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FIELD MISSION REPORT  
ON THE INDUSTRIAL AND TECHNOLOGICAL  
INFORMATION SYSTEMS  
IN TUNISIA, ALGERIA, SENEGAL, IVORY COAST AND CAMEROON\* .

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TABLE OF CONTENTS

P r e f a c e

Conclusions and Recommendations

1. Introduction
2. Background Information and Justification
3. Objectives of the Mission
4. Outputs of the Mission
5. Activities of the Mission
6. Action Programme (Follow-up)

Annex

1. Documents used during the mission
2. Questionnaire
3. Programme of training
4. List of specialists consulted
5. Abbreviations and addresses
6. Schedule of meetings

Summary

PREFACE

1. - The need to enable developing countries to have access to specific information on advanced and other technologies requested by them, as well as on the new uses of existing technologies, new development, possibilities of adopting them to local needs, and the needs to select technologies which meet their requirements was the motivation to establish the Industrial and Technological Information Bank - INTIB (cf. the Lima Declaration and Plan of Action, Second General Conference of UNIDO, March 1975 and the UN General Assembly Resolution 3507, December 1975).
2. - The main objectives of INTIB are to facilitate and accelerate industrial and technological information flow to developing countries for the proper selection of technologies and equipment and decision-making.
3. - Currently, INTIB supports the establishment of national industrial and technological information networks in several African countries which have been selected as a part of the IDDA programme and were provided with technical assistance to strengthen their national information systems and services.
4. - This report presents the results of the mission to five French-speaking African countries, namely : Tunisia (Oct. 21-25), Algeria (Oct. 28-31), Senegal (Nov. 4-8), Ivory Coast (Nov. 11-15) and Cameroon (Nov. 18-22). The mission was accomplished as a part of the project RP/RAF/85/621.
5. - A number of very useful contributions, opinions and suggestions were received from our interviewers during the mission; some of their contributions have been incorporated into the present document. The final conclusions and recommendations of the mission, however, reflect the views of the members of the mission team.

6. - We express our thanks to all the country consultants, namely to :  
Mr. N. Gnichy (Tunisia), Mr. H. Tounessi (Algeria), Mr. C. Sakho (Senegal), Mr. K. Kassi (Ivory Coast) and Mr. Sikombé (Cameroon) who prepared our mission and provided us with a remarkable assistance during the mission execution. The authors also wish to acknowledge valuable discussions and comments offered to them by Prof. A. Wysocki.

#### CONCLUSIONS AND RECOMMENDATIONS

1. - The major point to be taken from the mission is that the visited countries share many common features, problems and needs for industrial and technological information and for information transfer facilities. However, it should be noted that the development level measured, among other factors, by means of manpower involved in information systems running, number of systems, number of users, number of computers used, etc. is relatively higher in Tunisia and Algeria than in Senegal, Ivory Coast and Cameroon.
2. - The national authorities need to consider the establishment of national industrial and technological information system based on a network of efficient and well-organized information centres as a keystone of economic development. The strengthening of existing facilities and the establishment of the national information system (with INTIB assistance) should be a priority.
3. - In planning and developing a national industrial and technological information system, it is necessary to pursue an appropriate coordination of all the national entities concerned and to work in close collaboration with the major users. Since the establishment of the national system is a long-term, complex, multivalent and, last but not least, expensive enterprise, therefore, it has to be designed and implemented under the auspices of the

Government concerned. Thus, the Government is supposed to elaborate a national information policy and to control its implementation. Needless to say, that a step-by-step approach has to be applied when designing and implementing the national information policy.

4. - Tunisia was the only country where experts could find some documents dealing with national industrial and technological information policy, in particular, the documents on the national industrial and technological data bank. In Ivory Coast and Senegal we found only publications concerned with national scientific and technical information policy.
5. - It seems that INTIB experts could assist the countries in question in elaborating the national information policies, and, recommend the establishment of the INTIB national networks proposed in this report (cf. p. 1, Section IV) as a crucial step in the establishment of the national industrial and technological information systems. It should be stressed that any INTIB initiative to create the INTIB national network has to be undertaken jointly with the Government.
6. - The actual and potential users are generally interested in information exchanging with INTIB by means of the P.T.T., on diskettes and sometimes they are interested in on-line connection with INTIB data banks. In order to assure the information exchange based on diskettes one can require from INTIB to :
  - equip all the national focal points with microcomputers compatible and comparable with the IBM PC XT (AT) machines;
  - provide the institutions having an appropriate hardware with an information-retrieval software. It seems that the micro ISIS package should be relevant to the expected processing needs. Moreover, some standard DBMS package like dBASE II or III, MDBS III and text processors like WORDSTAR, EASYWRITER, etc. are also recommended.

- organize a training dealing with the use of the suggested software for information officers employed in national focal points and focal points. A programme of such a training is proposed in Annex 3.

In the future, the equipment furnished by INTIB could be used as intelligent terminals to the UNIDO host computers when establishing on-line connection. It should be added that only Cameroon and Ivory Coast have implemented national public data networks which provide common data transmission facilities for both private and publically accessible computer networks, as well as for terminal-to-terminal data transmission.

