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Final Report



Project 'Promotion of Micro-Industries for Accelerated and Sustainable Livelihood Recovery' (MISP V) PROJECT NO.: TE/IRQ/09/008 (A08) UNIDO RFP No. 716000042/NM UNIDO Contract No. 16002120

Community Development Leadership Training Programme – Amman, Jordan 26 June - 23 July 2010

Prepared by Mentor FZ LLC, Dubai, UAE

This project final report has been generated by Mentor FZ LLC to brief the United Nations Industrial Development Organization - Iraq Office on the delivery of this (MISP V) project element. It will contain a brief about the project activities, outputs, action plans and lesson to be learnt. This report and all the data, photos and analysis found in its content are highly confidential in its nature where the right to browse, present or utilize belong solely to the United Nations Industrial Development Organization assigned officials or whom the United Nations Industrial Development United Nations Industrial Development Agency grant the right to look through it. All the information presented in this report might not be used by any other party or referred to without the clear approval of the United Nations Industrial Development Organization.





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Executive Summary

Mentor FZ LLC was proud to deliver UNIDO a success story as promised, even though much challenges faced this program, such as time, different expectations and tight budgets; nevertheless, it turned to be a unique experience that all parties involved in, came out with a win feeling of accomplishment.

This is the final report for the MISP V - UNIDO community leadership training happened in Amman from 26 June 2010 to the 23^{rd} of July 2010. This report will describe details of the program activities starting from the early preparation, program design, participants' profiles and pre- evaluation and then will present the daily activities and key learning outcome throughout the program duration.

After that we list the details of the action plans for the Pods Projects to be implemented in Nenawa governorate in Iraq with the help of UNIDO and as the next step in the community leaders result chain. A special section was made to present the participants feedback on the program, training delivery, instructors and overall satisfaction. Some space was given to the participants' ideas to improve this program and further steps to carry with them. Mentor then presented its overall evaluation for the program, and how the program has contributed to the UNIDO objectives, outcomes and desired outcome activities in terms of each effectiveness; efficiency; relevance; impact and sustainability.

Mentor also has provided the UNIDO a detailed evaluation to each participant suitability to be a community leader, and who this program have showed his or her leadership, team spirit, creativity, and other criteria we have listed. Moreover, Mentor provided UNIDO an extra section about lesson learnt from this program, and some best practices to share for future similar engagements. At the end Mentor listed the deliverables checklist to confirm meeting UNIDO contractual requests. A photo gallery to cover all the activities done was supplemented at the end to give UNIDO officials a closer look toward what was the daily activity like.

Mentor considers this program a big accomplishment that can be added to its portfolio of success story. But most of all, Mentor feels that this program has started a real partnership based on Mentor believe in UNIDO mission, and UNIDO appreciate Mentor expertise. We value this new partnership and we are positive that the near future will carry more cooperation that will lead to more success and better results.

Malek Moubasher Mentor Project Manager August 8th 2010



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Project Overview

General Background on UNIDO role in Iraq

The United Nations 2008 -2010 assistance strategy for Iraq has been developed collectively by the Government of Iraq and the United Nations country team to address the priority needs of the Iraqi people for an integrated and inclusive reconstruction and development process.

The strategy has identified its aims through four broad objectives:

- 1. Reinforcing policy development and coordination at all levels of society across Iraq
- 2. Supporting the foundation for a sustainable reconstruction and development
- 3. Providing assistance for durable solutions on humanitarian issues
- 4. Strengthening partnership between UN and other partners, particularly with NGO community

The United Nations Industrial Development Organization (UNIDO) is playing a crucial role within the United Nations Iraq overall strategy. This role aligns with the UNIDO mission statement "Partner for Prosperity" where UNIDO aspires to reduce poverty through sustainable industrial development. UNIDO want every country to have the opportunity to grow a flourishing productive sector, to increase their participation in international trade and to safeguard their environment.

UNIDO is currently implementing a number of projects in Iraq that fit into the Private Sector Development through:

- 1. Strengthening of National Capacities for Private Sector Development Policies
- 2. Strengthening capacities of business development services and non-Bank Financial Institutions at the national level
- 3. Support to local institutions in the production formulation of Local Economic Recovery
- 4. Implementation of pilot projects and support to the local governor's office and line ministries at the governorate-level

The programme aims at achieving:

- 1. sustainable and increased employment opportunities;
- 2. poverty reduction;
- 3. the enhancement of the legal and regulatory framework which will allow an increase in sustained domestic and international investment;
- 4. the development of a legal and regulatory framework designed to perpetuate an overall rational, coherent, and economic environment; and,
- 5. diversification as the basis of future economic growth in Iraq in a gender inclusive and environmentally sustainable manner



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Background on UNIDO MISP V Programme

The project 'Promotion of Micro-Industries for Accelerated and Sustainable Livelihood Recovery' (MISP V) has been designed to address the socio-economic priorities of Ninewa Governorate of Iraq with a focus on community empowerment and the promotion of income generating activities.

More specifically, the project aims to

- 1. Increase the capability of rural and urban communities in this governorate to engage in viable non-farming enterprises,
- 2. Revitalize existing training facilities and extension service providers through the rehabilitation of infrastructure, strengthening the capacity of human assets and provision of training equipment and technologies and
- 3. Improve micro and small-scaled enterprise development in Ninewa Governorate.

The project will improve the livelihoods of a minimum of 2,000 beneficiaries living in the project area, including youth, the unemployed, widows, women, headed households, marginal farmers and manufacturing workers, returnees and residents directly affected by conflict and instability.

Project activities will focus on strengthening household productive capacities in postharvest activities and other income generating activities by enhancing their skills and by promoting the development of micro industries.

The project will lead to more capable community organizations that will be better able to plan and manage their own development activities and restore a functional base for economic growth and community reconciliation

Objectives for the Community Development Leadership Training Programme

The objective of this training element of the TE/IRQ/09/A08 project is to: Provide targeted project communities in Ninewa with the capacity to plan and manage their own development activities and to help restore a functional base for economic growth and community reconciliation.

Project output will be structured around enhancing capacities at the community level to support socio economic growth and community reconciliation by creating human assets who will be working on initiatives that promote an environment in Ninewa conductive to who will be working on initiatives that promote an environment in Ninewa conductive to livelihood recovery, job creation and micro enterprise development.

The training course will am to create a core cadre of community leaders who will be trained around the following thematic training area:

- Community Development & Planning
- Local Economic Development/Enterprise Development
- Strategic Management & Planning
- Monitoring & Evaluation



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Preparation phase

UNIDO assigned the project implementation to Mentor FZ LLC on the 5th of May 2010. After signing the contract and finalizing the procurements formalities, Mentor project team got in touch with UNIDO project team and together worked out a master plan for the preparation and implementation of the Community Leadership Development Programme.

UNIDO team following this project was leaded by **Mr. Chakib Jenane** chief of Agro-Industry Technology Unit and **Mr. Sean Paterson**, Chief Technical Advisor for the Micro-Industries Support Programme of the United Nations Industrial Development Organization - Iraq Programme and Mr. Jonathan Eischen from UNIDO Iraq office in Amman.

The UNIDO team had an early engagement with the different stake holders and involved parties in the project to identify and select the best candidates to this training. They interviewed and gathered information about the nominated group of participants with the help of the Iraq field unit.

Meanwhile, Mentor project team was formed of seven specialists:

- 1. Malek Moubasher (Mentor Project Manager)
- 2. Oroub El Abed (Community Economic Development Expert)
- 3. Dr. Bassimah Barakat (Monitoring & Evaluation Expert)(
- 4. Rana Taher (Community Economic Development Expert)
- 5. Reem Obaidat (Training Expert)
- 6. Dr. Marwan Stambuli (Senior Consultant and Training Expert)
- 7. Hassan Chaker (Training Expert)

Supporting Mentor experts a support unit handling administration support, research, translation, content development and logistics was also in place.

Mentor team focus was primary in researching and developing the best training material that will cover the objectives and build the capacity of the UNIDO candidates to ensure the successful knowledge and skills transfer that will lead to a sustainable outcome of the training course and drive further development.

Throughout the preparation stage, Mentor team kept a high coordination with the UNIDO team on ground to ensure that each step was mutually agreed and based on clear instructions.

UNIDO provided Mentor with information about the participants' backgrounds and shared with them some ideas about the desired outcome and some background information about the field situation in Iraq.



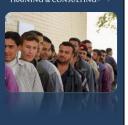
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Project Master Plan

#	Action Item	Preparations	Comments
1	Mentor bid to be submitted by 22 March 2010		
2	UNIDO to notify Mentor of outcome of bid		Done on 5 May
3	Week-ending 21 May 2010		
a	Signing the final contract with UNIDO		Done on 13 May
b	Mentor to contact designated UNIDO focal point and		Done on 15 May
U	agree:-		
i	The detailed content and components of the workshops	Outline	Done on 10 May
ii	The use of case studies relevant to the targeted area	Case Studies	
iii	The exact dates and project timelines	Project Plan	Done on 2 June
iv	The logistics arrangements including UNIDO visits	Logistics Plan	
3	Week-ending 28 May 2010		
a.	UNIDO to finalize participants travel arrangements	Flight Schedule	Done on 2 June
b.	Mentor to prepare detailed course materials	Week 1 material	
с.	Assigning related visits and excursions	Visits Schedule	
d.	Candidates Brief Profiles	Visits Schedule	Done on 31 May
u.	Pre course assignment (prepare an economic profile	Postpone to be	
e.	of each participant town / area)	inside the training	
f.	Arrange Candidates arrival at Amman	Logistics In place	Done on 24 June
4	Week of 26th June- 1st July		
а.	Participants arrive Amman	1	15 arrived on 26 June
b.	Reception Event: Course Introduction		Done on the 27 June
с.	Mentor to deliver the first workshop (CED foundations)		Done on the 1 july
d.	Visit to a development agency / project	UNRWA camp CED proj	jects 30 June
e.	Excursion organized	Shifted to week 3	
f.	Progress (Interim) report sent to UNIDO	Data collection	Sent on 7 July
5	Week of 3rd till 8th of July		
a.	Mentor to deliver the second workshop	In progress	
b.	Excursion organized	Dinner organized by UN	NDO instead – 7 July
с.	Progress report sent to UNIDO		
6	Week of 10th till 15th of July		
a.	Mentor to deliver the third workshop		
b.	Excursion organized	Logistics in place	
с.	Progress report sent to UNIDO		
7	Week of 17th till 23rd of July		
a.	Mentor to deliver the Fourth workshop	Logistics in place	
b.	Visit to a development project	Logistics in place	
C.	Excursion organized	Logistics in place	
d.	Project training kits delivered		
e. f.	Participants continuing training plan delivered Completion Certificate delivered	Graduation ceremony I	n preparation
1. 8	by 31st of July 2010		
о а.	Project Final Report submitted to UNIDO		
a.			



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Logistics plan (Implemented)

Logistics Elements							
Accommodation	Facilities	Pax #	Supplies				
	Hotel Rooms	16 person	Cleaning services				
	Supplier	Duration	Bed & Breakfast				
	Orchid Hotel	28 days	Lunch & Dinner				
Training Room	Facilities	Pax #	Supplies				
	Workshop room	18 person	LCD projector				
	Supplier	Duration	Flip Chart				
	Orchid Hotel	21 days	Stationary				
Food & Catering	Description	Menu	Extra				
	3 meals	As per request	Water				
	Supplier	Duration	Coffee break x 2				
	Orchid Hotel	28 days	Brownies x 2				
Field Trips	Description	Duration	Supplier				
	2 field trips	2 days	Orchid Hotel				
Excursions	Description	Duration	Supplier				
	2 trips	2 days	Orchid Hotel				
Transportation	Description	Pax #	Supplier				
	6-7 trips	18 person	Orchid Hotel				
Stationary	Description	Printing	Resources				
	Notepads + pens	Training Material	CD Rom				
Graduation	Venue	Speakers	Resources				
	Le Meridian	UNIDO + Mentor +	Certificates + Copy				
		German	of the training				
		Representative	resources				



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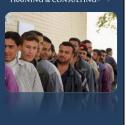
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Reporting Plan -1-

Type of report	Reporting elements	Data Collection	Comments
Daily Attendance	Names of Participants	List of Names	Daily check per
Sheet	Attendance Check	Sessions Attendance	each session
Pre- Training	Baseline Competency	Leadership Experience	At training start
Evaluation		Community Involvement	
		Economic & Social Dev.	
		Planning & Organizing	
		Project Management	
		Monitoring & Evaluation	
	Learning Expectations	Outcome Expectations	At training start
	Participant Profile	Educational Background	
		Career Background	
		Civil Service Background	
Post- Training	Acquired Skills	Leadership Experience	At training end
Evaluation		Community Involvement	Instructor
		Economic & Social Dev.	evaluation
		Planning & Organizing	
		Project Management	
		Monitoring & Evaluation	
	Learning Outcome	Participant Feedback	At project end
		Further Growth Plan	
		Key Learning	
	Action Plan	Individual Action Plan	At project end
		Community Dev. Project	
	Individual	Instructors Feedback	Instructor
	Performance	Coursework evaluation	evaluation
Course Outline	Planned Topics	course topics details	At training start
	Covered Topics	session delivery report	At project end
Continuous	Action Plan	Participant Feedback	Developed
Training Plan	Skills Gap Analysis	Participant Feedback	through the
		Instructors Feedback	training
	Development Plan	Personal Dev. Plan	
Training Material	3 Hard copies	Participant Workbook	
	2 Soft copies	Power Points	
		Activities	
		Extra Reading	
		Case Studies	
		Tools & Inventories	
		Workshop Discussions	



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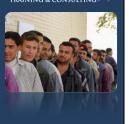
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Reporting Plan -2-

Type of report	Reporting elements	Data Collection	Comments
Interim Report	Project Overview	Project narration	Week two
	Attendance Report	first week attendance	
	Planned Topics	course topics details	
	Pre- Training Evaluation	า	
	Project Preparation	Commentary	
	Attention Areas	Commentary	
	Photo Gallery	Activities Photos	
Final Report	Project Overview	Project narration	one week after
-	Attendance Report	Daily Attendance Sheet	the training ends
	Material Covered	Course Outline	
	Pre- Training Evaluation	1	
	Post- Training Evaluation	n	
	Continuous Training Pla	an	
	Project Success Areas	Commentary	
	Attention Areas	Commentary	
	Lesson Learned	Commentary	
	Future Improvement	Commentary	
	Photo Gallery	Activities Photos	

- A daily contact has been established to inform the assigned UNIDO project team of the day to day events and project progress
- Interim report was delivered end of week two to the UNIDO direct project supervisors
- Training material and resources were delivered to the UNIDO representative
- Rest of the reporting elements will be mentioned in details in this report



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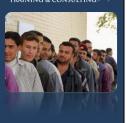
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Selected Candidates

As per the selection criteria of the UNIDO and practical considerations, the final list of participants where as follows:

#	Name	Nominated by	Gender /Age	District of representation
1	Ayad Sulaiman Fattah	Ministry of Planning	M 44	Mosul
2	Aysar Abdulhameed Ali	UNIDO	M 38	Mosul
3	Osamah Hammoodi Yahya Al- Hafidh	Governor Office	M 54	Mosul
4	Mihana Fadhil Taha	Governor Office	M 57	Mosul
5	Yasir Ahmed Hammood Alsaqaa	Ministry of Displacement	M 30	Mosul
6	Ali Sedeeq Dhannoon Dhannoon	MoLSA	M 30	Mosul
7	Ghazwan Younus Hussein Sultanah	Governor Office	M 36	Mosul
8	Ameena Abdulameer Mohammed	Governor Office	F 34	Mosul
9	Ahmed Nadhim Ibrahim Al Abed	Ministry of Planning	M 28	Mosul
10	Thaidan Ahmed Abbas	MoLSA	M 54	Mosul
11	Ibrahim Mohammed Yonies Hussein Al Khanem	UNIDO	M 44	Talafar
12	Dakheel Khalaf Hassan Zndnan	Governor Office	M 27	Sinjar
13	Lazema Yousif Hji Haji	UNIDO	F 28	Sinjar
14	Nadhim Mahmood Hasan	Governor Office	M 36	Tal-Kaif
15	Hayder Husseln Zainel	Governor Office	M 43	Tal-Kaif
16	Abbas Ali Mohammed	Governor Office	M 30	Al-Hamdaniyah

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Participants' Education and career background

#	Name	Education	Professional Background	Years of professional expereince
1	Ayad Sulaiman Fattah	BS Statistics	Supervisor Statistic Department	9
2	Aysar Abdulhameed Ali	BA Economics	Ninewa Youth Directorate	5
3	Osamah Hammoodi Yahya Al- Hafidh	BA Civil Engineer	Ninewa Technical Training Centre	20
4	Mihana Fadhil Taha	BA Agriculture	Manager of Laboratories / Mosul Directorate of Agriculture	33
5	Yasir Ahmed Hammood Alsaqaa	BA English	Translator	4
6	Ali Sedeeq Dhannoon Dhannoon	BA Computer science	Associated programmer MoLSA VTC	3
7	Ghazwan Younus Hussein Sultanah	Bachelors Electrical	Technician in Wood Industries	15
8	Ameena Abdulameer Mohammed	BA Electric engineer	Senior Electrical Engineer	8
9	Ahmed Nadhim Ibrahim Al Abed	BS Civil Engineer	Dept. Manager Ministry of Planning	3
10	Thaidan Ahmed Abbas	BA Electric engineer	Coordinator Chief engineer Mosul VTC	28
11	Ibrahim Mohammed Yonies Hussein Al Khanem	BA Humanities	Director of Talafar Cultural Center	6
12	Dakheel Khalaf Hassan Zndnan	Secondary Technical degree	Sinjar Culture Center	6
13	Lazema Yousif Hji Haji	BA English	Director of Sinjar Women Center	2
14	Nadhim Mahmood Hasan	Diploma Mechanics	Machine maintenance	8
15	Hayder Husseln Zainel	Bachelors Electrical Engineers	Electrical Engineer	5
16	Abbas Ali Mohammed	Bachelors Teacher	Translator for International Organizations	5



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Attendance Report – Week 1

#	Candidates Name	session	Sat 26/6	Sun 27/6	Mon 28/6	Tues 29/6	Wed 30/6	Thrs 1/7
1	Ayad Sulaiman Fattah		✓	✓	✓	✓	✓	√
		PM	√	~	~	✓	√	√
2	Aysar Abdulhameed Ali*	AM	✓	✓	×	×	✓	×
		PM	√	~	~	✓	√	×
3	Osamah Hammoodi Yahya Al-Hafidh	AM	~	~	~	~	~	~
		PM	√	~	~	✓	√	√
4	Mihana Fadhil Taha	AM	√	✓	✓	✓	✓	~
		PM	✓	✓	~	✓	✓	~
5	Yasir Ahmed Hammood Alsaqaa	AM	√	~	~	✓	√	√
		PM	✓	~	~	✓	✓	~
6	Ali Sedeeq Dhannoon Dhannoon	AM	√	~	~	✓	√	√
		PM	~	~	~	✓	√	~
7	Ghazwan Younus Hussein Sultanah	AM	~	~	~	✓	√	~
		PM	~	~	~	✓	✓	~
8	Ameena Abdulameer Mohammed	AM	~	✓	✓	✓	✓	~
		PM	~	~	~	✓	✓	~
9	Ahmed Nadhim Ibrahim Al Abed	AM	~	✓	√	✓	✓	✓
		PM	~	~	~	✓	√	~
10	Thaidan Ahmed Abbas	AM	~	~	~	✓	√	~
		PM	~	~	~	✓	√	~
11	Ibrahim Mohammed Yonies Hussein Al	AM	~	~	~	✓	✓	~
	Khanem	PM	~	~	~	~	✓	~
12	Dakheel Khalaf Hassan Zndnan**	AM	×	×	×	×	×	✓
		PM	×	×	×	×	×	~
13	Lazema Yousif Hji Haji	AM	~	✓	✓	~	✓	~
		PM	~	✓	✓	~	✓	~
14	Nadhim Mahmood Hasan	AM	✓	✓	✓	✓	✓	~
		PM	~	✓	✓	~	✓	~
15	Hayder Husseln Zainel	AM	~	~	~	✓	~	✓
		PM	~	~	~	✓	~	✓
16	Abbas Ali Mohammed	AM	~	~	~	~	✓	~
		PM	~	~	~	✓	~	✓
* • •	r. Avsar Abdulhameed Ali has skinned some s		ان مرم الا					

* Mr. Aysar Abdulhameed Ali has skipped some sessions with an illness excuse, after a notice been sent to him through the UNIDO project team his attendance has straight

** Mr. Dakheel Khalaf Hassan Zndnan was late to enrol as he misplaced his passport, UNIDO project team gave him the permission for the late enrolment



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Attendance Report – Week 2

#	Candidates Name	session	Sat 3/7	Sun 4/7	Mon 5/7	Tue 6/7	Wed 7/7	Thrs 8/7
1	Ayad Sulaiman Fattah	AM	~	✓	✓	✓	✓	√
		PM	~	✓	✓	~	✓	✓
2	Aysar Abdulhameed Ali	AM	~	✓	✓	~	✓	✓
		PM	~	✓	✓	✓	~	✓
3	Osamah Hammoodi Yahya Al-Hafidh	AM	~	~	~	~	~	~
		PM	~	✓	√	✓	✓	✓
4	Mihana Fadhil Taha	AM	~	✓	✓	✓	✓	✓
		PM	~	✓	✓	~	✓	✓
5	Yasir Ahmed Hammood Alsaqaa	AM	~	✓	√	✓	✓	✓
		PM	~	✓	✓	~	✓	✓
6	Ali Sedeeq Dhannoon Dhannoon	AM	~	✓	✓	~	✓	✓
		PM	~	✓	√	√	✓	√
7	Ghazwan Younus Hussein Sultanah	AM	~	✓	√	√	✓	√
		PM	~	✓	√	√	✓	√
8	Ameena Abdulameer Mohammed	AM	~	✓	√	√	✓	√
		PM	~	✓	√	√	✓	√
9	Ahmed Nadhim Ibrahim Al Abed	AM	~	✓	√	√	✓	√
		PM	~	✓	✓	~	✓	✓
10	Thaidan Ahmed Abbas	AM	~	✓	✓	✓	~	✓
		PM	~	✓	✓	~	✓	✓
11	Ibrahim Mohammed Yonies Hussein Al	AM	~	✓	✓	✓	~	✓
	Khanem	PM	~	✓	✓	~	✓	✓
12	Dakheel Khalaf Hassan Zndnan	AM	~	✓	✓	✓	~	✓
		PM	~	✓	✓	~	✓	✓
13	Lazema Yousif Hji Haji	AM	~	✓	✓	✓	~	✓
		PM	~	✓	√	✓	✓	✓
14	Nadhim Mahmood Hasan	AM	~	✓	✓	~	~	✓
		PM	~	✓	✓	~	~	✓
15	Hayder Husseln Zainel	AM	~	✓	✓	~	~	✓
		PM	~	✓	✓	~	~	✓
16	Abbas Ali Mohammed	AM	~	~	~	~	~	~
		PM	~	~	~	~	~	\checkmark



