



TOGETHER
for a sustainable future

OCCASION

This publication has been made available to the public on the occasion of the 50th anniversary of the United Nations Industrial Development Organisation.



TOGETHER
for a sustainable future

DISCLAIMER

This document has been produced without formal United Nations editing. The designations employed and the presentation of the material in this document do not imply the expression of any opinion whatsoever on the part of the Secretariat of the United Nations Industrial Development Organization (UNIDO) concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries, or its economic system or degree of development. Designations such as “developed”, “industrialized” and “developing” are intended for statistical convenience and do not necessarily express a judgment about the stage reached by a particular country or area in the development process. Mention of firm names or commercial products does not constitute an endorsement by UNIDO.

FAIR USE POLICY

Any part of this publication may be quoted and referenced for educational and research purposes without additional permission from UNIDO. However, those who make use of quoting and referencing this publication are requested to follow the Fair Use Policy of giving due credit to UNIDO.

CONTACT

Please contact publications@unido.org for further information concerning UNIDO publications.

For more information about UNIDO, please visit us at www.unido.org

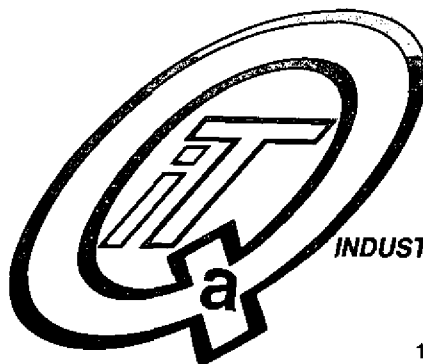
23209

Report on

Training Course on Quality and Standards, Metrology and Laboratory Practice

**25 – 29 March 2006,
Kabul, Afghanistan**

**UNIDO Project No: FB/AFG/04/003
UNIDO Contract No: 16001100**



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD
REG. NO. 90/07143/07

☒ 27211, SUNNYSIDE, PRETORIA, 0132, SOUTH AFRICA
154 HUGH STREET, SUNNYSIDE, PRETORIA, 0002, SOUTH AFRICA
e-mail: itqa@mweb.co.za

☎ (012) 344-0934, FAX: (012) 343-4797, 📠 INTERNATIONAL +27 12 344-0934

UNIDO Project No. FB/AFG/04/003
Training Course/ Contract No. 16001100

Report on Training in Kabul

Basic Quality Control and Management : 25 – 29 March 2006

The following participants attended the course:

		Certificate Number
Eng Sefatullah Hamdard	(mechanical engineer)	4668
Ms Mahnaz Hessari	(matriculated)	4669
Homayoon Sarwary	(pharmacist)	4670
Ahmad Najeeb Safa	(civil engineer)	4671
Javid Hamidzada	(information technology)	4672
Mohamad Riza Khademi	(civil engineer)	4673
Ghulam Haider	(agriculture)	4674
Atiqulla Yasar	(electrical engineer)	4675
Dr Homayoon Sangar	(medical doctor)	4676
Ehsanullah Niazy	(pharmacist)	4677
Abdul Basir	(civil engineer)	4678
Ms Sweeta Hashimi	(matriculated)	4679
Safiullah Zahid	(pharmacist)	4680
Ezatullah Sediqi	(chemist)	4681
Ms Nabila Mohmand	(chemist)	4682
Eng Nafisa Staniczai	(electrical engineer)	4683
Ahmad Jawid	(civil engineer)	4684
Kariem Haider	(chemist)	4685

Thank you for the opportunity to teach in Afghanistan it was an uplifting experience. (Our quotation was for 15 participants, by Tuesday the class had grown 18 participants)

I found every member in the group to be so eager to absorb new knowledge, learn new techniques and to participate in the discussions based on the subject matter.

The general consensus of course participants, with which I concur, is that the course should be spread over two weeks for the following reasons:

- (i) English is not the first language for the student group, and technical as well as mathematical terms take far longer to explain

- (ii) Most of them only have text book experience and have not operated in a industrial environment, in other words they have not had any exposure to practical quality control and management
- (iii) A lot of practical examples are done and time is taken to explain to them individually when they have problems.

An objective measurement of progress by examination showed all candidates to be at the expected level of advancement (ITQA QT1) at the conclusion of the course.

Since Afghanistan is in its engineering infancy, with limited industry our future courses will include pictorial illustration of some techniques. We shall also take scientific calculators and some small measuring instruments such as vernier calipers and micrometers to give hands on experience in metrology. We shall leave these practical tools with the Afghans.

For the future we suggest that study progresses to the first international level of recognition to the City and Guilds of London Certificate in Quality. This will benchmark candidates against a well known international norm.

Later progress may well take them to some of the certifications in quality offered by the American Society for Quality (ASQ).

We would like to thank the following people

Mr Eugene Julies for introducing our company to UNIDO

Ms Gillian Ocampo-Goetlinger and ms Senorita Schmidt (UNISO) for their patience and help in getting everything in place.

I would personally like to thank the following people in Kabul:

His Excellency Hedayat Amin Arsala Senior Advisor to the President and Minister of Commerce.

Mr Abdul Wasi Haqiqi Advisor to the Minister

His Excellency Mr Zia Deputy Minister and Senior Advisor to the Minister of Commerce

Senior Administration and Managerial staff, for taking valuable time to attend and present the certificates.

Mr Taj M Yarmand for organizing the ceremony and his uplifting words and really making me feel so welcome and part of ANSA.

Mr Hazifullah Wali Rahmini, Ms Tarana Rasooli, and all the ANSA staff for making it such a memorable visit, Mr Tolwak for transporting me safely, and Mr Shafik for the refreshments.

The participants for their enthusiasm, making this an exciting and most rewarding teaching experience

Mr Eugene Julies for showing me the ropes in Kabul



Herculine J Retief

Attached the following:

- (i) Copies of the certificates
- (ii) The speech given by Mr. Taj M Yarmand Senior Adviser to ANSA at the certificate ceremony
- (iii) Evaluation letters from the participants

UNIDO Project No. FB/AFG/04/003
Training Course/ Contract No. 16001100

Report on Training in Kabul

Basic Quality Control and Management : 25 – 29 March 2006

The following participants attended the course:

	Certificate Number
Eng Sefatullah Hamdard (mechanical engineer)	4668
Ms Mahnaz Hessari (matriculated)	4669
Homayoon Sarwary (pharmacist)	4670
Ahmad Najeeb Safa (civil engineer)	4671
Javid Hamidzada (information technology)	4672
Mohamad Riza Khademi (civil engineer)	4673
Ghulam Haider (agriculture)	4674
Atiqulla Yasar (electrical engineer)	4675
Dr Homayoon Sangar (medical doctor)	4676
Ehsanullah Niazy (pharmacist)	4677
Abdul Basir (civil engineer)	4678
Ms Sweeta Hashimi (matriculated)	4679
Safiullah Zahid (pharmacist)	4680
Ezatullah Sediqi (chemist)	4681
Ms Nabila Mohmand (chemist)	4682
Eng Nafisa Staniczai (electrical engineer)	4683
Ahmad Jawid (civil engineer)	4684
Kariem Haider (chemist)	4685

Thank you for the opportunity to teach in Afghanistan it was an uplifting experience. (Our quotation was for 15 participants, by Tuesday the class had grown 18 participants)

I found every member in the group to be so eager to absorb new knowledge, learn new techniques and to participate in the discussions based on the subject matter.

The general consensus of course participants, with which I concur, is that the course should be spread over two weeks for the following reasons:

- (i) English is not the first language for the student group, and technical as well as mathematical terms take far longer to explain

- (ii) Most of them only have text book experience and have not operated in a industrial environment, in other words they have not had any exposure to practical quality control and management
- (iii) A lot of practical examples are done and time is taken to explain to them individually when they have problems.

An objective measurement of progress by examination showed all candidates to be at the expected level of advancement (ITQA QT1) at the conclusion of the course.

Since Afghanistan is in its engineering infancy, with limited industry our future courses will include pictorial illustration of some techniques. We shall also take scientific calculators and some small measuring instruments such as vernier calipers and micrometers to give hands on experience in metrology. We shall leave these practical tools with the Afghans.

For the future we suggest that study progresses to the first international level of recognition to the City and Guilds of London Certificate in Quality. This will benchmark candidates against a well known international norm.

Later progress may well take them to some of the certifications in quality offered by the American Society for Quality (ASQ).

We would like to thank the following people

Mr Eugene Julies for introducing our company to UNIDO

Ms Gillian Ocampo-Goetlinger and ms Senorita Schmidt (UNISO) for their patience and help in getting everything in place.

I would personally like to thank the following people in Kabul:

His Excellency Hedayat Amin Arsala Senior Advisor to the President and Minister of Commerce.

Mr Abdul Wasi Haqiqi Advisor to the Minister

His Excellency Mr Zia Deputy Minister and Senior Advisor to the Minister of Commerce

Senior Administration and Managerial staff, for taking valuable time to attend and present the certificates.

Mr Taj M Yarmand for organizing the ceremony and his uplifting words and really making me feel so welcome and part of ANSA.

Mr Hazifullah Wali Rahmini, Ms Tarana Rasooli, and all the ANSA staff for making it such a memorable visit, Mr Tolwak for transporting me safely, and Mr Shafik for the refreshments.