7. - Tremendous divergence of information languages used in the considered institutions has been observed. This fact can handicap the INTIB national system running. Therefore, it is required from INTIB to elaborate a programme to solve this problem in practice.
8. - Local manpower requirements for the industrial and technological information systems depend on the development level reached in the field of information. It seems that Tunisia and Algeria have a number of skilled specialists both in information and computer science and practice who are able to make running the future INTIB national systems. However, there is a lack of qualified personnel in Senegal, Ivory Coast and Cameroon. The same is true for the number of computers used for information purposes in these countries.
9. - Examination of the existing information systems have shown that they often have bilateral and international cooperation links. Among the protagonists of the cooperation one can find : ARCT (African Regional Centre for Technology), FADIS (Pan African Documentation and Information System), RESADOC (Réseau Sahélien d'Information et de Documentation Scientifiques

et Techniques), ISIS AFRIQUE (Economic information data bank, Chambre de Commerce et d'Industrie de Paris) and WFEP (World Federation of Engineering Organizations). Undoubtedly, INTIB should strengthen its linkages with these organizations. In particular, ARCT seems to be interested in joint projects, for instance, in the building of national information networks based on focal points which could be common for both INTIB and ARCT.

10. - It is recommended to make services of INTIB more known (promotion) in the considered countries and to make them better aware of INTIB features and possibilities. In particular, we suggest to :

- organize demonstrations of microcomputers working on data stored on diskettes for actual and potential users. Such demonstrations are required not only because of the using of microcomputers but since they would provide the users with an opportunity to verify the INTIB data banks credibility and the relevance to users' needs. The demonstrations should take place in the countries in question rather than in INTIB Headquarters;
- prepare an exhaustive documentation (in French) on INTIB itself, its activities and how to use its resources. The documentation should be sent as soon as possible to all our interlocutors (cf. Annex 4). In particular, Thesaurus of Industrial Development Terms elaborated by UNIDO should be mailed immediately;
- to establish INTIB user groups; members of these groups could receive a periodic newsletter giving the information about achievements in INTIB development, expected improvements and a schedule of planned exhibitions and demonstrations of new services, etc. The user groups could play the role of feedback and provide very good support for information exchange between the INTIB administration and the users.



## I. INTRODUCTION

1. - In recent years information has increasingly been considered as a major commodity, and as a valuable national resource, and information transfer has become a major field of activity. Due to the recent developments in computer technologies and telecommunications, sophisticated on-line information services in most fields of knowledge, including industrial and technological information, are widely available in the developed countries, but potential users in the developing countries still do not generally have access to such data banks.
  
2. - Developing nations have come to recognize that industrial and technological information is a key element in accelerating the process of industrialization. In recent years, an increasing number of industrial and technological information centers have been established in developing countries. Since the users of industrial and technological information are varied and they may range from the small-scale entrepreneur to the decision-maker at the governmental level, the information has to be diverse in nature and scope, encompassing socio-economic data and statistics as well as financial, legislative, market, technological and management information. Moreover, information has to be evaluated and packaged suitably and provided in the right time if it is to be of use to the users.
  
3. - UNIDO has been involved in the establishment of strengthening of different industrial and technological information facilities in developing countries and in the training of industrial information officers. Its own industrial inquiry services as well as the Industrial and Technological Information Bank (INTIB) are intended to serve and support such facilities through the creation and maintenance of effective linkages with them.

4. - In particular, INTIB was set up with the aim of facilitating and accelerating a greater flow of information to developing countries for the proper selection of technology. Often, INTIB works as a catalyst of national industrial and technological institutions, however, it should not be a substitute of them. INTIB pays special attention to the needs of countries at an initial stage of information service development. Since the supply of information is vital to the choice, acquisition and transfer of industrial technology.
  
5. - Currently, INTIB supports the establishment of national industrial and technological information networks in several African countries which have been selected as a part of the IDDA programme. At the same time, INTIB assists these countries in strengthening existing information systems and services in the generation, collection, processing, evaluation, analysis, validation and dissemination of relevant industrial and technological information. In particular, INTIB provides an inexpensive access to external sources of information and promotes the exchange of industrial and technological information among developing countries.

## II. BACKGROUND INFORMATION AND JUSTIFICATION

1. - A major feature which emerges clearly from the Lagos Plan of Action is the importance of industrial development as a driving force for economic growth and overall development. The supply of industrial and technological information at the country level in particular for the priority sectors identified by the Lagos Plan of Action is crucial for the success of the Industrial Development Decade for Africa (IDDA).

2. - Several African countries do not have actual industrial and technological information systems and in many cases where they have such facilities they are mostly in the nature of documentation and bibliographic services rather than factual information. They also suffer from a lack of adequate resources to obtain on a systematic basis information from external both national and international sources of information.
  
3. - In accordance with its status, INTIB creates and provides an international infrastructure on which the interested countries can draw upon to strengthen their industrial and technological information systems. By establishing links with INTIB selected information personnel can also be made familiar with the methods of generating, collecting, processing, evaluating, analyzing and disseminating problem-oriented industrial and technological information. Moreover, the flow of information among the strengthened national information systems can be promoted and links can be also established with possible regional mechanisms, such as ARCT, PADIS, RESODOC, etc. The preparation of industrial profiles and information packages by INTIB could also be oriented towards the needs identified in Africa.
  
4. - UNIDO has in the past given technical assistance to national information systems in such countries as : Algeria, Cameroon, Ivory Coast, Senegal and Tunisia. Since the projects in these countries have been completed there is a base that exists but nevertheless they still need continuing support especially in advisory services and the establishment of national information systems and adequate links with external sources of information, such as INTIB.

