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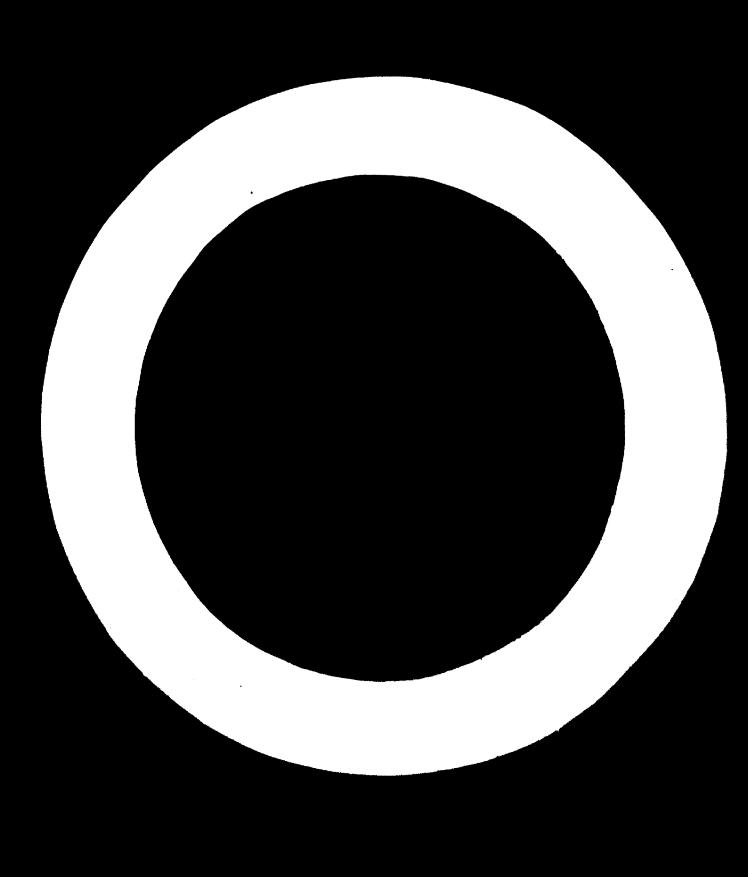
Expert Group Meeting on Domestic Marketing of Small Industry Products in Developing Countries 29 May - 3 June 1972, Dublin, Ireland

A NOTE ON IMPORT SUBSTITUTION AND IMPORT
RESTRICTION POLICIES AND OTHER RELATED TOPICS

by

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MOLTAMOUNT CHROSENDAS

1. The writer is the General Manager of Kenya Industrial Estates Ltd. a subsidiary f Industrial and Commercial Development Corporation which is an autonomous body of Kenya Government. Kenya Industrial Estates Ltd. was formed late 1967 with prime objectives of promoting industrial enterprises in general and in particular promotion of small and medium scale industries. Other objectives of the scheme were to promote indigenous entrepreneurs by means of offering well constructed industrial premises and loans to purchase machinery and squipment for production of various items which were proposed for Industrial Estates Scheme. The scheme envisaged establishment of 5 industrial estates in major urban centres in the country, starting with Mairebi as a pilot scheme.

2. Present Positions

At the moment phase I of Mairobi Industrial Metate has been completed and fully operational. Phase II is nearly operational with about half of factory promises constructed already occupied by various types of entrepreneurs. Phase ? and phase II when completed, will comprise of p2 industrial premises ranging from 625 sq. ft. to 12,000 sq. ft. Phase I and Phase II sf Mairobi Industrial Estate is an all-purposs setate accommodating a number of various industries ranging from service units to import substitution items mainly in the consumer groups. Another Industrial Estats at Nakuru is under construction and it is heped that 20 units planned for this estate will be eperational towards the end of 1973. Other industrial setates are being planned to be established within 1970/74 Development Plan.

3. Initial Problems:

The problems of establishing such schemes as Industrial Betates in developing countries are well known and they need not be repeated here. Nonetheless, Kenya compared with most developing countries where industrial setates have been built, is in a relatively undeveloped position particularly in regard to quality and type of satropreneurs attracted to new openings offered by British Research Schumes. With this late of Company

in the estate programme. This however, it not the came for it was argued that too much spoon-feeding of entrepreneurs would be undesirable particularly in view of the fact that one of the most important of objectives of the scheme is the promotion of indigenous entrepreneurs. With this assumption, therefore, very limited extension services were incorporated in the activities of Kenya Industrial Estates.

4. Etension Services:

From the foregoing, it was concluded that minimal extension services should be provided and it was emphasised that since most of the products were import substitution and that the Government was going to give protection to these industries in one way or the other, the marketing aspects of these producte and other services like bookkeeping, stock control etc. were considered not prierity services. On the other hand, it was recognized that most of the entreprensurs were not technically qualified to handle various production machines, It was therefore considered that provision of technical services through & Technical Service Centre was extremely ecsential. The present position is that Kenya Industrial Estates Ltd. identifies projects, undertakes market survey, carries out feasibility studies and assists entrepreneurs in plant layout, erection of machinery and equipment, maintenance and repair services, making of tools, dies and jigs and to a limited extent assists in production design and development.