The participants for their enthusiasm, making this an exciting and most rewarding teaching experience

Mr Eugene Julies for showing me the ropes in Kabul

Herculine J Retief

Attached the following:

- (i) Copies of the certificates
- (ii) The speech given by Mr.Taj M Yarmand Senior Adviser to ANSA at the certificate ceremony
- (iii) Evaluation letters from the participants

INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Sefatulla Hamclard

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

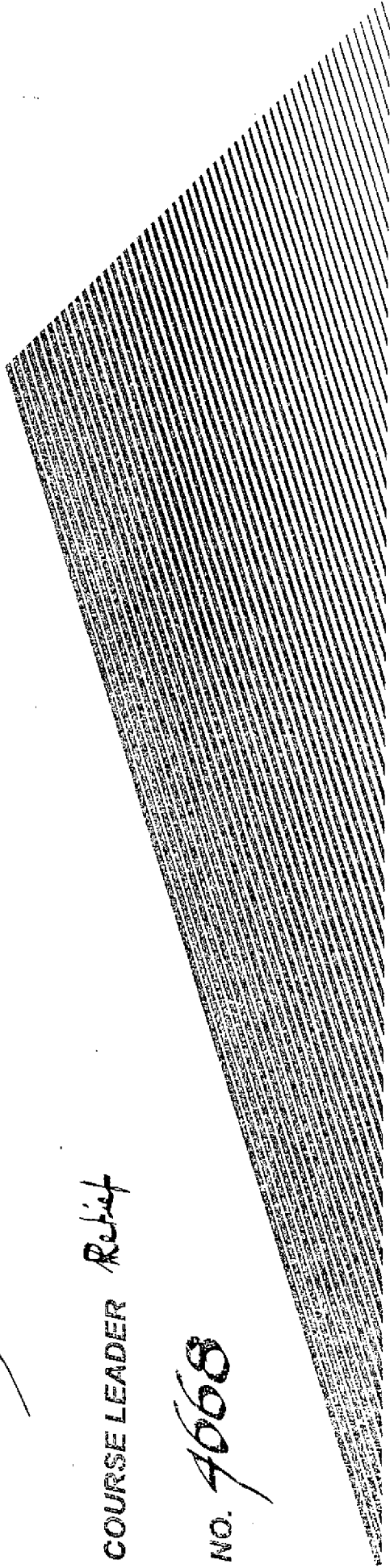
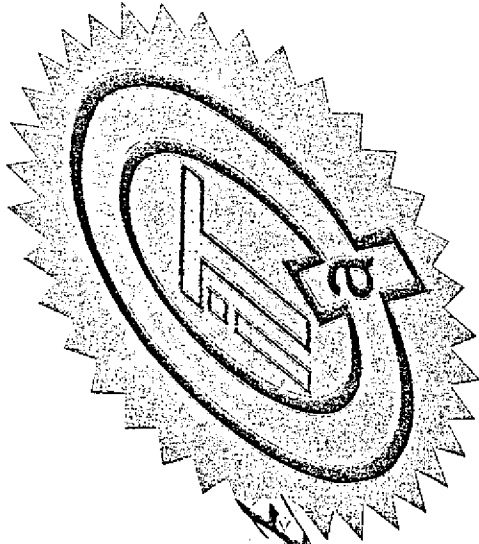
Basic Quality and Management

PRESENTED DURING THE PERIOD

25 - 29 March 2006

COURSE LEADER *Retief*

NO. *4668*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Mahnaz Fessari

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

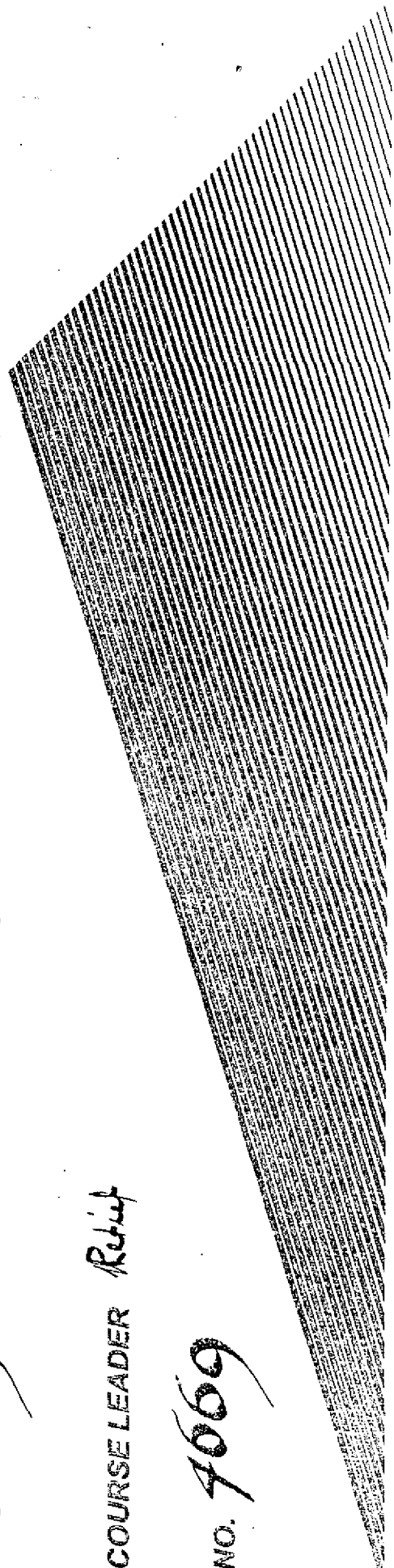
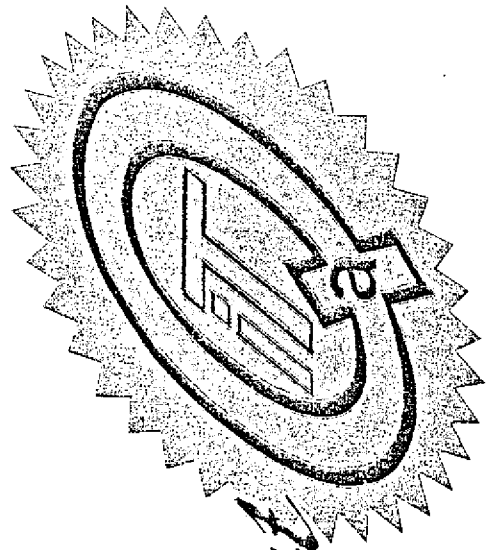
Basic Quality and Management

PRESENTED DURING THE PERIOD

25 - 29 March 2006

COURSE LEADER *Rahif*

NO. *7669*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Homayoon Sarwary

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

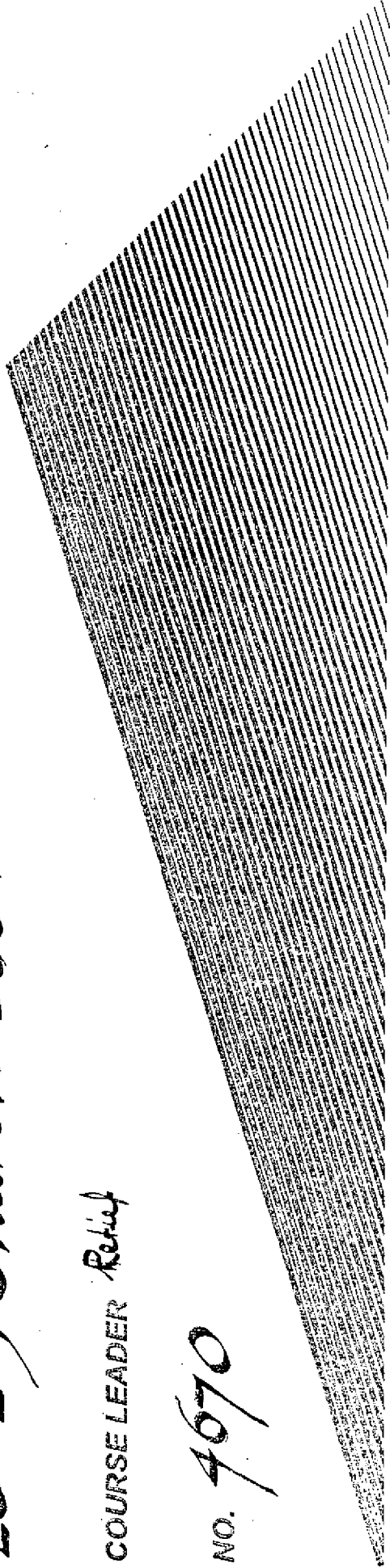
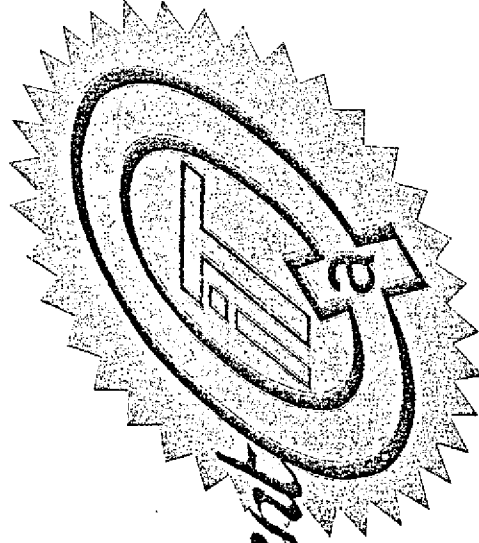
Basic Quality and Management

