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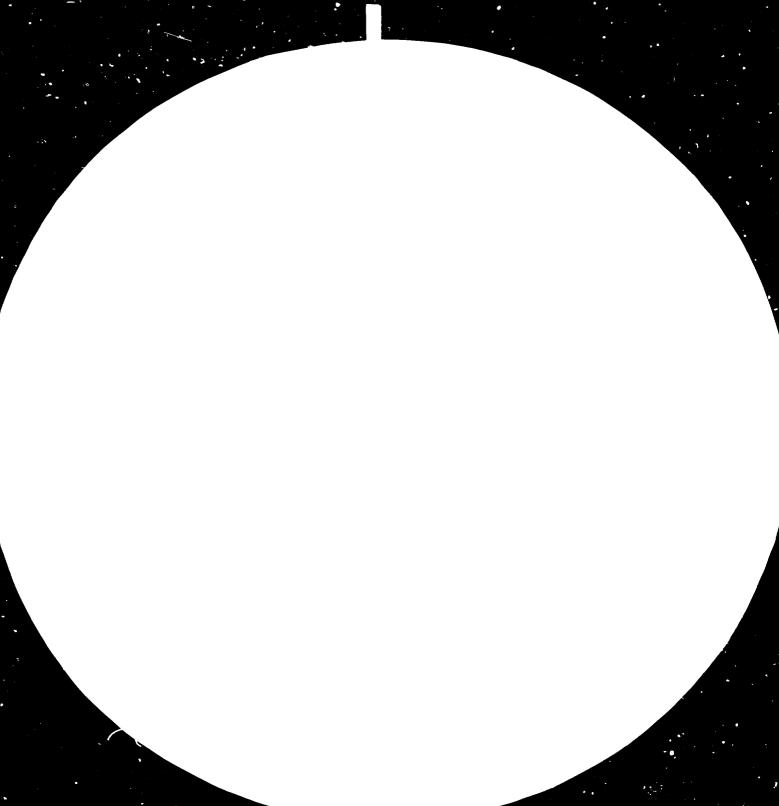
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United Nations Industrial Development Organization

UNIDO INDUSTRIAL TRAINING OFFER PROGRAMME 1981

#### Introduction

1. This bulletin describes the UNIDO Industrial Training Offer Programme for 1981. It includes information on UNIDO services in industrial training and gives advice on how to obtain them. It is addressed, <u>inter alia</u>, to government authorities, UNDP resident representatives, UNIDO senior industrial development field advisers, UNIDO junior professional officers in the field; to intergovernmental and non-governmental agencies; to other pertinent organizations and institutions; and to numerous industrial firms, interested individuals and other possible beneficiaries. It should enable all recipients to co-ordinate their training needs and plans with what UNIDO offers. Such co-ordination may be essential to make best use of industrial training possibilities.

In principle, the gcal of UNIDO training operations is to improve the 2. skills and broaden the experience of high-level technical, managerial or administrative personnel engaged in industry or in agencies, organizations or institutions dealing with industrial development. Accordingly, the UNIDO Industrial Training Offer Programme addresses itself to personnel at least at the post-graduate engineer or economist level or equivalent. UNIDO does not normally deal with vocational training or with formal education to obtain a degree, fields that lie within the competence of the International Labour Organisation (ILO) and the United Nations Educational, Scientific and Cultural Organ ation (Unesco), respectively. In its training operations, UNIDO emphasizes, inter alia, practical training (in-plant or on-the-job); the upgrading or updating of professional skills; transfer of technological and managerial know-how and experience, with a view to enlarging the capacity for making the right choice of both technology and equipment and for developing appropriate indigenous technologies; co-operation among developing countries in industrial training; assistance to the least developed among the developing countries; and greater participation of women in industrial development.

