24.08                  |                        | 27.50             | 19.25                  |                   |                   | 289.50            |              | 733.33          |
| Mercerising            | 0.65                             |                              | 331.65                 |                        |                   |                        |                   |                   |                   |              | 46.85           |
| Dyeing (continuous)    | 0.41                             | 6.79                         | 319.90                 | 89.67                  | 30.00             | 22.50                  |                   |                   | 115.80            |              | 352.00          |
| Dyeing (discontinuous) | 5.95                             | 4.52                         | 213.27                 | 59.78                  | 215.00            | 173.00                 |                   |                   | 77.20             |              | 234.67          |
| Wet Finishing + Drying | 0.06                             | 22.62                        |                        |                        |                   |                        |                   |                   | 386.00            |              | 571.43          |
| Dry finishing          | 0.16                             |                              |                        |                        |                   |                        |                   |                   |                   |              | 523.81          |
| Cloth Inspection       | 0.01                             |                              |                        |                        |                   |                        |                   |                   |                   |              |                 |
| Printing               |                                  |                              |                        |                        |                   |                        |                   |                   |                   |              | 1,548.15        |
| Packing, Baling        |                                  |                              |                        |                        |                   |                        |                   |                   |                   |              | 1,548.15        |
| Other Purposes         |                                  |                              |                        |                        |                   |                        |                   |                   |                   |              |                 |
| <b>TOTAL</b>           | <b>7.36</b>                      | <b>51.20</b>                 | <b>979.95</b>          | <b>149.44</b>          | <b>274.40</b>     | <b>214.84</b>          | <b>239,608.21</b> | <b>22,857.07</b>  | <b>998.46</b>     |              |                 |



# **Annexe 5**

Social Data Analysis

Table 1.

| Questionnaire  | conv.#   | Occupational Health / Safety   | International Labor Organization (ILO) Convention | Fully | Partially | None | conv.#             | Social Accountability R000 <<SA/R000>>  | Fully | Partially | None |
|--|--|--|---|-------|-----------|------|--------------------|---|-------|-----------|------|
| 1. Are issues on health and safety reported through a health and safety focal point? | 155 A.1.   | Each member shall formulate implement and periodically review a coherent national policy on occupational safety / health and the working environment.  |   | 1     | 0         | 0    | 6.1 - SA R000 3.1. | The company, bearing in mind the prevailing knowledge of the industries and of any specific hazards, shall provide a safe and health working environment and shall take adequate steps to prevent accident and injury to health arising out of associated with or occurring in the course of work, by minimizing, so far as is reasonably predictable, the causes of hazards inherent in the working environment. | 1     | 0         | 0    |
| 2. If "Yes", how is the information used?  | 161.<br>161.5.<br>161.5.a.<br>161.5.b.<br>161.5.c.<br>161.5.d.<br>161.5.e.<br>161.5.f.<br>161.5.g.<br>161.5.h.<br>161.5.i.<br>161.5.j.<br>161.5.k. | <p><b>161. Functions</b></p> <p>161.5. Occupational health services shall have the following functions:</p> <p>161.5.a. identification and assessment of the risk from health hazards</p> <p>161.5.b. surveillance of the factors in the working environment and working practices which may affect workers' health; including sanitary installations, canteens and housing where these facilities are provided by the employer;</p> <p>161.5.c. advice on planning and organization of work, including the design of workplaces, on the choice, maintenance and condition of machinery and equipment and substance used in work;</p> <p>161.5.d. participation in the development of programs for the: improvement of working practices well as testing and evaluation of health aspects of new equipment</p> <p>161.5.e. advice on occupational health, safety and hygiene and on ergonomics and individual and collective protective equipment</p> <p>161.5.f. surveillance of workers' health in relation to work;</p> <p>161.5.g. contribution to measures of vocational rehabilitation;</p> <p>161.5.h. collaboration in providing information, training and education in the fields of occupational health and hygiene and ergonomics;</p> <p>161.5.i. organizing of first aid and emergency treatment;</p> <p>161.5.k. participation in analysis of occupational accidents and</p> |   | 1     | 0         | 0    | 6.1 - SA R000 3.2. | The company shall appoint a senior management representative responsible for the health and safety of all personnel, and accountable for the implementation of health and safety element of this standards.   | 1     | 0         | 0    |



Table 1. Cont.

| Questionnaire  | conv.#              | International Labor Organization (ILO) Convention  | Fully | Partially | None | conv.#             | Social Accountability 8000 <<SA8000>>  | Fully | Partially | None |
|--|---------------------|--|-------|-----------|------|--------------------|--|-------|-----------|------|
| 3 Are hourly and temporary workers also covered?   | 161.13.             | All workers shall be <i>informed of health hazards involved in their work.</i>   | 1     | 0         | 0    |                    | SA 800 ratified convention N°: 161 without denunciation  | 1     | 0         | 0    |
| 4 Is there permanent health and safety training  | 155.3.c<br>155.19.d | <i>training, including necessary further training, qualifications and motivations of persons involved, in one capacity or another, in the achievement of adequate levels of safety and health;</i><br><i>workers and their representative in the undertaking are given appropriate training in occupational safety and health;</i>   | 1     | 0         | 0    | 6.1 - SA 8000 3.3. | The company shall ensure that all personnel receive regular and recorded health and safety training, and that such training is repeated for new and reassigned personnel | 1     | 0         | 0    |
| 5 Are first aid, fire prevention, cleaning, fighting, building inspection, health and safety provisions provided by the company? | 153.16.3<br>155.18. | <i>Employers shall be required to provide, where necessary, adequate protective clothing and protective equipment to prevent, so far as reasonably practicable, risk of accident or of adverse effects on health.</i><br><i>Employers shall be required to provide, where necessary, for measures to deal with emergencies and accidents including adequate first-aid arrangements</i> | 1     | 0         | 0    | 6.2.1              | Adequate first aid supplies are available and trained first aid personnel are available on site.   | 1     | 0         | 0    |
| 6 Does the enterprise provide protective gear against dust, airborne particles and noise?  | 148.7.1.            | Workers shall be <i>required to comply with safety procedures</i> relating to the <i>prevention and control of, and protection against, occupational hazards due to air pollution, noise and vibration</i> in the working environment.   | 1     | 0         | 0    | 6.2.g              | Protective gear is available free of charge and is in use throughout the facility.   | 1     | 0         | 0    |

Table 1. Cont.

| Questionnaire   | conv.#               | International Labor Organization (ILO) Convention   | Fully | Partially | None | conv.# | Social Accountability 8000 <<SA8000>>   | Fully | Partially | None |
|---|----------------------|---|-------|-----------|------|--------|---|-------|-----------|------|
| 7 Does the company provide gears to workers handling and exposed to chemicals?  | 170.13.1             | <p><i>Employers shall make an assessment of the risks arising from the use of chemicals at work and shall protect workers against such risks by appropriate means:</i></p> <p>170.13.1.a. <i>the choice of chemicals that eliminate or minimize the risk;</i></p> <p>170.13.1.b. <i>the choice of technology that eliminates or minimize the risk;</i></p> <p>170.13.1.c. <i>the use of adequate engineering control measures;</i></p> <p>170.13.1.d. <i>the adoption of working systems and practice that eliminate or minimize the risk;</i></p> <p>170.13.1.e. <i>the adoption of adequate occupational hygiene measures where recourse to the above measures does not suffice.</i></p> <p>170.13.1.f. <i>the provision and proper maintenance of personal protective equipment and clothing at no cost to the worker, and the implementation of measures to ensure their use.</i></p> | 1     | 0         | 0    |        | SA8000 ratified the Convention No. 170 without denunciations.   | 1     | 0         | 0    |
| 8 Is it mandatory to wear or operate protective gear during operation?  | 170.17.1<br>170.17.2 | <p>170.17.1. <i>Workers shall co-operate as closely as possible with their employers in the discharge by the employers of their responsibilities and comply with all procedures and practices relating to safety in the use of chemicals at work.</i></p> <p>170.17.2. <i>Workers shall take all responsible steps to eliminate or minimize risk to themselves and to others from the use of chemicals at work.</i></p>   | 1     | 0         | 0    |        | SA 800 ratified convention N°. 170 without denunciation   | 1     | 0         | 0    |
| 9 Do you keep track of the number of incidents of:<br>a. accident<br>b. disease and infections; and<br>c. exposure to hazardous / toxic chemicals |                      |   | 0     | 0         | 1    | 6.2.j  | Medically competent personnel can be reached in case of emergencies and employees are trained to contact appropriate medical and emergency service providers. | 1     | 0         | 0    |

Table 1. Cont.

| Questionnaire   | conv.#  | International Labor Organization (ILO) Convention   | Fully | Partially | None | conv.# | Social Accountability 8000 <<SA8000>>                   | Fully | Partially | None |
|---|---|---|-------|-----------|------|--------|---|-------|-----------|------|
| 10 When you receive a new chemicals to be used to the specification of your foreign client, do you have training and educate your staff on procedures for safe handling and dispose of the client?  | 170.15.a.<br>170.15.b.<br>170.15.c.<br>170.15.d.  | <i>inform the workers of the hazards associated with exposure to chemicals used at the workplace;</i><br><i>instruct the workers how to obtain and use the information specific to the workplace, as a basis for the preparation of instruction to workers, which should be written safety data sheet;</i><br><i>use the chemical safety data sheet along with information specific to the workplace;</i><br><i>train the workers on a continuing basis in the practices and procedures to be followed for safety in the use of chemicals at work.</i>  | 1     | 0         | 0    |        | SA 800 ratified convention N°. 170 without denunciation | 1     | 0         | 0    |
| 11 Are all of your workers covered under workers compensation?  | 17.1.<br>17.5.  | <i>Workmen who suffer personal injury due to industrial accident, or their dependent shall be compensated</i><br><i>The compensation payable to the injured workman, or his dependents, where permanent incapacity or death results from the injury, shall be in the form of periodical payment wholly or partial payment in a lump sum.</i>  | 1     | 0         | 0    |        | SA 800 ratified convention N°. 17 without denunciation  | 1     | 0         | 0    |
| 12 What internal mechanism do you have to set up your own safety and health procedures - particularly in the context of having to meet foreign standards recognized and prescribed by your clients? |   |   | 0     | 0         | 1    |        |   | 0     | 0         | 1    |
| 13 What requirements, if any, do you have for workers to access a doctor or nurse, free of charge, for work related health examination?   | 130.9.<br>130.13.<br>130.13.a.<br>130.13.b.<br>130.13.c.<br>130.13.d.<br>130.13.e.<br>130.13.f. | <i>The medical care shall be afforded with a view to maintaining, restoring or improving the health of the person protected and his ability to work and to attend to his personal needs.</i><br><i>The medical care shall comprise at least:</i><br><i>general practitioner care including domiciliary visiting,</i><br><i>specialist care at hospital for in-patients and out-patients, and such specialist care as may be available outside hospitals;</i><br><i>the necessary pharmaceutical supplies on prescription by medical or other qualified practitioners;</i><br><i>hospitalization where necessary</i><br><i>dental care, as prescribed;</i><br><i>medical rehabilitation, including the supply, maintenance and renewal of prosthetic and orthopedic appliances, as prescribed.</i> | 1     | 0         | 0    |        | SA 800 ratified convention N°. 130 without denunciation | 1     | 0         | 0    |

Table 1. Cont.

| Questionnaire  | conv.#   | International Labor Organization (I.L.O) Convention  | Fully | Partially | None | conv.#            | Social Accountability 8000 <SA8000>   | Fully | Partially | None |
|--|--|--|-------|-----------|------|-------------------|---|-------|-----------|------|
| 14 When a worker is injured, is there a rehabilitation program which he/she can participate sponsored by the employer? | 159.2<br>159.3<br>159.4                                      | <i>Each Member shall practice and possibilities, formulate, implement and periodically review a "national policy" on vocational rehabilitation and employment of disable persons</i><br>The said policy shall aim at ensuring that appropriate vocational rehabilitation measures are made available to all categories of disabled persons and at promotion employment opportunities for disable persons in the open labor market.<br>The said policy shall be based on the principle of equal opportunity between disabled workers and workers generally.   | 1     | 0         | 0    |                   | The company shall respect the principles of I.L.O Convention 159 (Vocational Rehabilitation and Employment /Disabled Person)    | 1     | 0         | 0    |
| 15 Do you have a system for monitoring air pollution, noise, and vibration?  | 148.8<br>148.9<br>148.9.a<br>148.9.b                         | The competent authority shall establish criteria for determining the hazards of exposure to air pollution, noise and vibration in the working environment and, shall specify exposure limits on the basis of these criteria.<br>The working environment shall be kept free from any hazard due to air pollution, noise or vibration:<br>by technical measures applied to new plant or processes in design or installation, or added to existing plant or processes<br>by supplementary organizational measures   | 1     | 0         | 0    | 6.1 - As 8000 3.4 | The company shall establish systems to detect, avoid or respond to potential threats to the health and safety of all personnel. | 1     | 0         | 0    |
| 16 Do you conduct periodic medical examination of your workers?  | 130.16.1   | The medical care shall be provided throughout the contingency.   | 1     | 0         | 0    |                   | SA 800 ratified convention N°. 130 without denunciation   | 1     | 0         | 0    |
| 17 Do you have an in-house chemical safety procedure?  | 170.7.1<br>170.7.2<br>170.8<br>170.8.1<br>170.8.2<br>170.8.3 | All chemicals shall be marked so as to indicate their identity.<br>Hazardous chemicals shall in addition be labeled, in a way easily understandable to the workers, so as to provide essential information regarding their classification, the hazards they present and the safety precaution to be observed.<br>Chemical Safety Data Sheets<br>For hazardous chemicals, chemical safety data sheets containing detailed essential information regarding their identity, supplier, classification, hazards, safety precautions and emergency procedures shall be provided.<br>Criteria for the preparation of chemical safety data sheets shall be established, in accordance with national standards.<br>The chemical or common name used to identify the chemical on the chemical safety data sheet shall be the same as that used on the label. | 1     | 0         | 0    |                   | SA 800 ratified convention N°. 170 without denunciation   | 1     | 0         | 0    |
| Total  |  |  | 15    | 0         | 2    |                   |   | 16    | 0         | 1    |

Table 2.