PRESENTED DURING THE PERIOD

25-29 March 2006

COURSE LEADER *Rehif*

NO. *4670*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Ahmad Najeeb Safa

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

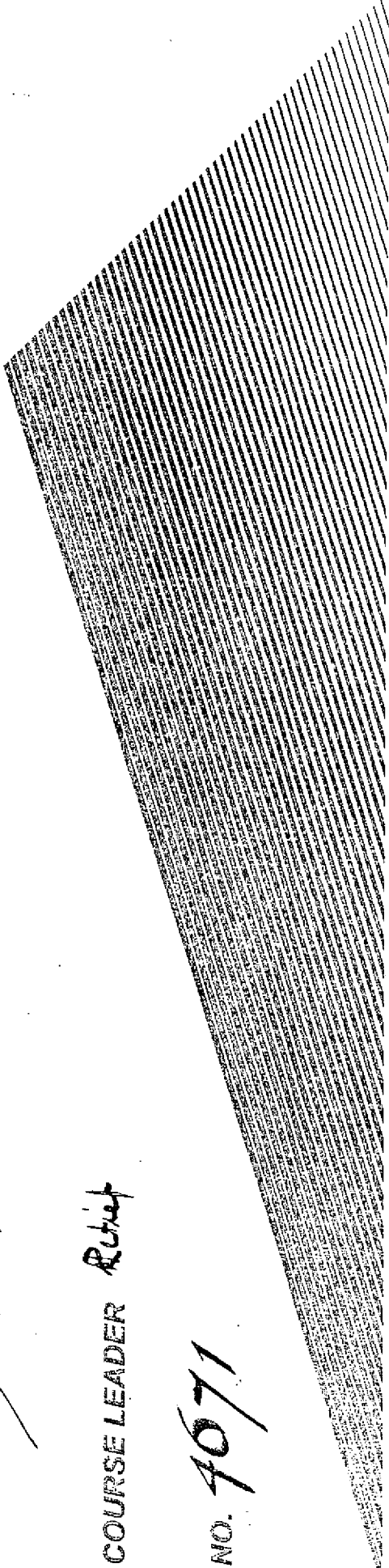
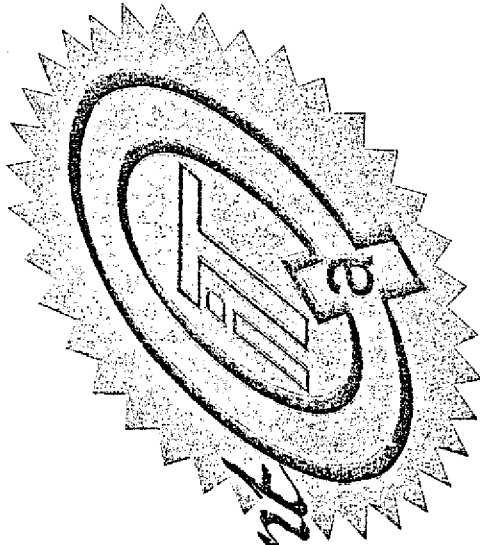
Basic Quality and Management

PRESENTED DURING THE PERIOD

25-29 March 2006

COURSE LEADER *Ruhif*

NO. *4071*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

David Hamidzada

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

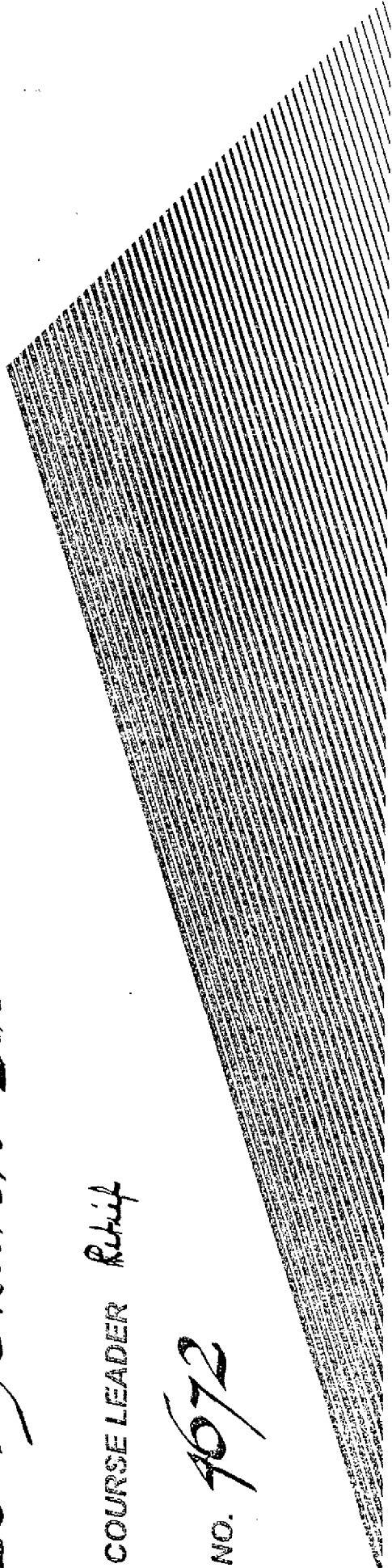
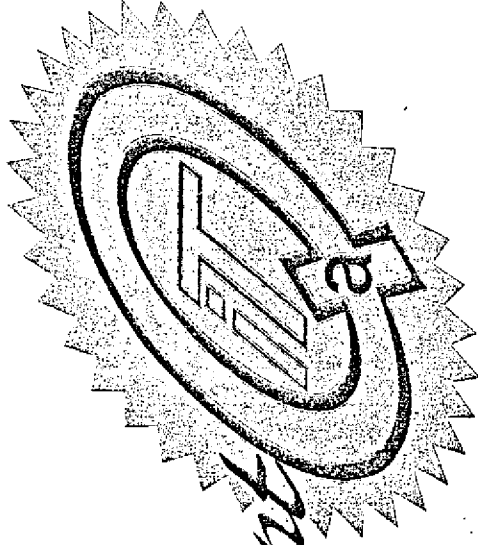
Basic Quality and Management

PRESENTED DURING THE PERIOD

25-29 March 2006

COURSE LEADER *Ruhif*

NO. *4672*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Mohamad Riza Khademi

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

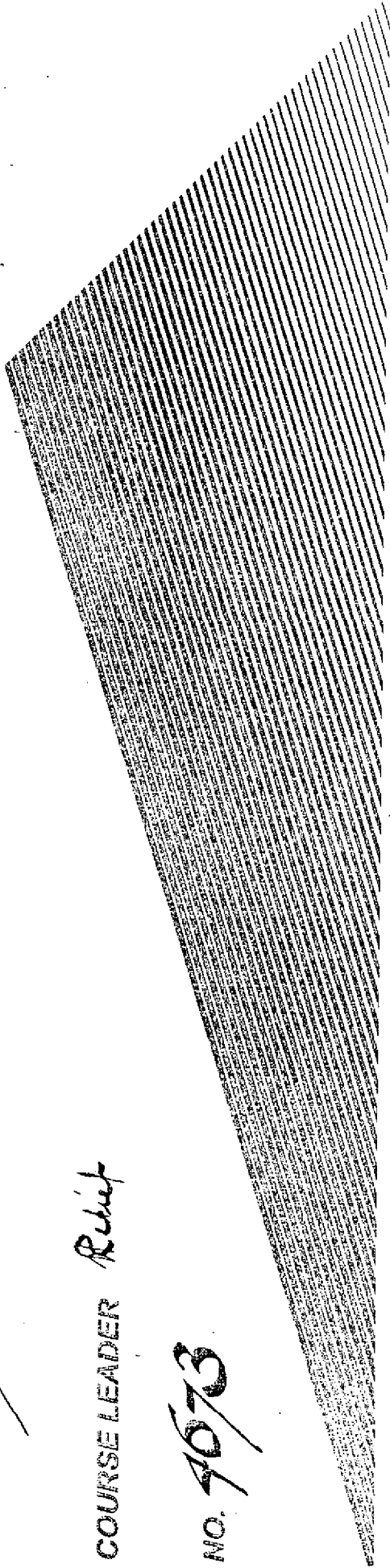
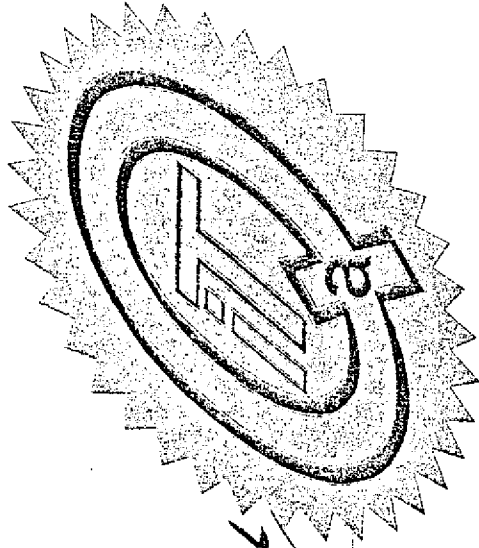
Basic Quality and Management

PRESENTED DURING THE PERIOD

25 - 29 March 2006

COURSE LEADER *Rubief*

NO. *4073*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Ghulam Haider

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

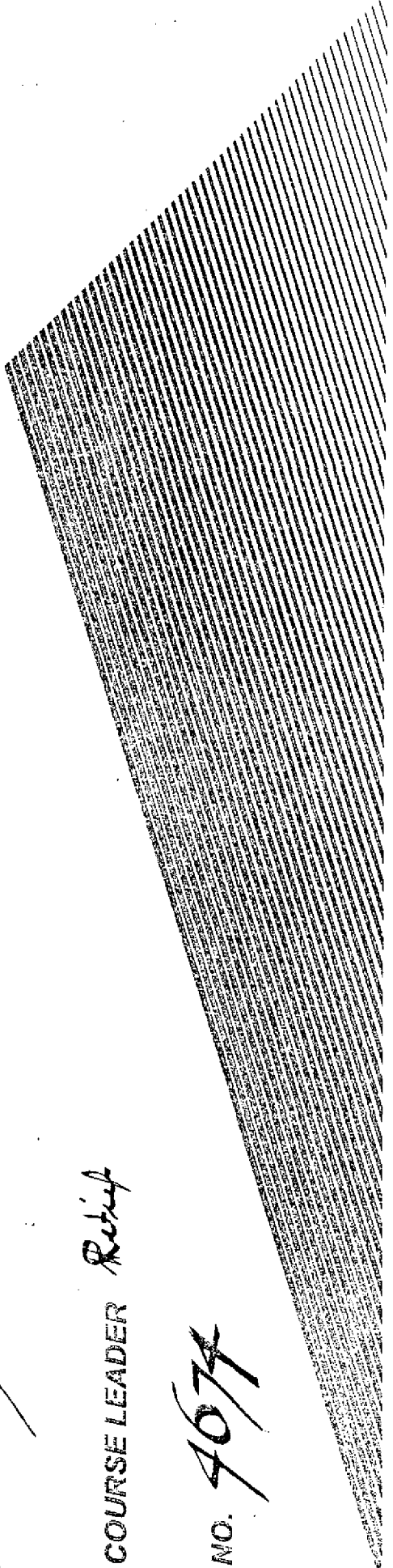
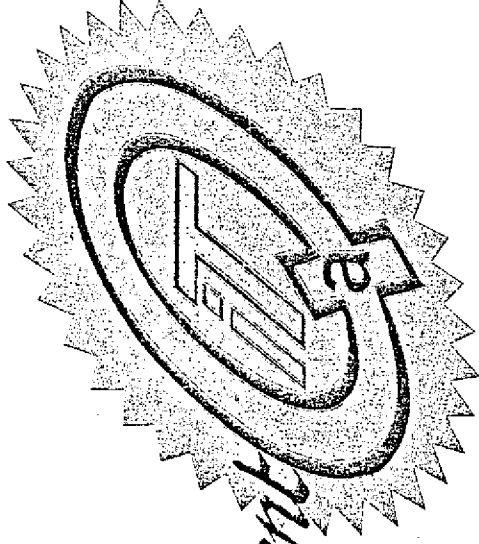
Basic Quality and Management