3. UNIDO training operations are in accordance with both the Lima Declaration and Plan of Action on Industrial Development and Co-operation and the

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New Delhi Declaration and Plan of Action on Industrialization of Developing Countries and International Co-operation for their Industrial Development. The Lima Declaration states:

"The training activities linked with the industrial development must be conceived in such a way that they make possible the processing of natural resources and other raw materials in the country of origin and the establishment of permanent structures for specialized, rapid, largescale and high-quality training of national labour at all levels and for all professional specializations, whether technical or managerial without discrimination with regard to sex"; 1/

"... appropriate measures should be taken by developing countries to organize research institutions and establish training programmes to cover the needs of their industrial development and make possible progressive mastery of the different production and management techniques and of industrial development, thus facilitating the establishment of structures to absorb modern technologies"; 2/

"...  $\int$  industrialization policies should lay emphasis on ...  $\int$ The intensification of manpower development programmes and the professional training of management staff including the effective incorporation of women in order to achieve the fullest possible use of available human resources with particular reference to industrial management".  $\frac{3}{2}$ 

4. The New Delhi Declaration and Plan of Action devotes an entire chapter to the development of human resources in which the following areas of action by the UNIDO secretariat are laid down:

"Improve identification as an on-going process of priority topics and sectors for industrial training on the basis of the needs of developing countries and structure its training programmes accordingly. "Promote greater use of the training capabilities of institutions in developing countries in execution of their training programmes. "Support the strengthening of national, regional and interregional "Centres of excellence" of industrial training and skills in developing countries and serve as a platform facilitating their co-operation.

<u>1</u>/ Lima Declaration and Plan of Action on Industrial Development and Co-operation (PI/38), para. 53.

2/ Jbid., para. 55.

3/ Ibid., para. 58 (k).

- "Prepare adequately for the global Consultation on Training of Industrial Manpower in co-operation with the International Labour Organisation and other concerned United Nations organs and agencies.
- "Keep under constant review implementation of the measures relating to development of human resources for industrialization of the Vienna Programme of Action on Science and Technology Development, the decisions of the United Nations Conference on Technical Co-operation among Developing Countries, the First Conference of Ministers of Labour of Non-aligned and other Developing Countries. and other fora, and submit to the competent UNIDO organs concrete proposals and projects for their full implementation". 4/

5. UNIDO training operations endeavour to promote self-reliance of the developing countries by enabling national industrial personnel to replace, eventually, foreign experts on whose services many of these countries still have to rely. In this connection, it is emphasized that UNIDO training operations are offered to both men and women, and attention is drawn to General Assembly resolution 3342 (XXIX) calling for the full integration of women in the development process.

# A. Industrial training field operations

6. UNIDO is prepared to conduct, at the request of Governments, a variety of training projects in developing countries. Such activities are strongly emphasized particularly because they contribute directly to improving the industrial training infrastructure, which in turn leads to a rapid increase in the supply of skilled personnel by means of tailored training activities at relatively low cost. These activities may cover for each country:

(a) Design and development of new sectoral or functional industrial training institutions or strengthening existing ones;

(b) Development of the training capacity of any type of institution related to industry;

(c) Design and development of training departments for Governments, industrial development organizations, holding companies or individual enterprises or making available the services of industrial training experts of such bodies;

4/ Report of the Third Ceneral Conference of the United Nations Industrial Development Organization, (ID/CONF.4/22), paras. 270-274.

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(d) Assistance, in co-operation with the Governments concerned as well as donor countries where applicable, to pertinent institutions to enable them to become "centres of excellence", qualified to provide first-class industrial training not only to their own nationals, but also to nationals of other developing countries;

(e) Specialized training programmes, including the provision of lecturers, trainers and training equipment, for specific groups of industrial personnel;

(f) Organization of industry-university linkages, with emphasis on practice-oriented training.

3. Further and more detailed information on country-based UNIDO industrial training field operations can be requested from the UNIDO Training Branch (for mailing address, see last page). Projects of this type should be requested by Governments in compliance with the established United Nations rules.

#### B. Group training programmes

9. In co-operation with Governments and pertinent institutions of host countries, UNIDO has developed a system of group training programmes for advanced technical and managerial personnel engaged in industry or its development in developing countries.