| Questionnaire   | conv.# | International Labor Convention   |           |      | conv.# | Social Accountability 8000 <<SA8000>>    |  |      |   |   |
|---|--------|--|-----------|------|--------|--|--|------|---|---|
|   |        | Fully  | Partially | None |        | Fully                                    | Partially  | None |   |   |
| 1 How do workers realize their rights as employees?   | 87.    | Freedom of Association   | 1         | 0    | 0      | Non-Discrimination                       |  |      |   |   |
|   | 87.2.  | Workers and employers, without distinction whatsoever, shall have the right to establish and, subject only to the rules of the organizations concerned, to join organizations of their own choosing without previous authorization.  |           |      |        | 7.1 - SA8000 4.1.                        | The company shall respect the right of all personnel to form and join trade unions of their choice and to bargain collectively;  | 1    | 0 | 0 |
|   | 87.3.  | Workers' and employers' organizations shall have the right to draw up their constitutions and rules.   |           |      |        | 7.1 - SA8000 4.2                         | The company shall, in those situations in which the right to freedom of association and collective bargaining are restricted under law, facilitate parallel means of independent and free association and bargaining for all such personnel;                                     |      |   |   |
|   | 87.4.  | Workers' and employers' organizations shall not be liable to be dissolved or suspended by administrative authority.  |           |      |        | 7.1. - SA8000 4.3.                       | The company shall ensure representatives of such personnel are not the subject of discrimination and that such representatives have access to their members in the work place.   |      |   |   |
|   | 87.5.  | Workers' and employers' organizations shall have the right to establish and join federations and confederations.   |           |      |        |  |  |      |   |   |
| 2 Are special provision given to pregnant women or those who recently gave birth to a child or experienced miscarriage? | 111    | Discrimination (Employment and Occupation) Convention, 1958  | 1         | 0    | 0      | 8.1 - SA 8000 4.1.                       | The company shall not engaged in or support discrimination in hiring, compensation, access to training, promotion, termination or retirement base on race, caste, national origin, religion, disability, gender, sexual orientation, union membership, or political affiliation. | 1    | 0 | 0 |
|   | 111.2. | Each Member for which this Convention is in force undertakes to declare and pursue, equality of opportunity and treatment in respect of employment and occupation, with a view to eliminating any discrimination in respect thereof. |           |      |        | 8.3 SA 8000 Background on Discrimination | Requiring women to be tested for pregnancy, forcing them to use contraception as conditions for employment, or forcing them out when their pregnancy comes to the attention of management, violets SA8000.   |      |   |   |
| Total No of Questionnaires = 2  |        |  | 2         | 0    | 0      |  |  | 2    | 0 | 0 |

Table 3.

| Questionnaire  | conv.#   | International Labor Organization (ILO) Convention   | Communication/Work Environment |           |      | conv.# | Social Accountability 8000 <<SAS8000>>                                 | Fully | Partially | None |
|--|--|---|--------------------------------|-----------|------|--------|--|-------|-----------|------|
|  |  |   | Fully                          | Partially | None |        |  |       |           |      |
| 1 Is there an environmental policy in the factory?<br>Has the environmental policy been communicated to the staff?<br>If 'Yes', how are these circulated?<br><br>How is the policy enforced? |  |   | 0                              | 0         | 1    |        | AS 8000 addresses the environmental issues.                            | 1     | 0         | 0    |
| 2 Are there safeguards to ensure its enforcement?  | 81.2.1.  | The <i>system of labor inspection</i> in industrial workplace shall apply to all workplaces in respect of which legal provisions relating to conditions of work and the protection of workers while engaged in the work are enforceable by labor inspectors.  | 1                              | 0         | 0    |        | SAS8000 ratified the Convention No. 81 of ILO without 'denunciations.  | 1     | 0         | 0    |
| 3 Are policy directives/guidelines on environment, health and social issues include health and safety provisions?<br>If 'Yes', how are they circulated?                                      | 81.3.1.<br>81.3.1.a.<br>81.3.1.b.<br>81.3.1.c.   | The <i>function of the system of labor inspection</i> shall be:<br>to <i>secure</i> the enforcement of the <i>legal provisions</i> relating to conditions of work and the <i>protection</i> of workers while engaged in their work.<br>to <i>supply technical information</i> and advice to employers and workers concerning the most effective means of complying with the legal provisions:<br>to <i>bring to the notice of the competent authority</i> defects or abuses 'not specifically covered by existing legal provisions.   | 1                              | 0         | 0    |        | SAS8000 ratified the Convention No. 81 of ILO without 'denunciations.  | 1     | 0         | 0    |
| 4 Is information of international requirements (if applicable) being communicated to staff?<br>If 'Yes', how are these circulated?   |  |   | 0                              | 0         | 1    |        | AS 8000 addresses environmental issues.                                | 1     | 0         | 0    |
| 5 Is there a training program on skill up gradation?   | 140.2.<br>140.2.a.<br>140.2.b.<br>140.2.c.<br>140.3.<br>140.3.a.<br>140.3.b.<br>140.3.c.<br>140.3.d. | Each member shall formulate and apply a <i>policy</i> designed to promote, by <i>methods</i> appropriate to national condition and practice and by stages as necessary, the granting of paid educational leave for the purpose of:<br><i>training at any level,</i><br><i>general, social and civic education</i><br><i>trade union education</i><br>The policy shall be designed to contribute, on differing terms as necessary:<br>to the <i>acquisition, improvement and adaptation of occupational and functional skills</i> , and the promotion of employment and job security in conditions of scientific and technological development and economic and structural change.<br>the competent and achieve <i>participation of workers and their representatives in the life of the undertaking</i> and of the community;<br>to the <i>human, social and cultural advancement</i> of workers; and<br>generally, to the <i>promotion of appropriate continuing education and training</i> , helping <i>workers to adjust to contemporary requirements.</i> | 1                              | 0         | 0    |        | SAS8000 ratified the Convention No. 140 of ILO without 'denunciations. | 1     | 0         | 0    |

Table 3. Cont.

| Questionnaire  | conv.#   | International Labor Organization (ILO) Convention  | Fully | Partially | None | conv.#          | Social Accountability 8000 <<SA8000>>  | Fully | Partially | None |
|--|----------|--|-------|-----------|------|-----------------|--|-------|-----------|------|
| 6 What salary level groups receive training?                   | 142.1.1. | <i>Each member shall adopt and develop comprehensive and coordinated policies and programs of vocational guidance and vocational training, closely linked with employment, in particular through public employment service.</i>  | 1     | 0         | 0    |                 | SA8000 ratified the Convention No. 142 of ILO without denunciations.   | 1     | 0         | 0    |
|  | 142.1.5. | <i>the policies and program shall be encourage and enable all persons, on an equal basis and without any discrimination whatsoever, to develop and use their capabilities for work in their own best interests and in accordance with their own aspiration, account being taken of the needs of society.</i> |       |           |      |                 |  |       |           |      |
| 7 Do you have an in-house safety and health awareness program? | 155.5.   | <i>The policy referred to in " Article 4" of this convention shall take account of the following main spheres of action so far as they affect occupational safety and health and the working environment:</i>  | 1     | 0         | 0    | 12. 1. - SA8000 | The company shall ensure that the requirements of this standards are understood and implemented at all levels of the organization; | 1     | 0         | 0    |
|  | 155.5.a. | <i>design, testing, choice, substitution, installation, arrangement, use and maintenance of the material elements of work (workplace, working environment, tools, machinery and equipment, chemicals, physical and biological substances, work processes);</i>   |       |           |      | SA8000 9.5.     | periodical training and awareness programs for existing employees.   |       |           |      |
|  | 155.5.b. | <i>relationship between the material elements of work and the persons who carry out or supervise the work, and adaptation on machinery, equipment, working time, organization of work and work processes to the physical and mental capacity of the workers;</i>   |       |           |      |                 |  |       |           |      |
|  | 155.5.c. | <i>training, including necessary further training, qualifications and motivations of persons involved, in one capacity or another, in the achievement of adequate levels of safety and health;</i>   |       |           |      |                 |  |       |           |      |
|  | 155.5.d. | <i>Communication and co-operation at the levels of the working group and the undertaking and at all other appropriate levels up to and including the national level;</i>   |       |           |      |                 |  |       |           |      |
|  | 155.5.e. | <i>the protection of workers and their representatives from disciplinary measures as a result of action properly taken by them in conformity with the policy referred to "Article 4" of this Convention.</i>   |       |           |      |                 |  |       |           |      |
| Total (No of Questionnaires = 7)                               |          |  | 5     | 0         | 2    |                 |  | 7     | 0         | 0    |

Table 4.

| Questionnaire   | conv.# | International Labor Organization (ILO) Convention   | Fully | Partially | None | conv.#           | 'Social Accountability 8000 <<SA8000>>   | Fully | Partially | None |
|---|--------|---|-------|-----------|------|------------------|--|-------|-----------|------|
| Working Hours   |        |   |       |           |      |                  |  |       |           |      |
| Do you have night shift?  |        |   |       |           |      |                  |  |       |           |      |
| 1 What guidelines do you follow for night work for women and young women? | 89     | Night Work (Women) Convention, 1948   | 1     | 0         | 0    | SA 8000 - 4.2.h. | Children and young workers are not employed at night<br>ILO Convention No. 89 ratified, Comments to art. 66<br>SA8000 ratified the Convention No. 89 of ILO without denunciations. (ILO Chart of 1 January 1991) | 1     | 0         | 0    |
|   | 89.2   | <i>Night signifies a period of at least eleven consecutive hours, including ten o'clock in the evening and seven o'clock in the morning.</i>  |       |           |      |                  |  |       |           |      |
|   | 89.3   | <i>Women without distinction of age shall not employed during the night.</i>  |       |           |      |                  |  |       |           |      |
|   | 89.4   | <i>"Paragraph 89.3" shall not apply:</i>  |       |           |      |                  |  |       |           |      |
|   | 89.4.a | <i>in case of force major, an interruption of work</i>  |       |           |      |                  |  |       |           |      |
|   | 89.4.b | <i>when night work is necessary preserve the raw material from loss.</i>  |       |           |      |                  |  |       |           |      |
|   | 89.6   | <i>In industrial undertaking which are influenced by the season the night period may be reduced to ten hours in sixty days of the year.</i>   |       |           |      |                  |  |       |           |      |
|   | 89.7   | <i>In countries where climate renders work by day particularly trying, the night period may be shorter than prescribed in the above Article.</i>  |       |           |      |                  |  |       |           |      |
|   | 90     | Night Work of Young Persons Convention (Revised), 1948  |       |           |      |                  |  |       |           |      |
|   | 90.2.1 | <i>Night signifies at least twelve consecutive hours.</i>   |       |           |      |                  |  |       |           |      |
|   | 90.2.2 | <i>In the case of young persons under sixteen years of age, this period shall include the interval between ten o'clock in the evening and six o'clock in the morning.</i>   |       |           |      |                  |  |       |           |      |
|   | 90.2.3 | <i>In the case of young persons who have attained the age of sixteen years but are under the age of eighteen years, the night period shall be at least seven consecutive hours including ten o'clock in the evening and seven o'clock in the morning.</i> |       |           |      |                  |  |       |           |      |
|   | 90.3.1 | <i>Young person under eighteen years of age shall not be employed or work during the night.</i>   |       |           |      |                  |  |       |           |      |
|   | 90.3.3 | <i>Young person employed in night work in virtue of the "preceding paragraph" shall be granted a rest period of at least thirteen consecutive hours between two working period.</i>   |       |           |      |                  |  |       |           |      |
|   | 90.4.1 | <i>In country where climate renders work by day particularly trying the night period and barred interval may be shorter than prescribed in the above Articles if compensatory rest is according the day.</i>  |       |           |      |                  |  |       |           |      |
|   | 90.4.2 | <i>The provision of "Article 90.2.1. and 2. as well as 90.3.1. and 3" shall not apply to the night work of young person between the age of sixteen and eighteen years.</i>  |       |           |      |                  |  |       |           |      |



Table 4. Cont.

| Questionnaire   | conv.#  | International Labor Organization (ILO) Convention   | Fully | Partially | None | conv.#                                   | 'Social Accountability 8000 <<SA8000>>   | Fully | Partially | None |
|---|---|---|-------|-----------|------|--|--|-------|-----------|------|
| 2 What is the maximum number of hours of overtime that you allow your workers?            | 14  | Weekly Rest Convention<br>14.2.1. In every seven days : at least twenty-four hours rest.<br>14.2.3. Weekly rest be fixed with the days established by the tradition or customs of the country or district.<br>14.4.1. Each member is authorized total or partial exceptions from the provision of weekly rest.  | 1     | 0         | 0    | 10.1 SA8000 7.1.<br><br>10.1 SA8000 7.2. | The company shall comply with applicable laws and industry standards on working hours, in any event, personnel not on a regular basis, be required to work in excess of 48 hours per week and shall be provided with at least one day off for every seven day period.<br><br>The company shall ensure that overtime work (more than 48 hours per week) does not exceed 12 hours per employee per week, is not demanded other than in exceptional and short-term business circumstances, and is always remunerated at a premium rate. | 1     | 0         | 0    |
| 3 What is your sick leave and holiday leave practices? Are there exceptions to this rule? | 52.2.5.<br><br>52.3.<br>52.3.a.<br>52.3.b.<br><br>132<br>132.3.1.<br>132.3.2. | The duration of the annual holiday with pay shall increase with the length of service under conditions to be prescribed by "national laws".<br><br>Every person taking a holiday in virtue of Article 2" of this convention shall receive in respect of the full period of the holiday either:<br>his usual remuneration, calculated in a manner which shall be prescribed by "national laws", including the cash equivalent of his remuneration in kind, if any;<br>the remuneration determined by collective agreement.<br><br>Holidays with Pay Convention (Revised), 1970<br>Every person shall be entitled to an annual paid holiday of a specified minimum length 'the period of his annual holiday with pay.<br>Each Member shall specify the length of the holiday in a declaration appended to its ratification. | 1     | 0         | 0    | 10.2. SA8000 . o.                        | Workers are given at least one day off for every seven -day period.  | 1     | 0         | 0    |
| Total No of Questionnaires = 4  |   |   | 3     | 0         | 0    |  |  | 3     | 0         | 0    |

Table 5.

| Questionnaire   | conv.#   | International Labor Organization (ILO) Convention  | Fully | Partially | None | conv.# | 'Social Accountability 8000 <<SA8000>>                       | Fully | Partially | None |
|---|----------|--|-------|-----------|------|--------|--|-------|-----------|------|
| 1   |          |  |       |           |      |        | Wage   |       |           |      |
| Are your youngest and newest and least experienced workers paid a minimum wage? | 95.10.1. | Wage may be attached or assigned only in a mannered within limits prescribed by national laws. | 1     | 0         | 0    |        | 'SA8000 ratified the Convention No. 95 without denunciations | 1     | 0         | 0    |
| Total (No of Questionnaires = 1)  |          |  | 1     | 0         | 0    |        |  | 1     | 0         | 0    |

Table 6.