PRESENTED DURING THE PERIOD

25-29 March 2006

COURSE LEADER *Rahif*

NO. *4674*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Aliqula Yassar

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

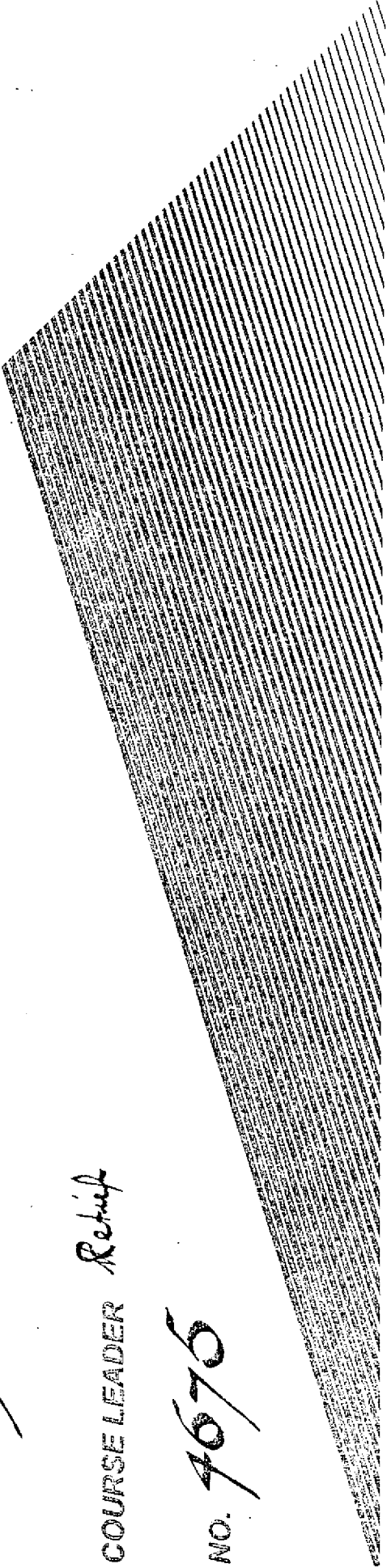
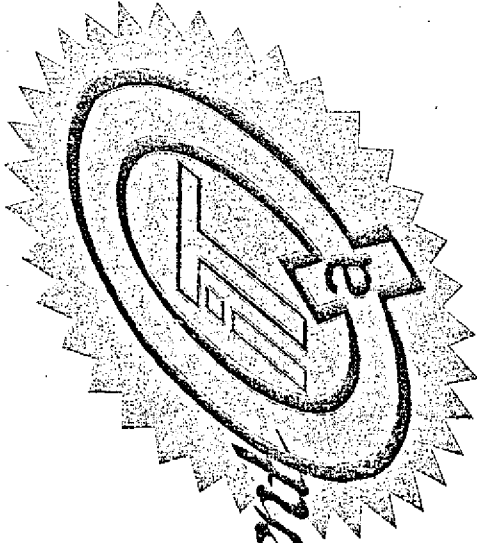
Basic Quality and Management

PRESENTED DURING THE PERIOD

25-29 March 2006

COURSE LEADER *Retief*

NO. *4676*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Homayoon Sangar

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

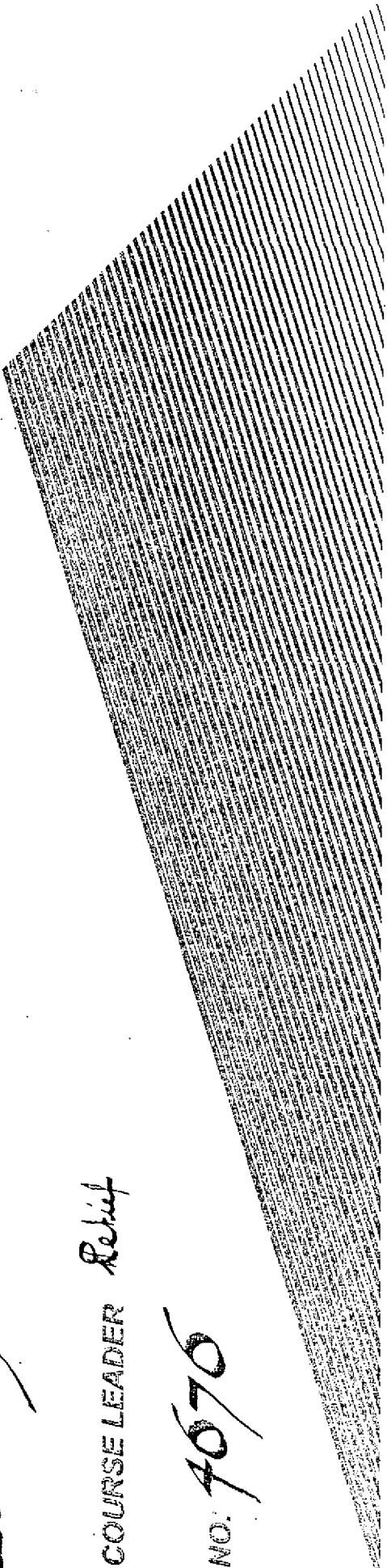
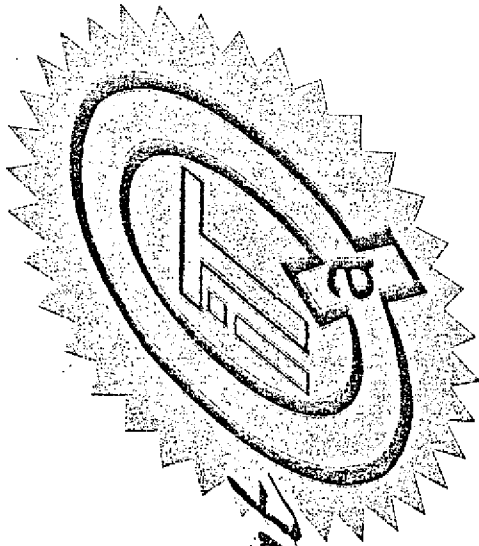
Basic Quality and Management

PRESENTED DURING THE PERIOD

25 - 29 March 2006

COURSE LEADER *Rehif*

NO: *4070*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Ehsanullah Nazy

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

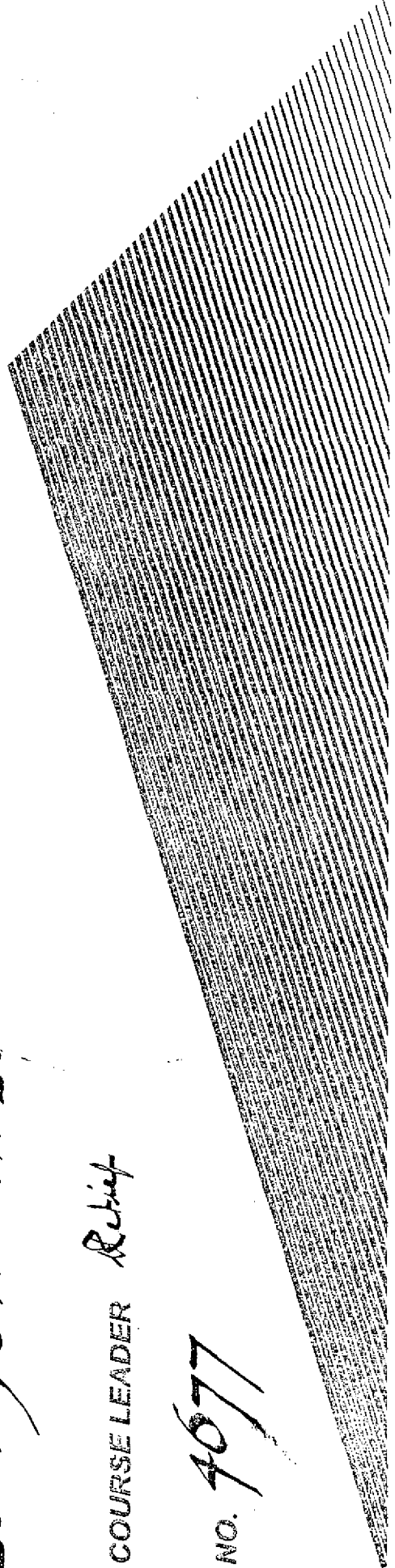
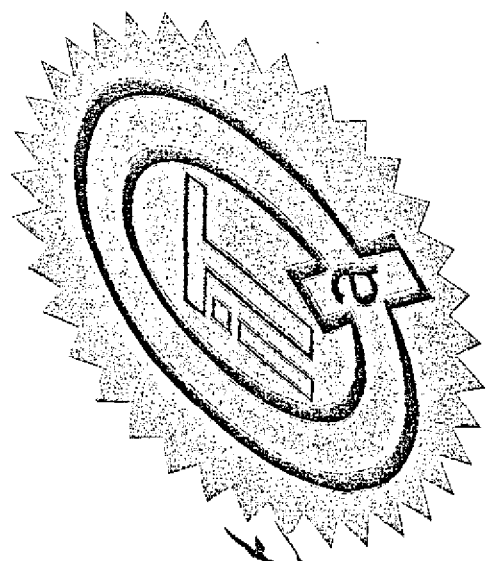
Basic Quality and Management