10. One major type of UNIDO group training consists of in-plant programmes carried out by industrial firms or institutes that have the relevant specialized know-how and experience. The objective of these programmes is to provide the participants with concentrated practical experience in their fields and with an opportunity to upgrade and update their theoretical knowledge in a relatively short time (from two to five months). The programmes are monitored by experts, and most of them comprise four major components: a theoretical introduction; actual in-plant training, which may include laboratory or similar work; study visits; and a final evaluation session. During the evaluation session, the participants assess the value of what they have learned in terms of conditions in their home countries.

11. Another type of UNIDO group training follows the pattern of seminars, workshops etc. of a shorter duration (from two to six weeks). Its objective is to give the participants an opportunity to upgrade or update their professional capability in a highly specialized field. The activities may include lectures, discussions, working groups, simulations, management games, case studies or visits to plants, institutions, trade fairs or exhibitions.

12. Many of the aforementioned programmes are repeated; other: are organized on an <u>ad hoc</u> basis. All of them are carried out subject to the availability of funds and suitable host facilities. The requirements for admission are a university degree (or equivalent) covering the respective field of training plus several years of experience in a responsible capacity within that field.

13. Formal invitations to nominate candidates are sent by aide-mémoires to the appropriate government authorities or selected developing countries through the UNDP resident representatives once the agreement with the host country has been concluded, funds have been secured, and dates and curriculum of the programme have been established. The selection of the 12-25 participants from among candidates nominated is carried out jointly by UNIDO, the host authorities and, where possible, representatives of the host institutions.

14. Official application for participation in UNIDO group training programmes can be made only by Governments - after receipt of the formal invitation through the UNDP resident representatives. However, Governments are invited to notify UNIDO as early as possible of their interest in specific programmes. More detailed information, in particular about specific admission requirements and curricula, can be obtained from the Training Branch of UNIDO (for mailing address see last page).

15. The tentative list below chows the UNIDO group training programmes for 1981 (subject to the availability of funds), some of which may be repeated in 1982.

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Start and duration	Subject	Host country	Language
January			
8 weeks	Quality improvement of Industrial products	Japan	E
2 weeks	Industrial facilities planning	Sri Lanka	Б
February			
4 months	Iron and steel industry	UKSSR	E
2.5 months	Production management of mechanical industry	Japan	E
March			
5 weeks	Training of industrial trainers	Portugal	P
2 months	Documentation and industrial information	USSR	F
4 months	Metalworking industry	USSR	E
4 months	Electric welding	UKSSR	Е
2 months	Petrochemical industry	Romania	E
3 months	Diesel engines	Czechoslovakia	E
10 weeks	Industrial planning	Japan	E
April			
1 month	Industrial planning	German Democratic Republic	E
3 months	Organization and management of maintenance systems	Sweden	E
2 months	Modern foundry technology	Poland	E
3 months	Grain milling and storage	USSR	E
6 weeks	Organization and production management in industrial co-operatives	Poland	E
3 weeks	Management and training in public enterprises	Yugoslavia	E
3 months	Fertilizer industry	USSR	E
May			
2 months	Organization and management		
	of agro-industrial enterprises	Yugoslavia	E

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Start and duration	Subject	Host country	Language
<u>May</u> 2 months	Methods and techniques of pesticide production and formulation	German Democratic Republic	E
August			
6 weeks	Environmental control in chemical and pharmaceutical industries	Belgium	F
September			
4 months	Electric welding	UkSSR	Е
3 months	Iron and steel industry	UKSSR	E
3 weeks	Management and training in public enterprises	Yugoslavia	F
2 months	Small-scale foundry operations	Turkey	E
2 months	Sugar (beet) production	Turkey	Ε
3 months	Rice processing	USSR	E
2.25 months	Maintenance of bio-medical electronic equipment	Hungary	Έ
j weeks	Industrial training management	Austria	Ε
3 weeks	Printing industry	German Democratic Republic	E
3 months	Engineering and industrial design	Egypt	Ē
2 months	Cement industry	Turkey	Е
4-6 weeks	Training for small-scale industrial advisers	Portugal	Р
October			
7 weeks	Mairtenance of railroad equipment	Belgium	F
5 weeks	Production and application of synthetic fibres	Austria	E
1.5 months	Mould design and mould making in plastics industry	Austria	E
2 months	Plastics technology	Austria	E

