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Systemic Competitiveness
Concept and Key Policy Issues

# GERMAN DEVELOPMENT INSTITUTE (GDI)

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- I International Competitiveness in Industry Key Issues
- 1 The rationale of and scope for outward-looking industrialization strategies

### 1.1 The crisis of inward-looking industrialization strategies

One point of departure of considerations on economic and overall social development is population growth (1989 - 2000 1.6 % p/a; to 6.2 billion persons). This as well as aspiration levels that are nowhere sinking are bursting the traditional structures of economy and polity. A second point of departure results from the intensive dynamics generated by scientific and technological change, including the emergence of new technology-related forms of organization. Individual nation states can do little more than exercise a limited measure of control over these dynamics in given areas, while industrially underdeveloped countries are powerless to influence them at all. Yet they are giving rise to global adjustment processes, among other things via transfers of technology and forms of organization. A third point of departure has emerged in the past three years in connection with the collapse of three patterns of economic organization that shaped some of the basic structures of society:

- the socialism characterized by all-ecompassing planning, with its view to forced industrialization outside the frame of reference defined by the "world market";
- national conitalism, with its likewise one-sided inward orientation, high levels of interventionism and inefficiency; and
- neoliberalism ("market and free trade"), which foreshortens market theory and exacerbates existing economic, social, and ecological imbalances.

These three simplistic ideologies share some common ground: "vis-à-vis the intrinsic function of the state and the specific springs of a national government," they are blind in both theoretical and practical terms. They ignore the fact that scope for industrialization, competition, and welfare are created from the recognition and full utilization of latent development potentials as regards the global economic frame of reference, i.e. that any national base of comparative advantages in international competition is for the most part "man-made". They fail to come to grips with the process of technological and industrial change, in particular with the new techno-economic paradigm that is changing industrial production and industrial society.

Inward-looking industrial development - via the alternative offered by the socialist system or within a national-capitalist framework - failed to take adequate account both of the dynamics of scientific and technological change and the demands placed on social transformation capacity by society and the international market. What has proven possible is extensive growth and quantitative success in industrialization, but without any approximation to the international level of productivity. This holds true even when endogenous development potentials are intensively mobilized and great social efforts are undertaken. Even at high rates of investment, national resources (e.g. energy and capital)

were wasted because these countries failed to create efficient structures. The more intensive the vertical linkages tended to be, the more was inefficiency passed on along the linked chains of production.

The extreme bias in incentive structures against agriculture and exports gave rise to an isolated industrial sector the dynamics of which were largely determined by government interventionism and domestic demand. There was a distinct lack of pressure to push for increases in productivity. Low competition found expression in low-quality, high-price products. Industry demanded little of the service sector.

The national-capitalist inward orientation saw enterprises benefitting from permanent protection and subsidies, while they experienced little pressure to step up their technological learning processes and to gear their organizational and marketing planning to the world market. The more dynamic, technologically exacting industries attracted subsidiaries of foreign corporations that were often quick to adjust downward to the exigencies of the domestic market. These industries as well as state-owned enterprises, often with conspicuously inefficient management, further restricted the room open for a national private economy to develop. Tendencies on the part of enterprises to diversify vertically and horizontally and oligopolistic organization grew to the extent that the investment and production incentives emanating from domestic demand were exhausted.

Both the industrial associations, representing enterprises which at the same time lacked any enduring challenge and were obstructed in the domestic market, thus being induced to gear their activities to rent-seeking, and the trade unions looked to government in its redistributive capacity. Government was overburdened by its own planning privilege and the rentist-corporatist demands placed on it by the associations. One consequence of the overburdening of the government budget was a chronic inflation that increasingly saw economic policy determined by ad hoc "stabilization". High requirements for capital goods and technology imports triggered chronic deficits in balances of trade and current accounts. Government efforts to press ahead with domestically oriented economic growth led in the end to the debt crisis.

Beyond the "world market" frame of reference, it proved impossible to achieve - or to make headway with - any sustainably dynamic industrialization. In view of economic stagnation, social crises, and pressing ecological burdens on the one hand, a growing distance to and adjustment pressure from the countries with productivity-driven and competitively oriented industrialization on the other hand, nearly all processes involving one-sidedly inward-looking industrialization have been abandoned in recent years.

Growing populations and the modernization process are leading to a higher level of system complexity, including a "rapidly growing differentiation of subsystems," system integration, and national system autonomy: an ensemble of "market" (purposive rationality) and "organization" (community relatedness), more economic rationality ("market"), adequate regulation ("government"), complex control ("groups of actors"), and

democracy ("civil society") - the construction of a competition-oriented cooperative system controlled via basic consensus, dialogue, and a complex interlinkage of actors. In order to improve their national transformation capacity, all countries will have to:

- develop a concept of control that does not refer to traditional concepts or even central planning,
- create an organizational pattern that links economy, law, democracy, welfare, and sustainability of development, and
- devise and implement a strategy for enhancing international market competence.

As regards these three dimensions, particularly the concept of control, what is important is to distinguish, along institutionally fixed lines, between economy, government, and civil society: enterprises are restricted to their own field - microeconomic optimization of production. Government is responsible for improving, in favor of market economy, the legal-institutional, social-structural, and infrastructural conditions, as well as those relating to market structures (Ordwingspolitik) and polify. Government's task is to avoid and correct any negative effects stemming from the market economy. Reforms in the areas of health care and education as well as a poverty-related public social policy mobilize civil society. The intermediary organizations strengthen civil society and democratic institutions. Autonomy and self-interest are conditions for any synergetic interaction and for the "art of joining". 3 Dialogue and complex interlinkage are aimed at achieving a finely tuned formation of economic and social structures. Optimization of production, educational, or research policies requires closer and closer coordination between the relevant groups of actors with an eye to developing systems in the various institutionally differentiated functional areas (subsystems). The long-term goal is to build a system of complex interlinkages between industry and society as a whole.

The organizational pattern of economy and society as a whole must be adapted to the functional requirements of competition-oriented enterprises and market economy, must make possible an "active society" and increasingly broad social effects, and must diminish as far as possible the negative external environmental effects of industrial production.

The strategy aimed at improving international market competence is geared to creating conditions adequate to productivity-driven and competition-oriented industrialization. All three dimensions require open search processes.

### 1.2 Outward orientation and competitiveness - how strong is the link?

One of the primary considerations in any reorientation of economic policy is to create conditions adequate to competition-oriented industrial development. This is true of the struggle to find stable political, administrative, legal, and macroeconomic framework conditions that generate confidence, strengthen market forces, enhance the average profitability of the economy, and achieve an orientation of the economy in terms of the

"world market" frame of reference. Market-strengthening policies, effective government, and world-market-oriented specialization are essentials, although, as is emphasized by the present report, they are not conditions sufficient for an establishment of internationally competitive industries that will lead to a productivity-driven and competition-oriented industrialization. The task is to create leeway for industrialization via a competition-oriented mobilization of endogenous resources. This serves to enhance the international competitiveness of individual enterprises and to safeguard the international competitiveness of national economies, i.e. their capacity to expand their market shares or, in the long run, to achieve a higher rate of growth of domestic demand without any deterioration of current-account balances.

Competition-oriented industrialization requires from the very start an orientation toward the international market: in terms both of the processes of science and technological change and the new techno-economic paradigm that is currently unfolding in the industrial countries and manifesting major impacts on their industrial production, and, in addition, in terms of competitors in the world market. What is approaching its end is not mass production but the Taylorist model of industrial organization. Only if the requirements posed by the new rough technological-organizational-social pattern are taken into account will it prove possible to shape an efficient national industrialization profile capable of integration into the international economy, not least via increasingly high value-added industries. A lack of orientation of this sort and an active molding of structures will prevent any outward orientation from penetrating the international economy on its own (i.e. an active integration); instead, the result is apt to be at best a passive integration - on the basis of existing comparative advantages, lower value added, and entailing pronounced dependence on foreign direct investors.

# 1.3 The scope for outward-looking industrialization strategies - the importance of supply- and demand-side constraints

The following concepts have underlain all processes of dynamic industrialization in this century:

- 1. Concept of endogenous development: every society must, on its own account, come to terms with technology and its consequences, i.e. recognize its own development reserves and fully utilize its existing latent development potentials. The conditions for this are national integration and a national consensus on the direction in which social development is to proceed.
- 2. Concept of national control: The most important groups of actors (government, industry, intermediary organizations) come to terms on a realistic overall strategy and modify it along the lines of the requirement profile of the economy. This strategy is aimed at an industrialization process shaped by a strong government and a strong economy and by cooperative forms of action on the part of the central actors.

- 3. Concept of efficient allocation of resources: The task is not chiefly to seek to identify and close "capital gaps", but instead to undertake efforts to enhance the efficiency of capital utilization, the average productivity, and the average rate of return of the economy. As a rule, it is possible to mobilize sufficient funding for profitable projects. Productivity-driven growth and world-market-oriented competition have proven able to ensure comprehensive rationalization of the utilization of national resources (labor, material, energy, capital), which is of the utmost significance in ecological terms.
- 4. Concept of strengthening strong market forces: Relatively autonomous government creates functioning markets via its regulatory activities, promotes the formation of structures, provides incentives for the private sector (e.g. by encouraging SMEs) and contributes toward expanding their room for external maneuver. By reinforcing perceptible business initiative and entrepreneurial strengths (picking the winners), government of this sort proceeds selectively, i.e. not globally, and sets store on demonstration effects.
- 5. Concept of innovation- and export-oriented networking: The direction taken j intly by the groups of actors is reinforced through interlinkage mechanisms: between workforce and management at the company level and among the enterprises themselves, between industrial associations and trade unions, industry and private and public R&D, municipal and regional administration, as well as industry and state, industry and research, and intermediary organizations. Dialogue and interlinkage lead to a synergy of networks that intensifies and corrects the role of the market.
- 6. Concept of full utilization of existing and development of new specialization opportunities: The growth industries of the international economy and international trade consist not only of technology-intensive segments, they also include labor- and capital-intensive segments (e.g. toys, sporting goods, clothing, furniture) which also offer specialization chances for developing countries/DCs that are just beginning with industrial development.
- 7. Concept of optimization of supply-side strength: The supply conditions available to an economy are developed by utilizing advantages associated with learning, interfacing, and interlinkage: the core element is national technological competence the capacity to develop a clear grasp of the technologies available, to assess and select the right technology, to adapt and improve the technology, and, finally, to develop technologies as the most important presupposition for international competitiveness and socioeconomic development. The effectiveness and intensity of technology transfer depend on technological competence at enterprise and government level.
- 8. Concept of the full and optimal utilization of domestic, regional, and international market demand: The demand conditions with which an economy is faced are enhanced by exploiting the potential offered by the domestic, regional, and international market. Enlarging the dimension of the market via free-trade zones/FTZ, expanded to form customs unions/CU, so as to heighten the investment interest of domestic and external

enterprises is of particular importance in the initial phase of industrialization. It is furthermore important to diversify markets geographically. What counts over the medium term is a rapid expansion of domestic demand, since this provides a solid base for major segments of an economy.

9. Concept of high-profile players: As the strength of national groups of actors grows, external conditions can likewise be improved. Players gain influence on changes in the international industrial division of labor as soon as they begin to seek "cooperation and competition" with foreign enterprises and, from the very start, make use of their marketing organizations. There are signs that indicate that in the 1990s more and more DCs are vigorously resisting growing protectionism on the part of groups of industrialized countries/ICs. Joining regional IC trade or integration groups, or an open, constructive regionalism among the DCs themselves enhance the conditions for an active integration into the international economy.

If these concepts, which constitute elements of a theory of dynamic industrialization, are taken into account, it is possible to create the scope for the dynamic development of a national base of comparative advantages. What is important is that the "right direction" - toward an active integration in the international economy - be maintained from the very outset. National profiles and growth paths will differ in accordance with specific national, regional, and international economic conditions.

What is at stake is of course not only to diminish supply-side weaknesses of the economies of industrially underdeveloped countries, which has until now been the major shaping factor in trade relations with the ICs; one other key factor is the growth of demand in the OECD countries and access to the OECD markets. The position of the ICs as economic partners of the DCs depends largely on whether they will likewise be able to contribute to strengthening the system of multilateral trade and to cultivating an open regionalism, and furthermore whether, on the issue of external debt, they will continue to advance a position that, in view of the pressure on the public budgets of the DCs, will entail dramatic social impacts and an inadequate level of public activity aimed at improving the competitive conditions with which their economies are faced. Should the recessionary tendencies in the ICs spill over into the DCs - and there are signs that indicate this - the debt problem could again become virulent. No substantial contributions to reducing these debts have been forthcoming, even in cases in which the economic-policy efforts undertaken by DCs toward active integration would justify this.

### 2 Combining efficiency, social equity, and sustainability - the unresolved issue

### 2.1 Combing efficiency and social equity

A competition-oriented economy and efficient government make it possible, within the framework of a long-term strategy, to implement a complex set of dovetailed policies aimed at reducing absolute poverty, expanding employment, and increasing the level of domestic demand. When dynamic industrial development is realized, it is possible, as can be seen in East and Southeast Asia, to achieve a system of basic social security and a clear-cut increase in employment via some such set of policies, despite major progress in productivity. Small and mid-size countries such as Chile have, even in the face of a low level of industrial dynamics, reduced absolute poverty and unemployment while sustaining high medium-term economic growth rates; however, the multiplier effects stemming from the dynamic economic sector are limited. Presupposing the political will to do so, many other DCs will be able to achieve a system of basic social security, and with it a reduction of absolute poverty.

- 1. Population policy: An annual growth rate of the population of 2.7 % and more and the labor force of 3 4 %, as expected in Honduras or Nicaragua in the period from 1991 2000, indicates that government is in a position neither to implement the required set of policies nor to contribute toward building a competition-oriented industrial sector and an efficient service sector. The share of persons living in absolute poverty and persons working in the informal sector will continue to rise in such countries. If, however, the unused potentials of self-determined family planning are fully utilized, the demographic growth rate can, in the medium-term, be reduced to 1.5 1 % p.a. Since this case would make possible an economic growth rate distinctly above the demographic growth rate as well as substantial progress in development, priority ought to be accorded to high levels of private and public investment in order to reduce population growth. Population policy is a national problem of the highest order.
- 2. Employment policy: A minimum long-term growth rate of over 5 6 % p.a. is required to reduce the employment problem and other problems directly or indirectly linked to it (high levels of domestic migration or urbanization): growth rates of this magnitude would neutralize population growth of some 2 % and make it possible to partake of productivity growth stemming from international economic factors. Only above this level would additional employment opportunities emerge. To be sure, competition-oriented industrialization would offer the chance of far higher rates of productivity growth.

### 3. Social policy:

Private-sector participation eases the burden of the public social services and gives rise to competition in the health-care, educational, and social-security sectors. In the case of private retirement schemes, current pension payments are financed via investment returns on a capital fund fed by the contributions made by members. Such pension funds have proven to be important instruments for invigorating the capital

market, in tendency also for raising the savings rate and long-term lending. Their workability depends on the institution of a government supervisory authority to provide for adherence to legally binding, risk-limiting guidelines covering the use of the funds and prevent mismanagement through corruption.

- Public social policy is concentrated on poverty-reduction targets (initially via social funds). Centrally regulated, the structure of social policy is shaped in municipalities and regions, the central government supporting the initiatives developed by local authorities of low-income regions.
- As a rule, there is plenty of room to raise the efficiency and quality of social services, e.g. lowering costs by introducing competition in public procurement.
- Social policy should also be more closely geared to the needs of industry. This is true in particular for selective vocational training conceived with reference to the clusters of the economy and avoiding any overburdening of the economy due to social policy.
- 4. Budgetary policy: Effective basic services can be achieved in the medium-term with a poverty-oriented public social policy via redistribution of around 1 1.5 % of GDP p.a. Budgetary policy should at the same time permit a high level of private investment (and thus future orientation as opposed to consumption, i.e. orientation toward the present) by, for example, disproportionately raising public expenditures for health care, education, and R&D as well as pursuing social goals via restructuring in the individual policy areas, e.g. in favor of elementary and vocational schooling at the expense of university financing.
- 5. Employment policy: Flexible yet increasingly integrated labor markets ease the task of restructuring low-wage sectors to form dynamic industries.
- 6. SME policy: Tax incentives and medium-term to long-term credits are required to modernize relatively labor-intensive SME clusters (e.g. the shoe industry), entire branches of industry, as well as production chains when this at the same time involves organization for export. One question yet to be clarified is the extent to which relatively labor- and capital-intensive processes can be combined.
- 7. Policy toward the informal sector: Microenterprises assume great significance during transitions crises. Claiming little public social support, they create jobs while government and formal enterprises are shedding them. When a high level of economic growth is achieved, the informal sector shrinks. Encouragement of microenterprises improves their chances of returning to the formal sector and there is no lack of examples even of growing into export to neighboring countries. The dynamics in the informal sector will, as long as the sector exists, be shaped largely by the dynamics in the competition-oriented economic sector. The organizational level of the poor population and the social and political pressure of the intermediary organizations influenced by it, is in all countries of great significance for reducing extreme poverty as well as for raising wages, although this

does not hold true with regard to the development of employment in the productivity-oriented economic sector.

- 8. Sectoral policies: Structural reforms in the agricultural sector and high levels of investment toward the end of forming human capital clearly contribute, as can be seen in East Asia, to reducing extreme poverty and the employment problem. If the agricultural sector is efficiently organized for export (e.g. via trading companies), it will give rise to additional jobs (Chile). Transition from a long period of one-sided domestic industrial orientation can entail significant losses of jobs (manufacturing employment in Latin America 1980: 11, 1990: 10 million), which requires flanking social funds.
- 9. Research policy: In view of the for the foreseeable future major tendency toward a growing employment problem in industrial and developing countries when "new technologies" are employed, extensive reflections on the relations of the factors labor and capital, which would go beyond the scope of this report, will prove to be of great significance.

### 2.2 Combining efficiency and sustainability

150 years of industrialization have led to an enormous ecological burden. Air pollution, destruction of the ozone layer, overwarming of the earth's atmosphere, degradation and contamination of the soil, exploitation of nonrenewable and renewable natural resources, growing mountains of industrial wastes are the results of a pattern of industrialization and consumption that has until now mainly been geared to individual rationales of profit and utility and neglected considerations of national and global costs.

The main responsibility for the ecological burdens attributable to industry lies with the industries of the ICs. The overall burdens continue to accumulate, meanwhile not least due to the rapid growth of environmental degradation stemming from industrialization processes in the South. If the present patterns of industrialization and consumption in the North remained unchanged, the ecological collapse of the ecosystems in the North, the South, and at the global level would not be long in coming.

What is required if this is to be avoided is a swift transition to a concept of sustained development, in particular sustained industrial development (ecologically sustainable industrial development/ESID), i.e. patterns for present and future generations, without impairing basic ecological processes. These new patterns must in particular take into account:

eco-capacity: Use of nonrenewable resources at a rate guided by the availability of substitutes, use of renewable resources at a rate limited to their natural or managed regeneration rates, and the dispersion of industrial wastes at a rate limited to the assimilative capacities of ecosystems, thus preventing irreversible effects on basic life-support systems;

- precaution: Adherence to the precautionary approach, which calls for environmental measures that prevent environmental degradation and attack its causes, thus anticipating threats of serious or irreversible damage;
- anticipation: Development of procedures for accident prevention, thus reducing the risks of and potential losses associated with environmental emergencies;
- prevention: Prevention of pollution at its source in products and manufacturing processes rather than removing it after it has been created;
- efficiency: Minimization of resource consumption per unit of output and waste per unit of output, thus ensuring efficient use of man-made and natural capital;
- equity: Provision of opportunities for all countries to participate in the industrialization process, to benefit from the wealth generated by industrial activities and to apply the same principles of equity between genders and between present and future generations.

The transition from the dominant but unsustainable model of the North toward ESID challenges the entire industrial and commercial system. In the end, it will require conscious and deliberate changes in corporate goals, business practices, lifestyles, consumption patterns, and regulatory frameworks. ESID cannot be left to the market alone, since markets fail to internalize social and environmental costs. But neither can it be planned or driven solely by governments. Instead, both industry and governments need to become more open and accountable, and develop active partnerships with stakeholders, whether citizens, employees, or consumers. As the most recent developments demonstrate, there exist even today, both at the enterprise level and at the government level, considerable latitudes that come close to the concept of a sustained industrial development:

- 1. Technological latitudes for ESID: There exists considerable objective latitudes for substantially reducing environmental burdens via improved production processes and products if even today's "best practice technologies" are used. One interesting example is the development of the specific energy consumption of industry. For instance, industrial value added in Germany grew by over 80 % between 1970 and 1990. The energy requirements of industry fell in the same period by 20 %, even though energy prices, adjusted for inflation, are today lower than at the beginning of the 1980s. Nevertheless, the progress that has been achieved is as yet completely inadequate. What is crucial is not only to lower the specific energy consumption in production, but also to reduce the energy consumption associated with the use of consumer goods. Here, too, there are considerable technological latitudes (e.g. low consumption/low emission cars). It will, however, only be possible to ease substantially the burden on the environment when in industrial production the notion of closed cycles has gained currency and, in the use of industrial products by enterprises and consumers alike, the ecological dimension is taken into account.
- 2. ESID and emerging new technologies: The focus of enhancing the eco-friendliness of industrial production processes has thus far been on the so-called "end-of-pipe remedies".

Meanwhile, however, a new trend appears to be emerging: the focus is shifting from the end-of-pipe remedies to a concept of "clean production", "i.e. a concept that addresses all phases of the production process or product life cycles with the objective of prevention and minimization of short-term and long-term environmental risks". Examples might include CFC-free refrigerators, low consumption/low emission cars, or the growing attention accorded to the notion of recycling as a design criterion for industrial products.

The fact that the number of enterprises about to redefine their business and technology strategies in the light of ecological requirements is on the rise is confirmed by numerous business polls recently conducted in Western industrial countries. Enterprises like Du Pont, one of the pioneers in the field of integrated environmental management, even believe "that an environmental management paradigm shift is underway, so that, rather than regarding environmental quality as an added burden for business, it is now considered a vital part of a company's competitive advantage".

3. New regulatory frameworks: The changes of patterns of behavior of enterprises in industrial countries is essentially a response to tighter environmental regulations in the OECD. The time is foreseeable when the trend toward tightening environmental standards will intensify even further.

Countries like Japan (New Earth 21 Action Plan), Canada (Green Plan), and the Netherlands (National Environmental Policy Plan) have already formulated long-term action plans aimed at enforcing environmentally compatible modes of production. Early in 1993, the EC adopted a Community program for environmental policy and measures aimed at a sustainable ecologically compatible development and plans to draft a medium-term European plan, in line with the guidelines set out in Agenda 21, to encourage a new development model. The OECD has begun to prepare comprehensive environmental reports for individual member states.

In the DCs, too, there are signs of a distinct change in attitudes toward environmental and resource protection. The DCs continue to emphasize that environmental and resource protection must not be allowed to impair the latitudes open for economic growth processes. All the same, at the Earth Summit in Rio the DCs recognized that they too will in future have to accord high priority to environmental and resource protection within the framework of their national development strategies. Supported by the World Bank, 16 African countries have already begun to formulate national environmental action plans. A number of the young, dynamic ICs in Southeast and East Asia are about to review their development strategies and economic policies in the light of the requirements posed by sustainable development.

4. ESID and international competitiveness of ICs: The growing acceptance of the concept of environmental protection in the manufacturing industries of the industrialized Western countries could be due to the fact that environmental protection need not necessarily be especially expensive, even when no more than the technological opportunities

available today are utilized. Thus, for instance, a recently published OECD study arrives at the conclusion: "Environmental compliance costs are not a large share of overall costs to industry: in most sectors, they constitute approximately 1 - 2 % of total costs or turnover ... This picture is not expected to change much even if environmental standards are tightened further in the pursuit of sustainable development..."

Environmental-protection measures will, to be sure, remain neutral in terms of competitiveness only if all countries participating in international trade are geared to similar environmental standards. It is for this reason that the running - but protracted - efforts directed toward establishing internationally binding environmental standards will prove essential to stepping up progress in the direction of sustainable industrial development.

National, regional, or international environmental standards as a rule reflect merely a minimum social or international consensus. Any orientation of business strategies in terms of those minimum standards will, however, in the coming years without doubt prove insufficient to remain competitive at the national and international level. The reason for this is that in all industrial sectors there are currently highly capable enterprises that have begun to use the eco-friendliness of their products as an important competitive factor. This new competitive factor will, in the view of the OECD study, gain in importance in the future, since "firms and sectors which invest early in environmental technologies can realize advantages in efficiency and productivity and put themselves in a position of a comparative advantage in meeting future regulations. Many enterprises in the OECD countries are starting to profit from the technical and marketing advantages of earlier investments in 'going green'". Seen this way, the future winners in national and international competition will tend to be the enterprises and countries which assume an offensive attitude toward environmental protection, and not those that go on the defensive.

- 5. ESID and international competitiveness of DCs: DCs have thus far benefited in two ways from the change of the Industrialization pattern initiated in the OECD:
- by pulling environmentally harmful industries out of the OECD,
- by avoiding environmental-policy regulations, which has led to competitive advantages in a number of sectors (e.g. base industries, textile industries).

The phase in which it was possible to gain competitive advantages by avoiding or failing to internalize external costs will, however, soon be over. Marketing chances in OECD markets will in future be enjoyed only be those who offer products that comply with the standards of the OECD countries. In the future, DCs will therefore also have to adhere to the concept of "clean production"; the OECD countries will no longer permit any ecodumping, and consumers will come less and less to accept products that harm the environment or are based on environmentally questionable production processes.

ESID thus poses an enormous challenge to the DCs. They must adapt not merely to the radical technological progress triggered by new key technologies, but at the same time

to the as yet relatively new challenges associated with the concept of "clean production". It must be assumed that, aside from the ICs in East and Southeast Asia, very few DCs will be in a position to come to grips, more or less on their own, with these new challenges. What is demanded of the ICs will be accordingly high, i.e. to support the DCs in their transition to ESID or to "clean production".

### 3 Creating a competitive industrial base - which is the best basic course?

While there is growing consensus as regards the role of exports in the process of late industrialization, recommendations on how to establish internationally efficient industries in DCs still differ widely. Accordingly, developing countries wanting to succeed in international markets are faced with difficult choices.