PRESENTED DURING THE PERIOD

25-29 March 2006

COURSE LEADER *Rehif*

NO. *4677*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Abdul Basir

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

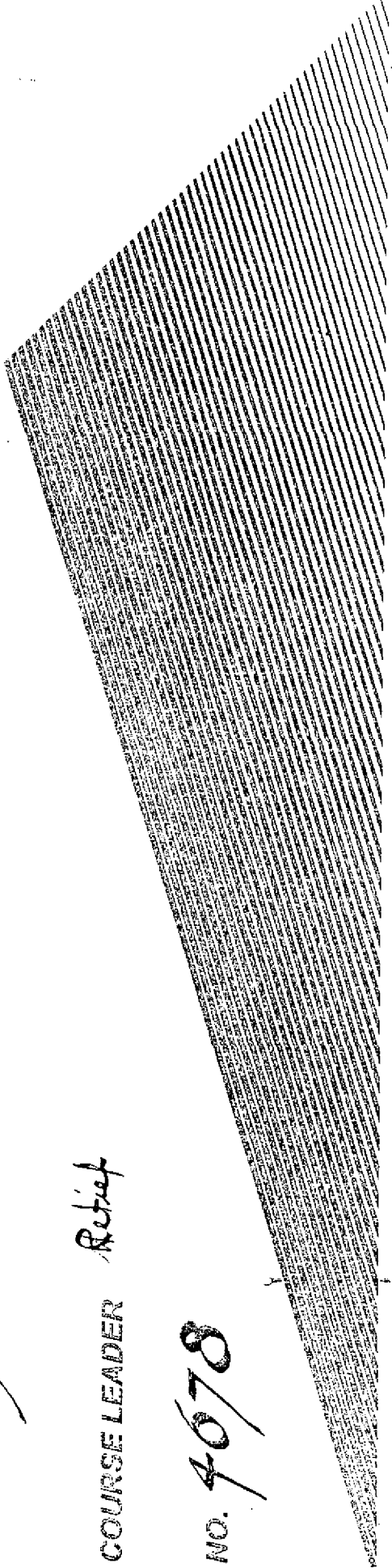
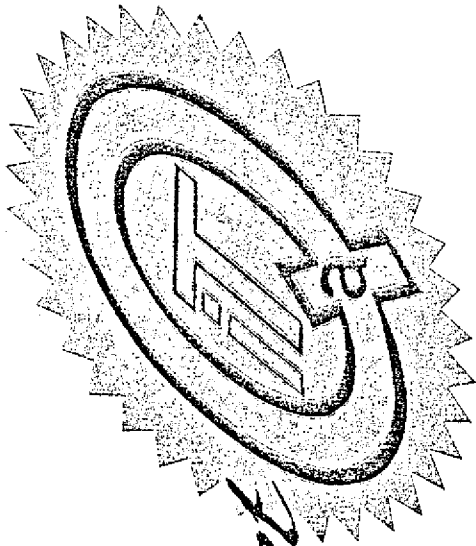
Basic Quality and Management

PRESENTED DURING THE PERIOD

25-29 March 2006

COURSE LEADER *Retief*

NO. *4078*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Sweeta Flashini

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

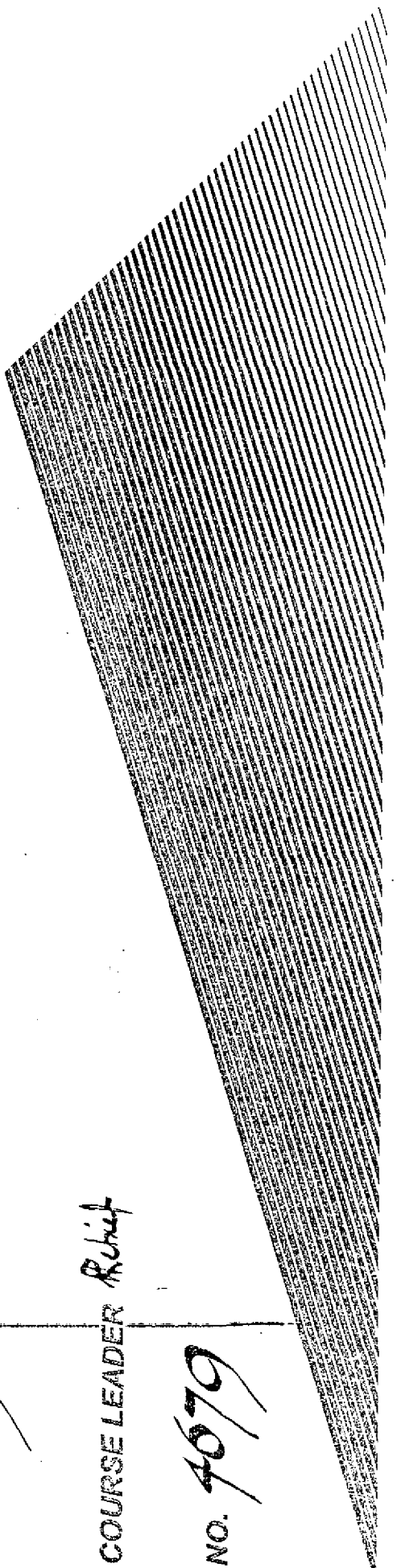
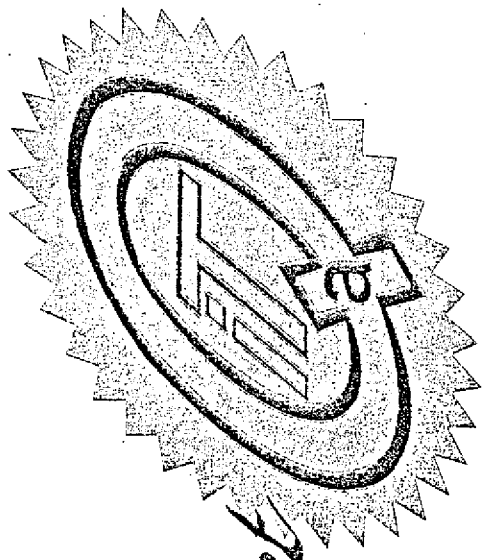
Basic Quality and Management

PRESENTED DURING THE PERIOD

25 - 29 March 2006

COURSE LEADER *Rehif*

NO. *4079*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Sajidullah Zahid

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

Basic Quality and Management

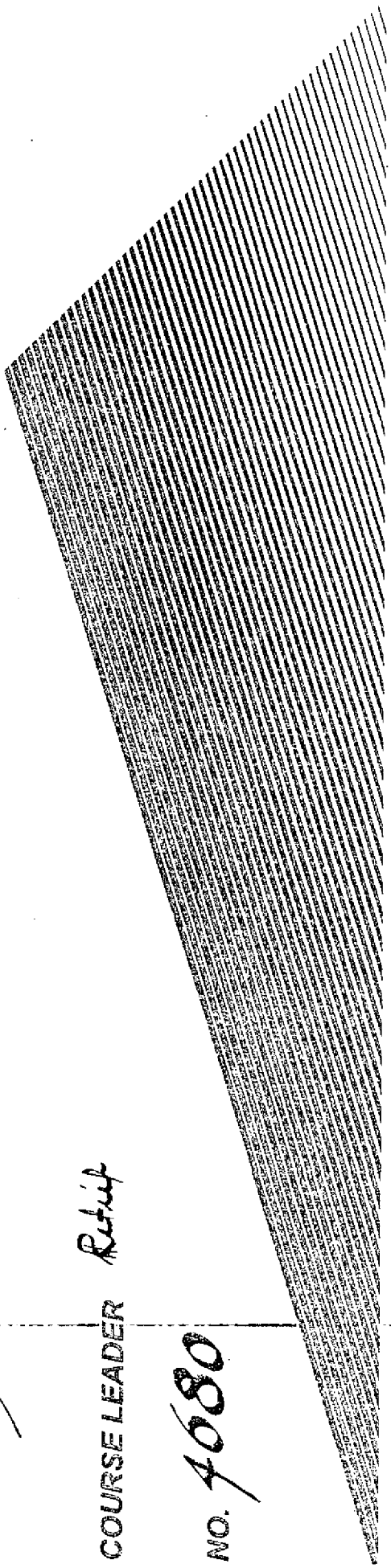
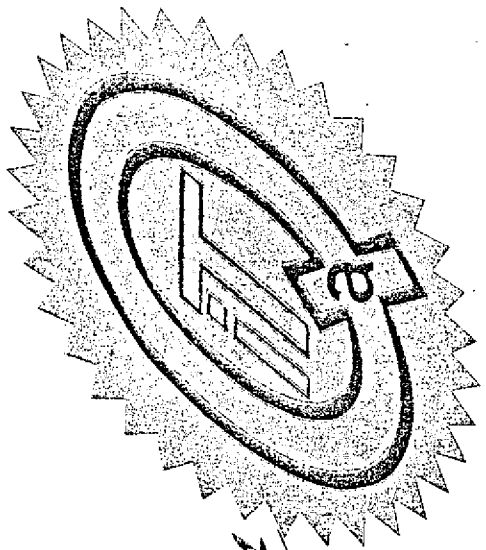
PRESENTED DURING THE PERIOD