### III. OBJECTIVES OF THE MISSION

According to the job description, the experts were expected to undertake the following tasks :

1. Assess the existing and potential information systems, services and networks in the countries in question;

2. Assess national focal points of INTIB on their specialized field of industrial and technological information activities;
3. Assess existing and potential users of industrial and technological information based on their specific needs and priorities;
4. Assess the nature of information services required by the INTIB in detail as well as modalities of linkages and communication with INTIB Headquarters;
5. Ad-hoc advise on redesigning or expansion of the existing and technological information service system including selection of software and hardware as well as assessment of manpower requirements and training needs for the information systems.

#### IV. OUTPUTS OF THE MISSION

1. - A study of the existing information systems and institutions allows us to suggest the following INTIB national networks :

##### A L G E R I A

##### National focal point

- Institut Supérieur de Gestion et de Planification (ISGP)
- or
- Centre National d'Information et de Documentation Economiques (CNIDE)

##### Focal points

- Institut Supérieur de Gestion et de Planification (ISGP)
- Centre National d'Information et de Documentation Economiques (CNIDE)

- Centre National d'Animation des Entreprises et de Traitement des Informations du Secteur de la Construction (CETI)
- Centre National d'Etudes et de Recherches Intégrées du Bâtiment (CNERIB)
- Organisme de Contrôle Technique de la Construction (CTC)
- Institut Algérien de Normalisation et de Propriété Industrielle (INAPI)
- Office National des Statistiques (ONS).

### C A M E R O O N

#### National focal point

- Centre National d'Assistance aux Petites et Moyennes Entreprises (CAPME)

#### Focal points

- Ministère de l'Équipement (MINEQ)
- Ministère de l'Informatique et des Marchés Publics (MINIPAT)
- Ministère du Plan et de l'Aménagement du Territoire (MINPAT)
- Institut de Recherches Géologiques et Minières (IRGM)
- Chambre d'Agriculture et d'Élevage et des Forêts du Cameroun (CAEF)
- Chambre de Commerce d'Industrie et des Mines du Cameroun (CCIM)

### I V O R Y C O A S T

#### National focal point

- Service Autonome de Promotion Industrielle et de Documentation au Ministère de l'Industrie (SAPID)

Focal points

- Chambre d'Industrie de Côte d'Ivoire (CICIV)
- Chambre de Commerce de Côte d'Ivoire (CCCI)
- Société Ivoirienne de Technologie Tropicale (ITT)
- Centre d'Assistance et de Promotion de l'Entreprise Nationale (CAPEN)
- Banque Africaine de Développement (BAD)
- Unité Documentaire de l'Energie Electrique de Côte d'Ivoire (UDEECI).

S E N E G A L

National focal point

- Société Nationale d'Etudes et de Promotion Industrielle (SONEPI)

Focal points

- Zone Franche Industrielle de Dakar (ZFI)
- Chambre de Commerce et d'Industrie de la Région du Cap-Vert (CCI)
- Société Financière Sénégalaise pour le Développement de l'Industrie et du Tourisme (SOFISEDIT)
- Conseil National des Employeurs du Sénégal (CNES)
- Institut de Technologie Alimentaire (ITA)

T U N I S I A

National focal point

- Institut National de la Normalisation et de la Propriété Industrielle (INNORPI)

Focal points

- Agence de Promotion des Investissements (API)
- Centre National des Etudes Industrielles (CNEI)
- Institut National de la Statistique (INS)
- Ministère de l'Economie Nationale, Direction de l'Organisation et du Traitement de l'Information (MEN)

Annex 5 contains the addresses of the above listed institutions.

2. - The end-users of the industrial and technological information in the countries in question can be classified as follows : policy makers, administrators (managers), development engineers, factory supervisors, sales managers, researchers and workers (practioners) whereas institutional users are : chambers of commerce and industry, federations of industries, associations of small and medium industries, industrial and technological information service organizations, R+D centers, development banks, technology transfer organizations, etc.
3. - The basic industrial and technological information needs expressed by the users deal with : knowledge of the market, design of the product, manufacturing the product, quality control and application standards, marketing, selling and servicing the product, and, technological information for innovation and improvements. The main sources of information requested are : patents, standards, statistics, bibliographic data bases, technical reports, marketing data including government business regulations on import/export, characteristics of local equivalents of raw materials, data on foreign manufacturers, firms producing similar products, market development trends, etc. Of course, there is some disparity in the quantity and degree of sophistication of the industrial and technological information required in the visited countries due to the national economy prioritics and the development level reached.

4. - The main sources of information requested are : patents, standards, statistics, bibliographic data bases, technical reports, marketing data including government business regulations on import/export, characteristics of local equivalents of raw materials, data on foreign manufacturers, firms producing similar products, market development trends, etc. Of course, there exists some disparity in the quantity and degree of sophistication of the industrial and technological information required in the considered countries due to the national economy priorities and the development level reached.
5. - Examination of users' needs as well as the forms of the information presentation shows that the users are vitally interested in selective information dissemination. Unfortunately, this kind of service is very rare in the countries in question.
6. - Estimates of manpower, technical and financial resources are as follows :

(1) MANPOWER

	ALGERIA	CAMEROON	IVORY COAST	SENEGAL	TUNISIA
Specialists	x	50	34	38	260
Assistants	x	30	17	10	85

\* Data not available



(2) HARDWARE

A L G E R I A

CII HB 66/05, BORROUGHS 6900, IBM 370/145,  
IBM 370/148, HP 3000, HP 250, VAX 750,  
BULL MINI 6, PDP 11/23+, BULL MITRA 625,  
Several microcomputers of different types.