| Questionnaire   | conv.#   | International Labor Organization (ILO) Convention  | Fully | Partially | None | conv.# | 'Social Accountability 8000 <<SA8000>>                      | Fully | Partially | None |
|---|----------|--|-------|-----------|------|--------|---|-------|-----------|------|
|   |          |  |       |           |      |        | Training/ Education/ Awareness: Factory A                   |       |           |      |
| 1 Do you seek the services of training providers (locally) to help up grade the skills of your workers? | 140      | <b>Paid Educational Leave Convention, 1974</b>   | 1     | 0         | 0    |        | SA8000 ratified the Convention No. 95 without denunciations | 1     | 0         | 0    |
|   | 140.2.   | Each member shall formulate and apply a <i>policy</i> designed to promote, by <i>methods</i> appropriate to national condition and practice and by stages as necessary, the granting of paid educational leave for the purpose of:           |       |           |      |        |   |       |           |      |
|   | 140.2.a. | <i>training at any level,</i>  |       |           |      |        |   |       |           |      |
|   | 140.2.b. | <i>general, social and civic education</i>   |       |           |      |        |   |       |           |      |
|   | 140.2.c. | <i>trade union education</i>   |       |           |      |        |   |       |           |      |
|   | 140.3.   | The policy shall be designed to contribute, on differing terms as necessary:   |       |           |      |        |   |       |           |      |
|   | 140.3.a. | to the <i>acquisition, improvement and adaptation of occupational and functional skills</i> , and the promotion of employment and job security in conditions of scientific and technological development and economic and structural change. |       |           |      |        |   |       |           |      |
|   | 140.3.b. | the competent and achieve <i>participation of workers</i> and their representatives in the <i>life of the undertaking</i> and of the community;  |       |           |      |        |   |       |           |      |
|   | 140.3.c. | to the <i>human, social and cultural advancement</i> of workers; and   |       |           |      |        |   |       |           |      |
|   | 140.3.d. | generally, to the <i>promotion of appropriate continuing education and training</i> , helping workers to adjust to contemporary requirements.  |       |           |      |        |   |       |           |      |
|   | 140.7.   | The <i>financing</i> of arrangement for paid <i>educational leave shall be on a regular and adequate basis</i> and in accordance with national practice.   |       |           |      |        |   |       |           |      |
|   | 140.8.   | <i>Paid educational level shall not be denied to workers on the ground of race, color religion, political opinion, national extraction or social origin.</i>   |       |           |      |        |   |       |           |      |

Table 6. Cont.

| Questionnaire  | conv.#    | International Labor Organization (ILO) Convention  | Fully | Partially | None | conv.#  | 'Social Accountability 8000 <<SA8000>>   | Fully | Partially | None |
|--|-----------|--|-------|-----------|------|---|--|-------|-----------|------|
| Questionnaire  | conv.#    | International Labor Organization (ILO) Convention  | Fully | Partially | None | conv.#  | 'Social Accountability 8000 <<SA8000>>   | Fully | Partially | None |
| 2 Do you have an in-house safety and health awareness program? | 142       | Human Resources Development Convention, 1975   | 1     | 0         | 0    | 12 - SA 8000 9.5.   | The company shall ensure that the requirements of this standard are understood and implemented at all levels of the organization; methods shall include, but are not limited to:     | 1     | 0         | 0    |
|  | 142.1.1   | <i>Each member shall adopt and develop comprehensive and coordinated policies and programs of vocational guidance and vocational training, closely linked with employment, in particular through public employment service.</i>  |       |           |      | 12 - SA 8000 9.5.a.<br>12 - SA 8000 9.5.b.<br>12 - SA 8000 9.5.c. | clear definition of roles, responsibilities, and authority; training of new and/or temporary employees upon hiring; periodic training and awareness programs for existing employees. |       |           |      |
|  | 142.1.2   | <i>These policies and programs shall take due account of:</i>  |       |           |      |   |  |       |           |      |
|  | 142.1.2.a | <i>employment needs, opportunities and problems, both regional and national;</i>   |       |           |      | 12 - SA 8000 9.5.d.   | continuous monitoring of activities and results to demonstrate the effectiveness of systems implemented to meet the company's policy and the requirements of this standards.         |       |           |      |
|  | 142.1.2.b | <i>the stage and level of economic, social and culture development; and</i>  |       |           |      |   |  |       |           |      |
|  | 142.1.2.c | <i>the mutual relationship between human resources development and other economic, social and cultural objectives.</i>   |       |           |      |   |  |       |           |      |
|  | 142.1.3   | <i>The policies and programs shall be pursued by methods that are appropriate to national condition.</i>   |       |           |      |   |  |       |           |      |
|  | 142.1.4   | <i>the policies and programs shall be designed to improve the ability of the individual to understand and, individually and collectively, to influence the working and social environment.</i>   |       |           |      |   |  |       |           |      |
|  | 142.1.5   | <i>the policies and program shall be encourage and enable all persons, on an equal basis and without any discrimination whatsoever, to develop and use their capabilities for work in their own best interests and in accordance with their own aspiration, account being taken of the needs of society.</i> |       |           |      |   |  |       |           |      |
|  | 142.2     | <i>each Member shall establish and develop open, flexible and complementary systems of general, technical and vocational training, whether these activities take place within the system of formal education or outside it.</i>  |       |           |      |   |  |       |           |      |
|  | 142.5     | <i>Policies and programs of vocational guidance and vocational training shall be formulated and implemented in co-operation with employers and workers organizations and as appropriate and in accordance with national law and practice" with other interested bodies.</i>                                  |       |           |      |   |  |       |           |      |
| Total (No of Questionnaires = 2)                               |           |  | 2     | 0         | 0    |   |  | 2     | 0         | 0    |

Table 1.

| Questionnaire | conv.#   | Fully | Partially | None | conv.#  | National Labor Legislation - India   |           |      | conv.# | Existing Social Performance - Factory A   |           |      |   |   |   |
|---------------|--|-------|-----------|------|---------|--|-----------|------|--------|---|-----------|------|---|---|---|
|               |  |       |           |      |         | Fully  | Partially | None |        | Fully   | Partially | None |   |   |   |
|               |  |       |           |      |         | Occupational Safety / Health   |           |      |        |   |           |      |   |   |   |
| 1             | 155.4.1.   | 1     | 0         | 0    | 40 - B  | <p><i>Safety officer:</i></p> <p>40.B.1. every factory</p> <p>40.B.1.i. Wherein <i>one thousand or more workers</i> are ordinarily employed; or</p> <p>40.B.1.ii. Wherein, in the <i>opinion of the State Government</i> any manufacturing process or operation is carried on, which process or operation involves any risk of bodily injury, poisoning or disease, or any other hazard to health, to the person employed in the factory;</p> <p>the occupier shall, if so required by the State Government by notification in the Official Gazette, <i>employ such number of Safety Officers</i> may be specified in that notification.</p>   |           |      | 1.a.   | Yes, accidents are reported.  |           |      | 1 | 0 | 0 |
| 2             | 161.5.<br>161.5.a.<br>161.5.b.<br><br>161.5.c.<br><br>161.5.d.<br><br>161.5.e.<br>161.5.f.<br>161.5.g.<br>161.5.h.<br>161.5.i.<br><br>161.5.j.<br>161.5.k. | 1     | 0         | 0    | 68-O-3. | <p>The health and safety should contain or deal with:</p> <p>68-O-3.a. declared intention and commitment of the top management to health, safety and environment and compliance with all the relevant statutory requirements;</p> <p>68-O-3.b. Organizational set up to carry out the declared policy assigning the responsibility at different levels; and</p> <p>68-O-3.c. Arrangements for making the policy effective.</p> <p>68-O-4. In particular, the policy shall specify the following:</p> <p>68-O-4.a. Arrangement for involving the workers;</p> <p>68-O-4.b. Intention of taking account the health and safety performance of individuals at different level while considering their career advancement;</p> <p>68-O-4.c. Fixing the responsibility of the contractors, sub-contractors, transports and other agencies entering the premises;</p> <p>68-O-4.d. Providing a resume of health and safety performance of the factory in its annual report;</p> <p>68-O-4.e. Relevant techniques and methods such as safety audits and risk assessment for periodical assessment at least once in every two years of the status on health, safety and environment and taking all the remedial measures;</p> <p>68-O-4.f. Stating its intention to integrate health and safety, in all decision including these dealing with purchase of plant, equipment, machinery and material as well as selection and placement of personnel;</p> <p>68-O-4.g. Arrangements for informing, educating and training and retraining its own employees at different levels and the public, wherever required.</p> |           |      | 1.b.   | There is a safety officer. Information is exercised through the safety officer. |           |      | 1 | 0 | 0 |

Table 1. Cont.

| Questionnaire  | (ILO Convention)          |       |           | National Labor Legislation - India |  |       | Existing Social Performance - Factory A |      |        |   |           |      |   |
|--|---------------------------|-------|-----------|------------------------------------|--|-------|---|------|--------|---|-----------|------|---|
|  | conv.#                    | Fully | Partially | None                               | conv.#   | Fully | Partially                               | None | conv.# | Fully   | Partially | None |   |
| 3 Are hourly and temporary workers also covered?   | 161.13.                   | 1     | 0         | 0                                  | 68-O-6.<br>68-O-6.a.<br>68-O-6.b.<br>68-O-6.c.   | 1     | 0                                       | 0    | 1.c.   | Yes, all employees are covered under employee State Insurance Scheme. | 1         | 0    | 0 |
| 4 Is there permanent health and safety training  | 155.5.c.<br><br>155.19.d. | 1     | 0         | 0                                  |  | 0     | 0                                       | 1    | 2.a.   | No, there is no health and safety training.                           | 0         | 0    | 1 |
| 5 Are first aid, fire prevention, cleaning, lighting, building inspection, health and safety provisions provided by the company? | 155.16.3.<br><br>155.18.  | 1     | 0         | 0                                  | 35 Protection of eye: In respect of any such manufacturing process carried on any factory as may be prescribed, being a process which involves:<br>35.a. risk of injury to the eyes from particles or fragments thrown off in the course of the process; or<br>35.b. risk to the eyes by reason of exposure to excessive light, the State Government may by rules require that effective screens or suitable goggles shall be provided for the protection of persons employed on, or in the immediate vicinity of, the process.<br>38 Precautions in case of fire<br>38.1 In any factory, all practicable measures shall be taken to prevent outbreak of fire and its spread, both internally and externally, and to provide and maintain:<br>38.1.a. safe means of escape for all persons in the event of a fire, and<br>38.1.b. the necessary equipment and facilities for extinguishing fire.<br>40 Safety of building and machinery: | 1     | 0                                       | 0    | 3.0    | To certain extent   | 0         | 1    | 0 |
| 6 Does the enterprise provide protective gear against dust, airborne particles and noise?  | 148.7.1.                  | 1     | 0         | 0                                  |  | 0     | 0                                       | 1    | 4.0    | Yes   | 1         | 0    | 0 |

Table 1. Cont.

| Questionnaire   | conv.#           |           |      | conv.# | National Labor Legislation - India   |  |      | conv.# | Existing Social Performance - Factory A |   |   |   |   |   |
|---|------------------|-----------|------|--------|--|--|------|--------|---|---|---|---|---|---|
|   | Fully            | Partially | None |        | Fully  | Partially  | None |        | Fully                                   | Partially   | None  |   |   |   |
|   | (ILO Convention) |           |      |        |  |  |      |        |   |   |   |   |   |   |
| 7 Does the company provide gears to workers handling and exposed to chemicals?  | 170.13.1.        | 1         | 0    | 0      |  |  |      | 5      | Yes, it provides                        | 1   | 0   | 0 |   |   |
|   | 170.13.1.a.      |           |      |        |  |  |      |        |   |   |   |   |   |   |
|   | 170.13.1.b.      |           |      |        |  |  |      |        |   |   |   |   |   |   |
|   | 170.13.1.c.      |           |      |        |  |  |      |        |   |   |   |   |   |   |
|   | 170.13.1.d.      |           |      |        |  |  |      |        |   |   |   |   |   |   |
|   | 170.13.1.e.      |           |      |        |  |  |      |        |   |   |   |   |   |   |
|   | 170.13.1.f.      |           |      |        |  |  |      |        |   |   |   |   |   |   |
| 8 Is it mandatory to wear or operate protective gear during operation?  | 170.17.1.        | 1         | 0    | 0      | 41-G.1   | The occupier shall, in every factory where a hazardous process takes place, or where hazardous substances are use or handled, set up a <i>Safety Committee</i> consisting of <i>equal number of representatives of workers and management</i> to promote co-operation between the workers and the management in maintaining <i>proper safety and health at work(...)</i> , | 1    | 0      | 0                                       | 6   | Yes, it is mandatory to wear protective gear during opera | 1 | 0 | 0 |
|   | 170.17.2.        |           |      |        | 40 - B <i>Safety officer:</i><br>40.B.1 every factory<br>40.B.1.i Wherein <i>one thousand or more workers</i> are ordinarily employed; or<br>40.B.1.ii Wherein, in the <i>opinion of the State Government</i> any manufacturing process or operation is carried on, which process or operation involves any risk of bodily injury, poisoning or disease, or any other hazard to health, to the person employed in the factory;<br>the occupier shall, if so required by the State Government by notification in the Official Gazette, <i>employ such number of Safety Officers</i> as may be specified in that notification. |  |      |        |   |   |   |   |   |   |
| 9 Do you keep track of the number of incidents of:<br>a. accident<br>b. disease and infections, and<br>c. exposure to hazardous / toxic chemicals |                  | 0         | 0    | 1      |  |  | 0    | 0      | 1                                       | 8.a. Yes, to certain extent<br>8.b. Yes, to certain extent<br>8.c. Yes, to certain extent | 0   | 1 | 0 |   |

Table I. Cont

| Questionnaire   | conv.#           | Fully | Partially | None | conv.# | National Labor Legislation - India  | Fully | Partially | None | conv.# | Existing Social Performance - Factory A  | Fully | Partially | None |
|---|------------------|-------|-----------|------|--------|---|-------|-----------|------|--------|--|-------|-----------|------|
|   | (ILO Convention) |       |           |      |        |   |       |           |      |        |  |       |           |      |
| 10 When you receive a new chemicals to be used to the specification of your foreign client, do you have training and educate your staff on procedures for safe handling and dispose of the client?  | 170.15.a         | 1     | 0         | 0    |        |   | 0     | 0         | 1    | 9.0    | No   | 0     | 0         | 1    |
|   | 170.15.b         |       |           |      |        |   |       |           |      |        |  |       |           |      |
|   | 170.15.c         |       |           |      |        |   |       |           |      |        |  |       |           |      |
|   | 170.15.d         |       |           |      |        |   |       |           |      |        |  |       |           |      |
| 11 Are all of your workers covered under workers compensation?  | 17.1             | 1     | 0         | 0    | 87-A   | Power or prohibit employment on account of serious hazard .   | 1     | 0         | 0    | 10.0   | Yes, except workers mentioned under 2b.  | 0     | 1         | 0    |
|   | 17.5             |       |           |      | 87-4   | Any person whose employment has been affected by an order issued under sub-s (1), shall be entitled to wages and other benefits and it shall be the duty of the occupier to provide alternative employment to him wherever possible and in the manner prescribed. |       |           |      |        |  |       |           |      |
|   |                  |       |           |      | 87-5   | The provisions shall be without prejudice to the rights of the parties under the industrial Disputes Act. 1947.94 of 1947.  |       |           |      |        |  |       |           |      |
| 12 What internal mechanism do you have to set up your own safety and health procedures - particularly in the context of having to meet foreign standards recognized and prescribed by your clients? |                  | 0     | 0         | 1    |        |   | 0     | 0         | 1    | 12.0   | Not available  | 0     | 0         | 1    |
| 13 What requirements, if any, do you have for workers to access a doctor or nurse, free of charge, for work related health examination?   | 130.9            | 1     | 0         | 0    |        |   | 0     | 0         | 1    | 17     | Under EIS scheme employees get medical benefits like treatment for self and family | 1     | 0         | 0    |
|   | 130.13           |       |           |      |        |   |       |           |      |        |  |       |           |      |
|   | 130.13.a         |       |           |      |        |   |       |           |      |        |  |       |           |      |
|   | 130.13. b        |       |           |      |        |   |       |           |      |        |  |       |           |      |
|   | 130.13. c        |       |           |      |        |   |       |           |      |        |  |       |           |      |
|   | 130.13.d         |       |           |      |        |   |       |           |      |        |  |       |           |      |
|   | 130.13.e         |       |           |      |        |   |       |           |      |        |  |       |           |      |
|   | 130.13. f        |       |           |      |        |   |       |           |      |        |  |       |           |      |