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Attendance Report – Week 3

#	Candidates Name	session	Sat 10/7	Sun 11/7	Mon 12/7	Tue 13/7	Wed 14/7	Thrs 15/7
1	Ayad Sulaiman Fattah	AM	✓	~	~	✓	✓	~
		PM	√	√	√	√	√	~
2	Aysar Abdulhameed Ali	AM	~	~	~	~	√	~
		PM	~	~	~	~	√	~
3	Osamah Hammoodi Yahya Al-Hafidh	AM	~	~	~	~	√	~
		PM	~	~	~	~	√	~
4	Mihana Fadhil Taha	AM	~	~	~	~	√	~
		PM	√	√	√	√	√	~
5	Yasir Ahmed Hammood Alsaqaa	AM	√	√	√	√	√	~
		PM	√	~	~	~	√	√
6	Ali Sedeeq Dhannoon Dhannoon	AM	√	~	~	√	√	~
		PM	√	~	~	~	√	√
7	Ghazwan Younus Hussein Sultanah	AM	√	~	~	√	√	~
		PM	√	~	~	√	√	~
8	Ameena Abdulameer Mohammed	AM	√	~	~	~	√	√
		PM	√	~	~	√	√	~
9	Ahmed Nadhim Ibrahim Al Abed	AM	~	~	~	~	√	~
		PM	√	~	~	√	√	~
10	Thaidan Ahmed Abbas	AM	√	~	~	√	√	~
		PM	√	~	~	√	√	~
11	Ibrahim Mohammed Yonies Hussein Al	AM	√	~	~	√	√	~
	Khanem	PM	~	~	~	~	√	~
12	Dakheel Khalaf Hassan Zndnan	AM	~	~	×	~	√	~
		PM	√	~	~	~	√	√
13	Lazema Yousif Hji Haji	AM	~	~	~	~	√	~
		PM	√	~	√	√	√	~
14	Nadhim Mahmood Hasan	AM	~	~	~	~	~	~
		PM	~	~	~	~	~	~
15	Hayder Husseln Zainel	AM	~	~	~	~	~	~
		PM	~	~	~	~	~	~
16	Abbas Ali Mohammed	AM	~	~	~	~	~	~
		PM	~	~	~	~	~	~



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Attendance Report – Week 4

#	Candidates Name	session	Sat 17/7	Sun 18/7	Mon 19/7	Tue 20/7	Wed 21/7	Thrs 22/7
1	Ayad Sulaiman Fattah	AM	√	√	~	✓	✓	✓
		PM	√	√	✓	✓	√	✓
2	Aysar Abdulhameed Ali	AM	√	√	✓	✓	√	✓
		PM	√	√	✓	✓	√	✓
3	Osamah Hammoodi Yahya Al-Hafidh	AM	√	~	~	✓	✓	~
		PM	√	√	✓	✓	√	×
4	Mihana Fadhil Taha	AM	✓	~	✓	✓	√	✓
		PM	✓	~	~	✓	✓	~
5	Yasir Ahmed Hammood Alsaqaa	AM	√	√	✓	✓	√	✓
		PM	✓	~	~	✓	✓	~
6	Ali Sedeeq Dhannoon Dhannoon	AM	✓	~	~	✓	✓	~
		PM	~	~	~	~	√	×
7	Ghazwan Younus Hussein Sultanah	AM	~	~	√	✓	√	~
		PM	~	~	~	✓	√	~
8	Ameena Abdulameer Mohammed	AM	~	~	√	~	√	~
		PM	~	~	~	✓	√	~
9	Ahmed Nadhim Ibrahim Al Abed	AM	~	~	√	~	√	~
		PM	~	~	√	✓	√	~
10	Thaidan Ahmed Abbas	AM	~	~	√	✓	√	~
		PM	~	~	~	~	√	×
11	Ibrahim Mohammed Yonies Hussein Al	AM	~	~	√	✓	√	~
	Khanem	PM	~	~	~	~	√	~
12	Dakheel Khalaf Hassan Zndnan	AM	~	~	√	✓	√	~
		PM	~	~	~	~	√	~
13	Lazema Yousif Hji Haji	AM	~	~	√	✓	√	~
		PM	✓	~	~	✓	✓	~
14	Nadhim Mahmood Hasan	AM	~	~	~	~	√	~
		PM	~	~	~	~	√	~
15	Hayder HusseIn Zainel	AM	~	~	~	~	√	~
	-	PM	~	~	~	~	√	~
16	Abbas Ali Mohammed	AM	~	~	~	~	√	~
		PM	~	~	~	~	✓	~



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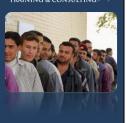
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Daily Activities plan (as planned)

Day	Activity	Торіс	Person In charge
Sat 26 June	Reception	Introduction & Participants expectations	Malek Moubasher
Sun 27 June	Training	Community development strategy and approach	Oroub El Abed
Mon 28 June	Training	Overview of development issues - history and concepts	Oroub El Abed
Tue 29 June	Training	Challenges in working on development issues	Oroub El Abed
Wed 30 June	Field Visit	DPA- Al Hoson Palastinian Refugee Camp - Community Dev. Org.	Oroub El Abed
Thurs 1 July	Training	Development impact assessment - indicators and tools	Oroub El Abed
Fri 2 July		Weekend	
Sat 3 July	Training	Setting community goals and achieving expected outputs	Dr. Stambuli
Sun 4 July	Training	Designing a community strategy	Dr. Stambuli
Mon 5 July	Training	Implementing community strategy	Dr. Stambuli
Tues 6 July	Training	What are the gaps? - addressing desired community needs –Business plans	Dr. Stambuli
Wed 7 July	Training	Problems hindering community development UNIDO officer will visit the training for 2 hrs to explain the project budgets templates	Oroub El Abed
Thurs 8 July	Training	How to conduct a needs assessment, analyzing results, conclusions & providing recommendations	Oroub El Abed
Fri 9 July		Weekend	
Sat 10 July	Excursion	Dead Sea, Nebo, Madaba Tour	Nancy Leo
Sun 11 July	Training	People Participation	Hasan Chaker
Mon 12 July	Training	Teams Promotion & Formation	Hasan Chaker
Tues 13 July	Training	Building Trust & Resolving Conflicts	Hasan Chaker
Wed 14 July	Field Visit	ZENID community dev. Org.	Oroub El Abed
Thurs 15 July	Training	Applying Tools & Master Project	Oroub El Abed
Fri 16 July		Weekend	
Sat 17 July	Excursion	Jerash & Green Valley Tour	Nancy Leo
Sun 18 July	Training	Plans versus real implementation - balancing changing schedules and budgets	Rana Taher
Mon 19 July	Training	Evaluating progress and impact of activities	Rana Taher
Tues 20 July	Training	Verifiable indicators to monitor and evaluate a project	Rana Taher
Wed 21 July	Training	Applying Tools & Master Project	Oroub El Abed
Thurs 22 July	Closing	Ending the Project / Evalution	Oroub El Abed
Fri 23 July	antion of will k	Travel day be acting as the main guide for the day session, neverthele	es asch instructor

* focus areas mentioned will be acting as the main guide for the day session, nevertheless, each instructor will maintain flexibility in his/her delivery to deal with the participants weak points, questions and expectations. Moreover, a considerable time is being allocated to focus on the "Pods projects" ** This plan vs. the following one was the real implemented plan, as per the field situation

17 | P a g e - Final Report – MISP V – Community Leadership Training- July 2010



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Detailed Topics Plan (as planned)

*this plan was set initially as the broad framework for action, nevertheless, the workshops were highly interactive and will answer the exact needs that fits to the participant level and background experience

Reception	Project Launching Event	Day 1: Saturday 26 June	Time
		Introducing Project Manager and	
Icebreaker	Welcoming participants	Trainers	5 min
Briefing	Project Components	Presenting the UNIDO project	10 min
	· · ·	Going through the different	
Briefing	Training Topics Overview	Training Topics	10 min
	Community Based Development		
Presenting	Overview	What is a CBD?	5 min
	Participants Profiles and	each participant introducing self &	
Presenting	Interests	presenting the topic interest	45 min
Break	Lunch Time		60 min
	Training & Accommodation	agreement on the movement	
Briefing	Rules and Regulations	inside Amman + time arrangements	15 min
	Project tentative topic sheets		
Briefing	and time table		10 min
Closing	Ending the event		5 min
	Development Concept (Social &		
Workshop	Economical Community		
One	Development)	Week One: 27 June till 2 July	
	Community development		
Focus I	strategy and approach	Day 2: Sunday 27 June	Time
	57 11	Candidates expectations and brief	
Icebreaker	Introduction	introduction	15 min
		Historical examples of Iraq	
		Societies Initiatives for	
Discussion	Case Study & Open Discussion	Development	30 min
	Understanding Community		
Presentation	Economic Development		45 min
	Social, economic,		
	environmental, sustainable		
Presentation	development, etc		30 min
Discussion	CED's as a development strategy		45 min
Break	Coffee Break		15 min
		HOW INCREASING BUSINESS	_
	Paper based with Group	ACTIVITY MULTIPLIES COMMUNITY	
Exercise	discussion	INCOME	60 min
	What are the economic		
Presentation	activities?		30 min
	How CED is different from other		
Presentation	development strategies		30 min
Break	Lunch Time		60 min
		identify a specific activity/output to	
		be built around a locally relevant	
		be built around a locally relevant development issue related to your	120

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	Overview of development		
Focus II	issues - history and concepts	Day 3: Monday 28 June	Time
Icebreaker	Revising previous discussions	feedback from participants	30 min
	Brief History of the		
Presentation	Development Efforts		45 min
	how racial and ethnic struggle		
	affects community		
	development, positive and	Africa, North America, Asian Tigers:	
	negative lessons from the world	Statistics and before after struggle	
Case Study	history	/ peace status	45 min
	how the world nations		
	addressed the major		
Presentation	development issues		45 min
Break	Coffee Break		15 min
Presenting	UN MDGs		30 min
	Applying UN MDGs to the Iraq		
Discussion	situation		90 min
Break	Lunch Time		60 min
		relate Project DN to the major	
		development issues in your local	120
Application	Master Project	community	min
	Challenges in working on		
Focus III	development issues	Day 4: Tuesday 29 June	Time
Icebreaker	Revising previous discussions	feedback from participants	30 min
	different political, cultural,		
	financial, technical and		
	operational challenges that face		
	the communities development		
Presenting	effort		30 min
	what are the main challenges		
	facing Iraq communities'		
Discussion	development		60 min
	Local and federal Governments		
	legislations role in supporting		
Discussion	CED		45 min
Break	Coffee Break		15 min
Discussion	Citizen Participation in CED	How can it be done?	30 min
	NEW ZEALAND rural community		
	development efforts,		
	Unemployed people aiming to		
Case Study	become self-employed		45 min
	SWOT analysis tool in CED		
Activity	context		45 min
Break	Lunch Time		60 min
		list main challenges and mark its	
Application	Master Project	level of threat using SWOT analysis	90 min
		1	1
Case Study	Lessons from Iraq History in ethnic integration		30 min

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Activity day	Field visit & application session	Day 5: Wednesday 30 June	Time
	field visit to a community based		
Visit	project	host organization brief us	2-3 hrs
Visit	Q&A session	Participants ask and discuss	1 hr
		to cover the missing points	
Training	Make up session	from previous	2 hrs
Application	working on Master project	catching up for lack of time	2 hrs
break	afternoon break		
	Development impact assessment -		
Focus IV:	indicators and tools	Day 6: Thursday 1 July	Time
Icebreaker	Revising previous discussions	feedback from participants	30 min
	failure scenarios of short term		
Discussion	efforts in CED		45 min
	what are Impact & Sustainability		
	success elements in CED and who		
Presenting	should be involved in it		45 min
	developing indicators for CED		
Discussion	impact success		45 min
Break	Coffee Break		15 min
	what are Sustainable development		
	impact assessment tools related to		
	CED efforts and initiatives through		
Presenting	its whole life cycle		75 min
	Examples of EU Impact Assessment		
Case Study:	Tools		45 min
Break	Lunch Time		60 min
Presenting	steps involved in impact assessment		30 min
		define some indicators for	
		Project DN level of impact and	
		pick up some tools to assess	
Application	Master Project	them	90 min
Excursion	Day out Program	Day 7: Friday 2 July	Time
Tour	City Tour Organized		4-5 hrs
Break	Lunch Served		1 hr

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Workshop	Needs Assessment (Social &		
Two	Economic Analysis)	Week Two: 3 till 9 July	
	What are the gaps? - addressing		
Focus I:	desired community needs	Day 8: Saturday 3 July	Time
Icebreaker	Revising previous discussions	feedback from participants	30 mii
	what are gaps and how we can		
Presenting	assess them?		45 mir
		Lesson in gathering community	
Discussion	where we can get reliable data?	data	60 mir
.	Leadership Role in answering the	provide ready plans or provoking	aa .
Discussion	Gaps	innovative action?	30 mii
Break	Coffee Break		15 mii
		how we can classify the	
A		community needs? Using	45
Activity:	the Prioritization Exercise:	planning tools for gap analysis	45 mir
Focus	identifying gaps in Ninewa		75
Group:	Governorate of Iraq Lunch Time		75 mii 60 mii
Break		define gaps for which Project DN	60 mii
		was based on and link each of its	
		elements to a community need	
Application	Master Project	using learned tools	90 mii
Discussion	Group Presentation	Each Group presenting their work	30 mi
Discussion	Identifying problems hindering	Each Group presenting their work	50 1111
Focus II:	community development	Day 9: Sunday 4 July	Time
Icebreaker	Revising previous discussions	feedback from participants	30 mi
	what make a CED strategy works?		
	And what make it fail? What might		
	slow it? And what might make it		
Discussion	go fast forward?		60 mii
	and grouping different types of		
	problems hindering community		
	development (political, religious,		
	cultural, technical, leadership,		
	financial, environmental, legal,		
Presenting	etc)		60 mi
Break	Coffee Break		15 miı
	COTTEE DIEdk		10 1111
	Problem Solving & Creative		10 1111
	Problem Solving & Creative Thinking Tools in tackling CED		
Presenting	Problem Solving & Creative Thinking Tools in tackling CED challenges		
Presenting	Problem Solving & Creative Thinking Tools in tackling CED challenges Applying Problem Solving &		75 mii
Presenting Activity	Problem Solving & Creative Thinking Tools in tackling CED challenges Applying Problem Solving & Creative Thinking Tools		75 mir 45 mir
Activity	Problem Solving & Creative Thinking Tools in tackling CED challenges Applying Problem Solving &		75 mii 45 mii
	Problem Solving & Creative Thinking Tools in tackling CED challenges Applying Problem Solving & Creative Thinking Tools	list Project DN problems that	75 mir 45 mir
Activity	Problem Solving & Creative Thinking Tools in tackling CED challenges Applying Problem Solving & Creative Thinking Tools	might hinder it and use the	75 mir 45 mir
Activity	Problem Solving & Creative Thinking Tools in tackling CED challenges Applying Problem Solving & Creative Thinking Tools	might hinder it and use the Problem Solving & Creative	75 mir 45 mir
Activity Break	Problem Solving & Creative Thinking Tools in tackling CED challenges Applying Problem Solving & Creative Thinking Tools Lunch Time	might hinder it and use the Problem Solving & Creative Thinking tools to break it down	75 mir 45 mir 60 mir
Activity	Problem Solving & Creative Thinking Tools in tackling CED challenges Applying Problem Solving & Creative Thinking Tools	might hinder it and use the Problem Solving & Creative	75 mir 45 mir 60 mir 90 mir 30 mir



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		Time
	Participants' feedback	30 min
		45 min
		45 min
		45 min
		15 min
_		
		40 min
		40 min
issues as a prelude to developing strategic		
planning goals		40 min
Lunch Time		60 min
	-	
assessment to Project DN and list the results	s, conclusion and	
Application recommendations		90 min
	Each Group presenting	
Group Presentation	their work	30 min
People Participation	Day 11: Tuesday 6 July	Time
Revising previous discussions	Participants' feedback	30 min
	practical steps to involve	
The concept of people participation	people	15 min
	analysis of the impact of	
The case of Hasan Agricultural Project	people participation	5 min
	steps of the process and	
the Community Development Plan	a template	30 min
	steps of the process and	
Monitoring a development plan	a template	25 min
Coffee Break		15 min
	aligning various groups	
Organizing field workers and various	and organizations in one	
efforts in CED	direction	15 min
How can CED escape the political		
now can elb escape the political		
disturbance?	round table discussion	45 min
	round table discussion strategy points for CED in	45 min
disturbance?		45 min 45 min
disturbance? Developing a Strategy for dealing with	strategy points for CED in	
disturbance? Developing a Strategy for dealing with instability	strategy points for CED in	45 min
disturbance? Developing a Strategy for dealing with instability Lunch Time	strategy points for CED in	45 min
disturbance? Developing a Strategy for dealing with instability Lunch Time Forming Community based working	strategy points for CED in	45 min 60 min
disturbance? Developing a Strategy for dealing with instability Lunch Time Forming Community based working groups	strategy points for CED in	45 min 60 min
disturbance?Developing a Strategy for dealing with instabilityLunch TimeForming Community based working groupsSteps and Challenges in forming work	strategy points for CED in	45 min 60 min 25 min
	Lunch Time Master Project: apply the different steps in or assessment to Project DN and list the results recommendations Group Presentation People Participation Revising previous discussions The concept of people participation The case of Hasan Agricultural Project the Community Development Plan Monitoring a development plan Coffee Break Organizing field workers and various	analyzing results, conclusions and providing recommendationsDay 10: Monday 5 JulyRevising previous discussionsParticipants' feedbackDeveloping a Template for Conducting a Comprehensive Community NeedsParticipants' feedbackAssessment (steps in the process)Problem Solving vs Appreciative Inquiry ApproachType of Data gatheringCoffee BreakGathering the data needed to understand the communityAnalyzing the data to develop an informed view of community issues and trendsUsing the information to help prioritize issues as a prelude to developing strategic planning goalsEach Group presenting their workLunch TimeEach Group presenting their workRevising previous discussionsParticipants' feedbackRevising previous discussionsParticipants' feedbackGroup PresentationDay 11: Tuesday 6 JulyRevising previous discussionsParticipants' feedbackThe concept of people participationDay 11: Tuesday 6 JulyRevising previous discussionsParticipants' feedbackThe case of Hasan Agricultural Projectanalysis of the impact of people participationthe Community Development Plana templateCoffee BreakGroup sing field workers and various and organizations in one direction

How to conduct a needs assessment,

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	Field visit & application		
Activity day	session	Day 12: Wednesday 7 July	Time
	field visit to a community		
Visit	based project	host organization brief us	2-3 hrs
Visit	Q&A session	Participants ask and discuss	1 hr
Training	Make up session	to cover the missing points from previous	2 hrs
Application	working on Master project	catching up for lack of time	2 hrs
break	afternoon break		
Excursion	Day out Program	Day 13: Thursday 8 July	Time
Tour	Dead Sea, Nebo, Madaba T	our	7-8 hrs
Break	Lunch Served		1 hr
Weekend	Day off	Day 14: Friday 9 July	Time
Workshop			
Three	Strategic Planning	Week three	
	Setting community goals		
	and achieving expected		
Focus I:	outputs	Day 15: Saturday 10 July	Time
	Revising previous		
Icebreaker	discussions	feedback from participants	30 min
		Mr. Salim Agriculture initiative (raising	
		cows in Akar rural area of Lebanon) vs Dr.	
		Tawfic Industrial project (collecting	
	on strategy and strategic	excess cow milk in Akar rural area of	
Case Study	thinking	Lebanon) - a lesson	30 min
	on what are strategic		
Discussion	objectives and what are		75
Discussion	action plans		75 min
Dreconting	types of goals and goal		20 min
Presenting Break	setting process Coffee Break		30 min 15 min
DIEdk	the SMART objective		12 11111
Presenting	module		45 min
Fresenting	How to identify Critical		45 11111
	Success Factors CSF's for		
	goals, and How to identify		
	the Key Performance		
Discussion	Indicators KPI's		45 min
Discussion	Applying SMART Goals		10 1111
Activity	and CSF	practical exercise	30 min
· · · · · ·		F	
		transform your ideas behind Proiect DN	
Application	Master Project	Indicators for each	90 min
Discussion	Group Presentation	Each Group presenting their work	30 min
Break	Lunch Time	transform your ideas behind Project DN into SMART goals and identify Key Success Factor and Key Performance	60 min
Discussion	Group Presentation	Each Group presenting their work	30 min



Focus II:

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FOCUS II:	Designing a community strategy	Day 16: Sunday 11 July	Time
Icebreaker	Revising previous discussions	feedback from participants	30 min
	The role of the volunteer in		
	developing a community		
Activity:	strategy		45 min
	how can leadership emerge in		
Discussion:	troubled communities?		45 min
		setting objectives, strategic	
		planning, setting action plans,	
	key elements in community	determining resources, monitoring	
Presenting	economic development strategy:	and evaluation.	45 min
Break	Coffee Break		15 min
Presenting	the Decision Making Module		90 min
		discussion on the role of	
		community leaders in conflict	
Discussion:	Difficult decision making	management	30 min
Break	Lunch Time	-	60 min
		how Project DN can be a part of a	
		greater community strategy?	
Application	Master Project	Identify the strategic elements	90 min
Discussion	Group Presentation	Each Group presenting their work	30 min
	Implementing community		
Focus III:	strategy	Day 17: Monday 12 July	Time
Icebreaker	Revising previous discussions	feedback from participants	30 min
	The Mongolian English Teacher:		
	a lesson in CED initiatives		
Case Study:	implementation		45 min
	factors that affect success of		
Presenting	CED strategy implementation		90 min
Break	Coffee Break		15 min
	module Preparing a Business		120
Presenting	Plan		min
Break	Lunch Time		60 min
	Community Leadership and	how people participation can be	
Discussion	building people capacity,	increased	90 min
Activity	Video clip: Inspiring People	Discussion following	30 min
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Designing a community strategy Day 16: Sunday 11 July