5. The Bele of Government - Import Substitution and Import Restriction Policies:

Item No. 5 Sub-Item of the Agenda N.5.1.1.

Bonya Government like most Governments in developing countries is committed to promotion of industries in the country with a view to increasing local manufacture including these items which are at the moment imported from outside. As Kenya is a small country, hence ite market potential for most of items is limited, it follows that the biggest field for import substitution will be found in small and medium sized industries. Industrial Betates Programme therefore aims, among other objectives, and appearance in appearance in the special substitution items.

Protections

- a. Protection by Licensing
- b. Import ban

Imports substitution industries in most cases and in most developing countries tend to be more expensive than imported similar items. The reason for this is not difficult to find because most developing countries have small markets due various reasons including small and low purchasing power of the population. Other factors which contribute to high costs include lack of proper planning and control of production and if an industry uses imported raw material, then the matter is even complicated by the fact that as a small consumer compared with other consumers using the same raw materials a small industrialist is unlikely to get big discounts from his suppliers due to small quantitites he occasionally orders. Due to these factors, the Government realises that small industries in the Industrial Estate must be given some sort of protection in one way or the other because they could not be expected to compete with imported goods.

(a) Protection by Licensing:

Due to small market existing in Kenya, import. substitution items which were to be encouraged were of large range of commodities of the same function and it become necessary for economic reasons to produce only those types or sizes which were considered economically feasible and other types to be allowed on licensing basis. Although this device was thought to be most suitable type of protection both from the point of view of the consumer and the manufacturer, nemetheless, it has proved to be extremely cumbersome to administer. One of the most difficult aspect is that the system leaves a lot of loop-holes for traders to evade regulations under various preter's e.g. under the item buttons come various types such as plastic; polyester, metallic and combination of various materials. Definitely all these various types and sizes of buttons cannot be economically produced in a limited market and it becomes necessary to produce only certain types with a view to licensing those which are not available from the local manufacturer.

In practice, however, the importer could obtain a licence for those not available and use the same licence for products already produced in the country. In short, it is not difficult to see how such a system is open to all sorte of shortcomings. Despite these shortcominge, the system is likely to remain for sometime particularly in a country where individual choice is respected to a great extent.

(b) Import Beni

Complete import ban on certain items which the whole range could be locally produced has been imposed and thie has been very effective except at the initial etages during which time previously imported articles were still in the country. Although this system is the most effective way of protecting young industrialists in developing countries, it is met the most popular to consumers and also to some economies who argue that such pretection could give rise to very inefficient industries resulting from over-protection. Ideally, an industry which has been given full protection should only be given for a limited time to enable it to go through gestation period, after which such protection should be withdrawn. But then, the problem is when such a protection has been given, it is always difficult to withdraw because invariably all industrialiets will have some reasons to ask the Government for further protection on the same lines.

6. Emerience mined and inter-relation between type of preduct, chlibre of entrepreneurs and import restriction religious

For a pilot scheme which is only 3 years eld, to talk
of experience gained in implementing such a scheme is
definitely inconclusive. However, one can talk of
problems encountered and how those problems were solved
during the period under consideration. It is also possible
to point some future lines of action which should be taken
in order to improve upon what has been achieved so fare.
As mentioned above, the philosophy of leaving the
entrepreneurs 'to swin or sink' was extremely beld experiment
which has yielded substantial good results. The basic
objective behind this philosophy was that one has get to

Were left to discover for themselves certain business
pre-requisites without advise from Kenya Industrial
Estates Lid; but they were free to get advice from outside.

It is surprising that become who mardly had any
experience whatsoever in industry managed to pick up
some rudiments of running an industry in a short time.

Of course such people had some experience of one kind
or the other in Commerce, Industry or Government and
they needed some practical experience on the job' which
they conveniently obtained by running their own industries. However,
it must be remembered that in phase I programme, the
types of industries encouraged were very small and therefore
production technique, marketing and distribution of
products were not complicated.

Industries encouraged in Industrial Estates can be divided into main three categories viz:-

- (a) Servicing Industries like printing, photo engraving, sheet metal fabrication etc.
- (b) Non-import substitution industries such as ladice hand bage, both plastic and game skins, ready-made garments, furniture etc.
- (c) Import substitution products such as hinges, cloth page, zip fasteners, buttons etc.

The first category of industries attracted mostly
people of artisan type who had started their own business
in a small way before they came to Industrial Estate. In
most cases, these artisans had attended trade achools, and
prior to their self employment, had worked for a number
of years either in a private firm or in a Government
Department. In most cases, these people have very
little formal education and could be said to be just
literate. In terms of stability, this group is the most
successful. On the other hand they are most difficult
to change and accept new ideas.