### 3.1 Prescriptions of the neoclassical school and opposing views

According to the prescriptions of the neoclassical school, industrial competence and international competitiveness develop best within the framework of an open free-market economy. In particular, opening up a country to foreign trade is seen as the best way to reap the benefits of international specialization in accordance with a country's comparative advantages as determined by its factor endowment. As the more sophisticated variants of the comparative advantage theorem, such as the "stages approach to comparative advantage," have sought to demonstrate, less developed economies have a comparative advantage in low-skill, labor-intensive industries. Economies at the intermediated stage of development lose their competitive strength in the labor-intensive sectors and ought from then on to concentrate on more capital-intensive sectors. Economies approaching industrial maturity ought to shift from capital-intensive to skill- and technology-intensive industries. <sup>11</sup>

The neoclassical view that a free-market economy, free and unrestricted trade, and a philosophy of economic management that relies on general rather than specific policies together form a sufficient and sound base for establishing internationally competitive industries in DCs has constantly been challenged by the adherents of the "industrial policy", or "structuralist", school on both theoretical and empirical grounds: 12

- They argue that the free-market and free-trade models lack an adequate theoretical basis, since they rest on a number of highly restrictive assumptions, namely perfect competition, no barriers to entering domestic and foreign markets, no dynamic economies of scale (economics of learning), no externalities, and no asymmetries of information.
- They claim that economic policy practice in most OECD countries and virtually all successful NICs, Hong Kong excepted, is indeed far removed from the economic policy credo derived from the neoclassical theory of competition in trade. Although

there is no denying that numerous attempts are being made in both the OECD and many DCs to deregulate markets, to reduce government's role in industry, to limit subsidies, and to open markets to foreign competition, almost all countries are seen as relying increasingly on, e.g. on active technology policy, an active shaping of industrial structures, and selective trade policies in order to survive in an era of radical technological and organizational change.

While not disputing the importance of competitive markets, the proponents of the "industrial policy", or "structuralist", school therefore continue to emphasize that a much broader analytical framework is needed to define the requirements for successful world-market-oriented industrialization strategies in both developed and developing countries under real-world conditions.

# 3.2 Competitive strategies in an era of radical technological and organizational change

Until the late 1970s, industrial best practice in developed countries, i.e. the combination of best practice technology and best practice organization of production, was largely associated with the Fordist/Taylorist model of industrial production. Its main features were

- the production of largely standardized commodities to meet mass demand,
- The use of inflexibly linked, dedicated machines (Fordist assembly tine production),
- incremental rather than process innovations,
- in-company organization of work on strictly hierarchical lines, with a vigorous division of labor and each worker performing only simple, repetitive tasks (Taylorism),
- a tendency for the division of labor among enterprises to be loosely organized, and
- the concentration of public policy on macroeconomic management so as to compensate for fluctuations in final demand (Keynesianism).

Since thee late 1970s, however, it became increasingly clear that a powerful range of new manufacturing technologies and closely connected organizational innovations would lead to fundamental changes in industrial production methods and competitive strategies at both the enterprise and the government level. Stemming from the interplay between-demand pull and technology-push factors, the competitive strength of companies in the OECD is now seem to rest increasingly on

- the manufacture of differentiated goods to meet a rapidly changing demand in differentiated, highly competitive markets;
- the use of flexible manufacturing technologies, i.e. either flexible mass production technologies as found in the automobile industry or flexible small-batch production as, e.g., in machine tool production;

- rapid product innovation as the cumulative application of new key technologies such as electronics, new materials, etc. is making it possible to manufacture products with new or significantly improved properties, or entirely new types of products;
- the shortening of lead times in order to benefit from early mover advantages and respond to the shortening of product cycles; this requires, among other things, a systematic scanning of technological trends, markets and competitor strategies, close cooperation between R&D personnel, production engineers and marketing specialists, a. d the use of CAx technologies (CAD, CAM, CAQ);
- a combination of incremental and radical process innovations based on factory and office automation technology;
- **new management concepts** stressing manpower development, intensive feedback between the various functional areas and flatter hierarchies.

Moreover, in view of the complexity of the new technologies and their systemic nature, the successful companies are no longer operating in isolation in the market. Instead, they seek to become part of technological networks in which information is exchanged and learning about the latest techniques is acquired.

How important it is to think in terms of technological networking, in particular at a time characterized by the merging of areas of technology (technology fusion) central to industrial strategies, e.g. electronics and engineering (mechatronics), chemistry and electronics (chemitronics), and chemistry and biology (biochemistry), was recently illustrated by Dosi: "...the rates of innovation/imitation in user industries are often dynamically linked with the technological levels of that domestic industry where the innovations come from. The opposite holds true as well: the technological levels, the size and the competitive patterns in user industries provide a more or less conducive environment for technological innovation and/or imitation in the industry which is 'upstream', i.e. the industry originating the innovations...". 13

Contrary to the assumption made by the theory of competition, technical progress is therefore by no means solely the outcome of processes of trial and error undertaken by enterprises operating in isolation in the market. It is also heavily influenced by the quality of the industrial environment, namely its industrial structures, and the technological, physical, and institutional infrastructure, which must be actively shaped on the basis of cooperative planning procedures in which the know-how of enterprises, the research community, and government are pooled.

Comparing the features of the "old" and the emerging "new" industrial best practice, it becomes evident that the sources and determinants of industrial strength and competitiveness have changed substantially over the last decade. At a time when the techno-economic paradigm, i.e. the best practice set of rules and customs for designers, engineers, entrepreneurs, and managers differing in many respects from the previous prevailing paradigm, is changing, 14 many ICs - despite their free-market rhetoric - are obviously in no

way relying on the "more competition and free trade" and the "less government" model propagated by the neoclassical school. The organizational model currently emerging in many OECD countries is characterized not only by the growing importance attached to strategic corporate planning, symbiotic, even cooperative interaction between enterprises, but also by an active encouragement of key industries and technologies based on a broad social dialogue embracing notably the business community, intermediary institutions, the research community, and public authorities, the last of these assuming the important role as an initiator, stimulator, and coordinator of a broad-based competitive strategy.

# 3.3 Radical technological change and its implications for competitive strategies of DCs

For DCs, the emergence of generic technologies, including advanced flexible manufacturing technologies, since the late 1970s, the attendant major changes in the organization of industrial production process at the enterprise and government level, and changes in consumer preferences will eventually alter the macrocontext within which they will have to pursue their industrialization strategies in the years to come. 15 According to a recent OECD study, the introduction of factory automation and flexible manufacturing systems means nothing less than that the NICs are gradually losing their initial comparative advantage. "The momentum of innovation is also altering the position of some industries in the product cycle, since they are moving from obsolescence or standardization to the new product phase. As a result, the theory of international product cycles that effectively accounted for the dynamics of the OECD-NIC relationship in the 1970s is no longer so appropriate for interpreting current changes". 16 In the end, it seems that developing countries wanting to succeed in international markets will have no choice but to adapt to the new industrial best practice evolving in developing countries, and this chiefly for three reasons:

- 1. At a time when production functions and locational requirements of all industries are rapidly changing, low labor costs as a main source of competitive advantages will swiftly decline in importance. DCs must therefore prepare themselves for an increase in importance of man-made competitive advantages that can be developed only on the basis of state-of-the-art technologies and managerial concepts.
- 2. Demand for manufactures has clearly shifted toward differentiated and higher-quality products, while the market prospects for simple, standardized goods will be fairly limited in the future. Exports of non-standardized goods at competitive prices will be possible, however, only if modern (flexible) manufacturing technologies and modern concepts of organizing production in and between enterprises are used.
- 3. In view of the complexity and the systemic nature of the new technologies, the enterprises of developing countries like their counterparts in ICs will also have to become part of technological networks and seek a symbiosis between the principles of

competition and cooperation. Networked enterprises are in a far more favorable position than enterprises operating in isolation in the market in that they are better able

- to benefit from advantages stemming from a consciously organized division of labor among enterprises,
- to tap the rationalization potential of interplay logistics,
- to concentrate on developing specific strengths, and
- to take advantage of the strengths of other units in the network and combine them with their own strengths.

Rather than establishing functionally unrelated sectors and following a strategy of "marching through the sectors" - as implied by the "stages approach to comparative advantage" - developing countries would be well advised to concentrate on establishing a select number of "poles of competitiveness," since a strong commitment in certain "families of industries" facilitates economizing on indirect production costs (communication costs), finer-tuned production at the several stages, more efficient quality control as well as chronological upgrading and continuous learning within and among industries, and the timely provision of pole-related infrastructural facilities (physical, human).

It follows that under the conditions of radical technological and organizational change, government is faced with a new challenge as an actor in the process of world-market-oriented industrialization. In particular, it will not be able to eschew the role of initiator, coordinator, and stimulator. For two reasons, an active government must above all ensure that the industrialization process is based on a medium- and longer-term strategic perspective:

- It appears rather unlikely under the conditions of radical technological and organizational change and fierce international competition, and in view of the still fragmented industrial structures in most DCs that technological networks will be able to develop here solely on the basis of a spontaneous and entirely market-regulated process. Technological networks will, rather, have to be deliberately created and supported by a set of industrial and technology policy instruments such as national subcontracting schemes, local content programs, selective import protection to encourage technological learning, specific service and R&D facilities, mission-oriented R&D schemes, etc.
- In view of their highly limited financial, manpower, and managerial resources, developing countries cannot spread their resources thinly over the economy. They inevitably need to focus on a limited number of "poles of competitiveness" to be selected on the basis of a thorough analysis of existing industrial and technological potential, actual market trends, strategies of competing countries, and new promising areas of specialization.

An active and anticipatory structural policy initiated by an active government in no way means, however, the drafting of indicative plans by government agencies with limited knowledge. The shaping of structures must, rather, be based on national dialogue in which relevant actors participate and which thus becomes the core elements of a concept of "managed economic change.

## 4 From comparative advantage to systemic competitiveness

### 4.1 The need for concerted action at four levels

Industrial competitiveness comes about neither spontaneously via a change in the macroframework nor merely via entrepreneurship at the microlevel. It is, rather, the outcome of a pattern of complex and dynamic interaction between government, enterprises, intermediary institutions, and the organizational capacity of a society. One factor essential here - and to this extent we are here following the neoliberal view - is a competition-oriented incentive system that compels enterprises to undergo learning processes and increase their efficiency. There is, however, at the same time a need for - and here we are taking up a structuralist train of thought - selective support of enterprises with the aim of advancing from comparative advantages to competitive advantages. The OECD uses the term structural<sup>17</sup> to designate the competitiveness which comes about in this way. The present report prefers the term systemic competitiveness as a means of stressing the aspects of interaction, dynamics, and process character.

The determinants of systemic competitiveness are located at four levels:

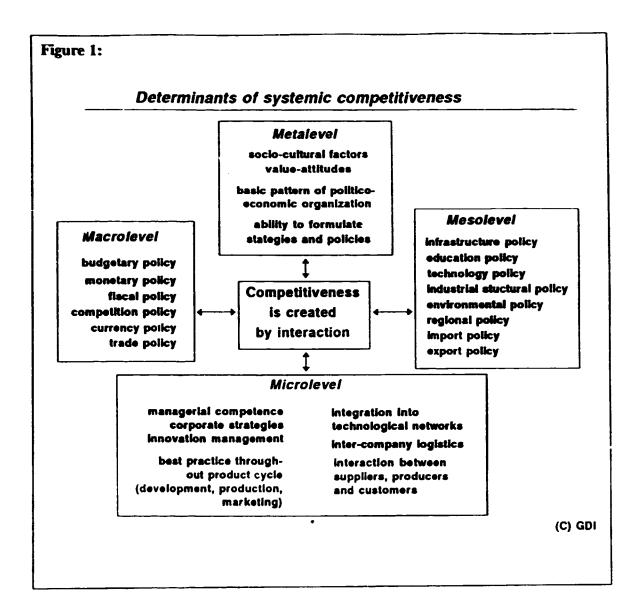
#### 1. Metalevel

Sociocultural factors and shared values. These are, for example, essential in determining whether in a society the development of entrepreneurial dynamics are stimulated or discouraged.

The basic pattern of politico-economic organization. An outward-looking and competition-oriented (i.e. competition between enterprises, but also between political groups) basic pattern encourages international competitiveness, while a basic pattern geared to clientelism, protection, and inward orientation does not.

The strategy and policy competence of the social actors. International competitiveness emerges only when a society succeeds in establishing a solid consensus on this goal and developing medium-term strategies.

#### 2. Macrolevel



Monetary policy provides for a stable framework (low inflation), without obstructing investment through excessively high taxes.

Budgetary policy aims at achieving a manageable budget deficit with an eye to ensuring monetary stability.

Taxation policy stimulates productive investment. The graduated system of taxation is fair, transparent, and progressive.

Competition policy counters the emergence of monopolies and trusts and misuse of market power.

Currency policy is conceived in such a way as neither to obstruct exports nor to unduly raise the prices of imports.

Trade policy encourages an active integration into the world market.

### 3. Mesolevel

Import and export policy is managed in such a way as to protect or encourage selectively select industries for a given, limited period of time.

Infrastructure policy ensures that competitive advantages in production are not thwarted by losses in transportation and communication and that successful industries are able to find support in a modern infrastructure.

Educational policy is conceived in such a way as to ensure a broad, solid elementary education for all citizens and higher educational services for as many persons as possible; higher education is also designed with regard to needs in the fields of specialization required by the productive sector.

Technology policy aims above all in the direction of a broad diffusion of new technical processes and organizational concepts and in this way encourages a continuous industrial modernization process.

Regional policy aims not at a uniform distribution of industry throughout the country, but at selectively strengthening emerging industrial clusters.

The development of new branches of industry is initiated and stimulated by government.

Environmental policy ensures that competitiveness comes about via technical and organizational effectivity and not via exploitation of man and nature; it ensures that economic and ecological efficiency are aimed for simultaneously.

### 4. Microlevel

Crucial to the competitiveness of enterprises is workforce qualification and managerial competence.

Competitive enterprises are in a position to design and implement strategies.

An important condition for competitiveness is innovation management capacity.

The competitiveness of an enterprise is based on the use of best practice along the entire value-added chain (development, procurement and stock-keeping, production, marketing).

The competitiveness of enterprises is strengthened by integrating them in technological networks (with other enterprises and research and technology institutions).

A properly functioning intercompany logistics is an important approach to increasing efficiency.

Innovative impulses result from learning processes; these processes emerge from interaction among suppliers, producers, and customers.

### 4.2 Systemic competitiveness - for an exclusive club of countries only?

A country can not arbitrarily choose the one or other policy or element of competitiveness from this set of determinants. Especially competitive countries have

- structures at the metalevel which encourage competitiveness,
- a macroframework that exercises performance pressure on the enterprises, and a structured mesospace in which government and social actors come to terms on support policies and advance the formation of social structures,
- at the microlevel a variety of enterprises which at the same time aim at efficiency, quality, flexibility, and responsiveness and many of which are integrated in networks.

In contrast, most DCs are marked by severe deficits at all four levels. What approaches are available to developing countries which are in the process of establishing internationally competitive industries or intend to make existing industries competitive in the international market? Which measures must be taken first? The experience of a number of successful and less successful countries permit the following propositions:

- It is above all important that the economic macroframework be stable (i.e. manageable inflation, budget deficit, exchange rate, and government debt and the rules of the game not be changed constantly so that investment security is ensured) and that macropolicy emit clear, unequivocal signals that indicate to the enterprises that they will have to approximate to the internationally adequate level of efficiency. Trade policy can serve this end as long as protection against imports is dismantled in clearly defined stages. Competition policy can play a major role in preventing monopoly situations.
- Many DCs that have long been developing with an eye to their domestic market were marked in the 1980s by social obstructions to development and a lack of consensus on the direction any future development strategy was to take (obstructions at the metalevel). The success of the new model of the world market as a frame of reference is making it possible to reduce these obstacles, learning processes in economic policy thus being initiated. The more and more widespread consensus on the direction of development is a necessary condition for the establishment of policy and strategy competence on the part of the groups of strategic actors as well as for social search processes directed toward an approximation to the new rough pattern of industrial development and the development of government and intermediary institutions which make it possible to shape the macro- and mesospace (building

consensus on politics and economic policy). The dynamics of this process will, however, differ (societal integration capacity) as a function of sociocultural structures, which change very slowly (traditions, shared values, basic social organizational and power structures).

- The formulation of mesopolicies makes little sense as long as no steps have been undertaken to stabilize the macroframework. But the stabilization of the macroframework itself is merely a necessary, but not sufficient condition for the sustained development of competitiveness.
- Parallel to alteration of the macroframework, certain mesopolicies need to be changed (e.g. educational policy, selective import and export policy, privatization of business. It has, however, proven extremely difficult to provide enterprises mesopolicy support in an early phase of the transition process. It is frequently only possible to formulate effective mesopolicies when a development-strategic consensus is beginning to emerge (it is only here that the addressees show a willingness to enter into a dialogue) and stabilization is beginning to take effect at the macrolevel (this is the condition for substantial new investment). Technology policy, for example, will achieve its goal of strengthening the technological competence of enterprises only when the entrepreneurs themselves strive to attain competitiveness. Selective import protection only protects the strengthening of industries when the enterprises actually utilize the time to become competitive.

Stabilization of the macroframework, consensus-building, and mesopolicies place great demands on society and its political-administrative system, i.e. on its organizational competence at the metalevel. Lack of ability to meet these demands is the core feature of underdevelopment; in many DCs, an incomplete process of nation-building or other unfavorable factors at the metalevel are, even over the medium term, running counter to an industrial development which aims at international competitiveness. Not many societies will run through an industrialization process so rapidly and dynamically as did the Republic of Korea or Taiwan Province. Nevertheless, there are in many other societies latitudes for development of the essential factors at all four levels - systemic competitiveness is not a permanent privilege of any one small group of countries.

- II Sources and Determinants of Industrial Competitiveness The Need for Concerted Action at Four Levels
- 1 Establishing requirements essential for competitive industries at the national level (metalevel)

### 1.1 Formation of social structures as a condition of economic modernization

Crucial to an optimization of performance potentials at the micro-, macro-, and mesolevel are the control and governance capacity of government and forms of social organization which make it possible to mobilize social creativity potentials. Economic modernization and the development of systemic competitiveness cannot succeed without appropriate social structures. Many DCs were until recently characterized by centralist political decision-making processes and bureaucratized, inefficient government apparatuses with a low level of governance capacity, overlaid with rentist-corporatist structures which permitted privileged groups to effectively realize their particularist interests. These power-pervaded and encrusted political structures corresponded with forms of social disintegration and fragmentation that were characterized by the exclusion of broad segments of the population as well as by political and social polarization.

Economic-policy strategies which attempt to set in motion economic modernization processes by releasing market forces and reducing the scope of government often underestimate the extent to which DCs are characterized by weak markets and weak enterprises, an omnipresent and at the same time weak government, and weak social actors. Macroeconomic reforms initiated without establishing regulatory and governance capacities (government reform, formation of complex interlinkages between strategic actors) and formation of social structures will lend further force to the tendencies toward social disintegration. Systemic competitiveness without social integration is a futile endeavor. Building systemic competitiveness is thus a social transformation project that goes far beyond correcting macroeconomic framework conditions.

Social integration rests on an institutional context of action which is characterized by three features:

- compatibility of the chief shared values, initially on the part of the strategic actors, then on the part of an expanding interlinkage of groups (minimum consensus);
- the ability of the social actors to respond swiftly and effectively to adaptation requirements (learning and transformation capacity); and
- over the longer term, institutions, regulations and habits that make possible stable and long-term behavioral expectations (stability) and are at the same time open to new challenges (change).<sup>18</sup>

Against this background, the emergence of a basic social consensus on the direction of the changes aimed at proves to be an important element of a reorientation toward the

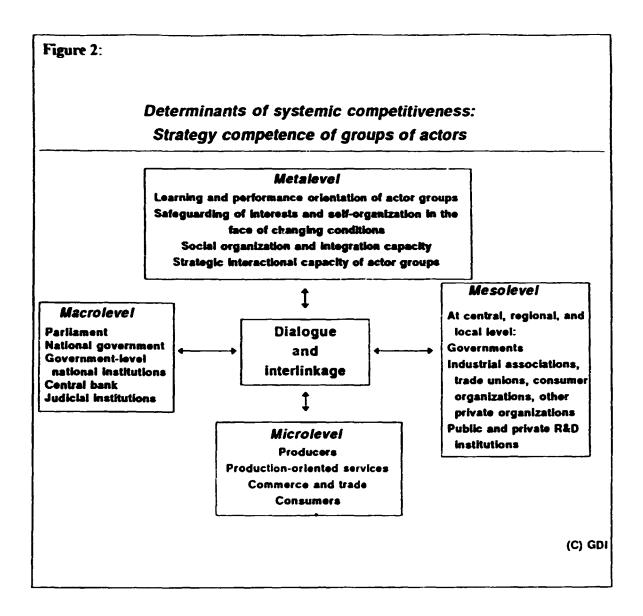
world market. Medium-term orientations and visions are important to being able to assert future interests against current interests and generate stable expectations. If this fails, the required structural change will - as was the case in many Latin American countries in the 1980s - be deferred, thus prolonging the process of social disintegration; the bill for this is paid by weak social actors unable to articulate their interests adequately. What is needed over the medium term to overcome obstructive social structures is the development of durable patterns of social organization and an orientation of the values shared by the social actors in terms of concerted action and cooperative approaches to problem-solving.

### 1.2 Social patterns of organization and systemic competitiveness

The task involved in the process of social structural change is on the one hand to safeguard the autonomy of social institutions and organizations from encroachments on the part of government ("art of separation"<sup>19</sup>). The "denationalization" of trade unions, industrial associations, universities pending in many countries will give rise to self-responsibility, and with it social creativity potentials. On the other hand, government must be safeguarded from influential, privileged groups. Only a relatively autonomous government is able to orient its activities toward overall social and economic interests. It is a clear-cut separation of government, industry, and social actors, i.e. the emergence of autonomous functional subsystems, that makes it possible in the first place to develop them dynamically and innovatively via intrinsic learning processes, flexibility and responsiveness, and dialogue and efforts to cooperatively search for all optimal solutions ("art of communication"<sup>20</sup>) involving government and social actors.

The autonomous social actors and intermediary institutions proceed along the lines of three complementary logics. First, they optimize, on their own responsibility, their institutions or enterprises (inward-looking orientation); second, they represent their interests vis-à-vis government or other social actors (competition); third, they shape their own environments through cooperation and networking with public or private institutions (cooperative competition). Heightening social self-organizational competence and clustering and channeling social creativity potentials are complementary tasks.

Government's scope in shaping the macroeconomic framework has monopoly character. The establishment of basic regulatory-policy (Ordnungspolitik), institutional, infrastructural conditions is indispensable to giving a direction to social and economic development and creating conditions for strengthening market forces. Below the level of macropolicy, dynamic societies reveal an increasing measure of differentiation of organizational patterns and forms of governance. Not unlike industrial production in which new forms of organization gain ground, leading to a breakup of the Fordist paradigm, the emergence of new, complex governance patterns can also be made out in the sphere of mesopolicies aimed at selectively optimizing the economic sector and correcting the market economy with the means of social and environmental policy. Aside from the forms of governance already prevalent in societies organized along the lines of market economies -



hierarchic coordination and steering in enterprises and public institutions, market-like coordination among enterprises, and hierarchic governance of society by government - network-like forms of organization are beginning to emerge, in particular at the mesolevel, which are characterized neither by simple market allocation (competition and price) nor by centralist governance mechanisms (hierarchic control and governance of interventionism exercised by government).

While market mechanisms are characterized by the absence of dedicated coordination among decentrally oriented actors and hierarchic control and governance relies on government as an autonomous governance actor, the new forms of governance are marked by loosely coupled interaction between private and public actors, with the goal of shaping structures in a policy field. Government here acts as an impulse generator and moderator, promoting a dialogue-oriented industrial location policy. In other words, governance

mechanisms "between markets and hierarchies"<sup>21</sup> are based on a coupling of the logics of free-market mechanism and hierarchic, classically statist forms of governance:

- on the one hand, the existence and logic of action of autonomous, decentrally organized actors of the type typical for market mechanism;
- on the other hand, the attempt typical for hierarchic governance to define mediumand long-terms goals and the instruments adequate to achieve these goals; these means are geared to shaping structures in a subsystem.

The discussion predominant in the 1980s on the topic of "market vs. government" overlooked these innovative forms involved in the shaping of social structures via a combination of market, government, and a variety of forms of self-coordination in the shadow of the market, the shadow of hierarchies, and in self-organizing networks.<sup>22</sup>

These new forms of governance are the outcome of tendencies toward increasing differentiation and specialization and functional interdependencies of modernizing societies stemming from them. The form of organization of the policy network in which autonomous actors, in negotiating systems, aim at reaching joint solutions to problems is, in particular, a mechanism for mobilizing governance and shaping potential in the mesodimension, because it is here that the available know-how and the decision-making, programformulation, and implementation capacities are broadly spread across a variety of private and public actors. The mesodimension can therefore be shaped neither by government nor by the private enterprises or intermediary institutions on their own. What is meant here are policy arenas in which either government objectives can simply not be achieved via direct government action without cooperation from the enterprises and intermediary institutions (e.g. increase of competitiveness via industrial policy); an implementation of government programs by public administration would be require undue control efforts, thus rendering it too expensive (e.g. industrial safety, environmental protection regulations, technical standardization), or would prove ineffective without active cooperation of the private sector (e.g. vocational training, R&D). The shaping of structures in the mesodimension thus requires high levels of technocratic competence on the part of public actors, a high degree of social organizational skill, and a willingness on the part of the actors involved to engage in strategic interaction. Only in this way can the relative loss of autonomy of the actors, i.e. the dependence of the success of one actor (e.g. the business sector) on the effectiveness of others (e.g. public training or research institutions) [and vice versa] due to the growing differentiation of the economy, be translated into dynamic development.

Traditional forms of intervention by autonomous government are inadequate to the task of shaping the economic sector and developing specific, scarcely replicable national competitive advantages. Mesopolicies are based on interactive governance patterns and interlinkage-oriented forms of organization capable of coupling the logics of hierarchic and market-like mechanisms. The network-like control forms aimed at forming structures in the mesodimension have the advantage of

- mobilizing the available know-how in a functional system, thus enhancing cooperative problem-solving capacity;
- developing joint visions and views on weaknesses, strengths, and future challenges toward which private and public institutions can seek orientation;
- increasing the legitimacy and realizability of mesopolicy;
- ensuring stability, accommodation of interests, and long-term orientation within subsystems.

# 1.3 Normative patterns of decision-making styles in complex patterns of organization and control

The functioning of policy networks is bound to rules, values, and action-related orientations accepted by the actors involved so as to rule out moral hazard (opportunistic advantages derived by individual actors). Important rules are:

- fair exchange,
- reciprocity,
- distribution of costs and benefits of decisions jointly taken,
- voluntary restrictions of freedom of action,
- respect for the legitimate claims associated with the interests of others.