Table 1. Cont.

| Questionnaire  | conv.#           |           |      | conv.# | National Labor Legislation - India |  |      | conv.# | Existing Social Performance - Factory A   |           |                                     |   |   |   |
|--|------------------|-----------|------|--------|------------------------------------|--|------|--------|---|-----------|-------------------------------------|---|---|---|
|  | Fully            | Partially | None |        | Fully                              | Partially  | None |        | Fully   | Partially | None                                |   |   |   |
|  | (ILO Convention) |           |      |        |                                    |  |      |        |   |           |                                     |   |   |   |
| 14 When a worker is injured, is there a rehabilitation program which he/she can participate sponsored by the employer? | 159.2            | 1         | 0    | 0      |                                    |  |      | 18     | Compensation for accidents commensurate with the loss including loss of limbs, loss due to abstaining from work, etc. | 1         | 0                                   | 0 |   |   |
|  | 159.3            |           |      |        |                                    |  |      |        |   |           |                                     |   |   |   |
|  | 159.4            |           |      |        |                                    |  |      |        |   |           |                                     |   |   |   |
| 15 Do you have a system for monitoring air pollution, noise, and vibration?  | 148.8            | 1         | 0    | 0      | 15.1                               | In respect of all factories in which the humidity of the air is artificially increased, the State Government may make rules. | 1    | 0      | 0   | 19        | No                                  | 0 | 0 | 1 |
|  | 148.9            |           |      |        | 11.1                               | Every factory shall be kept clean and free from effluvia arising from any drain, privy or other nuisance.                    |      |        |   |           |                                     |   |   |   |
|  | 148.9.a          |           |      |        | 12.1                               | Effective arrangements shall be made in every factory for the treatments of waste and effluent.                              |      |        |   |           |                                     |   |   |   |
|  | 148.9.b          |           |      |        |                                    |  |      |        |   |           |                                     |   |   |   |
| 16 Do you conduct periodic medical examination of your workers?  | 130.16.1         | 1         | 0    | 0      |                                    |  | 0    | 0      | 1   |           | Yes, there is medical examination.  | 1 | 0 | 0 |
| 17 Do you have an in-house chemical safety procedure?  | 170.7.1          | 1         | 0    | 0      | 68 - Q                             | Labeling   | 1    | 0      | 0   |           | There is but not clearly mentioned. | 0 | 1 | 0 |
|  | 170.7.2          |           |      |        | 68 - Q. 2.                         | Every container of hazardous substance shall be clearly labeled or marked to identify:                                       |      |        |   |           |                                     |   |   |   |
|  | 170.8.           |           |      |        | 68 - Q. 2.a.                       | the content of the container;  |      |        |   |           |                                     |   |   |   |
|  | 170.8.1.         |           |      |        | 68 - Q. 2.b.                       | the name and address of the manufacturer or import of hazardous substances;  |      |        |   |           |                                     |   |   |   |
|  | 170.8.2.         |           |      |        | 68 - Q. 2.c.                       | the physical and health hazards; and   |      |        |   |           |                                     |   |   |   |
|  | 170.8.3.         |           |      |        | 68 - Q. 2.b.                       | the recommended personal protective equipment needed to work safely with the hazardous substance.                            |      |        |   |           |                                     |   |   |   |
|  |                  | 15        | 0    | 2      |                                    |  | 9    | 0      | 8   |           |                                     | 9 | 4 | 4 |

Table 2.

| Questionnaire |   | conv.#           | Fully | Partially | None               | conv.# | National Labor Legislation - Indian | Fully | Partially | None | conv.# | Existing Social Performance - Factory A | Fully  | Partially | None |   |
|---------------|---|------------------|-------|-----------|--------------------|--------|-------------------------------------|-------|-----------|------|--------|---|--|-----------|------|---|
|               |   | (ILO Convention) |       |           | Non-Discrimination |        |                                     |       |           |      |        |   |  |           |      |   |
| 1             | How do workers realize their rights as employees?   | 87.              | 1     | 0         | 0                  |        |                                     | 1     | 0         | 0    |        | 1.a                                     | through free labor association   | 1         | 0    | 0 |
|               |   | 87.2.            |       |           |                    |        |                                     |       |           |      |        |   |  |           |      |   |
|               |   | 87.3.            |       |           |                    |        |                                     |       |           |      |        |   |  |           |      |   |
|               |   | 87.4.            |       |           |                    |        |                                     |       |           |      |        |   |  |           |      |   |
|               |   | 87.5.            |       |           |                    |        |                                     |       |           |      |        |   |  |           |      |   |
| 2             | Are special provision given to pregnant women or those who recently gave birth to a child or experienced miscarriage? | 111              | 1     | 0         | 0                  |        |                                     | 0     | 1         | 0    |        | 2.a.                                    | Women have the right to take their maternity leave.<br>Women have equal right to be hired. | 1         | 0    | 0 |
|               |   | 111.2.           |       |           |                    |        |                                     |       |           |      |        |   |  |           |      |   |

Table 2. Cont.

| Questionnaire  | conv.# | Fully | Partially                                    | None | conv.# | National Labor Legislation - Indian | Fully | Partially                                    | None | conv.# | Existing Social Performance -Factory A | Fully | Partially | None |  |
|--|--------|-------|--|------|--------|-------------------------------------|-------|--|------|--------|--|-------|-----------|------|--|
|  |        |       | (ILO Convention)                             |      |        |                                     |       |  |      |        |  |       |           |      |  |
| 4 Are codes of conduct/ethics for operating your business prescribed by your principal clients, such as child labor, remuneration, minimum wage, etc.? |        |       | specific question for the considered company |      |        |                                     |       | specific question for the considered company |      |        |  | 0     | 0         | 1    |  |
| 5 Are these codes in line with national standards?   |        |       | specific question for the considered company |      |        |                                     |       | specific question for the considered company |      |        |  | 0     | 0         | 1    |  |
| 6 Do you have a system of self-inspection to help comply with standards and norms prescribed by your clients?  |        |       | specific question for the considered company |      |        |                                     |       | specific question for the considered company |      |        |  | 0     | 0         | 1    |  |
| 7 Does your client assist or intervene in the inspection process?  |        |       | specific question for the considered company |      |        |                                     |       | specific question for the considered company |      |        |  | 0     | 0         | 1    |  |
|  |        | 2     | 0  | 0    |        |                                     | 1     | 1  | 0    |        |  | 2     | 0         | 4    |  |

Table 3.

| Questionnaire  | conv.#   | Fully | Partially | None | conv.#        | National Labor Legislation - Indian   |           |      | Conv # | Existing Social Performance- Factory A |           |      |   |   |
|--|--|-------|-----------|------|---------------|---|-----------|------|--------|--|-----------|------|---|---|
|  |  |       |           |      |               | Fully   | Partially | None |        | Fully                                  | Partially | None |   |   |
|  |  |       |           |      |               | (ILO Convention)  |           |      |        | Communication/Work Environment         |           |      |   |   |
| 1 Is there an environmental policy in the factory?<br><br>Has the environmental policy been communicated to the staff?<br>If 'Yes', how are these circulated?<br><br>How is the policy enforced? |  | 0     | 0         | 1    |               |   | 0         | 1    |        | 1.a.                                   | No        | 0    | 0 | 1 |
| 2 Are there safeguards to ensure its enforcement?  | 81.2.1.  | 1     | 0         | 0    |               | <b>India ratified this Convention No. 81 without denunciations (ILO Chart of 1 January 1991)</b><br><b>Constitution of Site Appraisal Committee</b>   | 1         | 0    | 0      | 1.e.                                   | No        | 0    | 0 | 1 |
| 3 Are policy directives/guidelines on environment, health and social issues include health and safety provisions?<br><br>If 'Yes' , how are they circulated?                                     | 81.3.1.<br>81.3.1.a.<br><br>81.3.1.b.<br><br>81.3.1.c. | 1     | 0         | 0    | 41-A<br>41.1. | The State Government may, for purposes of advising it to consider application for grant of permission for the initial location of a factory involving a hazardous process or for the expansion of any such factory. | 1         | 0    | 0      | 2.a.                                   | No        | 0    | 0 | 1 |
| 4 Is information of international requirements how are these circulated? (if applicable) being communicated to staff? If 'Yes',  |  | 0     | 0         | 1    |               |   | 0         | 0    | 1      | 3.a.                                   | No        | 0    | 0 | 1 |

Table 3. Cont.

| Questionnaire  | conv.#   | Fully            | Partially | None | conv.# | National Labor Legislation - Indian | Fully | Partially | None | Conv # | Existing Social Performance- Factory A                                      | Fully | Partially | None |
|--|----------|------------------|-----------|------|--------|-------------------------------------|-------|-----------|------|--------|---|-------|-----------|------|
|  |          | (ILO Convention) |           |      |        |                                     |       |           |      |        |   |       |           |      |
| 5 Is there a training program on skill up gradation? | 140.2.   | 1                | 0         | 0    |        |                                     | 0     | 0         | 1    | 4.a.   | There is no official program , but training is carried out where necessary. | 0     | 1         | 0    |
|  | 140.2.a. |                  |           |      |        |                                     |       |           |      |        |   |       |           |      |
|  | 140.2.b. |                  |           |      |        |                                     |       |           |      |        |   |       |           |      |
|  | 140.2.c. |                  |           |      |        |                                     |       |           |      |        |   |       |           |      |
|  | 140.3.   |                  |           |      |        |                                     |       |           |      |        |   |       |           |      |
|  | 140.3.a. |                  |           |      |        |                                     |       |           |      |        |   |       |           |      |
|  | 140.3.b. |                  |           |      |        |                                     |       |           |      |        |   |       |           |      |
|  | 140.3.c. |                  |           |      |        |                                     |       |           |      |        |   |       |           |      |
|  | 140.3.d. |                  |           |      |        |                                     |       |           |      |        |   |       |           |      |

Table 3. Cont.

| Questionnaire  | conv.#   | Fully                         | Partially                     | None                          | conv.#                       | National Labor Legislation - Indian   | Fully                         | Partially                     | None                          | Conv # | Existing Social Performance- Factory A | Fully                         | Partially                     | None                          |
|--|--|-------------------------------|-------------------------------|-------------------------------|------------------------------|---|-------------------------------|-------------------------------|-------------------------------|--------|--|-------------------------------|-------------------------------|-------------------------------|
| 6 What salary level groups receive training?                   | 142.1.1.<br><br>142.1.5.   | 1<br><br>                     | 0<br><br>                     | 0<br><br>                     |                              |   | 0<br><br>                     | 0<br><br>                     | 1<br><br>                     | 4.c.   | All                                    | 1<br><br>                     | 0<br><br>                     | 0<br><br>                     |
| 7 Do you have an in-house safety and health awareness program? | 155.5.<br><br>155.5.a.<br><br>155.5.b.<br><br>155.5.c.<br><br>155.5.d.<br><br>155.5.e. | 1<br><br><br><br><br><br><br> | 0<br><br><br><br><br><br><br> | 0<br><br><br><br><br><br><br> | 68 - O<br>68-O-1.<br>68-O-2. | <b>Health and Safety Policy</b><br>The occupier of every factory covered under the first schedule under section 2(b) or carrying out processes or operations declared to be dangerous under section 87 of the Act shall prepare a written statement of his policy in respect of health and safety of workers at work.<br>Notwithstanding anything contained in sub -rule (1) the Chief Inspector may requires the occupiers of any of the factories or class or description of factories to comply with the requirements of sub-rule (1), if , in his opinion, it is expedite to do so. | 1<br><br><br><br><br><br><br> | 0<br><br><br><br><br><br><br> | 0<br><br><br><br><br><br><br> | 4.d    | Not applicable                         | 0<br><br><br><br><br><br><br> | 0<br><br><br><br><br><br><br> | 1<br><br><br><br><br><br><br> |
|  |  | 5                             | 0                             | 2                             |                              |   | 3                             | 1                             | 3                             |        |  | 1                             | 1                             | 5                             |

Table 4.

| Questionnaire            |   | conv.#           | Fully | Partially | None          | conv.# | National Labor Legislation - Indian   |       |           | Conv # | Existing Social Performance - Factory A |   |    |   |   |
|--------------------------|---|------------------|-------|-----------|---------------|--------|---|-------|-----------|--------|---|---|----|---|---|
|                          |   | (ILO Convention) |       |           | Working Hours |        |   | Fully | Partially | None   | Yes                                     | Partially   | NO |   |   |
| Do you have night shift? |   |                  |       |           |               |        |   |       |           |        | 1.a Yes, there is night shift.          |   |    |   |   |
| 1                        | What guidelines do you follow for night work for women and young women? | 89               | 1     | 0         | 0             |        | ILO Convention No. 89 ratified, Comments to art. 66 India ratified this Convention No. 89 without denunciations (ILO Chart of 1 January 1991) | 1     | 0         | 0      | 2.a                                     | There is no night shift work for women and young persons. | 1  | 0 | 0 |
|                          |   | 89.2             |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 89.3.            |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 89.4.            |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 89.4.a.          |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 89.4.b.          |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 89.6.            |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 89.7.            |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 90               |       |           |               |        | ILO Convention No. 90 ratified, Comments to art. 66 India ratified this Convention No. 90 without denunciations (ILO Chart of 1 January 1991) |       |           |        |   |   |    |   |   |
|                          |   | 90.2.1.          |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 90.2.2.          |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 90.2.3.          |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 90.3.1.          |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 90.3.3.          |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 90.4.1.          |       |           |               |        |   |       |           |        |   |   |    |   |   |
|                          |   | 90.4.2.          |       |           |               |        |   |       |           |        |   |   |    |   |   |

Table 4. Cont.