Start and duration	Subject	Host_country	Language
November			
2 weeks	Preventive maintenance	Ethiopia	E
2 weeks	Maintenance management	Ethiopia	Έ
9 weeks	Maintenance of buses and trucks	Belgium	F
7 weeks	Packaging techniques and conditioning for rural indistries and export promotion industries	Belgium	ForE
To be arranged			
7 weeks	Management techniques in manufacturing industry	United Republic of Cameroon	F
3 weeks	Management and training in public enterprises	Nicaragua	S
3 weeks	Management and training in public enterprises	Pakistan	E
	Textile industries	Poland	Е
6 weeks	Industrial development banking	India	E
4 weeks	Training for small-scale industrial advisers	African country, to be determined	F
4 weeks	Creation of industrial enterprises in rural areas	African country, to be determined	F
8 weeks	Standardization and quality control	France	ম
4 weeks	Smal <sup>1</sup> -scale industry financing	Mauritius	F
3-4 weeks	Standardization and quality control of industrial products	France	F

16. UNIDO is also prepared to develop on a country, subregional or regional basis specific group training programmes in response to existing demands. Such programmes can be initiated by UNIDO in co-operation with Governments or intergovernmental organizations. The financing could be secured by UNIDG, partly in co-operation with donor countries or institutions. Some examples of possible training programmes are given below.

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#### Production management

17. One way to increase industrial production capacity in developing countries is to make use of existing capacities. To this end systematic subregional or regional programmes in production management for specific industrial sectors could be organized. Training institutions together with industrial enterprises existing in developing countries could form the basis for such training programmes.

#### Preventive maintenance

13. Another approach to increasing industrial production through better utilization of already existing capacities is through preventive maintenance. Subregional or regional training programmes could be organized providing training in preventive maintenance for specific industrial sectors. Such programmes could be organized in developing countries by making use of existing enterprises and institutions. Emphasis should be placed, for example, on preventing corrosion, on increasing effectiveness of existing power plants or on better utilizing transport equipment.

#### Quality improvement

19. Systematic quality assurance plays a key role with regard to cuch vital economic and social factors as job security and an improved balance of payments. Quality improvement activities may include on-the-spot assessment of the need for quality improvement; national or subregional seminars for engineers responsible for quality control in their enterprises; interregional group training programmes for upper-level quality control engineers and directors; regional or subregional quality control symposia for decision makers from industry and government.

## Industrial development banking

20. Development banks play an increasingly important role in industrial development. Many of these banks are handicapped by the lack of highly skilled personnel at all levels. Regional training programmes covering all essential aspects of industrial development banking could be organized in close co-operation with pertinent national, regional and interregional institutions.

# Small- and medium-scale industries

21. The development of small- and medium-scale industries depends largely on the availability of know-how, skills and motivation. Developing countries

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could co-operate on a subregional basis by pooling their capacities in this regard as follows: one country would maintain a centre that organizes training programmes in small- and medium-scale industry management: a second would maintain a centre that organizes training programmes for extension workers: a third would do the same for training government or other officials in change of promoting small- and medium-scale industries: a fourth would offer training services for pertinent staff of development banks etc. UNIDO could assist in organizing such training programmes and co-ordinating them.

## Project evaluation or feasibility studies

22. There is a great demand in industry and government in developing countries for experienced staff skilled in evaluating projects and preparing feasibility studies. Country-based or subregional training programmes could be organized in these areas with existing industrial projects serving as case-studies.

# Transfer and development of technologies

23. The transfer and development of technologies are essential to industrial development. Subregional or regional training programmes in this area could be developed for specific technological sectors.

#### Utilization and saving of energy

24. In numerous industrial enterprises in developing countries energy consumption is widely underestimated as a decisive cost factor. On the basis of careful problem analyses, regional or subregional training programmes could be organized according to specific industrial sectors to improve the energy balances of enterprises in these sectors. This type of training would include both technological and economic aspects. UNIDO, in co-operation with pertinent institutions, could assist in organizing such training programmes.

