



### **OCCASION**

This publication has been made available to the public on the occasion of the 50<sup>th</sup> anniversary of the United Nations Industrial Development Organisation.



#### DISCLAIMER

This document has been produced without formal United Nations editing. The designations employed and the presentation of the material in this document do not imply the expression of any opinion whatsoever on the part of the Secretariat of the United Nations Industrial Development Organization (UNIDO) concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries, or its economic system or degree of development. Designations such as "developed", "industrialized" and "developing" are intended for statistical convenience and do not necessarily express a judgment about the stage reached by a particular country or area in the development process. Mention of firm names or commercial products does not constitute an endorsement by UNIDO.

### **FAIR USE POLICY**

Any part of this publication may be quoted and referenced for educational and research purposes without additional permission from UNIDO. However, those who make use of quoting and referencing this publication are requested to follow the Fair Use Policy of giving due credit to UNIDO.

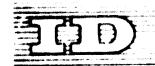
### **CONTACT**

Please contact <u>publications@unido.org</u> for further information concerning UNIDO publications.

For more information about UNIDO, please visit us at www.unido.org

# D00195





Distr. LIMITED

ID/WG.39/6 15 Sentember 1969

ORIGINAL: ENGLISH

# United Nations Industrial Development Organization

Interregional Training Workshop on Industrial Project Implementation

Amsterdam, 17 September - 3 October 1969



## THE IMPACT OF COMPUTERS ON THE SOCIETY

IND

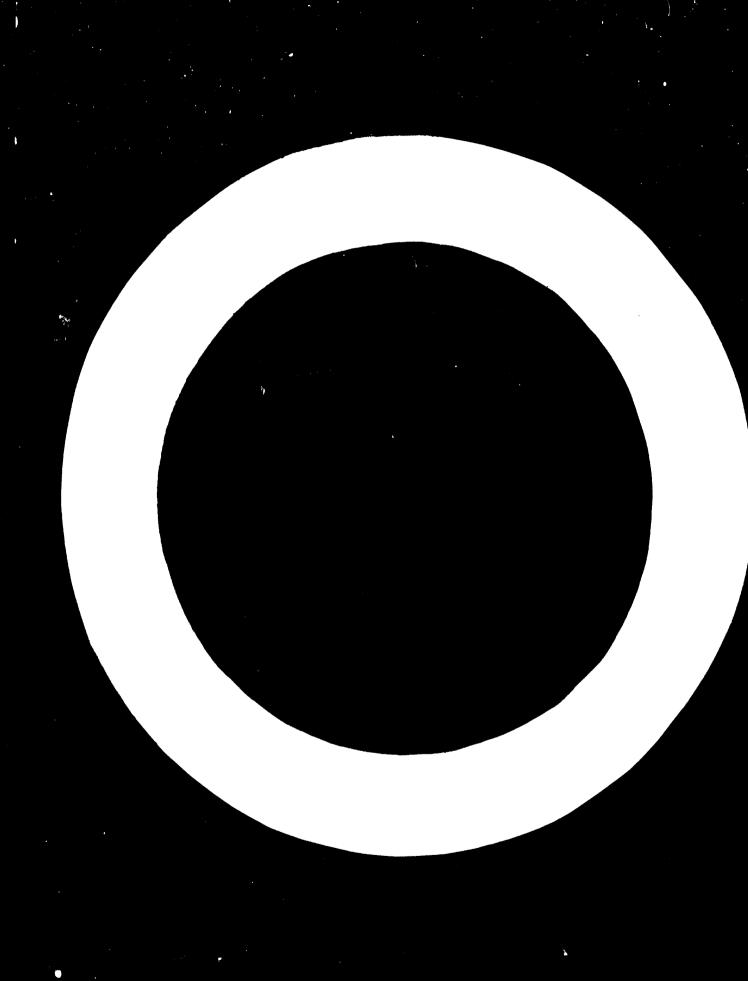
DEVELOPING COUNTRIES AND E.D.P./AUTOMATION

prepared by

F.M. Moll,
The Netherlands' Automatic Information
Processing Research Centre, Amsterdam

The views and opinions expressed in this paper are those of the author and do not necessarily reflect the views of the secretariat of UNIDO. This document has been reproduced without formal editing.

We regret that some of the pages in the microfiche copy of this report may not be up to the proper legibility standards, even though the best possible copy was used for preparing the master fiche.



### THE IMPACT OF COMPUTERS ON THE SOCIETY

### 1. Road to automation and electronic data processing (e.d.p.)

### 1.1. Evolution

Phase 1: Manual tools (stone axe, plow, etc.)

Phase 2: Industrial machines (steam engine)

Phase 3: "Thinking" machines (computers)

Note: A sharp distinction cannot be made between the various phases; phase 1 for instance runs smoothly into

phase 2 via the use of animal power.

### 1.2. Characteristics of human activities

- Application of physical power and manual capabilities
- Use of the five senses
- Use of the brain: deciding

- memorizing

# 1.3. Principle of extension c.q. enlargement of the human body and and its organs

- Radar = eye extension
- Telecommunication = hearing and language extension
- Mechanization = increase in energy and muscle power
- Computer usage = accelerating calculations

### 1.4. Predecessors of the computer

- Adding machine
- Typewriter
- Bookkeeping machine
- Punched card machines

### 2. Mechanization and Automation

Mechanization = the replacement of the physical and manual activities of man by machines. Applications first in agriculture and industry, later in the administration

Automation = the replacement of human checking, regulating and controlling activities by machines

E.D.P. = the use of electronic data processing equipment in offices, universities, governmental agencies, etc.

### 3. Social consequences of a. i.o.

The social consequences of e.d.p. can be divided into two categories:

- the impact on the macro level (society and organisations)
- the impact on the micro level (individuals)

### 3.1. Magro level

- a. Positive and nogative impact on employment
- b. Change in the general and professional training
- c. Change (qualitative and quantitative) in the offer and demand of manpower
- d. Cultural lag

### 3.2. Micro level

For the individual the following changes can be noticed of are to be expected:

- a. Changes in the status, role and position of workers
- b. Changes in the nature of work and working conditions
- c. Changes in remuneration
- d. Regularly re-training and up-dating of knowledge
- e. Changes of occupations

# DEVELOPING COUNTRIES AND E.D.P./AUTOMATION

### 1. Obstacles

- Cultural resistance. New techniques and equipment change the nature of work and the working conditions; this might be considered to be a threat to society's culture.
- New techniques are expected to create unemployment, since the new machines are labour saving.
- New machines (computers) are expensive; lack of capital.
- Lack of persons to operate sophisticated and ample systems.
- Dual economy: primitive (producer consumer) and advance t sectors.

### 2. Advantages

- Availability of (all) necessary data concerning the population (growth, subdivision, etc.), natural resources, migration, taxes, manpower statistics, etc.
- Administration can be based upon the reality.

- \* The international market position is positively influenced by the use of modern equipment leading to products according to international standards.
- Computers on well as modern equipment in industries may be of great importance in narrowing the gap between the industrialised and pre-industrialised countries.

### 3. Computer users to developing countries





25.