C A M E R O O N

IBM 4361, IBM 4381, 2 x IBM PC XT, 2 IBM PC,  
ITT 3030, MICROMEGA 16.  
The public data transmission network CAMPAC is being  
implemented in Cameroon.

I V O R Y C O A S T

IBM 4341, IBM PC  
The public data transmission network SYTRANPAC is to be  
operational in Ivory Coast, soon.

S E N E G A L

2 x IBM 4341, BORROUGHS 96, APPLE LISA, MITRA 82,  
IBM PC XT, IBM PC

T U N I S I A

BULL DSP8, IBM 34, BURROUGHS 800, BURROUGHS 1955,  
HP 3000/37XE, HP 9826, HP 9835, 5 x IBM PC XT.  
A project of a public data transmission network is to be  
started in Tunisia, soon.

- (3) SOFTWARE (for documentation and information retrieval purpose) :

A L G E R I A

TPL, PVS, TPS 6, MINI ISIS (!), IDS, DEF2 and some in-house packages

C A M E R O O N

ADR ( Applied Data Research France), dBASE II, dBASE III, WORDSTAR and some in-house packages

I V O R Y C O A S T

PFS File, dBASE III and some in-house packages

S E N E G A L

LISA 7/7, CDS ISIS (!)

T U N I S I A

MISTRAL, MINI ISIS (!), dBASE II, dBASE III and some in-house packages.

- (4) Yearly budget ( in U.S. Dollars)

Algeria	Cameroon	Ivory Coast	Senegal	Tunisia
\$ *	*	*	320,000	1.450,000

\* data not available

6. - The following INTIB contributions are expected :

- to assist the countries in question in elaborating the national information policies : in particular, Tunisia requires an expertise and assistance in the establishment of the national industrial and technological data bank,
- to make services of INTIB and INTIB itself more known (promotion) and to make the users better aware of INTIB features and possibilities,
- to prepare an exhaustive documentation (in French) on INTIB and to send it as soon as possible to all interested persons (cf. Annex 4),
- to organize demonstrations involving the INTIB data banks in order to provide the users with an opportunity to verify INTIB's credibility,
- to equip all the national focal points with microcomputers compatible and comparable with the IBM PC XT (AT) machines,
- to provide the institutions having an appropriate hardware with an information-retrieval software,
- to organize training courses dealing with the use of the proposed software (cf. p.7, Conclusions and Recommendations).

7. - Examination of indexing methods and information-retrieval features applied in information centers and libraries shows the tremendous divergence of information languages used.

8. - Lack of coordination and bilateral links between the country information systems presented above was recognized during the mission. Thus, the building of the national industrial and technological information systems is considered as a very important task to be done.

9. - Lack of national industrial and technological information policy is considered by specialists in the field of information as main constraint which makes the information system implementation impossible.
  
10. - When establishing the INTIB national networks in the countries in question, one has to take into account that telecommunication circuits (networks) are of poor quality. Moreover, as far as manpower is concerned only in Algeria and Tunisia the quantity of skilled information personnel seems to be satisfactory. Unfortunately, this is not the case in Ivory Coast, Senegal and Camercon.
  
11. - Traditional statistics such as gross output, value added, employment, wages and salaries, production indices, etc., as well as compilations of published statistical information, namely input-output tables, industry census, annual survey of industries, etc. are often requested by industrial and technological information end-users as well as the systems presented in p. 2, Section V.

V. ACTIVITIES OF THE MISSION

1. - In order to assure the coherence of the study which was carried out through a series of meetings and interviews in the visited countries, the INTIB specialists designed a uniform questionnaire (see Annex 2). The questionnaire was used in 58 institutions. However, it should be noted that the questionnaire was very often applied as canvas adaptable to the visited organization rather than a rigid schema invariant under the situation. The persons contacted (see Annex 3) included officials responsible for national development in the field of industrial and technological information, actual and potential major users of information, as well as specialists like documentalists, engineers, programmers, etc. Some 100 persons were interviewed.
  
2. - A preliminary inventory of industrial and technological information systems in the visited countries was made. It includes the systems in the following institutions (non-exhaustive list) :

A L G E R I A

- Centre National d'Animation des Entreprises et de Traitement des Informations du Secteur de la Construction,
- Ministère de la Planification et Aménagement du Territoire,
- Centre National d'Etudes et de Recherches Intégrées du Bâtiment,
- Organisme de Contrôle Technique de la Planification,
- Institut Algérien de Normalisation et de Propriété Industrielle,
- Commissariat aux Energies Nouvelles,
- Centre National d'Information et de Documentation Economiques,
- Office National des Statistiques.

C A M E R O O N

- Ministère du Commerce et de l'Industrie,
- Ministère de l'Enseignement Supérieur et de la Recherche Scientifique,
- Ministère du Plan et de l'Aménagement du Territoire,
- Ministère de l'Équipement,
- Ministère de l'Informatique et des Marchés Publics,
- Institut de Recherches Géologiques et Minières,
- Centre de Recherches Economiques et Démographiques,
- Chambre de Commerce d'Industrie et des Mines du Cameroun,
- Chambre d'Agriculture et d'Élevage et des Forêts du Cameroun,
- Centre National d'Assistance aux Petites et Moyennes Entreprises.