Time



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	Implementing community		
Focus III:	strategy	Day 18: Tuesday 13 July	
Icebreaker	Revising previous discussions	feedback from participants	Icebreaker
Presenting	Leadership Styles Module		Presenting
		How social networking can help	
Discussion	Public Relations & Leadership	leaders?	Discussion
Break	Coffee Break		Break
	on how we can involve private		
	business in CED		
	implementation in funding,		
Discussion	partnership modules, etc		Discussion
	on the role of Community		
	Based Organizations (CBO's)		
	and Non Governmental		
Discussion	Organization NGOs in CED		Discussion
Break	Lunch Time		Break
		suggest an implementation	
		action plan for Project DN,	
		involving CBO, NGO or Private	
		Business and maximizing the	
Application	Master Project	people engagement	Application
Discussion	Group Presentation	Each Group presenting their work	Discussion
	Field visit & application		
Activity day	session	Day 19: Wednesday 14 July	Time
	field visit to a community		
Visit	based project	host organization brief us	2-3 hrs
Visit	Q&A session	Participants ask and discuss	1 hr
		to cover the missing points from	
Training	Make up session	previous	2 hrs
Application	working on Master project	catching up for lack of time	2 hrs
break	afternoon break		
Focus	Application Project	Day 20: Thursday 15 July	
	Following up with Pods on		
	their project progress	Group to instructor meetings	
Weekend	Day off	Day 21: Friday 16 July	Time
Excursion	Day out Program	Day 22: Saturday 17 July	Time
Tour	Jarash Tour Organized		7-8 hrs
Break	Lunch Served		1 hr
	-	•	

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Workshop			
Four	Monitoring and Evaluation	Week Four	
	Plans versus real implementation - balancing changing schedules and		
Focus I:	budgets	Day 23: Sunday 18 July	
Icebreaker	Revising previous discussions	feedback from participants	Icebreaker
	a UN implemented project in Iraq		Case
Case Study:	delays and budget expansion		Study:
	on how are monitoring and		
Discussion	evaluation different?		Discussion
Break	Coffee Break		Break
Presenting	evaluation models and approaches		Presenting
Presenting	evaluation techniques and tools		Presenting
Break	Lunch Time		Break
	apply learned tools on performance		
Activity:	indicators		Activity:
	Master Project	•	-
	suggest proper for monitoring and eva	aluation models and	
Application	approaches for Project DN, indicate w	hat tools will be used	Application
	Evaluating progress and impact of		
Focus II:	activities	Day 24: Monday 19 July	Time
Icebreaker	Revising previous discussions	feedback from participants	30 min
Presenting	steps in monitoring and evaluation		45 min
	How to perform data analysis both		
Presenting	Qualitative and Quantitative		60 min
	how we can assess impact while		
Discussion	evaluating the project progress		
on	based on the planned scheme		30 min
Break	Coffee Break		15 min
Presenting	Time Management Tools Module		120 min
Break	Lunch Time		60 min
	conducting an evaluation based on a		
Activity:	case Study		60 min
	using a template report for project		
Activity:	evaluation		60 min



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	Verifiable indicators to monitor		
Focus III:	and evaluate a project	Day 25: Tuesday 20 July	Time
Icebreaker	Revising previous discussions	feedback from participants	30 min
	Concept planning, Inputs, Outputs		
	and Impacts, how success and		
Discussion	performance indicators will set the		120
on	tune		min
Activity:	Monitoring exercise	applying indicators	15 min
Break	Coffee Break		15 min
	Managing People Performance		120
Presenting	Module		min
Break	Lunch Time		60 min
	developing indicators based on a		
Activity:	case study		60 min
	using a template report for project		
Activity:	evaluation		60 min
Focus	Application Project	Day 26: Wednesday 21 July	Time
	Following up with Pods on their		
	project progress	Group to instructor meetings	
	Graduation Ceremony	evening	
Closing	Ending the Project plan	Day 25: Thursday 22 July	Time
Icebreaker	Revising previous discussions	feedback from participants	30 min
	Master Project	<u>.</u>	
	place a progress monitoring tool for	Pods Project based on a timeline	105
Application	chart	-	min
		Each Group presenting their	
Discussion	Group Presentation	Each Group presenting their work	30 min
Discussion Break	Group Presentation Coffee Break		30 min 15 min
	Coffee Break	work	
Break	Coffee Break Master Project	work	15 min
Break	Coffee Break Master Project	work	15 min
Break Application	Coffee Break Master Project link the KPI's to the Pods Project eva	work Iuation plan Each Group presenting their	15 min 90 min
Break Application Discussion	Coffee Break Master Project link the KPI's to the Pods Project eva Group Presentation	work Iuation plan Each Group presenting their	15 min 90 min 30 min

Important Notes:

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- 1. The focus areas assigned dates as per this schedule has changed for some practical reasons like field trips suitability and excursion visits plus some instructor availability timing
- 2. The topics and activities details mention were changed as per the flow of the training and discussions; nevertheless, the main objectives and main focus areas will still be covered anyway
- 3. Next section will detail the implemented training



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Participants' Pre-training Evaluation

Evaluation Methodology

Mentor FZ LLC has planned a pre-training evaluation to identify the base level of the participants as well as their strong and weak points to adjust the learning process accordingly. Mentor team had drawn various evaluation approaches to make sure its evaluation can cover several perspectives and be able to describe the participant current abilities and knowledge using various and diverse methods.

To achieve the most accurate evaluation about the participants' background knowledge, abilities and competencies, Mentor team used three different approaches:



In each of the three methods used, the participants knowledge and abilities where assessed from a different angle, thus to maximize our exposure to the participant reaction toward various topics and situations and collect various feedback that can help us form the best picture on each participant current position.

Information gathered through the various assessment techniques were very important in shaping the direction of the workshops activities and helped the instructors align their training with the best development track that fit the participant learning experience.

Moreover, the evaluation done will help Mentor and UNIDO team in measuring the impact of the training on the participant development through comparing the entry status of the participant at the training start with their status at the training end.





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Dubai Knowledge Village Block 9, BC, Office 49 Phone: +97143644583 Fax: +97143740324 www.MentorMiddleEast.com We will present each participant evaluation beginning with the Participants Background Analysis. This part of the pre-training evaluation will present each participant background and previous activates and current knowledge of the training subject focus area, with special zooms on his / her previous work in community development activities or micro industries experience. Then we will present his self evaluation toward the same topics and then instructors' evaluation.

1-Ayad Sulaiman Fattah

Participant's Background Analysis

He is a resident of Mosul since 1988, working in the Ministry of Planning in the department of statistics in Ninawa. His work focus was in gathering statistical data for the government for the industrial sector; moreover, he has worked in the private sector in areas of trade and garments industries.

His previous experience has built skills in areas of supervision, planning and organizing, technical abilities and social skills.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: I have been practicing leadership roles in the community through my work as head of department where I have been conducting training and on job coaching for my team as per specific organizational context, and through identifying the personal abilities of each team member.

Q: Have you participated in an activity that required people participation?

A: I worked in different stages in preparing for the population count

Q: What Community Economic Development means in your perspective?

A: development is identifying the available human and material resources in a certain community in order to plan the best use of it through learning from previous best practice

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: my work in my department where I plan and organize people and tasks on a daily basis

Q: have you managed an economical activity before?

A: Yes, I managed an industrial project and a commercial one



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Dubai Knowledge Village Block 9, BC, Office 49 Phone: +97143644583 Fax: +97143740324 www.MentorMiddleEast.com Q: what does the word Monitoring and Evaluation means to you?

A: it means comparing the work and the services according to set criteria and boundaries and to evaluate the result of a project

Q: what are you expecting from this training?

A: if this project will benefit from the experience of each person and will value the specific environment of each district then it will meet success

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: I would like to know more about dealing with this project through selecting the right people and knowing the community that fill be the final beneficiary

Q: What is your plan to benefit from this training?

A: to identify the community part that needs development efforts the most, and focuses on the unemployed youth on the district and governorate level

Instructor Evaluation

1-Ayad Sulaiman Fattah	1	= V	Vea	ake	st,	9=5	Stroi	nges	st
Leadership Experience	1	2	3	4	5	6	7	8	9
Community Involvement	1	2	3	4	5	6	7	8	9
Economic & Social Development	1	2	3	4	5	6	7	8	9
Planning & Organizing	1	2	3	4	5	6	7	8	9
Project Management	1	2	3	4	5	6	7	8	9
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9
Comments on his interest in the course: serious									



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Phone: +97143644583 Fax: +97143740324 www.MentorMiddleEast.com 2- Aysar Abdulhameed Ali

Participant's Background Analysis

He has been a resident of Mosul for five years, working in a private business sector in the area of Information Technology as a personal computers technician since 2004.

His previous experience has built skills in areas of commerce, supervision and technology. He also has achieved organizational, numerical and technical abilities with people and social skills.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: the ambitious organization will learn daily how to stand on solid grounds and increase its ability to give and grow, thus our social experience have compiled to deliver the service our organization mission state

Q: Have you participated in an activity that required people participation?

A: in causes related to student activities to demand rights and gather support, and in efforts of national reconciliation and participation in elections and many other activities, plus working in a network of NGOs that practice mass media in building awareness and group participation and fund gathering and planning, etc...

Q: What Community Economic Development means in your perspective?

A: social development includes finding common ground for people participation through thoughts and attitudes, it is an input that drive development and needs action and follow up, its outputs is related to better behaviour. As for economical development its output will be a better economy and an increase of individual income and in total the economic growth

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: my role in my organization is the best example as we are involved in planning and organizing and follow up of the implementation through the optimization of resources: planning execution steps to reach a goal, then arrange steps in priority and then in a time plan and then identify the outputs

Q: have you managed an economical activity before?

A: yes I have been managing an IT maintenance shop, managing sales, operations and training, it has 3 departments and 6 staff



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Dubai Knowledge Village Block 9, BC, Office 49 Phone: +97143644583 Fax: +97143740324 www.MentorMiddleEast.com **Q:** what does the word Monitoring and Evaluation means to you?

A: it is one of the management cycle roles and it is a concept more than a procedure where one evaluate the actions of a plan to make sure of the output quality

Q: what are you expecting from this training?

A: to feel comfortable in a group of subjects and topics to build and develop abilities that meet the urgent needs

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: everything about development

Q: What is your plan to benefit from this training?

A: to utilize the training learning in practical application, and to benefit from the training methodology and train other people

Instructor Evaluation

2- Aysar Abdulhameed Ali	1= Weakest, 9=Strongest									
Leadership Experience	1	2	3	4	5	6	7	8	9	
Community Involvement	1	2	3	4	5	6	7	8	9	
Economic & Social Development	1	2	3	4	5	6	7	8	9	
Planning & Organizing	1	2	3	4	5	6	7	8	9	
Project Management	1	2	3	4	5	6	7	8	9	
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9	
Comments on his interest in the course: serious										



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3- Osamah Hammoodi Yahya Al-Hafidh

Participant's Background Analysis

He has been a resident of Mosul since 1990, working as the manager of the technical training centre in Ninawa municipality administration since 1987. He works mainly in organizing training for governmental officers and supervises a training centre that is related to the Ministry of Labour in Ninawa.

His previous experience has built skills in supervision of people and technical & vocational abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: have worked in organizing training programs for people to build their abilities in generating income

Q: Have you participated in an activity that required people participation?

A: have arranged and organized many training programs to many governmental officials to enhance their capacities in economic development efforts

Q: What Community Economic Development means in your perspective?

A: it is the upgrade of people living standards through awareness of local communities' abilities and capacity building of people working in economic activities to enhance the quality of the outputs

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: my work includes coordination with many districts councils to prepare training programs for governmental employees

Q: have you managed an economical activity before?

A: yes I have worked on establishing a concrete ceramic factory to build pedestrian roads

Q: what does the word Monitoring and Evaluation means to you?

A: is to implement the project in the right way and then evaluate the quality of the output



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Q: what are you expecting from this training?

A: I expect the success of this training program as there is a good ground to implement this project as many family are in need to generate income, also from the side of the parties overseeing this project

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: topics on agricultural production such as Potato, Tomato, tree planting, together with the industrial problems for the small enterprises

Q: What is your plan to benefit from this training?

A: to make all needs of the training available, to prepare a good place for the training, advertise it and make it available to the people, open new training centres in suitable locations through out the districts

Instructor Evaluation

3-Osamah Hammoodi Yahya Al-Hafidh	1= Weakest, 9=Strongest									
Leadership Experience	1	2	3	4	5	6	7	8	9	
Community Involvement	1	2	3	4	5	6	7	8	9	
Economic & Social Development	1	2	3	4	5	6	7	8	9	
Planning & Organizing	1	2	3	4	5	6	7	8	9	
Project Management	1	2	3	4	5	6	7	8	9	
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9	
Comments on his interest in the course: serious										



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4- Mihana Fadhi Taha

Participant's Background Analysis

He has been a resident of Al Wehdah in Ninawa since 1998, working in the agriculture department in Ninawa since 1977. His position is the chief agricultural engineer where he supervises research efforts through labs and universities to analyse the needs of agricultural corps and check the status of soil, fertilizers and seeds suitability.

His previous experience has built skills in supervision of people and technical & vocational abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: have helped poor farmers to develop their corp production through awareness and training and providing new agricultural techniques and the use of better seeds

Q: Have you participated in an activity that required people participation?

A: have worked in putting together an instruction manual to farmers to guide them for better production capabilities

Q: What Community Economic Development means in your perspective?

A: it is everything that is needed to upgrade from a low level to a higher level, from a social perspective, it is to raise him from a poor status to a better income status, moreover, it raise the economic production for individual and families

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: have organized my work with the farmers where we provide them with instructions and techniques to enhance their production and quality of seeds and soil fertility

Q: have you managed an economical activity before?

A: yes through my worked explained

Q: what does the word Monitoring and Evaluation means to you?

A: monitoring is the follow up of the project implementation and at the end to evaluation the project results and compare the new status with the old status and to the planned or desired output



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Q: what are you expecting from this training?

A: I expect the success of this training program and to meet the community needs and enhance the performance of the development project through training and community service

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: new ways to enhance performance and how to help farmers to make their productivity better through aiding them in developing small projects that can benefit from their production

Q: What is your plan to benefit from this training?

A: in communicating this training to the small farmers and help them develop to enter the world competition

4- Mihana Fadhi Taha	1= Weakest, 9=Stronge									
Leadership Experience	1	2	3	4	5	6	7	8	9	
Community Involvement	1	2	3	4	5	6	7	8	9	
Economic & Social Development	1	2	3	4	5	6	7	8	9	
Planning & Organizing	1	2	3	4	5	6	7	8	9	
Project Management	1	2	3	4	5	6	7	8	9	
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9	
Comments on his interest in the course: serious										



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5-Yasir Ahmed Hammood Alsaqaa

Participant's Background Analysis

He has been a resident of Al Moshahada in Mosul, Ninawa since 30 years, has been working in the ministry of immigrants and immigration in Ninawa for four years. His work included translation duties and responsibility of field projects in Ninawa governorate ministry branch, providing surveys and logistics support.

His previous experience has built skills in project management, supervision of people, accounts holding, budgeting, planning and organizing, governmental relationships, public relations, media work, distribution, and have built technical & vocational abilities as well as social and operational.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: it is a responsibility to direct and evaluate individual behaviour in a society

Q: Have you participated in an activity that required people participation?

A: yes as my work in surveys needs people participation where success needs people involvement

Q: What Community Economic Development means in your perspective?

A: to initiate projects that will enhance the social and economic level on a small scale and then up level it to a larger scale

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: running projects on the Ninawa governorate level requires organizing and planning it on the districts level and then upscale it to the whole area

Q: have you managed an economical activity before?

A: yes I worked as an accountant in a commercial shop for whole sales and retail of food

Q: what does the word Monitoring and Evaluation means to you?

A: it is the follow up effort for the implementation of a project or projects and identifying of weakness points from the beginning to the end of each project and documents the findings and suggest improvement



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Q: what are you expecting from this training?

A: I expect the success of this training program as it aim to the enhancement of the quality of live in the Ninawa governorate

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: is there any other development projects? what extra topics we should know about? Planning and organizing

Q: What is your plan to benefit from this training?

A: increasing my experience at my work, and have a chance to develop my country and serve my people

5-Yasir Ahmed Hammood Alsaqaa	1= Weakest, 9=Stronge										
Leadership Experience	1	2	3	4	5	6	7	8	9		
Community Involvement	1	2	3	4	5	6	7	8	9		
Economic & Social Development	1	2	3	4	5	6	7	8	9		
Planning & Organizing	1	2	3	4	5	6	7	8	9		
Project Management	1	2	3	4	5	6	7	8	9		
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9		
Comments on his interest in the course: serious											



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6-Ali Sedeeq Dhannoon Dhannoon

Participant's Background Analysis

He has been a resident of Al Mosul, Ninawa since 23 years, has been working in the technical and vocational training centre since four years.

He has built from his work and life experience in planning & organizing together with technical abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: success in any work that requires a group collaboration need a team spirit and a good leadership, a leader should posses high level of awareness of social skills and abilities to develop other people around him in his community

Q: Have you participated in an activity that required people participation?

A: no I haven't been a part of such kind of work

Q: What Community Economic Development means in your perspective?

A: the social development is the transfer of the community current state into a better one, and to utilize the human resources and physical resources to achieve the best economic growth that can be done. Development can only go forward in parallel with security and political stability, only then it can go forward in solid steps toward community betterment and to increase the life quality and families income

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: have never been into such kind of experience before

Q: have you managed an economical activity before?

A: have never been into such kind of experience before

Q: what does the word Monitoring and Evaluation means to you?

A: it means the follow up of people in projects and make sure of their actions and evaluate their success in managing the projects



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A: I wish the success of this program to benefit from it the most

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: I want to know everything about development

Q: What is your plan to benefit from this training?

A: make my work performance better

6-Ali Sedeeq Dhannoon Dhannoon	1	1= Weakest, 9=Stronges									
Leadership Experience	1	2	3	4	5	6	7	8	9		
Community Involvement	1	2	3	4	5	6	7	8	9		
Economic & Social Development	1	2	3	4	5	6	7	8	9		
Planning & Organizing	1	2	3	4	5	6	7	8	9		
Project Management	1	2	3	4	5	6	7	8	9		
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9		
Comments on his interest in the course: serious	•										



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7-Ghazwan Younus Hussein Sultanah

Participant's Background Analysis

He has been a resident of Al Mosul, Ninawa since 1983, has been working as a technical supervisor for a private company in furniture manufacturing for 15 years. His carpentry workshop includes a team of 40 technician and carpenter. He is the person in charge of the whole operations and report to the management on the work progress.

He has built from his work and life experience in people supervision together with technical, design, artistic and social abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: leadership mean to guide and direct people to do their work in the right way and to allocate tasks and work to the right people

Q: Have you participated in an activity that required people participation?

A: I have been working with my team and people who I work with to improve the quality and quantity of the production

Q: What Community Economic Development means in your perspective?

A: it means to help all community people find good job and help them to make their life level better

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: I have planned to produce several new designs in furniture like modern bed rooms, living room where the consumer showed good acceptance and it lead to rise in sales

Q: have you managed an economical activity before?

A: yes I have helped a friend to open a carpentry shop and I lead his team and directed him till he was able to work alone

Q: what does the word Monitoring and Evaluation means to you?

A: it means to measure and evaluate the quality level of the production outcome and to please the consumer in terms of the good technical specifications



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A: I am expecting this training to enable me to foster and support new projects that can generate new jobs for families in need and to unemployed people in my community

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: non

Q: What is your plan to benefit from this training?

A: to open training centres for unemployed people

7-Ghazwan Younus Hussein Sultanah	1:	= V	Vea	ıke	st,	9=5	Stro	nge	st
Leadership Experience	1	2	3	4	5	6	7	8	9
Community Involvement	1	2	3	4	5	6	7	8	9
Economic & Social Development	1	2	3	4	5	6	7	8	9
Planning & Organizing	1	2	3	4	5	6	7	8	9
Project Management	1	2	3	4	5	6	7	8	9
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9
Comments on his interest in the course: serious									



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8-Ameena Abdulameer Mohammed

Participant's Background Analysis

She has been a resident of Al Hadbaa, Al Mosul, Ninawa since 10 years, she is an engineer in the electric distribution department in Ninawa governorate, responsible for the department of planning and research. Moreover, she has been working as a manager for several special projects that is related to development in generating economic feasibility studies and project budgeting and setting the project future outcome expectations.

She has built through her work and life experience in project management, people supervision, budgeting, planning & organizing, accounts management, public relations, technology, production and distribution together with technical, design, artistic and social abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: as a managerial position holder in the planning and research department my job demand a lot of leadership abilities to command and drive my department to success. Moreover my duties and responsibilities make me in direct contact with the community and require a lot of efforts in leading people to cooperate with us

Q: Have you participated in an activity that required people participation?

A: have been involved in establishing carpentry workshops and equipping it and launching its operation, it accommodated more than 50 people in a full time job. Also with the help of the social security department we have organized training programs for them in return of the electric department use their abilities in some duties and tasks related to the department scope of services. Moreover, we establishes a workshop that manufacture and maintenance of electric transformers to stop the dependence on foreign manufactured good and have secured an employment to good number of people from our community members

Q: What Community Economic Development means in your perspective?

A: it is the utilization of all the economic and social efforts to put future plans done through proper planning and established methodologies to develop the community and the individual economically

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: one example project of what I done was my efforts in planning the coordination between my job as an electrical engineer and with my work with UNIDO so they can work without contradiction. Also I have worked in planning and research and development projects ...



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Q: have you managed an economical activity before?

A: one of the projects I managed and supervised was to supply electricity to one of the hospitals in one of the districts, where have begin in identifying needs and then to plan and schedule resource map, feasibility study and budget, then implement the project through supplying the necessary supplies and monitoring and evaluating the work progress.

Q: what does the word Monitoring and Evaluation means to you?

A: monitoring mean the supervision of the work progress from beginning till end, and to evaluate the work done by controlling the process and measure the different economical and social aspects of the project

Q: what are you expecting from this training?

A: I ask God success if all the element of human development is found, plus sticking to the best practice in the implementing the project as planned and getting the right people to participate

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: to have more ideas about other success stories in development efforts that has been implemented in the field in a similar situation or other countries settings.

