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**Market Access and Trade Facilitation Support for South Asian LDCs,  
through Strengthening Institutional and National Capacities Related to  
Standards, Metrology, Testing and Quality (SMTQ) – Phase II  
TE/RAS/07/001**

**Funded by NORAD**

**Final Report on  
ISO 22000 FOOD SAFETY MANAGEMENT SYSTEMS  
Awareness Seminar and Auditor/Lead Auditor Training Course  
Bangladesh, Bhutan, Maldives & Nepal**

Based on the work under Sub Contract Activity  
Awarded to FICCI, New Delhi, India  
Contract No 16001580

Project Manager: Ouseph Padickakudi  
Trade Capacity Building Branch

**UNITED NATIONS INDUSTRIAL DEVELOPMENT ORGANIZATION**  
economy environment employment

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## EXPLANATORY NOTES

Abbreviation	Description of Abbreviation
BAFRA	The Bhutan Agriculture and Food Regulatory Authority
BSTI	Bangladesh Standards & Testing Institution
DFTQC	Department of Food Technology and Quality Control
FICCI	Federation of Indian Chambers of Commerce and Industry
FSMS	Food Safety Management Systems
HACCP	Hazard Analysis Critical Control Point
IQA	Institute of Quality Assurance, UK
IRCA	International Register of Certificated Auditors
ISO	International Organization for Standardization
LDC	Least Developed Countries
MSMU	Maldives Standards and Metrology Unit
NBSM	Nepal Bureau of Standards and Metrology
SAARC	South Asia Association for Regional Cooperation
SMTQ	Standards, Metrology, Testing & Quality
UNIDO	United Nations Industrial Development Organization

## **1. INTRODUCTION**

Food Safety has become a worldwide concern. A food borne illness outbreak can have devastating impacts not only on lives of people, but also on businesses and countries economics, as well. Each year, hundreds of thousands of people throughout the world fall ill as a result of food poisoning. The compliance of a Food Safety System has been a legal requirement for export to the European Union (EU) and USA and has been adopted as legislation in many other countries. In addition, more and more foreign buyers require the suppliers to implement comprehensive food safety management systems (FSMS) in line with ISO 22000 which builds up confidence to all customers and society at large that the food they consume is safe. It is now generally accepted by legislators, enforcement agencies and food industry professionals that a formal FSMS is the most effective way of managing and controlling food safety hazards in the preparation and handling of food and food products.

## **2. SCOPE OF SUB CONTRACT**

Federation of Indian Chambers of Commerce and Industry (FICCI) was awarded a sub contract by UNIDO bearing No. 16001580 for performing following two activities in four SAARC LDCs.

1. To conduct four seminars for a group of 30 to 40 participants from each of the four SAARC LDCs viz Bangladesh Bhutan, Maldives & Nepal for creating awareness amongst delegates about need and benefits of ISO 22000 FSMS and as well as give the overview of ISO 22000 requirements including its implementation methodology.
2. To conduct four Certified ISO 22000 Auditor/Lead Auditor training courses for key group of up to 20 participants from each of the four SAARC LDCs viz Bangladesh, Bhutan, Maldives & Nepal who may then become involved with local enterprises in the development and implementation of ISO 22000 FSMS as a precursor to possible formal certification to this international standard, or who may be called upon to provide FSMS auditing support to local enterprises.

This report includes the details of the above two activities in four countries viz Bangladesh, Bhutan, Maldives & Nepal as performed by FICCI Consultants.

## **3. ISO 22000 FSMS AWARENESS SEMINAR**

The objective of the seminar was to create awareness amongst the participants from industry, policy makers, regulators and other concerned institutions about fundamentals of food safety and the requirements of ISO 22000 FSMS including its implementation methodology. Details of the two days programme and coverage of the seminar is given in Annex I. The four seminars of two days duration were held one each in four SAARC LDCs as follows

Sl.	Country	Dates	Number of Participants
1.	Maldives	17 & 18 June, 2008	52 delegates (Annexure II)
2.	Bangladesh	22 & 23 June, 2008	37 delegates (Annexure III)
3.	Bhutan	29 & 30 July, 2008	55 delegates (Annexure IV)
4.	Nepal	05 & 06 September 2008	43 delegates (Annexure V)

The first three seminars were conducted by Mr. Sohrab FICCI Consultant while the seminar at Nepal was conducted by Dr. Namrata P. Wakhaloo FICCI Consultant.