I V O R Y C O A S T

- Service Autonome de Promotion et de Documentation, Ministère de l'Industrie,
- Direction de l'Environnement et de la Normalisation et Technologie, Ministère de l'Industrie,
- Chambre d'Industrie de Côte d'Ivoire,
- Chambre de Commerce de Côte d'Ivoire,
- Société Ivoirienne de Technologie Tropicale,
- Banque de Données Financières,
- Centre d'Assistance et de Promotion de l'Entreprise Nationale,
- Banque Africaine de Développement,
- Unité Documentaire de l'Énergie Électrique de Côte d'Ivoire.

S E N E G A L

- Société Nationale d'Etudes et de Promotion Industrielle,
- Zone Franche Industrielle de Dakar,
- Chambre de Commerce et d'Industrie de la Région du Cap-Vert,
- Centre National de Documentation Scientifique et Technique,
- Société Financière Sénégalaise pour le Développement de l'Industrie et du Tourisme,
- Union Intersyndicale d'Entreprises et d'Industries au Sénégal,
- Conseil National de Technologie Alimentaire.

T U N I S I A

- Ministère de l'Economie Nationale,
- Agence de Promotion des Investissements,
- Centre National des Etudes Industrielles,
- Institut National de la Normalisation et de la Propriété Industrielle,
- Institut National de la Statistique.

3. - The INTIB national networks are proposed as a result of the mission. One can find a detailed description of the networks in Section IV, p.1.
4. - Consultations concerned with the establishment and improvement of information languages were given. Thesaurus of Industrial Development Terms (ID/172/Rev. 1; UNIDO/LIB/SER.C/3/Rev. 1) elaborated by UNIDO was suggested as a basic tool.

5. - Ad-hoc advises dealing with selection of software and hardware as well as assessment of manpower requirements and training needs for the information systems were given. A hardware compatible and comparable with the IBM PC XT (AT) computers was suggested whereas the micro ISIS package as well as such packages like dBASE II (or III) were proposed when discussing software issues.

#### VI. ACTION PROGRAMME (FOLLOW-UP)

1. - INTIB experience dealing with the establishment of INTIB networks in different countries would be of a great value for African countries and should be transferred to them by INTIB experts.
2. - INTIB assistance programmes should be oriented towards those parts of the national information infrastructure which are considered as weak spots of the information system. First of all, the national focal points should be equipped with micro-computers that computing power would be enough to assure the cooperation with INTIB Headquarters and, on the other hand, the information dissemination throughout the country. Needless to say, that not only hardware is necessary; software and training should be provided by INTIB.
3. - Apart from the supply of information material and information processing facilities, the most important factor is manpower. No matter how generously physical and financial resources are provided, they can only effectively be used by adequate number of properly trained and qualified persons. The range of skill required is wide and covers librarians, documentalists, indexers, computer specialists, etc. There is a tremendous lack of information officers especially in Cameroon, Ivory Coast and



Senegal. INTIB is expected to assist these countries in the information service manpower building. Moreover, and this is also a case of Algeria and Tunisia, INTIP is supposed to make provision for refreshing, updating and extending knowledge of the industrial and technological information officers in the field.

4. - Unification and standardization of information languages used in the organizations involved in the INTIB national networks should be undertaken. It is required from INTIB to propose a methodology to solve this issue.
5. - It is recommended to make services of INTIB more known (permanent promotion) in the African countries. Priority should be given to trainings, seminars and demonstrations of INTIB possibilities organized in the interested countries, rather than in INTIB Headquarters. Regular INTIB newsletters and other types of publications should be disseminated among actual and potential users. Another option is to establish INTIB clubs in the country; members of these clubs could receive INTIB issues giving them information about achievements in INTIB developments, expected improvements and a schedule of planned exhibitions and demonstrations of new services, etc. The user clubs would play the role of feedback and provide very good support for information exchange between the INTIB administration and the users.
6. - It seems that the establishment of an experimental on-line connection between the national focal point and INTIB data banks and using the microcomputer as an intelligent terminal would be an excellent promotion of INTIB.

7. -       When INTIB national networks established the interested countries jointly with INTIB should study the best first steps to be taken in developing regional industrial and technological information networks through the sharing of tele-informatic resources and data banks.
  
8. -       A number of different organizations belonging to the family of the United Nations, as well as, other national and international institutions are involved in the process of generating, collecting, processing and dissemination of industrial and technological information (cf. p. 10, Conclusions and Recommendations). INTIB should strengthen its linkages with these organizations and to establish a permanent cooperation with them.