| Questionnaire   | conv.#           |           |      | conv.# | National Labor Legislation - Indian |   |      | Conv # | Existing Social Performance - Factory A |           |                                   |   |   |   |
|---|------------------|-----------|------|--------|-------------------------------------|---|------|--------|---|-----------|-----------------------------------|---|---|---|
|   | Fully            | Partially | None |        | Fully                               | Partially   | None |        | Yes                                     | Partially | NO                                |   |   |   |
|   | (ILO Convention) |           |      |        |                                     |   |      |        |   |           |                                   |   |   |   |
| 2 What is the maximum number of hours of overtime that you allow your workers?            | 14               | 1         | 0    | 0      | 52                                  | Weekly Holidays   | 1    | 0      | 0                                       | 3.a.      | 8 hours - Max. overtime work      | 1 | 0 | 0 |
|   | 14.2.1.          |           |      |        | 52.1.                               | No adult worker shall be required or allowed to work in factory on the first day of the week unless;  |      |        |   |           |                                   |   |   |   |
|   | 14.2.3.          |           |      |        | 52.1.a.                             | he has or will have a holiday for a whole day on one of the three days immediately before or after the said day;  |      |        |   |           |                                   |   |   |   |
|   | 14.4.1.          |           |      |        | 52.1.b.                             | the manager of the factory has, before the said day or the substituted day under clause (a) whichever is earlier,-  |      |        |   |           |                                   |   |   |   |
|   |                  |           |      |        | 52.1.b.i.                           | delivered a notice at the office of the Inspector of his intention to require the worker to work on the said day and of the day which is to be substituted, and   |      |        |   |           |                                   |   |   |   |
|   |                  |           |      |        | 52.1.b.ii.                          | displayed a notice to that effect in the factory.   |      |        |   |           |                                   |   |   |   |
| 3 What is your sick leave and holiday leave practices? Are there exceptions to this rule? | 52.2.5.          | 1         | 0    | 0      | 53                                  | Compensatory Holiday  | 1    | 0      | 0                                       | 4.a.      | There is sick and holidays leave. | 0 | 1 | 0 |
|   | 52.3.            |           |      |        | 79.1                                | Every worker who has worked for a period of 240 days or more in factory during a calendar year shall be allowed during the subsequent calendar year, leave with wages for a number of days calculated at the rate of:   |      |        |   |           |                                   |   |   |   |
|   | 52.3.a.          |           |      |        |                                     | i) if an adult, one day for every day for every twenty days of work performed by him during the previous calendar year;   |      |        |   |           |                                   |   |   |   |
|   | 52.3.b.          |           |      |        |                                     | ii) if a child, one day for every fifteen days of work performed by him during the previous calendar year   |      |        |   |           |                                   |   |   |   |
|   | 132              |           |      |        |                                     |   |      |        |   |           |                                   |   |   |   |
|   | 132.3.1.         |           |      |        | 80.1                                | for the leave allowed to him (...) a worker shall be entitled to wages at a rate equal to the daily average of his total full time earnings for the days on which (...) during the month immediately preceding his leave.   |      |        |   |           |                                   |   |   |   |
|   | 132.3.2.         |           |      |        | 53.1.                               | Where, as a result of the passing of an order or the making of a rule under the provision of this Act exempting a factory or the workers therein from the provisions of s. 52, a worker is deprived of any of the weekly holidays for which provision is made in sub-s (1) of that section, he shall be allowed, within the month in which the holidays were due to him or within the two months immediately following that month, compensatory holidays of equal number to the holidays so lost. |      |        |   |           |                                   |   |   |   |
|   |                  |           |      |        | 53.2.                               | The state government may prescribe the manner in which the holidays for which provision is made in sub-s (1) shall be allowed.  |      |        |   |           |                                   |   |   |   |
|   |                  | 3         | 0    | 0      |                                     |   | 3    | 0      | 0                                       |           |                                   | 2 | 1 | 0 |



Table 5.

| Questionnaire   | conv.#   | Fully            | Partially | None | conv.# | National Labor Legislation - Indian | Fully | Partially | None | Conv # | Existing Social Performance - Factory A | Fully | Partially | None |
|---|----------|------------------|-----------|------|--------|-------------------------------------|-------|-----------|------|--------|---|-------|-----------|------|
|   |          | (ILO Convention) |           |      |        | Wage                                |       |           |      |        |   |       |           |      |
| 1 Are your youngest and newest and least experienced workers paid a minimum wage? | 95.10.1. | 1                | 0         | 0    |        |                                     | 0     | 0         | 1    | 1.a.   | Yes, Min. wage Rs. 282.88               | 1     | 0         | 0    |
|   |          | 1                | 0         | 0    |        |                                     | 0     | 0         | 1    |        |   | 1     | 0         | 0    |

Table 6.

| Questionnaire   | conv.#   | Fully            | Partially | None | conv.#                                    | National Labor Legislation - Indian |           |      | Conv # | Existing Social Performance - Factory A |                               |      |   |   |
|---|----------|------------------|-----------|------|---|-------------------------------------|-----------|------|--------|---|-------------------------------|------|---|---|
|   |          |                  |           |      |   | Fully                               | Partially | None |        | Fully                                   | Partially                     | None |   |   |
|   |          | (ILO Convention) |           |      | Training/ Education/ Awareness: Factory A |                                     |           |      |        |   |                               |      |   |   |
| 1 Do you seek the services of training providers (locally) to help up grade the skills of your workers? | 140      | 1                | 0         | 0    |   |                                     |           |      |        | 6.12                                    | No staff awareness of policy  | 0    | 0 | 1 |
|   | 140.2.   |                  |           |      |   |                                     |           |      |        | 6.41                                    | No regular training program   |      |   |   |
|   | 140.2.a. |                  |           |      |   |                                     |           |      |        | 6.42                                    | No access to training         |      |   |   |
|   | 140.2.b. |                  |           |      |   |                                     |           |      |        | 6.13                                    | No active awareness program   |      |   |   |
|   | 140.2.c. |                  |           |      |   |                                     |           |      |        | 6.14                                    | No active enforcement program |      |   |   |
|   | 140.3.   |                  |           |      |   |                                     |           |      |        |   |                               |      |   |   |
|   | 140.3.a. |                  |           |      |   |                                     |           |      |        |   |                               |      |   |   |
|   | 140.3.b. |                  |           |      |   |                                     |           |      |        |   |                               |      |   |   |
|   | 140.3.c. |                  |           |      |   |                                     |           |      |        | 6.3                                     | No active aware of provision  |      |   |   |
|   | 140.3.d. |                  |           |      |   |                                     |           |      |        |   |                               |      |   |   |
|   | 140.7.   |                  |           |      |   |                                     |           |      |        |   |                               |      |   |   |
|   | 140.8.   |                  |           |      |   |                                     |           |      |        |   |                               |      |   |   |

Table 6. Cont.

| Questionnaire  | conv.#     | Fully            | Partially | None | conv.# | National Labor Legislation - Indian | Fully | Partially | None | Conv # | Existing Social Performance - Factory A  | Fully | Partially | None |
|--|------------|------------------|-----------|------|--------|-------------------------------------|-------|-----------|------|--------|--|-------|-----------|------|
|  |            | (ILO Convention) |           |      |        |                                     |       |           |      |        |  |       |           |      |
| 2 Do you have an in-house safety and health awareness program? | 142        |                  |           |      |        |                                     | 0     | 0         | 1    | 6.43   | No training to improve quality standards | 0     | 0         | 1    |
|  | 142.1.1.   | 1                | 0         | 0    |        |                                     |       |           |      |        |  |       |           |      |
|  | 142.1.2.   |                  |           |      |        |                                     |       |           |      | 6.44   | No special training for women            |       |           |      |
|  | 142.1.2.a. |                  |           |      |        |                                     |       |           |      |        |  |       |           |      |
|  | 142.1.2.b. |                  |           |      |        |                                     |       |           |      |        |  |       |           |      |
|  | 142.1.2.c. |                  |           |      |        |                                     |       |           |      |        |  |       |           |      |
|  | 142.1.3.   |                  |           |      |        |                                     |       |           |      |        |  |       |           |      |
|  | 142.1.4.   |                  |           |      |        |                                     |       |           |      |        |  |       |           |      |
|  | 142.1.5.   |                  |           |      |        |                                     |       |           |      |        |  |       |           |      |
|  | 142.2.     |                  |           |      |        |                                     |       |           |      |        |  |       |           |      |
|  | 142.5.     |                  |           |      |        |                                     |       |           |      |        |  |       |           |      |
|  |            | 2                | 0         | 0    |        |                                     | 0     | 0         | 2    |        |  | 0     | 0         | 2    |

Table 1.

| Questionnaire | ILO Convention   |       |           | conv.# | National Labor Legislation - Indonesia   |  |           | conv.# | Existing Social Performance -Factory B |       |   |   |   |   |   |
|---------------|--|-------|-----------|--------|--|--|-----------|--------|--|-------|---|---|---|---|---|
|               | conv #   | Fully | Partially |        | None   | Fully  | Partially |        | None                                   | Fully | Partially   | None  |   |   |   |
| 1             | 155.4.1.   | 1     | 0         | 0      |  |  |           | 0      | 0                                      | 1     | 1.a.  | SPSI committee meets regularly with supervisors to report incidents of injury/ accidents/illness. | 1 | 0 | 0 |
| 2             | 161.<br>161.5.<br>161.5.a.<br>161.5.b.<br><br>161.5.c.<br><br>161.5.d.<br><br>161.5.e.<br><br>161.5.f.<br>161.5.g.<br>161.5.h.<br>161.5.i.<br><br>161.5.j.<br>161.5.k. | 1     | 0         | 0      | Reg. No. Per-03/Men/1982.3.1<br>Reg No. per-03/Men/1982. 1.a.<br><br><br><br><br><br><br><br><br><br>Reg. No. Per-03/Men?1982. 5 | Every worker shall be entitled to medical service.<br>Medical service means health activity performed with the purpose of:<br>1. Assisting the workers in the adjustment of their employment<br>2. Protecting workers against every health defect caused by the employment of work environment.<br>3. Improving health, mental condition and physical attitude<br>4. Providing medical treatment, medical care and rehabilitation to workers suffering from disease.<br>The arrangement of medical service shall be conducted and performed by a doctor who has been approved by the director. | 0         | 1      | 0                                      | 1.b.  | Committee report is past on to the personnel department reports to the Min. | 1   | 0 | 0 |   |

Table 1. Cont.

| Questionnaire                                   | conv.#                | Fully | Partially | None | conv.#  | National Labor Legislation - Indonesia   | Fully | Partially | None | conv.# | Existing Social Performance -Factory B   | Fully | Partially | None |
|---|-----------------------|-------|-----------|------|---|--|-------|-----------|------|--------|--|-------|-----------|------|
|   | ILO Convention        |       |           |      |   |  |       |           |      |        |  |       |           |      |
| 3 covered?                                      | 161.13.               | 1     | 0         | 0    |   |  | 0     | 0         | 1    | 1.c.   | No   | 0     | 0         | 1    |
| 4 Is there permanent health and safety training | 155.5.c.<br>155.19.d. | 1     | 0         | 0    | Reg.No. PER.01/Men/1976,<br>SZ. 1.  | Every undertaking is required to send its company doctor to take training in the field of industrial hygiene, occupational health and safety.  | 0     | 1         | 0    | 2.a.   | New employees required to undergo 3 day training. Additional training provided by the supply of chemicals.   | 1     | 0         | 0    |
| 5 lighting, provisions provided by the company? | 155.16.3.<br>155.18.  | 1     | 0         | 0    | Act. No. 1 of 1970 on Safety, SG No. 1.12.b<br><br>Act. No. 1 of 1970 on Safety, SG No. 1., 9.1<br>Act. No. 1 of 1970 on Safety, SG No. 1., 9.1.a<br>Act. No. 1 of 1970 on Safety, SG No. 1., 9.1.b | Legislative regulations shall lay down the obligation and rights workers to; use obligatory personal protective equipment<br><br>A manager shall demonstrate and explain to every worker: the <i>conditions and dangers</i> which may occur in his <i>workplace</i> all <i>safety devices and protective equipment</i> which is obligatory | 1     | 0         | 0    | 3.0    | In-house doctors/nurses and clinic available.<br>Manual steam release valve and automated sprinklers available above high temp operating machines. | 1     | 0         | 0    |
| 6 against dust, airborne particles and noise?   | 148.7.1.              | 1     | 0         | 0    | Act. No. 1 of 1970 on Safety, SG No. 1., 9.1.a<br>Act. No. 1 of 1970 on Safety, SG No. 1., 9.1.b  | the <i>conditions and dangers</i> which may occur in his <i>workplace</i> all <i>safety devices and protective equipment</i> which is obligatory <i>occupational hazards</i> due to <i>air pollution, noise and vibration</i> in the working environment.  | 1     | 0         | 0    | 4      | Comply with buyer stipulated conditions and in-house policy.   | 1     | 0         | 0    |

Table 1. Cont.

| Questionnaire                              | conv.#         | Fully | Partially | None | conv.#  | National Labor Legislation - Indonesia | Fully | Partially | None | conv.# | Existing Social Performance -Factory B  | Fully | Partially | None |
|--|----------------|-------|-----------|------|---|--|-------|-----------|------|--------|---|-------|-----------|------|
|  | ILO Convention |       |           |      |   |  |       |           |      |        |   |       |           |      |
| 7 handling and exposed to chemicals?       | 170.13.1.      | 1     | 0         | 0    |   |  | 1     | 0         | 0    | 5      | Yes, it provides  | 1     | 0         | 0    |
|  | 170.13.1.a.    |       |           |      |   |  |       |           |      |        |   |       |           |      |
|  | 170.13.1.b.    |       |           |      |   |  |       |           |      |        |   |       |           |      |
|  | 170.13.1.c.    |       |           |      |   |  |       |           |      |        |   |       |           |      |
|  | 170.13.1.d.    |       |           |      |   |  |       |           |      |        |   |       |           |      |
|  | 170.13.1.e.    |       |           |      |   |  |       |           |      |        |   |       |           |      |
|  | 170.13.1.f.    |       |           |      |   |  |       |           |      |        |   |       |           |      |
| 8 gear during operation?                   | 170.17.1.      | 1     | 0         | 0    | Act No 1. 1970, 12. <i>Legislative regulations shall lay down the obligations and rights of workers to:</i>   |  | 1     | 0         | 0    | 6      | Spot check conducted on periodic basis. Warnings are issued for non-compliance. | 1     | 0         | 0    |
|  | 170.17.2.      |       |           |      | Act No 1. 1970, 12.a <i>provide accurate information</i> upon request by a Safety Inspector or Safety Expert; |  |       |           |      |        |   |       |           |      |
|  |                |       |           |      | Act No 1. 1970, 12.b <i>use obligatory personal protective equipment;</i>                                     |  |       |           |      |        |   |       |           |      |
|  |                |       |           |      | Act No 1. 1970, 12.c <i>fulfill and obey obligatory safety and healthy condition;</i>                         |  |       |           |      |        |   |       |           |      |
|  |                |       |           |      | Act No 1. 1970, 12.d <i>request the manager to carry out all obligatory safety and health condition;</i>      |  |       |           |      |        |   |       |           |      |
| 9 of:                                      |                | 0     | 0         | 1    |   |  | 0     | 0         | 1    |        |   | 0     | 1         | 0    |
| a. accident                                |                |       |           |      |   |  |       |           |      | 8.a.   | Yes,  |       |           |      |
| b. disease and infections; and             |                |       |           |      |   |  |       |           |      | 8.b.   | No  |       |           |      |
| c. exposure to hazardous / toxic chemicals |                |       |           |      |   |  |       |           |      | 8.c.   | No  |       |           |      |

