



TOGETHER
for a sustainable future

OCCASION

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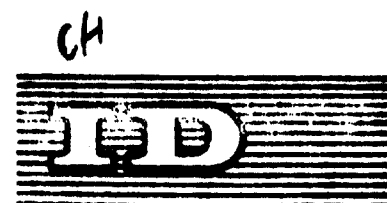
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STUDY - TOUR - WORKSHOP.

Quality Control and Certification
Marking for Industrial Products

Singapore, 20 - 25 May 1974

PROVISIONAL ANNOTATED AGENDA

- Item 4 : **Organisation and Operation of Quality Control and Certification Marking Programmes in developing countries:**
- **general characteristics of present industrial production size and complexity of industrial enterprises**
 rise in specialization interchangeable manufacture
 - **quality makes sales - sales make jobs**
 - **exports and internal markets**
 - **need for planned and co-ordinated approach to standardization and quality control**
 - **organization and operation of quality improvement programmes in industries**
 - **the role of Government and Governmental organisations in improving quality of goods manufactured in the country**
 - **quality inspection and certification marking**
 (organization and administration)
 - **legal aspects of quality inspection and certification marking systems**
 - **testing and quality control laboratories, premises, equipment, staff organization and operation**
 - **responsibilities of the manufacturers, national organisations operating the certification marking system and the Government in quality assurance**

We regret that some of the pages in the microfiche copy of this report may not be up to the proper legibility standards, even though the best possible copy was used for preparing the master fiche.

Item 5 : The Modern Concepts of Quality, Methodology and Techniques of Quality Control and Quality Inspection:

- need for definitions, terminology
- quality characteristics of various products
- quality of design and quality of production
- integrated quality control as a management function
- the economics of quality, optional quality
- quality assurance
- quantitative characteristics of quality of industrial products and their measurements
- sampling techniques and testing methods used in operation of quality inspection and certification marking; statistical methods of quality control

Item 6 : Singapore experience in operating the Quality Control and Certification Marking System

- organization, administration and legislation
- testing facilities used for quality inspection
- responsibilities of the manufacturers and the Government organizations involved in operation of the certification marking scheme
- assistance to the manufacturers in quality improvement
- professional, technical and administrative personnel engaged in implementation of the certification marking system; training
- the contribution of the quality control and certification marking system to the economic and industrial growth of the country

Item 7 : Quality Control in Singapore Industries:

- case studies on organization and implementation of quality improvement programmes in selected industries of Singapore

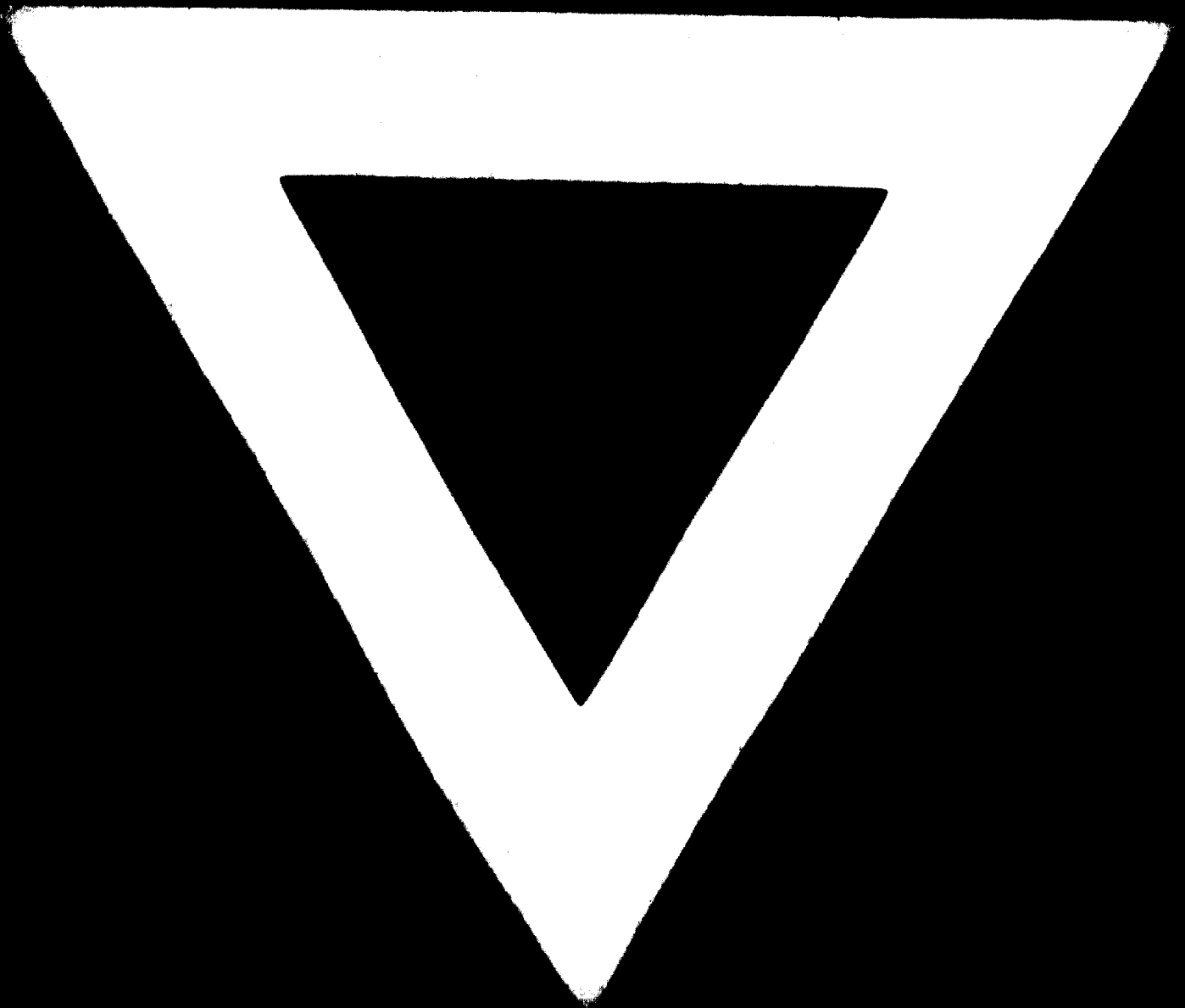
Item 8 : Mass Media Information and Development of " Quality Consciousness " among producers and consumers:

- quality motivation
- need to develop " quality consciousness"at all levels
- mass consumption and quality consciousness
- consumer preference
- means and areas of information, promotion, publicity
- experience in organization mass media information campaign in developing countries

Item 9 : International and Regional co-operation in the related areas of quality control standardization and certification marking:

- international standards as a basis for establishing universal criteria for quality assessment
- unification and standardization of methods of sampling and testing
- mutual acceptance of certification marks among exporters and importers
- ways and means for establishing international cooperation in the field of quality control and certification marking.





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