A N N E X 1  
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DOCUMENTS USED DURING THE MISSION

1. General documents:

- 1.1. Un Programme pour la Décennie du Développement Industriel de l'Afrique, document établi par la Commission Economique pour l'Afrique, l'Organisation de l'unité africaine et l'Organisation des Nations Unies pour le Développement Industriel, Nations Unies, New York, 1983.
- 1.2. Plan d'Action de Lagos pour le Développement de l'Afrique 1980-2000, Institut National D'Etudes Sociales, Genève, 1981.
- 1.3. Role of INTIB. Round Table Division of an Advisory Group of INTIB Users - Vienna, 23-27 Sept. 1985, ID/WG., 27 Sept. 1985, UNIDO Secretariat.
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A N N E X 2

INDUSTRIAL AND TECHNOLOGICAL INFORMATION BANK

IDDA PROJECT (RP/RAF/85/621)

OBJECTIVE : Assess existing/potential information service institutions/  
organizations and their activities

QUESTIONNAIRE

Name of Institute/Organization :

Country :

Address of Institution/Organization :

Telex/Cable :

Telephone/Telex :

Nature of Institution/Organization : Public/Private/Semi-Private :

Name of Director/Interviewee :

Year of Establishment :

Objectives/Functions of Institution/Organization :

Number of information staff :

Professional :

Supporting personnel :



Information Service Activities :

List of publications :

Quarterly/Yearly publications :

Industrial Inquiry Service (Sectors/Inquirers/Source of Answers/  
Number of inquiries/Character) :

Extension services :

Selective Information Dissemination/Current Awareness Service :

Ad-hoc advisory services :

Source of fund : Government/Private :

Budget for information activities:

List of hardware/software :

Main problems faced by the organization on information field :

Contents of advice given by UNIDO experts :

Comments to be as INTIB nodes by institution/organization :

Linkage with other information institutions/organizations :

List of demand/needs of information users :

Linkage with INTIB

Industrial Inquiry Service :

Possible areas :

Ways and means :

Trainings/Seminars/Workshops conducted by the institution/organization :

Expectation from INTIB :

Ad-hoc service request and project document :

Industrial information policy :

Non focal points for Co-ordination request :

Recommendations to Government :

A N N E X 3

First Training Workshop for INTIB Focal Point Staff Members

The aim of workshop : Utilization of IBM/PC/or compatible/and u-ISIS software for industry inquiry services and basic office automation.

Participants : It is assumed that the participants have no experience in working with IBM/PC equipment, however for the participants familiar with IBM/PC emphasize will be put for more sophisticated applications.

Organizational problems :

Duration of the Workshop - 2 weeks  
Number of participants - not more than 15  
Lect res - 4 staffers of IINTE

Programme of the Workshop :

1. IBM/PC - general information - 5h
2. Overview of the operating system DOS - 8h  
    Initializing of the system  
    Data sets and their names  
    Basic DOS commands
3. Use of the EDLINE Editor - 4h
4. Training with DOS and EDLINE - 4h
5. Word processor - functions - 6h
6. Training with the Word processor - 4h
7. General characteristics of u-ISIS - 8h  
    system features  
    Data coding  
    Files  
    Relationships between the files  
    ISIS data base maintenance  
    Retrieval functions

- Sorting and printing facilities  
Interface with CDS/ISIS system and others
8. ISIS data entry subsystem - 4h  
Exercises - 4h
  9. Updating of ISIS data bases - 3h  
Exercises - 3h
  10. Training with sample databases IDA and LINK - 12h
    - inquiry servicing
    - database update
    - reloading of the database from diskettes containing data in the ISO 2709 format and in ISIS format
    - extraction of a part of sample database and formatting on diskettes in the communication formats / ISO 2709 and ISIS communication format
  11. Set up of an u-ISIS database / designed by the participants - 15h
    - design of an FDT
    - print formats
    - inverted file specification
    - entering a number of records.

A N N E X 4

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16, B.P. 1402 Abidjan 16  
Tél. : 22-72-06, Téléx : RC 87-593

I2T	Société Ivoirienne de Technologie Tropicale, 04 B.P. 1137 Abidjan Tél. : 33-23-68, Téléx : 23 347
I N A D E S	Institut Africain pour le Développement Economique et Social 08 B.P. 8 Abidjan 08 Tél. : 44-15-94
S A P I D	Service Autonome de Promotion Industrielle et de Documentation, Ministère de l'Industrie B.P. V 65, Abidjan Tél. : 29-14-15, Téléx : 22638
U D E E C I	Unité Documentaire de l'Energie Electrique de Côte d'Ivoire, 01 B.P. 1345 Abidjan 11 Tél. : 32-02-33

S E N E G A L

C C I                      Chambre de Commerce et d'Industrie de  
la Région du Cap-Vert  
1, Place de l'Indépendance  
B.P. 118, Dakar  
Tél. : 21-71-89,              Téléx : 3112 SG

C N D S T                      Centre National de Documentation Scienti-  
fique et Technique  
61, Bd Pinet Laprade,  
BP 3218, Dakar  
Tél. : 21-51-63

C N E S                      Conseil National des Employeurs du  
Sénégal,  
2, Av. Faidherbe  
B.P. 3819, Dakar  
Tél. : 21-76-62              Téléx : 3108 SAD SE

C R A T                      Centre Régional Africain de Technologie  
KM 4,5 route de Rufisque  
B.P. 2435, Dakar  
Tél. : 22-77-11 à 13      Téléx : 3282 CRATEC SG

I T A                      Institut de Technologie Alimentaire  
Route des Pères Marestes  
B.P. 2768, Hann Dakar  
Tél. : 22-00-70

SOFISEDIT                      Société Financière Sénégalaise pour le  
Développement de l'Industrie et du Tourisme  
34, Av. Pdt Lamine-Guèye  
B.P. 2003, Dakar  
Tél. : 21-68-12, Téléx : 3329 SG



S O N E O

Société Nouvelle des Etudes de Développement en Afrique,  
142, rue de Bayeau  
BP 2084 Dakar  
Tél. : 21-22-31      Téléx : 464 SONEDAK SG