Stability and workability develop via. density of communication, information exchange, and mutual trust. If it proves impossible to achieve an integrative and cooperative orientation of the action of the actors involved and establish fair rules of distribution governing the balance of advantages and disadvantages, networks tend toward endless disagreement, internal obstruction, and structural conservatism. In view of the fact that hierarchic, traditionally statist forms of governance are inadequate to the task of shaping structures in the mesodimension, while at the same time the market is in need of an institutional framework, the conditio sine qua non of network-like and interlinkage-oriented forms of organization, societies seeking to build systemic competitiveness are largely reliant on actors capable of dealing with conflict and compromise and developing styles of decision-making geared to cooperative problem-solving.<sup>23</sup>

What is meant by cooperative problem-solving in the mesodimension is that, in contrast to the conventional dichotomy of symbiotic or competitive relationships (pure coordination versus zero-sum game), even actors with both joint and conflicting interests are able to arrive at reciprocal patterns of interaction aimed at defining common goals and advancing the shaping of structures with an eye to giving a direction to economic development. The principle of reciprocity within the interlinkage presupposes egoistic motives as well as autonomous decision-making processes (e.g. improvement of the competitiveness of individual enterprises) and mobilizes them, while, however, at the same

time channeling them in the interest of maintaining and optimizing the social system (e.g. improvements in the field of industrial sitting).

These functional conditions in the mesodimension explain why authoritarian regimes, while being in a position to initiate processes of social change, are quick to reach their limits when the task at hand is to mobilize social creativity and play an active role in shaping structures. The "intelligence" of democracy and interlinkage-oriented patterns of organization consists in the fact that it institutionalizes distrust in "higher" insights, solitary decisions, or any one-sidedly defined concept of public welfare and at the same time advances the incrementalist-evolutionary optimization of a path taken. Democracy constitutes the basis for mobilizing social innovation potentials as well as a barrier to artificial simplifications of problems to be solved. The alternatives hitherto sought to democratic institutions and processes and interlinkage-oriented forms of organization, i.e. hierarchic government planning in market societies on the one hand (type: Latin America) and centralistic socialism on the other hand, have proven unsuited to coming to terms with complex, networked social problem complexes. Complex, nontransparent, networked problem complexes call for complex forms of governance.

### 1.4 Open interlinked systems capable of learning

The close interconnection between actors, consensus orientation, and common visions are the condition of any integration and formation of social structures. Any overly close interlocking of strategic actors and exaggerated homogenization of interests, on the other hand, can lead to functional, cognitive, and political blockage, suffocating the creative and cumulative impulses and learning processes that emerge from the intensive interaction of autonomous actors. Without potential for conflict and corrective, subsystems interlinked too closely tend toward

- organizational myopia and ignorance vis-à-vis new development paths and necessary economic and social transition,
- externalization of costs (e.g. ecological damage) to the overall system ("subsystem paternalism"<sup>24</sup>),
- clientelism and corruption,
- exclusion of new actors who generate new adjustment pressure, introduce new ways
  of looking at things, and disturb the poised equilibrium in a routinized fabric of
  interaction,
- rigidification, the more strongly the originally weak ties evolve into strong ties and, in the worst case, monopoly-like structures, thus eliminating the initial creativity of the form of organization situated between markets and hierarchies.

These tendencies by no means speak against interlinkage-oriented patterns of interaction on the part of the strategic social actors; instead, they speak in favor of

safeguarding corrective, conflict, and opposition potential beyond the networks in the process of constitution. The more durable and successful a well-organized network proves to be in proceeding along a given development corridor, in contributing to optimization within the corridor through concerted action, the more strongly it will tend to close itself off to the outside world, to become blind to necessary changes of course that threaten the internal balance of interests and resources within the interlinkage of actors. What is required to prevent subsystem paternalism and this inherent dynamic of networked structures in the direction of incrustation is space in which to articulate "opposition potential."

### Important factors are:

- the integration of conflict potential into an interlinkage of actors so as to guard against cognitive blindness (e.g. integration of trade unions and environmentalist groups to form regional conferences on the planning of industrial siting);
- the openness of the political system, which makes it possible to mobilize corrective potentials from outside existing networks.

Understood in this way, a conflict capacity on the part of the actors is an elementary component of a development strategy geared to interlinkage and social integration.

This view of increasingly differentiated forms of social organization and governance surmounts the classical dichotomies of "market versus government" and "total autonomy of decentral actors" (liberalism) versus "totally integrated society" (socialism). For social processes of searching and learning cannot be reduced to strengthening the market plus paring down the scope of government. Rather, building systemic competitiveness is based on

- a strengthening of market forces via reduction of overregulation and creation of stable framework conditions for macropolicy;
- a disburdening of government and an increase of government efficiency by strengthening market forces and delegating control tasks to nongovernmental actors, interlinking public and private actors, strengthening subsidiary principles and social solidarity, and building sectoral networks;
- a strengthening of social self-organization capacity as the precondition for the emergence of solid social patterns of organization and complex forms of governance;
- an integration of the market into effective institutional systems, with an eye to optimizing economic development potentials and correcting destructive tendencies stemming from a market economy (social and environmental policies).

### 2 Macrolevel determinants

Even within a multidimensional concept of economic management which sets store on competition, cooperation, and social dialogue as a means of targeting national potentials to the development of international market competence, functioning factor and commodity markets are of key significance in safeguarding an efficient allocation of resources.

The experience made in the 1970s and 1980s has demonstrated that an unstable macroeconomic framework seriously hampers the functioning of factor and commodity markets. The most important sources of macroeconomic instability are high budget and current-account deficits:

- Persistently high budget deficits financed by money creation inevitably lead to high inflation rates, with the consequence that the signal function of prices, and thus the functioning of the market mechanism, is largely deprived of its power.
- Persistently high current-account deficits stemming from heavily overvalued exchange rates lead to high levels of foreign debt and a debt service that cuts sharply into national investment activity. An economy's foundations of growth are thus seriously undermined.

Any stabilization of the macroeconomic framework must therefore first and above all come to grips with the task of reforming fiscal and budgetary policy, monetary policy, and, in particular, the exchange-rate regime. Transition from an unstable to a stable macroframework is, however, apt to prove difficult for the following reasons:

- Fighting inflation by means of a restrictive budgetary, fiscal, and monetary policy frequently leads to a curtailment not only of consumption but of investment as well, thus further cutting the economy's room for growth.
- Macroeconomic stabilization measures are frequently able to take effect only if they are accompanied by parallel, protracted structural reforms, e.g. reform of the public economic sector, the development of an efficient financial sector, and reforms of foreign-trade policy.
- The targets of individual reform measures often conflict, thus prolonging the timeframe needed for the reforms to take effect.
- The adjustment costs make themselves felt directly, while the adjustment gains take some time, and is apt to entail negative developments in production, investment, and employment in the initial phase.
- The social groups are not affected equally by the impacts of macroeconomic stabilization measures and the structural reforms accompanying them. Instead, there are in this process losers and winners and correspondingly intense domestic conflicts.

Stabilization of the macroeconomic framework thus calls for something on the order of a political tightrope act. This will succeed only if government demonstrates its resolution

to push through difficult and conflict-laden reforms and manages to organize a national coalition of pro-reform forces and mobilize international support.

## 2.1 Safeguarding the domestic economic balance

In a highly inflationary environment, the signal function of prices is neutralized. The consequence is an inefficient allocation of resources. What is crucial is therefore that government pursue a budgetary, fiscal, and monetary policy aimed at creating a stable financial environment.

- 1. Budgetary and fiscal policy: Reducing budget deficits at the same time requires measures on the spending and the revenue side:
- Expenditure side: The politically more simple way to reduce government spending is to cut government investment, e.g. for education, health care, and infrastructural measures. This path, however, is a dead-end street, since it weakens the foundations for future growth. Consolidation measures must therefore start above all with consumption-related spending and the elimination of privileges for individual vested interests. This requires in particular a reduction of overemployment in the public sector, cuts in the deficits of publicly owned enterprises, cuts in military spending, and a reduction of subsidies by limiting the time for which they are granted and introducing degressive subsidy rates.
- Revenue side: Measures aimed at increasing government revenues must not be conceived merely in terms of a short-term reduction of the budget deficits: they must also take into consideration the dimensions of growth and redistribution. An approach of this sort as a rule requires a thoroughgoing restructuring of the system of taxes and levies and a strengthening of the administrative competence of the tax authorities. The tendency must be to tax consumption more than production, to focus on and tax progressively all types of income, to avoid any bias in the taxation of national and international transactions, and to take steps in the direction of introducing cost-covering fees for government services.

The package of measures required to consolidate the government budget shows that what is needed to cut budget deficits is in the end a combination of demand-side and supply-side reform measures. Thus, for instance, countries in which there is a large public economic sector will not be able to avoid restructuring and privatizing deficitary state-owned enterprises in order to broaden their tax base over the medium and long term.

2. Monetary policy: To stabilize the value of money, budgetary, fiscal, and monetary policy must be fine-tuned to one another. In particular, a restrictive budgetary policy ought not to be counteracted by an expansive monetary policy.

Under the conditions of an underdeveloped money and capital market, however, a stability-oriented monetary policy will be faced with narrow limits, since customary instruments like credit rationing, selective lending, and arbitrary setting of interest rates

tend more to lead to further deformations in the capital and money markets rather than to prove able to influence the volume of credit to the degree desired.

An effective monetary policy in the end presupposes comprehensive reform of the financial sector. This must aim in particular at:

- strengthening the competence of the central bank to control domestic money supply and inflows of capital from abroad,
- developing an efficient and diversified private financial sector (banks, insurance companies),
- safeguarding effective competition in the capital and money markets, and
- reducing discretionary government interventions aimed at influencing credit allocation through directed credit programs.

# 2.2 Safeguarding the external balance

Persistently high current account deficits restrict the scope open for growth and destabilize the economy. High current-account deficits as a rule signalize a general anti-export bias within the general economic framework and can thus be reduced only by thoroughly modifying economic policy, in particularly trade and exchange-rate policy.

Exchange-rate policy: The experience made in the 1970s and 1980s demonstrated that strongly overvalued exchange rates inevitably lead to high current-account deficits, since they above all facilitate imports and hamper the export of industrial products. Countries that accept a long-term overvaluation of their currencies impede the development of an efficient industrial production apparatus in two ways:

- Currency-related rises in export prices lead to a situation in which the business sector no longer sees realistic chances of gearing its production to the world market as a frame of reference.
- Artificial reduction of import prices implies that domestic enterprises will also lose their competitive edge in the domestic market, with the consequence that investment will tend to concentrate on non-tradable goods, or even that capital will be exported.

An exchange-rate level displaying a strong anti-export bias must therefore be avoided at all costs. What should instead be aimed at is a competitive exchange rate or a regime with a slight pro-export bias. Here too, however, the distance from a state of balance ought not to be allowed to become too great, since the prices for imported intermediate inputs and capital goods will otherwise increase excessively, wiping out the artificially low prices of domestic inputs.

The exchange rate is therefore not simply one price among others. Rather, it is the strategic variable that determines whether an economy is in a position to create the macroeconomic conditions required to establish internationally competitive industries.

Trade policy: Not unlike the case of exchange-rate policy, enterprises must also be given clear signals from trade policy, signals that impel them to gear their strategies to the world market as their frame of reference. A government can here choose between two clearly distinct concepts:

General import liberalization: This approach aims at low tariffs uniform for all classes of goods. It relies on the validity of the principle of comparative cost advantages and accepts the fact that the industries that survive are in line with the factor endowment characteristic of the country. This approach is thus interested in an import liberalization that is at the same time non-discriminatory and swift.

Selective import liberalization: In this case, imports are liberalized on the basis of a liberalization timetable developed in connection with an analysis of the actually foreseeable response potentials of existing industries or the development needs of new industries. Trade policy in this way becomes part and parcel of a policy of actively shaping industrial structures.

The first concept will not be able to be avoided if the control competence of government proves inadequate. The second concept aims on the one hand at not overburdening industry's adjustment capacity and on the other hand at creating time sufficient for the learning processes needed by industries. Countries such as the Republic of Korea and Taiwan Province have clearly opted for the second approach to import liberalization. Both countries are, indeed, good examples that the goal of progressive foreign trade liberalization as a means of increasing external pressure, and thus pressure on productivity, can be achieved without excessivley high economic and social costs.

### 3 Microlevel determinants

The 1980s were, in the ICs and the advanced DCs, a phase of change at the microlevel. What emerged was a new best practice of production, in-company R&D, and intercompany interaction which can be paraphrased with the terms lean production, simultaneous engineering, and just-in-time. This new best practice breaks with the conventional Taylorist-Fordist paradigm. This presents a challenge for the for the Western ICs no less pressing than it is for the DCs, because this process is rendering obsolete deeply rooted ways of seeing and acting. Approximation to the new best practice is furthermore rendered all the more complicated by the fact that the pending changes are not restricted to the company level. They extend as well to intercompany relations and the mesodimension.

### 3.1 Determinants of competitiveness at the company level

The competitiveness of enterprises is coming more and more to be determined at the microlevel by a company's success or failure in simultaneously meeting four criteria:

Efficiency: The indicators are labor and capital productivity. Both must be optimized; all in all, any one-sided emphasis of merely one indicator (in the past it was labor productivity) can in the end lead to inefficiency (if, e.g., optimization of manpower utilization proceeds at the expense of warehouse stocks or high reject levels).

Quality: An indicator of growing importance in particular for DC enterprises - whose quality performance is often questioned by buyers in ICs - is certification as per the ISO 9000 standard system.

Flexibility: "The concept of flexibility is considered as relating only to change-over times. In fact, it has a number of different dimensions: product flexibility (the ability to change easily to produce new products), volume flexibility (the ability to accommodate changes in volume efficiency, routing flexibility (the ability to process parts via different routes within the plant in response to breakdowns or other factors), machine flexibility (the ability to make different parts within a product family), operation flexibility (the ability to vary the sequence of operations, and process flexibility (the ability to produce a product family in different ways possibly using different materials)."25

Responsiveness: Leading enterprises measure this in terms of the capability to generate innovations in rapid succession (technology leadership); one indicator of innovativeness is the share of products in the overall product-spectrum which has been introduced to the market within the last two to four years. Other enterprises see responsiveness as the ability to imitate rapidly the innovations of leading companies. One other factor is the ability to adapt swiftly to altered customer wants, changes in fashion, and the like.

To meet these criteria, enterprises aim to achieve optimizations along the entire value chain - from R&D to production and marketing at the company and intercompany level. They must be in a position to formulate and implement strategies; and they must above all be able to adapt these strategies at any time to modified environmental conditions.

## 3.2 New organizational concepts in product development

After the Second World War, more and more (major) enterprises began to concentrate their R&D efforts and to separate their R&D labs from their actual production facilities. What was behind this was the expectation of achieving in this area economies of scale (by providing technical and administrative services used by all departments) and a reciprocal stimulation via spontaneously evolving or deliberately organized interdepartmental research projects.

This expectation was, however, met only in part, and the disadvantages of central R&D labs have become manifestly evident in the recent past. Some of the reasons are that

- in connection with the spatial separation, the interactive learning processes between R&D and production are diminished or even vanish,
- the researchers and developers are without any direct contact to the market i.e. to the users of the artifacts developed by them,
- the material orientation of R&D is thus no longer marked by problems emerging from production and impulses stemming from marketing, but by introspective decision-making processes.

This decoupling of R&D has led not only to a situation in which a sizable share of development efforts ignore market needs. Even in cases in which, in the end, the development process gives rise to a successful product, the development itself often takes too long and consumes an undue quantity of resources - a finding that emerges from a comparison of Western companies with their Japanese counterparts.

Japanese auto-makers, for example, require on average just 70 % of the time and 60 % of the engineering hours needed by their Western competitors for product development. The basis of this is the organizational model of simultaneous engineering, which includes two elements:

- At an early stage, attempts are made to involve as many departments as possible in the development process marketing, purchasing and even the company's suppliers. Internally, the link between development and other areas is intensified by transferring R&D staff over the age of forty (when they, in the Japanese view, have passed the zenith of their creativity) to other departments.
- Product development does not proceed on the cascade model, on which various departments process a project in succession; here, different activities proceed in parallel.

One further organizational innovation developed in Japan is design for manufacturability. This amounts to finding a compromise between technical product optimization and the production process instead of one-sidedly optimizing the product, thus causing high production costs, as has often been the case in Western ICs.

# 3.3 New organizational concepts in production

The model of the 1980s for the rationalization of industrial production was the "factory of the future," in which computer-controlled machines and robots were to render man, as the source of error superfluous. The model of the 1990s is, in contrast, "lean production" - with its close interlinkage of production and other departments, with teams of highly

qualified workers in production and intensive, trust-based cooperation between suppliers and the manufacturers of end-products.

The concept of the highly automated, computer-controlled factory has failed. Corporations like General Motors that have pursued this concept have been unable to improve substantially their competitive position because there is no systematic connection between degree of automation and productivity, for "... high-tech plants that are improperly organized end up adding as many indirect technical and service workers as they remove unskilled direct workers from manual assembly tasks. What's more, they have a hard time maintaining high yield, because breakdowns in the complex machinery reduce the fraction of the total operating time that a plant is actually producing vehicles. From observing advanced robotics technology in many plants, we've devised the simple axiom that lean organization must come before high-tech process automation if a company is to gain the full benefit."<sup>26</sup>

Today, it is no longer the Babbage principle and Taylorization, with its benefits with regard to specialization and the safeguarding of in-plant control, that shape thinking. Rather, what appears as the chief instrument for improving efficiency, quality, flexibility, and responsiveness is the re-integration of in-plant processes and previously fragmented work processes. "Lean production," understood in this way, is, to be sure, not to be understood as an opposition between organization and technology. What is at stake is, rather, a systemic (instead of a point-for-point) approach; the issue is to scrutinize routines and supposedly "secure knowledge"; and to use reorganization to create the conditions for effective automation.

Systemic rationalization of industrial production is a three-dimensional process:

- 1. The first dimension is the introduction of organizational innovations:
- new logistics concepts at the company level, with order-related final assembly and flow optimization in manufacturing (in-plant logistics, internal just-in-time),
- new logistics concepts at the intercompany level, i.e. inclusion of suppliers and customers in intercompany logistics (external just-in-time), and associated with this downward adjustment of vertical integration and longer-term relationships with suppliers;
- restructuring of quality assurance, e.g. via introduction of quality circles or total quality control. "In recent years it has been proved conclusively that the old idea of having quality inspectors examine products either part-way through or at the end of the line is an extremely inefficient one."<sup>27</sup> External just-in-time only functions when the customer is no longer obliged to perform receiving inspections; the supplier in this case assumes the responsibility for quality control.
- Introduction of group technology, segmentation of manufacturing, and organization along the lines of cellular manufacturing.

- 2. The second dimension includes social change: On the one side, concepts aimed at flexibilizing the deployment of labor so as to better utilize expensive computer-controlled machines; on the other side, teamwork, shop-floor programming, reduction of hierarchy levels, and a return of accountability to the shop level.
- 3. The third dimension represents reorganization having created the conditions for their effective deployment the introduction of technical innovations, i.e. the digitalization and electronic networking of machinery and other equipment. This includes:
- computer-aided design (CAD); this used in design serves to rationalize technical
  drawing by eliminating the need to prepare a new drawing for each workpiece; i.e.
  single elements are called up from a memory and displayed and manipulated on a
  computer screen;
- computer-aided planning (CAP), used for the direct planning of production;
- computer-aided manufacturing (CAM), a generic term for various forms of computerized manufacturing, above all computer-controlled numerical machine tools (CNC machines) and flexible manufacturing systems (FMS, i.e. the integration of a number of automatic machine tools to successively machine various stages of different workpieces);
- CAD/CAM, understood as a rule as a coupling of CAD systems with numerically controlled machine tools, the data of the workpiece designed in the CAD terminal being communicated directly to a machine tool, which then produces the workpiece required;
- production planning and control systems (PPS), i.e. the computer-controlled administration of procurement and rough planning of the production sequence.

When enterprises simultaneously approach all three dimensions, this constitutes a new best practice of industrial production that sets standards of international competitiveness. This can, of course, not meant applying, recipe-book style, the experience of others. e.g. the Japanese; but it does imply making use of lessons learned from other countries or regions of the world to develop impulses for reflecting on established procedures and ways of approaching and looking at problems. Not being culture-specific, these organizational models can be transferred. All the same, they are of course shaped by economic, political, and social framework conditions as well as specific historical factors.

### 3.4 Building networks

In some Western industrial countries, the relationship between the supplier and his customer was in the past chiefly a transaction effected via the market, an arm's-length relationship, governed by contract and not envisaged as a long-term affiliation. A glance back nonetheless reveals that aside from arm's-length relationships there has always existed another type of relationship, which revealed characteristics of a network - a long-term,

trust-based relationship marked by numerous informal contacts. This type of relationship provided opportunities to develop intercompany learning-by-interacting: the customer supported his supplier in solving given problems; the supplier developed new products in close cooperation with the customer's engineers. Such close contact encourages technological learning processes and leads to the development of specific specialization profiles: "The fact that Denmark is strongly specialized in dairy machines, Sweden in metal-working and wood-cutting technology, and Norway in fishery technology cannot be explained by the general factor endowments in those countries. Rather, we should look for the explanation in the close interaction between producers of such machinery and a competent and demanding domestic user sector." 28

The insight that building networks of competitiveness is apt to be more beneficial than playing off suppliers against one another has gained prevalence above all in connection with the Japanese experience. As regards supply terms, the Japanese system of production differs from its Western counterparts in two respects:

- The manufacturing depth of the producers of end-products is much shallower than that common in the West. They generally concentrate on the scale-intensive assembly of components as well as on final assembly. As far as possible, deliveries are made just in time, i.e. the customer is not obliged to stock them during the production process.
- The structure of the supply system in Japan is **pyramid-shaped**, not star-shaped; only a minority of suppliers deliver to more than one customer.

The structure of the Japanese supply system is based on the fact that the majority of major Japanese enterprises belong to associated corporate groups (keiretsu), which organized for the most part around a bank and a trading enterprise - give rise to multisector conglomerates. The formation of industrial clusters within conglomerates is facilitated by the fact that market relationships are largely replaced with in-group, usually informal, "social relationships" which make it possible to minimize transaction costs and risks. A close cooperative relationship with a major bank also diminishes their dependence on the external capital market and reduces their need to maximize short-term profits.

## 3.5 Company size and competitiveness

In the past decades, a great variety of models have shaped the discussion on management, in particular as regards the question of what type of corporate organization and size and what basic orientation are apt to offer the best promise of success. There has also been a continuing theory-level economic and industrial discussion on optimal company size, i.e. on the advantages and disadvantages of small and large enterprises. The discussion stimulated by the emergence of a new techno-economic paradigm which seemed to favor smaller enterprises.

The question of optimal company size must be left separate from any considerations of efficient plant size. The determinants of the latter are technical; the optimal plant size is seen as reached as some as economies of scale are utilized optimally. In practice, however, suboptimal plants constitute the majority. In the USA between 3.6 % and 25.7 %, in Japan between 0.9 % and 14 % of enterprises in the various industries display the plant size. This phenomenon can be explained by three factors: the foundation of new enterprises, at first small; the specialization of smaller enterprises in given niches; and the distinctly lower wages with which suboptimal plants compensate for their lower productivity.

The discussion on optimal company size has in recent years been marked by two experiences: on the one hand, the above-average competitiveness of Japanese corporate conglomerates; on the other hand, growing control and management problems and the exploding overhead costs with which corporations in Western ICs are struggling.

The inconsistent experiences made indicate that size in itself is often not the key category. What is more important is the manner in which an enterprise organizes its transactions: a major corporation that maintains primarily conflict-oriented relations with its suppliers and customers will be less competitive than a smaller company that is integrated within a properly functioning network.

Japanese conglomerates are exceptionally efficient because they constitute the basis for long-term supplier relations, because joint R&D is easier to organize, because the procurement of credit with the conglomerate's bankers is relatively simple, and because there is here a large measure of tolerance for more or less protracted initial losses. Japanese conglomerates link a dense, long-term network of relationships with a low level of organizational rigidity. This distinguishes them from conglomerates in North America and Europe in which growth of scale has been associated with a multiplication of levels of hierarchies, bureaucratization of decision-making processes, and an explosion of overhead costs.

Many of these enterprises today are suffering from the circumstance that they are saddled with severe weaknesses in regard to two of the four criteria specified above: due to their centralization of decision-making processes, their flexibility is as low as their responsiveness. To solve this problem, major enterprises in both regions are experimenting with various concepts, including

- replacement of rigid hierarchies with project organization;
- establishment of business units intended to operate as independent companies;
- stimulation of **intrapreneurship**, i.e. entrepreneurial behavior on the part of employees;
- restructuring of central R&D labs, which will no longer be financed across the board but will be required to canvas orders from among the business units.

These experiments are for the most part linked with efforts to slim down the enterprises concerned, i.e. concentration on core competence, reduction of number of employees, and cuts in vertical integration. A tendency that is taking shape here is that major enterprises are looking more to their own strengths, viz.

- systematic observation of worldwide market processes,
- establishment of brand names and marketing them throughout the world,
- organization of worldwide production networks (these less and less involving manufacturing plants of their own),
- organization of worldwide R&D networks.

Similar processes are also proceeding in mid-size enterprises - in particular among systems suppliers - which are likewise slimming down their structures and restructuring their supply operations. Thus a structure appears to be emerging in the Western ICs which is more similar to that in Japan than it previously was: more vertically structured networks of companies, with one major enterprise forming the core. What will prove to be the key variable for success for failure will - as experience thus far has shown - be the extent to which major enterprises succeed in balancing cooperative and market relations; those which - at the in-company or intracompany level - set too much store on market relations are more than likely to fail.

In contrast to the ICs, most DCs - with the exception of the Republic of Korea - are faced with the problem that their enterprises are hampered less by oversize and immobility than by inadequate size. It can thus make sense for major enterprises or groups of companies to develop (e.g. through acquisitions made in connection with the privatization of state-owned enterprises) during the course of the transition process. Such enterprises would be more in a position to organize and finance long-term export strategies; and they could also more easily present themselves to overseas enterprises as partners to be reckoned with (not least with an eye to technological cooperation). The danger that in this way national champions or monopolists might emerge is quite unlikely as long as markets continue to open. The greater risk is that chance conglomerates might emerge that lack a clear-cut profile - this would correspond to the failed strategy pursued by enterprises in the Western ICs in the 1970s. This risk can be diminished by using competition policy not to hamper the development of integrated corporations (e.g. in petrochemicals or the metal industry) but to tolerate them on the basis of a model of global competition. Apart from this, this problem is not accessible to the traditional instruments of government control and can be minimized only via new forms of control on the mesolevel.