## Training in negotiations

25. More often than not developing countries are handicapped in international negotiations on subjects such as transfer of technologies, foreign investment, utilization of natural resources owing to the lack of sufficiently trained and experienced personnel on their side. UNIDO could organize training programmes in this important field on a national or regional basis.

# C. Fellowships

26. UNIDO fellowships are awarded in accordance with rules established by the United Nations. Since the inception of UNL<sup>26</sup>, in 1968, approximately

7,500 individuals have been awarded fellowships (or study tours), of whom approximately 7,000 have thus far completed their programmes. One of the major advantages of individual fellowships is the possibility of designing and implementing a training programme tailored to the needs and wishes of the candidate. In spite of difficulties that sometimes have leen encountered in finding suitable placement facilities in the highly industrialized countries for individual fellows, UNIDO has been most successful in placing practically all its fellowship candidates in close co-operation with the national supervising agencies for international fellowships in the various host countries. For both financial and training reasons, UNIDO arranges, where feasible, small special group training programmes for fellowship candidates who request training in the same field, are at a comparable professional level and have a common training language. Such programmes are carefully designed on the basis of information given in the nomination forms of the candidates. They are implemented and supervised in co-operation with selected enterprises and institutions and may yield better results than the traditional individual training. (These special fellowship group training programmes are not identical with the group training programmes described in section B).

27. Furthermore, it is the policy of UNIDO to place more fellows, whether individual or grouped, in suitable industrial training facilities in advanced developing countries, a policy that helps to promote closer technical co-operation among developing countries. As already mentioned, UNIDO is prepared, partly with the support of industrialized donor countries, to assist potential host countries among the developing countries in identifying local industrial training facilities suitable for trainees from other developing countries and, if necessary, in adapting such facilities to that purpose.

28. The nature of UNIDO training activities and the consequently high level of the industrial personnel to be trained (see paragraph 2) result in a relatively chort duration of UNIDO fellowships (in 1979 the average was less than five months).

#### Important note:

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29. In this connection it should be mentioned that placing a fellowship candidate properly is often a cumbersome and time-consuming process (which also applies to study tours as described in section D). Thus, for example, the average handling time of individual fellowships from the receipt of a nomination form at UNIDO headquarters to the beginning of the training

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programme abroad (which formerly was about eight months) is approximately four months. Experience shows that time is needed for arranging a suitable training programme for a fellowship candidate without spalling the good working relations with the national supervising agencies of the hort countries on whose co-operation UNIDO has to rely.

30. Nominations of candidates for all types of UNIDO fellowships can be made only by Governments through the UNDP resident representatives and must be submitted in triplicate on official UNIDO fellowship nomination forms accompanied by a completed and duly signed medical report form and a recognized language certificate when the training language is not the candidate's mother tongue, study or working language. (Cabled nominations are <u>not</u> acceptable.) UNIDO nomination forms can be obtained in the offices of the UNDP resident representatives. UNIDO cannot start any fellowship action until it receives the full documentation.

# Fellowships financed from the UNIDO regular programme

# of technical assistance

31. A total of \$US 300,000 is earmarked for fellowship: within the 1951 UNIDO regular programme of technical assistance (ID/B/C.5/88/Rev.1). Regular programme fellowship funds or fellowship posts are not allocated by country. Governments are invited to request fellowship awards from the 1951 regular programme only by submitting a complete nomination for each candidate as described in paragraph 30. Any announcement of candidates by letter, cable or otherwise cannot be considered. The deadline for submitting such nominations for fellowships from the 1981 regular programme is 30 April 1981. Nominations received after that data cannot be considered for this year. However, on request of the submitting Governments, such nominations can be brought forward for consideration in the 1982 regular programme.