The participants gave a very positive feedback on the contents, delivery and administration for the seminar and the same are summarised below

Attribute	Weighted Average on a scale of 1 to 4			
	Maldives	Bangladesh	Bhutan	Nepal
Clarity of handouts given	2.81	3.20	3.32	3.62
Trainer's ability to explain the subject	3.56	3.40	3.41	3.90
Information & knowledge gained on FSMS	3.37	3.30	2.97	3.52
Administrative arrangements of the Seminar	3.31	3.40	3.44	3.65

Some of the important comments made by the participants are quoted below:

- 'Very interesting and gained a lot of knowledge on ISO 22000 Standards'
- 'The time period given to learn so much information is insufficient. More time would have been preferable'.
- 'The awareness programme on ISO 22000 is very much helpful for Bangladesh Food industry sector and other related bodies'.
- 'This awareness seminar has helped us know the exact requirements of the standard. Need more awareness session like this?'
- 'I have gain so many things based on food safety and know the food can be made safer for consumer/customers'
- 'Considering the domain of the subjects, the two days duration was not sufficient, but the trainer has given maximum inputs possible within the given time frame'
- Training was very nice fruitful & useful. The time was very short. I have to say the trainer Dr. Namrata conducted the class in a very excellent way.

The each country report provides full summary of feed back given by the participants.

#### 4. ISO 22000 FSMS AUDITOR/LEAD AUDITOR TRAINING COURSE

Four ISO 22000 FSMS Auditor/Lead Auditor Courses, one each in four SAARC LDCs were conducted with the following objectives

- Describe the fundamental purpose of a food safety management system as well as the principles, processes and techniques used for the assessment and



management of food safety hazards, including the significance of these for FSMS auditors.

- Interpret the requirements of ISO 22000-2005 in the context of an audit of an organization's FSMS
- Explain the role of an auditor to plan, conduct, report and follow up a food safety management systems audit in accordance with ISO 19011.

The above five days training course was designed by Nigel Bauer and Associates, UK and certificated by IRCA, UK (International Register of Certificated Auditors) of Institute of Quality Assurance (IQA)-UK. A copy of the programme and contents is given in Annexure VI.

As per IRCA criteria, maximum of 20 participants can attend each course and at the end of the course i.e on fifth day the performance of the participants is evaluated by conducting a written examination of 150 minutes. The examination papers are designed by Nigel Bauer & Associates, UK, as per IRCA criteria. The examination papers are evaluated at two levels i.e. firstly by the tutors and then counter checked by Nigel Bauer & Associates before issuance of the certificate of successful completion of the course and the examination to those participants who achieve minimum of 70% marks. This certificate is acceptable by IRCA for certification purpose to such auditors who fulfill other criteria of certification viz. educational qualification, work experience and audit experience.

The above courses were held in each country as follows;

Sl	Country	Dates	Participants who received certificates of successful completion of training and examination	Participants who received only certificate of attendence	Total
1.	Maldives	17-21 August 2008	15	3	18 (Annex VII)
2.	Bangladesh	24-28 August, 2008	10	9	19 (Annex VIII)
3.	Nepal	8-12 September, 2008	17	3	20 (Annex IX)
4.	Bhutan	24-28 September, 2008	14	6	20 (Annex X)

All the above courses were conducted by FICCI Consultants viz Dr. Namrata P. Wakhaloo & Mr. S.C. Arora who meet the IRCA criteria for being tutors for the above course.

At the end of the course the feedback on various aspects of the course was collected from the participants on a structured format as designed by Nigel Bauer & Associates. Following is the summary of weighted average (on a scale of 1 (poor) to 5 (very good) calculated based upon the feedback of the participants.