A second possibility of coming to grips with the problem of undersized enterprises is to simulate the formation of clusters. Clusters of small and mid-size companies permit the development of clear-cut company specialization profiles and the realization of economies of scale. At the same time, close cooperation between enterprises makes possible economies of scope. Mesoinstitutions, i.e. collective learning processes and jointly operated

or utilized R&D and training facilities in the cluster context enable even smaller enterprises to keep abreast of the accelerating process of technological change, without having to do without the benefits enjoyed by smaller enterprises as regards flexibility, responsiveness, and flat hierarchies.

### 4 Mesolevel determinants - the role of selective policies toward industry

## 4.1 The significance of the mesodimension

Within the framework of the structural adjustment of the 1980s, macroeconomic reforms and the microlevel modernization both made possible and forced by them were seen as the key to enhancing competitiveness. This view neglects the importance of expanding and building up economic regions and continuously optimizing external economies. In contrast to the neoclassical theories of allocation and foreign trade, which, pointing to properly functioning international technology markets and the optimal character of decentrally organized decision-making processes, rejected active, anticipatory industrial and technology policies, those ICs and NICs developed most dynamically and best improved their position in the international economic hierarchy in the 1980s which succeeded in structuring the mesodimension situated between macroeconomic conditions and micro-actors.

The market alone cannot provide for an optimal structuring of locational factors. At the same time, the "development state" called for by the structuralist school has proven itself overburdened in view of the complexity of industrial production and organization when what is at issue is the development of an efficient industrial structure. Patterns of social organization of a new type and more complex patterns of public and societal governance appear to be emerging in countries which are pursuing a successful industrial location policy. The innovative interlinkage of banks, enterprises, and public and private intermediary institutions makes it possible to shape structures in the mesopolicy dimension with an eye to a long-term orientation. The Japanese success in particular demonstrates that creative forms of organization in this "third arena of allocation" - "between markets and hierarchies" - is a crucial factor in building national competitive advantages.

How central this neglected field of economic policy is for the development of sustained competitiveness is also revealed by the fact that a number of developing countries succeeded within the framework of structural adjustment programs in stabilizing economic framework conditions, though the expected reactivation of these economies failed to materialize. The reason for this is that the industrial sites have not been developed and in some cases important locational factors were further weakened (e.g. education and R&D) in connection with the adjustment measures targeted on budget consolidation.

It is not only economic growth and functioning markets that depend on stability-oriented economic policies (structuring of the macrodimension); the development of the mesodimension is also in need of active industrial location policies (structuring the mesodimension). This is true in particular of the structurally weak DCs. Dynamic economic regions are characterized by generally innovation-friendly framework conditions (basic education, higher education, etc.) and cluster-/sector-specific institutions that contribute to developing cluster-specific competitive advantages (e.g. industry-specific technology institutions, specialized training facilities).

In the course of the past decade, the significance of the mesodimension has grown in importance as a result of radical technological-organizational change and the demise of the traditional, Fordist production paradigm. Innovation has an increasingly interactive character that rests on exchange processes organized along market-like and non-market lines. Cumulative learning effects and innovations on which systemic competitiveness is based develop via close networking on the microlevel, formal and informal cooperative relationships between enterprises, and sets of institutions close to the clusters in which they act. Innovation and the building of technological competence obtain under these conditions an interactive, community-related character, since, as a result of processes of learning-byinteracting and exchange processes on both a reciprocal and a market-like basis, an enterprise's know-how production also relies on that of its rivals, suppliers, and an innovation-friendly institutional structure. Technological competence as the foundation of the competitiveness of economies is based on difficult-to-transfer know-how pools and cumulative learning processes that emerge in the interactive interplay among enterprises and institutions, giving rise to country-specific patterns, including patterns of competitive advantages.

Accordingly, the world economy now sees as competitors not decentrally operating, isolated enterprises but clusters or groups of enterprises organized in networks, and what is essential to their development dynamics is the efficiency of industrial sites, i.e. the existence of universities, training institutions, R&D facilities, technology information systems, private industrial organizations, and the like. Countries that, in the area of mesopolicy, see fit to do without the development of a strategic perspective as a guideline for entrepreneurial and governmental action and rely primarily on ad-hoc responses and trial-and-error processes are, in particular, underestimating

- the importance of a timely and deliberate development of physical and above all immaterial infrastructure for the international competitiveness of enterprises,
- the length of time required to develop human capital and technological infrastructure as central determinants of international competitiveness,
- the negative impacts of insecurity and risk on offensive business strategies.

### 4.2 Innovative forms of efficient public-private interaction

To the extent that enterprises manufacture more complex products, they give rise to growing demands on the local, regional, and national environment. Both the idea that government alone, as society's control center, can selectively direct technological and economic processes and the dogma which imagines that government is obliged to assume a strictly subsidiary role vis-à-vis market processes are far removed from reality. The cases of success in the world economy reveal that, between the extremes of dirigiste interventionism and a laissez-faire restricted to laying down framework conditions, there exists a broad field of action for successful policies designed to strengthen the competitiveness of industrial sites. Not unlike in industrial production, new forms of organization and governance are emerging in the sociopolitical sphere as well.

In many cases competition-relevant supply conditions emerge as a result of deregulation, privatization of state-owned enterprises, and external financial support. What is also essential is the construction of an export-oriented physical infrastructure (transportation and communication systems). But what is far more difficult is the reform and competition-oriented development of institutions in the spheres of educational, research, technology, and other industrial location policies designed to structure the mesodimension. The latter are geared to the development of an efficient institutional setting ("hardware") and rely on the interaction capacity of the public and private actors in a cluster ("software").

New forms of governance emerge: Government acts more as a coordinator, moderator, communicator between enterprises and their associations, science, intermediary institutions, or even trade unions than in the capacity of the classical interventionist state, with the aim of promoting the dissemination of relevant information and working out joint medium- and long-term visions conceived as points of orientation for government mesopolicies and private initiatives. These new industrial location policy strategies differ fundamentally from the top-down approaches of traditional industrial policy, industrial planning, or investment guidance. The latter are today unsuitable, since in the spheres of industrial location policy and development of mesopolicies the action potentials, the knowhow requisite to long-term policies and implementation capacities are distributed across a variety of governmental, private, and intermediary agencies. If, in the epoch of Fordism and highly standardized patterns of production, it was possible to successfully build vertically integrated major enterprises on the basis of centralist, government-controlled industrial planning (in the USSR, India, or even Brazil), one-dimensional, centralist patterns of regulation are doomed to failure when what is called for is the development and support of complex entrepreneurial networks and specialized institutional landscapes.<sup>29</sup>

"Soft governance media"<sup>30</sup> like information flows, persuasion, integration of interests, procedural definition are gaining significance as a result of these changed structural conditions. They have two functions: On the one hand, government mesopolicy is reliant on the know-how resources of and close cooperation with business, science, and

other strategic actors. On the other hand, these new governance media correspond with the interactive character of innovation and the systemic character of competitiveness, since patterns of social organizations that facilitate rapid flows of information, open information channels, networked structures, and communication themselves become competitive factors.

The new forms of governance, e.g. in Japan, have gained in importance since the 1970s, when classical industrial policies (tariffs and nontariff trade barriers, export promotion via tax incentives and subsidies, R&D subsidies, formation of compulsory trusts) were prevalent.<sup>31</sup> The plans and visions presented by MITI are devised in a protracted process of communication with representatives of science and the private sector. The plans, presented at regular intervals over a period of three to four years, have no similarity whatever with directives issued by a central administration, since they are directly binding neither on businesses nor on government institutions. The visions conceived by the most important actors provide a survey of the direction of overall economic development desired and seen as right by many actors and set out consensus-based short- and medium-term goals for individual sectors which rest on a joint analysis of bottlenecks and strengths and radical changes that must be expected.

If dialogue gives rise to concrete medium-term industrial-policy visions, they are, under the conditions of rapid technological change, great instability in the capital markets, and sharp international competitive pressure, of great importance for the allocation decisions of the enterprises and the orientation of the governmental and public intermediary institutions in the mesodimension, despite their non-binding character. They provide guidelines for banks' decisions on lending, long-term business investment decisions, the allocation of resources in the private sector, reorientations, and course corrections in intermediary institutions (such as training institutions and research centers).

The close interlinkage of private and public actors and the attempt to outline future development corridors diminish insecurities, stimulate the quest for innovations and R&D investments, and make it possible for the enterprises to pursue a long-term strategy geared to growth and winning market shares, instead of seeking primarily to maximize short-term returns.

A further example for the growing importance of soft governance media and the increasing relevance of functioning communications channels between important social groups, institutions, and organizations are the "regional conferences" which have been set up in a number of Germany's federal states, in particular in crisis regions in which farreaching restructuring processes are underway (e.g. North Rhein-Westfalia).<sup>32</sup> Government assumes the role of moderator, "facilitating the blending of abilities and promoting structural networking."<sup>33</sup> A good number of the actors concerned here seek to reach agreement on future development chances of their regions, to localize bottlenecks in the modernization process, to anticipate (ecological and social) modernization costs so as to be able to reduce them, thus creating orientations for political and entrepreneurial decision-making. In the regions, complex networks emerge, intergrating business organizations,

trade unions, industrial associations, local administrations, technology institutes, and universities. These interpose themselves between state and market (mesolevel), elaborate visions - or, expressed more pragmatically: scenarios - for regional development, pave the way for strategic decisions of far-reaching scope, and break the ground for non-statist political governance of economic restructuring programs and an active and anticipatory shaping of structures.

These new network-like industrial- and technology-policy approaches thus differ clearly on the one hand from "hierarchic, one-sidedly statist governance concepts" (industrial planning") and on the other hand from purely free-market solutions. The development of new patterns of social organization and "autonomy-compatible techniques of intervention and regulation" in the mesodimension facilitate the governance and shaping of market processes and reduce the weaknesses of pure market mechanism and statist planning. These mechanisms make it possible to relieve government's burden by shifting decision-making processes into intermediary arenas, ensure a higher degree of information availability, heighten the legitimacy of government decisions, and optimize the utilization of social creativity by mobilizing the problem-solving capacities of strategically important actors. They do, however, presuppose on the part of social actors a capacity to compromise, to perform and learn, and to accept transformation. The conditions for an efficient mesopolicy are difficult in many countries as a result of social polarizations and a lack of experience in communication and interaction between private and public actors or corporative structures with a rentist orientation.

# 4.3 The importance of industrial clusters and networks at the regional and national level

Aside from general innovation-friendly framework conditions, what is required to develop dynamic competitive advantages are specific, selective mesopolicies. Selectivity in the mesodimension, instead of the widespread "pork-barrel" approach to promotion, aims at "strengthening the strong" with an eye to building, as rapidly as possible, dynamic industrial centers and efficient industrial sites that communicate their effects to less developed areas.

### Selectivity aims at three levels:

- concentration of mesopolicies on industrial clusters with development potential;
- at the cluster level, development of a powerful cluster environment, i.e. clusterrelated innovation-friendly framework conditions, instruments to support best performers (picking the winners), so as to enable them to connect up with the international best practice, and the building of structures aimed at smoothing the path of enterprises with development potential toward the level held by the group of best performers;

strengthening of developing regions in which dynamic groups of enterprises or clusters are emerging.

Policies aimed at shaping the mesodimension have a national and a regional/local dimension. At the national level, mesopolicies are geared to developing physical infrastructures tailored to the clusters (transportation: ports, rail and road networks; telecommunications; supply and disposal systems: energy, water/waste water, refuse) and immaterial infrastructures (building of educational systems, etc.). What is furthermore important are selective and active external-trade policies (including strategies for tapping new markets) and an active body in charge of representing interests at the international level (e.g. against IC protectionism). Apart from this selective improvement of the national mesodimension, cluster-specific policies at the regional and local level are also of significance.

The latter are essential in view of the fact that the process of clustering is most dynamic in regionally limited areas. Proximity of the actors involved in clusters is an essential productive force, while the 1970s and 1980s discussions on the "new international division of labor"<sup>35</sup> were dominated by the idea that industrial siting (and thus proximity) would lose significance as an important competitive factor due to investment decisions of multinational corporations oriented in terms of wage cost advantages (worldwide sourcing). The shift of the production paradigm from standardized to flexible mass production and the interactive character of innovation have heightened the importance of industrial location as a factor influencing the competitiveness of enterprises.

In the process of trade liberalization, dynamic export enterprises (often in proximity to resources) emerge in some regions. Local and regional governments have a great role to play in systematically improving the business environment in export regions. In areas such as university education and the founding of new or reorientation of existing faculties, industrial infrastructure, local and regional research and training institutions, and informations channels, local and regional "governments" gain in significance vis-à-vis central government. It is here that decisions touching directly upon industrial location are made and structural policies implemented.

In regions displaying dynamic development, the efficiency of enterprises is enhanced by economies of agglomeration. Agglomeration advantages materialize to the extent that enterprises that produce at a properly developed site, with a good manpower potential, efficient suppliers, and a good supply of information - i.e. companies in a position to turn external economies to account - have lower production costs than the same enterprises outside such industrial sites.

In other words, the necessity of decentralization policies and a redefinition of the competences of national and regional (local) policy instances derives from the growing significance of "spatiostructural factors" for the competitiveness of enterprises. Traditional industrial policies, formulated far from industrial sites in the planning ministries

of capitals, are obsolete. Extension of the competence and financial latitudes of regional and local administration has a crucial role to play within the framework of government reform. The goal is to build institutional structures that make it possible to shape the structures in the local and regional industrial sites (structuring from below). Regional structuring is geared to strengthening the intercompany linkages between enterprises, shaping the intercompany space, promoting close linkages between industry and services, and building interactional relationships between the regional and the national levels.<sup>36</sup>

Decentralization must not be misunderstood as a schematic shift of responsibility to lower decision-making levels or as a decoupling process between regions and state.<sup>37</sup> Just as in modern corporations the greater autonomy of profit centers implies not abolishing top corporate management but expanding control capacities and changing tasks for central management (network organizers and development of strategic visions for the enterprise as a whole instead of central control over all corporate sectors), in the public sector, too, effective decentralization depends on complementary changes at the central level.<sup>38</sup> In this sense, any delegation of governance potential from the national to the regional and local level broadens the pool of effective actors, provides relief for central government, makes it possible for decisions to be taken in proximity to industrial sites, utilizes the contact benefits stemming from agglomeration and proximity, and improves the chances for cooperative relations between (hitherto often neglected and inarticulate) regions and central government. Central government remains important as the agency responsible for ensuring an integration of dynamic agglomerative interlinkages to form a national development strategy, initiating productive feedback loops between local and regional sites, accelerating the progress of building a national infrastructure, and implementing an active external trade policy (structuring from above).

A structuring of the mesodimension geared to a close interlinkage between enterprises and surrounding institutions is the permanent task facing the public and private sectors; it is a protracted process that places great demands on government's control und steering capacity at the national, regional, and local level in close connection with other strategic actors. Even though many developing countries have training, technology, financial, and marketing institutions, these institutions have often failed to contribute to enhancing the competitiveness of enterprises. The interaction and communication links between enterprises and the institutions surrounding them are often so weak that no efficient and innovative structures emerge. Many countries will be concerned with transforming existing institutions in such a way as to enable these institutions to provide any services at all to industry and society. What is important is that mesopolicy be understood as a crosssectional task of public and private actors, aimed at continuity in improving locational conditions. The crucial factor is to link individual measures in such a way as to shape interlinkage-oriented mesopolicies. A properly structured mesodimension is important not only to enhancing and safeguarding international competitiveness, it is at the same time the basis of any effective implementation of flanking social and environmental policies.

### 4.4 Training and advanced training

Economic structuring cannot succeed without the formation of social structures. During the phase of inward orientation, the development of industrial and educational systems was characterized by quantitative expansion. When market forces are strengthened without at the same time strengthening social structures, competitive orientation cannot not proceed in the direction of success. Reform and development of educational systems must be geared to achieving three goals: orientation toward social values, intensification of broad social effects, and preparation for new levels of qualification.

- 1. Orientation of education in terms of social values: For social and economic reasons, a value orientation is crucial that aims at consensus-based cooperation, joint responsibility and readiness to deal with conflicts, communicative cooperation and teamwork, and an active and autonomous process of lifelong learning. These primary educational goals encourage social integration and meet the requirements of industry. The new mass production calls for a a type of employee who is flexible, prepared to cooperate, quality-conscious, and accustomed to learning, and who is in possession of practical vocational competence and marked communicative skills and is able to think in broader contexts. The primary educational goals are most difficult to achieve in fragmented societies, although they constitute a condition for social consensus and any concerted social action.
- 2. Intensification of broad social effects: Any achievement of broad social effects is improved by forming focal points in the fields of primary education and industrial vocational training. Vocational qualification can, according to needs, be tailored to the specific demands of the informal sector, technical-manual training, or the training of skilled workers in the competition-oriented industrial segments.

Other factors also contribute to achieving broad social effects:

- literacy programs that at the same time encourage technical understanding,
- media with preparatory educational or vocational-training programs, or
- university scholarships in fields relevant to the international competitiveness of the economy.
- 3. Preparation for new qualification profiles: This will for the most part first emphasize intensification of in-company training and advanced training. Enterprises that make use of the new concepts of industrial organization intensify training. Due to low wage costs, even protracted courses can be financed with an eye to familiarizing workforces with the latest quality and lean-manufacturing systems. In view of already-high and increasing qualification requirements, a rapid transition to the training of apprentices is important in competition-oriented economic segments. Moreover, specialization will proceed, far more than during the phase of Taylorist mass production, via advanced vocational training ("learning by doing" plus short in-company or external training courses).

At the same time, however, the transition to flexible mass production requires a parallel reform of general education and vocational training:

- on the one hand, a high level of average general education, e.g. at the expense of public support for university education, as the basis of higher vocational qualification;
- on the other hand, overcoming the traditional opposition between theory and practice in intercompany vocational training geared to specific needs (Anglo-Saxon discussion: integration of education and training; German discussion: encouragement of a dual system in which practical training is conducted in-company).

What is important in vocational schools is not only to increase specific performance but also to take into consideration requirements going above and beyond individual subjects. It is therefore recommendable to link the basic qualification provided by one vocational field (e.g. metal-working) with overlapping forms of learning and acquiring and processing information, working with computers and practicing teamwork techniques (specialized and despecialized vocational training).

The protracted transition from mass production organized along hierarchic Taylorist lines to flexible mass production on the model of lean production places great demands on education and educational research. This is true in view of the task of testing various concepts of business organization (v' combinational patterns of hierarchic organization of work processes and horizontal control on the operational level with autonomous units and teamwork), and because such concepts are gaining prevalence not only in industrial enterprises, but will also, in tendency, change the organization of work in the services sectors, including the public sector.

- 4. Regulation toward the end of system integration: Educational reforms will be geared to international standards and the requirements placed by new concepts of organization and production, though they will at the same time take account of country-specific structures and needs. A gradual modus operandi and point-by-point approaches ought form the very outset to be tied into a system perspective, e.g. in terms of a system of vocational training. Core elements of the reform and development of education are:
- government regulation which increases the importance of education and research with an eye to economic and social concerns,
- concentration on strengthening managerial capacities in educational institutions so as to provide for responsible institutional management,
- sustaining the approach via educational research institutions and proposals advanced by intermediary organizations, above all of industry,
- fine-tuning among central and decentral educational institutions and ensuring competition between public- and private-sector institutions at higher levels of qualification, and

- linking quantitative expansion and improvement of quality with a more pronounced practical orientation.
- 5. Step-by-step expansion of focus: Educational systems are expanded gradually and in close coordination with the needs of the economy. Urgent requirements include:
- rehabilitation of existing educational institutions,
- provision of meals in the educational institutions and solution of transportation problems,
- development of focal points in industrial vocational training in segments with a larger demand for skilled labor and participatory interest and willingness to provide funding on the part of industrial associations,
- expansion of technical colleges that train medium-level technical staff and management,
- concentration in universities on economics, natural sciences and engineering, and computer sciences, and
- priority expansion of technical universities and their post-graduate training in areas of qualification serving to improve technological competence and international competitiveness.
- 6. Relationships of partnership between government and industry: The new demands placed on industry can be met only if there is close cooperation between government, educational institutions, research, and industry. This is all the more so as they can be met only in the course of a protracted transitional process that will involve a great measure of sectoral and regional differentiation and will on the whole change the ways in which people live and work. A cooperatively structured educational system is of great significance for these reasons.

In view of its regulatory competence, government is responsible for the direction that education on the whole will take as well as for a high level of average general eduction. For instance, government is responsible for preventing or counteracting such undesirable developments as the emergence of a great number of small private universities of low quality. In the field of advanced vocational qualification, government should involve all aspects of the economy (self-administered organizations like chambers of industry and commerce and trade guilds), including, if possible the trade unions, in developing and implementing a concept. Joint responsibility implies industry's taking a share in vocational training and bearing a share of the financial burden. As a rule, industry's share in vocational training is inadequate. In higher education there is competition. Studying implies paying tuition. Cooperation between government and the economy can provide some of the required funding.

7. Concrete cooperation among education, research, and industry: Establishing linkages between the various subsystems involves:

- courses of practical training,
- practical relevance of college theses, in particular doctoral dissertations, to best practice issues facing industry (for which, in turn, industry can offer scholarships),
- mobility of experts between educational and research institutions and industry,
- research and consultation projects that contribute toward supplying laboratories and workshops with working assets,
- advanced training of scientists, in particular of engineers, abroad, and
- repatriation programs and invitations addressed to experts working abroad, in collaboration between universities and industry.

Concrete cooperation contributes to a needs-oriented vocational training, a rapid placement of university graduates in the economy, a joint testing of dialogue techniques and network-building, and improvement of the world-market competence of the economy. The potential of institutions of higher learning to support the development of technological competence and improvement of the economy's international competitiveness via research, consultancy, and other cicumstances is significant, although it has until now for the most part been underutilized. This potential grows when efforts are roughly coordinated with non-academic research institutions and industry, which can also avoid any reduplication of the efforts undertaken. If the intention is to focus on knowledge-intensive technologies in the universities so as to further the advance of science in technology-intensive industries, a clear-cut rise in public spending for education and research will prove unavoidable.

8. Regional cooperation in education and research: Regional coordination of vocational training and academic education and R&D cooperation can be deepened via cooperation between smaller neighboring states (e.g. Central America), and intensified via an orientation in terms of industry-relevant focal points (e.g. advanced technical and commercial training, post-graduate scholarships in natural sciences and engineering). Regional know-how in the field of new technologies (computer sciences, biotechnology) can be clustered to form regional centers of excellence. Regional educational and research networks contribute toward concentrating forces in priority industry-relevant fields. Obstructions to interaction among universities, R&D institutions, and enterprises from different countries should be dismantled.

### 4.5 Research and technology

In most DCs technology policy has in the past contributed little to diminishing the technological gap and, in particular, to upgrading industry in technological terms. Although technology institutes and universities have been developed in many DCs, they have lacked relevance to the problems facing the economy, and their links to the productive sector have been weak. Unlike the case in the ICs and a few advanced DCs, no national system of innovation has emerged.

Technological networks of enterprises, universities, and research institutions have emerged where enterprises are engaged in sharp competition in innovation, quality, and meeting deadlines. This was, however, hardly the case in most DCs in the past; technology policy often proceeded on false premises.

This is not to say that in those countries that pursued an inward-looking strategy there was no such thing as technological learning processes. But the problem was that the learning processes were distorted. They aimed less at improving economic efficiency than at adjusting to conditions presented by narrow domestic markets. "Typical R&D efforts would be determined by the need to use different raw materials, scale down (to smaller) plant size, diversify the product mix, change the product design, use simpler, more universal, less automated and lower capacity machinery, stretch out the capacity of existing equipment, etc." 39

It was thus an idiosyncratic process of improvement and adjustment to a distorted environment. There is little to indicate that optimization as a means of adjustment to distorted conditions is an intermediate stage on the road to international efficiency. On the contrary: it was a process of optimization that led in a different direction and often increased the disparit, of enterprises vis-à-vis the international level of efficiency. Technology institutions and universities - for the most part geared to models imported from ICs - had little more than a minor role to play in this process.

A further fallacy also played a role in the past: the establishment of technology institutions was based on the technology-push model, according to which breakthroughs in basic research provide impulses to applied research, which these in turn pass on to product development. In fact, however, research and development is for the most part an interactive process; and it is frequently not scientific breakthroughs that impel technological progress, but, on the contrary, technological breakthroughs that induce scientific research, which then seeks to interpret the essence and foundations of a technology already in use.

In contrast to this, a national system of innovation emerged in connection with the industrialization process in most ICs and in successful DCs. An efficient system of innovation is characterized by the fact that, above and beyond the level of individual, locally limited clusters, technological networks emerge between industrial and services enterprises, R&D and training institutions, and public-sector agencies. It is less the size than the density of networked relationships that decides on the success of a system of innovation. A well-organized system of innovation "may enable a country with rather limited resources nevertheless to make very rapid progress through appropriate combinations of imported technology and local adaptation and development. On the other hand, weaknesses in the national system of innovation may lead to more abundant resources being squandered in the pursuit of inappropriate objectives or use of ineffective methods." 40

Networks give rise to technological externalities - either intentionally (e.g. on the basis of contractual relationships between supplier and customer or enterprise and research

institute) or unintentionally (via manpower fluctuation, informal exchange of information, and the like). They are the prime example for positive external effects through which industry on the whole stands to gain more than individual enterprises lose; in most cases the benefit the individual enterprise derives from information stemming from other sources is even greater than the damage due to information "leaks." The disadvantage implied by the circumstance that an individual enterprise is no longer able to enjoy the exclusive yield of its innovations is more than compensated for by the heightened competitiveness of the network; a network permits "a collective rather than an individual form of rent appropriation and requires social and cultural preconditions which some nations possess more widely than others."<sup>41</sup>

The existence of pronounced technological externalities makes possible rapid interactive, cumulative learning processes<sup>42</sup> in the course of which a network of enterprises and institutions comes to master, and translate into market success, technological process and product innovations far faster than can isolated enterprises sited differently. The existence of continuous cumulative learning processes can lead to situations in which a country (more exactly: given industries in a country) can build up absolute competitive advantages. <sup>43</sup> This type of absolute advantage rests not on static comparative advantages; rather, it is based on the capacity of a network of enterprises to hold, or even to build up, a lead it has once achieved. Empirical research has shown that technological leads can be sustained over a longer period of time. This explanatory model illustrates "why, since the late 1970s, some OECD countries have run long-term, almost permanent trade surpluses and other almost equally permanent deficits." <sup>44</sup>

Successful national systems of innovation that may even build up absolute competitive advantages are characterized in particular by a type of government which (at the level of central, provincial, and local government) stimulates and fosters the building of systemic competitiveness. In doing so, it avails itself of the following instruments:

- encouragement of basic and applied research in universities as well as in major public- and private-sector research institutions;
- stimulation of technology diffusion (information and advisory institutions, industryspecific demonstration centers, technology promotion centers);
- encouragement of industry R&D (indirect and specific promotion, R&D interlinkages, venture capital);
- public procurement policy;
- targeting, long-term visions, technology assessment, and regional technology dialogues, government playing more the role of initiator and moderator than pioneer.