Table I. Cont.

| Questionnaire  | conv.#         | Fully | Partially | None | conv.# | National Labor Legislation - Indonesia     | Fully | Partially | None | conv.# | Existing Social Performance -Factory B  | Fully | Partially | None |
|--|----------------|-------|-----------|------|--------|--|-------|-----------|------|--------|---|-------|-----------|------|
|  | ILO Convention |       |           |      |        |  |       |           |      |        |   |       |           |      |
| 10 used you procedures for safe handling and dispose of the client?  | 170.15.a.      | 1     | 0         | 0    | 9      | No   | 0     | 0         | 1    | 9.0    | No  | 0     | 0         | 1    |
|  | 170.15.b.      |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 170.15.c.      |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 170.15.d.      |       |           |      |        |  |       |           |      |        |   |       |           |      |
| 11 workers compensation?   | 17.1.          | 1     | 0         | 0    | 10     | Yes, except the workers mentioned under 2b | 1     | 0         | 0    | 10.0   | Yes, except the workers mentioned under 2b.                                       | 0     | 1         | 0    |
|  | 17.5.          |       |           |      |        |  |       |           |      |        |   |       |           |      |
| 12 What internal mechanism do you have to set particularly in the context of having to meet foreign clients? |                | 0     | 0         | 1    | 12     | Not available                              | 0     | 0         | 1    | 12.0   | Not available   | 0     | 0         | 1    |
| 13 workers to work related health examination?   | 130.9.         | 1     | 0         | 0    | 17     | Clinics are available                      | 1     | 0         | 0    | 17     | Under EIS scheme employees get medical benefitslike treatment for self and family | 1     | 0         | 0    |
|  | 130.13.        |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 130.13.a.      |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 130.13.b.      |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 130.13.c.      |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 130.13.d.      |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 130.13.e.      |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 130.13.f.      |       |           |      |        |  |       |           |      |        |   |       |           |      |

Table 1. Cont.

| Questionnaire                                | conv.#         | Fully | Partially | None | conv.# | National Labor Legislation - Indonesia | Fully | Partially | None | conv.# | Existing Social Performance - Factory B  | Fully | Partially | None |
|--|----------------|-------|-----------|------|--------|--|-------|-----------|------|--------|--|-------|-----------|------|
|  | ILO Convention |       |           |      |        |  |       |           |      |        |  |       |           |      |
| 14 Rehabilitation sponsored by the employer? | 159.2.         | 1     | 0         | 0    |        | No                                     | 0     | 0         | 1    | 18     | Compensation for accidents commensurate with the loss including loss of limbs, loss due to abstaining with from work, etc. | 1     | 0         | 0    |
|  | 159.3.         |       |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 159.4.         |       |           |      |        |  |       |           |      |        |  |       |           |      |
| 15 Pollution, noise, and vibration?          | 148.8.         | 1     | 0         | 0    |        | No                                     | 0     | 0         | 1    | 19     | No   | 0     | 0         | 1    |
|  | 148.9.         |       |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 148.9.a.       |       |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 148.9.b.       |       |           |      |        |  |       |           |      |        |  |       |           |      |
| 16 Examination of your workers?              | 130.16.1.      | 1     | 0         | 0    |        | Not available                          | 0     | 0         | 1    |        | Yes, there is medical examination.   | 1     | 0         | 0    |
| 17 Procedure?                                | 170.7.1.       | 1     | 0         | 0    |        | No                                     | 0     | 0         | 1    |        | There is but not clearly mentioned.  | 0     | 1         | 0    |
|  | 170.7.2.       |       |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 170.8.         |       |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 170.8.1.       |       |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 170.8.2.       |       |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 170.8.3.       |       |           |      |        |  |       |           |      |        |  |       |           |      |
|  |                | 15    | 0         | 2    |        |  | 6     | 2         | 9    |        |  | 10    | 3         | 4    |



Table 2.

| Questionnaire   | conv.# | Fully | Partially      | None | conv.# | National Labor Legislation - Indonesia | Fully              | Partially | None | conv.# | Existing Social Performance - Factory B   | Fully | Partially | None |  |
|---|--------|-------|----------------|------|--------|--|--------------------|-----------|------|--------|---|-------|-----------|------|--|
|   |        |       | ILO Convention |      |        |  | Non-Discrimination |           |      |        |   |       |           |      |  |
| 1 How do workers realize their rights as employees?   | 87.    | 1     | 0              | 0    |        |  | 0                  | 0         | 1    | 1.a.   | through free labor association  | 1     | 0         | 0    |  |
|   | 87.2.  |       |                |      |        |  |                    |           |      |        |   |       |           |      |  |
|   | 87.3.  |       |                |      |        |  |                    |           |      |        |   |       |           |      |  |
|   | 87.4.  |       |                |      |        |  |                    |           |      |        |   |       |           |      |  |
|   | 87.5.  |       |                |      |        |  |                    |           |      |        |   |       |           |      |  |
| 2 Are special provision given to pregnant women or those who recently gave birth to a child or experienced miscarriage? | 111    | 1     | 0              | 0    |        |  | 0                  | 0         | 1    | 2.a.   | Hiring based on merit and no provision made specifically to hire women. 3 months offered with option to return to the same job. | 1     | 0         | 0    |  |
|   | 111.2. |       |                |      |        |  |                    |           |      |        |   |       |           |      |  |

Table 2. Cont.

| Questionnaire  | conv.# | Fully | Partially                                    | None | conv.# | National Labor Legislation - Indonesia | Fully | Partially                                    | None | conv.# | Existing Social Performance - Factory B | Fully | Partially | None |
|--|--------|-------|--|------|--------|--|-------|--|------|--------|---|-------|-----------|------|
|  |        |       | ILO Convention                               |      |        |  |       |  |      |        |   |       |           |      |
| 4 Are codes of conduct/ethics for operating your business prescribed by your principal clients, such as child labor, remuneration, minimum wage, etc.? |        |       | specific question for the considered company |      |        |  |       | specific question for the considered company |      |        |   | 0     | 0         | 1    |
| 5 Are these codes in line with national standards?   |        |       | specific question for the considered company |      |        |  |       | specific question for the considered company |      |        |   | 0     | 0         | 1    |
| 6 Do you have a system of self-inspection to help comply with standards and norms prescribed by your clients?  |        |       | specific question for the considered company |      |        |  |       | specific question for the considered company |      |        |   | 0     | 0         | 1    |
| 7 Does your client assist or intervene in the inspection process?  |        |       | specific question for the considered company |      |        |  |       | specific question for the considered company |      |        |   | 0     | 0         | 1    |
|  |        | 2     | 0  | 0    |        |  | 0     | 0  | 2    |        |   | 2     | 0         | 4    |

Table 3. Cont.

| Questionnaire  | ILO Convention   |       |           | conv.# | National Labor Legislation - Indonesia                 |  |           | Conv.# | Existing Social Performance - Factory B |       |           |   |   |   |   |
|--|--|-------|-----------|--------|--|--|-----------|--------|---|-------|-----------|---|---|---|---|
|  | conv.#   | Fully | Partially |        | None   | Fully  | Partially |        | None                                    | Fully | Partially | None  |   |   |   |
| 1 Is there an environmental policy in the factory?<br>Has the environmental policy been communicated to the staff?<br>If 'Yes', how are these circulated?<br>How is the policy enforced? |  | 0     | 0         | 1      |  |  |           |        | 0                                       | 0     | 1         | 1.a Follow national policy. Environmental group under utility department respond to specific issue, but no distinct in-house 'policy'. Supervisors tasked with communicating changes in policy/other policy issues. In-house training provided by SPSI. SPSI conducts monthly unscheduled checks for S/H policy compliance. | 1 | 0 | 0 |
| 2 Are there safeguards to ensure its enforcement?  | 81.2.1.  | 1     | 0         | 0      | Act No. 1 of SG No. 1.,<br><br>Act No. 1 of            | that every worker is entitled to <i>protection of his safety</i> in performing work for his well-being and an increase in national production and productivity<br><br>(...) <i>Safety Inspection and Safety Experts</i> have the duty of directly supervising the observance of this Act and assisting in its implementation   |           |        | 1                                       | 0     | 0         | 2.a. Self inspection by SPSI and monthly check by regional branch of Min. of Manpower. Offer company-financed community center /training program for local residence.   | 1 | 0 | 0 |
| 3 Are policy directives/guidelines on environment, health and social issues include health and safety provisions?<br>If 'Yes', how are they circulated?                                  | 81.3.1.<br>81.3.1.a.<br><br>81.3.1.b.<br><br>81.3.1.c. | 1     | 0         | 0      | Act No. 1 of on Safety, SG No. 1., 5.2<br><br>Act No 1 | (...) the implementation of this act, shall be laid down by legislative regulation.<br><br>The officials of the <i>Labor Inspection Service</i> appointed by the Minister charged with labor affairs are entitled to give <i>instructions regarding the maintenance of cleanliness and health in any work-place and employees' accommodation</i> provided by the employer. |           |        | 1                                       | 0     | 0         |   | 1 | 0 | 0 |
| 4 Is information of international requirements (if applicable) being communicated to staff?<br>If 'Yes', how are these circulated?   |  | 0     | 0         | 1      |  |  |           |        | 0                                       | 0     | 1         | 3.a. No specific awareness program, but part of in-house standard.  | 0 | 0 | 1 |

Table 3. Cont.

| Questionnaire  | conv.#   | Fully          | Partially | None | conv.# | National Labor Legislation - Indonesia | Fully | Partially | None | Conv # | Existing Social Performance - Factory B  | Fully | Partially | None |
|--|----------|----------------|-----------|------|--------|--|-------|-----------|------|--------|--|-------|-----------|------|
|  |          | ILO Convention |           |      |        |  |       |           |      |        |  |       |           |      |
| 5 Is there a training program on skill up gradation?           | 140.2.   | 1              | 0         | 0    |        |  |       |           |      |        | All employees receive 3 day inception training. In addition, 80% of the total work force trained in one form or another each year. | 1     | 0         | 0    |
|  | 140.2.a. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 140.2.b. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 140.2.c. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 140.3.   |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 140.3.a. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 140.3.b. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 140.3.c. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 140.3.d. |                |           |      |        |  |       |           |      |        |  |       |           |      |
| 6 What salary level groups receive training?                   | 142.1.1. | 1              | 0         | 0    |        |  | 0     | 0         | 1    |        | Merit basis as prescribed by immediate supervisor. Out sourced training of trainers available.                                     | 1     | 0         | 0    |
|  | 142.1.5. |                |           |      |        |  |       |           |      |        |  |       |           |      |
| 7 Do you have an in-house safety and health awareness program? | 155.5.   | 1              | 0         | 0    |        |  | 0     | 0         | 1    |        | Committee work with supervisor to correct any errors, report is provided to management for action.                                 | 1     | 0         | 0    |
|  | 155.5.a. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 155.5.b. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 155.5.c. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 155.5.d. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  | 155.5.e. |                |           |      |        |  |       |           |      |        |  |       |           |      |
|  |          | 5              | 0         | 2    |        |  | 2     | 0         | 5    |        |  | 6     | 0         | 1    |



Table 4. Cont.

| Questionnaire   | ILO Convention  |                                 |                                 | conv.#  | National Labor Legislation - Indonesia  |                                 |                                 | Conv #                          | Existing Social Performance - Factory B  |                                 |                                 |                                 |
|---|---|---------------------------------|---------------------------------|---|---|---------------------------------|---------------------------------|---------------------------------|--|---------------------------------|---------------------------------|---------------------------------|
|   | Fully   | Partially                       | None                            |   | Fully   | Partially                       | None                            |                                 | Fully  | Partially                       | None                            |                                 |
| 2 What is the maximum number of hours of overtime that you allow your workers?            | 14<br>14.2.1.<br>14.2.3.<br>14.4.1.                                   | 1<br>0<br>0<br>0                | 0<br>0<br>0<br>0                | Act No 1. 1951. SZ No 10.3.<br>Act No 1. 1951. SZ No 10.1.  | In every week at least one day of rest shall be granted.<br>Employees shall not be permitted to work for more than 7 hours a day or 40 hours a week.<br>When work is performed during night-time or is dangerous to the health or safety of the employees the work time shall not exceed 6 hours a day or 35 hours a week.  | 1<br>0<br>0<br>0                | 0<br>0<br>0<br>0                | 0<br>0<br>0<br>0                | Comply with national policy  | 1<br>0<br>0<br>0                | 0<br>0<br>0<br>0                | 0<br>0<br>0<br>0                |
| 3 What is your sick leave and holiday leave practices? Are there exceptions to this rule? | 52.2.5.<br>52.3.<br>52.3.a.<br>52.3.b.<br>132<br>132.3.1.<br>132.3.2. | 1<br>0<br>0<br>0<br>0<br>0<br>0 | 0<br>0<br>0<br>0<br>0<br>0<br>0 | GR No 21 of 1954 on SG No. 37 2.1.<br>GR No 21 of 1954 on SG No. 37 2.2.<br>GR No 21 of 1954 on SG No. 37, 4. 1.<br>GR No 21 of 1954 on SG No. 37, 4.3.<br>GR No 21 of 1954 on SG No. 37 4.3.<br>GR No 21 of 1954 on SG No. 37 2.2. | A worker shall be entitled to annual leave after every period of twelve successive months.<br>The duration of the annual leave shall be calculated on the basis of one day's leave for every 23 working days with in the service period referred to in paragraph 1 above, up to a maximum of 12 working days.<br>During annual leave a worker shall be entitled to full wage.<br>Annual leave shall be uninterrupted.<br>For daily workers vacation wages shall be paid before the beginning of the annual leave.<br>The duration of the annual leave shall be calculated on the basis of one day's leave for every 23 working days (...) up to a maximum of 12 working days. | 1<br>0<br>0<br>0<br>0<br>0<br>0 | 0<br>0<br>0<br>0<br>0<br>0<br>0 | 0<br>0<br>0<br>0<br>0<br>0<br>0 | Comply with national policy, but extended leave recognized without threat to job security. | 1<br>0<br>0<br>0<br>0<br>0<br>0 | 0<br>0<br>0<br>0<br>0<br>0<br>0 | 0<br>0<br>0<br>0<br>0<br>0<br>0 |
|   |   | 3                               | 0                               | 0   |   | 3                               | 0                               | 0                               |  | 3                               | 0                               | 0                               |

Table 6.