S O N E P I

Société Nationale d'Etudes et de Promotion Industrielles  
Av. Bourgiba prolongée  
BP 100 Dakar  
Tél. : 22-21-30      Téléx : 3178 SONEPI SG

U N I S Y N D I

Union Intersyndicale d'Entreprises et d'Industries du Sénégal  
12, Av. Albert Sarraut  
B.P. 593, Dakar  
Tél. : 22-13-24

Z F I

Zone Franche Industrielle de Dakar  
Immeuble "Excellence"  
rue Carnot x Av. Roume  
B.P. 3298, Dakar  
Tél. : 22-68-69      Téléx : 3330 SFI SG

T U N I S I A

A P I Agence de Promotion des Investissements,  
63, rue de Syrie,  
1002 Tunis-Belvédère  
Tél. : 287-600 Tél. ex : APRIN 14-166

B D E T Banque de Développement Economique de  
Tunisie  
63, Avenue Habib Bourgiba, Tunis  
Tél. : 245-600 Tél. ex : 12-382

C E T I M E Centre Technique des Industries Mécaniques  
et Electriques  
22, Avenue d'Afrique  
El Menzah V, 1004 Tunis  
Tél. : 239-422, 235-312, 239-514  
Tél. ex : 30-949 CIMES TN

C N I Centre National de l'Informatique  
rue Belhassen Ben Chaabane  
1005 Tunis  
Tél. : 782-996 Tél. ex : 13-904

I N N O R P I Institut National de la Normalisation  
et de la Propriété Industrielle  
10 bis, rue Ibn Jazzar, Tunis  
Tél. : 785-922 Tél. ex : 13602 INORPI TN

I N S Institut National de la Statistique  
70, rue Ech-Cham  
Tunis  
Tél. : 288-002

M E N Ministère de l'Economie Nationale  
Adresse de la Direction de l'Organisation  
et du Traitement de l'Information  
1, rue d'Iraq, Tunis  
Tél. : 281-804 682-315

O C T

Office du Commerce de la Tunisie  
Avenue Mohamed V, Tunis  
Tél. : 284-524, 288-864, 682-918

S M E

Société de Maîtrise de l'Energie  
15, rue 8000-Montplaisir  
1002 Tunis  
Tél. : 783-445                      Téléx : 14-554 SME

S T B

Société Tunisienne de Banque  
1, Avenue H. Thameur  
1000 Tunis  
Tél. : 340-477

C N E I

Centre National d'Etudes Industrielles,  
Cité Mahrajane - BP no 5, 1002 Tunis-Belvèdère  
Tél. : 287-764                      Téléx : CNEI 12-471 TN

A N N E X 6

SCHEDULE OF MEETINGS

A L G E R I A

Monday, October 28<sup>th</sup>

9h	Organisme de Contrôle Technique de la Construction:F. Tebbal
11h	Commissariat aux Energies Nouvelles M. Ramtani
14h	Centre National d'Animation des Entreprises et de Traitement des Informations du Secteur de la Construction M. Kasmi

Tuesday, October 29<sup>th</sup>

10h	Ministère de la Planification et Aménagement du Territoire M. Darabid
15h	Institut Supérieur de Gestion et de la Planification M. Liassine

Wednesday, October 30<sup>th</sup>

9h	Bureau du PNUD M. Habbajg
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10h                    Entreprise Nationale des Systèmes  
                         Informatiques  
                         T. Dilmi

12h                    Centre d'Etudes et de Traitement Informatique  
                         M. Tounessi

14h                    Office National des Statistiques  
                         A. Mohaddem , M. Zabat Falah

Thursday, October 31

10h                    Institut Algérien de Normalisation et de  
                         Propriété Industrielle  
                         A. Bouhnik, A. Merouani

C A M E R O O N

Monday, November 18th

10h	UNIDO Office A. Jibidar
15h	Ministère de l'Enseignement Supérieur et de la Recherche Scientifique M. Bopelet, P.M. Mbonj, J. Nya Ngatchou
16h30	Meeting at Ministère de l'Enseignement Supérieur et de la Recherche Scientifique M. Bopelet, Chairman

Tuesday, November 19th

9h	Ministère du Plan et de l'Aménagement du Territoire J. Fotsing, R. Ndonou
15h	UNIDO Office M. Kouaré
16h	Ministère de l'Equipement E. Mundi Kengutisu
17h	Ministère de l'Informatique et des Marchés Publics J.P. Kane Kane, J. Nkamta

Wednesday, November 20th

8h30	Université de Yaoundé, Centre de Calcul B. Kamdoun
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9h10 Institut de Recherches Médicales et  
d'Etudes des Plantes Médicinales  
A. Abondo, J. Johnson

9h45 Laboratoire de Recherches Energétiques  
de l'Institut de Recherches Géologiques  
et Minières  
A. Simo, C. Takoudjou

10h20 Institut de la Recherche Agronomique  
G. Ckebil, M. Partiot

11h10 Institut de Recherches Géologiques et Minières  
E. Naah, J.P. Boum

11h30 Centre de Recherches Economiques et  
Démographiques  
Ministère de l'Enseignement Supérieur  
et de la Recherche Scientifique  
A. N'Sangou