#### 4.6 Policies and institutions in trade

In DCs, trade policy is faced with two challenges: the implementation of an intelligent import policy and an effective policy of export promotion.

Many DCs have radically opened up to the world market in connection with structural adjustment programs, which has led in the manufacturing industries to a process of exaggerated adjustment. More promising is a gradual strategy of opening in which external protection is gradually reduced to the internationally accepted level of 10-15 % within a period of three to four years.

Successful countries are characterized by a selective import policy. They not only stimulate exports by removing tariffs and levies on imported pre-products and, in some cases, investment goods (drawback). They also pursue a consistent policy of infant industry protection oriented in terms of clear-cut performance criteria and limited in time.

- 1. Encouragement of exports is promoted in many DCs by a variety of different export-related institutions: trading companies/TCs, trade promotion agencies, information services. These are supplemented by certain infrastructural preconditions and conditions and institutions in the broader sense of the term, e.g. export-related import regulation. Successful countries differ from less successful ones in terms of the effective organization of these institutions, but above all in terms of the articulation and creation of cumulative effects among institutions. Enterprises are able to asserts themselves in the world market in particular when they are accorded concerted support by the institutions named.
- 2. Trading companies: TCs in the ICs (sogo shoshas, and other, similar foreign-trade and marketing establishments) make up for up to 20 % of the industrial goods exported by developing countries. In some Latin American countries, they also pool the agricultural produce of SMEs for export; the best known example is the *fruticultura de exportación* in Chile. They arrange for sea freight (in modern refrigerated ships) and use their international connections to diversify export markets. They frequently have close relations to financial institutions; in some cases they even provide credit of their own. The activities of the TCs also have other important secondary effects:
- They provide local producers with soft technologies (design, adaptation to different taste preferences, quality control).
- They give rise to rapid modernization of suppliers as well, e.g. in the field of packaging materials.
- They commission scientific studies at local universities.
- They send groups of local experts abroad for advanced training, e.g. from Chile to California.
- They finance consulting services on economic, organizational, and technical problems.

- They push through rapid modernization of the local transportation sector and port facilities.

Beside the foreign marketing organizations, existing or new local empresas exportadoras are growing in significance in Latin America, some of which have already grown to a considerable size. As a result of their disadvantages in scale and know-how, and because the countries of the region can now be integrated in the global telecommunications systems of the TCs, "indirect export" of this type, with its "system integration" via a foreign trading company, will continue to grow in importance. One other reason why this is the case is that the organizational and management services provided by the trading companies, in particular trade management, are being complemented by more and more service functions (supply of spare parts, warranty services, customer service) as well as the handling of contra transactions. One visible disadvantage is that export trading companies can permanently restrict the initiative and the learning processes of the firms participating in them which they would require to export on their own.

- 3. Export consortia: "Direct export" by SMEs can be transacted via consortia. These are an independent form of export cooperation, often limited in time. Such consortia serve to transact jointly production tasks involving major lot sizes, e.g. department store chains, mail order establishments, or the like, in ICs. These consortia, e.g. in the shoe or garment industries, do not as a rule exist on a permanent basis. In many countries it appears that they are being replaced by TCs, which are much more in a position to contribute to increasing the efficiency of local producers and provide for more continuity through follow-up orders. In Columbia, the formation of company groups below the merger level ("grupos solidarios"), aimed at improving the cost structure of production, is encouraged by government, although this practice has yet to achieve any particular significance.
- 4. Trade promotion agencies: Successful trade promotion agencies meet four criteria: They are taken seriously and supported by enterprises; they employ qualified staff, who receive salaries usual in the market; they have a certain measure of autonomy.

Very few trade promotion agencies in DCs meet these criteria, which is why most of them are relatively unsuccessful; this is one further example for the failure of government institutions in inward-looking societies. In particular, there are six factors that guarantee failure:

- "the unsuitability of government employees to the task,
- the inflexibility of government procedures on expenditures and staffing,
- the confusion of purpose resulting from the assumption of regulatory and administrative roles,
- the perpetuation of wrong attitudes and strategies,
- misguided evenhandedness among potential export firms and producers that prevents a focused approach and limits the information given to potential importers, and

the neglect of the development of commercial services."45

An additional factor is that existing government agencies have a legal monopoly and therefore do not only not function properly, but furthermore obstruct the emergence of efficient private agencies.

- 5. Information services: One effect of the diffusion of new, computer-based technology is that many of the classical print media are becoming obsolete. This is especially true for market information. Technological change is attended by structural change: private companies have increasingly come to see a lucrative market in the transmission of information. The consequence is that, as more timely and systematic information becomes available, access prices rise. This has two implications for DCs. On the one hand, they need a low-cost access to the international telecommunications system, for only in this way can they avail themselves of information sources in other counties. On the other hand, it has a dysfunctional impact when legal barriers bar domestic or foreign firms from this field.
- 6. Infrastructure: High domestic transportation costs (frequently a result of inefficient road-bound transportation systems), unreliable transportation systems and inadequate port capacities, and ineffective and inefficient ports are in many DCs a severe export obstacle. 46 By way of contrast, successful DCs are characterized by especially efficient ports. Thus, for instance, Singapore has the largest handling capacity of all ports of the world. This position is due not only to its geographical situation buz also to its exceptional efficiency: large container ships can be handled (unloaded, loaded, refueled, etc.) within a period of only nine hours. The ports of Hong Kong and Kaohsiung (Taiwan Province) are not far behind.

# 4.7 Industrial financing and financial export incentives

In financing their activities, the majority of industrial enterprises in most DCs have in the past been confronted with five problems:

- a selective lending policy of private and public commercial banks, but also of development banks, which have preferred major private and public enterprises, so that no long-term financing has been available to other companies;
- exaggerated demands for collateral;
- an underdeveloped stock exchange, which has prevented most enterprises from issuing stock;
- high interest rates for working capital on the part of banks or for borrowing in the informal sector;
- a lack of export-finance institutions.

SMEs have thus in the past had to rely on self-financing; this on the one hand implied recourse to owner savings or mobilization of capital among family members; on the other

hand, it necessarily gave rise to mark-up pricing to make it possible to finance investments from cash-flow.

A fundamental change of the financial sector accompanies the opening of economies. The banking system - sometimes constrained by the entry to the market of foreign institutions - is modernized, thus improving and diversifying the opportunities of financing open to enterprises. Competition between banks stimulates rationalization processes, thus leading to lower costs in the financial sector and the emergence of additional financing opportunities; transaction margins decrease, administrative costs for small portfolios fall, short-term mentalities and risk aversion give way to an interest in cooperation, including with SMEs.

By consistently utilizing the opportunities afforded them by electronic banking, major enterprises can diversify their sources of financing, combine different financing instruments, and pursue a professional strategy of liquidity and foreign-exchange management. This, however, diminishes the banks' yields from the zero-interest transfers and cash stocks floating in the banking system and increases their incentive to diversify their customer base - not least in the direction of SMEs. It can be observed in several Latin American countries that banks are discovering SMEs as new clients, especially as they can in this way diversify their risks; electronic banking moreover makes it possible for them to lower their costs for transactions with small clients.

Aside from traditional credit, banks and specialized institutions increasingly support enterprises in utilizing other forms of financing:

- 1. Leasing: Here, by paying a leasing fee, an enterprise acquires the right to use a given equipment for a given period of time. One advantage of this over financing investments via credit is that the company concerned needs not provide collateral. In Latin America, for instance, this instrument has been in common use since the end of the 1960s; but leasing companies have tended to focus their leasing business on large enterprises. An extension of this business to include SMEs would imply considerable expansion potential.
- 2. Bonds: Mid-size and larger enterprises in particular are in a position to finance their business via bonds. In Latin America, for instance, working capital is increasingly financed via bonds with a maximum maturity period of three months; these bonds are issued via securities markets or sold directly to institutional investors. They offer sizable interest-rate advantages as compared with bank loans.
- 3. Collateral funds and partnership structures: For SMES, it is often particularly difficult to provide collateral when borrowing. This problem is today solved in a number of DCs in two different ways. Collateral funds serve as security for SMEs to borrow working capital; the multiplication factor usually starts at 10 and increases to 25 over the course of several years. The funds cover up to 80 % of a credit. The greater part of the funding in most cases stems from government SME promotion programs, although these funds for the

most part operate independently - not least because they function well only when they are able to build up a good measure of credibility and professional standing and establish clear-cut rules. Current financing is conducted via a provision fee paid by businesses making use of the funds. Partnership structures, on the other hand, are characterized by the fact that in this case it is the enterprises themselves that raise and administer the money for the guarantee fund.

- 4. Factoring: The sale of claims to specialized factoring firms is a form of financing which is customary in ICs but has as yet not become widespread in DCs. It would therefore be useful and appropriate to found factoring companies or encourage international factoring companies to set up branch organizations.
- 5. Export financing: Two instruments used to facilitate exports have been gaining prevalence; many DCs, however, have as yet made too little use of them. One instrument is the provision, at the national level, of letters of credit (domestic letters of credit in Republic of Korea, for example), an instrument that has thus far found too little use; e.g. in Latin America only 25 % of exports are transacted via L/Cs. What is at stake here in particular is to ease for "indirect importers", i.e. the suppliers of export enterprises (which often have difficulty in providing security) access to working capital. The second instrument is establishment of export credit insurance organizations with which exporters can insure their transactions against payment losses. Founding a specialized export finance bank is an daunting enterprise; but all successful exporting nations have undertaken this effort, because the benefits involved far outweigh the costs.
- 6. Stock exchanges: In many DCs, particularly in East Asia and Latin America, the business transacted at stock exchanges has developed dynamically in recent years. But this should not obscure the fact that it is for the most part the stock of a small group of major enterprises that is traded here. It would thus in future be possible for mid-size companies to broaden their capital base by entering the stock exchange.
- 7. Financing via venture capital: in several ICs and a lesser number of advanced DCs, venture-capital financing has proven to be an interesting instrument for founding technology-oriented enterprises. The lenders here bet that the profits from a successful new enterprise will compensate for the losses incurred from a number of flops. Venture-capital funds are, however, successful only when they are competently managed, i.e. in a position to distinguish between more and less promising business concepts. For new technology-oriented enterprises, venture-capital financing is often the only possibility to obtain external funding, since they are unable to provide adequate collateral.
- 8. Pension funds and insurance companies: Pension funds and insurance companies in DCs chiefly invest their capital in government bonds; a small share of it is, however, occasionally invested in housing construction. For industrial enterprises, they are a source of capital that has thus far remained largely untapped.

9. International financing: Once the economic performance of the highly indebted countries had improved, a number of major enterprises from these countries again succeeded in gaining access to the international capital markets. They have often been able to procure capital at interest rates much lower the domestic rates by issuing bonds on the international capital market.

SMEs often view business forms such as leasing with skepticism, failing to comprehend the benefits involved or regarding the possession of capital goods as a value per se. For SMEs, it is therefore essential to disseminate information about new financing instruments, to practice using new financing techniques, and to improve their financial management. Here, specialized institutions can be of use which actively market these instruments among SMEs while being subject to clear-cut performance indicators.

Financial-sector reforms are concerned with creating the conditions that permit enterprises - and in particular SMEs - to gain access to diversified forms of investment financing. One important aspect of this is that domestic markets be opened to foreigners. Just as in the case of import policy, any too rapid, radical opening in financial-sector policy can be dysfunctional. Any opening to foreign banks looking for long-term investment opportunities should be welcome, especially since they step up the performance pressure on national banking systems. On the other hand, caution should be exercised in opening stock exchanges to foreign investors. As long as a stock exchange remains underdeveloped, i.e. relatively few securities are traded there, an inflow of foreign capital will lead to rapid price advances. But, as the experience of recent years has shown, the lion's share of this is speculative capital. If is withdrawn abruptly, the result can be a crash, an event that is detrimental to the institution's reputation as well as the to willingness of as yet unlisted companies to issue stock. What is therefore preferable are special investment opportunities for foreign investors, e.g. capital funds, administered by foreign branches of national banks.

### 4.8 Environmental policy dimension

The resource- and energy-intensive industrialization hitherto pursued has exacerbated the problem that the practice of resource utilization, i.e. attitudes toward nature, set going with an eye to augmenting material welfare now threatens to destroy the foundations of life. The problem in DCs is even more intractable in that the process of opening and the constraint on many developing countries to earn foreign exchange in order to repay their foreign debt can lead to overutilization of resources and externalization of ecological costs (e.g. uncontrolled emissions). This objective pressure must be relieved via external measures (debt relief, reduction of protectionism, ecologically oriented shaping of GATT) and internal environmental policies. What is called for is a prevention-oriented environmental policy geared to combatting and avoiding ecological damage and providing incentives for national innovativeness aimed at the development of ecologically compatible forms of production. Any future-oriented environmental strategy rests on visions,

institutions, and instruments geared to altering existing practices vis-à-vis nature. It must be an integral component of industrialization strategies.

Building a national setting adequate to shaping the environmental dimension of industrial competitiveness aims at:

- 1. Reduction of unregulated ecological burdens: environmentally compatible technologies internationally available have scarcely been used within the framework of inward-looking resource- and energy-intensive industrialization, e.g. in Latin America, or in the former socialist countries. In addition, approaches to industrialization have often stalled in resource- and energy-intensive heavy industries. This has, accordingly, given rise to unregulated ecological burdens (air pollution and soil contamination, inefficient energy systems) which must be reduced.
- 2. Support for comprehensive rationalization efforts at the enterprise level that take ecological considerations into account: the process of restructuring industry toward the world market makes it possible to gear operations to internationally accepted best practices in environmental technologies and appropriate patterns of organization oriented toward decoupling production and the consumption of environmentally valuable resources. It would, for instance, be possible to install in industrial plants integrated power-heat equipment that could reduce industrial energy consumption by up to 90 %. In many ICs (e.g. in Germany), the introduction of these technologies is progressing slowly, since oligopolistic supply structures in the energy sector are obstructing the process of change. DCs could make more rapid progress here.
- 3. Increase of energy efficiency: the World Watch Institute has pointed out that it would be possible for ICs to triple their energy efficiency on the basis of existing best-practice technologies.<sup>47</sup> DCs can improve their energy efficiency by an even greater amount, since design changes from the start allow processes of leapfrogging, while strengthening their economies. One example: Third World power plants consume as much as 44 percent more fuel per kilowatt-hour than those in ICs, while transmission and distribution losses are three to four times higher. A recent study suggests that comprehensive efforts to improve energy efficiency could save the DCs \$ 30 billion annually and eliminate the projected need for 500 000 megawatts of power by 2025.<sup>48</sup>

Future-oriented environmental policy is shaped by government environmental authorities and relies on effective social actors:

1. Industrial associations could provide (e.g. via information in the field of in-company environmental protection) the means of focusing entrepreneurial expertise and creativity on solving the environmental problems caused by industry. The trade unions, too, could contribute to improving environmental conditions by integrating environmental issues in their action plans (e.g. approaches to factors in enterprises which are detrimental to health and the environment).

- 2. Application-oriented science (universities, private research institutions, technology institutions) can develop environmental-policy programs and conceptions and provide support in formulating targets and standards of environmental policy and selecting and applying such instruments and measures. What is important for DCs is to have information on the know-how available in ICs and be able to apply it to their own conditions.
- 3. Consumer organizations can, through their information and consulting work, influence the environment-related awareness and behavior of the population and generate pressure on companies to make allowance for environmental criteria as quality features of their products.
- 4. Private environmental associations can promote ecological awareness and influence environmental policy, e.g. by issuing position papers and holding hearings on important ecologically relevant projects and legislation.

The set of instruments available to environmental policy includes regulations and prohibitions, structural-policy measures and a variety of information and advisory services:

- The environmental liability anchored in law can call to account those responsible for causing ecological damage.
- Environmental compatibility tests can be used to determine and assess, comprehensively and at an early date, whether proposed projects, public or private, can be approved as ecologically sound.
- **Product standards** set by panels recruited from industry and environmental authorities can define the ecological demand placed on products. Environmental symbols and quality ratings have proven to be an interesting incentive for enterprises.
- Spatial planning (spatial structuring, transportation planning, establishment of industrial zones, landscape planning) can contribute to avoiding and reducing material environmental burdens and using land economically and sparingly.
- Important economic incentives aimed at reducing ecological burdens can be provided by control levies exacted on emissions (e.g. waste water levy, CO2 levy) and by increasingly focusing on ecological aspects in shaping taxation policies. What might furthermore be of importance is depreciation regulations or low-interest credit programs for the environmental modernization of enterprises.
- For the purpose of setting environmental goals and priorities and checking on the success of environmental measures, what is needed is information on the level and development of the state of the environment and the economic costs caused by ecological damage. Environmental reporting is an important means to this end.

Most DCs (and many ICs) lack these institutional structures for developing a modern environmental policy. The set of policies outlined and an ecologically shaped mesodimension would contribute to overcoming the merely flanking character of the environmental policy of the past and change the environmental dimension, in the sense of

the "revolution in ecological efficiency" called for by the World Watch Institute, into an integral component of systemic competitiveness.

### III How to Make Industry Competitive: Guidelines for Key Decision-Makers

- 1 How to start the transition from an inward- to an outward-looking strategy
- 1.1 Achieving competitiveness in resource-based, labor-intensive, and capital- and skill-intensive industries the need for a step-by-step approach
- 1. As import liberalization advances, stimulating import competition, specialization first intensifies in conformity with factor endowment. Comparative advantages are enjoyed above all by resource-based and labor-intensive industries. When it turns its natural competitive advantages and lower wage costs to account, an exporting country is in a position to exploit an often significant specialization potential. The condition for maximizing the use of existing productive capacities and optimizing existing comparative advantages is that business organization, technology, and marketing be modernized:
- In the sectors of mining, agriculture, and raw-materials-based industries, the goal must be to achieve the international level of best practice. For some products, however in particular agricultural sharp competition in international markets not infrequently triggers declines in prices. Many DCs succeed in countering this tendency by rapidly diversifying the products they export, e.g. in agriculture or fishery.
- Raw-materials-based industries (food-processing, textiles, footwear, furniture, and basic manufactured goods, above all hydrocarbon- and energy-intensive primary goods) may benefit in the short term from a significant latitude for modernization by utilizing low-priced raw-materials inputs, new organizational concepts, and state-of-the art technology. Furthermore, many food-processing or wood-working industries (furniture, printing and graphics) are accessible to intra-branch upgrading, and are thus able to break into areas of higher value added. Since basic manufactured goods require high capital inputs, joint ventures with foreign corporations are on the rise. Although production surpluses in the international markets often restrict the sales volume of these industries, an improvement of their medium-term prospects in connection with changes in the international division of labor is likely, since the ICs are expected to cut back on their production of many such products.
- In countries or regions characterized by especially underdeveloped industries, the first step toward international industrial division of labor is likely to be an intensification of labor-intensive assembly operations by foreign firms. There is room for the value-added share of such in-bond industries stemming from domestic production to rise significantly. In many cases, these companies even constitute the foundations on

which foreign enterprises build up modern industrial subsidiaries in DCs. An additional field in which manufacturing competence counts is subcontracting by domestic firms to foreign companies, an element that can stimulate rapid growth of the technological competence of national private-sector enterprises.

Following a protracted period of inward orientation, organization for export is of great importance. State-of-the-art telecommunications and database technologies should be used to improve marketing activities abroad. What is also important is the pooling of the products of small- and medium-sized enterprises for export, an area in which trading companies, large agro-industrial enterprises and export consortia of medium-sized enterprises are already making a contribution. Many DCs even succeed in joining marketing networks of advanced countries, e.g. China in Hong Kong and Taiwan Province. This enables them to boost their exports, in particular of relatively labor-intensive industrial goods, within a short time and rapidly diversify their export markets.

The first phase of export orientation focuses on output from the existing plant and equipment. Not infrequently, there exists a significant potential for cost reduction and process optimization, which can improve the conditions for an efficient utilization of modern machines and equipment, for the most part imported. The chances of passing the test of price competition are not unpromising; within just a few years, companies in DCs, e.g. in the steel industry, grew into the world's lowest-cost producers. Reorganization is followed both by efforts to develop better sites for export-oriented companies, e.g. in proximity to ports, and to improve quality and search processes aimed at concentrating on products with especially good export chances. If the economic-policy environment is favorable, new small- and mid-size enterprises may arise, often companies with export orientation from the outset.

2. For capital- and skill-intensive industries, particularly tough organizational and technical requirements emerge from an orientation toward market and world market. Any abrupt and sharp policy of import liberalization can spell the end for many enterprises in these industries (chemicals, engineering, electronics, motor vehicles, etc.). In other cases, e.g. the supply of parts and components, competition-oriented reorganization leads to integration within the international division of labor. Frequently, the local content is reduced with an eye to raising the profitability of final assembly.

The development chances of capital- and skill-intensive industries will by no means decline over the medium term. The privatization of public-sector enterprises for the most part strengthens the group of national private major enterprises. Their size is also increased by mergers and take-overs of mid-size companies. Some major national enterprises employ highly qualified expert personnel and have a significant R&D potential. Their capital is for the most part adequate to enable them to rationalize dynamically and intensify their advertising efforts. When they introduce new concepts of organization, production, and marketing, they often succeed in swiftly boosting their international

competitiveness. The condition for this is that they have access to a well-trained workforce. In advanced DCs with many years of inward-looking industrial orientation, the modernization of major domestic enterprises leads to a gradual integration into the international division of labor in a great variety of industries, in some cases even including high-tech sectors.

The responses of hitherto inward-looking subsidiaries of foreign industrial corporations to this reorientation in economic policy will differ in many respects: some will leave; others will put off modernization in view of low levels of domestic demand, although it is these enterprises that will come under growing pressure from imports. If domestic demand proves interesting, companies' thinking about regional and international strategies is also likely to prove positive. The most important example of rapid modernization attended by pronounced export orientation is Mexico's automobile industry. There, the NAFTA perspective has also given rise to new final assembly plants geared to the international level of best practice as well as the establishment of suppliers in their proximity.

## 1.2 Setting priorities and defining sequences

The process of transition is expanded in keeping with specific conditions. What is important is to bear in mind is that the various stages of reform are interdependent and that a "critical mass" of the highest-priority reform measures must be implemented as quickly as possible. The new pattern of growth is consolidated and exercised during the transitional phase:

- The functional conditions of market economy (property rights, freedom of contract, freedom of competition, unrestricted price formation, the rule of law) are developed. Central government, regions, and local communities work at developing new relationships among one another, building up a professional bureaucracy, and creating, via a clear and distinct separation of functions, an interlinkage between the key groups of actors.
- Privatization of state-owned enterprises, rehabilitation programs, and conversion of defense industries strengthen private companies and attract direct foreign investment. Two other key elements are a level of regulation conducive to competition and a level of external protection that compels adjustment while at the same time taking account of industry's response potential.
- Transportation, energy, and communications costs are reduced, a flexible labor market established, the educational, technology, and financial sectors reformed, and organization for export improved. What can also contribute to enhancing the competitive power of an economy are a rescheduling of debt, a new inflow of capital (not least of flight capital), a relaxation of any policy of high interest rates and a reduction of overvalued exchange rates (in connection with successful anti-inflation

policy), and a reorganization of the financial sector in keeping with the needs of the productive sector.

- Government takes charge of controlling any derailed slow variables (population growth, domestic migration, crime in general, drug-related crime). Government implements policies against absolute poverty and enforces the principle of "productivity increases before wage increases"
- Via (sub)regional integration, government makes it possible to realize growing returns to scale, increase market dimensions, and to form regional spatial-economic structures.

A step-by-step approach can emerge only in the course of the transitional phase, when competence in setting priorities, forming sequences, and changing strategies is growing. There is a danger of sticking too long with low-value-added export products, but also the danger of attempting to push forward into the second sequence before appropriate conditions are in place. This second sequence sees sited industries being supplemented by innovation industries. An advance of industry into higher-grade fields of specialization raises the requirements it places on qualified manpower with technological know-how as well as on mesopolicies and mesoinstitutions. "Marching within the sectors" makes it possible to strengthen the innovativeness and competitiveness of families of industries in a functional and spatial interlinkage. As time progresses there is a need to build up additional industrial clusters, with government and enterprises coordinating the priority sector as well as the next steps to be taken.

In the course of the second sequence, new concepts of organization and marketing gain ground in a growing number of enterprises. The national base of comparative advantages, in particular in the modern centers of industrial agglomeration, proves attractive for foreign innovation industries as well. The capital market is integrated. The most important characteristics marking the final phase of the second sequence are a successful integration of the national economy, approaching, across a broad base and within an intensive national interlinkage, the international "best-practice organization of production", the international level of competitiveness in the fields of industrial siting, growth, and export, and a high level of strategy competence on the part of the groups of key actors. This makes possible an advance into the third sequence, viz. to an industrialization process growing in breadth and depth.

From sequence to sequence, the demands placed on enterprises and in turn the demands placed by them on the mesodimension will continue to grow. This is especially clear in the nations of East Asia: Their world-market-oriented industrialization was strategically planned by actors learning together dynamically and focusing on a few areas of specialization. Further progresss is also likely to be stimulated under a selective industrial and technology policy geared to productivity- and technology-driven growth. As international growth and siting competition become fiercer, the OECD countries too are increasingly resorting to active industrial and technology policies.

### 1.3 Securing national control over the industrialization process

The speed at which the competence of the key groups of actors in controlling and stimulating the industrialization process and social development grows tends to differ from country to country. Some of the reasons for this, in particular sociocultural and intra- and international power-political factors, are difficult to grasp empirically. Six important factors deserve to be underlined: overall strategy, the development of sectors, the interlinkage of domestic and foreign capabilities, financial-sector policy, competition policy, and the way in which of domestic, regional, and international markets are shaped.