| Questionnaire   | conv.#  | Fully          | Partially | None | conv.# | National Labor Legislation - Indonesia | Fully | Partially | None | Conv # | Existing Social Performance - Factory B | Fully | Partially | None |
|---|---|----------------|-----------|------|--------|--|-------|-----------|------|--------|---|-------|-----------|------|
|   |   | ILO Convention |           |      |        |  |       |           |      |        |   |       |           |      |
| 1 Do you seek the services of training providers (locally) to help up grade the skills of your workers? | 140<br>140.2.<br>140.2.a.<br>140.2.b.<br>140.2.c.<br>140.3.<br>140.3.a.<br><br>140.3.b.<br>140.3.c.<br>140.3.d.<br><br>140.7.<br>140.8. | 1              | 0         | 0    |        |  | 0     | 0         | 1    |        | In-house training provided by SPSI      | 1     | 0         | 0    |

Table 6. Cont.

| Questionnaire  | conv.#         | Fully | Partially | None | conv.# | National Labor Legislation - Indonesia | Fully | Partially | None | Conv # | Existing Social Performance - Factory B   | Fully | Partially | None |
|--|----------------|-------|-----------|------|--------|--|-------|-----------|------|--------|---|-------|-----------|------|
|  | ILO Convention |       |           |      |        |  |       |           |      |        |   |       |           |      |
| 2 Do you have an in-house safety and health awareness program? | 142            |       |           |      |        |  | 0     | 0         | 1    |        | SPSI conducts monthly unscheduled checks for safety and health policy compliance. | 1     | 0         | 0    |
|  | 142.1.1.       | 1     | 0         | 0    |        |  |       |           |      |        |   |       |           |      |
|  | 142.1.2.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 142.1.2.a.     |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 142.1.2.b.     |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 142.1.2.c.     |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 142.1.3.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 142.1.4.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 142.1.5.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 142.2.         |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  | 142.5.         |       |           |      |        |  |       |           |      |        |   |       |           |      |
|  |                | 2     | 0         | 0    |        |  | 0     | 0         | 2    |        |   | 2     | 0         | 0    |



Table 1.

| Questionnaire   | conv.#   | Fully | Partially | None | conv.#                       | National Labor Legislation - Zimbabwe   | Fully | Partially | None | conv.# | Existing Social Performance - Factory C | Fully | Partially | None |
|---|--|-------|-----------|------|------------------------------|---|-------|-----------|------|--------|---|-------|-----------|------|
|   | (ILO Convention)   |       |           |      | Occupational Safety / Health |   |       |           |      |        |   |       |           |      |
| 1 Are issues on health and safety reported through a health and safety focal point? | 155.4.1.   | 1     | 0         | 0    | 17.3.g                       | the Minister may make regulations in terms of that subsection providing for the implementation of any national and international standards of employment, including those related to the rights and obligations of employers and employees as to safety, health and compensation for occupational disablement | 1     | 0         | 0    | 1.a    | Yes, accidents are reported.            | 1     | 0         | 0    |
| 2 If "Yes", how is the information used?  | 161.<br>161.5.<br>161.5.a.<br>161.5.b.<br><br>161.5.c.<br><br>161.5.d.<br><br>161.5.e.<br><br>161.5.f.<br>161.5.g.<br>161.5.h.<br>161.5.i.<br><br>161.5.j.<br>161.5.k. | 1     | 0         | 0    | FA 14.4                      | Every medical practitioner who attains any patient whom he believes to be suffering from lead, phosphorus, arsenic or mercurial poisoning or anthrax which may have been contracted as a result of his employment in a factory shall forthwith report the matter in writing to an inspector.                  | 0     | 1         | 0    | 1.b    | Not explained                           | 0     | 0         | 1    |

Table 1. Cont.

| Questionnaire  | conv.#                | Fully | Partially | None | conv.#                 | National Labor Legislation - Zimbabwe   | Fully | Partially | None | conv.# | Existing Social Performance - Factory C                               | Fully | Partially | None |
|--|-----------------------|-------|-----------|------|------------------------|---|-------|-----------|------|--------|---|-------|-----------|------|
|  | (ILO Convention)      |       |           |      |                        |   |       |           |      |        |   |       |           |      |
| 3 covered?   | 161.13.               | 1     | 0         | 0    |                        |   | 0     | 0         | 1    | 1.c.   | Yes, all employees are covered under employee State Insurance Scheme. | 1     | 0         | 0    |
| 4 Is there permanent health and safety training  | 155.5.c.<br>155.19.d. | 1     | 0         | 0    | 7.2.<br>7.2.a<br>7.2.c | Every employer shall permit a labor relations officer or a representative of the appropriate trade union or employment board, if any, to have reasonable access to his employees at their place of work during working hours for the purpose of:<br>advising the employees on the law relating to their employment<br>ensuring that the rights and interests of the employees are protected | 1     | 0         | 0    | 2.a    | No, there is no health and safety training.                           | 0     | 0         | 1    |
| 5 Are first aid, fir prevention, cleaning, lighting, provisions provided by the company? | 155.16.3<br>155.18.   | 1     | 0         | 0    |                        |   | 0     | 0         | 1    | 3      | To some extent  | 0     | 1         | 0    |
| 6 against dust, airborne particles and noise?  | 148.7.1.              | 1     | 0         | 0    | FA. 30.1               | No person shall a) willfully or negligently injure or interfere with; or b) misuse; or c) in a negligent manner use; any means, appliance, convenience or other thing provided in pursuance of this Act for securing health, safety or welfare of employees in any factory (...)  | 1     | 0         | 0    | 4      | Yes   | 1     | 0         | 0    |

Table 1. Cont.

| Questionnaire  | conv.#           | Fully | Partially | None | conv.#  | National Labor Legislation - Zimbabwe   | Fully | Partially | None | conv.# | Existing Social Performance - Factory C                        | Fully | Partially | None |
|--|------------------|-------|-----------|------|---------|---|-------|-----------|------|--------|--|-------|-----------|------|
|  | (ILO Convention) |       |           |      |         |   |       |           |      |        |  |       |           |      |
| 7 handle-<br>ing and exposed to chemicals?   | 170.13.1.        | 1     | 0         | 0    |         |   | 0     | 0         | 1    | 5      | Yes, it provides   | 1     | 0         | 0    |
|  | 170.13.1.a.      |       |           |      |         |   |       |           |      |        |  |       |           |      |
|  | 170.13.1.b.      |       |           |      |         |   |       |           |      |        |  |       |           |      |
|  | 170.13.1.c.      |       |           |      |         |   |       |           |      |        |  |       |           |      |
|  | 170.13.1.d.      |       |           |      |         |   |       |           |      |        |  |       |           |      |
|  | 170.13.1.e.      |       |           |      |         |   |       |           |      |        |  |       |           |      |
|  | 170.13.1.f.      |       |           |      |         |   |       |           |      |        |  |       |           |      |
| 8 gear<br>during operation?  | 170.17.1.        | 1     | 0         | 0    | FA 30.1 | No person shall (...) any means, appliance, convenience or other thing provided in pursuance of this Act for securing the health, safety or welfare of employees in any factory or place where structural work is being performed | 1     | 0         | 0    | 6      | Yes, it is mandatory to wear protective gear during operation. | 1     | 0         | 0    |
|  | 170.17.2.        |       |           |      | FA 30.2 | Where any means, appliance or other thing for securing health or safety is provided (...) for the use of an employee engaged in any process, he shall use such means, appliance or other thing while so engaged                   |       |           |      |        |  |       |           |      |
| 9 of:<br>a. accident<br>b. disease and infections, and<br>c. exposure to hazardous / toxic chemicals |                  | 0     | 0         | 1    |         |   | 0     | 0         | 1    |        | 8.a. Yes,<br>8.b. No<br>8.c. No                                | 0     | 1         | 0    |

Table 1. Cont.

| Questionnaire  | conv.#           |           |      | conv.# | National Labor Legislation - Zimbabwe  |           |      | conv.# | Existing Social Performance - Factory C |   |      |   |   |
|--|------------------|-----------|------|--------|--|-----------|------|--------|---|---|------|---|---|
|  | Fully            | Partially | None |        | Fully  | Partially | None |        | Fully                                   | Partially   | None |   |   |
|  | (ILO Convention) |           |      |        |  |           |      |        |   |   |      |   |   |
| 10 used you procedures for safe handling and dispose of the client?  | 170.15.a.        | 1         | 0    | 0      | 7.2. Every employer shall permit a labor relations officer or a representative of the appropriate trade union or employment board, if any, to have reasonable access to his employees at their place of work during working hours for the purpose of:<br>7.2.a advising the employees on the law relating to their employment<br>7.2.c ensuring that the rights and interests of the employees are protected and advanced  | 1         | 0    | 0      | 9                                       | Yes, there is .   | 1    | 0 | 0 |
|  | 170.15.b.        |           |      |        |  |           |      |        |   |   |      |   |   |
|  | 170.15.c.        |           |      |        |  |           |      |        |   |   |      |   |   |
|  | 170.15.d.        |           |      |        |  |           |      |        |   |   |      |   |   |
| 11 workers compensation?   | 17.1.            | 1         | 0    | 0      | 14. Incapacitation of worker by illness or accident<br>Except where more favorable conditions have otherwise been provided for in the contract of employment concerned or in terms of any relevant enactment -<br>14.a where an employee becomes temporarily incapacitated by reason of illness or accident not selfinflicted he shall (...) be entitled to receive his wages and all other benefits provided expressly or impliedly in his employment contract for a period of not less than, in any one year of service, twenty-two working days in relation to a five-day working week, or a twenty-six working days in relation to a six-day working week<br>14.b where, owing to illness or accident, an employee is unable for a period exceeding one month to fulfill the conditions of his employment contract, the employer shall be entitle to terminate the contract on due notice, and in such event the employee shall be entitled to all the benefits provided for expressly or impliedly in his employment contract up to the ate of termination. | 1         | 0    | 0      | 5.37.3.                                 | Yes, there is worker's compensation.  | 1    | 0 | 0 |
|  | 17.5.            |           |      |        |  |           |      |        |   |   |      |   |   |
| 12 What internal mechanism do you have to set particularly in the context of having to meet foreign clients? |                  | 0         | 0    | 1      |  | 0         | 0    | 1      | 12                                      | Not available   | 0    | 0 | 1 |
| 13 workers to work related health examination?   | 130.9.           | 1         | 0    | 0      | 17.3. the Minister may make regulations in terms of that subsection providing for the establishment of pension, social security, sick, medical, holiday, provident, insurance, and other funds of employees, and the levying of contribution thereto by employers and employees  | 0         | 1    | 0      | 17                                      | Workers have the right to visit a doctor or a nurse, free of charge for work related health examination | 1    | 0 | 0 |
|  | 130.13.          |           |      |        |  |           |      |        |   |   |      |   |   |
|  | 130.13.a.        |           |      |        |  |           |      |        |   |   |      |   |   |
|  | 130.13. b.       |           |      |        |  |           |      |        |   |   |      |   |   |
|  | 130.13. c.       |           |      |        |  |           |      |        |   |   |      |   |   |
|  | 130.13.d.        |           |      |        |  |           |      |        |   |   |      |   |   |
|  | 130.13.e.        |           |      |        |  |           |      |        |   |   |      |   |   |
|  | 130.13. f.       |           |      |        |  |           |      |        |   |   |      |   |   |

Table 1. Cont.

| Questionnaire                                | conv.#           | Fully | Partially | None | conv.#   | National Labor Legislation - Zimbabwe   | Fully | Partially | None | conv.# | Existing Social Performance - Factory C   | Fully | Partially | None |
|--|------------------|-------|-----------|------|----------|---|-------|-----------|------|--------|---|-------|-----------|------|
|  | (ILO Convention) |       |           |      |          |   |       |           |      |        |   |       |           |      |
| 14 rehabilitation sponsored by the employer? | 159.2.           | 1     | 0         | 0    | 17.3.g   | the Minister may make regulations in terms of that subsection providing for the establishment of pension, social security, sick, medical, holiday, provident, insurance, and other funds of employees, and the levying of contribution thereto by employers and employees | 1     | 0         | 0    | 18     | Only work compensation  | 0     | 1         | 0    |
|  | 159.3.           |       |           |      | 17.3.h   | the Minister may make regulations in terms of that subsection providing for the special conditions that shall be applicable to female, juvenile and disabled employees, including the prohibition of employment of persons below the age of sixteen.                      |       |           |      |        |   |       |           |      |
|  | 159.4.           |       |           |      | 17.3.k   | the Minister may make regulations in terms of that subsection providing for the encouragement of employment of disabled persons and the remuneration and allowances payable to, and the facilities which should provide for such persons                                  |       |           |      |        |   |       |           |      |
| 15 pollution, noise, and vibration?          | 148.8.           | 1     | 0         | 0    |          |   | 0     | 0         | 0    | 19     | No  | 0     | 0         | 1    |
|  | 148.9.           |       |           |      |          |   |       |           |      |        |   |       |           |      |
|  | 148.9.a          |       |           |      |          |   |       |           |      |        |   |       |           |      |
|  | 148.9.b.         |       |           |      |          |   |       |           |      |        |   |       |           |      |
| 16 of your workers?                          | 130.16.1.        | 1     | 0         | 0    |          |   | 0     | 0         | 1    | 21     | Yes, there is medical examination.  | 1     | 0         | 0    |
| 17 procedure?                                | 170.7.1.         | 1     | 0         | 0    | 3.3.c.1. | All <i>advertisement and labeling</i> of products is <i>complete, fair</i> and <i>honest</i> . Only claims which can be substantiated and full filled are made by the company, its employees and its agent.   | 1     | 0         | 0    | 22     | There is chemical safety data sheet containing detailed essential information regarding their identity. | 1     | 0         | 0    |
|  | 170.7.2.         |       |           |      |          |   |       |           |      |        |   |       |           |      |
|  | 170.8.           |       |           |      |          |   |       |           |      |        |   |       |           |      |
|  | 170.8.1.         |       |           |      |          |   |       |           |      |        |   |       |           |      |
|  | 170.8.2.         |       |           |      |          |   |       |           |      |        |   |       |           |      |
|  | 170.8.3.         |       |           |      |          |   |       |           |      |        |   |       |           |      |
|  |                  | 15    | 0         | 2    |          |   | 8     | 2         | 6    |        |   | 10    | 3         | 4    |

Table 2.