### 1. Tutors' Performance

Parameters	Weighted Average on the scale of 1 to 5			
	Maldives	Bangladesh	Nepal	Bhutan
<i>Knowledge of subject</i>	4.94	4.95	4.80	4.95
<i>Ability to keep interest</i>	4.72	4.89	4.65	4.87
<i>Willingness to explain and answer questions</i>	4.97	4.76	4.60	5.00
<i>Ability to impart information</i>	4.86	4.89	4.56	4.95
<i>Involving delegates</i>	4.80	4.73	4.45	4.85

### 2. Course Administration

Parameters	Weighted Average on the scale of 1 to 5			
	Maldives	Bangladesh	Nepal	Bhutan
<i>Course Administration</i>	4.72	4.63	4.58	4.95
<i>Training facilities</i>	4.67	4.58	4.40	4.85
<i>Training location</i>	4.44	4.53	4.85	4.80
<i>Catering</i>	4.33	4.58	4.30	4.42
<i>Over all atmosphere</i>	4.50	4.58	4.55	4.85

Some of the comments as given by the participants are quoted below

- 'The training was well organized with good lectures and the course content was well explained.'
- 'This training is very useful; we can now apply to actual auditing'
- 'I enjoyed most the art of presentation of both the trainers.'
- 'I enjoyed most the practical session on auditing system'
- 'I enjoyed the lecturing and the group works that has been done during the training'
- 'The instructors' style of teaching. Doing the continuous assessment were the things I enjoyed most'
- 'Yes, I enjoyed the course because it was given in a very interesting manner'.

Each country reports provides the full summary of feedback

## **5. CONCLUSIONS**

The counterpart organization viz., MSMU in Maldives, BSTI in Bangladesh, BAFRA in Bhutan and DFTQC in Nepal provided excellent support by way of inviting participants from the relevant industry/organizations as well as the selection of venue for the seminar including provision of training facilities. The feedback received from the participants for both activities viz four seminars and four Auditor Courses, demonstrates that participants were highly satisfied with the content and delivery of both trainings. It was also stated by the participants that this activity was very relevant for their industry and UNIDO has very timely provided this technical assistance. Some of the enterprises also expressed their interest in receiving further technical assistance in the implementation of ISO 22000 FSMS.

## **6. ACKNOWLEDGEMENTS**

The FICCI and the consultants would like to express their appreciation and thanks to NORAD, Ouseph Padickakudi, Project Manager, Trade Capacity Building Branch, UNIDO, Mr. Mathias Schaetz, PTC/TCB Consultant, UNIDO, Mr. , H Lal, Chief Technical Advisor, UNIDO, Mr. Liaquat Ali, Director (Admn), BSTI, Mr. Solih Husaain, Director Standardization, MSMU, Dr. Uttam K. Bhattarai, Director General, DFTQC, Kathmandu, Dr. Sitaram Joshi, Director General, NBSM, Mr. P. P. Manandhar, UNIDO National Co-ordinator, Dr. Megh Raj Bhandari, Central Food Research Laboratory, DFTQC, Mr. Karma Dorji, Executive Director, BAFRA, Mr. Thuji Tshering, Chief Regulatory and Quarantine Officer, BAFRA for their support in achieving the objectives of all the missions of FICCI's consultants.

Annex I

ISO 22000 Awareness Seminar

Programme

<b>Day 1</b>	
0900-0930 hrs	Registration
0930-1000 hrs	Opening remarks
1000-1100 hrs	Session 1 - Evolution and global impact of food safety
1100-1115 hrs	Tea Break
1115-1215 hrs	Session 2 - Concepts and Benefits of FSMS
1215-1315 hrs	Session 3 - FSMS and Management responsibility- Policy initiatives
1315-1415 hrs	Lunch
1415-1515 hrs	Session 4 - Resources management & Communication
1515-1530 hrs	Tea Break
1530-1630 hrs	Session 5 - FSMS Planning- a Conceptual model
1630-1730 hrs	Session 6 - Development of prerequisite programme

<b>Day 2</b>	
0930-1000 hrs	Recap Session
1000-1100 hrs	Session 7 - Information gathering and hazard analysis
1100-1115 hrs	Tea break
1115-1215 hrs	Session 8 - Establishment of OPRP & HACCP Plans
1215-1315 hrs	Session 9 - Traceability, control of nonconformity and product withdrawal
1315-1415 hrs	Lunch
1415-1515 hrs	Session 10- Validation, verification and improvement of FSMS
1515-1530 hrs	Tea Break
1530-1630 hrs	Session 11- Third Party Certification of FSMS
1630-1730 hrs	Session 12- Concluding Session