15h30 Chambre d'Agriculture et d'Elevage et  
des Forêts du Cameroun  
E. Siewe

Thursday, November 21st

9h Meeting at Chambre de Commerce, d'Industrie  
et des Mines du Cameroun  
E. Sicombe, chairman

10h Chambre de Commerce, d'Industrie et des  
Mines du Cameroun  
E. Nitchen, E. Njanga

11h

Meeting at Centre National d'Assistance  
aux Petites et Moyennes Entreprises  
P. Mouen-Njoh, chairman  
L. Dubourg, D. Le Van Chau

15h

Meeting at Centre Universitaire de Douala  
M. Tomdio, chairman

Friday, November 22 nd

9h

Ecole Supérieure des Sciences Economiques  
et Commerciales  
J. Ndioro à Moubok  
C. Nyatte

15h

Ministère du Commerce et de l'Industrie  
E. Sicombé





15h Direction de l'Environnement et de la  
Normalisation et Technologie, Ministère  
de l'Industrie  
P. Guerin

16h30 Centre d'Assistance et de Promotion de  
l'Entreprise Nationale  
A. N'Cho, B. Oka

Thursday, November 14 th

10h Institut Africain pour le Développement  
Economique et Social  
Y. Morel

15h Banque Africaine de Développement  
A. N'Diaye, I. N'Diaye

Friday, November 15 th

9h Unité Documentaire de l'Energie Electrique  
de Côte d'Ivoire  
M. Chapman

11h ETS Afrique Euro-Arabe Consultant et  
Bureau d'Etudes des Projets de Développement-  
Transfert de Technologies  
A. Badara Diaw

15h Service Autonome de Promotion et de Docu-  
mentation, Ministère de l'Industrie  
K. Kassi

S E N E G A L

Monday, November 4 th

9h Société Nationale d'Etudes et de Promotion Industrielle  
A. Gaye, C. Sakho

15h30 Zone Franche Industrielle de Dakar  
M. Cisse, P. Diouf

Tuesday, November 5 th

9h Chambre de Commerce et d'Industrie de la Région du Cap-Vert  
A. Deme, B. Diallo, D. Dieng

15h30 Centre National de Documentation Scientifique et Technique  
C. Diop

Wednesday, November 6 th

9h30 Société Financière Sénégalaise pour le Développement de l'Industrie et du Tourisme  
C. Diagne, A. Diouf, A. N'Diaye

15h Centre Régional Africain de Technologie  
M. Timoulali

Thursday, November 7 th

9h Conseil National des Employeurs du Sénégal  
A. Sy

15h30

Société Nouvelle des Etudes de Développement en Afrique  
B. Mbaye

18h

Bureau du P N U D  
D. Mostefai

Friday, November 8th

9h

Institut de Technologie Alimentaire  
M. N'Diay

15h30

Société Nationale d'Etudes et de Promotion Industrielle  
C. Sakho

Saturday, November 9th

Union Intersyndicale d'Entreprises et d'Industries du Sénégal  
P. Mathieu

T U N I S I A

Monday, October 21st

9h	Centre National d'Etudes Industrielles M. Dellagi, N. Abdeljawed
15h	Agence de Promotion des Investissements S. Arem, A. Chelbi, A. Djemal
17h	Centre National de l'Informatique F. Kamoun

Tuesday, October 22nd

9h	Société de Maîtrise de l'Energie M. Nouri-Ammar
10h30	Société Tunisienne de Banque M. Rebai
15h	Institut National de la Normalisation et de la Propriété Industrielle J. Amor, A. Bangaided, F. Moheddine

Wednesday, October 23rd

9h	Ministère de l'Economie Nationale H. Laroussi, A. Maaref
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Thursday, October 24th

9h	Institut National de la Statistique A. Kammoun
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10h Office du Commerce de la Tunisie  
T. Ben Amor, M. Debbabi, M. Zenaidi

15h Centre Technique des Industries Mécaniques  
et Electriques  
M. Ouazaa, A. Saidane

Friday, October 25 th

9h Agence de Promotion des Investissements  
A. Hedda

10h Ministère de l'Economie Nationale,  
Direction de l'Organisation et du Traitement  
de l'Information  
N. Gnichy

15h Banque de Développement Economique de  
Tunisie  
N. Ben Debba

A B S T R A C T

The report presents the results of the mission to five French-speaking African countries, namely : Tunisia (October 21-25, 1985), Algeria (Oct. 28-31, 1985), Senegal (November 4-8, 1985), Ivory Coast (November 11-15, 1985) and Cameroon (November 18-22, 1985). The chief goals of the mission were to assess the existing and potential industrial and technological systems in the countries in question, and to suggest INTIB national networks. In particular, the identification of national focal points of INTIB was a very important task. The following national points are proposed :

- in Algeria :

either Institut Supérieur de Gestion et de Planification (ISGP), or Centre National d'Information et de Documentation Economiques (CNIDE);

- in Cameroon :

Centre National d'Assistance aux Petites et Moyennes Entreprises (CAPME);

- in Ivory Coast :

Service Autonome de Promotion Industrielle et de Documentation au Ministère de l'Industrie (SAPID);

- in Senegal :

Société Nationale d'Etudes et de Promotion Industrielle (SONEPI);

- in Tunisia :

Institut National de la Normalisation et de la Propriété Industrielle (INNORPI).

Country requirements from UNIDO are presented in the report, as well as, some recommendations dealing with INTIB follow-up actions.