1. Development and implementation of a realistic overall strategy: The most important instrument of national control is an overall strategy keyed to a national consensus on a set of shared values and medium- and long-term goals, the mobilization of endogenous development potentials, involving in particular a strengthening of the national private-sector, a utilization of external experience and potentials, and the reduction of any external disruptive factors that may strongly impede, or even render impossible, internal processes of learning and development. This strategy is sustained by a interlinkage of national forces based on a cooperative relationship between government and strategic groups. The core of the dialogue is made up by coordination of and agreement on individual policies, in particular the mesodimension, achieved with the aim of jointly strengthening the competitiveness of the national economy.

The first task is to break out of the traditional circulus vitiosus of a sterile short-sightedness (cortoplazismo) by laying the groundwork for a joint medium- and long-term vision defining the direction which industrialization and social development is to be given. The next step is to establish a pattern of organization geared to national consensus and interlinkage, one that makes it possible to lower costs and to organize for export within the framework of a competition-oriented industrialization. Government has the tasks of supporting the process of systemic rationalization of the national private sector, wherever this should become necessary, and, as rationalization progresses, to stimulate a dynamic and broad-based learning process in the various sectors of society. Important instruments to this end include active and selective educational, research, financial, technology, and industrial policies that lend themselves to building an industrial system.

2. Policies and institutions of sectoral development: At the outset, the greater part of the industrial goods exported consists of technologically mature products with low value added. There is a lack of specialized manpower. Following a protracted period of industrial import substitution, there are, however - in contrast to earlier processes of world-market-oriented industrialization - exports of technology-intensive industrial goods (e.g. automotive parts and components, electrotechnical and electronic equipment). The prime consideration is to enable existing industries to boost their productivity.

What frequently proves important to progressing on a broad front from resource-based and labor-intensive industries to capital- and skill-intensive industries is a limited period of

trade protection tailored to safeguarding the industrial learning process and serving to lower costs and achieve viability. Policies and institutions of sectoral development which - as in East and Southeast Asia - elaborate strategies aimed at areas of specialization, concentrating forces and proceeding step by step, and geared to providing enterprises with information and credit can distinctly reduce the period of time for which trade protection is required. Demonstration effects on the part of highly competitive SMEs can give rise to a pronounced imitative potential.

Sectoral development institutions can take the lead in pointing the way to and supporting structural development at the enterprise level: in many industries (e.g. textiles), 4-5 major and 15-20 mid-size core enterprises will account for the greater part of exports. Programs designed to reorganize and develop production chains are more apt to strengthen international competitiveness than isolated SME promotion measures. A competition-oriented process of cluster-building (SMEs, including clusters of small firms) can contribute to export growth (e.g. in the shoe industry) if the process is provided support over a limited period of time. Industry, design, and technology institutes are likewise a source of encouragement for competition-oriented modernization of groups of enterprises. This also applies for technology and marketing programs, initial support for national trading companies, and incentives to the formation of local and regional networks. Overcoming problems related to organization and communication is one way of lowering costs. When vocational training programs of R&D institutions are to be expanded, focusing on industries already strong in exporting can accelerate learning processes at the enterprise level.

3. Combining domestic and foreign capabilities: Economic policy - and this is crucial - is formulated and implemented in the national interest. Direct foreign investment is, as far as possible, integrated in such way as to intensify existing national dynamics. Specific needs for support should be articulated concretely to donor countries. What is important at the levels of both business and government is to harness foreign capabilities for learning processes that make it possible to work out specific profiles of their own.

The recommendations of multilateral institutions are heeded as long as they can be brought in line with national objectives. This is true in particular for any specific relationship between market and state. "Selectivity" implies that physical infrastructure and the institutions involved in forming human capital are developed in keeping with specific national potentials and the needs of industry.

4. Financial-sector policy: Capital-market liberalization not infrequently jeopardizes the financial sector's orientation toward the requirements of the productive sector. The reasons for this include high interest rates (in connection with anti-inflation policy), the short terms for which credit is granted, and security requirements that can be met only by major enterprises. Heavy short-term capital inflows could endanger a country's future competitiveness. To the extent that they consist of speculative capital, high portfolio investments should be fended off, whereas direct foreign investment ought to be encouraged. Reliable and competitive real exchange-rate levels and interest rates declining

in real terms heighten investment interest and the security enterprises need for their planning.

Private retirement funds can constitute important instruments for stimulating the capital market and, in tendency, increasing the savings rate and levels of long-term lending. The viability of such funds requires government supervision to ensure that legally binding, risk-limiting guidelines are met in investing the funds and that mismanagement due to corruption is ruled out. Given attractive investment opportunities, taxes on luxury and leisure articles (as, e.g., in Taiwan Province), aimed against extravagant lifestyles, can provide a contribution to raising savings rates and increasing the volume of investment.

5. Competition policy: Average company size (in Latin America roughly 1/10 of the IC companies in equivalent industrial segments) is an obstacle to industrial mass production as well as to any R&D conducive to building up competitive positions in the high-tech sector. On the other hand, in the ICs transnational enterprises, including interlocked major corporations, continue to grow in importance. Not only are they competitors in the world market, they are also competitors in the areas of imports and manufacturing in the DCs themselves. Furthermore, the expansion of small enterprises to be observed in ICs proceeds as a rule in symbiotic relation to major industry. If the manufacturing techniques of major enterprises are restricted, the - complementary - dynamics of the fields in which small enterprises are active will also tend to diminish. This is the core problem facing SME development in industrially underdeveloped countries.

One important basic decision governing market structures consists of safeguarding the self-regulating function of market processes via framework conditions laid down by government (framework of competition policy), while at the same time taking measures to improve competitive conditions. Aside from reducing positions of market domination, safeguarding competition in domestic markets, and setting up obstacles to dumping imports, what is called for is a strengthening of national private-sector competitive potentials so as to improve the chances of domestic industry against strongly competitive direct investors and import competitors.

This will give rise to countervailing market power and a potential for successful cooperation with foreign corporations. Once an adequate number of independent enterprises are active in the various markets, i.e. as soon as competition is able to fulfill its overall economic incentive and control function, it is - in view of the great demands placed by the world market - possible to tolerate export oligopolies.

6. Exploiting the potential offered by domestic, regional, and international markets: Domestic demand will tend to slump during debt crises and phases of transition. Stabilization policies lead to reductions of real wages. The adjustment of national private economies forced by import liberalization and deregulation usually entails considerable job losses. The adjustment process can be cushioned by carefully dosing and timing import

liberalization and the government export programs to SMEs. This problem can be also addressed via measures, e.g. within the framework of a social pact, aimed at limiting the slump in domestic demand.

When an economy is strongly concentrated on exporting raw materials and resource-based and traditional labor-intensive industrial goods, goods low in value added, there will be little potential for raising real wages. Not infrequently domestic demand is even too low to spark any investment interest in complex industrial products or, in the case of multinational direct investors, interest in the reorganization and modernization of subsidiaries. The task is to stimulate clear-cut advances in productivity and dynamic growth; for it is export-oriented capital- and skill-intensive industries that make possible any high value added in the first place, and with it a marked expansion of domestic demand. The latter is of great importance if absolute poverty is to be reduced, employment significantly expanded, and growth dynamics steadied and sustained. Differentiated domestic demand is also a condition important to improving the international competitiveness of industry.

Rationalizing the organization of production with an eye to lowering costs increases the chances associated with the use of new machines and technologies (now more often imported). Participation in a system of price competition is also a road to increasing exports, thus stimulating economic growth. Yet many enterprises are simply unable to direct a rapidly growing share of their products toward the demanding markets of the ICs, although some of them become regional players. For this reason too, it is important to develop regional demand via free trade zones/FTZ. In fact, world-market-oriented economic policy is giving rise to a new dynamics aimed at opening up neighboring markets via FTZs, some of which are planned to be expanded into customs unions/CU. Neither a one-sided domestic orientation nor a one-sided world-market orientation is in a position to increase and safeguard national control over industrial development; it is best strengthened by utilizing the potential of domestic, regional, and international demands.

#### 2 Managing the transition - the main tasks

#### 2.1 Rebalancing the public and the private sector

Any strategy which focuses on developing the productive forces of a national economy and is at the same time geared to the world market as its frame of reference requires a farreaching and thorough redefinition of the relationship between the public and private sectors. This requires the initiation of a process that strengthens market forces and increases the latitudes available to develop private initiative. This process above all entails examining the role of the public sector as a supplier of goods and services. This is true for the supply of private goods in competitive markets, the supply of public goods, and industries in which competition is restricted by a natural monopoly.

- 1. Withdrawal of the public sector from competitive markets: As a supplier of goods and services, the public sector should withdraw from markets in which, in principle, the conditions of functioning competition can be created. For the following reasons in particular, efficiency gains may be expected from the privatization of public-sector enterprises:
- Interference of government authorities and agencies in entrepreneurial decisionmaking processes will decrease.
- There exist stronger incentives to raise efficiency in production and the quality of products when the returns can be appropriated privately.
- The trade in business shares and business themselves in the capital markets leads to continuous ratings of managerial decisions and a higher level of pressure to achieve success than is the case for public-sector enterprises
- Private enterprises are generally subject to more pressure to operate efficiently than publicly owned companies, since, when state-owned companies incur losses, the public sector is obliged to pick up the tab in order to ensure their survival.

Privatization of state-owned enterprises will, however, lead to higher efficiency in production and allocation only they are actually faced with heightened competitive pressures. Privatization must therefore be accompanied by market deregulation. This includes in particular the successive dismantling of any exaggerated import protection, administrative barriers to market access, and price controls.

2. Privatization of the supply of public goods and natural monopolies: Since the 1980s privatization in ICs and DCs has also included areas that have traditionally be seen as classical tasks of government. This goes above all for segments of telecommunications, power and energy supply, and the transport sector. Initial experiences indicate that efficiency gains can be made by shifting the interface between private and public economic activities. Such gains can, for instance, be realized when government is restricted to running the networks and leaves the sectors to be structural competitively, e.g. electricity generation, telecommunications terminal equipment, and value-added services, to private suppliers. In many ICs and DCs, even distribution networks covered by a natural monopoly have been privatized. In this case, careful regulation of prices and supply are required to realize efficiency gains.

Higher efficiency in the provision of public goods and goods subject to a natural monopoly can also be achieved by granting franchises and contracting out service activities. It is in this way possible to create competition for markets in which there is no competition. Such approaches have proven efficient only when, on the one hand, the services provided by private suppliers are carefully defined and supervised and, on the other hand,

competition among suppliers is not subject to any sharp restraints (e.g. sunk costs). There are examples of success in the fields of public transport, construction and maintenance of roads, bridges and port facilities, and public waste disposal systems. All in all, the success of privatization of the supply of public goods and of natural monopolies is heavily dependent on the effectiveness of government regulation.

- 3. Core elements of a comprehensive privatization strategy: Any redefinition of the relationship between the public and private sectors thus involves much more than the quickest possible conversion of public property into private property. Privatization of state-owned enterprises is a politically sensitive process. Any privatization strategy that arbitrarily picks out individual enterprises or sectors will soon meet defeat at the hands of public resistance. Government must instead show itself resolved to put the whole of the public sector to the test and develop a comprehensive privatization strategy. The core elements of a privatization strategy of this type include the following steps:
- Selection of the enterprises to be privatized: Aside from the basic decision as to which central public tasks are to remain with government and which should be privatized, it is necessary to select the enterprises that are to be privatized over the short and medium term. This involves setting priorities. Rapid privatization is recommendable for companies relatively small both as regards their operating capital and their product markets. These companies can be privatized via a competitive bidding process, without any extensive regulation. The larger the enterprise, the greater the efforts required to prepare the privatization process. Suppliers of public goods as well as natural monopolies can be privatized only after a regulatory framework has been developed.
- Development of marketable enterprises: Numerous state-owned enterprises in ICs and DCs are incapable of being privatized because of their size, their line of products and services, and their poor financial records. In many cases, enterprises will have to be deconcentrated, freed of debt, and rehabilitated before they can be privatized. How far government should go here is a controversial question. But a good deal of experience has been made with situations in which the competitiveness and profitability of public-sector enterprises was achieved through government rehabilitation efforts. But as a rule this process presupposes changes both managerial and institutional, namely bringing in new management on the basis of a management contracts to supervise the rehabilitation programs. Enterprises no longer accessible to privatization and rehabilitation will have to be liquidated.
- Determination of the market value of enterprises: The value of major state-owned enterprises must be established in a thorough corporate audit, which will as a rule be conducted by experienced international consultants. The prices of smaller enterprises can be determined by a competitive process in the market. But here too government will have to set a minimum price.

- Choice of a privatization procedure: There are many ways to privatize enterprises; they extend from informal negotiations with one or more bidders, standardized auction procedures, to the privatization of company shares on a stock exchange. All of these procedures have their advantages and disadvantages. What speaks in favor of privatization via informal sales procedures is that this approach permits discussions on prices and the business concept involved and enables the sellers to inform themselves as to the bidder's competence. The buyer's entrepreneurial competence is a factor of crucial importance to the success of any privatization. In particular when major enterprises are privatized, it is important not simply to favor the prospective buyer who offers the highest price, but to choose the bidder who advances the most convincing business concept. The disadvantage of informal sales negotiations is their low level of transparency and the comparatively high level of effort and expense required by the negotiation process. Such negotiations demand a competent and reliable government authority able to transact the privatization. Informal negotiated solutions are above all the best approach to privatizing medium- and large-size enterprises. The advantage of standardized auction procedures is that it is in this way comparatively simple to determine a sales price via bidder competition. Sale by auction does, however, rely on competition among prospective buyers, and this procedure is thus best suited for SMEs. Privatization via the stock exchange is the most demanding approach. This requires a developed capital market; the enterprise to be privatized will have to be pi fitable, and the transaction will require comprehensive evaluation and control procedures. This privatization procedure is thus suited only to larger enterprises. Regardless of the privatization procedure selected. participation of a foreign investor with proven sectoral know-how in the new enterprise can markedly increase the chances of achieving sustained gains in efficiency. Restraints on competition for foreign bidders lower the returns stemming from privatization and may even impair the efficiency of the privatized enterprise.
- Accompanying measures for newly privatized enterprises: If the privatized enterprise is a supplier of public goods or a holder of a natural monopoly, the government will have to provide for accompanying measures such as regulation of supply and price formation. Other privatized enterprises will also often require accompanying measures regarding complex privatization agreements, deferment of payment, assumption of government liability obligations, rehabilitation subsidies, and the like.

#### 2.2 Assessing the potential of domestic industries to adjust and restructure

In the phase of inward orientation, many DCs developed an overdiversified industrial structure. The recommendation that such countries develop a specialization profile implies that some enterprises, and even industries, will have to go.

- 1. An evaluation of existing industry determines which enterprises or industries are closer to the internationally prevalent level of efficiency than others and are thus in a more favorable starting position. Preparations should include independent evaluations of the efficiency and technological competence of sectors and individual enterprises, conducted by international industry experts of high repute. Aside from traditional methods of cost comparison, instruments such as benchmarking should be employed, i.e. the analysis of data which define the relative efficiency level of one company as compared with others (e.g. warehousing, value-added shares of through-put times, amount of rework, rejects, and scrap).
- 2. Assessment is especially difficult with key industries, in particular the capital goods industry, which may have required considerable effort to build up under import substitution. This process saw the emergence of enterprises that sharply reflect the weaknesses of an exaggeratedly inward-looking industry inefficient production, lack of ter' logical dynamics, overdiversification. A process of consolidation via mergers and closures of factories in such industries will prove inevitable in the course of transition. At the same time there is a great danger that valuable technological know-how (above all manufacturing technology) acquired at considerable expense may be lost. It is therefore especially important to implement selective policies designed to prevent any overly far-reaching adjustment process.

Industrial modernization policy should aim at structuring the machine-building industry in such a way as to tailor it to the projected specialization profile of the national economy.

3. The conversion of armaments plants is extremely complex (and seldom successful). Armaments manufacturers are faced with severe problems in surviving in competitive markets, especially technology-intensive civilian markets. The gap between the innovation cycles of civilian and military products continues to grow (at the expense of military products). Furthermore, civilian markets differ in their requirements from military markets - e.g. user-friendliness as opposed to resistance to extreme environmental conditions. Armaments enterprises find it particularly difficult to adapt organization and technology to these new requirements. They therefore have little to contribute during the transition to a competition-oriented economy.

#### 2.3 Targeting priority sectors

The transition from an inward-looking to a world-market orientation calls for development of economic and structural policies keyed to the adaptability and responsiveness of enterprises so as to avoid any excessive adjustment processes and support any tenable specialization profile advanced by industry. The experiences available indicate that the task of rapidly opening their markets to foreign trade often overburdens DCs, especially since

they seldom have access to an efficient industrial environment and are often faced with non-functioning internal markets.

The process of transition should entail developing, as rapidly as possible, a number of internationally competitive clusters. Selective mesopolicies focused on priority sectors can contribute to bringing enterprises or groups of enterprises capable of development up to international efficiency levels. Properly structured meso-areas, development of vocational schools, technology institutions, information systems will initially be able to be built up only in priority sectors: because of the necessity to develop specialization patterns and as a result of the lack of financial and manpower resources. In addition, selective trade policies can create the time frame required to build up competitive advantages and to advance the restructuring process at the entrepreneurial and sectoral levels.

#### Generally speaking, it is possible to distinguish three targeting variants:

- As a result of the altered economic framework conditions, new export-oriented fields of specialization are developed in the process of change (e.g. Chile: exports of fruit, fish, timber); their commercial environment should be developed systematically with an eye to facilitating the difficult search and learning processes with which enterprises are faced. In this case, mesopolicies can follow up on market selection processes.
- Based on an assessment of the potential of domestic industries to adjust and restructure (through evaluation, identification of efficient sectors), an attempt should be made to "strengthen the strong". If this is neglected, the process of rapid liberalization and opening up to foreign trade can lead to the destruction of even potentially modernizable segments with a high development potential. "Nondiscrimination" between objectively obsolete industries and modern industries entailing a lack of flanking policies to support the latter is expensive in both economic and social terms. Research on Poland has shown that here rapid trade liberalization has led to the collapse industries which were entirely competitive as far as their production structures were concerned. In spite of sufficient competence in manufacturing, these industries failed to penetrate Western markets immediately following the rapid collapse of their traditional markets within COMECON. Export credits and other active export promotion measures would have been able to ensure the survival of these industries. 49 Such forms of destruction of productive capital should if at all possible be prevented via assessing, targeting, and selective mesopolicies.
- The most demanding task is the search for future economic fields in industries with a high value-added potential and development of an anticipatory structural policy. This form of targeting promises success only in connection with economic consolidation and on the basis of experience made in dialogue between enterprises, government, and science.

Targeting and selective mesopolicies are closely linked with the development of a complex monitoring system. What is essential in the initial phase is a strategic outlook on the part of government institutions (ministry of economics, advisory groups) as regards targeting. Business associations and lobbies will primarily represent particular interests and push to define their own industries as strategic centers. This phase of transition will be marked by activities of strategically oriented actors in public institutions, with independent consultants and experts aiming at localizing industrial cores with development potential. The second phase of economic consolidation and successive expansion of the industrial base will be geared to developing a more broadly structured monitoring system based on a pluralism of actors and institutions. Economic research institutes, university-level research institutions, sector-specific technology and consulting institutions, industrial associations and private-sector research institutions, trade unions and consulting services contribute to continuously improving the information base on the dynamics in the productive sector. These institutions interact via the publication of studies and exchange of conflicting scientific opinions, congresses, cooperative research.

The know-how accumulated in the institutions and the formal and informal forms of interaction between the institutions (interlinkage) are conducive to a continuous learning process on the part of all actors as regards economic and industrial location policy, increase transparency as regards the strengths, weaknesses, and challenges with which industry must contend, and improve the ability of enterprises and private- and public-sector institutions to define an orientation of their own. While many DCs are initially concerned with creating the institutions in which know-how on the productive sector can be accumulated (type: Economic Planning Board/Republic of Korea), the accumulation of such knew-how is largely a self-propelling process in advanced countries: for the institutions mentioned communicate via the exchange of studies, seminars, joint research projects, advisory boards, and the like. Aside from this horizontal self-organization, focal points of research policy are as a rule set by research promotion institutions (type: Deutsche Forschungsgemeinschaft / German Research Council).

But translating this know-how into economic policy is a strategic decision. Government institutions in the areas of economic and industrial-location policy here again have the important task of coordinating and focusing the existing know-how, illuminating development corridors, formulating, in cooperation with strategic actors, medium-range visions, and on this basis shaping the most optimal locational structures possible. These "soft forms of governance" differ clearly from traditional planning concepts in terms of their interactive and procedural character.

Aside from the selective improvement of supply conditions, it is also necessary to take into account the demand potentials and conditions governing market access in the specific sectors of the international economy in the course of the process of targeting priority sectors. For DCs, it is especially important here to realize that the growth sectors of international industry and trade include not only the technology-intensive sectors but also other segments in which industrially less advanced DCs have specialization chances.

## 2.4 Removing the anti-export bias and controlling the speed of import liberalization

Instead of strengthening a national economy, long-term protectionism causes higher costs for consumers as well as a growing level of inefficiency, a process that ends in declining industrialization dynamics. If the political leadership groups are too weak to sustain a gradual import liberalization, protection will be diminished by a shock effect. In any case, import protection should be reduced tangibly over the short and medium term in many industries so as to generate adjustment pressure on as many enterprises as possible. The anti-export bias should be eliminated and replaced with an export-biased trade regime. It will also often prove necessary to remove export incentives that burden the government budget; the task always includes a rationalization of trade-policy incentives. At a lower level of import protection, i.e. a high level of import competition and attendant pressure to export, the world market becomes the economy's frame of reference. The pressure in the direction of reorientation and restructuring should, however, not be allowed to overburden the adjustment capacity of an economy, 95 % and more of which may consist of SMEs. Under conditions of quasi free trade (e.g. import tariffs of 10 % and low NTBs), many enterprises capable of specialization are forced to quit when faced with competition from experienced major foreign corporations. Accordingly, if more and more market segments are opened to import competition, trade-balance deficits will grow, strongly impairing not only the national private sector's adjustment potential but also its development potential.

Resource-based and labor-intensive industries require little protection. The subsidiaries of foreign corporations need at best a brief period of import protection. But the path of national private-sector capital- and skill-intensive industries to international competitiveness is a stony one. They are forced to compete with foreign corporations with large, sometimes even protected, domestic and regional markets and with superior technological competence. One factor of crucial significance in providing domestic industries with latitude for development is managing the delicate relationship between the level of import protection and the economy's competitive strength. Development protection is often required only for a limited period if it is accompanied by complemetary promotional measures. Without any such selective import protection (timetable for learning and shaping competitive advantages), balanced in terms of competitive and development potentials, dynamic industrial development finds itself up against nearly insurmountable obstacles. When such protection is in place and, as soon as new concepts of industrial organization have been introduced following the difficult phase of transition and consolidation, DCs are entirely in a position to achieve in the medium term levels of efficiency and quality that may even exceed those in ICs.

It is particularly difficult to build up technology-intensive industries and to integrate priority sectors of this type in the technological race between competitively strong countries. The pragmatic policy of liberalization and protection (selective integration strategy) pursued in Fast Asia was in this case largely based on formal and informal

mechanisms for protecting the domestic market and strengthening the national technological base:

- via tariff-like ievies, quantitative import restrictions, import licenses, consultation procedures involving the industries concerned, and programs aimed at strengthening domestic suppliers, and
- specific mechanisms such as restricted access for foreign companies to national marketing channels and directed credits for domestic institutions.

Today, both these mechanisms and a policy of direct and indirect export encouragement, e.g. via preferential credits, are the preferred approaches.

As industrialization progresses, and in close connection with the achieved levels of competitiveness, domestic import protection is reduced, always with an eye to a cautious liberalization perspective, in part on the basis of a medium-term liberalization timetable and precise monitoring of import development. Persistently high NTBs are used to avoid excessive adjustment frictions and balance-of-trade deficits. In Japan or the Republic of Korea, the indirect restrictions on access to markets continue to be high - even in view of a "rapid shift in industrial structure toward capital- and knowledge-intensive industries". 50

#### 2.5 Setting priorities in techno-industrial infrastructure development

Advanced developing countries: One urgent task facing the advanced DCs is to build up a national system of innovation. This presupposes the establishment of priorities in the R&D sector, a reorganization of the system of science, and stimulation of technological networks.

- 1. R&D: In advanced DCs, setting priorities in the field of R&D is first of all a political-organizational problem. There are frequently diverse actors in this field whose activities are in the best case uncoordinated, in the worst case directed against one another. One approach to overcoming disarticulation and the lack of a strategy is offered by national technology dialogues. In them, representatives of government administration are brought together with entrepreneurs and bankers, scientists and engineers, and representatives of key groups of society. These rounds are utilized to identify the most important bottlenecks and to formulate action-oriented approaches.
- 2. Systems of science: In many advanced DCs, there exists a comparatively developed structure of universities and research institutions. But they are frequently faced with three problems:
- Their financial endowment is inadequate, which makes it difficult for them to retain qualified scientists and engineers; or these persons are required to employ a larger share of their working time on activities apart from their actual tasks.

- They are too extensively bureaucratized, their institutional flexibility is inadequate.
- They are geared primarily to basic research and engage in very little applicationsoriented research tailored to the needs of domestic industry; they have too little contact to the private-sector.

The priority task is therefore reorganization, rehabilitation, and reorientation, if not, indeed, closure and reestablishment of universities and research institutions. Funding should be keyed more to performance - their output of students and the funds they acquire for research and consulting services. At the same time, care must be taken that the revenues from research and consulting services directly benefit the departments and facilities involved, and not simply their administration. It is in this way possible to stimulate cooperation with the private sector and provide disincentives to any tendencies toward brain drain.

- 3. Universities: One further important aspect is the setting of priorities in the reorganization and/or construction of universities. The traditional model was the universal university which offered all fields of study. If universities are to make a contribution to modernizing industry, the appropriate approach would be to strengthen the departments of sciences and engineering and to design them from the very outset with an eye to an applications orientation. Moreover, it is important to build up technical colleges beside traditional, scientifically oriented universities, which on the successful German model train engineers for practical tasks in close contact with industry. In both areas, universities and technical colleges, it is necessary to establish fields of specialization in the subjects in which a country wishes to strengthen and dynamize its base of advantages.
- 4. Technology institutions and technological networks: The attitudes of businessmen in DCs toward any close cooperation with institutions (and state-run ones, into the bargain) and other entrepreneurs extend for the most part from skepticism to rejection. What is behind these attitudes is fear of losing know-how to "copy-cats" and a pronounced competitive consciousness. Enterprises will only build networks when their benefits clearly exceed their costs and, in addition, the sociocultural conditions, in particular with regard to a basis for trust, are favorable. Any construction or restructuring of technology institutions and development of technological networks is therefore an extremely demanding task. Taking the following aspects into account can help to diminish the libralihood of failure:
- Experience has shown that the success of R&D instantant consistes closely with their degree of specialization; institutions with a classification mandate and a clearly defined orientation, e.g. in terms of a given branch of industry, tend more to entertain close contacts with users and to generate results that are implemented. It is for this reason that in particular specialized R&D institutions (e.g. wood-working, metallurgy, food-processing, textiles and clothing) should be encouraged. Institutions of this type can also develop competence in surveying the technology on offer throughout the world and stimulate the transfer of technology from abroad.