Q: What is your plan to benefit from this training?

A: to prepare the necessary needs to complete the project plus to transfer the knowledge and abilities gained

8-Ameena Abdulameer Mohammed	1= Weakest, 9=Stronges										
Leadership Experience	1	2	3	4	5	6	7	8	9		
Community Involvement	1	2	3	4	5	6	7	8	9		
Economic & Social Development	1	2	3	4	5	6	7	8	9		
Planning & Organizing	1	2	3	4	5	6	7	8	9		
Project Management	1	2	3	4	5	6	7	8	9		
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9		
Comments on her interest in the course: serious											



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9- Ahmed Nadhim Ibrahim Al Abed

Participant's Background Analysis

He has been a resident of Wadi el Hajar, Al Mosul, Ninawa since 1999, he has been working as a civil engineer in the area of planning as a part of a team in the Ministry of planning, the department of local and regional development, the Ninawa governorate unit. He has been working there for two years and seven months.

He has built from his work and life experience in project management, people supervision together with technical, design, artistic and social abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: I have a two years old experience in working with groups as I was always leading my colleagues without being the assigned supervisor; we did a research study which was a pioneer among the districts; what made me being recognized as a team leader and asked me to hold the head of department responsibilities

Q: Have you participated in an activity that required people participation?

A: yes I worked as a volunteer in a community work to supply basic needs for widows who have lost their income generating husband, and for poor people; this activity was about gathering a sum of 1\$ from each volunteer monthly to secure some help to poor and needy families who don't have a house ownership and no stable income (salary) and the family father has passed away

Q: What Community Economic Development means in your perspective?

A: it is the process to motivate all community members and to gather and direct resources toward achieving community social development, while economical development will take care of the economic growth related to the agricultural and industrial sectors. Moreover, education and school improvement is a crucial part of the development process as well as the health care and everything that related to the individual well being

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: I have worked to prepare the five years plan for the Ninawa governorate 2011 -2016 where we have been divided into four working teams; I was leading their activities with much authority to delegate the teams. Each team was responsible for a district, the result was great and we go the congratulation of the governor himself



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A: no

Q: what does the word Monitoring and Evaluation means to you?

A: is placing indicators and measuring criteria according to the success factors identified in order to monitor the progress in the project objectives; evaluation is to check how much of the objectives have been met and to learn lessons for future projects, also to identify success or failing performance and reward them

Q: what are you expecting from this training?

A: to achieve a 70% of the objectives depending on the ideas of participants and the trainers, as some have negative perceptions, and some primary aim to get a loan out of this project to be used in different direction than planned

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: develop my skills in communication with others; increasing my Emotional Intelligence Skills; building more abilities in motivating people; economical development new trends competitive advantage of the location, of the projects...

Q: What is your plan to benefit from this training?

A: to help the largest number of my community members toward economic development; to upgrade my skills in supervision, monitoring, group work, project management, scoring an achievement in my professional creer which can make me go for more achievements

9- Ahmed Nadhim Ibrahim Al Abed	1:	1= Weakest, 9=Strongest										
Leadership Experience	1	2	3	4	5	6	7	8	9			
Community Involvement	1	2	3	4	5	6	7	8	9			
Economic & Social Development	1	2	3	4	5	6	7	8	9			
Planning & Organizing	1	2	3	4	5	6	7	8	9			
Project Management	1	2	3	4	5	6	7	8	9			
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9			
Comments on his interest in the course: serious												



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10- Ahmed Abbas Thaidan

Participant's Background Analysis

He has been a resident of Hadbaa, Al Mosul, Ninawa since four years, he is an employee in the Vocational Training Centre in the Ninawa governorate, his current position is a chief engineer, with 28 total years of experience.

He has built from his work and life experience in project management, people supervision, planning & organizing, governmental relations, handling technology, production & distribution together with technical and social abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: as the responsible head for the committee of small loans under the Ministry of labour and social affairs in the Ninawa governorate, I have worked in interviewing unemployed people seeking loans to start their small enterprises or micro industries that can help them generate sustainable income

Q: Have you participated in an activity that required people participation?

A: yes I was participating in a number of committees that aimed to develop an updated training curriculum for vocational and technical studies within the department of vocational and technical education, the work mainly focused on establishing communication with trade masters and vocational experts to understand their trade needs and develop the training program accordingly, the main objective was to involve those people through making them aware of the importance of training quality people as it will have a positive impact on their trades

Q: What Community Economic Development means in your perspective?

A: it is the process of developing the economic and social status of the community, and transforming it from a community dependent on external aid and funds into an economically independent and self sustainable community having own production power and ability to import

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: I have worked in a committee to prepare CBT training programs, with the ILO through an assignment from the Ministry of labour and social affairs in the Ninawa governorate, I have been directly involved in planning and organizing the curriculum design methodology for 1- artificial ceilings, 2-stone building and 3- maintenance of agricultural pumps



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Dubai Knowledge Village Block 9, BC, Office 49 Phone: +97143644583 Fax: +97143740324 www.MentorMiddleEast.com Q: have you managed an economical activity before?

A: I am managing a project for small loans for unemployed people through the Ministry of labour and social affairs in the Ninawa governorate

Q: what does the word Monitoring and Evaluation means to you?

A: it is the periodic follow up for project, through studying the inputs and outputs of the project and compares it with the planned results that will lead to the project sustainability

Q: what are you expecting from this training?

A: it is an important program to build the capacity of the beneficiary cluster of people, but the success of this project will depend on the people participating in it

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: I would like to see more life case studies

Q: What is your plan to benefit from this training?

A: through my position in the training centre, I would like to develop the concept of economic and social development on the top of other technical material they are studying

10- Ahmed Abbas Thaidan	1= Weakest, 9=Stronge									
Leadership Experience	1	2	3	4	5	6	7	8	9	
Community Involvement	1	2	3	4	5	6	7	8	9	
Economic & Social Development	1	2	3	4	5	6	7	8	9	
Planning & Organizing	1	2	3	4	5	6	7	8	9	
Project Management	1	2	3	4	5	6	7	8	9	
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9	
Comments on his interest in the course: serious										



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11- Ibrahim Mohammed Yonies Hussein Al Khanem

Participant's Background Analysis

He has been a resident of Talafar, Ninawa since his birth; he has a duel governmental employment and another employment with an NGO.

He is trying to develop his skills and update his knowledge of management skills and technology. He has built from his work and life experience in project management, people supervision, planning & organizing, governmental relations, handling media and public relation, together with technical, operational and social abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: after the political regime changed and democratic free movement was allowed, I worked with several organizations in organizing lectures and awareness sessions with youth and did publically spoke on number of issues like participation and leadership; and myself took several course in local administration, budget within the local councils and women empowerments...

Q: Have you participated in an activity that required people participation?

A: I have participated in many activities within the NGO I run like the participation of citizens in the public life, democratic awareness, elections, peaceful neighbourhoods, and gathering funds for families in need (widows and orphans)

Q: What Community Economic Development means in your perspective?

A: social development should go parallel with economic development, it should be built on participation; social development will give creative grounds for economic development, and organize the economic thinking according to specific indicators, and as per the available resources, and improving it depending on modernism...

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: establishment of the Talafar cultural castle bond, writing the internal policies and agreeing on it, establishing a public relation committee, media committee, education committee, human rights committee, the working procedures...

Q: have you managed an economical activity before?

A: I have designed many economical plans till now, but not till now we have begun any... some were in computers maintenance, PC literacy, weaving workshop for widows, school pupils supplies, electric workshops for unemployed...

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Dubai Knowledge Village Block 9, BC, Office 49 Phone: +97143644583 Fax: +97143740324 www.MentorMiddleEast.com **Q:** what does the word Monitoring and Evaluation means to you?

A: monitoring means transparency in work, plus the evaluation of the weak point and identification of the gaps, and deficiencies, and quality assurance, and the right criteria, to reach the best outcome, without monitoring the results will not enhance...

Q: what are you expecting from this training?

A: I expect that this project will be a beginning of the real utilization of the granting parties, to help in the real development, and that is after the settlement of the security situation and the activity of the local community, and the need of people to work and be economically active, ...

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: I would like to see more life case studies in the field of economic development, and successful stories from around the world... and to check some of the real projects on ground...

Q: What is your plan to benefit from this training?

A: I would like to make my NGO benefit from as we are well qualified to utilize this training, as my NGO has: engineers and trainers, communication with the community and local government as well, we can work with all parties and areas from our city, trust worthiness, the readiness to work in the field of development, especially that people have been tired of the previous struggle, the need urgently for economic activities in Talafar and Ninawa...

11- Ibrahim Mohammed Yonies Hussein Al Khanem	1= Weakest, 9=Stronges										
Leadership Experience	1	2	3	4	5	6	7	8	9		
Community Involvement	1	2	3	4	5	6	7	8	9		
Economic & Social Development	1	2	3	4	5	6	7	8	9		
Planning & Organizing	1	2	3	4	5	6	7	8	9		
Project Management	1	2	3	4	5	6	7	8	9		
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9		
Comments on his interest in the course: serious											



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12- Dakheel Khalaf Hassan Zndnan

He was a late joiner, no enough information have been compiled on him... He might be challenged in his writing abilities ...

12- Dakheel Khalaf Hassan Zndnan	1:	1= Weakest, 9=Strongest										
Leadership Experience	1	2	3	4	5	6	7	8	9			
Community Involvement	1	2	3	4	5	6	7	8	9			
Economic & Social Development	1	2	3	4	5	6	7	8	9			
Planning & Organizing	1	2	3	4	5	6	7	8	9			
Project Management	1	2	3	4	5	6	7	8	9			
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9			
Comments on his interest in the course: serious												



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13- Lazema Yousif Hji Haji

Participant's Background Analysis

She has been a resident of Singar, Ninawa since her birth; she is an employee in Ministry of Education Manager for Ninawa governorate centre. She is involved in students training and teaching, also she is engaged in NGO work for women education and empowerment, volunteer in USA Voca for community development...

She has built from her work and life experience and skills in project management, people supervision, planning & organizing, working with technology, governmental relations, handling media and public relation, together with technical, operational, numerical, artistic and social abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: to develop your community to a better life economically and socially...

Q: Have you participated in an activity that required people participation?

A: being a part of community awareness lectures, workshops and gathering, this involves people participation...

Q: What Community Economic Development means in your perspective?

A: social and economic development is the raise of the living standards of families living in a local community...

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: worked on a survey that aims to organize workshops and education classes for illiterate people, and then started these classes for groups of 30 people for three month each ... this activity aim to help the community members to develop themselves and it was made through the coordination with the ministry of education...

Q: have you managed an economical activity before?

A: I was a part of establishing a project to produce tanks, and sell it and then make the families in need to benefit from this ...



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Dubai Knowledge Village Block 9, BC, Office 49 Phone: +97143644583 Fax: +97143740324 www.MentorMiddleEast.com Q: what does the word Monitoring and Evaluation means to you?

A: monitoring is making the project happens while following up its activities: evaluation is finding the negative points in a project so we can reach success...

Q: what are you expecting from this training?

A: I expect that this training will benefit my community and my society ...

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: no

Q: What is your plan to benefit from this training?

A: ...

13- Lazema Yousif Hji Haji	1:	1= Weakest, 9=Strongest										
Leadership Experience	1	2	3	4	5	6	7	8	9			
Community Involvement	1	2	3	4	5	6	7	8	9			
Economic & Social Development	1	2	3	4	5	6	7	8	9			
Planning & Organizing	1	2	3	4	5	6	7	8	9			
Project Management	1	2	3	4	5	6	7	8	9			
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9			
Comments on his interest in the course: serious												



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14- Nadhim Mahmood Hasan

Participant's Background Analysis

He has been a resident of Arab neighbourhood of Mosul, Ninawa since 1980; he has a governmental employee working in the Electricity Ministry department of Talkeif electric distribution. His job includes monitoring the electric distribution and arranging tables and reports weekly, bimonthly, monthly and yearly to update the management of the maintenance work progress with material and inventory status and the expenses...

He has built from his work and life experience in people supervision, planning & organizing, working with technology, and public relation, together with technical, operational, artistic and social abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: the ability to gather human resource to be order to help and aid the community through useful projects...

Q: Have you participated in an activity that required people participation?

A: yes through my work in electric distribution, as we need the local community participation in preparing the ground for the electric current to reach, people will help in infrastructure work such as electric support column erections, and helping to find housing for the maintenance teams and such...

Q: What Community Economic Development means in your perspective?

A: development is the process of building a community toward a planned objective, and through specific methodologies and tools, to enhance the quality of life in a certain community working in parallel to build civilization and social coherence ... it include planning and resources proper utilization, decision making, and making use of the outputs of the development projects...

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: being a part of working out a master plan to make electricity available to local communities and small villages that don't have electric current, and assessment of their needs and the volume of utilizations... and planning accordingly as per the need urgency and priority

Q: have you managed an economical activity before?

A: the distribution of the electric current to town and villages, through the implementation of a detailed plan...



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A: it means to find enough resources to deliver success to economic and social development projects...

Q: what are you expecting from this training?

A: in case the proper ground is found in the participants they will be able to reach good results out of this training...

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: the exposure to some of other countries experience in development and try to benefit from it...

Q: What is your plan to benefit from this training?

A: to transfer the knowledge and skills to people who are in need for it...

14- Nadhim Mahmood Hasan	1= Weakest, 9=Stronges									
Leadership Experience	1	2	3	4	5	6	7	8	9	
Community Involvement	1	2	3	4	5	6	7	8	9	
Economic & Social Development	1	2	3	4	5	6	7	8	9	
Planning & Organizing	1	2	3	4	5	6	7	8	9	
Project Management	1	2	3	4	5	6	7	8	9	
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9	
Comments on his interest in the course: serious										



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15-Hayder HusseIn Zainel

Participant's Background Analysis

He has been a resident of Talkief, Ninawa since his birth; his education is electrical engineering and he has a governmental employee working in the Electricity Ministry department of Talkeif electric distribution for seven years for now.

He has built accuracy and diligence in this work, moreover, he has built from his work and life experience in people supervision, planning & organizing together with technical and operational abilities.

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: leadership of the community should only be given to a person who is knowledgeable, fair and just with his people, and a one whose community accept him as a leader ...

Q: Have you participated in an activity that required people participation?

A: yes, while during our job, we have helped some villages that don't have road services to build up the required services through people participation, where they gathered funds and did the work depending on their own efforts...

Q: What Community Economic Development means in your perspective?

A: development is the process of building a community toward a planned objective, and through specific methodologies and tools, to enhance the quality of life in a certain community working in parallel to build civilization and social coherence ... and it is based upon participation

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: planning and organizing is a vital part of my work in the Ministry of electricity, as all the electric distribution should be carefully planned and organized to reach the drawn objectives...

Q: have you managed an economical activity before?

A: no



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A: is to follow up projects, and evaluate the people working in it and motivate them to ensure that they will perform the duties they are assigned to, rewarding the good performers and punishing the bad one

Q: what are you expecting from this training?

A: I wish it success as all the participants needs it...

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: the exposure to some of other countries experience in development and try to benefit from it so we don't do into the same mistakes...

Q: What is your plan to benefit from this training?

A: follow up and to keep asking question to know everything...

15-Hayder HusseIn Zainel	1= Weakest, 9=Stronge									
Leadership Experience	1	2	3	4	5	6	7	8	9	
Community Involvement	1	2	3	4	5	6	7	8	9	
Economic & Social Development	1	2	3	4	5	6	7	8	9	
Planning & Organizing	1	2	3	4	5	6	7	8	9	
Project Management	1	2	3	4	5	6	7	8	9	
Monitoring & Evaluation	1	2	3	4	5	6	7	8	9	
Comments on his interest in the course: serious										



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16-Abbas Ali Mohammed

Participant's Background Analysis

He has been a resident of Bartula, Mosul, Ninawa since 2007; his education is English literature and he is working in the Ministry of Education for the last five years. His duties mainly are in teaching English language to school students. He considers his mission is as an educator helping youth to benefit from the study curriculum and act as their guide and mentor.

He have built good social abilities and public relations skills while communicating with his community youth

Self Evaluation through a questionnaire

Q: How do you describe your experience in community activities leadership?

A: when I was working as a translator in the early training of the Iraq army, I was playing the role of group representative to communicate with the foreign parties. Now while working in schools I represent the professional gathering for teachers

Q: Have you participated in an activity that required people participation?

A: I have participated in several community awareness activities, like the need to participate in voting for the constitution and to be a part of the political process and sharing in public life

Q: What Community Economic Development means in your perspective?

A: development means the process of helping the community enhance its ability in the areas of knowledge, culture, economy, and technology and be able to cooperate with other communities in a civilized way

Q: Tell us about one of your previous experiences in Planning & Organizing of projects

A: one example is an activity held for school student, where we organized an exhibition and helped student participate and present their work

Q: have you managed an economical activity before?

A: no



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A: monitoring means noticing the way of work of the project from the technical and management side, and to check the progress of work done by the project team, as for evaluation it is the measurement of the results and comparison with the desired outcome...

Q: what are you expecting from this training?

A: I expect average success or a slight above

Q: do you have any specific topics or areas of interest within the development area you would like this training to include?

A: industrial and technological development

Q: What is your plan to benefit from this training?

A: to gain more experience from the trainers and participants and transfer it to the people in my community

16-Abbas Ali Mohammed 1= Weakest, 9=Strong			nges	st					
Leadership Experience	1 2 3 4 5 6 7 8					9			
Community Involvement			3	4	5	6	7	8	9
Economic & Social Development			3	4	5	6	7	8	9
Planning & Organizing			3	4	5	6	7	8	9
Project Management			3	4	5	6	7	8	9
Monitoring & Evaluation 1 2 3 4 5 6 7 8					8	9			
Comments on his interest in the course: serious									



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Overview on the training program

This section will present in the following pages the details of the training activities happened actually in this program day by day, listing the key learning outcomes and the topics actually covered and discussions made. As you will notice that a lot of diversion and some time shorting of planned topics happened due to Mentor team high sensitivity to the participants' needs and their awareness of the end objectives of the UNIDO.

In week one the whole focus was to introduce the concept, history and evolution of community economic development. A lot of the discussions were made to link the concepts and different aspects of the community economic development to Ninawa districts reality. The participants were involved in lot of discussions and presentations that aimed to interact with the ideas and merge it with their local community status.

Week one included a field trip to one of the refugee camps supervised by the UNRWA where a life example of community based economic activities was shown, to demonstrate a life example to the participants. Our trainees listen carefully to the explanation of the camp refugees and how they were able to develop several economic activities that helped them to generate self sustainable income.

In week two the element of strategic planning and projects implementation was the dominant theme, where success factors for economic activities were presented through highly practical and interactive settings. Elements of business plans, sustainable economic activities, competitive advantage, etc... were some of the focus areas.

In week two, Mentor introduced the "Action Plan" required by the UNIDO (Pods projects) where those projects are aimed to be implemented on a micro scale with the help of a small fund from the UNIDO and later are subjected to up scale depending on the results.

In week three the participants were introduced to the soft skills needed for their success as community leaders which cover communication skills, people management skills and leadership skills. Moreover, habits of highly effective people were also introduced in a group games that will enhance their abilities to perform effectively.

The fourth week was mainly focusing on monitoring and evaluation, proposal writing and project planning plus much time was allocated to finalize the action plans and project proposals of the Pods projects.

Mentor, has moreover provided the participants with a 400 page detailed manual to be their reference guide for future similar training, this manual was written totally in Arabic and has been recognized as a unique and pioneer work to be add to the Community Economic Development training manuals library as the first in the Arabic language.