32. On the backs of the information given in the nomination form and within the framework of the financial resources available, the UNIDO fellowship selection panel will promptly make recommendations as to the amount of the award, the host country (countries), the duration of the fellowship and the type of implementation (e.g., individual training, participation in a special fellowship group training programme or participation in a suitable UNIDO group training programme). The duration of fellowships financed from the regular programme should not exceed six months. Neither study tours nor academic studies to obtain a degree can be financed from the fellowship component of the regular programme. Furthermore, these funds cannot be used to compensate for a lack of UNDP country programme funds.

## Fellowships financed from UNDP country programme funds

Fellowships financed from UNDP country programme funds form by far the 33. majority of UNIDO-sponsored fellowships. However, in 1979 and 1980 in many projects financed under the UNDP country programme an alarming gap appeared between the established annualized budget components earmarked for training (budget line 31) on the one hand and the number of candidates actually nominated on the other, the latter remaining far below what was provided in the former. In other words: within the same budget provisions far more individuals from developing countries could have received highly qualified training through fellowships than actually was the case. Governments, UNDP resident representatives, UNIDO senior industrial development field advisers and junior professional officers, project managers and national project directors, field experts and others concerned with technical assistance projects financed under UNDP country programming and executed by UNIDO should be aware of this problem. One way to contribute to narrowing this gap would be to start the process of selecting fellowship candidates as soon as the respective annual budget has been established. It should also be kept in mind that early selection of fellowship candidates can originate only in the field and not, as with expert services or procurement of equipment, at UNIDO headquarters. An early nomination of fellowship candidates would also leave a better chance for participation in a suitable fellowship group training programme as described above. UNIDO would like to draw the attention of all concerned, in particular, government authorities, senior industrial development field advisers and project managers to the possibility of organizing special fellowship group training programmes for teams of counterparts from the same field project. Such team training is designed to meet both the individual needs of the trainees and the needs of the project as a whole, so that the trainees can work together more effectively after they have returned home.

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34. Because of numerous difficulties, the number of host countries in which a given fellowship candidate will be placed is often restricted.

35. Most fellowships (and study tours) financed under the UNDP country programme and executed by UNIDO are projected-oriented, that is to say, such training activities form a component of a technical assistance project comprising also other components. It is, however, obvious that in most of the developing countries the demand for training in industry goes far beyond what such projects can offer. Therefore, Governments and resident representatives might consider including a UNIDO-executed project entitled "Industrial training abroad" (or similar) in the country programme. This suggestion is of particular importance with regard to the forthcoming third country programming cycle. Such projects could cover the financing of:

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(a) Fellowships (individual or group);

(b) Study tours (individual or group);

(c) Travel of UNIDO headquarters staff to monitor and evaluate group training is listed under (a) and (b);

(d) Miscellaneous items such as technical literature.

36. The budget lines 31 and 32 of such projects should, at least at the beginning of a country programme cycle, not be further broken down, so that UNIDO, in co-operation with the Government and the UNDP resident representatives, can have funds available in quick response to identified needs. The lifetime of such projects for training abroad should not be limited within a country programming cycle. The size of such projects, while taking into account past practice, should correspond to the estimated needs for industrial training abroad in priority areas not covered by other projects or by other sources of technical accistance (e.g., bilateral funds).

37. UNIDO is prepared to assist Governments both in drafting projects for industrial training abroad and in carrying them out.

Fellowships financed from the Special Industrial Services fund (SIS)

38. Fellowships financed from the SIS fund will in general be handled in the same way as those financed from UNDP country programme funis; but in this connection it should be kept in mind that SIS financing should respond to urgent, short-term needs and, moreover, that in 1981 the availability of SIS money will be very limited.

#### Fellowships financed from funds-in-trust

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39. UNIDO is prepared to organize fellowship training at the request of Governments of developing countries willing to bear the full cost plus overhead by establishing funds-in-trust with UNIDO earmarked for this purpose. The use of such funds is particularly appropriate for projects for industrial training abroad as described above, including the possibility of fellowship group training. Thus the Government, while paying the total cost itself, would benefit from the substantive experience and administrative capacity of UNIDO in this particular field.

40. For fellowships financed from funds-in-trust, the United Nations financial and administrative rules established for this purpose will apply.