Technology transfer agencies covering the entire spectrum of industrial technology, on the other hand, have proven less effective in the past.

- Government or parastatal R&D institutions should operate with the clear objective of maintaining close contact with possible users. The funds they are allocated could be made conditional on proof of such cooperation. Users with sufficient financial power should contribute to the financing of such institutions. It must, however, be borne in mind that the willingness of user companies to pay is low when the investment is for joint R&D projects, i.e. investment with a relatively long amortization period; this applies above all for SMEs. Enterprises are more willing to pay when the institution can contribute directly to solving acute problems (e.g. specific weak points in production processes, quality problems, repair of defective machines). This form of direct help can serve as a "Trojan horse" for any long-term technology consulting service
- As far as SMEs are concerned, it will often also prove necessary to seek to establish contact with them via technology extension services and encourage and support their processes of technological modernization; for these companies for the most part display a low level of knowledge on new equipment and organizational techniques and often lack sufficient awareness of the problems involved in systematic innovation efforts.
- In recent years, quality programs have proven to be a promising approach, e.g. linked with the attempt to meet the ISO 9000 standard. Such programs are not isolated activities, they are, rather, conditioned on a reorganization of an enterprise's entire value-added chain. This implies introducing new technological hardware no less than implementing new management concepts. Technology institutions with the right know-how (that they in turn acquire, e.g., via internal quality programs) can provide important support here. They can organize seminars, but also provide consulting services for individual enterprises. Quality programs are thus a point of departure for the building up of industrial technology extension services.
- In many advanced DCs, the model of promoting the establishment of technologyoriented enterprises via the provision of facilities (incubators) and management consulting has proven successful. The aim here is in particular to support an incipient exchange of experience and information between the users of incubators.
- 5. Information infrastructure: A private information acquisition system, set up with government support, can broaden the available database on products, markets, competitors, technical procedures, and patents. This makes it possible to reduce information deficits that can cause high costs. The task is to avoid faulty investment decisions, to reduce any duplication of R&D and superfluous patent applications, and to focus information on regional and international markets. A market information instrument of this type enhances market transparency, thus improving the chances of market-oriented management and access to markets and familiarizing enterprises with techniques of researching information in databases. On-line researches reduce company costs. Information

markets at the same time improve the conditions for dialogue, early identification of technological trends, and selective technology and industrial policies.

6. MSTQ: One important flanking control instrument of national industrial policy is a system of measuring, standards, testing, and quality assurance (MSTQ) At the outset, reaching a decision in favor of one of the various standards systems offered by competing industrial countries is of considerable importance. At the international level, the costs for the manufacture of semi-finished and finished goods rise because components are often not compatible, which increases the problems involved in maintaining and operating technical equipment. This problem will decline in significance as ISO standards gain in currency.

For any industry geared to internationally valid rules, an integrated MSTQ system is an essential infrastructural investment. Often, only individual components of MSTQ are in use, which, in additional, are not keyed to one another. The task is therefore to integrate MSTQ within a national economy and, in particular, to encourage its systematic relation to industry, e.g. intensive consideration of company know-how in formulating quality programs or laying down industrial standards. What is also crucial to standardization is that the publications of international bodies (above all the International Standards Organization/ISO) be systematically followed and that in the medium term national organizations participate in its committees.

7. Conversion: Some countries are faced with the special problem that - isolated from the civilian sector - powerful high-tech islands have emerged there in the military and aerospace sector. They contribute little to civilian industrial development, although they do make claim to a major share of the available financial resources and scientific and engineering potential. It is urgent to effect a shift in favor of the civilian sector. Yet this tends not only to encounter political resistance, it also raises practical problems; for the conversion of a military research institution is no less complex than the conversion of an armaments plant. It is thus unlikely that conversion will lead to any technological push for the civilian sector.

Least developed countries (LDCs): The scientific-technical infrastructure of least developed countries is for the most part far from state-of-the-art. Building such infrastructure in these countries is a priority task for international development cooperation.

In LDCs, the need for technology institutions that operate their own R&D programs and transfer their innovations to the business sector is as a rule slight. The manufacturing sector is for the most part technologically underdeveloped and in need of ad hoc consulting services. But here the business sector lacks the receptive structures required for long-term technological projects carried out in cooperation with a technology institution.

Ad hoc technological consulting services should be guided by the existing training institutions which are in contact with enterprises or intend to establish such contact. It is, however, important to bear in mind here that the distrust of such institutions (particularly universities and independent institutions) among private companies is often considerable.

"Confidence-building measures" are thus a crucial condition for the success of such projects.

Consulting services going above and beyond this can be provided by industry-specific institutions which should be capable of a scanning process extending beyond national borders. Many elements required to upgrade industrial enterprises in LDCs are available throughout the world - be it as mature industrial technology from ICs and advanced DCs, be in the form of medium-level or intermediate technology ("appropriate technology").

## 3 Capability creation and enhancement at the microlevel: the companies' responsibilities

Industrial competitiveness emerges at the company level. Ideally, all stages of the value chain are organized efficiently and effectively: research and product development, the linkage of product development and production, procurement and materials management, quality assurance, production, sales, and after-sales service.

Companies that emerged in closed economies are for the most part faced with deficiencies in each of these functional areas. Research and product development were of little significance, the goal being to imitate standardized products. Procurement and materials management were as disorganized as production because there was a lack of pressure to operate efficiently. Quality assurance had no priority because products of lower quality were marketable. It was often unnecessary to invest much effort in marketing because the products sold. And after-sales service, finally, was non-existent because there were hardly any competitors to whom frustrated customers could switch.

Moreover, companies emerged in many DCs during the phase of inward orientation that went too far in their diversification efforts as a result of the narrowness of the domestic market. Under new, competition-oriented framework conditions, these enterprises must strive to identify core competences and develop a clear-cut specialization profile. This is the condition necessary for them to approach the minimum efficient plant size.

The transition to a competitive orientation has seen enterprises faced with the challenge of having, largely, to reorganize the entire value chain; incremental strategies are not enough. These enterprises will thus have to come to terms with a process that is being discussed as re-engineering with regard to a fundamental restructuring of encrusted business structures in ICs. The concept of re-engineering goes back to experience with greenfield sites, in which it is far easier to introduce new organizational principles than it is in older sites marked by ossified organizational-micropolicy structures.

Table 1 How to improve efficiency and quality				
		Striving company	Venturing company	Competitive company
		Getting started	Honing new skills	Staying on top
	Employee	Train heavily. Promote teamwork, but forget	Encourage employees at every level to find	Use self-managed, multiskilled teams that focus
	involvement	self-managed teams, which take heavy	ways to do their jobs better - and to simplify	on horizontal processes such as logistics and
	I -	preparation. Limit employee empowerment to	core operations. Set up a separate	product development. Limit training, mainly to
		resolving customer complaints	quality-assurance staff	new hires
	8enchmarking	Emulate competitors, not world-class	Imitate market leaders and selected world-class companies	Gauge product development, distribution,
		companies		customer service vs. the world's best
Tech-	New products	Rely mainly on customer input for ideas	Use customer input, formal market research, and internal ideas	Base on customer input, benchmarking, and internal R&D
niques	Supply management	Choose suppliers mainly for price and reliability	Select suppliers by quality certification, then price	Choose suppliers mainly for their technology and quality
	New technology	Focus on its cost-reduction potential.	Find ways to use facilities more flexibly to turn out a wider	Use strategic partnerships to diversify manufacturing
		Don't develop it - buy it	variety of products or services	
	Manager and	Reward frontline workers for teamwork	Base compensation for both workers and middle managers	Include senior managers in compensation schemes pegged
	employee evaluation	and quality	on contributions to teamwork and quality	to teamwork and quality
	Quality progress	Concentrate on fundamentals. Identify	Meticuluously document gains and further	Keep documenting gains and further refine practices to
· ·		processes that add value, simplify them, and	refine practices to improve value added per	improve value added per employee, time to market, and
		move faster in response to customer and	employee, time to market, and customer	customer satisfaction
		market demands. Don't bother using formal	satisfaction	ł
· '		gauges of progress - gains will be apparent		
Based on Ernst & Young / American Quality Foundation survey in North America, Germany, and Japan; quoted from Business Week, Dec. 7, 1992. Bold fields: Activities that should reap the highest payback				

The basic idea of re-engineering is the calling into question of all sequences and organizational patterns, i.e. a rejection of incremental change. The target system is outlined by the term lean management: flatter hierarchy, less division of labor, more responsibility for lower hierarchy levels, moves toward teamwork, and the like. This also includes approaches such as total cost management, which entails ascertaining detailed costs for all production phases and, e.g., product variants with an eye to identifying and eliminating cost factors that have hitherto gone unnoticed or been classified as fixed or overhead costs. Moreover, enterprises must learn to abstain from cost-plus pricing, and to start out by setting the required price and then dedicating their efforts to developing a product that can be manufactured at appropriate costs. These organizational measures for the most part offer a great potential for rationalization. Enterprises in batch industries in particular can in this way come closer to competitiveness; investments in new manufacturing techniques should be made following reorganization, which often makes it possible to lower them at the same time. The situation is different in process industries or, e.g., the textile industry, where both reorganization and high investment in new equipment are necessary in order to improve competitiveness.

In any case, the roads open to enterprises that have not yet reached competitive levels of are different from those open to companies that have already competed successfully in the world market (Table 1).

Marketing: When markets are opened, enterprises have to specialize far more intensively. Here it is helpful when they are as familiar as possible with their customers and their needs. This holds completely true for suppliers, who, ideally, cooperate closely with their customers as early as in the product development stage. And it is no less true for the manufacturers of final products. Enterprises in Western ICs have increasing realized in recent years that cooperation with customers in product development decisively improves the later sales chances of their products.

In particular in the East Asian NICs, it has been shown that enterprises can be highly successful when they stick to a defined succession of steps, with the aim of first concentrating on optimizing production, then learning product development, and only at a relatively late stage entering the arena of active marketing:

- The first step is subcontracting, often for a customer from abroad, which involves manufacturing certain product components (or in the case of less complex items complete products) to the customer's exact specifications. The customer frequently provides technical support aimed at selectively eliminating given bottlenecks in the subcontractor's operations.
- The second step is original equipment manufacturing (OEM), in which the contractor manufactures his customer's complete product. The customer is responsible for product design and marketing.
- The third step is original design manufacturing (ODM), During the 1980s the number of enterprises in the East Asian NICs grew sharply that not only manufacture

to the specifications of foreign customers, but themselves develop products, and do so on the product frontier (e.g. in the field of notebook computers). The foreign partner's responsibility is no longer technology but only marketing.

- 2. Exports: Enterprises that have developed in a sheltered domestic market and then initiate efforts aimed at exporting seldom meet with success at once, for they at first tend to underestimate
- the competitive situation in their customer countries; i.e. the proceed on the assumption that potential customers have been waiting just for them. Only following initial unsuccessful attempts to establish business relations do they learn to present their enterprises in an adequate light;
- the degree of specialization expected by customers, appearing on the scene with a product spectrum much to broad; only then do they develop a specialization profile of their own;
- requirements as to quality, on-time delivery and reliability;
- the advantages of continuous customer relations abroad, exporting sporadically only when this (due to demand shortfalls in their domestic market or shifts in exchange rates) appears particularly attractive; only when, for specific reasons, a stable supply relationship has developed and the exporter has, for instance, received technical assistance from his customer will the advantage entailed by this relationship become manifest.
- 3. Managing the transition toward the "networked" enterprise: In inward-looking economies, closely networked relationships between specialized enterprises were the exception in the past. The rule was constituted by vertical integration within arm's-length relationships between enterprises. Enterprises increased their manufacturing depth because the local supply structure was underdeveloped; and the relations between suppliers and their customers were marked by mutual mistrust.

What is involved in building networks is not simply creating an interlinkage between enterprises which have until then operated beside one another, without any contact. Instead, it poses two challenges:

- to strengthen potential suppliers who, owing to technological and organizational weaknesses, have not been regarded as competent suppliers;
- to build continuous, trust-based relationships between enterprises whose history has been one of mistrust and conflict.

Final manufacturers are increasingly striving to reduce their vertical integration and to build supply networks, because they have no alternative - only through deverticalization can they improve their competitiveness. The development of suppliers is thus for them not an altruistic activity but grows out of the manifest necessities facing them. The condition for this is first the establishment of longer-term contractual relationships which provide both

parties with a minimum of investment security. This basis enables the supplier to initiate a learning process which is supported in technical terms by his customer. The contractual relationship here is such that the success achieved by the supplier in learning and increasing his productivity also benefits his customer. It can be useful for the customer to provide annual cost targets geared to ensuring that the supplier's learning processes are adequate.

This model refers not alone to relationships between the manufacturer of the final product and his suppliers but to the whole of the supply pyramid. Suppliers too are faced with the challenge of reorganizing their own supply relationships and upgrading themselves into systems suppliers (i.e. suppliers of complete component assemblies). The goal must be to develop a multistage supply pyramid in which specific strengths can be built up at each stage.

## 4 Securing close interaction between government and strategic groups - the institutional dimension

#### 4.1 Initiating stakeholder dialogues

What will not suffice to come to effective terms with industrial change in a phase of technological and worldwide economic upheaval are concepts of organization and governance relating to competition between enterprises which operate decentrally while government perceives its role as a regulatory and supervisory agency. This applies in particular for industrially underdeveloped countries with relatively open economies in which the primarily weak national enterprises are forced to assert themselves vis-à-vis direct investors and import competitors from competitively strong countries while at the same time attempting to grow into the world market, i.e. into the technological-industrial competition between the industrialized countries. An initially "weak government" must improve the conditions for the private sector, while at the same time coming to terms with fierce conflicts over redistribution.

The first step often involves overcoming, after a long period of one-sided domestic orientation, markedly rentist-corporatist patterns of organization. What is crucial here is a clear and unambiguous institutional separation of government, private economy, and society that enables actors capable of self-organization to grow;

When government separates itself from the tangle of interests constituted by particularist economic groups and strengthens the forces of the market, it will be in a position to reduce bureaucratic inflexibility and corruption and boost creative potentials. A relatively autonomous government whose economic technocracy is so insulated that it is in a position to pursue overall objectives will be able to impart impulses to industry and intermediary organizations that aim at developing a new orientation. The initial phase will be characterized at best by a small, consistent group

of technocrats; over the medium term the task will be to build a reputable civil service.

Industrial associations and trade unions alike will have to free themselves from the fetters of their rentist-corporatist form of organization. To the extent that production-and export-oriented services hitherto provided by government are privatized, the enterprises will now demand the same for their associations. Trade unions which continue to demand corporatist labor relations ("government control against welfare payments and protection") and defend secure formal employment and what they currently posses as high wage elites against non-organized and increasingly marginalized job-seekers are losing their influence. It is not infrequently government that provides the impulses toward overcoming the corporatist organization of capital and labor which has impeded the development of productivity and led to low rates of return on educational investments by inefficiently utilizing labor capacities, and government that has encouraged the development of independent self-help organization.

Institutional separation and a new mode of regulation can pave the way for cooperation between relatively autonomous partners representing their own interests in clearly defined paths. If this process fails to meet with adequate success, approaches involving learning by interacting are apt to prove unsuccessful, triggering abuses. It is especially the major enterprises that will utilize such approaches to lobby for special factors. Dialogue and interlinkage presuppose institutional autonomy - on the part of business and trade unions - and mobilization of specific development reserves on the part of the social actors. Within the framework of an independent though coordinated process of decision-making, government will refrain from intervening in areas typical of the market; the associations will respect government's relative autonomy. Clear rules create the trust required for any successful public-private sector consultation and cooperation.

The impetus toward developing more intensive government-business relations for the most part stems from government. It negotiates with domestic enterprises on investment projects and with foreign enterprises on their siting requirements. It develops discussion circles to prepare the conversion of production plants or research facilities of the armaments industry. Such groups also serve to improve framework conditions in favor of exporting industries and to prepare programs aimed at modernizing SMEs across all sectors. Once decentralization efforts show signs of success, discussion groups will emerge at the local and regional level, especially in heavily export-oriented regions. Not infrequently, wooing big business will constitute the focal point of consultations between government and industry. This purpose is served by the deliberation councils in East Asia which are organized along functional lines (e.g. financing) or according to industry (e.g. automobiles). They also strengthen the "competitive discipline" of industry and government.

Consultation between government and the other key actors is also geared to building up rapid communications with an eye to using information transmission to heighten the transparency of the manner in which all of the partners proceed. The discussions will initially be strongly oriented toward practical considerations and provide industry with concrete benefits (regulation, taxation, access to credit, coordination of export strategies and investment). Government consults with industry on the export-oriented development of material infrastructure and involves it in the reform and development of educational, R&D, and financing institutions (coresponsibility and partial financing). Government, industry, and trade unions cooperate in building a flexible labor market which safeguards export objectives ("high quality and low costs"). Efforts aimed at optimizing labor and manpower qualification will be stepped up with an eye to supporting corporate rationalization.

The most important initial achievements aimed toward national industrialization consist in creating a basic consensus on shaping the environment in which enterprises operate as well as an overall development strategy, in particular organizational patterns. This first jump in potential is possible as long as what is focused on is not the variously strong ideological economic and regulatory concepts of ICs that may contribute to macroeconomic stabilization, but the innovative organizational patterns of ICs, in particular as regards the best practice organization of production. This inclines the dialogue toward cooperative, flexible, innovation-oriented and focussed concepts of organization and governance. The dialogue serves to achieve agreement on the direction in which the industrialization process is to move and the sequences involved in the process as well to reach, again and again, agreement on particulars with an eye to shaping the various elements of the industrial system.

#### 4.2 Establishing cooperative relationships between government and strategic groups

What is required to transform discussion groups dealing above all with concrete problems into established consultative councils is an effective government development agency (type: MITI/Japan, Economic Planning Board/Republic of Korea) which prepares the ground for an overall concept of economic and social policy as well as for the various elements and stages needed to implement it. The councils serve above all to tie the groups of public and private actors into the overall concepts, to concentrate medium- and long-term economic and technological objectives, and to create the groundwork for implementing an increasingly differentiated pattern of strategies.

This dialogue is doubtless facilitated when it is accompanieds by a redistribution of economic resources in favor of the strategically relevant private-sector actors participating in it. In the Republic of Korea, for instance, government has made scarce resources, above all bank credit and foreign exchange, available chiefly to national conglomerates and initiated the establishment of so-called general trading companies. Once a process of dynamic industrialization was underway, however, the government curtailed the concentration processes in industry, e.g. by stepping up its encouragement of SMEs.

Government's role in the dialogue is to generate impulses, to coordinate, and to provide direction. Government reduces internal and external obstacles that prevent industry from bringing national locational and competitive advantages to bear. What is called for is not for government authorities, with their limited knowledge, to draft indicative plans, what is required is an active, anticipatory and dialogue-based structural policy which emerges out of intensive interaction between the partners in dialogue and is tailored to developing and bringing to bear the national competitive advantage. Important elements of any shaping of structures with the long-term goal of national systemic integration include:

- reduction of the gap, for the most part wide, between public governance and corporate decision-making, with the goal of creating the conditions for a strategic corporate management dedicated to developing world-market competence;
- intensification of the relationships between financial sector and industrial sector, an aim the chances of which can be improved by including banks in the dialogue or providing national guarantees;
- inclusion of industry and, if possible, the trade unions in the process of institutional reform and development (e.g. of public vocational schools) and building a competition-oriented service sectors;
- a dynamic process of cluster-building; improving the network capabilities of self-help organizations within the business and the labor sector; intensification of network-building via local, regional, and national administration; cost reduction in major and mid-size enterprises via supplier networks and joint organization so as to mobilize export potentials;
- implementation of a strategy of spatially polarized growth, in part via a policy of industrial location and encouragement which contributes to shaping spatial structures. This strategy creates, above all in first-order industrial agglomeration centers, favorable conditions for the development of spatially concentrated, functionally interlinked systems of production and innovation. It also strengthens second- and third-order agglomeration centers. Selective expansion of vocational-training, R&D, financial, and export-promotion institutions is used to support the formation of spatial focuses in favor of specific priority sectors. The allocation-related goals of the strategy include "cost reduction", "joint learning process", and not infrequently "joint representation of interests" vis-à-vis the outside world.

In view of scarcity of resources and lack of competence, the public-sector/private-sector dialogue is directed toward clarifying the question: "How much selectivity?", i.e. in strengthening global and regional players, encouraging promising fields of industrial specialization, in providing impulses for regions already strong in exporting, and in supporting communities of small firms, e.g. in utilizing flexible manufacturing systems. Selectivity results from the ability of government to assess public and private capabilities, to provide orientation in terms of the organizational-technical patterns of successful ICs, and to accept the shaping of structures by the partners in the institutionalized dialogue. This

process requires positions to be redetermined again and again in the light of domestic and foreign requirements and joint action to be the rule in a wide range of fields. One special problem consists in the fact that the dialogue that was first conducted in East Asia between a limited number of "strategic partners" today appears to require an early inclusion of the local level, of mid-size enterprises and important clusters.

## 4.3 Encouraging the establishment of development-minded intermediary institutions of capital and labor

Radical change grows out of market and world-market orientation: Economic associations, chambers of industry and commerce, and trade unions become self-help-organizations that offer services to their members. This applies, in close cooperation with business enterprises, for the diffusion of new production and marketing concepts or the representation of industry interests at trade fairs and exhibitions at home and abroad. The cooperation between government and industry associations should as far as possible by guided by branch-wide restructuring processes. Industry associations cooperate to support the competitiveness of world-market-oriented production chains (e.g. cattle breeding-leather-shoes). A high capacity for self-organization on the part of groups of private actors at the local, regional, and national level is a prerequisite for any effective representation of concrete group interests as well as for dialogue and interlinkage, both intergroup and with government.

Within the framework of corporate modernization, a new type of industrial worker emerges who meets the demands placed on him, despite low wage levels. Young, efficient core teams with higher educational levels support the new production concepts winning ground in particular in export-oriented industrial enterprises. It is above all these enterprises that give rise to growing demand for skilled workers. The process begins with intensive qualification on the job or abroad, thus making it possible to successfully utilize the latest lean manufacturing systems. In a second phase, the number of domestic and foreign enterprises upgrading operations to world quality levels increases. Over the medium term, the demand for skilled labor leads to an expansion of extra-plant vocational training and advanced training.

Government creates a labor market that is efficient, flexible, and responsive to changing conditions. New regulations provide for unimpeded access to and exit from the labor market as well as a high level of labor-force mobility. At the same time, industrial safety is improved and accident, unemployment and health insurance systems are expanded. Government is responsible for limiting the growth of public-sector employment, i.e. it is responsible for preventing the misallocation of manpower in the public sector typical under conditions of inward orientation. Government will advance labor-force qualification by investing in training, at the same time supporting the trade-union discussion on optimizing labor in the interest of corporate rationalization, on job creation, with an eye to exploiting the crucial comparative advantage - the reservoir of manpower willing to learn and to

perform - as well as on a reorganization and reorientation of the trade unions. In addition, government will secure a higher return on public investment in education by concentrating funding on elementary and vocational schools.

Following the initial phase, in which a consistent low-wage policy is inevitable, government contributions to realizing uniform wage-setting practices assumes great significance. An orientation in terms of East and Southeast Asian countries makes sense here; the elements include: a base wage relatively independent of corporate profits and performance-based bonuses keyed to concrete enterprise performance; furthermore, wages responsive to changes in the demand for labor, which permit rapid adjustment to external macroeconomic shocks. The normally strong tendencies toward highly selective labor markets can only gradually be reduced and redirected toward a uniform price of labor. Any reduction of the gap between the wages for agricultural labor and unskilled labor or between skilled and unskilled labor - as in Taiwan Province - will, however, remain a long-term objective in most countries, provided that the various groups of actors are able to create jointly the conditions essential to achieving it.

The labor market can be further integrated once a relatively high rate of economic growth has led to rising real wage levels. Wage increases for unskilled labor gradually erode international competitiveness in labor-intensive manufactured goods. The demand for labor will tend increasingly to be skill-intensive, because exporting enterprises will shift into more technologically sophisticated, skill-intensive goods. Assuming that population growth slows, this development will be supported by slower growth of the labor force.

Even if government policy is to let markets work, it is faced with tasks in addition to those just named. Government is coresponsible not only for a creative discussion on shaping labor relations but also for acceptance of the new strategy by both industrial and labor organizations. A high level of acceptance first leads to a rapid reduction of cost-pushing behavioral patterns such as absenteeism, high fluctuation rates, and uneven workmanship, and thus to a high level of efficiency achieved via performance and reduced labor unrest. Government represents the common interest in improving international competitiveness and modernizing and democratizing labor relations while providing for basic social security for the population as a whole. Government at the same time works toward the goal of dynamic social integration.

The efforts of the trade unions to find a new orientation will tend to differ considerably. Some, with an eye to US business union concepts or Japanese company union concepts, will concentrate on enterprises as the central field for negotiating working conditions. Others will look to the experience of European labor relations, even though there is no tradition of autonomous collective bargaining and negotiating working conditions in talks between representatives of employer and employee organizations. It is not uncommon for different patterns of trade union organization to exist side by side.

"Distortions of competition" in the world market due to differences in labor costs and social standards are unavoidable. Any such distortion based on restrictions of basic rights (freedom of association, collective bargaining), viz. the repression of labor organizations, is not acceptable in the international community. In all countries, solving conflicts cooperatively at the local, regional, and national level, including labor unions, contributes to achieving the new technical-organizational paradigm. Any successful rationalization via improvements in cost, quality, and time saving processes which are able to mobilize high levels of competitive reserves also depends on the interest of trade unions in increasing productivity, and thus increasing wages.