**ISO 22000 FOOD SAFETY MANAGEMENT SYSTEMS  
AWARENESS SEMINAR  
17-18 JUNE 2008, MALE, MALDIVES**

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Annexure IV

List of Participants

ISO 22000 FOOD SAFETY MANAGEMENT SYSTEMS  
AWARENESS SEMINAR  
29-30 July 2008, Thimphu

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9	Mr. Hem Kumar Ghallay	Norbu Bakery	Changzamtog
10	Ms. Tashi Zangmo	BAFRA	Samtse District
11	Ms. Dechen Om	CSO	Thimphu
12	Ms. Karma Yangzom	CSO	Thimphu
13	Ms. Sonam Dolma	BAFRA	Thimphu District
14	Mr. Tandin Dorji	Tashi Beverages Ltd.	Phuentsholing
15	Mr. Kuenzang Thinley	Jichu Drakey	Thimphu
16	Mr. Dorji Phuba	Sky Kingdom Tours & Adv.	Thimphu
17	Mr. Ranbir Chettri	Standards & Quality Control Authority	Thimphu
18	Mr. Choki Tshewang	Dept. of Trade	Thimphu
19	Mr. Dorji Tshering	Jambayang Resort	Paro
20	Mr. Rabten	BAFRA	Thimphu
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22	Mr. Tenzin	CSO	Thimphu
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25	Mr. Nim Dorji	BAFRA	Dagana District
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27	Ms. Ugyen Zangmo	Dept. of Trade	Kawajangsa
28	Ms. Sonam Tobgay	BAFRA	Thimphu District
29	Ms. Namgay Wangmo	BAFRA	Paro Airport
30	Ms. Rinchen Pem	Food Corporation of Bhutan	Phuentsholing
31	Mr. Hemraj Giri	CSO	Thimphu
32	Mr. Rinzin	CSO	Thimphu
33	Mr. Mongal Gurung	Swiss Bakery	Thimphu
34	Ms. Deki Wangmo	Swiss Bakery	Thimphu
35	Mr. Kuenga Lekpa Dorji	Udumwara Resort	Paro
36	Mr. Naradh Gurung	Bida.Tshongkhag	Thimphu
37	Mr. Keshav Gurung	Information & Communication Services	Thimphu
38	Ms. Kala Bhandari	BAFRA HQ	Thimphu
39	Mr. Neeraj Rai	Hotel Druk	Thimphu
40	Mr. Dawa	BBS	Thimphu
41	Mr. Budha Raj Subba	SN Oasis Inn	Thimphu
42	Ms. Sharmila	8-Eleven	Thimphu
43	Mr. Pema Lodey	Tashi Super Market	Thimphu
44	Mr. Jamyang Phuntsho	NQCL	Yusipang
45	Mr. Phurba Thinley Sherpa	Lhatshog	Motithang
46	Ms. Ganga Maya Rizal	NQCL	Yusipang
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Annexure V

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**Annexure VI**

**COURSE PROGRAMME  
(ISO 22000 FSMS Auditor/Lead Auditor Training)**

**MODULE 1**

Day 1

- 08.30 Registration
- 09.00 Introductions / Course overview / Delegate assessment  
IRCA and the Auditor Certification Scheme
- 09.30 General background to FSMS & current developments  
(Consumer demands / Food Safety issues / legal requirements)
- 10.00 An Overview of Management Systems principles (The "Process approach" and  
Continual improvement requirements of ISO 9001:2000)  
Implications for auditors (reference to ISO 15161).  
Relevance and application of ISO 9004:2000 (The 8 quality management  
principles)  
ISO 22000:2005 - Overview
- 10.30 BREAK
- 10.45 DISCUSSION GROUPS (Review and Analysis of Pre-course Exercise - part  
1)  
ISO 22000:2005
- 12.30 Continuous Assessment exercise
- 13.00 LUNCH
- 13.45 Feedback & discussion
- 14.15 Pre-requisites programmes / Risk Analysis and the principles of HACCP
- 14.45 Process planning and control (operational controls)  
Emergency preparedness  
(formal presentation)
- 15.15 BREAK
- 15.30 Group exercise relating to Pre-course Exercise - part 2  
ISO 22000:2005 requirement for Emergency preparedness  
(Continuous Assessment exercise)
- 16.45 Food Safety Legislation (Group exercise - Continuous Assessment exercise)
- 17.45 Certification / Registration issues (discussion) / Private schemes (BRC,  
EUREPGAP)
- 18.00 Close day 1
- Homework - Preparation for day 2