# Use of bilateral resources for fellowships

41. UNIDO has been informed by several host authorities in industrialized countries that, under certain circumstances and within certain limits, UNIDO fellowship candidates can be financed from their bilateral fellowship funds on recommendation of UNIDO. Particular emphasis is given to training nationals of least developed countries. The training programme for such fellows will be carried out in the respective donor countries. UNIDO is trying to extend this possibility, which is still slight.

# D. <u>Study tours</u>

42. At the request of Governments, UNIDO can organize study tours for both individuals and groups. Participants in such study tours can be, <u>inter alia</u>, high-ranking government officials responsible for industrial development, top managerial staff from certain industrial firms or institutions, or national directors or teams of counterpart experts from UNIDO-executed projects.

43. The aims of UNIDO-organized study tours are primarily to enable decision makers from developing countries to exchange views with their peers in other countries: specialists to obtain information on technological developments (e.g., at pertinent institutions, firms or trade fairs); technologists and anagers to study solutions to problems in existing factories of a certain i.dustrial sector; scientists to compare results of their research; and specialists to attend conferences to broaden their professional competence. The duration of UNIDO study tours is, in principle, short, the average tour lasting about two weeks; it should not exceed one month. The maximum number of countries to be visited is five. A tour can be financed from UNDP country

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programme funds if the project includes a budget line 32 for that purpose (here in a number of projects the same situation exists as outlined in paragraph 33); to a very limited extent, if at all, from the SIS fund and UNIDF: or from earmarked funds-in-trust financed by the nominating countries themselves. Study tours cannot be financed from the fellowship component of the UNIDO regular programe of technical assistance; however, special provision is made for flexible, innovative and speedy response to requests from least developed countries for training, not excluding study tours.

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#### Important note:

To organize a successful study tour is, in most cases, a rather complicated 44. undertaking: it needs continuous close co-ordination on the part of numerous authorities, institutions and firms in several countries. For this reason, the nomination of candidates for study tours should reach UNIDO on the study tour nomination form ("short form") at least three months before the date on which the tour is expected to start. (Cabled nomination is not sufficient.) This applies also to study tours where part or all of the arrangements have been prepared through direct contacts between the home country authorities or the management of a field project on the one hand and the host institutions on the other. In such cases UNIDO can issue financial authorizations only upon receipt of a written acceptance confirmation by the host institution(s). In this connection it should be kept in mind that in many host countries government clearance of an intended study tour is necessary regardless of whether direct arrangements with host institutions or firms have been made or not. The aforementioned nomination form can be obtained at the office of the UNDP resident representative. Nominations can be submitted to the Training Branch of UNIDO only by Governments through the UNDP resident representatives.

# E. Information and Inquiry Service

#### Guide to Training Opportunities for Industrial Development

45. For 1981, UNIDO has prepared the ninth issue of its "Guide to Training Opportunities for Industrial Development" (PI/70), which gives information on about 2,000 training courses in a great variety of industrial fields, courses that will be organized during 1981 all over the world by private, national and international organizations and institutions, including UNIDO. These courses are suitable for and available to industrial personnel from developing countries. Approximately one third of these courses are offered by institutions in developing countries and are open to participants from other developing

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countries. The Guide will be mailed free of charge to Governments, UNDP resident representatives, senior industrial development field advisers, managers of UNIDO-sponsored large-scale field projects, enterprises, industrial associations and institutions and many others. The total circulation is about 5,000. Requests for copies of the Guide should be directed to the Training Branch of UNIDO. Institutions that believe that they could contribute to the next issue (1982) of the Guide by announcing suitable training courses should feel free to address the Training Branch.

# Industrial Inquiry Service

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46. The UNIDO Industrial Inquiry Service is prepared, <u>inter alia</u>, to answer any questions related to industrial training. This service, free of charge, is at the disposal of everyone.

For further information on assistance UNIDO provides or can provide in training, correspondence may be addressed to:

Training Branch Division of Industrial Operations United Nations Industrial Development Organization (UNIDO) P.O. Box 300 A-1400 Vienna Austria



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