The second group of industries attracted a slightly higher calibre of entrepreneurs both from professional point of view and also formal education; but in most cases these entrepreneurs were employed and they had not started their own business elsewhere. Here is where we find the greatest number of not very successful enterprises. One of the major factors contributing to such a state

of affairs is that most of the products in this group are already produced in the country by well established expatriate firms who have better access to distribution channels and the other factor is that although this group has better academ c and professional education than the first group, nonetheless they lack practical experience in business. It is also in this group where is has been found that the entrepreneur with business acumen has succeeded despite very old conditions currounding him.

(d) Import substitution industries attracted a miscellaneous type of entrepreneurs mainly with very high academic qualifications some being University graduatee. A great majority of these people have never been in business before; but have had varied degree of managerial experience of one kind or the other in private or public sector. All the import substitution industries were given protection by way of licensing and, as mentioned earlier in this paper, the system proved te be very difficult to administer and it took up to twe years for certain industries to fight imported articles which despite Government efforts to inforce regulation based an licensing system still found their way in the sountry. It is interes ing to note that in this group, we find some of the most successful enterpreneurs who are forward-looking and readily accept advice or council if they eee it a means of improving either the design of their products or an increase in the sales of their articles. It is in this group where it is hoped that big indigenous industrialists of the future will emerge. It may be mentioned here that entrepreneurs in this group generally are young people who are ambitious not only to succeed in their present enterprises but. look forward to bigger things.

From the aforegoing, it is clear that entrepreneurs in group one and two typesof industries are not expected to go very far although a few in group two may grow into seuccessful industrialists in future. However, it is thought that entrepreneurs in group three will be the industrialists of the future and phase II programme of Nairobi Industrial Estate aims primarily to encourage the type of industrialists who are in this group. Not only because they are likely to be the most

successful; but because industries in phase II are more sophieticated and bigger than those in phase I, thus requiring a high calibre of entrepreneurs both from educational and professional points of view. It is encouraging to note that this group of people are coming forward to the Industrial Estate wanting to be assisted . to establish enterprises of their own.

From marketing point of view, the first group of industries has been the most successful. However, it is not anticipated that these are the types of industries which are going to be encouraged in Industrial Estates Programme, although this will be encouraged in rural communities. The most difficult products from marketing point of view have been the import substitution iteme. The reasons for this are very well known to the experts and they need not be repeated here; but it must be mentioned that despite these difficulties, the Government of developing countries will still continue to encourage import substitution items for reasons very well known again to the group. One of the most surprising things we have found in our short period in this field is that it is not always true that locally manufactured products are more expensive than imported ones. Contrary to what is mermally believed, import substitution produced in the setate are cheaper than similar imported items from most countries except one or two. As a matter of fact, if products from these two countries were not coming into Kenya, protection from the rest of the countries would net be needed. This may be surprising but it is a fact. Meed for Extension Serviceus

As more industries are established and these new industries become more and more complicated in their nature of operation, extension services of various types would be required. Extent to which these services will be provided will depend on what is considered east essential for the enterprises.

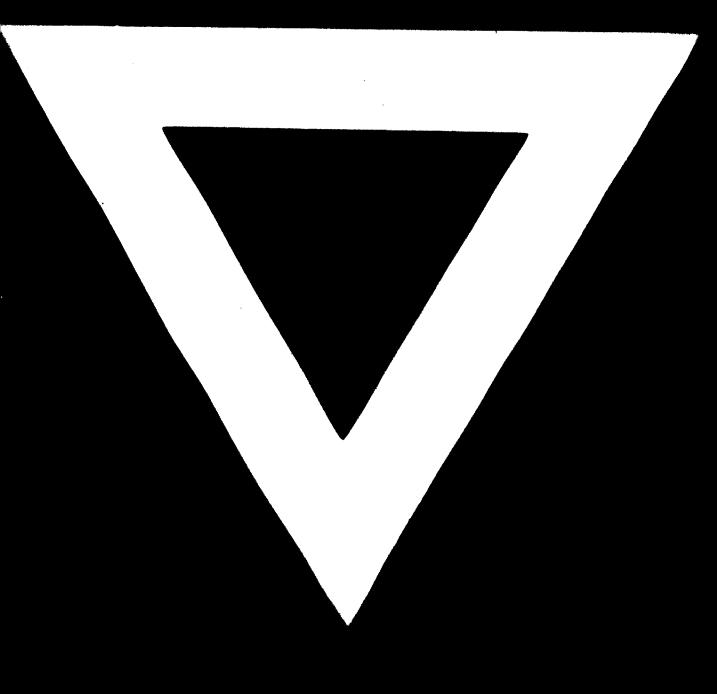
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Import substitution industries in developing countries will continue to receive encouragement.

- (ii) In developing countries import substitution will invariably require protection by means of tariffs, licensing or total ban-
- (111) Whichever method is used for protection, the executing authorities should ensure that she measures taken are effective.
 - (iv) Where an enterprise produces the whole range of producte previously imported, a tetal ban should be imposed.
 - (v) If it is felt that for some reasons, protection may not be effective, the premeting agency should advise the interested party of the difficulties likely to be faced by the enterprise. Preferably such a product should be undertaken by an agent/distributor who is already handling the imported items in sisable quantities.



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