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Activity details - Saturday 26 June 2010

Activity Type Instructors: Malek Moubasher (M	Orientation session entor)	VenueDove Hotel Amman, JordanTrainees Attendance: 15 full Dakheel not arrived yet		
 Day focus: This day was planned session that will orien the complete workshop Day's events details: The first day started e participants had arrive am. The hotel transpo up directly from Amm airport to the Dove hop Mentor representative the hotel for a welcom their rooms. Later in t session was planned. The participants were time was given to rest 	t the participants for p. arly as the ed Amman at 6:00 rtation picked them nan international itel. was waiting them in ne and to show them he day the orientation tired from a long trip	 Day settings: Most of the day's act hotel meeting room a as un formal chat. Key outcomes: Mentor briefed th course timing reg scope of activities 	nd in the café lounge e participants on ulations and general	



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Activity details - Sunday 27 June 2010

Activity Type	Training	Venue	Orchid Hotel Amman, Jordan	
Instructors: Oroub el Abed Abed el Rahman Mou	Trainees Attendance: 15 full Dakheel not arrived yet			
Day focus: This day was planned development concept and engage them in th Day's activities detai Malek Moubasher intr Abed an ex-world ban working on her PHD is development. Ms. Ord training session by asl to introduce themselve previous engagements development. Each of introduced himself or or her background, an in planning or particip development projects. Projects examples on development were giv on vocational training workshops, Agricultur Electrical workshops, Food packaging, Smal Awareness campaigns Through the day, data	to the participants <u>e training</u> . Is: roduced Oroub el k Iraq expert who is n community based oub started the sing the participants es and explain their in community the participants herself presenting his d his past experience ating in community community en by the participants centres, weaving ral industries, Honey production, l business funding, o, etc	to a local community and how can small income generating activities make use of the community available natural resources and contribute to the economic activity.		
the economic profiles, natural resources avail different areas of Nina Mosul city, Singar, Tal Dahouk, Hamadaniah Participants presentee difficulties that are fac development efforts i like security, poverty, government bureaucr of experience, lack of Brain storming was pr participants explained towns needs, existing and available resource encourage to suggest	lability in each of the wa governorate like: Keif, TalAfar, , etc d also the different cing the economic n their areas. Issues corruption, acy, occupation, lack financing, etc ovoked as the l about their home economic activities es. Participants were	 economic develop economical activi Sharpening the av local communities governorate econ Drawing a genera historical backgro development effor 	e development e community based oment from other ties wareness about the s in Ninawa nomic needs Il idea about the ound of the orts lea about the learning	



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Activity details - Monday 28 June 2010

Activity Type	Training	Venue		Orchid Hotel Amman, Jordan
Instructors:		Trainees Atten	dance.	
Oroub el Abed		Dakheel not arrived yet		
Abed el Rahman Mor	ıbasher	Dakheel not arrived yet		
Day focus:		Day settings:		
Main focus of the day	was to identify	• 0	ities we	ere done in the hotel
social and economic	-	•		ound table seating
challenges and the U	-	inceting room,	in a ro	und tuble seating
Day's activities deta	**	Discussion of	challen	ges faced through
An ice breaker activit				g them to the Iraq
where each participar		-	-	as happening along.
	amples of community			lay was allocated to
based development a		discuss the Un		•
relate to his/her local	•			different agencies that
The trainer helped the	v 1	work in this di		
sharpen their ideas at		discussion wer	e made	e to clarify more the
aspect of developmer	t can build more	exact role of ir	nternati	onal development
added values on econ	omic activities.	agencies and v	where the	neir efforts can be
Moreover, how the de	evelopment projects	utilized the bes	st, neve	ertheless, where their
can address both soci	efforts stops an	nd the l	ocal community is	
growth of the commu	nity.	expected to car	rry on.	
During the day some	time was spent on	Explanation of	f the Ui	nited Nations 8
highlighting how the	human element will	objectives Millennium Development Goals		
contribute to the deve	elopment process and	and discussions about their implementation		
how the natural intera	action happens when a	in Iraq were also initiated in this day. A		
development project		small exercise followed to assess and		
	needs of a community.	sharpen the pa	rticipar	nt comprehension.
Moreover some exam	-			
were initiated about t		Key Learning	g Outco	omes:
-	when to start and how			
and who to engage in		-		f the social aspect of
about the feasibility of	-	•		development
projects for a local co			-	w social and
• • •	or the development of		-	oment can be coupled
existing activities.	1.12 .	together in the same project		
In addition examples		• Building consciousness about the aim		
-	nodule of a top bottom	-		fforts in terms of
against a bottom top	-			ial and economic
approach, and how ea		needs of a		-
from the other one. E approaches were give	-	-		ntion of the United
cases from worldwide				development
	articipants were asked	agencies role in the world		
to give their input and	-		-	e MDG's objectives
to give then input and		"Investing	1n Dev	elopment



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Activity details – Tuesday 29 June 2010

Activity Type	Training	Venue	Orchid Hotel	
Instructors:		Trainees Attendance	Amman, Jordan	
Oroub el Abed		Dakheel not arrived yet		
Abed el Rahman Mou	hasher	Dakheel not annved yet		
	Judshei	Der gettin age		
Day focus:	was to introduce the	Day settings:	ara dana in tha hotal	
Main focus of the day		This day activities w		
community needs asse		meeting room, in a ro		
Day's activities detai		Later in this day pres		
A quick reminder abo	-	effective approaches		
discussions began the	-		nmunity leaders efforts	
discussion about peop		for needs identification		
importance in the succ		Overview of the diffe	• -	
community based eco	1 ,	engagements: self m		
and how the people pa	1	socially active comm	•	
more accurate underst	0	-	tic participation, etc	
A case study with an e		Then the different fac	-	
introduced to help the		people participation	-	
understand the needs a	1	them to life example		
and how it can be don		norms, technology level, political		
More discussion was		sensitivities, motivation and empowerment		
helping the communit	-	level, policies, knowledge transfer, etc		
abilities and their imp		The days ended with a case study about an		
enhance the impact of		economic activity that was made to answer		
efforts. Different exam		a community need and discussion bout		
participation importan		different scenarios of handling it was made		
assessments were share				
Moreover, detailed pr		Key Learning Outc	omes:	
different tools that car				
assessment and how s		• Drawing a clear p		
simple tools to collect	•	importance of needs assessment in		
Such as SWOT analys	•	community devel	-	
and its limitations, qu	0 1	Applying different	nt tools and methods to	
meeting authorities an	d key personnel,	collect and analys	se community data	
CBOs, NGOs, etc		• How to involve p	eople in the needs	
Discussions was made		assessment proce	SS	
-	assessment, identifying local resources and		or challenges in the	
	en engaging people can be effective in			
launching developmen	1 0	• How to deal with	different people	
Highlights about the c	-	attitudes		
governmental efforts role in the		• Applying differen	nt tools in a local	
development process, how they can couple		community conte		
together for best outco				
Presentation of seven	-			
behaviours while lead				
involvement activity v	was done as well.			

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Activity details - Wednesday 30 June 2010



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Activity details – Thursday 1 July 2010

Activity Type	Training	Venue	Orchid Hotel Amman, Jordan		
Instructors: Oroub el Abed		Trainees Attendance: 16 full Aysar missed some sessions			
Abed el Rahman Mou	basher				
Day focus:		Day settings:			
Main focus of the day	-	-	vere done in the hotel		
impact assessment – i		meeting room, in a			
Day's activities detai		examples and a f			
Feedback discussion of	•	difference between	•		
linking it to the failure			rent way to maximize		
term efforts in CED. I	-	the outcome.			
visit enabled the work	-		the different Impact		
challenges and differe	-	assessment tools w	as made such as		
overcoming it in a mo life case study.	re practical and real		Analytical Methods,		
After that a presenting	was made about	Participatory approa	aches and Process		
what are Impact & Su		methods.			
elements in CED and		Demonstration of tl			
involved in it. An exer		forecast the impact of any economical			
area and help participa		activity on different sectors.			
was given to them.	I I I I	Also discussions about what make			
Then the instructors in	troduced the concept	sustainable development happens and			
of indicators and how		different elements that contribute to the			
process can make use		long term success of the social and			
the proper impact out	of social and	economical development efforts.			
economic development					
Moreover, the instruct		Key Learning Out	comes:		
the sustainable develo					
assessment tools relate		e	he importance of long		
initiatives through its	-	term impact of t	he development		
Life examples were of		projects			
participants that relate	-		npact assessment tools		
experiences in Nenaw Moreover, exercises o	-		ss of development		
assessment on some p		 Comprehension success elements 	of the sustainability		
-	• I				
furnished by the participants were applied. Where each participant provided an		-	ention on linking the al community projects		
example of an actual of	-	to indictors that			
that fits the needs of e			he importance of		
development of his or			criteria to measure the		
governorate, and the		development pro			
indicators that can me			inpuet.		
impact of each of the	•				
A demonstration of th					
outcome model was i					
		I			

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Activity details - Saturday 3 July 2010

Activity Type	Training	Venue	Orchid Hotel Amman, Jordan		
Instructors:		Trainees Attendanc			
Dr. Marwan Stambuli					
Day focus:		Day settings:			
Main focus of the day	was to understand	•	were done in the hotel		
the importance of strat	tegic planning on the	meeting room, in a	round table seating		
economic developmen	it process				
Day's activities details		He also described t	he importance of public		
Dr. Stambuli started th	•	relation in today su			
the Millennium Strate			nrough out the day on		
Factors and its impact			c Management achieves		
development of any an			ough integration of		
history of Iraq and mo			Strategic Planning vs.		
participants to play a p	6	Tactical Planning.			
Iraq today through bui	laing people	Scanning; Competi	-		
knowledge and skills.	of stude at a	proactive strategy of			
He explained the role	-		PEST analysis; Industry		
management and the i corporate governance	-	• •	life cycle; Organization's External		
Corporation's Value C		Environment; Key External Forces & the Organization; Strategic Planning Audit			
the elements of strateg		Checklist			
social and economical		Whenever needed Dr. Stambuli, we			
explaining the five ste		referring back to their situation in Iraq and			
available resources, re		reminding them that to gain successful			
organization, leadersh		economical develop	-		
Then he explained mo			cessful business best		
success factors for any		practice and benchmark themselves			
performance indicator	s that's rules the	internationally			
outcome and project r					
discussed the different		Key Learning Out	tcomes:		
performance which ca					
Ability and Motivation			derstanding of best		
materialistic or self sa		practices in the			
He explained about th	_		pillars of successful		
efforts success and ab	_	business project			
leading in the age of knowledge. Moreover,			rategic planning		
he highlighted that the real cause of the		importance			
economic crises is primary related to the deficiency of reliable business and		-	economical activities to		
community leaders.	Jushiess and	international be	-		
He also highlighted the role of		• Understand the			
entrepreneurship in today business		_	ny development efforts		
environment and how			e role of knowledge and		
changes in markets, an	-	skills in social a	and economic		
business to compete e		development			

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Activity details – Sunday 4 July 2010

Activity Type	Training	Venue	Orchid Hotel Amman, Jordan	
Instructors:		Trainees Attendance:		
Dr. Marwan Stambuli				
Day focus:		Day settings:		
Main focus of the day	was to discuss the			
effective implementat		meeting room, in a ro		
Day's activities detai	ls:	More discussion wer	e made to relate the	
The day began with di	scussing a case study	concepts to the real li	ife practice within the	
about marketing the o		Iraq situation, as mos	1 I	
Stambuli presented so	me effective ways of	questions were focus	-	
doing a marketing pla	_	Some time was given		
participants think in a	-	1 0	ne participants, where	
considering some soci		Dr. Stambuli helped		
development activities	s for their local	more practical way to		
communities.		projects that can be in		
He than built on that e	1 1	and that can actualize	-	
more about the Hierar		He also focused on the	5	
how community leade development strategie		leaders in influencing engage them through		
strategies and then int	1 0	00000	1	
strategies to maximize		delegation and motivation to reach the desired objectives and change.		
utilization and produc		At the end he presented the need for		
He focused on the diff	-	community leaders to be aware of the		
formulate strategies in	-	requirements for leadership across cultures		
like growth, stability,			Ι	
combination. He demo		Key Learning Outco	omes:	
the SWOT analysis in	this context as well.			
The group discussed n	nore about the proper	Know more abou	t the real life	
success environment f	for economic projects	challenges in implementing strategy		
in Iraq, and what is tal		plans		
generating activities s	-	• Understand the le	adership role in	
through the presentation		driving developm	ent strategies into	
potential, creative thin	0	success		
intrinsic task motivation			nunity development	
given to how a team o		project more to re		
improve the group dec	-	• Understand the ro	•	
what are the six require successful strategic va		-	ering and engaging	
management.		the people around	I them	
The discussion then for	ocused on managers			
vs leaders and how it i				
through the path-goal				
leadership theory, cha	-			
and the challenge of te	-			
	•			

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Activity details - Monday 5 July 2010

Activity Type	Training	Venue		Orchid Hotel	
Instructors:		Trainees Attendance: 16 full		Amman, Jordan	
Dr. Marwan Stambuli					
Day focus:	Day settings:				
Main focus of the day	This day activities were done in the hotel				
management of project				ound table seating	
Day's activities detai		0		troduced how	
The day started in disc		feasibility stu	idies and	l business plans can	
examples of micro-inc	lustries that can act	help in the pr	roper pla	nning of social and	
as a social and econor	-	economic de			
project and how it can				on how a feasibility	
the income generation		-	-	roject stakeholders in	
business) point of view				right decision before	
into how branding the	1 0 0	0 1		nd how a business	
industries (household harvest activities) in M	1 I			ject managers	
,	em gain a better profit	-		nd manage their takeholders updated	
margin that will help	•		-	monitor the economic	
projects. Another proj		activity.	uon una		
in a local community,		•	xercise re	evised how they can	
be critical success fac		benefit from making a feasibility study and			
were discussed, such a	as how delivering the	a business plan in each of their presented			
products to people ins	tead of people	development	projects	for Nenawa	
coming to buy can enl	-				
yield more results. Mo	•	Key Learnii	ng Outco	omes:	
discussed how diversi					
portfolio can also add More ideas were discu	-		-	ility to judge the	
carpentry workshop s		it accordi		to materialize and plan	
manufacturing doors a				isness about the role	
some other food proce		• Dunding	ng and o	rganizing in the	
industries.	8			s implementations	
Each time a project w	as discussed the			ntion on critical	
elements of planning	and organizing were	0		ytical skills	
present plus growing		 Understanding the difference between 			
and the analytical min			0	nd business plan	
assess the market situ	ation for each of the		•		
suggested projects.	1.1 1 0				
Dr. Stambuli discusse					
leadership and proper management for the p					
also talked about inno					
economic growth and					
work versus critical th	-				
person can control his					
thinking process.					

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Activity details - Tuesday 6 July 2010

Activity Type	Training	Venue	Orchid Hotel Amman, Jordan	
Instructors:	structors		Trainees Attendance: 16 full	
Dr. Marwan Stambuli		Trances Thendulee. To full		
Day focus:		Day settings:		
Main focus of the day was on best practice		· U	s were done in the hotel	
in putting a business p	-	-	a round table seating	
Day's activities detai	ls:	Moreover, some o	discussion was made	
Dr. Stambuli started th	ne day by revising the	about how the soc	cial inclusiveness of all	
last paragraph in the y	•		dients will enhance the	
about feasibility studie	-	possibility of fast	er development.	
He presented a motiva				
where he shared true l			made around how a	
quote: "Man never pl	ans to fail, he only	-	ur can maximize his	
fail to plan"	C 11 11 / 1	output with limite		
He then presented the		financing capabil	ities.	
standard contents and				
feasibility should be s				
common factors: techn feasibility, economic f	•	Key Learning O	utcomes:	
feasibility, operational		• Understandin	a the elements of e	
feasibility. Also how t	-	• Onderstanding feasibility stud	g the elements of a	
consideration the mar	-	•	g the elements of a	
resources and cultural		business plan	g the elements of a	
relation to the output.	100051011109 1000015 111	-	the right use of feasibility	
Then he went into the	details of a business		isiness plans in the	
plan contents listing it	ems such as:		elopment context	
Executive summaries,			the negative impact of	
background, marketin	g plan: pricing,	corruption	the negative impact of	
demand, distribution,	and promotion and	-	ible scenarios for	
brand development, O	perational plan:		no or little funds	
manufacturing, IT and		r8		
staffing, training, intel				
acquisition, and organ				
then the cost allocation	· •			
financing, funding, for				
analysis and finally the decision making				
criteria.	for discussion around			
Sometime was given for discussion around				
political and administration corruption and how it reflect in a negative way on the				
development efforts in Iraq. And how				
ethical and straight business practice will				
enhance the developm	-			
and build a coherent s				
trust and strengthen re	•			



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Activity details - Wednesday 7 July 2010

Activity Type	Training	Venue	Orchid Hotel Amman, Jordan	
Instructors: Oroub el Abed Abed el Rahman Mou	ıbasher	Trainees Attendance: 16 full Day settings:		
Applying the worksho projects		This day activities	were done in the hotel round table seating	
stating the Developme (Long term Result), the outputs, outcomes and activities. As the train concerned Mentor wa participants design, the thematically organized Pods, locally relevant that can be easily intro- Community. UNIDO	k UNIDO assigned Sean Paterson made he plan for the Pods tcome for this was presented in a munity leaders result an overview of the MISP V starting with ent Objective Level nen the expected d the accompanying ing workshops were s expected to help trough the use of d small groups or action plans/outputs oduced into the will revise the final e one approved will be ng (up to 1000 USD) later.	 needed for the I Comprehending pods projects fu Awareness of the handling the according to the according to the second sec	the planning process Pods projects g UNIDO approach for unding he funding process and counting side how to fill fund requests	



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Activity details - Thursday 8 July 2010

Activity Type	Training	Venue	Orchid Hotel Amman, Jordan		
Instructors: Oroub el Abed Abed el Rahman Mou	hasher	Trainees Attendance: 16 full			
Day focus: Applying the workshoprojects Day's activities detail Jonathan Eischen started presented a module project a module project. At the end I questions of the participe Oroub and Abed el Rah summarized the required	pplying the workshops learning into Pods		meeting room, in a round table seatingMost participants were trying to relate their ideas to what they are working right now in Iraq as their full time job, again this took		
Mentor team was able to conclude the discussions and bring the participants again to focus on the training, where some efforts were made to channel the participants' ideas about the pods projects into the proper frame to address the social and economical development needs of their local communities. Reminder of the CED was presented and for each of the different ideas discussed the instructors directed the participants thinking toward how to maximize the social impact and the economical development outcome from each idea, and how each factor should be accounted for when we think of ideas for the pods projects.		 community needs development proj Generating clear needed to make a development proj How to accommon development in th How to integrate with the income g each project idea How a small proj 	earning about local s assessment with the ects plans picture about what is social and economical ects goes live odate all elements of ne projects idea the social element generating nature of ect can go further into c activity or driving		



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Activity details – Sunday 11 July 2010

Activity Type	Training	Venue		Orchid Hotel Amman, Jordan
Instructors: Hasan Chaker		Trainees Attendance: 16 full		
Abed el Rahman Moubasher				
Day focus: Communication Skills for Community leaders Training & Motivational Videos presented		Day settings: This day activities were done in the hotel meeting room and available lobby space, in an interactive way around tables in work groups		
Day's activities detail Mr. Hasan Chaker stati introducing himself at he will be covering. He introducing the import communication abiliti- leader and how poor of get failure to the world focused on communica- interaction, and what build his good commu- The training was doned learning were trainees activities and games winvolved in some chall will require them to de- proper communication Key listening skills we an interactive context called "Be here now!" Situations and role pla- also introduced at this	rted the day by ad the workshop part e started his training tance of the es of a community ommunication can d best ideas. He ation as a two ways t takes for a leader to unicator abilities. through experiential will participate in where they will be lenging tasks that scover elements of ns. ere also presented in through an activity	groupsA session was allocated to discuss the way a leader can know about wrong reception of a message or perception of poor communication. Moreover, Mr. Hassan discussed with the participants how Communication leads to community, that ication can leas. He a two waysa two ways for a leader to abilities.Communications. And what are the different ways of develop two ways effective communications.A the end the instructor demonstrated the seven Barriers to Great Communication: Physical, Perceptual, Emotional, Cultural, Language, GenderThe participants were highly enjoying this type of training, as they have not experienced learning in a fun and game atmosphere before. The training and interaction gave them high energy and good motivation and in general enhanced the overall mood.		but wrong reception option of poor eover, Mr. Hassan rticipants how is to community, that ntimacy and mutual e the different ways to fective tor demonstrated the eat Communication: Emotional, Cultural, highly enjoying this ey have not in a fun and game he training and high energy and
circumstances were di		Key L	earning Outco	omes:
conveying communication messages and how to deal with it; moreover, how to offer appreciative and constructive feedback to the people around you, and how human relation skills can affect the other feeling and eliminate communication barriers. A very interactive exercise called "Feedback Feud!" made the participants apply this principal in a fun way. After that the Top 7 Keys to Successful Workplace Communication was presented to the participants and discussions followed for their feedback.		 con con Lea con rela Enl fee Ho 	nmunity leader arning the impo- nmunication in ation hancing skills i dback	mage on how cills are essentials to rs and everyday life ortance of effective building people n listening and giving ion can help forming

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Activity details – Monday 12 July 2010

Activity Type	Training	Venue	Orchid Hotel Amman, Jordan	
Instructors: Hasan Chaker Abed el Rahman Moul	basher	Trainees Attendance: 15 (Dakheel was absent till half day because of not feeling well)		
Leadership, team work	Day focus: Leadership, team work and creativity Training & Motivational Videos presented		Day settings: Activities were done in the meeting room and in available lobby space, in an interactive way around tables in groups	
Day's activities details: Mr. Hasan Chaker started his day with some ice breakers that make participant discover more about what they can do through team work, participation and group collaboration. The exercises were focusing on group dynamics, team communication and collective planning and coordination. Then the training was directed toward the role of leaders as people motivators and how leaders can push people to perform through inspiring, influencing, building purpose, and establishing a vision to the group. He also focused on how a leader can keep him self or her self motivated and maintain a high self confidence. An exercise was given to all participants including putting together an action plan to keep each one self motivated. After that the instructor presented an important duty of all leaders which is coaching and developing the people around him or her. He went into details of training and coaching and how a leader can analyse performance gap and help the people in his team to enhance it. Moreover, he presented the importance of a leader gaining the trust		 and in available lobby space, in an interactive way around tables in groups The day continues with more discussions about leader role in empowering people working around him in teams. To learn about empowerment in experiential learning settings, the instructor introduced an interactive exercise on empowerment. Then he talked about the five levels of initiatives, delegation, and what are the performance improvement methods. Exercises given to the trainees were provoking their leadership traits, initiative taking and creative thinking in a practical way. The energy flow and the high enthusiasm that accompanied the competition fever created a sense of team belonging and strengthened the mutual bonds within the participating group, which reflected very positively later in the program in teams working together in Pods Projects required by the UNIDO MISP V Key Learning Outcomes: Building awareness of the role of a team leader Knowing the best practices in forming a strong performing team 		
and respect of his team members. An exercise was introduced in the form of a team building activity called "Building a Dream House" where each team will build using simple index cards the best structure that resembles a house they can do. Then a voting to select the best structure will be done after each team present a 5 min tour in his house, although looks simple the team internal dynamics will make it not easy as it shows.		 through interactive Developing creative as they involve in Awareness of the 	nd group dynamics e exercises ve thinking abilities training activities learning and of a leader toward his mmunication and	



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Activity details - Tuesday 13 July 2010

Activity Type	Training	Ve	nue		Orchid Hotel Amman, Jordan
Instructors:		Tra	Trainees Attendance: 16 full		
Hasan Chaker					
Abed el Rahman Moubasher					
Day focus:		Da	y settings:		
Life and work habits f	for effective people	Ac	tivities were	done i	in the meeting room
and applying of leader	ship in group work	and	l in available	lobby	v space, in an
		inte	eractive way	aroun	d tables in groups
Day's activities detai	ls:	Th	roughout the	sessio	ons different
The day continued in					rmance related
about the effective use					ned, such as: how
in life and work where	•				to response and
activities, games and a			•		can always improve
played together with p					rnal frame of
videos on various insp					us and response can
A discussion session v	-				ving force toward
the barriers toward pe			0 1	-	son, importance of
and what hinder them	U				nation, conscience
potential, and how the	•		-		circle of concern and
maximum from their	-		circle of influence, how formulating your		
embedded quality in t		personal vision and mission and choosing			
Then a discussion was		your personal goals can boost your			
Aristotle quotation: "I		performance the Urgent Important matrix,			
won by training and h		how courage and consideration can lead to			
what we repeatedly do			win win situation, how physical, mental spiritual and social emotional elements of		
not an act, but a habit excellence sense through	-	-			
Moreover, Hasan exp	-	the human life can integrate to help a person increase his or her effectiveness.			
habit is about the inter		Then a demonstration of what activities can			
skills and desires. And		help to develop the human intelligence.			
questions can build in	-	At last presentation of the work life balance			
conceptualization is te	•	module and how it can increase a person			
in what to do? And w		productivity.			
how to do it? And wh	•	-	y Learning (Outco	mes:
need to perform?	,	•	• 0		ciousness of personal
After that he demonst	rated different habits			-	s to unlock it to reach
the differentiate the effective of the differentiate the effective of the differentiate the effective of the differentiate of the differentiate the differentiate of the difference	fective people in		your best per		
their life and work: Proactively Acting,		•	• •		llence concept and
Beginning with the end in mind, Put first					lay life practice with
things first, Win Win thinking, understand			self people a	-	
first and then seek to be understood,		•			s of effective people
synergise, sharpen the	saw. Again with all		-		lect to their role as
these concepts many e	exercises were		community l		
helping the participan		•	•		oits can move a person
practical side of these					to independence then
application driven cor			to interdeper		_
given to what need for	a person to change.		1		