25-29 March 2006

Rahuf

COURSE LEADER

NO. *4080*



THIS IS TO CERTIFY THAT

Ezatullah Seadiqi

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

Basic Quality and Management

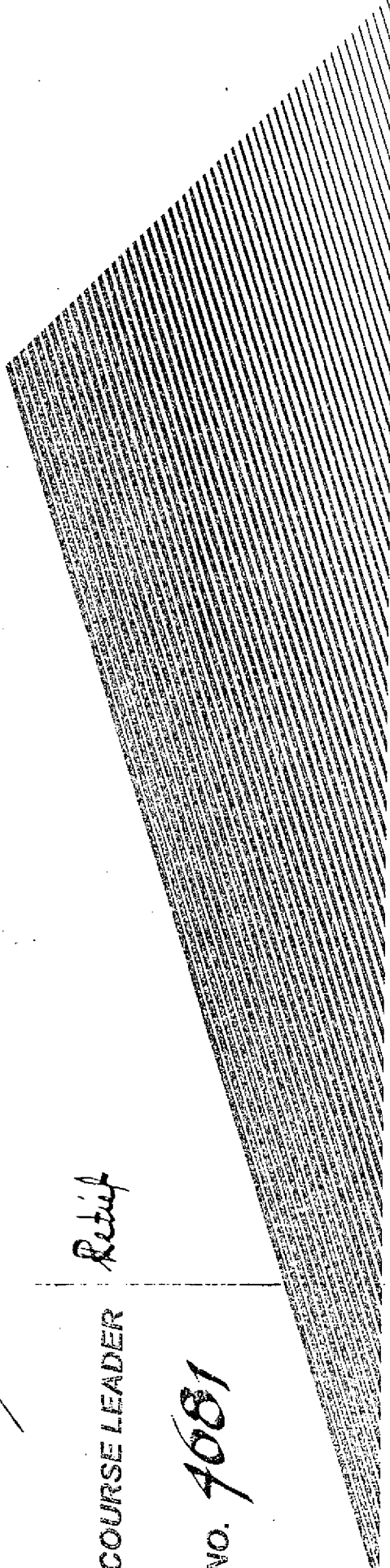
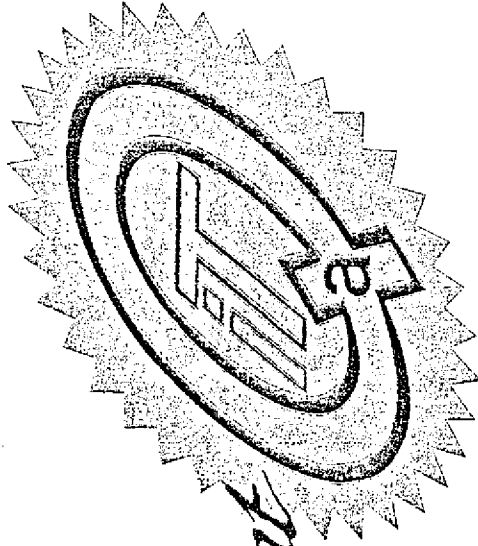
PRESENTED DURING THE PERIOD

25-29 March 2006

Rehuf

COURSE LEADER

NO. *4081*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Tabila Mohmand

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

Basic Quality and Management

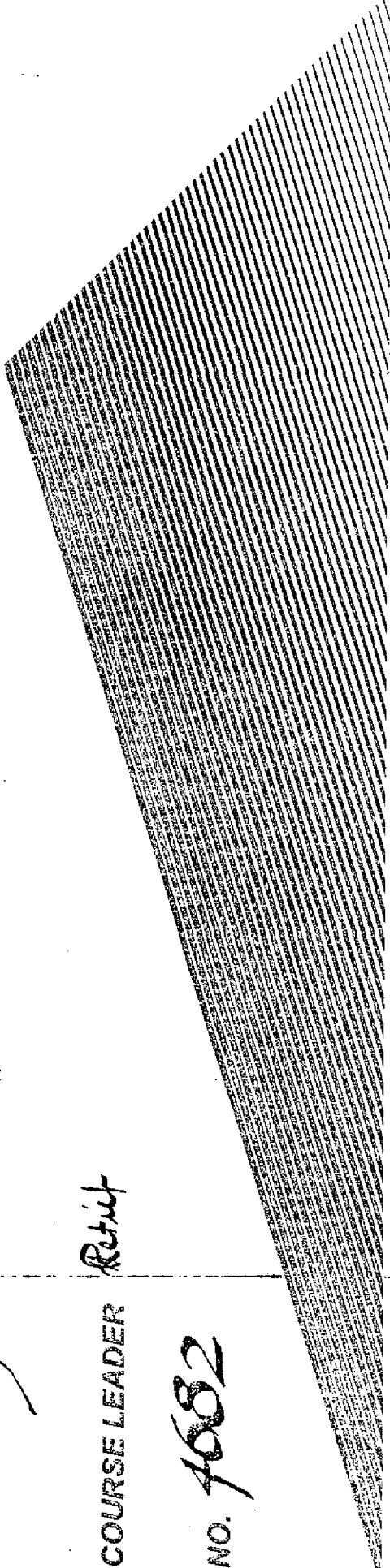
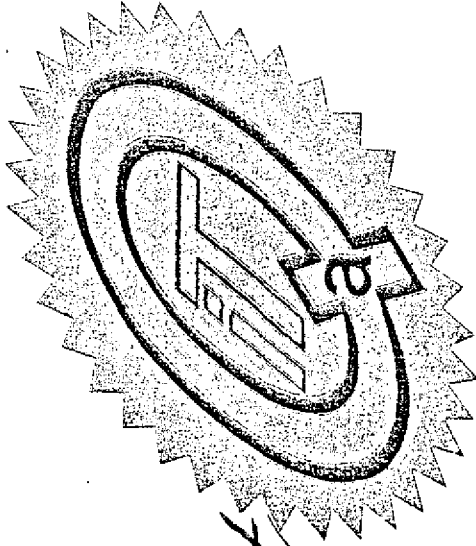
PRESENTED DURING THE PERIOD

25 - 29 March 2005

Retief

COURSE LEADER

NO. *4682*



THIS IS TO CERTIFY THAT

Nafisa Staniczai

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

Basic Quality and Management

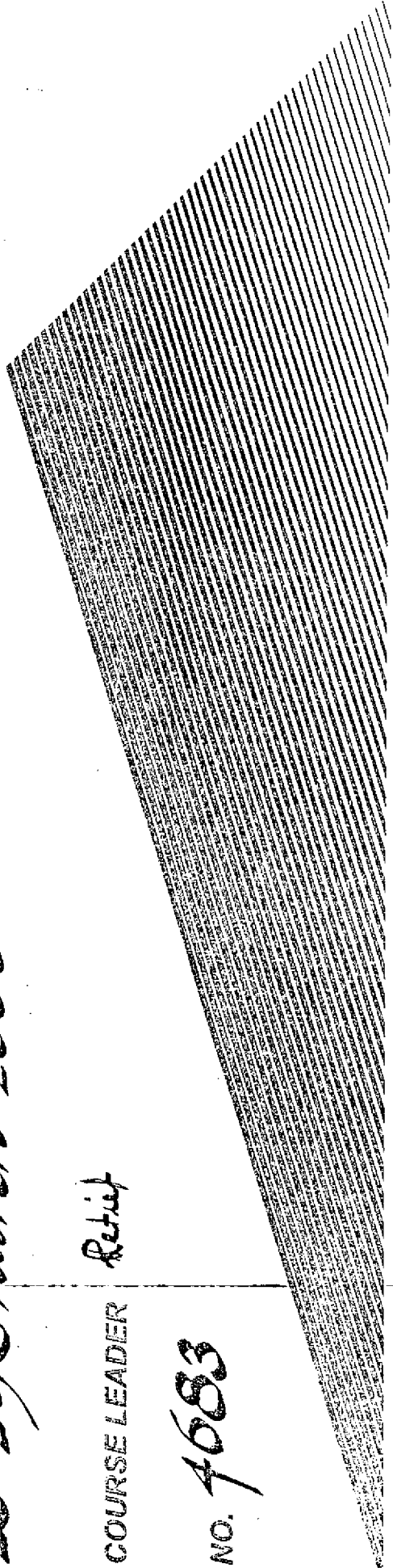
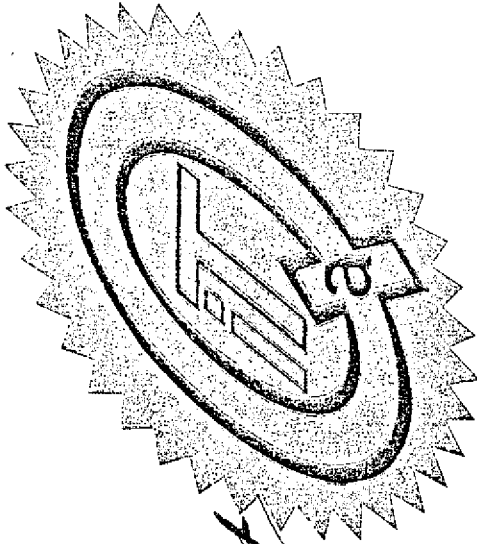
PRESENTED DURING THE PERIOD

25-29 March 2006

Retief

COURSE LEADER

NO. *4683*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Ahmad Jawid

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

Basic Quality and Management

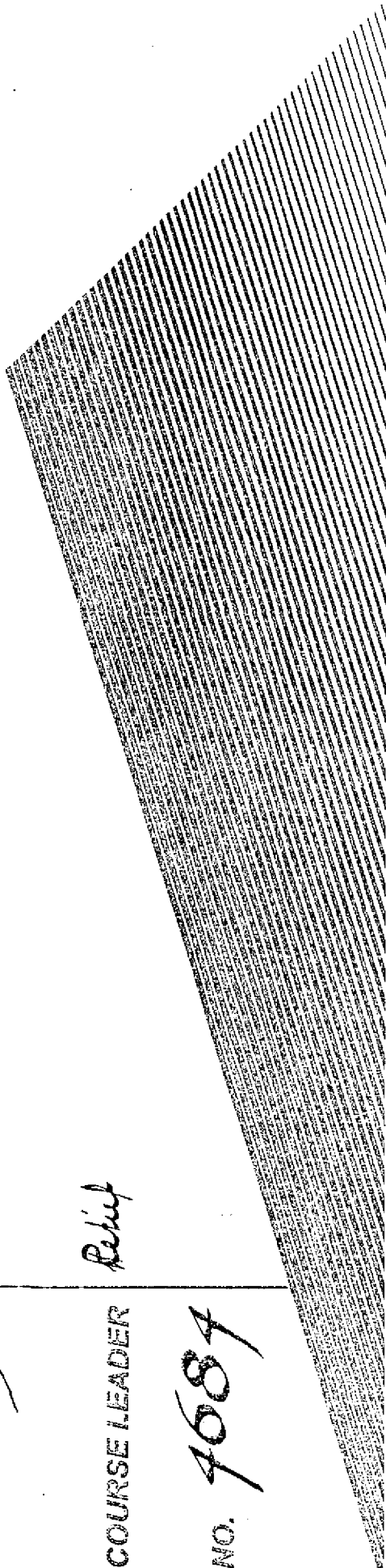
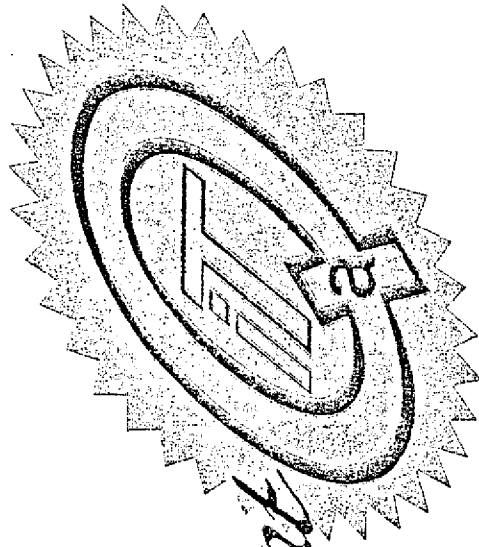
PRESENTED DURING THE PERIOD