**MODULE 2**

Day 2

- 08.30 Review of day 1 - discussion / concerns
- 09.00 Audit Types (1st/2nd/3rd party)  
An overview of the assessment process  
Document Review  
Determination of legislative and regulatory requirements  
Emergency preparedness
- 09.30 Introduction to Assessment task and role play audit activity
- 09.45 Syndicate exercise (continuous assessment)

- Delegates undertake a document review working with information from day 1 discussion groups
- 10.45 BREAK
  - 11.00 Feedback & discussion
  - 11.30 Developing an understanding of the On-site audit task Process Analysis  
Determination of operational controls for specific hazards
  - 12.00 SYNDICATE GROUP WORKING
  - 13.00 LUNCH
  - 13.45 Feedback & discussion
  - 14.30 On-site audit planning and audit team composition  
Responsibilities of the Lead Auditor  
Identification of audit 'scope'
  - 15.00 BREAK
  - 15.15 SYNDICATE GROUP WORKING
  - 16.00 Feedback & discussion
  - 16.30 Assessment / Audit Protocol
  - 17.00 Continuous Assessment exercise
  - 17.30 SYNDICATE GROUP WORKING  
(Preparation for Opening Meetings)
  - 18.0 Close day 2

### **MODULE 3**

#### Day 3

- 08.30 Review of day 2 - discussion / concerns
- 09.00 Opening meetings - practical demonstration Discussion
- 10.00 Detailed Audit Planning  
The High Level Check List
- 10.30 BREAK
- 10.45 SYNDICATE GROUP WORKING  
(High Level Check List )
- 11.30 Review of High Level Check Lists
- 12.15 Auditing techniques (part 1)  
Searching for Objective Evidence  
Audit sampling / Audit Methods and Techniques  
The auditor's 'Plan of Action'
- 13.00 LUNCH
- 13.45 SYNDICATE GROUP WORKING  
(Auditor's "Plan of Action")
- 14.15 Feedback & discussion
- 14.45 Auditing techniques (part 2)  
Interviewing and Questioning Techniques  
Use of Check Lists / Following Trails  
Cultural issues / Audit etiquette  
Psychology of Audit, Auditor and Auditee Tactics  
Preparing "Low Level" (Detailed) Check Lists
- 15.15 BREAK
- 16.00 SYNDICATE GROUP WORKING  
(Preparing low level check lists)
- 16.15 Feedback and discussion
- 16.45 Continuous assessment exercise

(Continue development of High Level Check Lists, Plans of Action etc).  
(each delegate prepares a High Level Check list, Plan of Action and Low  
Level check List for one requirement)  
Feedback & discussion

18.0 Close day 3

#### **MODULE 4**

Day 4

08.30 Review of day 3 - discussion / concerns

09.00 Taking notes and recording nonconformities

09.30 SYNDICATE EXERCISE No. 2

(Evaluation of potential nonconformity situations)

Review and discussion of nonconformity reporting

10.45 BREAK

11.00 TEAMS CONDUCT AUDIT ACTIVITIES

13.00 LUNCH

13.45 Audit Team Meeting

14.30 TEAMS CONDUCT AUDIT ACTIVITIES

Working with supplied data

15.30 BREAK

15.45 TEAMS CONDUCT AUDIT ACTIVITIES

Trail following exercise

16.45 Feedback and discussion / Lessons learnt

Qualities required of an Auditor

17.30 Final Audit Team Meeting

Evaluating and presenting results

Categorisation of nonconformities

Conclusions from the audit

The Closing Meeting

18.0 Close day 4

#### **MODULE 5**

Day 5

08.30 SYNDICATE GROUP WORKING

(Preparation and presentation of nonconformity statements)

09.30 Presentation of nonconformity statements

Review and discussion

10.30 BREAK

10.45 The Corrective Action Process

Corrective Action Review and evaluation

Audit follow up and on-going surveillance

11.15 SYNDICATE EXERCISE No. 3

11.45 Feedback & discussion

12.15 Report Writing

Executive Summary Reports

12.30 DELEGATES WRITE SUMMARY REPORT (continuous assessment)

13.15 LUNCH

13.45 Examination briefing

14.00 Lead Auditor Examination

16.00 Final discussion and course review

16.30 Close



Annexure VII

**ISO 22000 FOOD SAFETY MANAGEMENT SYSTEMS  
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**Annexure VIII**

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24 - 28 August, Dhaka

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**Note: Nine participants marked (\*) were issued certificate of attendance only while rest (10) received certificate of successful completion of training and the examination.**