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Activity details - Wednesday 14 July 2010

Activity Type	Field trip	Place	ZENID & JOHUD in Amman
Instructors: Oroub el Abed Abed el Rahman Moubasher Staff member of Hashemite Fund for Human Development (JOHUD) "Adel"		Trainees Atten	
Day Focus: A field visit to Queen Institute (ZENID) and for Human Developm Amman	l The Hashemite Fund	-	rted the participants from the geted place (ZENID & in Amman)
Day's activities deta The visit targeted a co project developed und Hashemite Kingdom Queen Zein El Sharaf and The Hashemite F Development (JOHU) The visit aimed to lea examples applied by serving their people a sustain projects and to generate money to su the long run and the lipeople it is serving. The participants along (Oroub el Abed and A Moubasher) were reco welcoming way and y here our gratitude to y	ommunity based der the support of the of Jordan called Institute (ZENID) und for Human D) in Amman. rn about successful the local community nd the ways used to o render them able to pport the projects on ivelihoods of the g with Mentor team Abed el Rahman reved in the most we would mention you and your team for mentioning oon al Dabobi and Mr r time to explain	greediness and lack of creative also deficiency promotional at development p Moreover, a Pe well as a docum show all the ac centre do, and participants in The participan with the present time asking an practical ways seek to solve p how they are s	uman weakness like l authoritarian approach plus ity and blind imitation and y of marketing and bilities all can ruin the brojects. owerPoint presentation as mentary video were done to ctivities and services the they accompanied the a tour inside the place. ts were highly interacting ntation and spent a lot of d discussing different that this community have problems that faced them, and uccessfully sustaining their eep them going.
programmes applied in Jordanian villages and towns and to orient the Iraqi delegation your successful developmental experience. Mr. Adel from JOHUD explained more about the marketing element of the CBOs and how it is a critical success factor to development activities. He presented a number of failing projects that reached as end because of bad marketing and promotion. He reviewed his experience while he was the marketing officer in the Hashemite Fund, and he added that		 community Visiting a l developme Chatting w are implem developme Understand 	touch with actual standing y based organizations live social and economical ent project with experienced people who nenting community economic ent project on the ground ding the vital role of and promotional activities in



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Activity details - Thursday 15 July 2010

Activity Type	Training	Ven	ue	Orchid Hotel Amman, Jordan	
Instructors:	nstructors:		Trainees Attendance: 16 full		
Oroub el Abed					
Abed el Rahman Moubasher					
Day focus:		Day	v settings:		
Designing groups and	structuring the Pods	-	-	s were done in the hotel	
Projects ideas into pro	-		•	a round table seating	
Day's activities detai	•		<u> </u>	e funds that were	
As the day started wi				approved action plan.	
mind of participants to	-			xpenditures according to	
debate erupted again a	1 0		-	ovided during the	
deficiency that will m			-	the UNIDO Finance	
make a standing proje				he Project Management	
debate took a lot of tin	•	-		iaise with Pod members	
of the training time, w			. ,	being made. Every two	
us a step back toward				of the Project Field	
we have discussed bef	ore and points we	Coo	ordinator will s	send the PMU an update	
were supposed to have	e agreed on.	on t	he status of th	e approved and funded	
Some efforts were ma	de to describe again		~	on Plans. At the end	
the objectives in the U		Suc	cessful Comm	unity Action Plans will	
Pods projects and how			be recognized by the PMU and will direct		
drivers to push the loc		the Pods to design larger and more			
toward initiating their	1 0	complex Community Action Plans for			
Nenawa Governorate		revi	ew, considera	tion, and funding	
social and economic s	tatus and thus the				
quality of their life.	1 1.00		-	ed the participants to	
Then Oroub presented	-			nto Pods and assigned a	
the Pods projects actions the Community London	1 0		-	n that aims to handover a	
the Community Leade Programme Pods shou	1 0		complete project proposal ready to go by wed the 21^{st} of July the date of the		
action plans developed				ony and before the end of	
Mentor, the Pods shou	-	U	training project	•	
geographical area idea	-	une	uanning projec		
of nearby location, the	•	Кез	Learning O	utcomes	
action plans will be pr	1	ixcy	Learning O	accomes.	
graduation ceremony		•	Understanding	the Pods Project	
2010. UNIDO and the				and set up an action plan	
Germany will be in attendance for the			to meet before		
initial presentation. The third step will be				ction plan to finish the	
the Pod action plans will be reviewed by			-	before the deadline	
the Project Management Unit (UNIDO).			l ous projects		
Approved projects will be officially					
notified and official letters will be written					
to the relevant Ministries and authorities					
notifying them of the status of their					
Community Action Pl					
will transfer to the Pro	piect Field				



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Activity details - Sunday 18 July 2010

Activity Type	Training	Venue		Orchid Hotel Amman, Jordan
Instructors:		Trainees Attendance: 16 full		
Rana Taher			liauneer	10 1011
Abed el Rahman Moubasher				
Day focus:		Day settings:		
v	nitoring & Evaluation	•		ere done in the hotel
elements in developm	0			und table seating
Day's activities deta	ils:			on monitoring and
Rana Taher is a PHI	candidate in CED	evaluation and	d its abil	lity to make sure that
and has a big experie	nce in working with	the project co	urse is g	joing as per the
development agencie	s like the United	planned path.	Discuss	sions were made when
Nations, European C				ptable and when a
and similar agencies				ould be applied. Rana
	ay was an ice breaker	-		in difference between
introducing Rana her	0	-		ation and why we do
the different ideas fro	om the participants		-	valuation process and
about their projects.	h the help of	what its impaction		
Then Rana began wit	-			e efforts were made
participants to draw a	ed projects building a	1	to explain the Participatory Monitoring & Evaluation method and how it reflects to	
matrix of the targeted	1 0 0	effective implementation of projects. Then		
	sectors and layers, and	Rana presented how we know that the		
	ctivities sectors. Then	Monitoring & Evaluation efforts are		
a special effort was n		successful and how we can measure their		
are the geographic ar	-	results and ou		
sectors and layers, an	-			
activities sectors that	have not been	Sometime wa	s given t	to the participants to
targeted and how we	can reach them with	work in groups on developing the ideas of		
	cise was able to reduce	the Pods projects into complete projects'		
duplication and diver	1 0	proposals. Rana sensed that the participants		
and render them to be	▲			in writing proposals,
coverage to commun	-	so we decided to give sometime in the next		
this exercise was a he	-	day to focus o		
the projects ideas, ref	ine it and make it	Key Learning	g Outco	omes:
more focused.	ara mada on projecto	- E.1 '		
As the discussions we and drawing the mast		-		pants ability to draw
0	-		inderstand the	
was introducing monitoring and evaluation as a crucial element for the success of any		-		ing the bigger picture
development project.	•			npact on a big area communities only
were presenting their			ledge and skills in	
was making them undergo an exercise related to developing performance criteria				ticing monitoring and
			-	ting performance
	bjects' element to can			ext of social and
-	Juated through out the			oment projects
project implementation	-		P	r J



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Activity details - Monday 19 July 2010

Activity Type	Training	Ven	ue	Orchid Hotel
Instructors:		Troi	Amman, Jordan Trainees Attendance: 16 full	
Rana Taher		IIal	nees munuallet.	10 1011
Abed el Rahman Moubasher				
Day focus:		Dav	v settings:	
How to write a project	t proposal as a first	•	U	ere done in the hotel
step in project manag				ound table seating
Day's activities deta			the groups were w	<u> </u>
The day started by rev			0 1	were trying to direct
• •	n them to go forward.			to understand the
Sometime was given	-	need	d to ensure that el	ement that can make
preparations of the Po		this	project sustainab	le and can live long
Rana linked it to the r			1 0	to make sure that the
tandard project prop	osal format. Then		· · ·	inity is relevant to the
Rana presented the ge		-		l can reach effective
projects management	and how all project	resu	lts.	
elements should be cl	•			a long time (over ten
while still at the plan	0 0		/ / I	ants didn't even break
projects proposal are	1 1			kept working on their
planning as well as a	-	projects. Mentor team was helping in		
to stakeholders or fun				make different point
pproval or fund allo		of views within the teams come into a		
Then she presented w	-	common agreement as many of the groups		
Frame Work, Project		members come from different		
	nagement. Moreover,	backgrounds. Moreover one challenge appeared as groups were formed having		
	articipants the project		• •	-
ife cycle and how the be drawn and how to		duplicated members as some of the talented		
analysis, problem ana		members in IT skills or English for example were favoured to join more than		
Analysis, Strategies A	-	one group, and some high activity members		
Analysis, Strategies P Analysis and needs as				one group to help.
determine how the project should work and			Learning Outco	
what resources and to		1109	Outo	
Then as an application		• 1	Raising participar	nts awareness on best
project team to group together and benefit			U 1	g projects proposals
from these learning to apply it in their Pods		-		ve project planning
project. Then each group break with Rana				ie stakeholders and
and Abed el Rahman from Mentor team			funding agencies	
staying a while with each group to check				ent analysis tools to
heir advancement and help them in			enhance their proj	-
whatever missing con	cept they need or		Proj	···· r
problem they are faci	ng that needs some			
help or directions to s	olve.			



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Activity details - Tuesday 20 July 2010

Activity Type	Training	Venue	Orchid Hotel	
Instructors:	nstructors:		Amman, Jordan Trainees Attendance: 16 full	
Rana Taher				
Abed el Rahman M	Aoubasher			
Day focus:		Day settings:		
•	s projects proposal	•	ities were done in the hotel	
development	1 5 1 1	-	in a round table seating	
Day's activities d	etails:		and Implementation	
•	e different phases any	U	metable, implementation	
-	gh: Preparatory Phase	-	nated costs and financing	
Project Approval;			conditions; Monitoring &	
• • •	stics/Procurement;	Evaluation		
Implementation Pl				
Activities; Evaluation	tion Phase; How? Wh	at Then time was	given to groups to break	
means of evaluation	on? When? When will	the and work on th	neir own to finalize the	
evaluation take pla	ace? Reporting Phase;	projects propo	sal according to the given	
	w to plan technical		ccording to the explained	
resources and Hur	nan Resources? Then	she elements and c	criteria.	
focused on project	s success elements ly	ng		
in: Management &	coordination; Field-	Mentor team w	vas checking their progress,	
Activity; Informat	ion Technology;	and it was a lo	and it was a long time that day before the	
-	luation; Budgeting &	1 0 1	final projects proposal were ready as a draft	
Finance. Moreove	-		final proposals ready to be considered. The	
-	financial resources		ne was 12 project proposals	
	el; Activity (Trainin	-	erent economical activities	
Technical Assistan			ere ready to present for the	
	Equipment & Material		rtheless, as per further	
	& Transportation; etc.		cided to reduce the overall	
	ced the concept of Co		jects into 6 or 7 projects	
-	he participants can ma	ake proposal at mo	ost.	
use of it in their Po	1 0	TZ T	0.4	
-	d the Result Chain	Key Learning	g Outcomes:	
	mpact, outcome, mide			
range results and f	the proper planning to		the participants ideas into a	
-	erstanding the commu	. 1 1	· ·	
environment and r	-	· · · · · · · · · · · · · · · · · · ·	nding the vital planning	
Mentor team then provided the participants			or a development project	
	plottee to follow in their		egrate all concepts of	
projects proposal containing elements like:		ue ve lopine	nt and management into a	
Summary; background; sectoral problem		project pro	-	
	analysis; Project / Program description:		esent a proposal that can be	
purpose, goals, objectives, outputs,		accepted		
	rs; lesson learned /			
	ptions; risk; flexibility	<i>v</i> ;		
	rangements; Physical			
Non-Physical Mea				



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Activity details - Wednesday 21 July 2010

Activity Type	Graduation	Venue	Le Meridian Hotel
Instructors/Supervise	Ceremony	Trainees Attendance	Amman, Jordan
Sean Paterson (UNIDO) Abdullah Al Taharweh (UNIDO) Dr. Maximillian Rasch (German		Trainees Attendance	: 10 Iuli
Government) Malek Moubasher (Mentor)		Day settings: This day activities w	vere done in the Le
Oroub el Abed Abed el Rahman Mou	basher	Meridian hotel speci round table seating	al event room, in a
Day focus: Final refining of Pods presenting them in the ceremony	graduation	speech and general of then Dr. Maximillia Embassy of the Fede	eral Republic of
CeremonyDay's activities details:The day begun with all the groups workingin preparing the final presentation of theirProjects' proposals. Mentor team put mucheffort in refining and helping theparticipants in preparing the final versionto be presented.Meanwhile, Mentor team were preparing apresentation and some other activates toinclude in the graduation ceremony. Inaddition after much discussions and effort,we managed to reduce the number ofpresented projects from 12 overall projects		Germany in Amman speak about the German support to the Iraq development and recognition to the UNIDO efforts in this direction. Mr. Malek Moubasher from Mentor presented an overview of the project, and explained Mentor approach to answer the UNIDO objectives in this program. Then the participants presented a 10 min movie prepared by their own efforts to show the different activities they were doing at the program. They reflected high satisfaction on the results. At the end and after a dinner, each group presented their project and Sean Paterson commented on	
to 7 to be presented. The graduation ceremo By a Welcome speech Guests by both UNIDO Sean Paterson represen accompanied by Mr. A Taharweh, where Mr. represented Mentor.	of Trainees and D and Mentor. Mr. nted UNIDO and was bdullah Al	 Presented Pods Pro Tailoring School sheets and produ recycled cloth 	Uniform, hospital cing baby bags of e wood production and ring farm lucts (Pickles) ess for the local rk and a football ay el Shiffaa' itre ry

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Activity details – Thursday 22 July 2010

Activity Type	Program wrap up	Venue	Orchid Hotel Amman, Jordan		
Instructors/Supervi	sors:	Trainees Attendance: 16 full			
-	Sean Paterson (UNIDO)				
Abed el Rahman Moubasher					
Day focus:		Day settings:			
Workshop and whole	e program evaluation	This day activities	were done in Hotel		
		meeting room main	ly one to one		
Day's activities deta		Huge amounts of pr			
	vere leaving Amman	during the program			
	e agreed to give them		ure all people get their		
most of the day for s		-	Mentor secured as a gift		
finalizing their prepa	ration for travel.	•	for each participant to		
		copy data to.			
The morning part of		Monton also accura	d all training matarial		
	one meeting between om UNIDO and each		Mentor also secured all training material		
participant on his or		and activities done in a soft copy together with a previously delivered hard copy to			
The purpose of this r		each participant as well.			
1 1	ack of each individual	each participant as	wen.		
and learn form him c		The participants left to Amman			
overall evaluation on		international airport at around 10:00 pm			
general impression w	,	I I I I I I I I I I I I I I I I I I I	I I I I I I I I I I I I I I I I I I I		
excellent.		Elements of the Ev	valuation Session:		
		(this was done by Mentor team by			
After that Mentor tea	m did some	collecting the participant feedback)			
evaluation exercise v	1 1				
was some data collec		Workshops over	rall evaluation		
participants' feedbac		Training place			
elements in the proje	ct.	Training duration			
			• Quality of training		
		• Relevance of training material			
		• Quantity and depth of information			
		Program Management			
			uation		
		• Best of your experience			
		• Further improvements			
		• How you are pla	anning to make use of		
		what you have l	earned		

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Project Outcome: Action Plan for Pods Projects

A key outcome of the training programme, Mentor facilitated the process to leverage skills learned by participants during the Community Leadership training course to design develop, and implement community level initiatives. Small groups of trainees or PODs designed locally relevant action plans to be implemented at the community level. UNIDO has received and will review the full proposals as well as carry out field implementation of approved projects. The following summaries provide a sample of the results from the participants work in developing these interventions.

UNIDO/ Community Development Leadership Training Programme Projects to be presented by the Iraqi Team Training by MENTOR for Training and Consulting July 21, 2010



Hospital Sheets



Local Commuity Awarness



Furniture Production & Bees Rearing



Local Park Rehabilitation



Homemade Products (Pickles)



Employement Centre



Computer Literacy





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Project Tailoring School Uniform, hospital sheets and producing baby bags of Title #1 recycled cloth Tal Afar Area Initiated Amina (Department of Electricity) and Ibrahim (head of Rabitat Qalaat Tal *Afar El Thaqafieh)* by Hosted Muntada Shabab Tal Afar (the association of the youth of Tal Afar) and Rabitat Qalaat Tal Afar El Thaqafieh (Cultural Association of the Citadel of by Tal Afar) Widowed women (who will work on the production of pieces), Vulnerable Target households (who will profit from the provided school uniforms with group subsidized rates) and hospitals who will make use of the produced sheets, of high quality and subsidized prices Providing work for widowed women with sewing skills, making use of used Activities cloth to produce Children Bags, producing school uniforms, producing hospital sheets

Project	Develop furniture wood production and create a bees rearing farm
Title #2	
Area	Rashidieh in Mosul and Talkeif in the second stage
Initiated	The Local Company of House Furniture, Ministry of Municipalities and the
by	Department of Agriculture (under the supervision of the coordination
	committee), Electricity Department of Talkeif
Hosted	The Local Company of House Furniture and local farmers in Talke
by	
Target	Unemployed youth and youth with special needs (deaf and dumb)
group	
Activities	Train 2 unemployed men and 3 youth with special needs to produce furniture
	(bed rooms that are easily marketed) and make use of the left over woods to
	build bees houses, vulnerable farmers in Talkeif for bees rearing and
	production of honey



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Project	Home made products (Pickles)					
Title #3						
Area	Hay el Quds/ Mosul					
Initiated	The Association of Talabet wa Shabab Ninawa (association of students and					
by	youth of Ninawa), Department of Migration and Migrants, Planning					
	Department					
Hosted	Local community committee, initiated for the sake of the project, will					
by	include all the involved members and the people from the local community					
Target	Women heading households of the internally displaced and in need of an					
group	income.					
Activities	Empower women to be producers of homemade pickles and other local					
	products, empower these women to become active members in discussing the					
	main needs for the local community, initiate local community activities that					
	serve the area, pack the product for marketing it in the local market and					
	create a storage area and a meeting place for the committee, foresee to render					
	this committee to be independent and sustainable in few years time					

Project	Raising Awareness for the local community					
Title #4						
Area	Hamadanieh, Sinjar, Tal Afar					
Initiated	Ali (from Ministry of Labour and Social Affairs) in charge of the creation of					
by	a web site for the committee, Abbas (in Hamadanieh) and Lazima (in Sinjar					
	who heads a women civil society), both school teachers and Ibrahim,					
	heading a civil society (in Tal Afar)					
Hosted	The committee to develop the society (a <i>Rabita</i> (association) initiated during					
by	the training by the four trainees: Ali, Abbas, Lazima and Ibrahim)					
Target	Three age groups:					
group	1. The educated youth					
	2. The students at their preparatory level					
	3. The illiterate youth (18-30 years old)					
Activities	Train the targeted group on creating small projects, motivate the youth of the					
	local community to invest in their skills and resources, enhance the					



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Fax: +97143740324 www.MentorMiddleEast.com educational level of the trainees through provided training and courses about knowledge and its importance and leadership in the community, train people to work together in groups to serve the public interest, motivate the illiterate to get training (in the available centre) and create an internet website to permit people to access lectures and presentations given to the trainees

Project	Rehabilitate a park and a football playground in <i>Hay el Shiffaa'</i>					
Title #5						
Area	Mosul- Hay el Shiffaa'					
Initiated	A group of three young men the local community in the area of Shiffaa'(who					
by	will mange the running cost and the well being of the park)					
Hosted	Ministry of Migration and Migrants, Ministry of Municipalities, the					
by	Association of Talabet wa Shabab Ninawa (association of students and youth					
	of Ninawa)					
Target	The youth, school students, unemployed and internally displaced persons					
group	living in the Hay (neighborhood)					
Activities	Rehabilitate the already existing park and playground to be used by the local					
	community, especially after the creation of the Police check point in the					
	middle of the playground. Create two Kiosks to serve the people who					
	frequent the park and the playground, with food and beverages. Involve					
	internally displaced in managing some entertaining games(babyfoot or ping					
	pong). Motivate the young to enjoy the football games in a communal spirit					
	with everyone in a clean environment					

Project	Employment centre
Title #6	
Area	Ninawa governorate
Initiated	Department of Training and Department of employment in the Ministry of
by	Labour and Social Affairs
Hosted	Department of Training and Department of employment in the Ministry of
by	Labour and Social Affairs (MOLSA) and Ministry of Planning (Statistics

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	Department)
Target	Unemployed
group	
Activities	Produce a publication that includes all the potential companies for work in
	the private, public and mix (public and private) sectors, create an on-line
	internet website which enables job seekers to apply on line to the Ministry to
	review their CV and channel them to the available jobs. Publicize the project
	on TV for people to apply to it

Project	Computer literacy				
Title #6					
Area	Mosul- Right side of Mosul (Wadi Hajar)				
Initiated	Ahmad Nathem (Ministry of Planning), Aysar (Association of students and				
by	youth), Lazima (Sinjar) and Ali (Ministry of Labour and Social Affairs)				
Hosted	A training centre/ Shop (to be established)				
by					
Target	Two age groups:				
group	1. Students (15-30 years old)				
	2. Unemployed (15-40 years old)				
Activities	Improve the skills and capabilities of the youth by providing them with				
	computer literacy courses, addressing particularly the needs of unemployed				
	people, bring to the labour market upgraded and trained skills that should				
	increase the production. At the second stage of the project, provide mobile				
	repair services for computer by creating new job opportunities for trained				
	youth, which should permit the project to be sustainable and able to generate				
	money				





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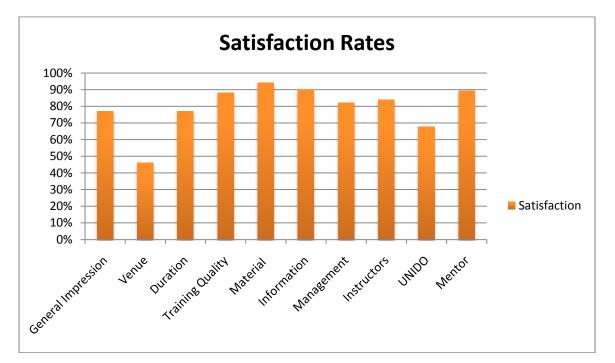
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Project Evaluation - By participants

Mentor gathered the participants' feedback against the following criteria:

- 1. Workshops overall evaluation
- 2. Training place
- 3. Training duration
- 4. Quality of training
- 5. Relevance of training material
- 6. Quantity and depth of information
- 7. Program Management
- 8. Instructors evaluation
- 9. Best of your experience
- 10. Further improvements suggestions
- 11. What is the most useful thing you will carry with you as a benefit?