25 - 29 March 2006

Rehif

COURSE LEADER

NO. *4687*



INDUSTRIAL TRAINING AND QUALITY ASSURANCE (PTY) LTD

REG. NO. 90/07143/07

THIS IS TO CERTIFY THAT

Karim Heidari

SUCCESSFULLY COMPLETED A TRAINING COURSE AND
APPROPRIATE TESTS IN

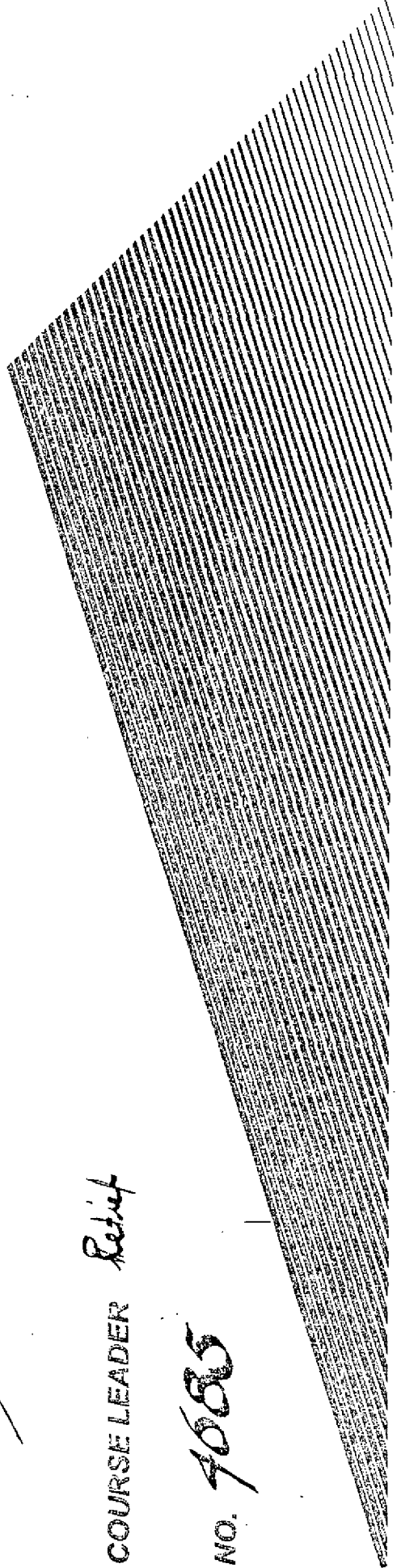
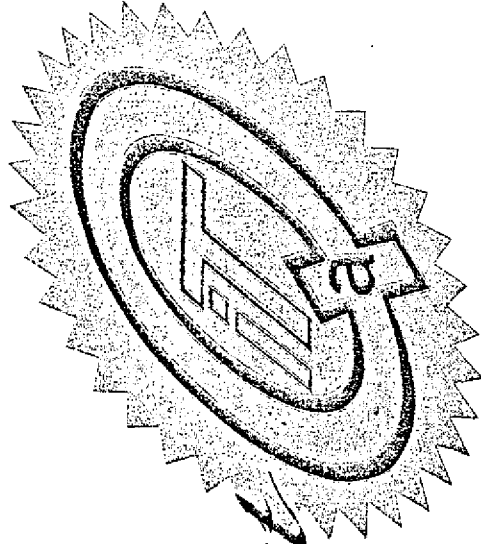
Basic Quality and Management

PRESENTED DURING THE PERIOD

25 - 29 March 2006

COURSE LEADER *Retief*

NO. *40685*



Kabul Afghanistan March 30, 2006

(10)

H.E. Mr. Hedayat Amin Ansala Senior Advisor to the President
of Afghanistan, Senior Minister
H.E. Mr. Zia Deputy Minister, and Minister of Commerce

Respected Senior Advisors To the Minister of Commerce
Senior Admin/Managerial and ANSA's Technical Staff

Dear Participants and

Dear Herculline Retief, Quality Management Expert

I'm proud ~~to~~ to joint this ceremony of distribution
of ~~10~~ certificates for 18 Participants

I was witness of 5 days comprehensive training
sessions of Quality Management ^{Control and Quality} _{Technique} related
topics which was running by UNIDO Project and ANSA.

According to the training Program designed by Ms. Herculline
Retief an honorable expert of a famous company
called "Industrial Training and Quality Assurance (PTY) LT.
(ITQA) based in South Africa. covers the most
important topics such as:

Basic quality control

Managing Quality

Quality improvement

Fitness for purpose

Organizational Quality Policies

Top Management Support

Organizing an Improvement Project

Product Liability

Quality Costing and

Elementary Statistics

Process and Machine Capability

Control Charts

Quality principles (8 Quality Principles)

and the Last Chapters:

Standards in Quality Regulation

Covering: ~~1~~ 1 - General Considerations
2 - Metrology

3 - Protection of the state

economic
commerce } Losses
Industry }

national import and export
Standards

4 - Regulating interchangeability

5 - Protection of the people

6 - Establishing technological
Performance Levels

7 - Controlling human resource
Performance and behaviour

8 - Regulating the interaction
of businesses with personnel

9 - Protecting the environment

All mentioned topics associated with practical examples, exercises in a very friendly working and sound environment I haven't seen before. This shows Ms. Herculine Retief high level of expertise and teaching experience coming from African continent to help people in Afghanistan an Asian Country.

On behalf of myself and participant I would like to thank Ms. Herculine Retief for her kind presentations and lectures and practical sessions and would like to thank the top management of the ministry for their support in realizing such important programs. I also thank to all admin and office helper and drivers for their ontime help that made happened successful organizing and completing the seminar.

Thank you for attention

Taj M. Yarmand
Senior Advisor to ANSA

Kabul Afghanistan

March 30, 2006

H.E. Mr. Hedayat Amin Arsala Senior Advisor to the President of Afghanistan,
Senior Minister

H.E. Mr Zia Deputy Minister, respected senior advisors to the Minister of
Commerce Senior Admin/Managerial and ANSA's Technical Staff

Dear Participant and Dear Herculine Retief, Quality Management Expert

I'm proud I joint this seremony of distribution of certificates for 18 participants.

I was witness of 5 days comprehensive training sessions of Quality Control and
Quality Management , Control and Quality Technician and related topics which
was running by UNIDO Project and ANSA.

According to the training program designed by Ms Herculine Retief an honorable
expert of a famous company called "Industrial Training and Quality Assurance
(Pty) Ltd." (ITQA) based in South Africa. Covers the most important topics such
as:

- Basic Quality Control
- Managing Quality
- Quality Improvement
- Fitness for purpose
- Organizational Quality Policies
- Top Management Support
- Organizing an Improvement Project
- Product Liability
- Quality Costing and
- Elementary Statistics
- Process and Machine Capability
- Control Charts
- Quality Principles

And the last chapters:

Standards in Quality Regulation

1 General considerations

Covering Metrology

3 Protection of the state

economics

commerce

Industry

} Losses

National import and export standards

4 Regulating interchangeability

5 Protection of the people

6 Establishing technological performance Levels

7 Controlling human resources performance and behavior

8 Regulating the interaction of business with personnel

9 Protecting the environment

All mentioned topics associated with practical examples, exercises in a very
friendly working and sound environment I havn't seen before. This shows Ms

Herculine Retief high level of expertise and teaching experience coming from African Continent to help people in Afghanistan and Asian Country.

On behalf of myself and participant I would like to thank Ms. Herculine Retief for her kind presentations and lectures and practical sessions and would like to thank the top management of the ministry for their support in realizing such important Programs. I also thank to all admin and office helper and drivers for their ontime help that made happened successful organizing and completing the seminar.

Thank you for your attention

Tay M. Yarmand
Senior Advisor to ANSA

Dear Miss Retief

You asked us to write about training course. Last night I thought about, but I didn't know what I must write, so I decided to write a little about my background and then about the course.

At first I apologize for my weak (poor) English and bad handwriting. When I was 7 years old, the civil war was started. I and my family escaped from Afghanistan, we went to Pakistan first, after a short time, went to Iran. I had lived in the Iran for 20 years, went to school and university. I studied pure chemistry in bachelor degree and analytical chemistry in master degree. I wanted to continue my education in PhD degree, but Iranian government didn't allowed and forced me to go back to Afghanistan. I came back to my own country after 20 years three month ago.

When I got job in the Afghanistan's standard authority, I was asked to take part in the training course. When I come to course, it was one day late. At first it was very difficult, because I never have been in a class that teach in English and spoken with somebody in English. So my listening and speaking are very bad. I do my best to use to the class. I understand nothing at first, but you teach so well that I soon feeling relax and could get a few of what you teach.

I have had many teachers in the school and college
I think (I am sure) you teach very well, I am so sorry,
I have language problems and couldn't get all that
you taught. I studied statistics in the college before,
beyond my language problems, I learn a lot at this
course, especially about population standard deviation (σ)
and sample standard deviation (s) and difference of them and
about statistical graphs, how use them and how they are
important in application of statistical quality control.