#### 5 The Regional Dimension of International Competitiveness

#### 5.1 The rationale of (sub)regional cooperation and integration

The world economy is moving toward a small number of trading groups (EEC, NAFTA, perh. Yen Zone). The supply and demand conditions for competition-oriented economies can be improved distinctly in a regional framework. In particular, the medium-sized ICs of western Europe have been at work building a major economic zone with an eye to increasing the investment, growth, and competitive chances of businesses. The completion of the EC single market entailed a jump in concentration aimed at decreasing the scale-related disadvantages of European enterprises in comparison with those of the USA and Japan. The creation of the European Economic Space is intended to provide enterprises with relatively stable demand conditions for a major share of their products. Sharply increasing the funds available to finance EC research and technology policy is intended to close the gap in the utilization of new technologies. The volume of support provided by the individual member states is not sufficient to achieve and defend a technological lead in many important high-tech fields against the US and Japanese economies, which are far better funded.<sup>52</sup>

As IC trade and integration groups are extended toward the south, the growth chances of the countries involved (e.g. Spain in the EC or Mexico in NAFTA) improve. The East and Southeast Asian "early imitators" with strong technological-industrial dynamics are seeking orientation in Japan's pattern of development, and entertain close economic ties to Japan, while at the same time benefitting in particular from the industrial division of labor with the US. The powerful industrial subpoles in these countries are reinforcing the tendency to form a regional group around Japan. Thus, for instance, the jump in investment in the Republic of Korea and Taiwan Province in Southeast Asia in recent years has stimulated intra-regional trade. At the same time, the nations of Southeast Asia are building a subregional free trade zone of their own. The process of group formation will continue; there are voices that advocate including countries from Central-Eastern Europe and the Mediterranean area in the EC and creating a pan-American FTZ.

The efforts of one-sidedly inward-looking countries to achieve an "integration against the world market" were unsuccessful because industry was subjected to little pressure to integrate. To avoid having to confront the regional groups of the North in isolation, DC are today making efforts directed toward mutual (sub)regional cooperation (e.g. MERCOSUR, ASEAN). They are seeking to improve jointly the demand and supply conditions of their industry, in particular the conditions required for cost-lowering industrial mass production. The goals of the open regionalism of the DCs is similar to those in the North, although they are encountering greater obstacles and more resistance.

Regional markets often present an essential learning and testing ground for exporting industrial goods to exacting IL markets. Even more than their enterprises, the DCs themselves need a large market dimension as a testing ground to prepare for their attempts to advance into the world market with technology-intensive products. More and more Latin American countries are succeeding in becoming regional players, for instance. In MERCOSUR, the beginnings of a subregicual industrial subcontracting are also becoming visible. Furthermore, trading companies in some countries have also started exporting products from neighboring countries ("indirect export"). In addition, service enterprises (tourism services, business consulting) are growing into a subregional dimension.

Domestic demand is a very significant factor for foreign industrial corporations. If it grows at the subregional level, subsidiaries are able to modernize in organizational and technical terms, in order then to produce more intensively for export into third countries. It is in particular subsidiaries of automotive corporations that have been able surmount bottlenecks in demand, which can occur even in countries as large as Brazil, by forming corporate interlinkages, via subregional specialization, and by seeking integration into worldwide corporate strategies. When regional demand is adequate, they expand their local advantages derived from interlinkage, e.g. via networks with suppliers and maintenance firms.

Regional cooperation and integration strengthen first-, second-, and third order agglomeration centers, which in turn interlink and radiate out into their own frontier areas and peripheries. Intraregional specialization encourages the formation of spatial-economic structures and shapes spatial industrial structures. The first-order industrial agglomeration centers grow to form technological and industrial cores with regional and international relevance. They entail the great advantages of "agglomeration" and "proximity" on which innovation industries rely. The enterprises in them are in possession of high levels of experience in utilizing economies of scale and flexibility. These centers experience very close interlinkages between enterprises, R&D institutions and financial institutions, and between producers and consumers. The differentiated demand in industrial cores is an important condition for international competitiveness.

The development of favorable supply conditions for industry proceed from the first-order centers. The second- and third-order centers are not so likely to succeed in creating,

on their own initiative (or even with foreign support), supply conditions adequate to launch a broad-based advance into the high-tech sphere. These centers are responsible for the specialization process in their national economies and regions, increases in productivity in industries based there having for the most part provided the initial impulses. The specialization chances of such enterprises are improved when they are closely linked to first-order regional industrial centers.

But regional integration does not only strengthen industrial agglomeration centers. It also permits integration of national economies which lack sufficient potential to form such centers, or which in some cases even lack an industrialization perspective of their own. In the former case, the growing functionality and quality of agglomeration centers improve the chances of major and mid-size regional enterprises in industries engaged in mass production to grow out into competitive positions in the world market. In the latter case, the chances increase of taking advantage of the regional industrial location policy of foreign and domestic enterprises and of utilizing regional complementarities to build - as world-market orientation grows - regional complementary industries which may grow to form "developed peripheries".

The ICs should, in their own interest, step up their efforts to encourage regional integration in the South:

- The development of regional groups in the North and growing protectionism among the industrial countries clearly indicate that the effectiveness of a model of international integration based on undifferentiated division of labor will, in many industries, soon prove inadequate. An open, constructive regionalism in both North and South contributes to reducing the turbulences in the multilateral system of trade.
- Integration increases the power of the South's industrial agglomeration centers to form cores and creates demand levels attractive for domestic and foreign enterprises, which can reduce the pressure on extraregional industrial exports.
- In integrated regions, the size- and efficiency-related disadvantages of many small and mid-size states, frequently a result of the process from which they emerged as states, will decrease in significance.
- One other factor is that the development of FTZs and CUs reduces arms races, and can sometimes even lead to military cooperation and the development of (sub) regional security alliances this should induce the ICs to promote resolutely regional integration in DC regions. The fact alone that in some DC regions border conflicts, at times intensive, will fade into insignificance, rendering superfluous any regional arms races, justifies integration projects.

#### 5.2 Formulating regional cooperation and integration schemes

The currently emerging forms of (sub)regional cooperation and integration in DC regions seem to indicate that we are in a phase preparatory to the development of free-trade groups. The first phase will above all see a reduction in individual regions of specific disadvantages. The conditions for regional interaction are improved by the emergence of political parties, industrial associations, and trade unions with a regional dimension. This strengthens any common political vision; "democracy", for instance, is the sine qua non for membership in an integration project. Moreover, the threat of a replacement of multilateralism with a system of managed trade and closed regional blocks can be averted in this way. Regional endeavors also aim to encounter the threats posed by a deterioration of prices for raw materials (oil, coffee) and protectionism in industrial regions (bananas, textiles, steel, etc.)

- 1. In some DC regions, regional cooperation clearly contributes to improving the supply conditions for industry. Market and world-market orientation generate considerable pressure toward reorganization and development of physical infrastructure. This in turn intensifies efforts directed toward expanding border-crossing infrastructure:
- Joint utilization of modern ports often makes expensive investment unnecessary or lowers transportation costs (e.g. export from Mendoza/Argentina via Chilean ports).
- Joint energy projects (bilateral retaining dams, oil or gas networks) contribute to lowering costs, sometimes to the utilization of more ecologically compatible energies as well. In some exceptional cases, joint energy policies are emerging that are aimed at forming (sub)regional energy-supply systems.
- One essential condition for integration, both international and regional, is modernization of the telecommunications sector. This is the necessary condition for any coordination between corporate headquarters in various regions of the world as well as for any networking of suppliers, manufacturers, and retailers, on the regional level as well. It is also a condition for the regional and international marketing activities of trading companies and the smooth operation of capital markets with a pronounced regional and international dimension.
- 2. Bilateral, subregional, and regional and in exceptional cases international FTZs create larger markets. They in this way intensify the investment interest of domestic and foreign enterprises. FTZs facilitate the adjustment and expansion processes facing exports, difficult in the initial phases. FTZs between ICs and DCs (NAFTA) enlarge the dimensions of the market available, above all to the latter. In view of an ensured access to the IC market, specialization will intensify, which will in the long run amount to associated industrialization. This applies to job processing by subsidiaries no less than for industries like the automotive industry in Mexico, which can achieve comparative productivity and quality at 1/10 of US labor costs.

The attractiveness of FTZs lies - apart from initial boosts to exports - in additional arrangements in various areas of cooperation (non-trade gains). Some examples are the

improvement of industrial safety and environmental protection in low-wage countries, enforcement of investment codes and legal regulations on intellectual property, and agreements on competition, subsidy, and public procurement policies. FTZs intensify existing dynamics by safeguarding institutionally flows of capital, goods, and services. If they are developed between ICs and DCs, they facilitate the take-over of relatively labor- or capital-intensive industries from ICs, while contributing little - at least in the initial phases - to dismantling the worldwide system of graduated comparative advantages.

If FTZs generate sophisticated rules on origin and local content, this can lead to the development of effective new instruments of protection. In addition, they also entail restrictions on second best options when they are regarded as a substitute for national competitive strategies with an international dimension. To the extent that a liberal trade climate exists, the trade-creating effects of FTZs should not be overestimated. In some cases, FTZs contribute to improving the conditions for the emergence of strong subregional free-trade groups. They often also create favorable conditions for subsequent CUs.

- 3. The joint external tariffs in CUs do away with the need for rules on origin. If the "dominant economy" is stable and dynamic, a suitable framework will emerge for joint industrial development. To be sure, there are difficulties involved in the economic and social imbalances between the member states (and regions):
- The weaker countries seek to reduce their adjustment burdens (exemption clauses, compensation mechanisms). At the outset, however, the main concern of DCs cannot be to reduce interregional imbalances; the task is to give rise to a generally higher level of growth dynamics. In a medium- and long-term perspective, an interregional compensation mechanism can be used to address the social imbalances between member states and their regions (e.g. via regional funds).

The subpoles will be unable to count on any subspecialization, since any such attempts would - in part due to the inadequate pull exercised by the first-order centers - not essentially improve their siting and growth conditions. Their dynamics are for a certain time primarily dependent on the intensity of their world-market specialization.

(Sub)regional markets represent a base for industrial production of big companies, if there is a demand potential that makes it possible to realize minimum-efficient scales, the relevance of which is in most industries not diminished by lean manufacturing. CUs between small countries will not create any "optimal economic zones" or strong free-trade groups. They will for the most part not even reach the scale of moderately larges countries. Since this will fail to give rise to any autonomous internationally meaningful functional zone, the option that remains is to join, simultaneously if possible, a neighboring regional group (e.g. CACM and CARICOM via FTZ with Mexico and, if feasible, with NAFTA as a whole).

## 5.3 The role of the public and private sector in regional cooperation and integration schemes

1. Regional dialogue between governments is of great significance. A joint political framework with consultation and coordination mechanisms makes it possible to pursue a pragmatic approach to regional and world-market-oriented coordination and cooperation. An institutional core assumes the required task of "soft control".

The short-term goal is to develop a joint vision on the principles and methods of regional political and economic cooperation. It is furthermore necessary to imbed regional institutions, including subregional FTZs and CUs, in a joint perspective. The focus of the dialogue consists of three topics:

- the economic-policy discussion, which is aimed at improving, in a fruitful exchange of information, the conditions for the coordination of economic policies and laying the groundwork for drafting a joint regional regulatory concept;
- understanding on the rough pattern of intraregional division of labor, which can lead, among other things, to cooperative projects aimed at fostering market-related R&D activities and jointly building precompetitive structures which at the same time improve the conditions for world-market specialization;
- joint efforts at improving international negotiation potentials, on which a good number of market positions are dependent: within the framework of a constructive regionalism based on a growing consensus between government and industry, it is possible to improve the conditions necessary for an enlightened regional economic nationalism, which can be channeled via strategic negotiations with other regional trade and integration groups.
- 2. Market and world-market orientation see a growth in the interest of industry in expanding the scope of its investment and growth activities via FTZs and, above all, CUs. The deregulation and privatization of state-owned enterprises lead to a process of concentration in the private sector, thus strengthening, among others, domestic industrial corporations. In view of narrow demestic demand, both direct international investors and major national enterprises will push to expand markets.

As a result of surpluses in the world market, domestic and foreign corporations, in particular in petrochemical complexes, integrated steelworks, and the automotive industry, will press forward in this direction. Banks, insurance companies, trading companies, or consulting firms will also demand equal opportunities on the intraregional level. For innovation industries, above all high-tech enterprises, a larger domestic market is essential to be able to survive in international competition. To achieve positions in the intraregional race for sites and growth, it is often important for the investment and development opportunities offered by CJs first give rise to a more pronounced orientation of the financial sector in terms of the needs of the productive sector.

- 6 From comparative advantage to systemic competitiveness a quest for visions, strategies, and continuous interactive learning
- 1. A country's overall technical-organizational-social profile is responsible for the international competitiveness of its economy. Systemic competitiveness can emerge when "market" (purposive rationality) and "organization" (community-relatedness) display one direction of movement and are closely coupled with one another. Government coordinates, in dialogue with industry and intermediary organizations, the relationship between competitive orientation and social development.

Factor endowments are first exploited. To this end, industry is increasingly organized in world-market-specialized clusters ("marching within the sectors"), their numbers growing successively. If the focus is on the creation of new factors, market economy will have to be enriched by more and more elements of managed economic and social change. The competitiveness of industry depends on purposeful learning on the part of government enterprises, and intermediary organizations, the objective being to build a competitive cooperative system, i.e. a market economy corrected and magnified through dialogue and complex interlinkage.

2. What is essential to achieving this goal is to establish economic management as a process of interactive learning. The market acts as a motor driving rationalization, government as a motor linking economic and overall social factors. Government, in strategic pragmatism, represents the model, enforces the pattern of organization, and brings the groups of actors together. The organizational pattern of "interactive learning" is strengthened by imbedding the formation of structures in a process consisting of dialogue and complex interlinkage. Interaction aims at an industrial structure and a social system that make it possible to concentrate national forces in favor of systemic competitiveness, reducing poverty, and sustaining development.

Government must be relatively autonomous, strong, and efficient if it is to provide impulses toward gaining acceptance of the model, of new standards for industry and society as a whole, of patterns of behavior oriented toward consensus and cooperation, of institutions enabling a dynamic interactive learning, and of intermediary organizations that advance it. It is often essential to join together structural elements which are already existent though isolated and oriented in terms of particularist interests to form an economic and overall social context. One further task is to re-create socioeconomic structures -down to and including civil societies with their complex rule systems.

Government control, exercised as much as possible via lean management, ensures not only stable macroeconomic conditions and an adequate composition of the concrete business climate, it also shapes the values and organizational patterns of the economy. Organizational integration in intercompany interaction patterns and the interlinkage of groups of national actors makes it possible to subordinate any striving for short-term individual and business-related profit maximization to the medium- and long-term goals of

improving international competitiveness and capturing more and more market shares abroad. Labor is not a pure cost factor, it is "human capital" that is worth investing in. Capital and labor are not opposed to one another, they pursue, in joint basic consensus, their own concrete interests. What is at stake is less the profit of impatient shareholders than a medium-term provision of investment capital for industry.

3. Public welfare is not simply a goal of lesser importance in the overall strategy and its implementation. The overall strategy makes possible, from the very outset, concrete steps toward a community-based system. Social interlinkage is advanced together with economic interlinkage. In weakly organized DCs it is essential that various groups of actors first develop in their specific fields favorable patterns of behavior and organization keyed to rapid and increasingly complex learning. Then, government, industry, meso-institutions, and intermediary institutions can together create the conditions for cumulative learning processes and continuous interactive learning. Government has the tasks of integrating social groups, within the framework of an orientation of society in terms of a technical civilization, into processes of learning and decision-making. Systemic competitiveness calls for a high level of organization of a society, enabling rapid progress toward a creative and in many ways community-related civil society.

The formation of structures in economy and society is oriented in terms of the development of groups of strong actors: an autonomous and efficient government, a highly competitive industry, and intermediary institutions that make possible a democratic interplay of forces. All three groups of actors are, however, not "system actors" in the initial phases of industrial and social development: the national private sector must come to terms with foreign corporations at home and with import competition to find its way to the world market. Government is faced with the challenge of having to create for industry a favorable macroeconomic and specific climate and at the same time mobilize and organize society. Because democratic and liberal patterns of behavior are often not rooted in everyday life, is essential to build a participatory "strong democracy"53 which can likewise contribute to securing the direction of economic and overall social development. What is essential is not for a highly interventionist and corporative-minded government to bind forces together in authoritarian fashion, but a determined leadership group, an effective state constitution, a professional bureaucracy, and a strategic vision aimed at joining together isolated economic, social and political forces with the objective of achieving world-economic and world-political advantages stemming from learning and organization.

It is the strategic orientation of system actors in network-like relationship patterns that first makes it possible to increasingly replace traditional hierarchic patterns with forms of horizontal cooperation. To the extent that intermediary organizations ensure a democratic interplay of forces, it is possible for a constructive power to emerge that, while running counter to state and industry, at the same time shares its direction of motion. Balancing competitiveness and modes of cooperative action is facilitated by inclusion of intermediary organizations in dialogue and interlinkage. A democratic ensemble heightens

the synergetic effects that make it possible to achieve technical-industrial gains, possibly even to gain and extend technological leads. It is important to balance more strongly and as quickly as possible the three goals of "systemic competitiveness", "social justice", and "sustainability of development".

Obstacles and resistance must be expected in building an economic and social system. Relapses into authoritarian patterns cannot be ruled out. As a result of the great economic demands involved, the risk of economistic foreshortening is great, especially if weak traditions of community-relatedness are involved. Even when groups of actors interact, faulty decisions cannot be ruled out. Strategic options and key issues change rapidly in the process of industrial and social development. A strategic vision that includes precise knowledge of the rough pattern of industrialized countries makes it easier to adjust and readjust policies. A high level of dynamics is made possible by success in tailoring an autonomous economic and social profile, since, despite external disruptive potentials, it is the endogenous factors that count in the end.

## IV Implications for Policy-related Cooperation Programs of International Organizations - the Role of UNIDO

UNIDO should accentuate its profile in two fields of activity:

- It should initiate and stimulate studies on industrial development at global, regional, and national level and explore in particular concepts and latitudes bearing on the possibilities of restructuring, in view of the three central dimensions of international competitiveness, ecology, and broad social impact, the industrial systems of individual countries. UNIDO should to this end intensify its cooperation with other UN organizations and in particular make more use of the instrument of joint studies.
- It should, within the framework of its technical cooperation activities, support the efforts undertaken by countries in the process of economic reform toward implementing productivity-based and ecologically compatible industrialization concepts. What is meant here are contributions of UNIDO with a dimension aimed at forming structures, i.e. contributions aimed at formulating policies, strengthening institutions and the know-how base at national and subnational-regional level and at the level of (sub)regional integration schemes.

To heighten the effectiveness of its technical cooperation activities, UNIDO should seek its crientation along the lines of the following basic ideas which follow from the present report:

1. To support capacity-building in reform-mined countries, UNIDO should in future set its sights on three dimensions of intervention. Depending on specific national needs, the focus should consist of one or all of the following elements:

- encouragement of a pattern of economic and social organization aimed at creating close linkages among key actor groups, in particular linkage between enterprises, collaboration between enterprises and research institutions, and cooperation between industry and administration (organizational dimension);
- initiation of a discussion on industrialization strategies in a national strategy dialogue among the most important groups of actors as well as of subnational regional strategy dialogues, especially in export-minded regions of given countries. Both dialogues can lead to the establishment of consultative groups which offer advice on issues relevant to industrial and technology policy (strategy dimension);
- support of national efforts aimed at shaping structures at the level between macropolicy and microlevel actors, i.e. at the intermediate aggregation level, the objective being to improve the prospects of success of macropolicy and of supporting the market- and competition-oriented national private sector by creating structures in the meso-area (mesodimension).

The task in all three dimensions of intervention is to strengthen national consensus, institutional development, and the international competitiveness of industry. What is of the utmost significance in shaping structures are the institutions at the interfaces between science, technology transfer/technology development, and production (technical control boards, quality assurance institutions, consultative innovation institutions, technology transfer agencies, private R&D institutions, institutions for financing R&D, promotion and management centers, technical schools, technical universities). This applies above all when they are attuned to national interlinkages (networking) and serve to strengthen national industrial clusters.

#### 2. Success criteria for operational activities are:

- effectiveness (operation as measured in terms of goals),
- efficiency (relation between input of funds and output),
- sustainability (independent continuation/continued development of project innovations by target groups), and
- significance (broad sectoral or regional impact, repeatability).

The two success criteria "sustainability" and "significance" are of particular importance. On the one hand, the task is to provide impulses with an eye to giving the proper direction to efforts to be undertaken. The aim here is to encourage achievement-oriented agents and viable institutions (i.e. as a rule not: to build institutions). On the other hand, it is important to mobilize endogenous development capabilities by actively integrating individual measures (projects) into their environment while at the same time aiming for significance. Stressing significance shows the way to a strategic view of operational activities. The decisive question is not whether an individual measure works well (is effective) and solves one or another of the innumerable problems to be contended with, but

whether a project makes a significant contribution to solving a problem that has been recognized in the context of a concrete development strategy as an particularly urgent one. It is not infrequently the case that the success of significant projects depends on whether the project environment is actively shaped and enhanced.

3. Orientation in terms of significant contributions toward strengthening the technological competence of receiver countries requires focusing. A focusing which implies specialization, heightened relevance, efficiency, and quality of UNIDO contributions aimed at an indentifiable transfer of know-how. Each focal point calls for an examination of whether measures designed to form structures toward the end of shaping legislation and policies, to expand efficient implementation institutions, and to develop human capital are necessary. The development of policies, institutions, and know-how is dovetailed. Any commitment to focal points aimed at shaping structures requires a systemic view of a national development process

The number of relatively isolated projects with varying objectives and different environments should therefore be restricted in favor of focused efforts, i.e. in favor of a select number of structurally relevant projects per country which provide impulses toward the development of strategies, policies, institutions, and know-how at the intermediate level. The programs aimed at supporting the formation of structures in selected areas should, as a rule, consist of projects with a medium-term perspective.

The advantages of focusing include reduction of project diversity, i.e. of the high level of effort undertaken for preparation, implementation, and evaluation, and the possibility of concentrating on professional contributions aimed at forming structures while at the same time achieving synergetic effects (institutional learning, concentration of national forces via networked structures). A modular concept would permit the utilization in other countries of the experience made in a given country, the model then being adapted to specific national conditions. Repeatability is given when in one region as many focal points as possible correspond. This improves the accumulation of regional and expert know-how on the donor and the receiver side. There emerges on the donor side a clear-cut supply profile keyed to prominent supply strengths and on the receiver side a more distinct demand profile.

4. The organizational reform in UNIDO should be geared to a continuous local presence in key countries of a given region. Integration projects should support joint efforts to improve the shaping of structures, viz. the supply conditions for industry. Consultative groups with high professional standards are of great significance within the framework of a concept of this type, this implying academic, organizational, and regional know-how. To build such consultative groups with a high level of continuity, UNIDO should first look to the specific supply strengths of given industrialized countries, second enlist the services of expert staff from the regions concerned, and third integrate expert staff of its own in the mixed consultative groups. A period of joint initial and advanced training is essential for groups of this type, which should work together for several years (at least three years).

UNIDO should build two consultative groups for each region:

- a strategy-dialogue group to work out, in and with national consultative groups, the
  focal points of competitive strategy and the contributions expected from the groups of
  actors participating;
- a mesogroup which engages in consultative activities, in particular with regard to the development of educational, research, technology, industrial, and financial policies, and in the development of corresponding institutions, and which also develops mechanisms aimed at strengthening and coordinating the multilateral and bilateral development cooperation in these sectors.
- 5. The domestic experts of the consultative groups should as far as possible stem from national research and consultative institutions with proven experience gained through contact with the productive sector and well-founded empirical research. Such local institutions would also be strengthened by conducting the advanced training of the consultative groups. There should be per country at least one established policy-related economic, financial, industrial, and technology institution that works in the direction of forming consensus. If this is not the case, it would be possible, by grouping together national and foreign experts, to build an institution of this type in which to concentrate expert and regional know-how with an eye to supporting government and industry with the aid of research pointing out empirically sound, applications-oriented, and implementable variants of possible solutions. It would here be possible to create a fruitful mutual relationship between research, consultation, and post-graduate training. The scientific independence of such institutions from political partisanship and pressure groups would strengthen its professional ethos and identity.
- 6. The supranational regional dimension of UNIDO's work is of great significance. The consultative groups should organize the exchange of experience between the countries of a region, lead important groups of regional actors together, contribute to strengthening (sub)regional cooperation and integration projects, and support the coordination of promotion and financial measures as well as relevant policies within a regional framework. They should, together with the UN's regional organizations, assess the industrial and organizational potentials of given countries. Together with the integration institutions, they should work on the development of both specific national and regional industrial profiles. In collaboration with groups of national actors, they should point out approaches toward concentration of regional forces and regionalization, e.g. via regional free-trade groups.
- 7. The concept requires a concentration of the stocks of regional and sectoral knowledge and organizational units in the headquarters in order to be able to support and control and/or evaluate the relevant accumulation of local and regional know-how, the formation of focal points, and the deployment of consultative groups in the various priority areas. Regional departments should be responsible for guiding regional-, national-, and priority-area-efforts. They would make it possible to pull together regional know-how in UNIDO,

which would then be supplemented by experts from the industrial countries and the region concerned, in particular as far as the individual focal points are concerned. The regional teams in the headquarters should also receive advanced training in regional institutions. The regionally oriented organizational pattern would aim at gaining a closer approach to national and regional decision-making processes and requirement profiles. Continuous close contact with the national and regional decision-makers would make possible more selective search processes and joint learning processes, without overburdening local administration.

- 8. The concept would loosen up the boundaries between the bilateral, multilateral, and private development cooperation. This would not only reduce the problems involved in identifying and defining projects, it would also improve the chances of providing, on the basis of joint or coordinated efforts, relevant contributions of high quality. Many DCs complain of the diffuse "donor presence" with which they have thus far been confronted. "Soft guidance" by UNIDO in given countries and regions would require dialogue, persuasion, and consensus-building. Concepts and discussion groups at the regional, national, and focal-point level would represent suitable control instruments. Dovetailing UNIDO measures with projects of other donors would be of great significance. At the same time, concrete efforts should be made to develop a specific UNIDO profile keyed to strengthening its capability in the field of strategy and policy formulation.
- 9. Within the framework of its technical cooperation activities, UNIDO should seek largely to do without isolated projects. Instead, it should stimulate and foster efforts undertaken in individual countries at the strategy and mesolevel. Within this context, UNIDO should, in particular, utilize the instrument of regional consultative groups as a means of involving the multilateral and liberal donors in the process of forming structures at the national or regional level, i.e. as a means of substantially improving donor coordination. This would place UNIDO in the role of a central institution of orientation (central of excellence). This orientation is essential because, above and beyond the macroeconomic structural adjustment of the 1980s, the problem of forming structures in the economy and in society as a whole is rapidly growing in significance. The present report suggests lines of action for meeting this challenge.

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