| Questionnaire |   | conv.#           | Fully | Partially | None               | conv.# | National Labor Legislation - Zimbabwe  | Fully | Partially | None | conv.# | Existing Social Performance - Factory C | Fully | Partially | None |
|---------------|---|------------------|-------|-----------|--------------------|--------|--|-------|-----------|------|--------|---|-------|-----------|------|
|               |   | (ILO Convention) |       |           | Non-Discrimination |        |  |       |           |      |        |   |       |           |      |
| 1             | How do workers realize their rights as employees?   | 87.              | 1     | 0         | 0                  | 7      | Protection of employees' right to democracy in the work place  | 1     | 0         | 0    |        | through free labor association          | 1     | 0         | 0    |
|               |   | 87.2.            |       |           |                    | 7.1.a  | No person shall hinder, obstruct or prevent any employee from forming 'or conducting any workers committee for the purpose of airing any grievance, negotiating any matter or advancing or protecting rights or interests of employees |       |           |      |        |   |       |           |      |
|               |   | 87.3.            |       |           |                    | 4.1.c  | (...) every employee shall, (...) have the right to take part in formation and registration or certification of a trade union  |       |           |      |        |   |       |           |      |
|               |   | 87.4.            |       |           |                    | 27.1   | Subject to this act, any group of employees may form a   |       |           |      |        |   |       |           |      |
|               |   | 87.5.            |       |           |                    | 27.2   | Subject to this act, any group of employers may form an organization.  |       |           |      |        |   |       |           |      |
|               |   |                  |       |           |                    | 27.3   | Subject to this act, any group trade unions or employers may form a federation   |       |           |      |        |   |       |           |      |
| 2             | Are special provision given to pregnant women or those who recently gave birth to a child or experienced miscarriage? | 111              | 1     | 0         | 0                  | 5      | Protection of employees against discrimination   | 1     | 0         | 0    |        | No                                      | 0     | 0         | 1    |
|               |   | 111.2.           |       |           |                    | 5.1    | No employer shall discriminate against any employee or prospective employee on grounds of race, tribe, place of origin, political opinion, color, creed or sex.  |       |           |      |        |   |       |           |      |

Table 2. Cont.

| Questionnaire  | (ILO Convention) |       |  | National Labor Legislation - Zimbabwe |        |       | Existing Social Performance - Factory C      |      |        |       |           |      |
|--|------------------|-------|--|---------------------------------------|--------|-------|--|------|--------|-------|-----------|------|
|  | conv.#           | Fully | Partially                                    | None                                  | conv.# | Fully | Partially                                    | None | conv.# | Fully | Partially | None |
| 3 Are codes of conduct/ethics for operating your business prescribed by your principal clients, such as child labor, remuneration, minimum wage, etc.? |                  |       | specific question for the considered company |                                       |        |       | specific question for the considered company |      |        | 0     | 0         | 1    |
| 4 Are these codes in line with national standards?   |                  |       | specific question for the considered company |                                       |        |       | specific question for the considered company |      |        | 0     | 0         | 1    |
| 5 Do you have a system of self-inspection to help comply with standards and norms prescribed by your clients?  |                  |       | specific question for the considered company |                                       |        |       | specific question for the considered company |      |        | 0     | 0         | 1    |
| 6 Does your client assist or intervene in the inspection process?  |                  |       | specific question for the considered company |                                       |        |       | specific question for the considered company |      |        | 0     | 0         | 1    |
|  |                  | 2     | 0  | 0                                     |        | 2     | 0  | 0    |        | 1     | 0         | 5    |

Table 3.

| Questionnaire  | ILO Convention   |       |           | conv.# | National Labor Legislation - Zimbabwe |  |           | Conv # | Existing Social Performance - Factory C |       |           |      |   |   |
|--|--|-------|-----------|--------|---------------------------------------|--|-----------|--------|---|-------|-----------|------|---|---|
|  | conv.#   | Fully | Partially |        | None                                  | Fully  | Partially |        | None                                    | Fully | Partially | None |   |   |
| 1 Is there an environmental policy in the factory?<br><br>Has the environmental policy been communicated to the staff?<br>If 'Yes', how are these circulated?<br><br>How is the policy enforced? |  | 0     | 0         | 1      |                                       |  |           |        | 1.a.                                    | No    | 0         | 0    | 1 |   |
| 2 Are there safeguards to ensure its enforcement?  | 81.2.1.  | 1     | 0         | 0      | FA 5.1.a                              | Any inspector may (...),without previous notice, at any reasonable time enter any factory or any premises where structural work is performed' (...) and make such examination and inquiry as he deems necessary.   | 1         | 0      | 0                                       | 2.a.  | No        | 0    | 0 | 1 |
| 3 Are policy directives/guidelines on environment, health and social issues include health and safety provisions?<br><br>If 'Yes', how are they circulated?                                      | 81.3.1.<br>81.3.1.a.<br><br>81.3.1.b.<br><br>81.3.1.c. | 1     | 0         | 0      | FA 6.1<br><br><br>FA 6.2<br><br>FA 7. | Where an inspector finds any act or default in relation to any drain , sanitary convenience, water supply, lighting, ventilation, nuisance or other matter in factory which is liable to be dealt with by a local authority under <i>any enactment relating to public health he shall give notice (...)</i><br><br>When an inspector finds any such act or default as foresaid he may take with him into the factory a medical officer of health, health or sanitary inspector or other officer of the local authority. Any inspector exercising any power or performing any duty conferred or imposed upon him by this act shall, on demand, procedure furnished to him in terms of subsection (4) of section four. | 1         | 0      | 0                                       | 2.b   | No        | 0    | 0 | 1 |
| 4 Is information of international requirements (if applicable) being communicated to staff?<br>If 'Yes', how are these circulated?   |  | 0     | 0         | 1      |                                       |  | 0         | 0      | 1                                       | 3.a.  | No        | 0    | 0 | 1 |



Table 3. Cont.

| Questionnaire  | conv.#   | Fully | Partially | None | conv.#                     | National Labor Legislation - Zimbabwe   | Fully | Partially | None | Conv # | Existing Social Performance - Factory C                                    | Fully | Partially | None |
|--|--|-------|-----------|------|----------------------------|---|-------|-----------|------|--------|--|-------|-----------|------|
|  | (ILO Convention)   |       |           |      |                            |   |       |           |      |        |  |       |           |      |
| 5 Is there a training program on skill up gradation?           | 140.2.<br>140.2.a.<br>140.2.b.<br>140.2.c.<br>140.3.<br>140.3.a.<br><br>140.3.b.<br>140.3.c.<br>140.3.d. | 1     | 0         | 0    | 17.3.e                     | the Minister may make regulations in terms of that subsection providing for leave, including sick leave, maternity leave, and bereavement leave, that shall be granted to employees and the remuneration and allowances that shall be payable in respect thereof.   | 0     | 1         | 0    | 4.a.   | There is no official program, but training is carried out where necessary. | 0     | 1         | 0    |
| 6 What salary level groups receive training?                   | 142.1.1.<br><br>142.1.5.   | 1     | 0         | 0    | 7.2.<br><br>7.2.a<br>7.2.c | Every employer shall permit a labor relations officer or a representative of the appropriate trade union or employment board, if any, to have reasonable access to his employees at their place of work during working hours for the purpose of:<br>advising the employees on the law relating to their empl.<br>ensuring that the rights and interests of the employees are protected and advanced | 1     | 0         | 0    | 5.a.   | All  | 1     | 0         | 0    |
| 7 Do you have an in-house safety and health awareness program? | 155.5.<br>155.5.a.<br><br>155.5.b.<br><br>155.5.c.<br>155.5.d.<br>155.5.e.                               | 1     | 0         | 0    | 7.2.<br><br>7.2.a<br>7.2.c | Every employer shall permit a labor relations officer or a representative of the appropriate trade union or employment any, to have reasonable access to his employees at their place during working hours for the purpose of<br>advising the employees on the law relating to their employment<br>ensuring that the rights and interests of the employees are advanced                             | 0     | 1         | 0    | 6.a.   | Yes, there is an in-house safety and health awareness program.             | 1     | 0         | 0    |
|  |  | 5     | 0         | 2    |                            |   | 3     | 2         | 1    |        |  | 2     | 1         | 4    |

Table 4.

| Questionnaire   | conv.#        | Fully | Partially | None | conv.# | National Labor Legislation - Zimbabwe  | Fully | Partially | None | Conv # | Existing Social Performance - Factory C | Fully | Partially | None |
|---|---------------|-------|-----------|------|--------|--|-------|-----------|------|--------|---|-------|-----------|------|
| (ILO Convention)  | Working Hours |       |           |      |        |  |       |           |      |        |   |       |           |      |
| Do you have night shift?  |               |       |           |      |        |  |       |           |      |        | Yes                                     |       |           |      |
| 1 What guidelines do you follow for night work for women and young women? | 89            | 1     | 0         | 0    | 17.3.c | the Minister may make regulations in terms of that subsection providing for - the hours of work of employees, including overtime, night and shift work and the remuneration therefor.  | 0     | 1         | 0    |        | Women are not allowed to work shifts.   | 1     | 0         | 0    |
|   | 89.2          |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 89.3.         |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 89.4.         |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 89.4.a.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 89.4.b.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 89.6.         |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 89.7.         |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 90            |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 90.2.1.       |       |           |      | 17.3.c | the Minister may make regulations in terms of that subsection providing for - the hours of work of employees, including overtime, night and shift work and the remuneration therefor.  |       |           |      |        |   |       |           |      |
|   | 90.2.2.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 90.2.3.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 90.3.1.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 90.3.3.       |       |           |      |        |  |       |           |      |        |   |       |           |      |
|   | 90.4.1.       |       |           |      | 17.3.g | the Minister may make regulations in terms of that subsection providing for the establishment of pension, social security, sick, medical, holiday, provident, insurance, and other funds of and the levying of contribution thereto by employers and employees |       |           |      |        |   |       |           |      |
|   | 90.4.2.       |       |           |      |        |  |       |           |      |        |   |       |           |      |

Table 4. Cont.

| Questionnaire   | conv.#  | Fully | Partially | None | conv.# | National Labor Legislation - Zimbabwe   |           |      |        | Existing Social Performance - Factory C |  |      |   |   |
|---|---|-------|-----------|------|--------|---|-----------|------|--------|---|--|------|---|---|
|   |   |       |           |      |        | Fully   | Partially | None | Conv # | Fully                                   | Partially  | None |   |   |
| 2 What is the maximum number of hours of overtime that you allow your workers?            | 14<br>14.2.1.<br>14.2.3.<br>14.4.1.                                   | 1     | 0         | 0    |        |   |           |      |        |   | Not described  | 0    | 0 | 1 |
| 3 What is your sick leave and holiday leave practices? Are there exceptions to this rule? | 52.2.5.<br>52.3.<br>52.3.a.<br>52.3.b.<br>132<br>132.3.1.<br>132.3.2. | 1     | 0         | 0    | 17.3.e | the Minister may make regulations in terms of that subsection providing for leave, including sick leave, maternity leave, and bereavement leave, that shall be granted to employees and the remuneration and allowances that shall be payable in respect thereof. | 0         | 1    | 0      |   | '6 weeks paid sick leave, and 3 weeks paid holidays. There is no any exceptions. | 1    | 0 | 0 |
|   |   | 3     | 0         | 0    |        |   | 0         | 2    | 1      |   |  | 2    | 0 | 1 |

Table 5.

| Questionnaire   | conv.#           | Fully | Partially | None | conv.# | National Labor Legislation - Zimbabwe  | Fully | Partially | None | Conv # | Existing Social Performance - Factory C                       | Fully | Partially | None |
|---|------------------|-------|-----------|------|--------|--|-------|-----------|------|--------|---|-------|-----------|------|
|   | (ILO Convention) |       |           |      | Wage   |  |       |           |      |        |   |       |           |      |
| 1 Are your youngest and newest and least experienced workers paid a minimum wage? | 95.10.1.         | 1     | 0         | 0    | 20     | <b>Minimum wage notices</b><br>20.1.a <i>The Minister may, by statutory instrument</i><br>20.1.a in respect of any class of employees in any undertaking or industry (i) specify the minimum wage and benefits in respect of such class employees (ii) require employers to grant or negotiate increments on annual income of such minimum amount or percentage as he may specify: an prohibit the payment of less than such specified minimum wage, benefits or increments to such class of employees | 1     | 0         | 0    |        | Yes, 'All grades in one industry have stationary wage levels. | 1     | 0         | 0    |
|   |                  | 1     | 0         | 0    |        |  | 1     | 0         | 0    |        |   | 1     | 0         | 0    |

Table 6.

| Questionnaire   | conv.#           | Fully | Partially | None | conv.#                         | National Labor Legislation - Zimbabwe   | Yes | Partially | NO | Conv # | Existing Social Performance - Factory C | Yes | Partially | NO |
|---|------------------|-------|-----------|------|--------------------------------|---|-----|-----------|----|--------|---|-----|-----------|----|
|   | (ILO Convention) |       |           |      | Training/ Education/ Awareness |   |     |           |    |        |   |     |           |    |
| 1 Do you seek the services of training providers (locally) to help up grade the skills of your workers? | 140              | 1     | 0         | 0    | 17.3.e                         | the Minister may make regulations in terms of that subsection providing for leave, including sick leave, maternity leave, and bereavement leave, that shall be granted to employees and their remuneration and allowances that shall be payable in respect thereof. | 0   | 1         | 0  |        | There are some unscheduled training     | 0   | 1         | 0  |
|   | 140.2.           |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.2.a.         |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.2.b.         |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.2.c.         |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.3.           |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.3.a.         |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.3.b.         |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.3.c.         |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.3.d.         |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.7.           |       |           |      |                                |   |     |           |    |        |   |     |           |    |
|   | 140.8.           |       |           |      |                                |   |     |           |    |        |   |     |           |    |

Table 6. Cont.

| Questionnaire  | conv.#           | Fully | Partially | None | conv.# | National Labor Legislation - Zimbabwe  | Yes | Partially | NO | Conv # | Existing Social Performance - Factory C | Yes | Partially | NO |
|--|------------------|-------|-----------|------|--------|--|-----|-----------|----|--------|---|-----|-----------|----|
|  | (ILO Convention) |       |           |      |        |  |     |           |    |        |   |     |           |    |
| 2 Do you have an in-house safety and health awareness program? | 142              | 1     | 0         | 0    | 7.2.   | Every employer shall permit a labor relations officer or a representative of the appropriate trade union or employment board, if any, to have reasonable access to his employees at their place of work during working hours for the purpose of: | 1   | 0         | 0  |        | Yes, but not explained                  | 0   | 1         | 0  |
|  | 142.1.1.         |       |           |      |        |  |     |           |    |        |   |     |           |    |
|  | 142.1.2.         |       |           |      | 7.2.a  | advising the employees on the law relating to their employment   |     |           |    |        |   |     |           |    |
|  | 142.1.2.a.       |       |           |      | 7.2.c  | ensuring that the rights and interests of the employees are protected and advanced   |     |           |    |        |   |     |           |    |
|  | 142.1.2.b.       |       |           |      |        |  |     |           |    |        |   |     |           |    |
|  | 142.1.2.c.       |       |           |      |        |  |     |           |    |        |   |     |           |    |
|  | 142.1.3.         |       |           |      |        |  |     |           |    |        |   |     |           |    |
|  | 142.1.4.         |       |           |      |        |  |     |           |    |        |   |     |           |    |
|  | 142.1.5.         |       |           |      |        |  |     |           |    |        |   |     |           |    |
|  | 142.2.           |       |           |      |        |  |     |           |    |        |   |     |           |    |
|  | 142.5.           |       |           |      |        |  |     |           |    |        |   |     |           |    |
|  |                  | 2     | 0         | 0    |        |  | 1   | 1         | 0  |        |   | 0   | 2         | 0  |