The overall results were as follows:





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Q 1 #	What was your general impression for the program? Participant Name	Less than expected	As expected	Better than expected
1	Ayad Sulaiman Fattah	√		
2	Aysar Abdulhameed Ali		✓	
3	Osamah Hammoodi Yahya Al-Hafidh			
4	Mihana Fadhil Taha	√		
5	Yasir Ahmed Hammood Alsaqaa		✓	
6				
7	Ghazwan Younus Hussein Sultanah			\checkmark
8	Ameena Abdulameer Mohammed			\checkmark
9	Ahmed Nadhim Ibrahim Al Abed			\checkmark
10	Thaidan Ahmed Abbas			
11	Ibrahim Mohammed Yonies Hussein Al			\checkmark
	Khanem			
12	Dakheel Khalaf Hassan Zndnan			\checkmark
13	Lazema Yousif Hji Haji			\checkmark
14	Nadhim Mahmood Hasan			✓
15	Hayder HusseIn Zainel			✓
16	Abbas Ali Mohammed	✓		

Q 2	How do you evaluate the program location and venue?	Less than expected	As expected	Better than expected
#	Participant Name			
1	Ayad Sulaiman Fattah		✓	
2	Aysar Abdulhameed Ali	\checkmark		
3	Osamah Hammoodi Yahya Al-Hafidh			
4	Mihana Fadhil Taha		✓	
5	Yasir Ahmed Hammood Alsaqaa	\checkmark		
6	Ali Sedeeq Dhannoon Dhannoon			
7	Ghazwan Younus Hussein Sultanah		✓	
8	Ameena Abdulameer Mohammed		✓	
9	Ahmed Nadhim Ibrahim Al Abed	\checkmark		
10	Thaidan Ahmed Abbas			
11	Ibrahim Mohammed Yonies Hussein Al		✓	
	Khanem			
12	Dakheel Khalaf Hassan Zndnan	\checkmark		
13	Lazema Yousif Hji Haji	\checkmark		
14	Nadhim Mahmood Hasan	✓		
15	Hayder Husseln Zainel	\checkmark		
16	Abbas Ali Mohammed		\checkmark	

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Q 3	How do you evaluate the	Less than expected	As expected	Better than
5	program duration?	слрессси	expected	expected
#	Participant Name			capetted
1	Ayad Sulaiman Fattah		✓	
2	Aysar Abdulhameed Ali			 ✓
3	Osamah Hammoodi Yahya Al-Hafidh			
4	Mihana Fadhil Taha		✓	
5	Yasir Ahmed Hammood Alsaqaa	✓		
6	Ali Sedeeq Dhannoon Dhannoon			
7	Ghazwan Younus Hussein Sultanah			
8	Ameena Abdulameer Mohammed			 ✓
9	Ahmed Nadhim Ibrahim Al Abed	✓		
10	Thaidan Ahmed Abbas			
11	Ibrahim Mohammed Yonies Hussein Al			✓
	Khanem			
12	Dakheel Khalaf Hassan Zndnan		✓	
13	Lazema Yousif Hji Haji		✓	
14	Nadhim Mahmood Hasan		✓	
15	Hayder Husseln Zainel		✓	
16	Abbas Ali Mohammed		\checkmark	

Q 4 #	How do you evaluate the training quality? Participant Name	Less than expected	As expected	Better than expected
1	Ayad Sulaiman Fattah		✓	
2	Aysar Abdulhameed Ali		~	
3	Osamah Hammoodi Yahya Al-Hafidh			
4	Mihana Fadhil Taha		✓	
5	Yasir Ahmed Hammood Alsaqaa		✓	
6	Ali Sedeeq Dhannoon Dhannoon			
7	Ghazwan Younus Hussein Sultanah			\checkmark
8	Ameena Abdulameer Mohammed		\checkmark	
9	Ahmed Nadhim Ibrahim Al Abed			\checkmark
10	Thaidan Ahmed Abbas			
11	Ibrahim Mohammed Yonies Hussein Al			
	Khanem			
12	Dakheel Khalaf Hassan Zndnan			\checkmark
13	Lazema Yousif Hji Haji			\checkmark
14	Nadhim Mahmood Hasan			\checkmark
15	Hayder HusseIn Zainel			\checkmark
16	Abbas Ali Mohammed		\checkmark	



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Q 5	Do you think that the material	Less than needed	Meet the need	More than
5	were enough for your needs?	liceucu	incea.	needed
#	Participant Name			
1	Ayad Sulaiman Fattah			\checkmark
2	Aysar Abdulhameed Ali		~	
3	Osamah Hammoodi Yahya Al-Hafidh			
4	Mihana Fadhil Taha			\checkmark
5	Yasir Ahmed Hammood Alsaqaa			\checkmark
6	Ali Sedeeq Dhannoon Dhannoon			
7	Ghazwan Younus Hussein Sultanah			\checkmark
8	Ameena Abdulameer Mohammed		✓	
9	Ahmed Nadhim Ibrahim Al Abed			\checkmark
10	Thaidan Ahmed Abbas			
11	Ibrahim Mohammed Yonies Hussein Al			\checkmark
	Khanem			
12	Dakheel Khalaf Hassan Zndnan			\checkmark
13	Lazema Yousif Hji Haji			\checkmark
14	Nadhim Mahmood Hasan			\checkmark
15	Hayder Husseln Zainel			\checkmark
16	Abbas Ali Mohammed		✓	

Q 6 #	What you think of the amount of the information presented? Participant Name	Not enough	Suitable	More than enough
1	Ayad Sulaiman Fattah			✓
2	Aysar Abdulhameed Ali		✓	
3	Osamah Hammoodi Yahya Al-Hafidh			
4	Mihana Fadhil Taha			✓
5	Yasir Ahmed Hammood Alsaqaa		✓	
6	Ali Sedeeq Dhannoon Dhannoon			
7	Ghazwan Younus Hussein Sultanah			\checkmark
8	Ameena Abdulameer Mohammed		\checkmark	
9	Ahmed Nadhim Ibrahim Al Abed		\checkmark	
10	Thaidan Ahmed Abbas			
11	Ibrahim Mohammed Yonies Hussein Al			\checkmark
	Khanem			
12	Dakheel Khalaf Hassan Zndnan			\checkmark
13	Lazema Yousif Hji Haji			\checkmark
14	Nadhim Mahmood Hasan			\checkmark
15	Hayder Husseln Zainel			\checkmark
16	Abbas Ali Mohammed		✓	



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Q	How do you evaluate the	Less than	As	Better
7	program management?	expected	expected	than expected
#	Participant Name			capetieu
1	Ayad Sulaiman Fattah		\checkmark	
2	Aysar Abdulhameed Ali			✓
3	Osamah Hammoodi Yahya Al-Hafidh			
4	Mihana Fadhil Taha		✓	
5	Yasir Ahmed Hammood Alsaqaa			✓
6	Ali Sedeeq Dhannoon Dhannoon			
7	Ghazwan Younus Hussein Sultanah		✓	
8	Ameena Abdulameer Mohammed			✓
9	Ahmed Nadhim Ibrahim Al Abed			✓
10	Thaidan Ahmed Abbas			
11	Ibrahim Mohammed Yonies Hussein Al			✓
	Khanem			
12	Dakheel Khalaf Hassan Zndnan			✓
13	Lazema Yousif Hji Haji			✓
14	Nadhim Mahmood Hasan		✓	
15	Hayder Husseln Zainel	✓		
16	Abbas Ali Mohammed		\checkmark	

Q 8	How do you evaluate Ms. Oroud el Abed delivery?	Satisfaction rate (5 = highest; 1 = lowest)			t)	
#	Participant Name	1	2	3	4	5
1	Ayad Sulaiman Fattah				\checkmark	
2	Aysar Abdulhameed Ali				✓	
3	Osamah Hammoodi Yahya Al-Hafidh					
4	Mihana Fadhil Taha					\checkmark
5	Yasir Ahmed Hammood Alsaqaa				✓	
6	Ali Sedeeq Dhannoon Dhannoon					
7	Ghazwan Younus Hussein Sultanah					\checkmark
8	Ameena Abdulameer Mohammed					\checkmark
9	Ahmed Nadhim Ibrahim Al Abed				✓	
10	Thaidan Ahmed Abbas					
11	Ibrahim Mohammed Yonies Hussein Al				✓	
	Khanem					
12	Dakheel Khalaf Hassan Zndnan					\checkmark
13	Lazema Yousif Hji Haji					✓
14	Nadhim Mahmood Hasan					\checkmark
15	Hayder Husseln Zainel					\checkmark
16	Abbas Ali Mohammed					



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		~~			~ ~ ~ ~ ~ ~	

Q 9	How do you evaluate Dr. Marwan Stambuli delivery?	Satisfaction rate (5 = highest; 1 = lowest)			t)	
#	Participant Name	1	2	3	4	5
1	Ayad Sulaiman Fattah					\checkmark
2	Aysar Abdulhameed Ali					\checkmark
3	Osamah Hammoodi Yahya Al-Hafidh					
4	Mihana Fadhil Taha					\checkmark
5	Yasir Ahmed Hammood Alsaqaa					\checkmark
6	Ali Sedeeq Dhannoon Dhannoon					
7	Ghazwan Younus Hussein Sultanah					✓
8	Ameena Abdulameer Mohammed					\checkmark
9	Ahmed Nadhim Ibrahim Al Abed					\checkmark
10	Thaidan Ahmed Abbas					
11	Ibrahim Mohammed Yonies Hussein Al					✓
	Khanem					
12	Dakheel Khalaf Hassan Zndnan					\checkmark
13	Lazema Yousif Hji Haji					\checkmark
14	Nadhim Mahmood Hasan					\checkmark
15	Hayder Husseln Zainel					\checkmark
16	Abbas Ali Mohammed					\checkmark

Q 10	How do you evaluate Mr. Hasan Chaker delivery?	Satisfaction rate (5 = highest; 1 = lowest)			t)	
#	Participant Name	1	2	3	4	5
1	Ayad Sulaiman Fattah					\checkmark
2	Aysar Abdulhameed Ali				\checkmark	
3	Osamah Hammoodi Yahya Al-Hafidh					
4	Mihana Fadhil Taha					\checkmark
5	Yasir Ahmed Hammood Alsaqaa					✓
6	Ali Sedeeq Dhannoon Dhannoon					
7	Ghazwan Younus Hussein Sultanah					\checkmark
8	Ameena Abdulameer Mohammed					\checkmark
9	Ahmed Nadhim Ibrahim Al Abed					\checkmark
10	Thaidan Ahmed Abbas					
11	Ibrahim Mohammed Yonies Hussein Al				✓	
	Khanem					
12	Dakheel Khalaf Hassan Zndnan			✓		
13	Lazema Yousif Hji Haji					\checkmark
14	Nadhim Mahmood Hasan					\checkmark
15	Hayder Husseln Zainel					\checkmark
16	Abbas Ali Mohammed					\checkmark



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Q How do you evaluate Ms. Rana			Satis	faction	rate	
11	Taher delivery?	(5 = highest; 1 = lowest)			t)	
#	Participant Name	1	2	3	4	5
1	Ayad Sulaiman Fattah				\checkmark	
2	Aysar Abdulhameed Ali			\checkmark		
3	Osamah Hammoodi Yahya Al-Hafidh					
4	Mihana Fadhil Taha				\checkmark	
5	Yasir Ahmed Hammood Alsaqaa				\checkmark	
6	Ali Sedeeq Dhannoon Dhannoon					
7	Ghazwan Younus Hussein Sultanah			\checkmark		
8	Ameena Abdulameer Mohammed					\checkmark
9	Ahmed Nadhim Ibrahim Al Abed			\checkmark		
10	Thaidan Ahmed Abbas					
11	Ibrahim Mohammed Yonies Hussein Al				✓	
	Khanem					
12	Dakheel Khalaf Hassan Zndnan					
13	Lazema Yousif Hji Haji				✓	
14	Nadhim Mahmood Hasan					\checkmark
15	Hayder HusseIn Zainel					\checkmark
16	Abbas Ali Mohammed				\checkmark	

Q 12	How do you evaluate UNIDO role in the program?	Satisfaction rate (5 = highest; 1 = lowest)			:)	
#	Participant Name	1	2	3	4	5
1	Ayad Sulaiman Fattah		\checkmark			
2	Aysar Abdulhameed Ali		\checkmark			
3	Osamah Hammoodi Yahya Al-Hafidh					
4	Mihana Fadhil Taha		~			
5	Yasir Ahmed Hammood Alsaqaa			>		
6	Ali Sedeeq Dhannoon Dhannoon					
7	Ghazwan Younus Hussein Sultanah				~	
8	Ameena Abdulameer Mohammed		\checkmark			\checkmark
9	Ahmed Nadhim Ibrahim Al Abed					
10	Thaidan Ahmed Abbas			\checkmark		
11	Ibrahim Mohammed Yonies Hussein Al					
	Khanem					
12	Dakheel Khalaf Hassan Zndnan					\checkmark
13	Lazema Yousif Hji Haji				~	
14	Nadhim Mahmood Hasan					\checkmark
15	Hayder Husseln Zainel					\checkmark
16	Abbas Ali Mohammed		\checkmark			



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Q 13	How do you evaluate MENTOR role in the program?	Satisfaction rate (5 = highest; 1 = lowest)				t)
#	Participant Name	1 2 3 4		5		
1	Ayad Sulaiman Fattah				✓	
2	Aysar Abdulhameed Ali				✓	
3	Osamah Hammoodi Yahya Al-Hafidh					
4	Mihana Fadhil Taha				✓	
5	Yasir Ahmed Hammood Alsaqaa				✓	
6	Ali Sedeeq Dhannoon Dhannoon					
7	Ghazwan Younus Hussein Sultanah					~
8	Ameena Abdulameer Mohammed					\checkmark
9	Ahmed Nadhim Ibrahim Al Abed					√
10	Thaidan Ahmed Abbas					
11	Ibrahim Mohammed Yonies Hussein Al					~
	Khanem					
12	Dakheel Khalaf Hassan Zndnan					\checkmark
13	Lazema Yousif Hji Haji					\checkmark
14	Nadhim Mahmood Hasan					\checkmark
15	Hayder Husseln Zainel				✓	
16	Abbas Ali Mohammed			\checkmark		

Q	What is the best you liked in this program:
14	
#	
1	Dr. Marwan Stambuli and Mr. Hassan Chaker part of the course
•	

- 2 The social and emotional attention and care that was given to the trainees as a whole and each of them was significant compared with many previous course that I have attended
- 3 Dr. Marwan Stambuli and Mr. Hassan Chaker part of the course
- 4 The practical exercises and the field visits
- 5 The 5 minutes smoking breaks was the best thing in the course it make a big relief to me
- 6 The practical exercises7 The part of Dr. Stambuli
- 8 The lecturers and their versatile experiences
- 9 The Dead Sea trip

. . . .

- 10 Exercises
- 11 The Excellent choice of instructors
- 12 Instructors sincere effort to deliver the training
- 13 The trips make me see Jordan

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Q What are your recommendations for further improvement to a similar program:

- 1 Better quality of participants + Ouroub lectures part was better to be only one week and More Field visits with Ouroub
- 2 Follow up to this course by complementary courses to the same trainees or to the same organization that they belong to
- 3 The Oroub part should be for one week with a different sequence of the lectures
- 4 More examples from the reality of Iraq
- 5 Making the objective clearer and providing the biggest quantity of information about the training in Iraq before we come to Jordon
- 6 More exercises like of Hassan Chaker
 - The daily course time was too long it should not go more than 3:00 afternoon + More time for time-management
- 8 More for the financial aspects of small projects + more for the situation in Iraq
- 9 Lesser time for the course every day rate of 6 hours a day
- 10 Start early with the writing of the projects proposals
- 11 To deliver this course in Ninawa
- 12 Make computers available for the trainees to work on during the course

Q What is the most useful thing you will carry with you as a benefit:

- 1 Self assessment and bridging the Knowledge gapes
- 2 The application to knowledge in practice to benefit the society without a lot of taking and theories
- 3 Being proactive + time management
- 4 The concept of empathy
- 5 To deliver the knowledge and skills I have learned to all the people how need it in Iraq
- 6 He will benefit in his factory from the concept of planning and follow up and evaluation
- 7 Honesty + No place for failure
- 8 bridging the knowledge gap
- 9 Planning and empathy
- 10 All of Dr. Stambuli concepts especially the marketing and planning issue
- 11 Team work + Pursuing the objective
- 12 The positive attitude and overcoming obstacles

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Project Evaluation - By Mentor

Mentor FZ LLC looks at this project as a success story added to its portfolio of high quality deliveries. In this section we will demonstrate how **Mentor FZ LLC** did deliver all the **UNIDO** expectations for this program and how the program did meet these expectations in terms of: Effectiveness; Efficiency; Relevance; Impact and Sustainability.



UNDIO objectives behind this project element of MISP V were stated as follows:

PROJECT <u>OBJECTIVE</u> TO BE ADDRESSED: Provide targeted communities with the capacity to plan and manage their development activities and restore a functional base for economic growth and community reconciliation

PROJECT <u>**OUTPUT</u> TO BE ADDRESSED:** Enhanced capacities at the community level in support of socio-economic growth and community reconciliation by creating human assets to promote an environment conducive to livelihood recovery, job creation and micro-enterprise development</u>

PLANNED <u>ACTIVITY</u> ACCORDING TO OUTPUT: To achieve this project output, the Project Management Unit plans to organize a community development training course. The training course will aim to create a core cadre of community leaders, who will work on local development issues. Training activities will focus on the following thematic areas:

- Community Development and Planning;
- Local Economic Development/Enterprise Development;
- Project Management/Project Cycle;
- Strategic Management and Planning;
- Monitoring and Evaluation

During the training session(s), facilitators will assist community leaders to identify a specific activity/output to be built around a locally relevant development issue (youth, IDPs, etc.) and then help in the preparation of an action plan to address this issue. Finalized plans will be put into action upon the return of the Community Leaders to their communities



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UNIDO MISP V	Project	Project Output	Planned Activity
Effectiveness	Objective The program was able to build in the participants the needed awareness in social and economical development for local communities reconciliation	Participants were prepared to be community leaders that can drive socio-economic growth and community reconciliation projects	The Pods projects action plan generated from the training showed the ability of the participants to apply the learning in the right context
Efficiency	The program was able to provide the participant all the needed knowledge and skills to play their role as community leaders	They were given enough training to plan, manage and follow up community projects and lead others to follow	The training covered all the designed areas and were able to present project that were UNIDO accepted
Relevance	It touched the exact problems facing Iraq local communities development issues through discussions and participations	Program activities hit the needed learning the participants' needs to establish their development local projects	The Pods projects were exactly aiming at the thematic issues in Iraq development identified areas
Impact	Mentor delivery was able to supply the participants with the proper needed motivation to carry this forward with very high ownership	Participants who have never met before planned to partner as a team in several local community projects in their home towns	The coming weeks will show more how the participants are very serious in implementing the projects in their communities
Sustainability	Approach was successful in linking the development process to the community local available resources	The program was successful to build the internal driving force as some of the participants were determined to do their project even without UNIDO funds	Mentor helped the participants to design the project in the least cost and showed them how to put the right elements for long term running



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Phone: +97143644583 Fax: +97143740324 www.MentorMiddleEast.com Participants' Final Evaluation – by Mentor

In the first part of this report as well as the interim report, Mentor has presented the preliminary evaluation of each participant against six main areas:



As the program went further and more interaction happened with the participants, Mentor team was able to dig more deep into the participants' personality and ability to interact further in the MISP V coming activities and been able to present its evaluation toward the candidates based on another six areas:



The low rating shown will indicate what the participant might needs as a further improvement or further training needs to be addressed.



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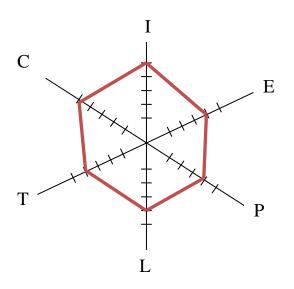
1-Ayad Sulaiman Fattah

He is a professional man specialized in his work in statistics in the governmental sector, he find it difficult to change his focus to be a community leader, he can participate and support community development project through his work in the statistics department. We don't advise assigning him leading tasks in community development projects of a role of a community leader, the program was a subject area out of his specialty and he will not be comfortable to move to micro-industries or small project initiatives.

2-Aysar Abdulhameed Ali

Aysar is a civil society man; he is already working in a community based organization and his own development agenda. The program was in the heart of his interest and working domain, his main objective behind joining the workshop was to widen his network with international development agencies that he is working with. His organization is already working on projects with much wider scope than the scope of this project and is much more diverse. He has the motivation to be a community leader and he has the ability as well.

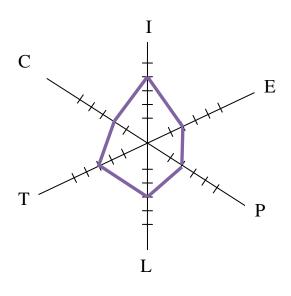
C T L



3-Osamah Hammoodi Yahya Al-Hafidh

Osama was the "group speaker" with this title he had a good opportunity to demonstrate his leadership and managerial abilities while managing the participants.

Nevertheless, he failed to keep the trust within the people he represents and the other parties involved in the project because of his wrong choices in leading the team, the rest of the participants considered him belong to the mind set of the old Iraq way of management. In many incidents he put forward his own interests rather than the group interest as was well shown in the leisure trips. He lacks flexibility in thinking and weak ability to adapt to the new way of thinking the program was advocating as was shown clearly in the type of questions and discussions he was involved in.