Annexure IX

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ISO 22000 Lead Auditor Training Course  
Hotel Druk, Thimphu  
24-28 September 2008

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5.	Kuenga Lekpa Dorji (Managing Director)	Resort	Udumwara Resort, Paro	udumwara@hotmail.com	17110789 77110789
6.	Karma Yangzom (Regulatory & Quarantine Inspector)	BAFRA	BAFRA, MoA, Thimphu	yangley@yahoo.com	17672900 77200130
7.	Chencho Tshering (Managing Director)	Resort	Wangchuk Resort, Thimphu	htlwangchuk@druknet.bt	17110503 365262
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11	Jigme Wangmo (Quality Assurance Officer)	Agro Industry	Bhutan Agro Industries Ltd. Thimphu	btnagro@druknet.bt	17658783
12	Sonam Tobgay* (Regulatory & Quarantine Inspector)	BAFRA	BAFRA, MoA, Thimphu	sonamttobgay@yahoo.com	17611138
13	Jambay Dorji	BAFRA	BAFRA, Head	Jamdor77@yahoo.com	17618686



	(Assistant Planning Officer)		Office, Thimphu		
14	Kuenzang Thinley* (Manager)	Hotel	Hotel Zhiwaling, Paro	zanglay@yahoo.com	17630524
15	Tshering Phuntsho* (Production Mangar)		Army Welfare Project, Gelephu		17792736
16	Dorji Wangmo* (Manager)	Guest House	Phuntsho Guest House, Bumthang	wangmo_bum03@yahoo.com	17645673
17	Tashi Zangmo* (Regulatory & Quarantine Inspector)	BAFRA	BAFRA, MoA, Samtse	zamtashi@yahoo.co.in	17701741
18	Ngawang Lhendup (Assistant Manager)	Hotel	Hotel Phuntsho Pelri, Thimphu	jigme_enel@hotmail.com	77212821
19	Tashi Samdrup (Regulatory & Quarantine Inspector)	BAFRA	BAFRA, MoA, Samdrup Jongkhar	tashisamdrup@yahoo.com	17611448
20	Damber Bdr. Karki* (Food & Beverage Executive)	Hotel	Hotel Druk, Thimphu	karki_damber2005@yahoo.com	77719107

**Faculty Members**

Sl. No	Name & Designation	Organization	Contact Address	E- Mail Address	Phone No.
1.	S.C Arora (UN Consultant)	Federation of Indian Chambers of Commerce & Industry	FICCI, New Delhi, India	scarora@ficci.com	+ 91-11- 23739947
2.	Dr. Namrata P. Wakhaloo (UN Consultant)	Federation of Indian Chambers of Commerce & Industry	FICCI, New Delhi, India	Namrata.wakhaloo@gmail.com	+ 91-20- 25885676

**Note: Six participants marked (\*) were issued certificate of attendance only while rest (14) received certificate of successful completion of training and the examination.**

Annexure X

Details of participants  
ISO-22000 Food Safety Management System Lead Auditor Course  
September 8-12, 2008,  
Mirabel Resort, Dhulikhel - Nepal