I can't find the words to tell you how grateful I am,
because our religions asked us (If somebody teach you a
word, you should respect him/her in all your life).
I had a great time and I really enjoyed the course
and meeting you.

I just wanted to say thank you for coming to our
country (dangerous, rough, risky and ect places) and
teach us. As you know and see in our country everything
(people's life, culture, nature, environment, technology, transport,
science and ect) was destroyed completely, remained nothing
but poor and miserable people. The next time, if you come to
our country, I hope the situation will be better than now.
I don't know the future how would be.
Are everything going to be better or worst?

Best wishes Karim

Basic Quality Control Training Seminar

This seminar is held by ANSA at the ministry of commerce, under UNOPS.

In this seminar about 20 technicians attended and they are trained about quality control of different materials which produce inside the country and outside.

We learned about basic statistics, controlling, sampling and about so many other concepts. Now we know how to take sample, how to control, and how to manage these processes. We can analyse the diagrams, charts and curves, that what they mean and how we can correct the failure. Now we can realise that the failure is in the factory, producer, material or in the customer.

At the end I am desirous to hold such seminars permanently. We thanked so much from the ANSA office and from Herculine Retief who trained us in this issue, she trained us with so sutter and answered our questions happily.

Sincerely

prepared by: Ezattullah

By the name of Allah

We attended in basic quality control and quality management techniques Course of Herculin. J .Retief that started 25 march and finished 29 march 2006 . It was a five-day course and it topics are in below:

Saturday: Basic quality control

Sunday: Elementary statistic

Monday: Control chart

Tuesday: Control chart and Sampling

Wednesday: ISO 9001: 2000 and standard in quality regulation and also

We passed the exam in this day from 2 O'clock up to 4 O'clock.

In this course, we learned more things and it was a useful for us and shows for us how manage and improve the quality level and how to improve the country.

If I say you about the benefits of this course, it will not finish for always.

Herculin .J. Retief tried her best to give us more information in that short Time but we wish after that the period of course should be longer.

She taught for us by new method of teaching and she used very simple words

In her teaching that, every one could get her teaching.

If any one found problems or did not get some thing from her teaching she explained several times.

We thank so much from Herculin.J.Retieve that she missed her time and gave us information which is more new.

We wish that she come back to Afghanistan and doesn't forget us.

We wish the time of course should be longer up to one or two months.

If we did any mistake in her time of teaching, we say we are so sorry.

Have a nice time for her

Thanks a lot from Herculin J. Retief

With best regards

Homayoon (Sarwary)

Brief Idea about Quality Control and Management workshop

Before that, I say some thing about the workshop we all respect from the ANSA senior staff to perform the workshop and we want from Allah to the staff of ANSA to work successfully and develop the country.

This workshop begins at (25march 2006) it continues to (29march2006) for the five days.

The main topic of workshop was:

1. Quality Control.
2. Elementary Statistics.
3. Process and Machine capability.
4. Control Chart.
5. Sampling.
6. Standard and Quality Regulation.

In this workshop, our trainer was Mrs.Hercalin j Ratief who has more Experience about the mentioned items and she try a lot to teach us very usefully and she response to our question very friendly.

Duration of workshop was very short if ANSA perform similar workshop in the future we kindly request from the office the duration should be for along time.

With best regards

Safiullah Zahid

نظر خاص در مورد

Workshop of basic Quality Control and quality management techniques

این ورکشاپ که به تاریخ 25/03/2006 تدویر و به مدت پنج روز ادامه داشت موضوعات زیادی را پیرامون کنترل مواد و تخنیک های آن دربر داشت که شاملین این ورکشاپ توانستند بفهمند که چطور سمپل را کنترل و دقت در مورد کنترل و هم چنان ترسیم گراف ها و لیمنت های مجاز و پیدانمودن آن و هم چنان بر علاوه سمپلینگ طرق کنترل ماشین های فابریکات و وسایل کاری را دربرداشت.

شاملین این ورکشاپ دایر نمودن هم چنان پروگرام ها را یک گام مثبت و مثمر در عرصه تربیه کارمندان فنی داشته و از اداره خویش که در دایر نمودن این ورکشاپ زحمت کشیده اند تشکر مینمایم.

ولی نظر دارم که اگر در پهلوی همچو ورکشاپ های تعلیمی یک تعداد پروگرام های عملی هم داشته باشند بسیار مفید و مثمر تر خواهد بود چنانچی در انکلسی نیز گفته اند .

Learning is by doing

Doing is not by learning.

انجینیر صفت الله همدرد

Eng. Sefatullah Hamdard

Emil: sefat_ansa2006@yahoo.com

This is my breif ideas about the basic quality contorl and quality management techniques.

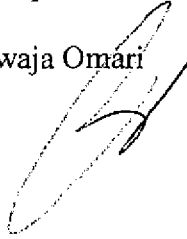
Let me frist of all I say welcome to you.

I am thanking and appreciating from you to come to our country and holeded this important workshop. Really I enjoyed a lot and learned a lot about the fundamental points in basic quality control and quality management.

I wish to have this kind of coursese for the second and ... times, but for a long period at least three to four months as required. That we can study theoritecal and practical step by step in general and specific field.

Best wishes

Ahmad Jawid Khwaja Omari



Brief Idea about Quality Control and Management workshop

Before that, I say some thing about the workshop we all respect from the ANSA senior staff to perform the workshop and we want from Allah to the staff of ANSA to work successfully and develop the country.

This workshop begins at (25march 2006) it continues to (29march2006) for the five days.

The main topic of workshop was:

1. Quality Control.
2. Elementary Statistics.
3. Process and Machine capability.
4. Control Chart.
5. Sampling.
6. Standard and Quality Regulation.

In this workshop, our trainer was Mrs.Hercalin j Ratief who has more Experience about the mentioned items and she try a lot to teach us very usefully and she response to our question very friendly.

Duration of workshop was very short if ANSA perform similar workshop in the future we kindly request from the office the duration should be for along time.

With best regards

Hamayoon Sangar

Brief idea about Quality Control and Management course

In 25/3/2006 to 29/3/2006 we have got a course about Quality Management .this course was so useful for us .Mrs. Herculine J Retief was our teacher and she taught for us about many things in Quality and Management Control.

We learned that how to take sample from a population .we have learned different method of sampling which is useful.

We have studied how we can draw a control chart .she has taught for us about the usage of normal distribution curve.

All of these lessons were interesting and we have studied new things.

Mrs. Herculine J Retief taught for us about the benefit of standard in a community, she also gave a lecture about the ISO 9001, 2000.

All the lessons were useful and good.

Regards

Ahmad Najeeb Safa

**Basic Quality Control and Quality Management
Techniques Course
From 25-03-2006 to 29-03-2006**

First of all I want to thank Herculine Retief who has come from far distance to give us the opportunity of learning Quality Management which is really useful and valuable for a country's development and ANSA office that had provide us this course.

In the above course we have got the opportunity to learn about quality control and its techniques as well as how to do sampling which is really useful.

From this course we knew the value of standards, as we all know that we are getting the worst exports to our country that is because we don't have standards and standards are to protect a country and to measure our product against standards of other countries.

So we really should try to establish standards organization in our country, to provide the benefits of it for our nation.

I want to add that I am really glad that I had joined such interesting and valuable course.

And I will be really happy if in the future I could get more opportunities of such courses and workshops to learn something and to help our country and nation.

Thanks

Sweeta Hashimi

Brief Idea about Quality Control and Management workshop

Before that, I say some thing about the workshop we all respect from the ANSA senior staff to perform the workshop and we want from Allah to the staff of ANSA to work successfully and develop the country.

This workshop begins at (25march 2006) it continues to (29march2006) for the five days.

The main topic of workshop was:

1. Quality Control.
2. Elementary Statistics.
3. Process and Machine capability.
4. Control Chart.
5. Sampling.
6. Standard and Quality Regulation.

In this workshop, our trainer was Mrs.Hercalin j Ratief who has more Experience about the mentioned items and she try a lot to teach us very usefully and she response to our question very friendly.

Duration of workshop was very short if ANSA perform similar workshop in the future we kindly request from the office the duration should be for along time.

With best regards

Ehsanullah Niazy

Quality control and Quality management technique

Professor: Herculine J Retief

Date:25-29 march 2006

The course was very good for us because we learn a lot of things about quality control

Our teacher is very nice and very professional this field, we hope that this authority continue these courses in future we think that Education is very important for every field and it is the base of every working so I thank all persons that prepared this course very much I wish to hold such as courses but I think that the period of this course was short and we want to have long term courses for training and educations.

Best regards:

Mohamad riza khademi

**Basic Quality Control and Quality management Techniques
Trainging**

I appreciate the efforts of Ms Herculine Retief to teach as more in the specialized field of our work and am expressing my opinion regarding Basic Quality Control and Quality management Techniques Training started on 25th March 06 and ended successfully on 29th March 06 in ANSA organization as following:

Conducting of such trainings are very good process, but it duration was so short. If the duration is long at minimum for four months it will be very fruitful.

Tank you

Eng. Attiquallah Yasar

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the left.

My idia about the Basic Quality Control and Quality Management:

The Basic Quality Control and Quality Management Techniques Course wich was leactured by Herculine J Retief in the Afghan National Standardization Authority was effective for capacity building of Afghan National Standardization Authority (ANSA) technical staff it was genrally about the quality control, quality managemnt, measuring progress in cost, organizing and improvement the project, statistic(colecting data and analizing) and sampling. It helps us to follow the corect way in our deuty and responsibility, also we can do a better work for this Authority and it help (ANSA) to growth as son as possible.

The Herculine was leactured very nice and intresting it was posible to use better from the lecture I am agree from the method of her teching.

I want to ask the (ANSA) to get the outhore courss for capacity building of the technical stafa in each field. There are some objects that should be mintioned to it :

- The time for this match subject was short.
- The technical staff shoud trined in thire feld of their works.
- The curse should be don in defrent level according the andrestanding of staff.
- The curss should be practical.

Best wishs

Abdul Basir I