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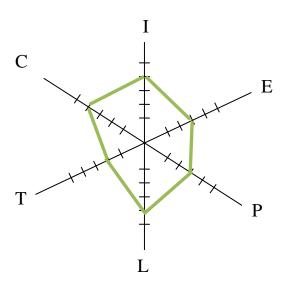
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4- Mihana Fadhi Taha

Mihana was the group motivator; he maintained a high spirit all time, enjoy his time and loves life and fun. On the personal level he highly enjoyed the program, and all the participants found his presence very useful as he is a high level expert in agriculture. Nevertheless, he has weak leadership abilities, demonstrated very clearly in the training activities, and he lacked mental flexibility to absorb the new concepts and apply it. However, he is a humble and hardworking, can be a part of a team.

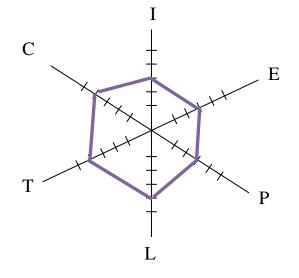
5-Yasir Ahmed Hammood Alsaqaa

Yasir has a firing personality, he interacte quickly with people and events around him, he is true in his involvement; however, througout the activities he was distguished as a person and not as a team player. He participates heavily in all discussions, ask a lot and get into the activities in high motivation. He has a positive personality. He has a great aspiration to serve his local community; nevertheless he is not very smart and tend to work as a one man show beacause of lack of trust in others people around him.



6-Ali Sedeeq Dhannoon Dhannoon

Ali is a very cold person, but very intelligent, he wasn't interacting good with some lectures of theoratical nature; however, he performed very highly in activities that required skills in problem solving and group work and leadership. He was named the nessasity leader as he made his team reach success many times. He is very frank and stright forward, shows high critical thinking abilities and true in reflecting his point of veiw. He lack motivation because of his pesimistic veiw for the situation in Iraq.





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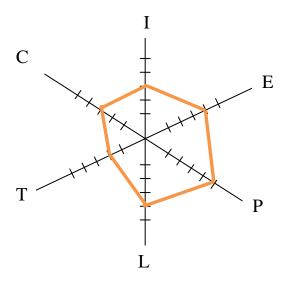
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7-Ghazwan Younus Hussein Sultanah

Ghazwan was named throughout the workshops as the projects ideas man, as he had enormous amount of project ideas he used to keep supplying to the participants. He is a very practical person; he barely can stand listening to theoretical concepts, he just want to go for implementation. He kept himself busy in writing all the ideas he has in proposals. He is a handy person who masters woodcraft, blacksmith, electric, painting and other skills. He used to work since his early days in a shoe factory owned by his



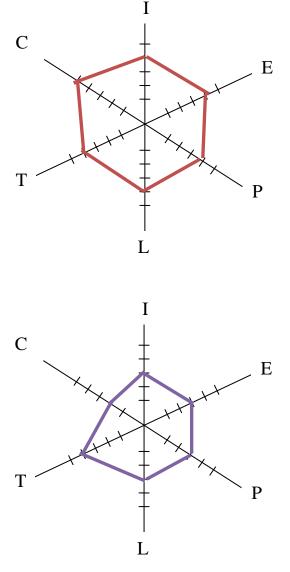
father, which closed later because the blockade. He was a top performer in his college, and he could have been an engineer but his family need made him go for work at an early stage. He has the entrepreneurship spirit and initiative taking; moreover, he had mental flexibility to grasp the new concepts he learned. His family need his full support; nevertheless, he will be perfect to run community development projects.

8-Ameena Abdulameer Mohammed

Ameena was named during the workshops as the bulldozer or the engine as she is very highly active and has high ambitions "one of the instructors called her: her excellency the minister" she have true live to her country and community and love to serve people and do all her effort to reach success. She is very affecting emotional person, can be irritated quickly; nevertheless, she is very determined. She was promoted while in the workshop to be the head of planning in the ministry of electricity in Ninawa.

9-Ahmed Nadhim Ibrahim Al Abed

He is an educated person having high ambition, good intelligence and leadership motivation. He showed some stubborn behaviour while UNIDO presented its Pods projects plan; nevertheless, he grasped the full picture in the last few days of the program. He acts alone most of the time, he had some difficulties to be a team player, as he don't show flexibility in changing his ideas and compromising toward a middle way decision. He likes to choose his own team members and can't work with anybody. However, he is a promising person on all levels providing he can be more flexible.





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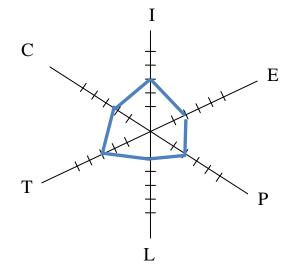
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10- Ahmad Abbas Thaidan

Ahmad is a respectable gentlemen, he has a high job position and established professional track; nevertheless, his focus was only in what he is currently doing. He made benefit from the workshops as additional information. One can make use of him only within his current work parameters. We don't advise that he would be engaged in any new community initiative as he is much busy already in the training centre he manage.

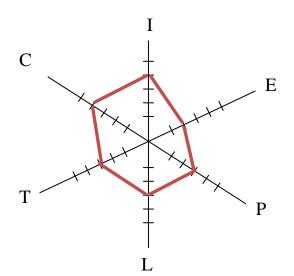


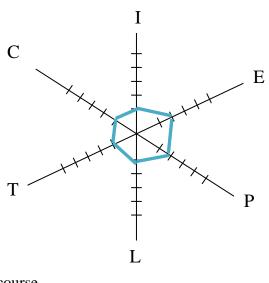
11- Ibrahim Mohammed Yonies Hussein Al Khanem

Ibrahim is an Arabic langauge teacher, and a president of a cultural centre. The workshops were of high benefit to him as it highly relevant to his current work as a part of the civil society. His focus was much to promot to the projects and activities that his cultural centre can do. His profession as a langauge and literature teacher affects the way he describe things as a drama all the time. He has a weak background in running commercial projects and limited creative abilities, but he put a lot of effort to develop. He spent a lot of time searching the net on new projects ideas, copying and pasting from it, and sometimes he call back home to Iraq to gather some missing information he has from experts he know. He has the motivation to work in development projects.

12- Dakheel Khalaf Hassan Zndnan

Dakheel was the weakest person in the program. His presence caused many other participants to express their objection where they considered he is pulling down the caibre of the program, as when the ministry was selecting people, they asked that only high educated staff to nominate with good English skills. Dakheel has only primary industrial education nothing more, he was selected because he is the nephew of a council member. His participation during the workshops were nearly null, his project idea was very humble, as he suggested to use the 1000 USD from UNIDO to raise a cattle of goats and give the new born goats to families in need. He mentioned that he got a 20,000 USD as a laon to start a small business and he lost it, so he leanred more about what is needed to start an activity from the course.







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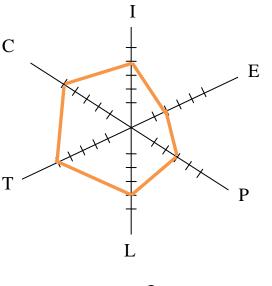
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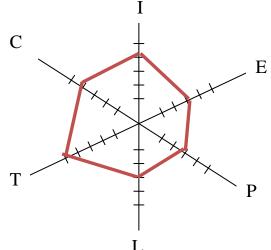
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13- Lazema Yousif Hji Haji

Lazema took the program extremely serious and was interested in getting benefit of each idea mentioned; she was positive and active in team work; she showed good comprehension to the new concepts in the workshops. She has a good future as a community leader as she already involved in civil society action. Her ability has clearly been upgraded in this program.



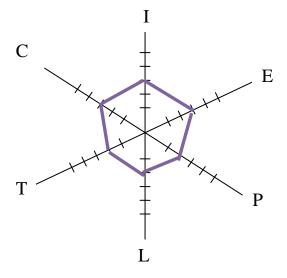


14-Nadhim Mahmood Hasan

Nadhim was from the top interacting participants; he was highly engaged, expressing his ideas clearly, even if his ideas are against the flow; he is a very committed in serving his country and has strong awareness of his local community needs, this thinking always originate from the community needs and the solid inputs, he can be a good team player and can accomplish work alone as well, determined person, little talk lot of work.

15-Hayder HusseIn Zainel

Hydar was a very little talking person throughout the workshops, he only answer and interact in the least possible way. He is a kind of person that like to keep working in the same job he is doing right now, don't like to change. He comes from an agricultural family background. He has limited motivation and ability for being a community leader.





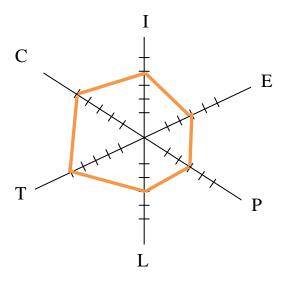
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16-Abbas Ali Mohammed

Abbas is a person involved with people in his local community. He is a very good team member who interacts quickly with people and makes friendship easily. The whole program was a new experience for him; however, he was able to quickly adapt and was comfortable with the overall direction of community development. He has a bright future as a potential community leader.



	Over all Evaluation as a potential									
	community leader									
#	Participant Name	1	2	3	4	5	6	7	8	9
1	Ayad Sulaiman Fattah									1
2	Aysar Abdulhameed Ali									
3	Osamah Hammoodi Yahya Al-Hafidh									
4	Mihana Fadhil Taha									
5	Yasir Ahmed Hammood Alsaqaa									
6	Ali Sedeeq Dhannoon Dhannoon									
7	Ghazwan Younus Hussein Sultanah								*	
8	Ameena Abdulameer Mohammed								*	
9	Ahmed Nadhim Ibrahim Al Abed									
10	Thaidan Ahmed Abbas									
11	Ibrahim Mohammed Yonies Hussein Al									
	Khanem									
12	Dakheel Khalaf Hassan Zndnan									
13	Lazema Yousif Hji Haji									
14	Nadhim Mahmood Hasan									
15	Hayder Husseln Zainel									
16	Abbas Ali Mohammed									

Strong Potential Community Leader

Potential Community Leader with some support

Secondary or Supportive Role in Community Development efforts

*Star performer

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Participants' Evaluation – by Oroub el Abed (Instructor)

The below impression are as stated from Ms. Oroub el Abed as the instructor who stayed the longest duration and worked closely with the participants, we have listed them to have another point off view on each individual evaluation.

Ayad: Ministry of Planning (department of Statistics)

He used to be a tailor before working with the State. He was not much active and could not see how the themes we were raising could be implemented in his work, in his department or in the local community. It could be realistic because of the power of his supervisors that may not permit him to initiate projects that are community oriented, it could also related to his sense of initiation where he could not see that he could have an outreach to locals.

Aysar: IOM/ Civil society body addressing IDPs needs.

Aysar was somehow not interested the first few days. He has attended too many workshops on local community and participatory approaches and methods to assess needs. After the third day when the team started designing projects, his attitude changed. The last day of the workshop he said with all honesty, that despite the fact he knew all the themes we raised in the workshop (as trainers), the one different thing was implementing the themes into the ground in materializing them through projects. He has too many projects and ideas. His work with the IOM and the NGO surely enabled him to have a good outreach to the community. His wife heads an NGO as well, so he often gave examples from his or his wife's NGO to support examples raised in class.

Osama: Ministry of Municipalities (Technical training centre)

Osama was attentive and often questioning or giving already existing examples from his own experience as a government employee and director. He was active in the exercises done by the breaking groups. As a person who is used to being a boss, he often overtook the variety the group wanted to present. This was noticed and the members of the group used to bring their input after he gives his presentation. So, his power was sized and his contribution and role in the teams became more and more positive as the workshop progressed with its various themes and modules.

Muhanna: from Agriculture Ministry:

Active and excited with the new exposure to the new development jargon he was learning. He is very positive, very joyful and quite witty. He asked questions, gave examples, always tried to bring new ideas and suggested projects pouring in his work and his ministry (before lunch time though not after, hahaha).

Yaser: Ministry of Migration (Mosul)

His work permits him to access the IDPs by conducting qualitative research analysis. Despite this, the project he suggested is beyond his work mandate. He was very active and very talkative in classes. He always talked about his impressions and his views about the situation. He was very attentive to the new discussed ideas and commented often on the way he can make use of them.



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Ali: MOLSA (VTC)

He is a programmer. His participation hence was quite limited in class. He is realistic and somehow pessimistic about the status quo. The discussion with him reflected his suspicion about the viability of implementing the projects while the security situation is still disturbed and the people do not feel safe with each other. Because of his skills and his access to data basis concerning unemployed people registered with MOLSA, the proposed projects initiated by the teams were keen to have him on board.

Ghazwan: Private and Public sectors company on producing home furniture, Mosul Very active. His mind is very business oriented and it shows clearly how passionate he is about his work and the ways to build on existing resources at his company. Most of the projects he is able to suggest needed no money, but support to widen the scope to social issues and vulnerable groups.

Ameena: Electricity Mosul

She is extremely active and has high sense of initiative. Able to see the positive aspects in her work and amongst the members of her local society to get them involved in projects that could benefit everyone. She gave from day one successful examples of small projects in her own ministry such as the unit the makes use of the boxes (where electricity wires are put) to produce furniture for the ministry to save them the cost of buying or the unit that makes use of any metal that is not used to weld it and make pieces that are used in establishing poles. In the designing of the projects, she offered to cooperate with Ibrahim giving her week ends to help Ibrahim in Tal Afar in implementing the projects. She is a designer as well where she suggested few projects making use of her skill and her interest in widen the benefit to the people.

Ahmad: Planning Ministry in Mosul

Very realistic. Often challenged some of the very "good to be true" ideas suggested that do not take into consideration the challenges on the ground. He has clear ideas and designed a very ambitious project demonstrating his abilities and skills to have a wider outreach to the community. His work at planning is exposing him already to the small projects and the designing of proposals.

Ahmad Abbas: MOLSA (VTC)

The director of VTC. Very knowledgeable and often gave examples of projects he reads himself and assesses their viability. Very active and interested in what the workshop modules could add to his work and to his services to more people from the local community.

Ibrahim: School teacher and NGO head at Tal Afar

Very interested and attentive to every things discussed. Gave always examples or challenged ideas and tried to suggest better lessons based on their experiences. He talked thoroughly about the special security situation in Tal afar and the difficulty in mobility and accessibility. Very motivated to bring in new projects and to involve as many as possible of local community and civil society bodies.

MENTOR



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Dakheel: NGO in Sinja

He came one week late, so I missed getting to know him well when I was full time with the team. He was in general calm, not active and unable to contribute with even examples to the discussions. He has a mediocre school education and speaks modest Arabic (I think he is Kurdish and his Arabic is somehow limited and not always clear).

Lazema: School teacher and Heading a women NGO in Sinjar

Attentive and wants to learn and acquire ideas that she could bring them in to her NGO or class. Raised lots of questions on how development can really be implemented and applied by people. She has a strong outreach to the locals.

Nadhim: Electricity in Tal Keif

Active, critical of the situation, able to challenge some of the discussed ideas (especially reflecting the reality and the hegemony of power in each area). He hence has lots of suspicion about the possibility to implement the projects we were studying and he often questioned if the time now permits to involve the local community and to suppress the authoritarian power. His realistic approach was always discussed and like every development prospect, all circumstances must be taken into account, so his input was much appreciated to the discussion.

Haydar : from Electricity (Tal Keif)

He was not active. He would respond to questions I would raise but he rarely participated in discussions, class activities (such as presentations).

Abbas: School teacher / translator with the US army in Hamadanieh Very active, very positive and able to think of the outreach at the local community level because of his connection with the community as a school teacher. Very Progressive thinking and had an input in most of the discussions.



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Project challenges and attention points

The daily coordination between Mentor project team and the UNIDO field team has made most of the problems been solved on spot. The monitoring effort done by the UNIDO team was an excellent match with Mentor highly effective reporting actions.

The main challenges that have faced the project since day one were:

- 1. Difference of expectations in terms of the nature of the project between the Iraqi participants and the plans UNIDO has made for them. The main cause of this was a clear miscommunication made by some of the coordinators who helped in the preparations of this project before the participants' arrival to Amman.
- 2. Someone in Iraq has communicated different scope for this project, thus a lot of time was wasted bringing the participants back to the track planned.
- 3. Some of the participants where vocally asking for a higher calibre of service which exceeded the planned budgets of the project.
- 4. Some of the participants are much far from field experience in launching and managing economic activities which lead to some unrealistic project plans.
- 5. Difficulty in putting people together in Pods project, as some resistance to work group is facing the trainers.

Mentor team together with UNIDO field team, where able to solve many of the problems associated with the above challenges, and put the project on the right track. Some of the measures or actions done to minimize the challenges were:

- Several orientation meetings with the UNIDO to clear the project objective and scope
- UNIDO officials being a part of some of the training activities like the budgeting exercise for example
- Mentor ability to keep a diplomatic and tactful relation with all participants within a friendly atmosphere
- Mentor trainers were able to make the participants sense the value of the training material given and to demonstrate real deep knowledge and techniques that can benefit the trainees in their community development efforts as well as their personal life and social growth.



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Project Lesson Learnt

In terms of program design, topics and training delivery

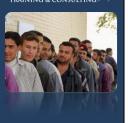
- The choice of topics was very good, any similar course should contains the same elements, some more soft skills and techniques of proposal writing and reporting skills will be valuable to add.
- Flexibility of the consulting team proved very valuable, as we were able to change the focus of the training several times and introduced new topics as per the discovered needs
- The abundance of training resources and further reading material has made participants motivated to deliver the course themselves
- Motivational aspect to keep the participants on track for long term projects is very important, the dinner, motivational speeches, games, field trips, leisure trips and the graduation ceremony proved very crucial
- Time was long, but necessary to make the proper impact
- The variety of learning styles and instructional tools used added much life to the training and in a way compensated for the long training time
- The high calibre of the training team made the participants take things much more seriously
- We surly would like to reconsider using the same venue again in future projects

In terms of participants selection and pre-program communication

- Participants Selection criteria should be revised to involve younger people and people who are already engaged in community service, and minimize governmental officers
- Exploring expectations of participants for venues and level of service expected before the program begins
- Consultant flexibility in securing them their needs for venue change and food even though it made Mentor lose money, was crucial in wining participants involvement
- Consultant connection with the participants prior of the program could certainly help exploring more about them and save some time in adapting

In terms of consultant coordination with UNIDO

- More detailed exposure on the post and pre stages related to the MISP V would have made our preparation better
- Sharing of more information about UNIDO projects for the contractor to be able to relate and enhance, like economic profiles of area, similar implemented projects in other areas...
- Contractor further help in implementing actions Pods project
- Jonathan Eischen close follow up in week 1,2 were a great support to solving problems as they happens
- Sean Paterson presence was very useful at the end of the project; nevertheless, we felt that we needed more time to hand over the projects follow up



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Ms. Oroub el Abed contribution in the lesson learnt section:

- Looking at the team, I can see that those who had a sense of agency and wanted to think of new ideas and bring in new concepts to their communities are those who are in daily encounter with the locals: such as teachers, civil society body representatives (except for Dakheel!!), Amina (although she is in electricity, but she is a field worker and mobile in all areas in Ninawa, so close to the locals and exposed to the existing resources). This hence makes us question:
 - a. Who can be a leader to help the local community to emancipate itself from the dependency on aid from Internationals and government?
 - b. What relationship this person has with the local community: an authoritarian one (such as a Director- the case of Osama) or just a local worker?
 - c. What should be done to enable a simple local worker who is CLOSE to the local community to build on his assets and to expand his outreach and his access to locals beyond the mandate of his work bringing in the local community development component and the creation of small entrepreneurs?
- 2. Despite the fact that the names where suggested by some authority bodies (the governor and the provincial council, some conditionalites could be imposed to better serve the locals and to better benefit from the training and the invested money and effort: such as:
- 3. Attended workshops on local development, participation, soft skills, project management for the first time
- 4. Have close access through work to the local community- as service providers and have knowledge of their areas
- 5. Have interest to make a difference in their community or their work to better serve the people they are dealing with
- 6. Ask them to write few pages about what they wish to learn from applying to a workshop addressing local community development and enabling small entrepreneurs. This could reflect their sense of agency and their local interest in being involved with the local community
- 7. I understand well that UNIDO is focused on VTC but it is worth looking at local and international NGOs using vocational training to address some local issues such as psychosocial trauma or integration of IDPs and refugees or Literacy education or reintroduction of prisoners into the labour market and many others. Such local bodies are useful to be contacted and to build on their existing programmes while at the same time to widen their network with UNIDO and its partners. There is a Ministry of Civil Society that could provide a breakdown of existing NGO and their mandates. Governors and Municipalities are surely able to provide such a data base on existing local and International bodies. This is a way to have a wider outreach to locals who may not be aware of the active role UNIDO is playing for Iraq.



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Mentor Deliverables to UNIDO Checklist

As per the UNIDO assigned contract: UNIDO RFP No. 716000042/NM - UNIDO Contract No. 16002120, Mentor has to deliver the following items:

#	Contract Item to be delivered	Status	Comment
1	Daily attendance sheet	Delivered	Kept and delivered to UNIDO project
		\checkmark	team fully, summary found in interim and final report
2	Interim Report	Delivered	Received by UNIDO project team on
		✓	Tue July 13/2010
3	Final Report	Delivered	Received by UNIDO project team on
		✓	Tue Aug 8/2010
4	Pre- and Post training	Delivered	Listed in details as a part of the
	evaluation for each participant	\checkmark	interim and final report
5	Detailed course outline for the	Delivered	Listed in details as a part of the
	4 weeks training	\checkmark	interim and final report, the planned and the actual
6	Continuing training plan	Delivered	A part of the participant evaluation
		\checkmark	
7	Hard and soft copies of the	Delivered	In hard copies and soft copies to
	training material, extra ready	\checkmark	participants and UNIDO team at the
	resources and presentations and activities done		graduation ceremony
8	Completion Certificate	Delivered	In the graduation ceremony
		\checkmark	

Reference and proofs:

- 1. Final report
- 2. UNIDO project team feedback
- 3. Photo gallery





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Photo Gallery- Week One

In the training room





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Everyone has ideas and knowledge to share













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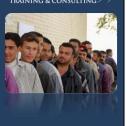
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Activity based group work





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UNRWA refugee camp community based projects







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Photo Gallery- Week Two















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Photo Gallery- Week Three















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Visiting ZENID and JUHOD













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Photo Gallery- Week Four















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Photo Gallery- Graduation Ceremony