S.N.	Name	Position/Organization	Contact number/ Email
1	Mr. Tank Mani Kafley	Senior Quality Control Manager, Gorkha Brewery Pvt. Ltd, Nawalparasi.	9855057104 <a href="mailto:tankkafle@hotmail.com">tankkafle@hotmail.com</a>
2	Mr. Pradeep Kharel	Production Manager, Himalayan Snacks Pvt. Ltd, Banepa	9841550916 <a href="mailto:pkharel@rediffmail.com">pkharel@rediffmail.com</a>
3	Mr. Tirth Prasad Adhikari*	Senior Consultant Food Safety Consultant Services, Kathmandu	9841547422 <a href="mailto:adhikarita@enet.com.np">adhikarita@enet.com.np</a>
4	Mr. Bimal Dahal	Food Research Officer Regional Food Technology and Quality Control Office, Biratanagar	9804318780 <a href="mailto:bimaldahal16@yahoo.com">bimaldahal16@yahoo.com</a>
5	Ms. Matina Vidhya	Food Research Officer Department of Food Technology and Quality Control, Kathmandu	9841501690 <a href="mailto:matina_joshi@yahoo.com">matina_joshi@yahoo.com</a>
6	Ms. Monika Pradhan	Food Technologist dairy Development Corporation, Lainchaur, Kathmandu	9841240306 <a href="mailto:monikakpg@yahoo.com">monikakpg@yahoo.com</a>
7	Mr. Dipendra Khanal	Asst. Professor Himalayan College of Agricultural Sciences and Technology, Bhaktapur	9841550916 <a href="mailto:dipendrakhanal@yahoo.com">dipendrakhanal@yahoo.com</a>
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11	Mr. Kishor Khatri KC*	Food Research Officer Regional Food Technology and Quality Control Office, Hetauda.	9845022976 <a href="mailto:kishorkc@gmail.com">kishorkc@gmail.com</a>
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15	Mr. Sundar Shrestha	Food Technologist Nepal Bureau of Standards and Metrology, Kathmandu	9841449699 <a href="mailto:sundrastha@hotmail.com">sundrastha@hotmail.com</a>
16	Ms. Kalpana Basnet	C.G. Food Pvt. Ltd. Sanepa, Lalitpur.	9841781449 <a href="mailto:basnytkalpu@gmail.com">basnytkalpu@gmail.com</a>
17	Mr. Suman Dhital	Food Research Officer Food Quarantine Laboratory, Kakadvitta, Jhapa.	9842058220 <a href="mailto:dhital8080@yahoo.com">dhital8080@yahoo.com</a>
18	Mr. Anup Hlwai	Food Research Officer Department of Food Technology and Quality Control, Kathmandu	9841360295 <a href="mailto:anuphalwai@gmail.com">anuphalwai@gmail.com</a>


19	Ms. Rubina Maskey	Production Manager Khajuriko Pvt. Ltd. Chapagaun, Lalitpur.	9841352027 <a href="mailto:rubina_maskey@hotmail.com">rubina_maskey@hotmail.com</a>
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*\* Three participants marked (\*) were issued certificate of attendance only while rest 17) received certificate of successful completion of training and the examination.*

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*(Based on ISO 22000:2005)*

*It is hereby certified that*

**Solih Hussain**


*has successfully completed the above course and examination*

17th - 21st August 2008

Male

*[Signature]*

for Nigel Bauer & Associates



Course A17358 is certified by IRCA and meets the training requirements for those seeking certification under the IRCA FSMS auditor certification schemes

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**Mariyam Shibana**

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17th - 21st August 2008


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*It is hereby certified that*

**M. Mofizur Rahman**


*has successfully completed the above course and examination*

24th - 28th August 2008

Dhaka

*[Signature]*

for Nigel Bauer & Associates




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*It is hereby certified that*

**Sawdagar Shameem Faruque**

*has attended the above course*

24th - 28th August 2008

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*(Based on ISO 22000:2005)*

*It is hereby certified that*


**Sonam Penjor Tshering**

*has successfully completed the above course and examination*

24th - 28th September 2008

Bhutan


at New Bazar, Thimphu



Centre ATMS is certified by BIA and meets the training requirements for those seeking certification under the BIA ATMS and are compliant with a license.

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*It is hereby certified that*  
**Mr. Sonam Tobgay**  
*has attended the above course*


**24th - 28th September 2008**  
**Bhutan**

*(Signature)*  
Nigel Bauer

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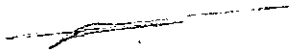
*It is hereby certified that*

**Tanka Mani Kafle**


*has successfully completed the above course and examination*

8th - 12th September 2008

Nepal



for Nigel Bauer & Associates



Course A17358 is certified by IRCA and meets the training requirements for those seeking certification under the IRCA FSMS auditor certification schemes

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Certificate No: FSMS/2008/1070



# NIGEL BAUER & ASSOCIATES

INTERNATIONAL QUALITY IMPROVEMENT TRAINING & CONSULTANCY SERVICES

## Food Safety Management Systems Auditor / Lead Auditor Training Course

*(Based on ISO 22000)*

*It is hereby certified that*

**Kishor Khatri (K.C.)**

*has attended the above course*

8th - 12th September 2008

Nepal

A handwritten signature in black ink, appearing to read 'Nigel Bauer &amp; Associates', written over a horizontal line.

for Nigel Bauer & Associates

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